

Report of the Secretary-General on the pattern of conferences (A/77/91)

17 June 2022

Supplementary information

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I. Meetings management

A. Requests for exceptions to section I, paragraph 7, of General Assembly resolution 40/243 of 18 December 1985

| <i>Organ</i> | <i>Request</i> |
|---|--|
| Committee on Relations with the Host Country | To hold meetings at Headquarters during the seventy-seventh session of the General Assembly |
| Independent Audit Advisory Committee | To hold its final meeting of 2022 from 6 to 9 December |
| Committee on Non-Governmental Organizations | To hold its resumed session from 29 August to 7 September and on 15 September 2022 |
| Conference on the Establishment of a Middle East Zone Free of Nuclear Weapons and Other Weapons of Mass Destruction | To hold its third session from 14 to 18 November 2022 |
| Executive Board of the United Nations Development Programme (UNDP), of the United Nations Population Fund (UNFPA) and of the United Nations Office for Project Services (UNOPS) | To hold elections for Bureau members for 2023 on 5 December 2022 |
| Committee on the Exercise of the Inalienable Rights of the Palestinian People | To hold meetings at Headquarters during the seventy-seventh session of the General Assembly |
| Executive Board of the United Nations Entity for Gender Equality and the Empowerment of Women (UN-Women) | To convene the second regular session of the Executive Board of UN-Women on 13 and 14 September 2022 |

B. Intersessional departures

| <i>Organ</i> | <i>Request</i> | <i>Action taken</i> |
|---|---|---------------------|
| Advisory Board on Disarmament Matters | To hold its seventy-seventh session in Geneva from 9 to 11 February 2022 | Request approved |
| Statistical Commission | To reschedule a meeting of its fifty-third session from 3 March 2022 to 28 February 2022, resulting in the session being held from 28 February to 2 March and on 4 March 2022 | Request approved |
| Division for Ocean Affairs and Law of the Sea, Office for Legal Affairs | To change the dates of the fifty-fourth session of the Commission on the Limits of the Continental Shelf from 24 January–11 March to 21 February–11 March 2022 | Request approved |
| Committee of Experts on International | To hold its twenty-fourth session virtually, from 4 to 7 April and on 11 and 12 April 2022 for 4 working hours per day in the morning only | Request approved |

| <i>Organ</i> | <i>Request</i> | <i>Action taken</i> |
|---|--|---------------------|
| Cooperation in Tax Matters | | |
| Economic Commission for Africa | To hold its fifty-fourth session in Dakar from 11 to 17 May 2022 | Request approved |
| Advisory Board on Disarmament Matters | To reschedule its seventy-eighth session from 29 June–1 July 2022 to 28–30 June 2022 | Request approved |
| International Civil Service Commission | To hold its ninety-fourth session at the United Nations Educational, Scientific and Cultural Organization in Paris from 11 to 22 July 2022, instead of from 25 July to 5 August 2022 | Request approved |
| Disarmament Commission | To reschedule its organizational session to 4 April 2022 | Request approved |
| Independent Audit Advisory Committee | To hold an additional meeting on 6 December 2022 | Requests approved |
| | To hold its fifty-eighth session in Geneva from 19 to 21 April 2022 | |
| Office of the United Nations High Commissioner for Human Rights | To change the dates of the 34th meeting of the Chairs of the human rights treaty bodies from 30 May–3 June 2022 to 31 May–3 June 2022 and the venue from Geneva to New York | Request approved |
| Group of Governmental Experts on the United Nations Register of Conventional Arms | To further postpone its first session from 21–25 February 2022 to 16–20 May 2022 | Request approved |

C. Utilization of conference-servicing resources and facilities

Utilization of conference-servicing resources and facilities may be measured in terms of a utilization rate, calculated using the following formula:

$$U = \frac{(A+B)-(C-E)-(F/3)}{(A+B)}$$

where: U is utilization, the percentage of available conference resources actually used by the organ in question; A is the number of meetings planned by a given organ at a scheduled session; B is the number of additional meetings held during the session; C is the number of meetings cancelled during the session; E is the total number of reassignments; and F is the amount of time lost owing to late starting/early ending (hours and minutes rounded to the nearest five minutes, for example, 5:25 = 5 hours and 25 minutes).

In the foregoing calculation, the time lost as a result of late starting and early ending (F) is converted into the equivalent of meetings lost by dividing the total by three, as the standard meeting time is three hours. The number of reassignments (E) is subtracted from the number of cancelled meetings (C). The difference between the two and the number of meetings lost are then subtracted from the sum of meetings

planned (A) and additional meetings held (B). The result is expressed as a percentage of the sum of meetings planned and additional meetings held.

The statistics set out in the tables below are compiled in accordance with the methodology adopted by the Committee on Conferences at its 348th meeting, held on 18 May 1993 (see [A/AC.172/161](#), [A/AC.172/161/Corr.1](#) and [A/AC.172/161/Corr.2](#)).

In compliance with the request of the Committee on Conferences at its 1999 substantive session, utilization rates for a three-year reporting period are provided and organs are listed in the order of the utilization factors for the latest reporting period by duty station.

Table 1
Utilization statistics of mandated meetings of all calendar bodies serviced, by each duty station, by calendar body, 2021

| <i>New York</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 1. Committee of Experts on Global Geospatial Information Management | 3 | – | – | 3 | – | – | 100 |
| 2. International Civil Service Commission | 5 | – | – | 5 | – | – | 100 |
| 3. Panel of External Auditors | 2 | – | – | 2 | – | – | 100 |
| 4. Statistical Commission, annual session | 4 | – | – | 4 | – | – | 100 |
| 5. Committee for the United Nations Population Award | 1 | 1 | – | 2 | – | 5 | 100 |
| 6. Meeting of States Parties to the Convention on the Rights of Persons with Disabilities | 6 | – | – | 6 | – | 15 | 99 |
| 7. Peacebuilding Commission | 14 | 1 | – | 15 | – | 45 | 98 |
| 8. Permanent Forum on Indigenous Issues | 11 | – | – | 11 | – | 40 | 98 |
| 9. United Nations Group of Experts on Geographical Names | 10 | – | – | 10 | – | 45 | 98 |
| 10. Committee for Development Policy | 1 | – | – | 1 | – | 5 | 97 |
| 11. Committee of Experts on Public Administration | 6 | – | – | 6 | – | 30 | 97 |
| 12. Human Rights Council, Expert Mechanism on the Right to Development | 4 | – | – | 4 | – | 20 | 97 |
| 13. Open-ended Informal Consultative Process on Oceans and the Law of the Sea | 5 | – | – | 5 | – | 25 | 97 |
| 14. Security Council Committee established pursuant to resolution 2374 (2017) concerning Mali | – | 2 | – | 2 | – | 10 | 97 |
| 15. Commission on the Status of Women | 18 | 1 | 1 | 18 | – | 5 | 95 |
| 16. Committee on Contributions | 5 | – | – | 5 | – | 45 | 95 |
| 17. Advisory Committee on the United Nations Programme of Assistance in the Teaching, Study, Dissemination and Wider Appreciation of International Law, fifty-sixth session | 1 | – | – | 1 | – | 10 | 94 |
| 18. Commission for Social Development | 14 | – | – | 14 | – | 160 | 94 |
| 19. Military Staff Committee | 7 | – | – | 7 | – | 105 | 92 |
| 20. Executive Board of the United Nations Children's Fund (UNICEF) | 16 | – | – | 16 | – | 290 | 90 |
| 21. Biennial Meeting of States to Consider the Implementation of the Programme of Action to Prevent, Combat and Eradicate the Illicit Trade in Small Arms and Light Weapons in All Its Aspects | 10 | – | – | 10 | – | 205 | 89 |
| 22. Committee on Non-Governmental Organizations | 35 | – | – | 35 | – | 715 | 89 |

| <i>New York</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|---|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 23. Economic and Social Council | 84 | 4 | 6 | 82 | – | 600 | 89 |
| 24. Security Council Committee established pursuant to resolution 1533 (2004) concerning the Democratic Republic of the Congo | 3 | – | – | 3 | – | 70 | 87 |
| 25. UNDP/UNFPA/UNOPS, Executive Board | 21 | – | – | 21 | – | 510 | 87 |
| 26. Commission on Population and Development | 8 | 1 | – | 9 | – | 220 | 86 |
| 27. High-level Committee on South-South Cooperation | 6 | – | – | 6 | – | 150 | 86 |
| 28. Open-ended Working Group on Ageing | 8 | – | – | 8 | – | 200 | 86 |
| 29. Security Council Committee established pursuant to resolution 1988 (2011) | – | 1 | – | 1 | – | 25 | 86 |
| 30. Trusteeship Council | 1 | – | – | 1 | – | 25 | 86 |
| 31. Economic Commission for Latin America and the Caribbean, Committee of the Whole | 2 | – | – | 2 | – | 50 | 86 |
| 32. Group of Governmental Experts on Advancing Responsible State Behaviour in Cyberspace in the Context of International Security | 24 | – | 5 | 19 | – | 120 | 85 |
| 33. Security Council Committee established pursuant to resolution 2140 (2014) | 3 | 1 | – | 4 | – | 105 | 85 |
| 34. United Nations Forum on Forests | 8 | 3 | 1 | 10 | – | 140 | 84 |
| 35. General Assembly, Third Committee | 69 | 1 | 5 | 65 | – | 1 225 | 83 |
| 36. Group of Governmental Experts on problems arising from the accumulation of conventional ammunition stockpiles in surplus | 4 | – | – | 4 | – | 135 | 81 |
| 37. Ad Hoc Working Group on the Revitalization of the Work of the General Assembly | 8 | 4 | 1 | 11 | 1 | 420 | 81 |
| 38. Security Council Committee established pursuant to resolution 2127 (2013) concerning the Central African Republic | 2 | 1 | – | 3 | – | 110 | 80 |
| 39. General Assembly, Sixth Committee | 35 | 1 | 4 | 32 | – | 575 | 80 |
| 40. Open-ended working group on security of and in the use of information and communications technologies 2021–2025 | 14 | – | 3 | 11 | 1 | 145 | 80 |
| 41. General Assembly | 243 | 69 | 42 | 270 | 10 | 6 775 | 79 |
| 42. Special Committee on Peacekeeping Operations and its Working Group | 5 | – | – | 5 | – | 205 | 77 |
| 43. General Assembly, Second Committee | 31 | 3 | 5 | 29 | – | 485 | 77 |
| 44. General Assembly, First Committee | 22 | 1 | 2 | 21 | – | 640 | 76 |
| 45. Informal Working Group on International Tribunals | 1 | 1 | – | 2 | – | 85 | 76 |

| <i>New York</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|---|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 46. Ad Hoc Working Group of the Security Council on Conflict Prevention and Resolution in Africa | 1 | 2 | – | 3 | – | 135 | 75 |
| 47. General Assembly, Fourth Committee (Special Political and Decolonization Committee) | 20 | – | 1 | 19 | – | 760 | 74 |
| 48. Meeting of States Parties to the International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families | 2 | – | 1 | 1 | 1 | 95 | 74 |
| 49. Open-ended Working Group on Developments in the Field of Information and Telecommunications in the Context of International Security | 10 | 1 | 2 | 9 | – | 200 | 72 |
| 50. Security Council Committee pursuant to resolution 751 (1992) concerning Somalia | 4 | 1 | 1 | 4 | – | 85 | 71 |
| 51. Special Committee on the Charter of the United Nations and on the Strengthening of the Role of the Organization | 6 | 1 | 2 | 5 | – | 5 | 71 |
| 52. Security Council | 277 | 78 | 58 | 297 | 7 | 9 605 | 71 |
| 53. Security Council Committee established pursuant to resolution 1718 (2006) | 5 | – | – | 5 | – | 295 | 67 |
| 54. Meeting of States Parties to the United Nations Convention on the Law of the Sea | 8 | – | 2 | 6 | – | 125 | 66 |
| 55. UN-Women, Executive Board | 9 | – | 2 | 7 | – | 205 | 65 |
| 56. Security Council Committee established pursuant to resolution 1591 (2005) concerning the Sudan | 1 | – | – | 1 | – | 65 | 64 |
| 57. Intergovernmental Preparatory Committee for the Fifth United Nations Conference on the Least Developed Countries | 20 | 1 | 4 | 17 | – | 750 | 61 |
| 58. Committee on Information | 4 | 1 | 1 | 4 | – | 175 | 61 |
| 59. Committee on the Exercise of the Inalienable Rights of the Palestinian People | 4 | – | – | 4 | – | 280 | 61 |
| 60. Advisory Committee on Administrative and Budgetary Questions | 79 | 8 | 36 | 51 | 3 | 505 | 59 |
| 61. Security Council Committee established pursuant to resolution 1970 (2011) concerning Libya | 3 | – | – | 3 | – | 240 | 56 |
| 62. Committee for Programme and Coordination | 2 | – | – | 2 | – | 165 | 54 |
| 63. Special Committee on the Situation with regard to the Implementation of the Declaration on the Granting of Independence to Colonial Countries and Peoples | 12 | 3 | 3 | 12 | – | 735 | 53 |
| 64. Security Council Informal Working Group on Documentation and Other Procedural Questions | 5 | – | 1 | 4 | – | 270 | 50 |

| <i>New York</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 65. Security Council Working Group on Peacekeeping Operations | 2 | – | 2 | – | 1 | – | 50 |
| 66. Security Council Committee established pursuant to resolution 1373 (2001) concerning counter-terrorism | 14 | 5 | 8 | 11 | – | 310 | 49 |
| 67. Committee on Relations with the Host Country | 4 | – | – | 4 | – | 385 | 47 |
| 68. Meeting of States Parties to the International Convention on the Elimination of All Forms of Racial Discrimination | 2 | – | 1 | 1 | – | 15 | 46 |
| 69. General Committee | 3 | 1 | – | 4 | – | 405 | 44 |
| 70. Ad Hoc Committee to Elaborate a Comprehensive International Convention on Countering the Use of Information and Communications Technologies for Criminal Purposes | 12 | – | 7 | 5 | – | 50 | 39 |
| 71. Assembly of States Parties to the Rome Statute of the International Criminal Court | 1 | 2 | 1 | 2 | – | 160 | 37 |
| 72. Working Group established by Security Council resolution 1612 (2005) | 3 | 4 | 2 | 5 | – | 450 | 36 |
| 73. Security Council Committee pursuant to resolutions 1267 (1999), 1989 (2011) and 2253 (2015) concerning Islamic State in Iraq and the Levant (Da'esh), Al-Qaida and associated individuals, groups, undertakings and entities | 5 | 3 | 3 | 5 | – | 395 | 35 |
| 74. Ad Hoc Committee on the Indian Ocean | 1 | – | – | 1 | – | 120 | 33 |
| 75. Meeting of States parties to the International Convention for the Protection of All Persons from Enforced Disappearance | 2 | – | 1 | 1 | – | 80 | 28 |
| 76. Conference on the Establishment of a Middle East Zone Free of Nuclear Weapons and Other Weapons of Mass Destruction | 10 | – | 4 | 6 | – | 620 | 26 |
| 77. General Assembly, Fifth Committee | 62 | 2 | 44 | 20 | – | 1 005 | 23 |
| 78. Committee on Conferences | 10 | 1 | 7 | 4 | – | 330 | 20 |
| 79. Security Council Committee established pursuant to resolution 1540 (2004) | 4 | – | 2 | 2 | – | 240 | 17 |
| 80. Disarmament Commission | 1 | – | 1 | – | – | – | – |
| 81. Security Council Committee established pursuant to resolution 2206 (2015) concerning South Sudan | 3 | – | 3 | – | – | – | – |
| Subtotal | 1 391 | 210 | 275 | 1 326 | 24 | 32 825 | 73 |

| <i>Geneva</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|---|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 1. Biological Weapons Convention: first meeting of the preparatory committee for the Ninth Review Conference of the States Parties to the Convention, 26 November–20 December | 4 | – | 2 | 2 | 2 | – | 100 |
| 2. Biological Weapons Convention: annual meeting of States Parties, 22–26 November | 8 | 2 | – | 10 | – | – | 100 |
| 3. Commission on Science and Technology for Development: twenty-fourth session, 17–21 May | 5 | – | – | 5 | – | – | 100 |
| 4. Committee on the Elimination of Discrimination against Women, Optional Protocol to the Convention: forty-ninth session, 11 and 12 February | 2 | – | – | 2 | – | – | 100 |
| 5. Committee on the Rights of the Child, pre-sessional working group: eighty-eighth session, 18 January–11 February; eighty-ninth session, 7–11 June; ninetieth session, 27 September–1 October | 18 | 1 | – | 19 | – | – | 100 |
| 6. Economic and Social Council: humanitarian affairs segment, 22–25 June | 7 | – | – | 7 | – | – | 100 |
| 7. Executive Committee of the Programme of the United Nations High Commissioner for Refugees: seventy-second session, 4–8 October | 10 | – | – | 10 | – | – | 100 |
| 8. United Nations Compensation Commission, Governing Council: eighty-eighth session, 13 October | 2 | – | – | 2 | – | – | 100 |
| 9. Group of Governmental Experts on problems arising from the accumulation of conventional ammunition stockpiles in surplus: second session, 17–21 May | 5 | – | – | 5 | – | – | 100 |
| 10. Human Rights Council, Advisory Committee: twenty-fifth session, 15–19 February | 5 | – | – | 5 | – | – | 100 |
| 11. Human Rights Council, Global Alliance of National Human Rights Institutions: thirty-fourth annual meeting, 29 June–1 July | 5 | – | – | 5 | – | – | 100 |
| 12. Human Rights Council, United Nations Voluntary Fund for Victims of Torture, Board of Trustees: fifty-third session, 22–26 March | 1 | – | – | 1 | – | – | 100 |
| 13. Human Rights Council, Working Group of Experts on People of African Descent: twenty-eighth session, 5–26 March | 4 | – | – | 4 | – | – | 100 |
| 14. Human Rights Council, Working Group on discrimination against women and girls: thirty-second session, 11–15 October | 1 | – | – | 1 | – | – | 100 |
| 15. Chairs of the human rights treaty bodies: thirty-third meeting, 7–11 June | 4 | 1 | – | 5 | – | – | 100 |

| <i>Geneva</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 16. Office of the United Nations High Commissioner for Human Rights: third intersessional meeting on human rights and the 2030 Agenda for Sustainable Development, 14 January; consultation with national human rights institutions in Latin America, 28 January; intersessional meeting on the prevention of genocide, 10 February; intersessional seminar on youth, 12 April; intersessional panel discussion to mark the fifteenth anniversary of the responsibility to protect populations from genocide, war crimes, ethnic cleansing and crimes against humanity, 11 May | 6 | 1 | – | 7 | – | – | 100 |
| 17. Convention on the Prohibition of the Use, Stockpiling, Production and Transfer of Anti-Personnel Mines and on Their Destruction: nineteenth meeting of States Parties, 15–19 November | 20 | – | – | 20 | – | – | 100 |
| 18. United Nations Dispute Tribunal: hearing on the merits, cases Nos. UNDT/GVA/2018/066 and UNDT/GVA/2019/066, 18 and 19 January | 2 | – | – | 2 | – | – | 100 |
| 19. Working Group on Business and Human Rights: thirtieth session, 20–24 September | 1 | – | – | 1 | – | – | 100 |
| 20. Committee on Enforced Disappearances: twentieth session, 12 April–7 May; twenty-first session, 13–24 September | 35 | – | – | 35 | – | 75 | 99 |
| 21. Forum on Business and Human Rights, tenth session, 29 November–1 December | 12 | – | – | 12 | – | 15 | 99 |
| 22. Human Rights Council: forty-sixth session, 22 February–24 March; forty-seventh session, 21 June–15 July; forty-eighth session, 13 September–11 October | 131 | 8 | – | 139 | – | 335 | 99 |
| 23. Committee on the Protection of the Rights of All Migrant Workers and Members of Their Families: thirty-second session, 6–16 April; thirty-second session (resumed), 29 and 30 April; thirty-third session, 27 September–8 October | 31 | – | – | 31 | – | 120 | 98 |
| 24. Committee on the Rights of Persons with Disabilities: twenty-fourth session, 8 March–1 April; twenty-fifth session, 16 August–14 September | 29 | – | – | 29 | – | 115 | 98 |
| 25. Human Rights Council, Expert mechanism on the rights of indigenous peoples: fourteenth session, 12–16 July | 9 | – | – | 9 | – | 35 | 98 |
| 26. Human Rights Council, Forum on Minority Issues: fourteenth session, 2 and 3 December | 4 | – | – | 4 | – | 15 | 98 |

| <i>Geneva</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|---|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 27. Subcommittee on Prevention of Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment of the Committee against Torture: forty-third session, 8–12 February; forty-fourth session, 14–18 June; forty-fifth session, 8–12 November | 25 | – | – | 25 | – | 75 | 98 |
| 28. Committee on the Rights of the Child: eighty-sixth session, 18 January–5 February; eighty-seventh session, 17 May–4 June; eighty-eighth session, 6–24 September | 86 | – | 2 | 84 | – | 175 | 97 |
| 29. Economic Commission for Europe | 428 | 7 | 12 | 423 | – | – | 97 |
| 30. Committee on the Elimination of Discrimination against Women, pre-sessional working group: eightieth session, 1–5 March; eighty-first session, 5–9 July | 6 | – | – | 6 | – | 45 | 96 |
| 31. Economic and Social Council, Subcommittee of Experts on the Globally Harmonized System of Classification and Labelling of Chemicals: fortieth session, 5–7 July; forty-first session, 8–10 December | 10 | – | – | 10 | – | 65 | 96 |
| 32. International Law Commission, seventy-second session: first part, 26 April–4 June; second part, 5 July–6 August | 99 | 8 | 3 | 104 | – | 245 | 96 |
| 33. Committee on the Elimination of Discrimination against Women: seventy-eighth session, 15 February–4 March; seventy-ninth session, 21 June–1 July; eightieth session, 18 October–12 November | 58 | – | 1 | 57 | – | 295 | 95 |
| 34. Office of the United Nations High Commissioner for Human Rights, twenty-seventh annual meeting of the special rapporteurs, special representatives, independent experts and chairs of working groups of the special procedures of the Human Rights Council: 30 August–3 September | 8 | – | – | 8 | – | 65 | 95 |
| 35. Biological Weapons Convention: Meeting of Experts, 30 August–8 September | 16 | – | 1 | 15 | – | – | 94 |
| 36. Committee on Economic, Social and Cultural Rights: sixty-ninth session, 15 February–5 March; seventieth session, 27 September–15 October | 45 | – | – | 45 | – | 465 | 94 |
| 37. Human Rights Council, Social Forum, thirteenth session, 11 and 12 October | 4 | – | – | 4 | – | 40 | 94 |
| 38. Human Rights Council, Working Group on Arbitrary Detention: ninety-first session, 6–10 September; ninety-second session, 15–19 November | 18 | – | – | 18 | – | 185 | 94 |

| <i>Geneva</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 39. Convention on Prohibitions or Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects, 2021 Group of Governmental Experts on Emerging Technologies in the Area of Lethal Autonomous Weapons Systems: first session, 3–13 August; second session, 24 September–1 October; third session, 2–8 December; meeting of the preparatory committee for the Sixth Review Conference of the High Contracting Parties to the Convention, 6–8 September; Sixth Review Conference of the High Contracting Parties, 13–17 December | 56 | – | 1 | 55 | – | 480 | 93 |
| 40. Human Rights Council, Working Group on the Universal Periodic Review: thirty-seventh session, 18 January–2 February; thirty-eighth session, 3–14 May; thirty-ninth session, 1–12 November | 51 | 1 | 1 | 51 | 1 | 795 | 92 |
| 41. Human Rights Committee: 131st session, 1–26 March; 131st session (resumed), 10 May; 132nd session, 28 June–23 July; 133rd session, 11 October–5 November | 82 | 2 | 4 | 80 | – | 580 | 91 |
| 42. Committee on the Elimination of Racial Discrimination: 103rd session, 19–30 April; 104th session, 9–25 August; 105th session, 15 November–3 December | 53 | 1 | 1 | 53 | – | 775 | 90 |
| 43. Human Rights Committee, Pre-session Working Group on Communications: 133rd session, 4–8 October | 10 | – | 1 | 9 | – | – | 90 |
| 44. Human Rights Council, Working Group on elaborating a legally binding instrument on transnational corporations and human rights: seventh session, 25–29 October | 10 | – | – | 10 | – | 175 | 90 |
| 45. Economic and Social Council, Subcommittee of Experts on the Transport of Dangerous Goods: fifty-eighth session, 28 June–2 July; fifty-ninth session, 29 November–8 December | 25 | – | 2 | 23 | – | 120 | 89 |
| 46. Human Rights Council, Working Group on Communications: twenty-seventh session, 8–12 February; twenty-eighth session, 9–13 August | 15 | – | 1 | 14 | – | 130 | 89 |
| 47. Annual Conference of the High Contracting Parties to Amended Protocol II to the Convention on Prohibitions or Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects: Group of Experts, 16 and 17 August; Twenty-third Annual Conference of the High Contracting Parties, 10 December | 5 | – | – | 5 | – | 110 | 88 |
| 48. United Nations Conference on Trade and Development | 129 | 2 | 19 | 112 | – | – | 85 |

| <i>Geneva</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 49. Human Rights Council, Working Group on Situations: twenty-seventh session, 12–15 April; twenty-eighth session, 11–13 October | 13 | – | 2 | 11 | – | 5 | 84 |
| 50. Human Rights Council, Working Group on the Right to Development: twenty-first session, 17–21 May; twenty-second session, 22–26 November | 20 | 1 | 3 | 18 | – | 165 | 81 |
| 51. Human Rights Council, Working Group on Enforced or Involuntary Disappearances: 124th session, 17–21 May; 125th session, 20–29 September | 15 | 1 | 3 | 13 | – | 30 | 80 |
| 52. Human Rights Council, Expert Mechanism on the Right to Development: 4th session, 3–5 November | 5 | – | – | 5 | – | 195 | 78 |
| 53. Committee against Torture: seventieth session, 26–28 April; seventy-first session, 12–30 July; seventy-second session, 8 November–3 December | 56 | – | 4 | 52 | – | 1 610 | 77 |
| 54. Committee on Economic, Social and Cultural Rights, pre-sessional working Group: sixty-eighth session, 8–12 March; sixty-ninth session, 18–22 October | 12 | – | 2 | 10 | – | 225 | 73 |
| 55. Human Rights Council, Intergovernmental Working Group on the effective implementation of the Durban Declaration and Programme of Action: nineteenth session, 11 and 12 October | 11 | – | – | 11 | – | 560 | 72 |
| 56. United Nations Framework Convention on Climate Change, Conference of the Parties: twenty-sixth session, 31 October–13 November (Glasgow, United Kingdom of Great Britain and Northern Ireland) | 21 | 3 | – | 24 | – | 1 265 | 71 |
| 57. Convention on Cluster Munitions: second part of the Second Review Conference on the Convention, 20 and 21 September | 6 | – | 1 | 5 | – | 155 | 69 |
| 58. United Nations Framework Convention on Climate Change, subsidiary bodies: fifty-second session, 31 May–17 June | 7 | – | 2 | 5 | – | 25 | 69 |
| 59. Conference of the High Contracting Parties to Protocol V to the Convention on Certain Conventional Weapons: Meeting of Experts, 18 August; Fifteenth Conference, 9 December | 4 | – | – | 4 | – | 280 | 61 |
| 60. Human Rights Council, Open-ended Intergovernmental Working Group to elaborate the content of an international regulatory framework on the regulation, monitoring and oversight of the activities of private military and security companies, second session, 26–30 April | 10 | – | 4 | 6 | – | – | 60 |

| <i>Geneva</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 61. United Nations Convention to Combat Desertification, Committee for the Review of the Implementation of the Convention: nineteenth session, 15–19 March | 10 | – | 5 | 5 | – | – | 50 |
| 62. Conference on Disarmament, annual session: first part, 18 January–26 March; second part, 10 May–25 June; third part, 26 July–10 September | 87 | 30 | 59 | 58 | – | 700 | 46 |
| 63. Convention against Torture: Eighteenth Meeting of the States Parties, 11 October | 2 | – | 1 | 1 | – | 20 | 44 |
| 64. Human Rights Council, Ad Hoc Committee on Complementary Standards: eleventh session, 6–17 December | 20 | – | 7 | 13 | – | 895 | 40 |
| Subtotal | 1 899 | 69 | 144 | 1 824 | 3 | 11 660 | 90 |

| <i>Vienna</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 1. United Nations Commission on International Trade Law (UNCITRAL), Working Group I (Micro-, Small- and Medium-sized Enterprises), thirty-fifth session, 25–29 January | 9 | 1 | – | 10 | – | – | 100 |
| 2. International Narcotics Control Board, 130th session, 1–5 February | 10 | – | – | 10 | – | 5 | 100 |
| 3. Committee on the Peaceful Uses of Outer Space, Scientific and Technical Subcommittee, fifty-eighth session, 19–30 April | 20 | – | – | 20 | – | 15 | 100 |
| 4. UNCITRAL, Working Group III (Investor-State Dispute Settlement Reform), fortieth session, 8–12 February | 10 | – | – | 10 | – | – | 100 |
| 5. UNCITRAL, Working Group IV (Electronic Commerce), sixty-first session, 6–9 April | 4 | – | – | 4 | – | – | 100 |
| 6. UNCITRAL, Working Group VI (Judicial Sale of Ships), thirty-eighth session, 19–23 April | 5 | – | – | 5 | – | – | 100 |
| 7. UNCITRAL, Working Group III (Investor-State Dispute Settlement Reform), resumed fortieth session, 4 and 5 May | 2 | – | – | 2 | – | – | 100 |
| 8. UNCITRAL, Working Group V (Insolvency Law), fifty-eighth session, 4–7 May | 6 | – | – | 6 | – | – | 100 |
| 9. Conference of the States Parties to the United Nations Convention against Corruption, special session, 7 May | 2 | – | – | 2 | – | – | 100 |
| 10. Conference of the Parties to the United Nations Convention against Transnational Organized Crime, Working Group on Firearms, eighth session, 10–12 May | 5 | – | – | 5 | – | – | 100 |

| <i>Vienna</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|---|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 11. Commission on Crime Prevention and Criminal Justice, thirtieth session, 17–21 May | 20 | 1 | – | 21 | – | – | 100 |
| 12. International Narcotics Control Board, 131st session, 17–28 May | 20 | – | – | 20 | – | 5 | 100 |
| 13. Committee on the Peaceful Uses of Outer Space, sixty-fourth session, 25 August–3 September | 16 | – | – | 16 | – | – | 100 |
| 14. Conference of the States Parties to the United Nations Convention against Corruption: Implementation Review Group of the United Nations Convention against Corruption, twelfth session; Open-ended Intergovernmental Working Group on the Prevention of Corruption, twelfth session, including joint meetings, 14–16 June | 6 | – | – | 6 | – | – | 100 |
| 15. Conference of the States Parties to the United Nations Convention against Corruption, Open-ended Intergovernmental Working Group on the Prevention of Corruption, twelfth session, 17 and 18 June | 4 | – | – | 4 | – | – | 100 |
| 16. United Nations Scientific Committee on the Effects of Atomic Radiation, sixty-eighth session, 21–25 June | 5 | – | – | 5 | – | – | 100 |
| 17. Commission on Narcotic Drugs, Subcommittee on Illicit Drug Traffic and Related Matters in the Near and Middle East, fifty-fifth session, 22 September | 3 | – | – | 3 | – | – | 100 |
| 18. Heads of National Drug Law Enforcement Agencies, Africa, 30th meeting, 21 September | 3 | – | – | 3 | – | – | 100 |
| 19. Heads of National Drug Law Enforcement Agencies, Latin America and the Caribbean, 30th meeting, 24 September | 3 | – | – | 3 | – | – | 100 |
| 20. Heads of National Drug Law Enforcement Agencies, Europe, 14th meeting, 20 September | 3 | – | – | 3 | – | – | 100 |
| 21. UNCITRAL, Working Group III (Investor-State Dispute Settlement Reform), forty-first session, 15–19 November | 10 | – | – | 10 | – | – | 100 |
| 22. UNCITRAL, Working Group IV (Electronic Commerce), sixty-second session, 22–26 November | 10 | – | – | 10 | – | – | 100 |
| 23. Commission on Narcotic Drugs, reconvened sixty-fourth session, 20 December | 1 | – | – | 1 | – | – | 100 |
| 24. UNCITRAL, Working Group V (Insolvency Law), fifty-ninth session, 13–17 December | 10 | – | – | 10 | – | – | 100 |
| 25. Fourteenth United Nations Congress on Crime Prevention and Criminal Justice, 7–12 March (Kyoto, Japan) | 32 | – | – | 32 | – | – | 100 |
| 26. Conference of the States Parties to the United Nations Convention against Corruption, ninth session, 13–17 December (Sharm el-Sheikh, Egypt) | 19 | – | – | 19 | – | – | 100 |

| <i>Vienna</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|---|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 27. UNCITRAL, Working Group II (Dispute Settlement), seventy-third session, 22–26 March | 5 | – | – | 5 | – | 5 | 99 |
| 28. Conference of the Parties to the United Nations Convention against Transnational Organized Crime, Working Group on International Cooperation, twelfth session, 25 and 26 March | 4 | – | – | 4 | – | 5 | 99 |
| 29. Conference of the Parties to the United Nations Convention against Transnational Organized Crime, Working Group on Trafficking in Persons, eleventh session, 12 and 13 October | 4 | – | – | 4 | – | 5 | 99 |
| 30. Conference of the Parties to the United Nations Convention against Transnational Organized Crime, Working Group on the Smuggling of Migrants, eighth session, 14 and 15 October | 4 | – | – | 4 | – | 10 | 99 |
| 31. UNCITRAL, Working Group VI (Judicial Sale of Ships), thirty-ninth session, 18–22 October | 10 | – | – | 10 | – | 15 | 99 |
| 32. International Narcotics Control Board, 132nd session, 2–19 November | 28 | – | – | 28 | – | 55 | 99 |
| 33. Conference of the States Parties to the United Nations Convention against Corruption, Implementation Review Group, resumed twelfth session, 6–8 September | 6 | – | – | 6 | – | 20 | 98 |
| 34. UNCITRAL, fifty-fourth session, 28 June–16 July | 30 | – | 1 | 29 | – | – | 97 |
| 35. Third intersessional meeting of the Conference of the States Parties to the United Nations Convention against Corruption on preparations for the special session of the General Assembly against corruption, 22 and 23 February | 4 | – | – | 4 | – | 30 | 96 |
| 36. Commission on Narcotic Drugs, sixty-fourth session, 12–16 April | 20 | – | 1 | 19 | – | 75 | 93 |
| 37. Committee on the Peaceful Uses of Outer Space, Legal Subcommittee, sixtieth session, 31 May–11 June | 20 | – | 1 | 19 | – | 70 | 93 |
| 38. UNCITRAL, Working Group II (Dispute Settlement), seventy-fourth session, 27 September–1 October | 10 | – | 1 | 9 | – | – | 90 |
| 39. UNCITRAL, Working Group I (Micro-, Small- and Medium-sized Enterprises), thirty-sixth session, 4–8 October | 10 | – | 1 | 9 | – | 50 | 87 |
| 40. Conference of the States Parties to the United Nations Convention against Corruption, Open-ended Intergovernmental Working Group on Asset Recovery, fiftieth session, 9 September | 2 | – | – | 2 | – | 50 | 86 |
| 41. Commission on Crime Prevention and Criminal Justice, reconvened thirtieth session, 10 September | 1 | – | – | 1 | – | 35 | 81 |
| 42. Joint meetings of the Commission on Narcotic Drugs, reconvened sixty-fourth session and the Commission on Crime Prevention and Criminal Justice, reconvened thirtieth session, 9 December | 2 | – | – | 2 | – | 80 | 78 |

| <i>Vienna</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 43. Conference of the States Parties to the United Nations Convention against Corruption, open-ended intergovernmental expert meetings to enhance international cooperation, tenth session, 10 September | 2 | – | – | 2 | – | 135 | 63 |
| Subtotal | 400 | 2 | 5 | 397 | – | 660 | 98 |

| <i>Nairobi</i> | <i>A</i> <i>(programmed)</i> | <i>B</i> <i>(added)</i> | <i>C</i> <i>(cancelled)</i> | <i>D</i> <i>(held)</i> | <i>E</i> <i>(reassigned)</i> | <i>F</i> <i>(minutes lost)</i> | <i>Utilization factor</i> <i>(percentage)</i> |
|--|---------------------------------|----------------------------|--------------------------------|---------------------------|---------------------------------|-----------------------------------|--|
| 1. Open-ended high-level midterm review meeting of the Committee of Permanent Representatives to the United Nations Human Settlements Programme (UN-Habitat) | 6 | – | 1 | 5 | – | 150 | 69 |
| 2. Committee of Permanent Representatives to the United Nations Environment Programme (UNEP) | 6 | – | – | 6 | – | 190 | 82 |
| 3. UN-Habitat, Executive Board | 8 | – | – | 8 | – | 25 | 98 |
| 4. Open-ended Committee of Permanent Representatives to UNEP | 2 | 1 | – | 3 | – | – | 100 |
| Subtotal | 26 | 1 | 1 | 26 | – | 365 | 89 |

Table 2
**Utilization statistics of mandated meetings of all calendar bodies serviced, by
duty station, 2016–2021**

2021

| <i>Duty station</i> | <i>Number of meetings</i> | | | | | | <i>Utilization factor (percentage)</i> |
|---------------------|---------------------------|------------------|----------------------|-----------------|-----------------------|-------------------------|--|
| | <i>A (planned)</i> | <i>B (added)</i> | <i>C (cancelled)</i> | <i>D (held)</i> | <i>E (reassigned)</i> | <i>F (minutes lost)</i> | |
| New York | 1 391 | 210 | 275 | 1 326 | 24 | 32 825 | 73 |
| Geneva | 1 899 | 69 | 144 | 1 824 | 3 | 11 660 | 90 |
| Vienna | 400 | 2 | 5 | 397 | – | 660 | 98 |
| Nairobi | 26 | 1 | 1 | 26 | – | 365 | 89 |
| Total | 3 716 | 282 | 425 | 3 573 | 27 | 44 510 | 84 |

2020

| <i>Duty station</i> | <i>Number of meetings</i> | | | | | | <i>Utilization factor (percentage)</i> |
|---------------------|---------------------------|------------------|----------------------|-----------------|-----------------------|-------------------------|--|
| | <i>A (planned)</i> | <i>B (added)</i> | <i>C (cancelled)</i> | <i>D (held)</i> | <i>E (reassigned)</i> | <i>F (minutes lost)</i> | |
| New York | 850 | 252 | 312 | 790 | 101 | 20 365 | 71 |
| Geneva | 1 073 | 21 | 66 | 1 028 | 3 | 13 360 | 87 |
| Vienna | 234 | 2 | 11 | 225 | – | 1 295 | 92 |
| Nairobi | 21 | – | 3 | 18 | – | 140 | 82 |
| Total | 2 178 | 275 | 392 | 2 061 | 104 | 35 160 | 80 |

2019

| <i>Duty station</i> | <i>Number of meetings</i> | | | | | | <i>Utilization factor (percentage)</i> |
|---------------------|---------------------------|------------------|----------------------|-----------------|-----------------------|-------------------------|--|
| | <i>A (planned)</i> | <i>B (added)</i> | <i>C (cancelled)</i> | <i>D (held)</i> | <i>E (reassigned)</i> | <i>F (minutes lost)</i> | |
| New York | 2 073 | 714 | 607 | 2 180 | 384 | 63 910 | 79 |
| Geneva | 2 633 | 37 | 106 | 2 564 | 6 | 36 541 | 89 |
| Vienna | 373 | 4 | 5 | 372 | – | 4 710 | 92 |
| Nairobi | 64 | 1 | 3 | 62 | – | 755 | 89 |
| Total | 5 143 | 756 | 721 | 5 178 | 390 | 105 916 | 84 |

2018

| <i>Duty station</i> | <i>Number of meetings</i> | | | | | | <i>Utilization factor (percentage)</i> |
|---------------------|---------------------------|------------------|----------------------|-----------------|-----------------------|-------------------------|--|
| | <i>A (planned)</i> | <i>B (added)</i> | <i>C (cancelled)</i> | <i>D (held)</i> | <i>E (reassigned)</i> | <i>F (minutes lost)</i> | |
| New York | 2 260 | 827 | 840 | 2 247 | 506 | 73 720 | 76 |
| Geneva | 2 480 | 38 | 112 | 2 406 | 1 | 37 548 | 87 |
| Vienna | 310 | 2 | 3 | 309 | – | 4 685 | 91 |
| Nairobi | 10 | – | – | 10 | – | 125 | 92 |
| Total | 5 060 | 867 | 955 | 4 972 | 507 | 116 078 | 82 |

2017

| Duty station | Number of meetings | | | | | | Utilization factor (percentage) |
|--------------|--------------------|------------|---------------|--------------|----------------|------------------|---------------------------------|
| | A (planned) | B (added) | C (cancelled) | D (held) | E (reassigned) | F (minutes lost) | |
| New York | 2 347 | 600 | 614 | 2 333 | 312 | 70 560 | 76 |
| Geneva | 2 553 | 66 | 162 | 2 457 | 2 | 41 565 | 85 |
| Vienna | 345 | 3 | 12 | 336 | – | 4 730 | 89 |
| Nairobi | 38 | – | 5 | 33 | – | 940 | 73 |
| Total | 5 283 | 669 | 793 | 5 159 | 314 | 117 795 | 81 |

2016

| Duty station | Number of meetings | | | | | | Utilization factor (percentage) |
|--------------|--------------------|------------|---------------|--------------|----------------|------------------|---------------------------------|
| | A (planned) | B (added) | C (cancelled) | D (held) | E (reassigned) | F (minutes lost) | |
| New York | 2 224 | 682 | 459 | 2 447 | 246 | 72 689 | 79 |
| Geneva | 2 828 | 52 | 323 | 2 557 | 16 | 45 025 | 81 |
| Vienna | 308 | 3 | 11 | 300 | – | 6 260 | 85 |
| Nairobi | 51 | 1 | 3 | 49 | – | 950 | 84 |
| Total | 5 411 | 738 | 796 | 5 353 | 262 | 124 924 | 80 |

Table 3

Calendar bodies whose average utilization has been below the benchmark of 80 per cent for the past six years New York

| Meeting body | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Average (percentage) |
|---|------|------|------|------|------|------|----------------------|
| 1. Special Political and Decolonization Committee (Fourth Committee) | 90 | 80 | 80 | 73 | 74 | 74 | 79 |
| 2. United Nations Open-ended Informal Consultative Process on Oceans and the Law of the Sea | 94 | 73 | 61 | 69 | – | 97 | 79 |
| 3. Human Rights Council, Working Group on the use of mercenaries as a means of violating human rights and impeding the exercise of the right of peoples to self-determination | 73 | 67 | – | 95 | – | – | 78 |
| 4. Peacebuilding Commission | 71 | 70 | 74 | 80 | 77 | 98 | 78 |
| 5. Security Council Committee established pursuant to resolution 1988 (2011) | 80 | 87 | 64 | 72 | – | 86 | 78 |
| 6. Ad Hoc Working Group on the revitalization of the work of the General Assembly | 81 | 71 | – | 83 | 67 | 81 | 77 |
| 7. Advisory Board on Disarmament Matters | 77 | 81 | 84 | 65 | – | – | 77 |
| 8. Committee on Contributions | 62 | 73 | 79 | 78 | – | 95 | 77 |
| 9. General Assembly | 76 | 74 | 77 | 75 | 82 | 79 | 77 |
| 10. Security Council Committee established pursuant to resolution 1373 (2001) concerning counter-terrorism | 76 | 83 | 85 | 78 | 89 | 49 | 77 |
| 11. International Civil Service Commission | 66 | 72 | 71 | 72 | – | 100 | 76 |
| 12. Security Council Committee established pursuant to resolution 2127 (2013) concerning the Central African Republic | 58 | 85 | 71 | 75 | 86 | 80 | 76 |
| 13. UNDP/UNFPA/UNOPS, Executive Board | 76 | 72 | 79 | 71 | 68 | 87 | 76 |
| 14. UNICEF, Executive Board | 76 | 76 | 72 | 81 | 61 | 90 | 76 |

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | <i>Average (percentage)</i> |
|--|------|------|------|------|------|------|---------------------------------|
| 15. UN-Women, Executive Board | 85 | 88 | 68 | 67 | 77 | 65 | 75 |
| 16. Committee for Programme and Coordination | 90 | 77 | 60 | 87 | – | 54 | 74 |
| 17. Security Council Committee established pursuant to resolution 1718 (2006) | 55 | 61 | 80 | 82 | 97 | 67 | 74 |
| 18. Advisory Committee on Administrative and Budgetary Questions | 83 | 82 | 73 | 87 | 53 | 59 | 73 |
| 19. Advisory Committee on the United Nations Programme of Assistance in the Teaching, Study, Dissemination and Wider Appreciation of International Law | 31 | 36 | 83 | 94 | 100 | 94 | 73 |
| 20. Security Council Committee established pursuant to resolution 1533 (2004) concerning the Democratic Republic of the Congo | 67 | 61 | 68 | 65 | 89 | 87 | 73 |
| 21. Security Council Sanction Committee pursuant to resolutions 1267 (1999) , 1989 (2011) and 2253 (2015) concerning ISIL (Da'esh), Al-Qaida and associated individuals, groups, undertakings and entities | 82 | 62 | 76 | 67 | 96 | 35 | 70 |
| 22. Security Council | 72 | 68 | 71 | 73 | 65 | 71 | 70 |
| 23. General Assembly, Fifth Committee | 81 | 79 | 87 | 88 | 41 | 23 | 67 |
| 24. Security Council Committee established pursuant to resolution 2140 (2014) | 62 | 68 | 59 | 50 | 75 | 85 | 67 |
| 25. Security Council Committee pursuant to resolution 751 (1992) concerning Somalia | – | – | – | 65 | 64 | 71 | 67 |
| 26. Security Council Working Group on Children and Armed Conflict established by resolution 1612 (2005) | 68 | 70 | 66 | 72 | 90 | 36 | 67 |
| 27. States parties to the International Convention on the Elimination of All Forms of Racial Discrimination | 97 | 83 | – | 40 | – | 46 | 67 |
| 28. Committee on the Exercise of the Inalienable Rights of the Palestinian People | 59 | 75 | 61 | 63 | 76 | 61 | 66 |
| 29. High-level Committee on South-South Cooperation | 46 | – | – | – | – | 86 | 66 |
| 30. Security Council Working Group on Peacekeeping Operations | 66 | 84 | 66 | 63 | – | 50 | 66 |
| 31. Special Committee on the Situation with regard to the Implementation of the Declaration on the Granting of Independence to Colonial Countries and Peoples | 85 | 86 | 76 | 63 | 35 | 53 | 66 |
| 32. Committee for Development Policy | 85 | 82 | 78 | 39 | 6 | 97 | 65 |
| 33. Security Council Committee established pursuant to resolution 1591 (2005) concerning the Sudan | 67 | 75 | 50 | 72 | 61 | 64 | 65 |
| 34. Assembly of States Parties to the Rome Statute of the International Criminal Court | 92 | 80 | – | – | 45 | 37 | 64 |
| 35. Special Committee on the Charter of the United Nations and on the Strengthening of the Role of the Organization | 73 | 59 | 65 | 47 | 70 | 71 | 64 |
| 36. Security Council Committee established pursuant to resolution 1540 (2004) | 74 | 83 | 43 | 59 | 99 | 17 | 63 |
| 37. Open-ended Ad Hoc Working Group of Experts of the Special Committee on Peacekeeping Operations and its Working Group | 72 | 63 | 53 | 57 | 49 | 77 | 62 |
| 38. States parties to the United Nations Convention on the Law of the Sea | 64 | 82 | 41 | 68 | 53 | 66 | 62 |
| 39. General Committee | 45 | 58 | 85 | 69 | 58 | 44 | 60 |
| 40. Security Council Committee established pursuant to resolution 2206 (2015) concerning South Sudan | 76 | 63 | 62 | 90 | 69 | – | 60 |
| 41. Security Council Informal Working Group on Documentation and Other Procedural Questions | 51 | 60 | 62 | 73 | 58 | 50 | 59 |
| 42. States parties to the International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families | – | 74 | – | 22 | – | 74 | 57 |
| 43. Security Council Informal Working Group on International Tribunals | – | – | 65 | 83 | – | 76 | 56 |
| 44. Committee for the United Nations Population Award | 30 | – | 42 | 92 | 58 | 100 | 54 |
| 45. Security Council Committee established pursuant to resolution 1970 (2011) concerning Libya | 65 | 64 | 74 | 63 | – | 56 | 54 |
| 46. Committee on Information | 66 | 64 | 35 | 42 | 48 | 61 | 53 |

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | <i>Average (percentage)</i> |
|---|------|------|------|------|------|------|---------------------------------|
| 47. Security Council Ad Hoc Working Group on Conflict Prevention and Resolution in Africa | 46 | 56 | 78 | 63 | – | 75 | 53 |
| 48. Committee on Relations with the Host Country | 20 | 59 | 38 | 59 | 83 | 47 | 51 |
| 49. Disarmament Commission | 76 | 77 | 45 | 35 | 71 | – | 51 |
| 50. Conference on the Establishment of a Middle East Zone Free of Nuclear Weapons and Other Weapons of Mass Destruction | – | – | – | 66 | – | 26 | 46 |
| 51. Committee on Conferences | 81 | 36 | 47 | 36 | 46 | 20 | 44 |
| 52. States parties to the International Convention for the Protection of All Persons from Enforced Disappearance | – | 67 | – | 24 | – | 28 | 40 |
| 53. Ad Hoc Committee for countering the use of information and communications technology for criminal purposes | – | – | – | – | – | 39 | 39 |
| 54. Ad Hoc Committee on the Indian Ocean | – | 39 | – | 31 | – | 33 | 34 |

Geneva

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | <i>Average (percentage)</i> |
|---|------|------|------|------|------|------|---------------------------------|
| 1. Conference on Disarmament | 16 | 50 | 51 | 58 | 44 | 46 | 44 |
| 2. Intergovernmental Working Group on the Effective Implementation of the Durban Declaration and Programme of Action | 59 | 69 | 61 | 62 | 65 | 72 | 65 |
| 3. Trade and Development Board | 65 | 62 | 57 | 67 | 58 | 85 | 66 |
| 4. United Nations Compensation Commission | 61 | 51 | 54 | 65 | 75 | 100 | 68 |
| 5. Committee on Economic, Social and Cultural Rights, pre-sessional working group | 47 | 65 | 84 | 75 | 72 | 73 | 69 |
| 6. Working Group on Situations | 27 | 58 | 71 | 82 | 89 | 84 | 69 |
| 7. Committee on the Rights of Persons with Disabilities, pre-sessional working group | 56 | 63 | 57 | 88 | 97 | – | 72 |
| 8. Working Group on the Right to Development | 82 | 74 | 52 | 71 | – | 80 | 72 |
| 9. Trade and Development Commission | 89 | 53 | 68 | 54 | – | 100 | 73 |
| 10. Investment, Enterprise and Development Commission | 74 | 68 | 63 | 70 | – | 100 | 75 |
| 11. Working Group on Communications | 60 | 43 | 70 | 92 | 93 | 89 | 75 |
| 12. Conference of the High Contracting Parties to Protocol V to the Convention on Certain Conventional Weapons | 86 | 74 | 76 | 91 | 72 | 61 | 77 |
| 13. States Parties to the Convention on Cluster Munitions | 73 | 73 | 70 | 82 | 94 | 69 | 77 |
| 14. Committee on the Elimination of Discrimination against Women, Working Group on Communications under the Optional Protocol to the Convention | 69 | 69 | 76 | 83 | 92 | – | 78 |
| 15. Convention on Prohibitions or Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects | 82 | 94 | 77 | 88 | 41 | 93 | 79 |
| 16. Commission on Science and Technology for Development | 65 | 85 | 63 | 70 | 94 | 100 | 79 |

Vienna

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | <i>Average (percentage)</i> |
|---|------|------|------|------|------|------|---------------------------------|
| 1. Joint meetings of the Commission on Narcotic Drugs, reconvened sixty-fourth session and the Commission on Crime Prevention and Criminal Justice, reconvened thirtieth session, 9 December 2021 | 36 | 43 | 49 | 35 | 50 | 78 | 48 |
| 2. Commission on Crime Prevention and Criminal Justice, reconvened session | 44 | 33 | 94 | 97 | 100 | 81 | 75 |

Nairobi

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | <i>Average (percentage)</i> |
|---|------|------|------|------|------|------|---------------------------------|
| 1. Governing Council of the United Nations Human Settlements Programme (UN-Habitat) | – | 63 | – | – | – | – | 63 |

Table 4
Calendar bodies that have consistently underutilized their resources for the past six years

New York

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
|--|------|------|------|------|------|------|
| 1. Security Council | 72 | 68 | 71 | 73 | 65 | 71 |
| 2. Committee on the Exercise of the Inalienable Rights of the Palestinian People | 59 | 75 | 61 | 63 | 76 | 61 |
| 3. Security Council Committee established pursuant to resolution 1591 (2005) concerning the Sudan | 67 | 75 | 50 | 72 | 61 | 64 |
| 4. Special Committee on the Charter of the United Nations and on the Strengthening of the Role of the Organization | 73 | 59 | 65 | 47 | 70 | 71 |
| 5. Special Committee on Peacekeeping Operations and its Working Group | 72 | 63 | 53 | 57 | 49 | 77 |
| 6. Security Council Informal Working Group on Documentation and Other Procedural Questions | 51 | 60 | 62 | 73 | 58 | 50 |
| 7. Security Council Committee established pursuant to resolution 1970 (2011) concerning Libya | 65 | 64 | 74 | 63 | – | 56 |
| 8. Committee on Information | 66 | 64 | 35 | 42 | 48 | 61 |
| 9. Security Council Ad Hoc Working Group on Conflict Prevention and Resolution in Africa | 46 | 56 | 78 | 63 | – | 75 |
| 10. Disarmament Commission | 76 | 77 | 45 | 35 | 71 | – |

Geneva

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
|--|------|------|------|------|------|------|
| 1. Intergovernmental Working Group on the Effective Implementation of the Durban Declaration and Programme of Action | 59 | 69 | 61 | 62 | 65 | 72 |
| 2. Conference on Disarmament | 16 | 50 | 51 | 58 | 44 | 46 |

Vienna

| <i>Meeting body</i> | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 |
|---|------|------|------|------|------|------|
| 1. Joint meetings of the Commission on Narcotic Drugs, reconvened sixty-fourth session and the Commission on Crime Prevention and Criminal Justice, reconvened thirtieth session, 9 December 2021 | 36 | 43 | 49 | 35 | 50 | 78 |

Table 5
**Statistics on the utilization of all Secretariat conference facilities at the four
duty stations and the Economic Commission for Africa, 2021**

New York

| <i>Room</i> | <i>Standard meeting capacity</i> | <i>Actual occupancy (number of meetings held)</i> | <i>Utilization rate (percentage)</i> |
|-------------------------------------|----------------------------------|---|--------------------------------------|
| Security Council Chamber | 504 | 306 | 60.7 |
| Security Council Consultation Room | 504 | 17 | 3.4 |
| General Assembly Hall | 504 | 432 | 85.7 |
| Economic and Social Council Chamber | 504 | 242 | 48.0 |
| Trusteeship Council Chamber | 504 | 216 | 42.9 |
| 1 | 504 | 207 | 41.1 |
| 2 | 504 | 220 | 43.7 |
| 3 | 504 | 206 | 40.9 |
| 4 | 504 | 240 | 47.6 |
| 5 | 504 | 97 | 19.2 |
| 6 | 504 | 95 | 18.8 |
| 7 | 504 | 255 | 50.6 |
| 8 | 504 | 119 | 23.6 |
| 9 | 504 | 243 | 48.2 |
| 10 | 504 | 259 | 51.4 |
| 11 | 504 | 145 | 28.8 |
| 12 | 504 | 132 | 26.2 |
| A | 504 | 12 | 2.4 |
| B | 504 | 6 | 1.2 |
| C | 504 | 9 | 1.8 |
| D | 504 | 6 | 1.2 |
| E | 504 | 27 | 5.4 |
| F | 504 | 10 | 2.0 |
| Total | 11 592 | 3 501 | 30.2 |

Geneva

| <i>Room</i> | <i>Standard meeting capacity per year</i> | <i>Actual occupancy (number of meetings held)</i> | <i>Utilization rate (percentage)</i> |
|----------------------------|---|---|--------------------------------------|
| Assembly Hall | 228 | 171 | 75.0 |
| Concordia 1 | 232 | 56 | 24.1 |
| Concordia 4 | 232 | 58 | 25.0 |
| Concordia 5 | 232 | 44 | 19.0 |
| Council Chamber | 346 | 71 | 20.5 |
| Palais Wilson 1st floor | 450 | 112 | 24.9 |
| Palais Wilson ground floor | 454 | 143 | 31.5 |
| Room I | 346 | 68 | 19.7 |
| Room IV | 262 | 82 | 31.3 |

| <i>Room</i> | <i>Standard meeting capacity per year</i> | <i>Actual occupancy (number of meetings held)</i> | <i>Utilization rate (percentage)</i> |
|------------------------|---|---|--------------------------------------|
| Room V ^a | – | – | – |
| Room VII ^a | – | – | – |
| Room VIII ^a | – | – | – |
| Room IX ^a | – | – | – |
| Room XI | 232 | 115 | 49.6 |
| Room XII | 232 | 107 | 46.1 |
| Room XV ^a | – | – | – |
| Room XVI | 222 | 217 | 97.7 |
| Room XVII | 463 | 369 | 79.7 |
| Room XVIII | 435 | 225 | 51.7 |
| Room XIX | 412 | 321 | 77.9 |
| Room XX | 473 | 404 | 85.4 |
| Room XXI | 480 | 212 | 44.2 |
| Room XXII | 142 | 21 | 14.8 |
| Room XXIII | 343 | 305 | 88.9 |
| Room XXIV | 480 | 214 | 44.6 |
| Room XXV | 366 | 175 | 47.8 |
| Room XXVI | 484 | 223 | 46.1 |
| Room XXVII | 472 | 251 | 53.2 |
| Room S4 | 136 | 26 | 19.1 |
| Tempus 1 | 442 | 188 | 42.5 |
| Tempus 2 | 468 | 330 | 70.5 |
| Tempus 3 | 450 | 165 | 36.7 |
| Total | 9 514 | 4 673 | 49.1 |

^a This room was not available due to the strategic heritage plan renovation project at the Palais des Nations, Geneva.

Vienna

| <i>Room</i> | <i>Standard meeting capacity per year</i> | <i>Actual occupancy (number of meetings held)</i> | <i>Utilization rate (percentage)</i> |
|--------------|---|---|--------------------------------------|
| C-BR D | 502 | 378 | 75.3 |
| C-CR1 | 502 | 291 | 58.0 |
| C-CR3 | 502 | 369 | 73.5 |
| C-CR4 | 502 | 331 | 65.9 |
| C-CR5 | 502 | 277 | 55.2 |
| C-CR6 | 502 | 255 | 50.8 |
| C-CR7 | 502 | 344 | 68.5 |
| Total | 3 514 | 2 245 | 63.9 |

Nairobi

| <i>Room</i> | <i>Standard meeting capacity per year</i> | <i>Actual occupancy (number of meetings held)</i> | <i>Utilization rate (percentage)</i> |
|--------------------|---|---|--------------------------------------|
| Conference Room 1 | 492 | 31 | 6.3 |
| Conference Room 2 | 496 | 50 | 10.1 |
| Conference Room 3 | 368 | 1 | 0.3 |
| Conference Room 4 | 368 | – | 0.0 |
| Conference Room 5 | 504 | 1 | 0.2 |
| Conference Room 6 | 504 | – | 0.0 |
| Conference Room 7 | 504 | 12 | 2.4 |
| Conference Room 8 | 504 | 5 | 1.0 |
| Conference Room 9 | 504 | 32 | 6.3 |
| Conference Room 10 | 504 | 33 | 6.5 |
| Conference Room 11 | 504 | 5 | 1.0 |
| Conference Room 13 | 504 | 8 | 1.6 |
| Conference Room 14 | 504 | 19 | 3.8 |
| Total | 6 260 | 197 | 3.1 |

Economic Commission for Africa

| <i>Room</i> | <i>Standard meeting capacity per year</i> | <i>Actual occupancy (number of meetings held)</i> | <i>Utilization rate (percentage)</i> |
|---------------------|---|---|--------------------------------------|
| Conference Room 1 | 504 | 73 | 14.5 |
| Conference Room 2 | 504 | – | 0.0 |
| Conference Room 3 | 504 | – | 0.0 |
| Conference Room 4 | 504 | – | 0.0 |
| Conference Room 5 | 504 | – | 0.0 |
| Conference Room 6 | 504 | – | 0.0 |
| Caucus Room 1 | 504 | – | 0.0 |
| Caucus Room 2 | 504 | – | 0.0 |
| Caucus Room 3 | 504 | – | 0.0 |
| Caucus Room 6 | 504 | – | 0.0 |
| Caucus Room 10 | 504 | – | 0.0 |
| Caucus Room 11 | 504 | – | 0.0 |
| Large briefing room | 504 | – | 0.0 |
| Total | 6 552 | 73 | 1.1 |

In order to strictly adhere to coronavirus disease (COVID-19) safety protocols, hybrid and in-person meetings were held in the main plenary room (Conference Room 1) during 2021.

D. Provision of conference services

Table 1
Statistics on the provision of conference services and facilities to all meetings serviced by the four duty stations, 2016–2021

2021

| <i>Duty station</i> | <i>With interpretation</i> | | | <i>Without interpretation</i> | | | <i>Overall</i> | | |
|---------------------|----------------------------|--------------|-------------------|-------------------------------|--------------|-------------------|-------------------|---------------|-------------------|
| | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> |
| New York | 1 987 | 1 657 | 83 | 3 393 | 2 836 | 84 | 5 380 | 4 493 | 84 |
| Geneva | 2 347 | 2 177 | 93 | 3 791 | 3 121 | 82 | 6 138 | 5 298 | 86 |
| Vienna | 637 | 598 | 94 | 2 092 | 1 912 | 91 | 2 729 | 2 510 | 92 |
| Nairobi | 274 | 264 | 96 | 385 | 359 | 93 | 659 | 623 | 95 |
| Total | 5 245 | 4 696 | 90 | 9 661 | 8 228 | 85 | 14 906 | 12 924 | 87 |

2020

| <i>Duty station</i> | <i>With interpretation</i> | | | <i>Without interpretation</i> | | | <i>Overall</i> | | |
|---------------------|----------------------------|--------------|-------------------|-------------------------------|--------------|-------------------|-------------------|---------------|-------------------|
| | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> |
| New York | 1 133 | 979 | 86 | 3 978 | 3 097 | 78 | 5 111 | 4 076 | 80 |
| Geneva | 1 350 | 1 257 | 93 | 4 768 | 3 017 | 63 | 6 118 | 4 274 | 70 |
| Vienna | 391 | 351 | 89 | 3 051 | 2 693 | 88 | 3 442 | 3 044 | 88 |
| Nairobi | 192 | 180 | 94 | 825 | 692 | 84 | 1 017 | 872 | 86 |
| Total | 3 066 | 2 767 | 90 | 12 622 | 9 499 | 75 | 15 688 | 12 266 | 78 |

2019

| <i>Duty station</i> | <i>With interpretation</i> | | | <i>Without interpretation</i> | | | <i>Overall</i> | | |
|---------------------|----------------------------|--------------|-------------------|-------------------------------|---------------|-------------------|-------------------|---------------|-------------------|
| | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> |
| New York | 2 952 | 2 831 | 96 | 11 460 | 9 721 | 84 | 14 412 | 12 552 | 87 |
| Geneva | 3 398 | 3 249 | 96 | 11 539 | 9 122 | 79 | 14 937 | 12 371 | 83 |
| Vienna | 668 | 636 | 95 | 6 453 | 5 964 | 92 | 7 121 | 6 600 | 93 |
| Nairobi | 454 | 398 | 88 | 5 400 | 4 971 | 92 | 5 854 | 5 369 | 92 |
| Total | 7 472 | 7 114 | 95 | 34 852 | 29 778 | 85 | 42 324 | 36 892 | 87 |

2018^a

| <i>Duty station</i> | <i>With interpretation</i> | | | <i>Without interpretation</i> | | | <i>Overall</i> | | |
|---------------------|----------------------------|--------------|-------------------|-------------------------------|---------------|-------------------|-------------------|---------------|-------------------|
| | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> | <i>Programmed</i> | <i>Held</i> | <i>Percentage</i> |
| New York | 3 125 | 2 938 | 94 | 11 901 | 10 290 | 86 | 15 026 | 13 228 | 88 |
| Geneva | 3 336 | 3 164 | 95 | 11 424 | 8 909 | 78 | 14 760 | 12 073 | 82 |
| Vienna | 589 | 567 | 96 | 4 834 | 4 512 | 93 | 5 423 | 5 079 | 94 |
| Nairobi | 438 | 435 | 99 | 4 520 | 4 147 | 92 | 4 958 | 4 582 | 92 |
| Total | 7 488 | 7 104 | 95 | 32 679 | 27 858 | 85 | 40 167 | 34 962 | 87 |

^a Following the approval by the Under-Secretary-General for General Assembly and Conference Management of the recommendation of the steering group, starting in the new biennium 2018–2019, reporting reflects meetings programmed (planned and added meetings) versus meetings held.

2017

| <i>Duty station</i> | <i>With interpretation</i> | | | <i>Without interpretation</i> | | | <i>Overall</i> | | |
|---------------------|----------------------------|--------------|-------------------|-------------------------------|---------------|-------------------|----------------|---------------|-------------------|
| | <i>Planned</i> | <i>Held</i> | <i>Percentage</i> | <i>Planned</i> | <i>Held</i> | <i>Percentage</i> | <i>Planned</i> | <i>Held</i> | <i>Percentage</i> |
| New York | 3 181 | 3 109 | 98 | 12 165 | 10 367 | 85 | 15 346 | 13 476 | 88 |
| Geneva | 3 239 | 3 239 | 100 | 8 717 | 8 717 | 100 | 11 956 | 11 956 | 100 |
| Vienna | 675 | 681 | 100 | 4 428 | 4 183 | 93 | 5 157 | 4 864 | 94 |
| Nairobi | 180 | 193 | 100 | 2 659 | 3 486 | 100 | 2 839 | 3 679 | 100 |
| Total | 7 275 | 7 222 | 99 | 27 969 | 26 753 | 96 | 35 298 | 33 975 | 96 |

2016

| <i>Duty station</i> | <i>With interpretation</i> | | | <i>Without interpretation</i> | | | <i>Overall</i> | | |
|---------------------|----------------------------|--------------|-------------------|-------------------------------|---------------|-------------------|----------------|---------------|-------------------|
| | <i>Planned</i> | <i>Held</i> | <i>Percentage</i> | <i>Planned</i> | <i>Held</i> | <i>Percentage</i> | <i>Planned</i> | <i>Held</i> | <i>Percentage</i> |
| New York | 3 116 | 3 281 | 100 | 13 041 | 11 599 | 89 | 16 157 | 14 880 | 92 |
| Geneva | 3 343 | 3 343 | 100 | 8 399 | 8 399 | 100 | 11 742 | 11 742 | 100 |
| Vienna | 501 | 559 | 100 | 3 893 | 3 571 | 92 | 4 394 | 4 130 | 94 |
| Nairobi | 516 | 340 | 66 | 3 513 | 3 546 | 100 | 4 029 | 3 852 | 96 |
| Total | 7 476 | 7 523 | 100 | 28 846 | 27 115 | 94 | 36 322 | 34 604 | 95 |

Table 2
**Statistics on the provision of conference services in 2021 for bodies entitled to meet
“as required” in New York and Geneva**

| <i>Body</i> | <i>Meetings with interpretation services</i> | | | <i>Meetings without interpretation services</i> | |
|---|--|-----------------|---------------------|---|-------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Requested</i> | <i>Held</i> |
| New York | | | | | |
| Special Committee on Peacekeeping Operations and its Working Group | – | – | – | 26 | 26 |
| Committee on Conferences | 2 | 2 | – | 1 | 1 |
| Committee on Relations with the Host Country | 4 | 4 | – | 3 | 3 |
| Committee on the Exercise of the Inalienable Rights of the Palestinian People | 3 | 3 | – | 4 | 4 |
| Economic and Social Council | 14 | 14 | – | 61 | 61 |
| First Committee | 1 | 1 | – | 1 | 1 |
| General Assembly | 268 | 267 | 1 | 113 | 113 |
| General Committee | 2 | 2 | – | 1 | 1 |
| Military Staff Committee | 1 | 1 | – | 2 | 2 |
| Peacebuilding Commission | 15 | 15 | – | 3 | 3 |
| Security Council Committee pursuant to resolutions 1267 (1999) , 1989 (2011) and 2253 (2015) concerning ISIL (Da’esh), Al-Qaida and associated individuals, groups, undertakings and entities | 5 | 5 | – | – | – |
| Security Council Committee established pursuant to resolution 1533 (2004) concerning the Democratic Republic of the Congo | 3 | 3 | – | – | – |
| Security Council Committee established pursuant to resolution 1540 (2004) | 3 | 2 | 1 | 1 | 1 |
| Security Council Committee established pursuant to resolution 1591 (2005) concerning the Sudan | 1 | 1 | – | – | – |
| Security Council Committee established pursuant to resolution 1718 (2006) | 5 | 5 | – | 2 | 2 |
| Security Council Committee established pursuant to resolution 1970 (2011) concerning Libya | 3 | 3 | – | – | – |
| Security Council Committee established pursuant to resolution 1988 (2011) | 1 | 1 | – | – | – |
| Security Council Committee established pursuant to resolution 2127 (2013) concerning the Central African Republic | 3 | 3 | – | – | – |
| Security Council Committee established pursuant to resolution 2140 (2014) | 4 | 4 | – | 3 | 3 |
| Security Council Committee established pursuant to resolution 2206 (2015) concerning South Sudan | 2 | – | – | 3 | 3 |
| Security Council Committee established pursuant to resolution 2374 (2017) concerning Mali | 2 | 2 | 2 | – | – |
| Security Council Committee established pursuant to resolution 1373 (2001) concerning counter-terrorism | 11 | 10 | 1 | 3 | 3 |
| Security Council Working Group on Children and Armed Conflict | 5 | 5 | – | – | – |

| <i>Body</i> | <i>Meetings with interpretation services</i> | | | <i>Meetings without interpretation services</i> | |
|---|--|-----------------|---------------------|---|-------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Requested</i> | <i>Held</i> |
| Second Committee | 1 | 1 | – | 377 | 377 |
| Security Council | 253 | 251 | 2 | 56 | 56 |
| Security Council Ad Hoc Working Group on Conflict Prevention and Resolution in Africa | 4 | 3 | 1 | 1 | 1 |
| Special Political and Decolonization Committee (Fourth Committee) | 1 | 1 | – | 1 | 1 |
| Third Committee | 1 | 1 | – | 1 | 1 |
| Trusteeship Council | 1 | 1 | – | – | – |
| UNDP/UNFPA/UNOPS, Executive Board | 2 | 2 | – | 43 | 43 |
| UNICEF, Executive Board | 2 | 2 | – | 17 | 17 |
| Subtotal | 623 | 615 | 8 | 723 | 723 |
| Geneva | | | | | |
| Human Rights Council | 44 | 44 | – | 2 | 2 |
| Subtotal | 44 | 44 | – | 2 | 2 |

Table 3
Provision of conference services for bodies entitled to meet “as required” in New York and Geneva, 2016–2021

| <i>Duty station</i> | <i>Meetings with interpretation services</i> | | | | <i>Meetings without interpretation services</i> | | |
|---------------------|--|-----------------|---------------------|----------------------------|---|-------------|------------------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Percentage provided</i> | <i>Requested</i> | <i>Held</i> | <i>Percentage held</i> |
| New York | | | | | | | |
| 2021 | 623 | 615 | 8 | 99 | 723 | 723 | 100 |
| 2020 | 390 | 369 | 21 | 95 | 527 | 527 | 100 |
| 2019 | 737 | 709 | 28 | 96 | 264 | 264 | 100 |
| 2018 | 1 005 | 962 | 43 | 96 | 245 | 245 | 100 |
| 2017 | 1 038 | 1 012 | 26 | 97 | 447 | 447 | 100 |
| 2016 | 1 143 | 1 092 | 51 | 96 | 841 | 841 | 100 |
| Geneva | | | | | | | |
| 2021 | 44 | 44 | – | 100 | 2 | 2 | 100 |
| 2020 | 22 | 22 | – | 100 | – | – | – |
| 2019 | 44 | 44 | – | 100 | – | – | – |
| 2018 | 54 | 54 | – | 100 | – | – | – |
| 2017 | 54 | 54 | – | 100 | – | – | – |
| 2016 | 61 | 61 | – | 100 | – | – | – |

Table 4
Statistics on the provision of conference services in 2021 for meetings of regional and other major groupings of Member States

| <i>Grouping</i> | <i>Meetings with interpretation services</i> | | | <i>Meetings without interpretation services</i> | |
|--|--|-----------------|---------------------|---|-------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Requested</i> | <i>Held</i> |
| New York | | | | | |
| Alliance of Small Island States | – | – | – | 1 | 1 |
| Arab Group | 3 | 2 | 1 | 5 | 5 |
| Arab League | – | – | – | 1 | 1 |
| European Union | – | – | – | 13 | 13 |
| Group of 77 | 2 | 2 | – | 3 | 3 |
| Group of Least Developed Countries | 2 | 2 | – | – | – |
| Latin American and Caribbean Group | 1 | 1 | – | 1 | 1 |
| Organisation for Economic Co-operation and Development | – | – | – | 4 | 4 |
| Organization of Islamic Cooperation | – | – | – | 2 | 2 |
| Subtotal | 8 | 7 | 1 | 30 | 30 |
| Geneva | | | | | |
| African Group | – | – | – | 19 | 19 |
| Alliance of Small Island States | – | – | – | 7 | 7 |
| Arab Group | – | – | – | 10 | 10 |
| Arab League | – | – | – | 1 | 1 |
| Eastern European Group | – | – | – | 2 | 2 |
| European Union | – | – | – | 23 | 23 |
| Group of 77 and China | 4 | 4 | – | 69 | 69 |
| Group of Landlocked Developing Countries | 1 | – | 1 | 2 | 2 |
| Latin American and Caribbean Group | – | – | – | 5 | 5 |
| Group of Least Developed Countries | – | – | – | 13 | 13 |
| International Organization of La Francophonie | – | – | – | 2 | 2 |
| Non-Aligned Movement | – | – | – | 4 | 4 |
| Regional or other major groupings of Member States | – | – | – | 82 | 82 |
| Group of Western European and other States | – | – | – | 11 | 11 |
| Subtotal | 5 | 4 | 1 | 250 | 250 |

| <i>Grouping</i> | <i>Meetings with interpretation services</i> | | | <i>Meetings without interpretation services</i> | |
|--|--|-----------------|---------------------|---|-------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Requested</i> | <i>Held</i> |
| Vienna | | | | | |
| African Group | – | – | – | 5 | 5 |
| Arab Group | – | – | – | – | – |
| Asia-Pacific Group | – | – | – | 4 | 4 |
| Eastern European Group | – | – | – | – | – |
| European Union | – | – | – | 18 | 18 |
| Group of 77 | – | – | – | 6 | 6 |
| Latin American and Caribbean Group | – | – | – | 10 | 10 |
| Group of Western European and other States | – | – | – | 2 | 2 |
| Subtotal | – | – | – | 45 | 45 |

| <i>Grouping</i> | <i>Meetings with interpretation services</i> | | | <i>Meetings without interpretation services</i> | |
|--|--|-----------------|---------------------|---|-------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Requested</i> | <i>Held</i> |
| Nairobi | | | | | |
| African Group | 9 | 9 | – | 8 | 8 |
| Asia-Pacific Group | 1 | 1 | – | 5 | 5 |
| Central and Eastern European Group | 1 | 1 | – | – | – |
| Group of Eastern European States | 10 | 10 | – | – | – |
| Eastern European Group | – | – | – | 5 | 5 |
| European Union | – | – | – | 8 | 8 |
| Latin American and Caribbean Group | 10 | 10 | – | 7 | 7 |
| Subcommittee of the Committee of Permanent Representatives to the United Nations Environment Programme | – | – | – | 22 | 22 |
| Group of Western European and other States | – | – | – | 1 | 1 |
| Subtotal | 31 | 31 | | 56 | 56 |
| Total | 44 | 42 | 2 | 381 | 381 |

Table 5
Provision of conference services for meetings of regional and other major groupings, 2016–2021

2021

| | <i>Meetings with interpretation services</i> | | | | <i>Meetings without interpretation services</i> | | |
|--------------|--|-----------------|---------------------|----------------------------|---|-------------|------------------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Percentage provided</i> | <i>Requested</i> | <i>Held</i> | <i>Percentage held</i> |
| New York | 8 | 7 | 1 | 88 | 30 | 30 | 100 |
| Geneva | 5 | 4 | 1 | 80 | 250 | 250 | 100 |
| Vienna | – | – | – | – | 45 | 45 | 100 |
| Nairobi | 31 | 31 | – | 100 | 56 | 56 | 100 |
| Total | 44 | 42 | 2 | 95 | 381 | 381 | 100 |

2020

| | <i>Meetings with interpretation services</i> | | | | <i>Meetings without interpretation services</i> | | |
|--------------|--|-----------------|---------------------|----------------------------|---|-------------|------------------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Percentage provided</i> | <i>Requested</i> | <i>Held</i> | <i>Percentage held</i> |
| New York | 28 | 26 | 2 | 93 | 121 | 121 | 100 |
| Geneva | 29 | 24 | 2 ^a | 83 | 214 | 214 | 100 |
| Vienna | – | – | – | – | 102 | 102 | 100 |
| Nairobi | – | – | – | – | 11 | 11 | 100 |
| Total | 57 | 50 | 4 | 88 | 448 | 448 | 100 |

^a A total of three meetings with interpretation were cancelled by clients.

2019

| | <i>Meetings with interpretation services</i> | | | | <i>Meetings without interpretation services</i> | | |
|--------------|--|-----------------|---------------------|----------------------------|---|--------------|------------------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Percentage provided</i> | <i>Requested</i> | <i>Held</i> | <i>Percentage held</i> |
| New York | 146 | 119 | 27 | 82 | 1 071 | 1 071 | 100 |
| Geneva | 66 | 46 | 10 ^a | 70 | 1 067 | 1 067 | 100 |
| Vienna | – | – | – | – | 299 | 299 | 100 |
| Nairobi | 2 | 1 | 1 | 50 | 630 | 630 | 100 |
| Total | 214 | 166 | 38 | 78 | 3 067 | 3 067 | 100 |

^a A total of 10 meetings with interpretation were cancelled by clients.

2018

| | <i>Meetings with interpretation services</i> | | | | <i>Meetings without interpretation services</i> | | |
|--------------|--|-----------------|---------------------|----------------------------|---|--------------|------------------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Percentage provided</i> | <i>Requested</i> | <i>Held</i> | <i>Percentage held</i> |
| New York | 158 | 134 | 24 | 85 | 1 112 | 1 112 | 100 |
| Geneva | 64 | 51 | 10 ^a | 80 | 978 | 978 | 100 |
| Vienna | – | – | – | – | 303 | 303 | 100 |
| Nairobi | – | – | – | – | 400 | 400 | 100 |
| Total | 222 | 185 | 34 | 83 | 2 793 | 2 793 | 100 |

^a A total of three meetings with interpretation were cancelled by clients.

2017

| | <i>Meetings with interpretation services</i> | | | | <i>Meetings without interpretation services</i> | | |
|--------------|--|-----------------|---------------------|----------------------------|---|--------------|------------------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Percentage provided</i> | <i>Requested</i> | <i>Held</i> | <i>Percentage held</i> |
| New York | 168 | 149 | 19 | 89 | 859 | 859 | 100 |
| Geneva | 82 | 48 | 16 ^a | 59 | 1 033 | 1 033 | 100 |
| Vienna | 4 | 4 | – | 100 | 321 | 321 | 100 |
| Nairobi | – | – | – | – | 464 | 464 | 100 |
| Total | 254 | 201 | 35 | 79 | 2 677 | 2 677 | 100 |

^a A total of 18 meetings with interpretation were cancelled by clients.

2016

| | <i>Meetings with interpretation services</i> | | | | <i>Meetings without interpretation services</i> | | |
|--------------|--|-----------------|---------------------|----------------------------|---|--------------|------------------------|
| | <i>Requested</i> | <i>Provided</i> | <i>Not provided</i> | <i>Percentage provided</i> | <i>Requested</i> | <i>Held</i> | <i>Percentage held</i> |
| New York | 165 | 149 | 16 | 90 | 1 000 | 1 000 | 100 |
| Geneva | 112 | 68 | 44 | 61 | 1 114 | 1 114 | 100 |
| Vienna | – | – | – | – | 346 | 346 | 100 |
| Nairobi | 11 | 11 | – | 100 | 465 | 465 | 100 |
| Total | 288 | 228 | 60 | 79 | 2 925 | 2 925 | 100 |

E. Meetings management indicators

- Percentage of total meetings programmed that were held:

Overall: 87

New York: 84

Geneva: 86

Vienna: 92

Nairobi: 95

- Total meetings with interpretation services:

Overall: 4,696

New York: 1,657

Geneva: 2,177

Vienna: 598

Nairobi: 264

- Total meetings without interpretation services:

Overall: 8,228

New York: 2,836

Geneva: 3,121

Vienna: 1,912

Nairobi: 359

- Percentage of meetings of regional and other major groupings of Member States provided with interpretation services as requested:

New York: 88

Geneva: 80

Vienna: not applicable

Nairobi: 100

F. Meetings held away from headquarters

| | Headquarters of meeting body | Servicing duty station | Staff sent from servicing duty station(s) | Travel and related costs comparison (United States dollars) | | | Savings per duty station (United States dollars) | | | | |
|--|------------------------------------|---------------------------|---|--|--|--|---|----------|--------|--------|---------|
| | | | | Headquarters of meeting body (a) | Servicing duty station (airfare plus replacement costs) (b) | Saved daily subsistence allowance (c) | Cost savings (a-b+c) | New York | Geneva | Vienna | Nairobi |
| 1. Second United Nations Sustainable Transport Conference | New York | Vienna | 45 | 269 550 | 145 800 | 123 750 | 123 750 | | | | |
| Total savings | | | | | | | 123 750 | | | | |

Cost saving from shared assignments for 2021

Total savings 4 duty stations: \$123,750

II. Documents management

A. Compliance with submission deadlines, by department

Table 1
Submission compliance by department for documents slotted as at 31 December 2021

| Department | Submission compliance (percentage) | | |
|---|------------------------------------|------|------|
| | 2019 | 2020 | 2021 |
| Advisory Committee on Administrative and Budgetary Questions | 100 | 100 | 100 |
| Board of Auditors | 100 | 100 | 100 |
| Development Coordination Office | – | – | – |
| Department for General Assembly and Conference Management | 96 | 100 | 100 |
| Department of Economic and Social Affairs | 97 | 98 | 92 |
| Department of Global Communications | 100 | 100 | 100 |
| Department of Management Strategy, Policy and Compliance | 91 | 88 | 91 |
| Department of Operational Support | – | 100 | 100 |
| Department of Peacekeeping Operations | 100 | 100 | 100 |
| Department of Political and Peacebuilding Affairs | 94 | 96 | 90 |
| Department of Safety and Security | 100 | 100 | 100 |
| Economic Commission for Europe ^a | 97 | 96 | 94 |
| Ethics Office | – | – | 100 |
| Executive Office of the Secretary-General | 63 | 78 | 86 |
| Independent Audit Advisory Committee | 100 | 100 | 100 |
| Inter-Agency Secretariat of the International Strategy for Disaster Reduction ^b | 100 | 100 | 100 |
| International Atomic Energy Agency | 100 | 100 | 100 |
| International Civil Service Commission | 100 | 100 | 100 |
| International Court of Justice | 100 | 100 | 100 |
| International, Impartial and Independent Mechanism to Assist in the Investigation and Prosecution of Persons Responsible for the Most Serious Crimes under International Law Committed in the Syrian Arab Republic since March 2011 | 100 | 100 | 100 |
| Independent Investigative Mechanism for Myanmar | 100 | 100 | – |
| International Residual Mechanism for Criminal Tribunals | 100 | 100 | 100 |
| Joint Inspection Unit | 100 | 100 | 100 |
| Joint United Nations Programme on HIV/AIDS | 100 | 100 | 100 |
| Office for Disarmament Affairs | 95 | 100 | 100 |
| Office for Disarmament Affairs ^a | 84 | 70 | 100 |
| Office for Outer Space Affairs ^c | 91 | 80 | 92 |
| Office for the Coordination of Humanitarian Affairs | 100 | 100 | 100 |
| Office of Administration of Justice | 100 | 100 | 100 |
| Office of Counter-Terrorism | 100 | 100 | 100 |
| Office of Internal Oversight Services | 100 | 100 | 100 |
| Office of Legal Affairs | 100 | 100 | 96 |
| Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States | 100 | 100 | 77 |
| Office of the President of the General Assembly | – | – | – |

| Department | Submission compliance (percentage) | | |
|---|------------------------------------|----------------|------|
| | 2019 | 2020 | 2021 |
| Office of the Special Adviser on Africa | 100 | 100 | – |
| Office of the Special Representative of the Secretary-General for Children and Armed Conflict | 100 | 100 | 50 |
| Office of the Special Representative of the Secretary-General on Sexual Violence in Conflict | 100 | 100 | 100 |
| Office of the Special Representative of the Secretary-General on Violence against Children | 100 | 100 | 100 |
| Office of the United Nations High Commissioner for Human Rights ^b | 91 | 87 | 87 |
| Office of the United Nations High Commissioner for Refugees ^b | 100 | 82 | 100 |
| Peacebuilding Support Office | 100 | – | 100 |
| Regional Commissions New York Office | 50 | 89 | 67 |
| United Nations Children's Fund | 100 | 100 | 100 |
| United Nations Commission on International Trade Law ^c | 97 | 86 | 89 |
| United Nations Compensation Commission ^d | 100 | 100 | 100 |
| United Nations Conference on Trade and Development ^b | 100 | 100 | 97 |
| United Nations Convention to Combat Desertification ^a | 80 | – ^e | 100 |
| United Nations Development Programme | 70 | 64 | 71 |
| United Nations Development Programme/United Nations Office for South-South Cooperation | 50 | – | 75 |
| United Nations Entity for Gender Equality and the Empowerment of Women | 99 | 99 | 98 |
| United Nations Environment Programme ^d | 65 | – | 100 |
| United Nations Framework Convention on Climate Change ^a | 98 | – ^f | 91 |
| United Nations Fund for International Partnerships | 100 | 100 | 100 |
| United Nations Human Settlements Programme | 65 | 97 | 95 |
| United Nations Industrial Development Organization | – | – | – |
| United Nations Industrial Development Organization ^c | 100 | 100 | 100 |
| United Nations Institute for Training and Research | – | – | 100 |
| United Nations Joint Staff Pension Fund | 23 | 100 | 100 |
| United Nations Office for Project Services | 100 | 83 | 100 |
| United Nations Office on Drugs and Crime ^c | 88 | 91 | 97 |
| United Nations Office on Sport for Development and Peace | – | – | – |
| United Nations Population Fund | 100 | 100 | 100 |
| United Nations Relief and Works Agency for Palestine Refugees in the Near East | 100 | – | – |
| United Nations Scientific Committee on the Effects of Atomic Radiation ^c | 100 | 100 | 100 |
| United Nations System Chief Executives Board for Coordination | 100 | 100 | 80 |
| United Nations System Staff College | 100 | – | 100 |
| United Nations Technology Bank for Least Developed Countries | – | 50 | 100 |
| United Nations University | 100 | – | 100 |
| United Nations Volunteers | – | – | 100 |
| University for Peace | – | – | 100 |
| World Food Programme | 100 | 100 | 100 |
| Overall submission compliance by slot date | 93 | 92 | 95 |
| Proportion of departments with submission compliance above 90 per cent | 80 | 75 | 80 |

(Footnotes on following page.)

(Footnotes to Table 1)

Note: All in New York except where marked.

^a Geneva.

^b New York and Geneva combined.

^c Vienna.

^d New York and Nairobi combined.

^e No United Nations Convention to Combat Desertification sessions were held in 2020.

Therefore, documents submitted by the Convention in 2020 are reflected in the submission compliance report for 2021.

^f No United Nations Framework Convention on Climate Change sessions were held in 2020.

Therefore, documents submitted by the Convention in 2020 are reflected in the submission compliance report for 2021.

B. Documents management statistics, by duty station, as at 31 December 2021

1. New York

Table 1
Overview of submission/processing/issuance compliance

| | 2019 | 2020 | 2021 |
|--|----------------------|----------------------|----------------------|
| 1. Total documents slotted | 1 584 | 1 374 | 1 384 |
| 2. Submission | | | |
| (a) Overall submission compliance by the slot date | 94% (1 482/1 584) | 92% (1 268/1 374) | 91% (1 258/1 384) |
| (b) Overall submission compliance in accordance with the mandated time frame (including negotiated late slotting) | 94% (1 409/1 495) | 93% (1 115/1 198) | 92% (1 188/1 288) |
| (i) Received 10 weeks or more before meeting (documents subject to 10–4–6 time frame) | 96% (889/930) | 96% (766/800) | 95% (695/734) |
| (ii) Received 8 weeks or more before meeting (documents subject to 8–4–4 time frame) | 89% (174/196) | 80% (164/204) | 92% (132/144) |
| (iii) Received 6 weeks or more before meeting (documents subject to 6–4–2 time frame) | 100% (10/10) | n/a | n/a |
| (iv) Negotiated late slotting | 94% (336/359) | 95% (185/194) | 88% (361/410) |
| 3. Processing | | | |
| Overall processing compliance in accordance with the mandated time frame (four-week turnaround of documents submitted on time and within word limit) | 99% (1 162/1 167) | 82% (752/917) | 98% (936/955) |
| (a) Secretariat reports | 99% (435/439) | 75% (261/346) | 99% (327/331) |
| (b) Non-Secretariat reports | 99% (727/728) | 86% (491/571) | 98% (609/624) |
| 4. Issuance | | | |
| (a) Total documents issued | 1 584 | 1 374 | 1 384 |
| (b) Overall issuance compliance in accordance with the mandated time frame (including negotiated late issuance) | 97% (1 445/1 495) | 85% (1 017/1 198) | 94% (1 205/1 288) |
| (i) Issued 6 weeks or more before meeting (documents subject to 10–4–6 time frame) | 96% (891/930) | 85% (681/800) | 90% (660/734) |
| (ii) Issued 4 weeks or more before meeting (documents subject to 8–4–4 time frame) | 94% (185/196) | 70% (142/204) | 93% (134/144) |

| | 2019 | 2020 | 2021 |
|---|----------------------|-------------------|-------------------|
| (iii) Issued 2 weeks or more before meeting (documents subject to 6–4–2 time framed) | 100% (10/10) | n/a | n/a |
| (iv) Negotiated late issuance | 100% (359/359) | 100% (194/194) | 100% (410/410) |
| (c) Overall issuance compliance in accordance with the agreed time frame for documents submitted on time and within the established word limits | 99% (1 162/1 167) | 82% (752/917) | 98% (936/955) |

Abbreviations: n/a, not applicable.

Table 2
Submission compliance by department for slotted documents

| Department | 2020 | | | | 2021 | | | |
|---|---------------|---------------|-------------------|---|---------------|---------------|-------------------|------------------------------------|
| | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) | Total slotted | Received late | Average days late | Submission compliance (percentage) |
| Advisory Committee on Administrative and Budgetary Questions | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| Board of Auditors | 22 | 22 | – | 100 | 20 | 20 | – | 100 |
| Department for General Assembly and Conference Management | 62 | 62 | – | 100 | 74 | 74 | – | 100 |
| Department of Economic and Social Affairs | 301 | 296 | 5 | 98 | 351 | 324 | 27 | 92 |
| Department of Global Communications | 7 | 7 | – | 100 | 9 | 9 | – | 100 |
| Department of Management Strategy, Policy and Compliance | 145 | 128 | 17 | 88 | 170 | 155 | 15 | 91 |
| Department of Operational Support | 2 | 2 | – | 100 | 1 | 1 | – | 100 |
| Department of Peacekeeping Operations | 1 | 1 | – | 100 | 3 | 3 | – | 100 |
| Department of Political and Peacebuilding Affairs | 53 | 51 | 2 | 96 | 41 | 37 | 4 | 90 |
| Department of Safety and Security | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| Development Coordination Office | 1 | – | 1 | – | 1 | – | 1 | 0 |
| Ethics Office | – | – | – | – | 1 | 1 | – | 100 |
| Executive Office of the Secretary-General | 9 | 7 | 2 | 78 | 7 | 6 | 1 | 86 |
| Independent Audit Advisory Committee | 3 | 3 | – | 100 | 3 | 3 | – | 100 |
| Inter-Agency Secretariat of the International Strategy for Disaster Reduction | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| International Atomic Energy Agency | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| International Civil Service Commission | 17 | 17 | – | 100 | 25 | 25 | – | 100 |
| International Court of Justice | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| International, Impartial and Independent Mechanism to Assist in the Investigation and Prosecution of Persons Responsible for the Most Serious Crimes under International Law Committed in the Syrian Arab Republic since March 2011 | 2 | 2 | – | 100 | 1 | 1 | – | 100 |
| Independent Investigative Mechanism for Myanmar | 1 | 1 | – | 100 | 1 | – | 1 | – |
| International Residual Mechanism for Criminal Tribunals | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| Joint Inspection Unit | 6 | 6 | – | 100 | 10 | 10 | – | 100 |

| Department | 2020 | | | | 2021 | | | |
|---|---------------|---------------|-------------------|---|---------------|---------------|-------------------|------------------------------------|
| | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) | Total slotted | Received late | Average days late | Submission compliance (percentage) |
| Joint United Nations Programme on HIV/AIDS | 1 | 1 | – | 100 | 3 | 3 | – | 100 |
| Office for Disarmament Affairs | 65 | 65 | – | 100 | 41 | 41 | – | 100 |
| Office for the Coordination of Humanitarian Affairs | 3 | 3 | – | 100 | 3 | 3 | – | 100 |
| Office of Administration of Justice | 3 | 3 | – | 100 | 2 | 2 | – | 100 |
| Office of Counter-Terrorism | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| Office of Internal Oversight Services | 12 | 12 | – | 100 | 14 | 14 | – | 100 |
| Office of Legal Affairs | 64 | 64 | – | 100 | 50 | 48 | 2 | 96 |
| Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States | 2 | 2 | – | 100 | 13 | 10 | 3 | 77 |
| Office of the Special Adviser on Africa | 1 | 1 | – | 100 | 4 | | 4 | – |
| Office of the Special Representative of the Secretary-General for Children and Armed Conflict | 2 | 2 | – | 100 | 2 | 1 | 1 | 50 |
| Office of the Special Representative of the Secretary-General for Sexual Violence in Conflict | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| Office of the Special Representative of the Secretary-General on Violence against Children | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| Office of the United Nations High Commissioner for Human Rights | 223 | 170 | 53 | 76 | 193 | 157 | 36 | 81 |
| Office of the United Nations High Commissioner for Refugees | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| Peacebuilding Support Office | – | – | – | – | 1 | 1 | – | 100 |
| Regional Commissions New York Office | 9 | 8 | 1 | 89 | 9 | 6 | 3 | 67 |
| United Nations Children's Fund | 36 | 36 | – | 100 | 39 | 39 | – | 100 |
| United Nations Conference on Trade and Development | 3 | 3 | – | 100 | 8 | 7 | 1 | 88 |
| United Nations Development Programme | 50 | 32 | 18 | 64 | 65 | 46 | 19 | 71 |
| United Nations Development Programme/ United Nations Office for South-South Cooperation | 1 | – | 1 | – | 4 | 3 | 1 | 75 |
| United Nations Entity for Gender Equality and the Empowerment of Women | 229 | 227 | 2 | 99 | 169 | 166 | 3 | 98 |
| United Nations Environment Programme | 1 | – | 1 | – | 1 | 1 | – | 100 |
| United Nations Fund for International Partnerships | 1 | 1 | – | 100 | 1 | 1 | – | 100 |
| United Nations Human Settlements Programme | 1 | 1 | – | 100 | – | – | – | – |
| United Nations Industrial Development Organization | 1 | 1 | – | 100 | 1 | – | 1 | – |
| United Nations Institute for Training and Research | – | – | – | – | 1 | 1 | – | 100 |
| United Nations Joint Staff Pension Fund | 3 | 3 | – | 100 | 5 | 5 | – | 100 |
| United Nations Office for Project Services | 6 | 5 | 1 | 83 | 8 | 8 | – | 100 |
| United Nations Office on Sport for Development and Peace | – | – | – | – | – | – | – | – |
| United Nations Population Fund | 2 | 2 | – | 100 | 2 | 2 | – | 100 |
| United Nations Relief and Works Agency for Palestine Refugees in the Near East | 1 | – | 1 | – | 1 | – | 1 | – |

| Department | 2020 | | | | 2021 | | | |
|--|---------------|---------------|-------------------|---|---------------|---------------|-------------------|------------------------------------|
| | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) | Total slotted | Received late | Average days late | Submission compliance (percentage) |
| United Nations System Chief Executives Board for Coordination | 8 | 8 | – | 100 | 10 | 8 | 2 | 80 |
| United Nations System Staff College | – | – | – | – | 1 | 1 | – | 100 |
| United Nations Technology Bank for Least Developed Countries | 2 | 1 | 1 | 50 | 1 | 1 | – | 100 |
| United Nations University | – | – | – | – | 1 | 1 | – | 100 |
| United Nations Volunteers | – | – | – | – | 1 | 1 | – | 100 |
| University for Peace | – | – | – | – | 1 | 1 | – | 100 |
| World Food Programme | 2 | 2 | – | 100 | 1 | 1 | – | 100 |
| Total submission compliance by slot date | 1 374 | 1 268 | 106 | 92 | 1 384 | 1 258 | 126 | 91 |
| Proportion of departments with submission compliance above 90 per cent | – | – | – | 84 (41 of 49) | – | – | – | 76 (44 of 58) |

2. Geneva, Division of Conference Management

Table 1
Overview of submission/processing/issuance compliance

| | 2019 | 2020 | 2021 |
|--|-----------------------|-----------------------|-----------------------|
| 1. Total documents slotted | 2 032 | 1 632 | 1 908 |
| 2. Submission | | | |
| (a) Overall submission compliance by the slot date | 95% (1 926/2 032) | 93% (1 524/1 632) | 92% (1 758/1 908) |
| (b) Overall submission compliance in accordance with the mandated time frame (excluding negotiated late slotting) | 95% (1 571/1 651) | 96% (1 177/1 232) | 93% (1 387/1 490) |
| (i) Received 10 weeks or more before meeting (documents subject to 10–4–6 time frame) | 95% (1 298/1 361) | 96% (957/996) | 93% (1 126/1 210) |
| (ii) Received 8 weeks or more before meeting (documents subject to 8–4–4 time frame) | 94% (273/290) | 93% (220/236) | 93% (261/280) |
| (iii) Negotiated late slotting | 93% (355/381) | 87% (347/400) | 89% (371/418) |
| 3. Processing | | | |
| Overall processing compliance in accordance with the mandated time frame (four-week turnaround of documents submitted on time and within word limit) | 100% (1 924/1 926) | 100% (1 522/1 524) | 100% (1 756/1 758) |
| (a) Secretariat reports | 100% (602/602) | 100% (428/428) | 100% (511/511) |
| (b) Non-Secretariat reports | 100% (1 322/1 324) | 100% (1 094/1 096) | 100% (1 245/1 247) |
| 4. Issuance | | | |
| (a) Total documents issued ^a | 2 020 | 1 629 | 1 898 |
| (b) Overall issuance compliance in accordance with the mandated time frame (including negotiated late issuance) | 96% (1 931/2 020) | 95% (1 546/1 629) | 93% (1 769/1 898) |

| | 2019 | 2020 | 2021 |
|---|-----------------------|-----------------------|-----------------------|
| (i) Issued 6 weeks or more before meeting (documents subject to 10–4–6 time frame) | 96% (1 301/1 354) | 98% (971/995) | 94% (1 129/1 205) |
| (ii) Issued 4 weeks or more before meeting (documents subject to 8–4–4 time frame) | 95% (275/290) | 95% (224/236) | 95% (265/279) |
| (iii) Negotiated late issuance | 94% (355/376) | 88% (351/398) | 91% (375/414) |
| (c) Overall issuance compliance in accordance with the agreed time frame for documents submitted on time and within the established word limits | 100% (1 921/1 926) | 100% (1 522/1 523) | 100% (1 755/1 758) |

^a All documents not yet issued as at 31 December 2019 are late submissions.

Table 2
Submission compliance by department for slotted documents

| Department | 2019 | | | | 2020 | | | | 2021 | | | |
|---|---------------|---------------|-------------------|---|---------------|---------------|-------------------|---|---------------|---------------|-------------------|---|
| | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) |
| Economic Commission for Europe | 1 011 | 28 | 33 | 97 | 858 | 31 | 24 | 96 | 1 000 | 60 | 21 | 94 |
| Office for Disarmament Affairs | 56 | 9 | 22 | 84 | 44 | 13 | 25 | 70 | 30 | – | – | 100 |
| Office of the United Nations High Commissioner for Human Rights | 811 | 61 | 52 | 92 | 676 | 62 | 39 | 91 | 752 | 83 | 36 | 89 |
| Office of the United Nations High Commissioner for Refugees | 10 | – | – | 100 | 10 | 2 | 5 | 80 | 9 | – | – | 100 |
| United Nations Compensation Commission | 6 | – | – | 100 | 10 | – | – | 100 | 6 | – | – | 100 |
| United Nations Conference on Trade and Development | 60 | – | – | 100 | 34 | – | – | 100 | 31 | – | – | 100 |
| United Nations Convention to Combat Desertification | 35 | 7 | 4 | 80 | – | – | – | – ^a | 6 | – | – | 100 |
| United Nations Framework Convention on Climate Change | 43 | 1 | 12 | 98 | – | – | – | – ^a | 74 | 7 | 20 | 91 |
| Total | 2 032 | 106 | 41 | 95 | 1 632 | 108 | 32 | 93 | 1 908 | 150 | 29 | 92 |

^a No United Nations Convention to Combat Desertification or United Nations Framework Convention on Climate Change sessions were held in 2020. Therefore, documents submitted by the United Nations Convention to Combat Desertification or the United Nations Framework Convention on Climate Change in 2020 are reflected in the submission compliance report for 2021.

3. Vienna, Conference Management Service

Table 1
Overview of submission/processing/issuance compliance

| | 2019 | 2020 | 2021 |
|--|-------------------|------------------|------------------|
| 1. Total documents slotted | 222 | 226 | 178 |
| 2. Submission | | | |
| (a) Overall submission compliance by the slot date | 91% (203/222) | 78% (142/226) | 87% (155/178) |
| (b) Overall submission compliance in accordance with the mandated time frame (excluding negotiated late slotting) | 93% (207/222) | 86% (195/226) | 94% (167/178) |
| (i) Received 10 weeks or more before meeting (documents subject to 10-4-6 time frame) | 77% (171/222) | 63% (142/226) | 75% (134/178) |
| (ii) Negotiated late slotting ^a | 94% (151/160) | 87% (121/139) | 87% (109/126) |
| 3. Processing | | | |
| Overall processing compliance in accordance with the mandated time frame (four-week turnaround of documents submitted on time and within word limit) | 94% (129/137) | 84% (110/133) | 96% (123/128) |
| (a) Secretariat reports | 93% (110/118) | 84% (99/118) | 97% (121/125) |
| (b) Non-Secretariat reports | 100% (19/19) | 73% (11/15) | 67% (2/3) |
| 4. Issuance | | | |
| (a) Total documents issued | 222 | 226 | 178 |
| (b) Overall issuance compliance in accordance with the mandated time frame (including negotiated late issuance) | 94% (153/163) | 90% (203/226) | 92% (163/178) |
| (i) Issued 6 weeks or more before meeting (documents subject to 10-4-6 time frame) | 67% (149/222) | 82% (185/226) | 76% (135/178) |
| (ii) Negotiated late issuance ^a | 100% (154/154) | 87% (121/139) | 85% (151/178) |
| (c) Overall issuance compliance in accordance with the mandated time frame for documents submitted on time and within the word limit guidelines | 94% (153/163) | 92% (106/115) | 93% (119/128) |

^a Under submission timeliness, late slotting covers all documents for which the submission date was later than 10 weeks before the related meeting. Under issuance timeliness, late slotting covers all documents for which the issuance date was later than six weeks before the related meeting. For that reason, the total number of documents displayed is not identical.

Table 2
Submission compliance by department for slotted documents

| Department | 2019 | | | | 2020 | | | | 2021 | | | |
|--|---------------|---------------|-------------------|---|---------------|---------------|-------------------|--|---------------|---------------|-------------------|---|
| | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) ^a | Total slotted | Received late | Average days late | Submission compliance by number of documents (percentage) |
| Office for Outer Space Affairs | 23 | 2 | 22 | 91 | 30 | 6 | 16 | 80 | 12 | 1 | 6 | 92 |
| United Nations Commission on International Trade Law | 76 | 2 | 11 | 97 | 70 | 10 | 30 | 86 | 64 | 7 | 25 | 89 |
| United Nations Office on Drugs and Crime | 122 | 15 | 22 | 88 | 125 | 13 | 13 | 90 | 100 | 3 | 10 | 97 |
| United Nations Scientific Committee on the Effects of Atomic Radiation | 1 | – | – | 100 | 1 | – | – | 100 | 2 | – | – | 100 |
| Total | 222 | 19 | 14 | 91 | 226 | 29 | 59 | 87 | 178 | 11 | 14 | 94 |

^a Some of the documents reported as late submissions were issued for a meeting which was later cancelled owing to COVID-19.

4. Nairobi, Division of Conference Services

Table 1
Overview of submission/processing/issuance compliance

| | 2019 | 2020 | 2021 |
|--|-------------------|-----------------|-------------------|
| 1. Total documents slotted | 225 | 96 | 234 |
| 2. Submission | | | |
| (a) Overall submission compliance by the slot date | 64% (145/225) | 79% (76/96) | 88% (206/234) |
| (b) Overall submission compliance in accordance with the mandated time frame | 64% (145/225) | 79% (76/96) | 88% (206/234) |
| (i) Received 10 weeks or more before meeting (documents subject to 10-4-6 time frame) | 63% (138/218) | 67% (39/58) | 87% (178/204) |
| (ii) Received 8 weeks or more before meeting (documents subject to 8-4-4 time frame) | 100% (7/7) | 97% (37/38) | 93% (28/30) |
| (iii) Negotiated late slotting | n/a | n/a | n/a |
| 3. Processing | | | |
| Overall processing compliance in accordance with the mandated time frame (four-week turnaround of documents submitted on time and within word limit) | 96% (139/145) | 99% (75/76) | 78% (151/194) |
| (a) Secretariat reports | 96% (139/145) | 99% (75/76) | 83% (167/201) |
| (b) Non-Secretariat reports | n/a | n/a | n/a |
| 4. Issuance | | | |
| (a) Total documents issued | 100% (225/225) | 100% (96/96) | 100% (234/234) |
| (b) Overall issuance compliance in accordance with the mandated time frame | 62% (139/225) | 77% (74/96) | 79% (185/234) |
| (i) Issued 6 weeks or more before meeting | 61% (132/218) | 62% (36/58) | 78% (160/204) |
| (ii) Issued 4 weeks or more before meeting (documents subject to 8-4-4 time frame) | 100% | 95% (36/38) | 83% (24/29) |
| (ii) Negotiated late issuance | n/a | 100% (3/3) | 100% (1/1) |
| (c) Overall issuance compliance in accordance with the mandated time frame for documents submitted on time and within the established word limits | 62% (139/225) | 77% (74/96) | 79% (185/234) |

Abbreviation: n/a, not applicable.

Table 2
Submission compliance by department for slotted documents

| <i>Department</i> | <i>2019</i> | | | | <i>2020</i> | | | | <i>2021</i> | | | |
|--|----------------------|----------------------|--------------------------|--|----------------------|----------------------|--------------------------|--|----------------------|----------------------|--------------------------|--|
| | <i>Total slotted</i> | <i>Received late</i> | <i>Average days late</i> | <i>Submission compliance by number of documents (percentage)</i> | <i>Total slotted</i> | <i>Received late</i> | <i>Average days late</i> | <i>Submission compliance by number of documents (percentage)</i> | <i>Total slotted</i> | <i>Received late</i> | <i>Average days late</i> | <i>Submission compliance by number of documents (percentage)</i> |
| United Nations Environment Programme | 200 | 71 | 26 | 65 | 58 | 19 | 34 | 67 | 25 | – | – | 100 |
| United Nations Human Settlements Programme | 25 | 9 | 65 | 64 | 38 | 1 | 51 | 97 | 37 | 2 | 18 | 95 |
| Total | 225 | 80 | 45 | 64 | 96 | 20 | 35 | 79 | 62 | 2 | 18 | 97 |

C. Timeliness indicators for documentation, 2021

- Percentage of pre-session documents issued in accordance with the mandated time frame:

New York: 94

Geneva: 93

Vienna: 92

Nairobi: 79

- Percentage of pre-session documents submitted on time and within applicable word limits that were processed by the Department within the mandated time frame:

New York: 98

Geneva: 100

Vienna: 96

Nairobi: 78

III. Human resources measures, workload sharing, workload and productivity statistics

A. Human resources measures

Table 1

Vacancy rates in key occupational groups as at 31 December 2021

(Posts)

| | <i>Headquarters</i> | | <i>Geneva</i> | | <i>Vienna</i> | | <i>Nairobi</i> | |
|----------------------------|---------------------|-------------------|---------------|-------------------|---------------|-------------------|----------------|-------------------|
| | <i>Number</i> | <i>Percentage</i> | <i>Number</i> | <i>Percentage</i> | <i>Number</i> | <i>Percentage</i> | <i>Number</i> | <i>Percentage</i> |
| Interpretation services | 16 | 12 | 4 | 4 | 5 | 19 | 3 | 17 |
| Translation services | 53 | 16 | 23 | 13 | 5 | 12 | 5 | 25 |
| Text-processing units | 17 | 14 | 13 | 18 | 4 | 11 | n/a | n/a |
| Editing/Official Records | 2 | 8 | 2 | 10 | 1 | 17 | n/a | n/a |
| Verbatim Reporting Service | 5 | 10 | n/a | n/a | n/a | n/a | n/a | n/a |

Abbreviation: n/a, not applicable.

Table 2

Number of language professionals rostered from language competitive examinations in 2021

| | |
|--|-----------|
| 2020 competitive examination for Spanish translators, editors and verbatim reporters | 36 |
| 2020 examination for French interpreters | 2 |
| Total number of candidates rostered in 2021 | 38 |

Table 3
Temporary assistance for meetings: expenditures by language, 2020 and 2021

(United States dollars)

| <i>Translation</i> | <i>New York</i> | | <i>Geneva</i> | | <i>Vienna</i> | | <i>Nairobi</i> | |
|--------------------|-----------------|----------------|------------------|------------------|----------------|----------------|----------------|----------------|
| | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 |
| Arabic | 406 | 5 086 | 59 288 | 160 677 | 189 670 | 255 113 | 7 065 | 83 642 |
| Chinese | – | 5 | 172 212 | 274 519 | 33 298 | 47 346 | – | – |
| English | 17 133 | 57 306 | 318 613 | 413 485 | 11 802 | 23 675 | – | – |
| French | 306 784 | 732 872 | 648 876 | 578 398 | 105 794 | 213 953 | – | 28 598 |
| Russian | 147 140 | 10 138 | 444 911 | 352 566 | 83 876 | 112 008 | 2 141 | 33 879 |
| Spanish | 42 957 | 111 824 | 496 665 | 501 875 | 139 934 | 200 489 | 3 369 | 58 665 |
| Total | 514 420 | 917 231 | 2 140 565 | 2 281 520 | 564 374 | 852 584 | 12 575 | 204 784 |

| <i>Contractual translation</i> | <i>New York</i> | | <i>Geneva</i> | | <i>Vienna</i> | | <i>Nairobi</i> | |
|--------------------------------|-----------------|------------------|------------------|------------------|----------------|------------------|----------------|----------------|
| | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 |
| Arabic | 9 622 | 35 008 | 274 401 | 334 512 | 112 390 | 261 706 | 37 863 | 128 550 |
| Chinese | 833 | – | 83 417 | 276 663 | 19 144 | 103 416 | 20 859 | 195 008 |
| English | 29 301 | 100 061 | 50 742 | 29 354 | 11 421 | 34 629 | 9 698 | 46 133 |
| French | 307 391 | 1 266 722 | 1 397 335 | 1 049 563 | 159 225 | 233 712 | 228 870 | 267 031 |
| Russian | 92 479 | 114 359 | 394 922 | 520 599 | 156 524 | 187 420 | 57 436 | 169 798 |
| Spanish | 130 266 | 342 235 | 484 131 | 560 336 | 100 745 | 207 128 | 150 419 | 169 380 |
| Total | 569 892 | 1 858 385 | 2 684 948 | 2 771 027 | 559 449 | 1 028 011 | 505 145 | 975 900 |

| <i>Interpretation</i> | <i>New York</i> | | <i>Geneva</i> | | <i>Vienna</i> | | <i>Nairobi</i> | |
|-----------------------|-----------------|------------------|----------------|------------------|------------------|------------------|----------------|------------------|
| | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 |
| Arabic | 134 557 | 178 382 | 132 708 | 739 390 | 293 880 | 509 888 | 73 170 | 158 860 |
| Chinese | 153 780 | 92 042 | 17 379 | 436 688 | 189 424 | 298 992 | 83 136 | 149 922 |
| English | 109 681 | 273 682 | 179 899 | 759 691 | 162 141 | 339 035 | 99 982 | 263 374 |
| French | 196 748 | 316 038 | 126 196 | 621 546 | 201 117 | 372 850 | 121 065 | 204 380 |
| Russian | 122 119 | 271 238 | 6 092 | 437 303 | 217 487 | 348 824 | 26 703 | 57 428 |
| Spanish | 53 144 | 134 397 | 101 814 | 824 608 | 129 401 | 306 111 | 67 713 | 195 691 |
| Total | 770 029 | 1 265 779 | 564 088 | 3 819 226 | 1 193 450 | 2 175 700 | 471 769 | 1 029 655 |

| <i>Verbatim</i> | <i>New York</i> | | <i>Geneva</i> | | <i>Vienna</i> | | <i>Nairobi</i> | |
|-----------------|-----------------|------------------|---------------|------------|---------------|------------|----------------|------------|
| | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 | 2020 | 2021 |
| Arabic | 102 809 | 486 889 | n/a | n/a | n/a | n/a | n/a | n/a |
| Chinese | 80 501 | 371 597 | n/a | n/a | n/a | n/a | n/a | n/a |
| English | 106 203 | 292 134 | n/a | n/a | n/a | n/a | n/a | n/a |
| French | 108 143 | 330 717 | n/a | n/a | n/a | n/a | n/a | n/a |
| Russian | 120 752 | 600 803 | n/a | n/a | n/a | n/a | n/a | n/a |
| Spanish | 67 892 | 327 502 | n/a | n/a | n/a | n/a | n/a | n/a |
| Total | 586 300 | 2 409 642 | n/a | n/a | n/a | n/a | n/a | n/a |

Abbreviation: n/a, not applicable.

B. Workload sharing

Table 1
Document workload sharing

| <i>Documentation processed</i> | <i>Requesting office</i> | 2017 | 2018 | 2019 | 2020 | 2021 |
|--------------------------------|---------------------------|------------------|----------------------|------------------|------------------|------------------|
| New York | Geneva, translation | 285 365 | 75 434 | 697 981 | 831 751 | 1 364 920 |
| | Geneva, editing | 158 136 | 766 086 ^a | 431 089 | 29 653 | 16 107 |
| | Geneva, text-processing | – | 31 900 | 39 151 | 398 498 | 634 875 |
| | Geneva, proofreading | – | – | 1 733 059 | – | – |
| Subtotal (Geneva) | | 443 501 | 873 420 | 2 901 280 | 1 259 902 | 2 015 902 |
| | Vienna, translation | 78 705 | 63 411 | 72 366 | 478 446 | 570 556 |
| | Vienna, editing | – | – | 42 573 | 28 316 | 31 224 |
| | Vienna, text-processing | – | 50 906 | 53 602 | 247 905 | 209 691 |
| Subtotal (Vienna) | | 78 705 | 114 317 | 168 541 | 754 667 | 811 471 |
| | Nairobi, translation | 27 246 | – | 28 962 | – | 85 391 |
| | Nairobi, editing | 20 726 | 30 095 | – | 18 794 | 13 978 |
| | Nairobi, text-processing | – | – | – | – | 42 697 |
| Subtotal (Nairobi) | | 47 972 | 30 095 | 28 962 | 18 794 | 142 066 |
| Total | | 570 178 | 1 017 832 | 3 098 783 | 2 033 363 | 2 969 439 |
| Geneva | New York, translation | 239 690 | 1 732 540 | 684 062 | 776 940 | 610 620 |
| | New York, editing | 127 972 | 349 542 | 507 874 | 446 744 | 286 474 |
| | New York, text-processing | 584 421 | 1 650 347 | 697 714 | 473 683 | 811 900 |
| | New York, proofreading | – | – | – | 63 096 | – |
| | New York, verbatim | – | – | – | – | 266 055 |
| Subtotal (New York) | | 952 083 | 3 732 429 | 1 889 650 | 1 760 463 | 1 975 049 |
| | Vienna, translation | – | – | 4 960 | 176 380 | 64 340 |
| | Vienna, editing | – | – | – | – | 7 381 |
| | Vienna, text-processing | – | – | – | 84 149 | 31 094 |
| Subtotal (Vienna) | | – | – | 4 960 | 260 529 | 102 815 |
| | Nairobi, translation | – | – | – | 1 170 | 14 890 |
| | Nairobi, editing | – | – | – | 23 204 | 8 098 |
| | Nairobi, text-processing | – | – | – | – | 14 145 |
| Subtotal (Nairobi) | | – | – | – | 24 374 | 37 133 |
| Total | | 952 083 | 3 732 429 | 1 894 610 | 2 045 366 | 2 114 997 |
| Vienna | New York, translation | 463 593 | 83 241 | 66 253 | 136 624 | 167 268 |
| | New York, editing | 64 152 | 22 028 | 48 065 | 9 234 | 72 498 |
| | New York, text-processing | 1 140 711 | 447 362 | 189 254 | 81 558 | 64 537 |
| | New York, précis-writing | – | 82 023 | – | – | – |
| Subtotal (New York) | | 1 668 456 | 634 654 | 303 572 | 227 416 | 304 303 |

| <i>Documentation processed</i> | <i>Requesting office</i> | 2017 | 2018 | 2019 | 2020 | 2021 |
|--------------------------------|----------------------------|------------------|----------------|----------------|----------------|----------------|
| | Geneva, translation | 165 461 | 34 391 | 65 485 | – | 21 083 |
| | Geneva, editing | 14 751 | 51 355 | 53 124 | – | – |
| | Geneva, text-processing | 349 932 | 85 746 | 189 318 | – | 21 083 |
| | Subtotal (Geneva) | 530 144 | 171 492 | 307 927 | – | 42 166 |
| | Nairobi, editing | – | – | – | 5 255 | 46 453 |
| | Subtotal (Nairobi) | – | – | – | 5 255 | 46 453 |
| | Total | 2 198 600 | 806 146 | 611 499 | 232 671 | 392 922 |
| Nairobi | New York, translation | – | 40 535 | – | 284 450 | 49 156 |
| | New York, editing | – | – | 19 084 | 33 801 | – |
| | New York, text-processing | 388 968 | – | 19 084 | 251 339 | 84 495 |
| | Subtotal (New York) | 388 968 | 40 535 | 38 168 | 569 590 | 133 651 |
| | Geneva, translation | – | – | 12 961 | 64 136 | 23 241 |
| | Geneva, editing | – | – | – | 10 433 | – |
| | Geneva, text-processing | 278 520 | 232 650 | – | 64 136 | 51 130 |
| | Subtotal (Geneva) | 278 520 | 232 650 | 12 961 | 138 705 | 74 371 |
| | Vienna, translation | – | – | – | 21 317 | 24 783 |
| | Vienna, editing | – | – | – | – | 41 467 |
| | Vienna, text-processing | – | – | – | 21 317 | 57 939 |
| | Subtotal (Vienna) | – | – | – | 42 634 | 124 189 |
| | Total | 667 488 | 273 185 | 51 129 | 750 929 | 332 211 |

^a In 2018, the figure for editing also included proofreading.

C. Translation, editing and revision workload, by duty station and language, 2016–2021

Table 1
Translation workload, in words (logout/throughput)

New York

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
| Arabic | 25 642 639 | 24 068 761 | 25 455 624 | 25 966 717 | 22 956 328 | 20 686 120 | 144 776 189 |
| Chinese | 25 981 364 | 25 034 070 | 24 726 930 | 25 957 771 | 23 785 573 | 21 709 978 | 147 195 686 |
| English | 3 832 347 | 3 606 713 | 2 868 112 | 2 523 582 | 2 643 148 | 3 306 506 | 18 780 408 |
| French | 30 930 091 | 28 356 264 | 28 713 043 | 27 962 950 | 25 014 075 | 28 123 379 | 169 099 802 |
| Russian | 25 561 567 | 24 885 659 | 25 263 270 | 25 066 421 | 22 388 363 | 20 067 742 | 143 233 022 |
| Spanish | 28 873 765 | 25 947 766 | 27 608 194 | 26 297 172 | 22 881 129 | 22 040 183 | 153 648 209 |
| Total | 140 821 773 | 131 899 233 | 134 635 173 | 133 774 613 | 119 668 616 | 115 933 908 | 776 733 316 |

Geneva

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Arabic | 10 115 585 | 9 924 425 | 9 348 540 | 11 050 610 | 9 221 788 | 9 923 301 | 59 584 249 |
| Chinese | 10 568 650 | 9 481 784 | 9 680 840 | 10 892 280 | 7 584 344 | 8 853 331 | 57 061 229 |
| English | 4 461 830 | 4 496 100 | 4 230 084 | 4 961 860 | 4 279 630 | 3 796 525 | 26 226 029 |
| French | 20 668 128 | 18 264 220 | 18 806 378 | 19 628 501 | 20 000 738 | 18 018 654 | 115 386 619 |
| Russian | 16 102 699 | 15 323 193 | 16 234 975 | 17 059 731 | 15 165 118 | 15 999 133 | 95 884 849 |
| Spanish | 16 879 480 | 14 284 009 | 13 602 290 | 15 837 292 | 13 340 201 | 13 638 991 | 87 582 263 |
| Total | 78 796 372 | 71 773 731 | 71 903 107 | 79 430 274 | 69 591 819 | 70 229 935 | 441 725 238 |

Vienna

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Arabic | 3 991 600 | 4 270 050 | 4 144 909 | 4 207 880 | 3 551 660 | 4 782 080 | 24 948 179 |
| Chinese | 3 602 680 | 4 340 600 | 3 456 925 | 3 894 990 | 3 699 080 | 4 254 810 | 23 249 085 |
| English | 403 919 | 525 730 | 392 693 | 455 480 | 503 100 | 353 250 | 2 634 172 |
| French | 5 443 716 | 5 221 120 | 5 107 100 | 5 197 150 | 4 658 280 | 5 482 270 | 31 109 636 |
| Russian | 3 730 677 | 4 431 630 | 3 992 753 | 4 359 790 | 4 105 910 | 4 412 830 | 25 033 590 |
| Spanish | 4 146 664 | 4 629 130 | 4 342 028 | 4 570 530 | 4 626 150 | 4 894 450 | 27 208 952 |
| Total | 21 319 256 | 23 418 260 | 21 436 408 | 22 685 820 | 21 144 180 | 24 179 690 | 134 183 614 |

Nairobi

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|------------------|------------------|------------------|------------------|------------------|------------------|-------------------|
| Arabic | 1 284 040 | 1 540 978 | 1 062 900 | 1 830 380 | 1 021 790 | 1 471 470 | 8 211 558 |
| Chinese | 1 106 033 | 1 431 123 | 964 550 | 1 632 260 | 789 260 | 1 382 170 | 7 305 396 |
| English | 126 757 | 131 748 | 190 076 | 115 740 | 99 580 | 207 460 | 871 361 |
| French | 1 581 185 | 2 038 954 | 1 815 700 | 2 259 170 | 1 788 900 | 2 599 250 | 12 083 159 |
| Russian | 1 176 111 | 1 492 197 | 1 019 700 | 1 636 410 | 919 810 | 1 460 840 | 7 705 068 |
| Spanish | 1 250 827 | 1 566 774 | 1 069 330 | 2 095 090 | 1 157 750 | 1 792 440 | 8 932 211 |
| Total | 6 524 953 | 8 201 774 | 6 122 256 | 9 569 050 | 5 777 090 | 8 913 630 | 45 108 753 |

Table 2
Editing workload, in words

| Year | New York | Geneva | Vienna | Nairobi | Total |
|--------------|--------------------|-------------------------|-------------------|-------------------|--------------------|
| 2016 | 17 662 267 | 10 498 346 ^a | 2 006 615 | 2 032 626 | 32 199 854 |
| 2017 | 17 853 196 | 11 280 311 | 2 671 134 | 2 283 382 | 34 088 023 |
| 2018 | 16 937 832 | 10 150 103 | 2 518 969 | 1 265 816 | 30 872 720 |
| 2019 | 16 479 308 | 10 922 938 | 2 641 742 | 2 507 890 | 32 551 878 |
| 2020 | 16 594 554 | 12 189 339 | 2 783 685 | 1 393 026 | 32 960 604 |
| 2021 | 17 328 922 | 12 359 445 | 2 901 938 | 1 891 298 | 34 481 603 |
| Total | 102 856 079 | 67 400 482 | 15 524 083 | 11 374 038 | 197 154 682 |

^a The figure for 2016 was updated after a data clean-up exercise was performed in 2018.

Table 3

Revision workload, in words (revision work performed on in-house translated text)**New York**

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Arabic | 9 447 191 | 7 499 903 | 6 431 136 | 6 101 680 | 4 965 692 | 5 014 680 | 39 460 282 |
| Chinese | 7 130 439 | 6 558 074 | 6 885 410 | 5 493 451 | 6 417 018 | 5 240 886 | 37 725 278 |
| English | 873 342 | 680 008 | 554 123 | 538 016 | 368 570 | 480 338 | 3 494 397 |
| French | 7 924 125 | 10 577 021 | 10 088 572 | 9 148 709 | 1 648 532 | 1 940 828 | 41 327 787 |
| Russian | 3 813 751 | 5 200 711 | 3 307 544 | 1 919 273 | 649 582 | 1 011 212 | 15 902 073 |
| Spanish | 5 519 663 | 5 270 819 | 5 988 923 | 5 373 779 | 2 924 909 | 2 718 722 | 27 796 815 |
| Total | 34 708 511 | 35 786 536 | 33 255 708 | 28 574 908 | 16 974 303 | 16 406 666 | 165 706 632 |

Geneva

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|--------------------|
| Arabic | 3 413 347 | 3 267 458 | 1 397 600 | 1 380 415 | 1 701 350 | 1 179 471 | 12 339 641 |
| Chinese | 3 005 194 | 2 851 224 | 2 653 900 | 3 004 536 | 2 046 473 | 1 648 585 | 15 209 912 |
| English | 1 630 289 | 1 860 953 | 1 592 189 | 2 119 782 | 2 032 122 | 1 491 119 | 10 726 454 |
| French | 7 226 111 | 6 893 265 | 6 108 911 | 6 203 633 | 4 266 096 | 3 461 351 | 34 159 367 |
| Russian | 5 961 379 | 5 191 885 | 4 531 693 | 3 850 016 | 3 103 956 | 3 332 680 | 25 971 609 |
| Spanish | 7 651 335 | 4 344 945 | 3 898 662 | 3 296 412 | 1 952 372 | 2 049 536 | 23 193 262 |
| Total | 28 887 655 | 24 409 730 | 20 182 955 | 19 854 794 | 15 102 369 | 13 162 742 | 121 600 245 |

Vienna

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|------------------|------------------|------------------|------------------|------------------|------------------|-------------------|
| Arabic | 661 246 | 989 341 | 963 684 | 1 181 745 | 459 851 | 407 313 | 4 663 180 |
| Chinese | 101 020 | 142 302 | 218 147 | 596 176 | 916 240 | 425 904 | 2 399 789 |
| English | 147 430 | 193 302 | 116 689 | 119 814 | 142 693 | 108 783 | 828 711 |
| French | 1 151 660 | 965 580 | 1 236 731 | 1 661 369 | 614 048 | 647 824 | 6 277 212 |
| Russian | 1 139 210 | 1 153 672 | 1 278 092 | 1 241 209 | 1 019 056 | 1 222 325 | 7 053 564 |
| Spanish | 585 680 | 1 067 638 | 1 048 641 | 1 507 718 | 1 063 199 | 867 035 | 6 139 911 |
| Total | 3 786 246 | 4 511 835 | 4 861 984 | 6 308 031 | 4 215 087 | 3 679 184 | 27 362 367 |

Nairobi

| | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Total |
|--------------|----------------|----------------|------------------|------------------|------------------|------------------|-------------------|
| Arabic | 130 350 | 2 580 | 723 443 | 976 513 | 784 749 | 380 247 | 2 997 882 |
| Chinese | 300 960 | 483 554 | 846 256 | 781 904 | 693 997 | 578 697 | 3 685 368 |
| English | 26 400 | 102 951 | 78 906 | 101 526 | 89 760 | 62 244 | 461 787 |
| French | 50 160 | 309 471 | 990 788 | 1 044 136 | 951 534 | 1 066 106 | 4 412 195 |
| Russian | 210 210 | 47 765 | 574 931 | 885 965 | 718 791 | 718 953 | 3 156 615 |
| Spanish | 23 489 | 2 000 | 672 094 | 863 363 | 495 389 | 901 444 | 2 957 779 |
| Total | 741 569 | 948 321 | 3 886 418 | 4 653 407 | 3 734 220 | 3 707 691 | 17 671 626 |

D. Productivity measures

- Translation productivity: translation throughput in words per staff member per workday:

New York: 2,003

Geneva: 2,120

Vienna: 2,475

Nairobi: 2,217

- Editing productivity: number of words edited per staff member per workday:

New York: 4,534

Geneva: 4,132

Vienna: 3,848

Nairobi: 3,303

- Text-processing productivity: number of words processed per staff member per workday:

New York: 11,075

Geneva: 10,022

Vienna: 9,075

Nairobi: 5,762

Five-year productivity trends

(Words per staff member per day)

Translation, throughput (English Translation Service included)

| <i>Duty station</i> | <i>2017</i> | <i>2018</i> | <i>2019</i> | <i>2020</i> | <i>2021</i> |
|---------------------|-------------|-------------|-------------|-------------|-------------|
| New York | 1 933 | 2 009 | 2 037 | 2 182 | 2 003 |
| Geneva | 1 650 | 1 744 | 1 814 | 1 914 | 2 120 |
| Vienna | 1 716 | 1 782 | 1 947 | 2 211 | 2 475 |
| Nairobi | 1 751 | 1 617 | 1 914 | 1 814 | 2 217 |

Editing

| <i>Duty station</i> | <i>2017</i> | <i>2018</i> | <i>2019</i> | <i>2020</i> | <i>2021</i> |
|---------------------|-------------|-------------|--------------------|-------------|-------------|
| New York | 3 804 | 4 187 | 3 907 | 4 162 | 4 534 |
| Geneva | 3 802 | 3 284 | 3 958 ^a | 3 785 | 4 132 |
| Vienna | 3 535 | 3 277 | 3 600 | 3 696 | 3 848 |
| Nairobi | 4 574 | 3 762 | 4 399 | 4 022 | 3 303 |

^a Starting from 2019, the full work processed by the Editing Section, which includes proofreading, is included in editing productivity.

Text-processing

| <i>Duty station</i> | <i>2017</i> | <i>2018</i> | <i>2019</i> | <i>2020</i> | <i>2021</i> |
|---------------------|-------------|-------------|-------------|-------------|---------------------|
| New York | 7 982 | 7 806 | 7 859 | 8 083 | 11 075 |
| Geneva | 6 732 | 6 848 | 7 634 | 7 236 | 10 022 ^a |
| Vienna | 5 346 | 5 049 | 4 983 | 8 184 | 9 075 |
| Nairobi | 4 884 | 5 676 | 5 577 | 4 828 | 5 762 |

^a The 2021 text-processing productivity increased in Geneva owing to alignment of methodology with other duty stations.

IV. Quality measures

The Department for General Assembly and Conference Management is committed to providing high-quality conference services to Member States in an efficient and cost-effective manner. For that purpose, it collects feedback from Member States through global e-surveys, annual informational meetings held at all duty stations and ad hoc surveys. The multilingual global survey on conference services was open until 1 March 2022. Eighty-nine per cent of all respondents to the global survey rated the conference services provided as either “good” or “very good”. The results of the global survey are presented in the table below. In response to a survey of Bureau members of the Main Committees in New York, all 21 respondents stated that the quality of assistance provided by the secretariats was “very good” or “good”. In New York, a feedback database independent of the e-survey is also maintained. In 2021, 55 feedback records were registered, of which 52 were compliments and 3 were complaints. Immediate action was taken to address the complaints.

In Geneva, 87 per cent of the respondents to a 2021 local survey gave an overall rating of “good” or “very good” for conference services. In addition to the survey, the Division of Conference Management received 18 compliments and 1 complaint from its clients for meetings held in 2021.

2021 e-survey results

| <i>Quality of services provided by meeting services</i> | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| New York | 21 | 63.64 | 8 | 24.24 | 4 | 12.12 | – | – | – | – | 33 |
| Geneva | 5 | 26.32 | 9 | 47.37 | 5 | 26.32 | – | – | – | – | 19 |
| Vienna | 14 | 46.67 | 14 | 46.67 | 2 | 6.67 | – | – | – | – | 30 |
| Nairobi | 16 | 36.36 | 19 | 43.18 | 9 | 20.45 | – | – | – | – | 44 |

| <i>Linguistic quality of translated documents</i> | | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|----------|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| Accuracy | New York | 25 | 67.57 | 12 | 32.43 | – | – | – | – | – | – | 37 |
| | Geneva | 10 | 50.00 | 7 | 35.00 | 3 | 15.00 | – | – | – | – | 20 |
| | Vienna | 16 | 51.61 | 14 | 45.16 | 1 | 3.23 | – | – | – | – | 31 |
| | Nairobi | 18 | 38.30 | 24 | 51.06 | 5 | 10.64 | – | – | – | – | 47 |
| Consistency | New York | 23 | 69.70 | 10 | 30.30 | – | – | – | – | – | – | 33 |
| | Geneva | 7 | 36.84 | 9 | 47.37 | 3 | 15.79 | – | – | – | – | 19 |
| | Vienna | 19 | 61.29 | 11 | 35.48 | 1 | 3.23 | – | – | – | – | 31 |
| | Nairobi | 16 | 35.56 | 23 | 51.11 | 6 | 13.33 | – | – | – | – | 45 |
| Style | New York | 21 | 67.74 | 9 | 29.03 | 1 | 3.23 | – | – | – | – | 31 |
| | Geneva | 10 | 52.63 | 4 | 21.05 | 5 | 26.32 | – | – | – | – | 19 |
| | Vienna | 15 | 48.39 | 14 | 45.16 | 2 | 6.45 | – | – | – | – | 31 |
| | Nairobi | 14 | 31.82 | 23 | 52.27 | 6 | 13.64 | 1 | 2.27 | – | – | 44 |

| <i>Linguistic quality of interpretation</i> | | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|----------|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| Accuracy | New York | 24 | 63.16 | 12 | 31.58 | 2 | 5.26 | – | – | – | – | 38 |
| | Geneva | 7 | 35.00 | 8 | 40.00 | 5 | 25.00 | – | – | – | – | 20 |
| | Vienna | 16 | 51.61 | 11 | 35.48 | 3 | 9.68 | 1 | 3.23 | – | – | 31 |
| | Nairobi | 14 | 29.79 | 27 | 57.45 | 5 | 10.64 | 1 | 2.13 | – | – | 47 |

| <i>Linguistic quality of interpretation</i> | | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|----------|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| Completeness | New York | 18 | 51.43 | 15 | 42.86 | 2 | 5.71 | – | – | – | – | 35 |
| | Geneva | 5 | 26.32 | 10 | 52.63 | 4 | 21.05 | – | – | – | – | 19 |
| | Vienna | 14 | 45.16 | 12 | 38.71 | 5 | 16.13 | – | – | – | – | 31 |
| | Nairobi | 13 | 29.55 | 25 | 56.82 | 4 | 9.09 | 2 | 4.55 | – | – | 44 |
| Delivery | New York | 21 | 61.76 | 11 | 32.35 | 2 | 5.88 | – | – | – | – | 34 |
| | Geneva | 7 | 36.84 | 8 | 42.11 | 4 | 21.05 | – | – | – | – | 19 |
| | Vienna | 15 | 48.39 | 13 | 41.94 | 3 | 9.68 | – | – | – | – | 31 |
| | Nairobi | 13 | 30.23 | 24 | 55.81 | 4 | 9.30 | 2 | 4.65 | – | – | 43 |

| <i>Quality of the remote simultaneous interpretation provided (if applicable)</i> | | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|--|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| New York | | 11 | 36.67 | 13 | 43.33 | 5 | 16.67 | 1 | 3.33 | – | – | 30 |
| Geneva | | 3 | 15.00 | 10 | 50.00 | 6 | 30.00 | 1 | 5.00 | – | – | 20 |
| Vienna | | 14 | 46.67 | 10 | 33.33 | 4 | 13.33 | 2 | 6.67 | – | – | 30 |
| Nairobi | | 7 | 17.95 | 18 | 46.15 | 12 | 30.77 | 2 | 5.13 | – | – | 39 |

| <i>Overall quality of services provided by the Department for General Assembly and Conference Management</i> | | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|--|--|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| New York | | 16 | 42.11 | 19 | 50.00 | 3 | 7.89 | – | – | – | – | 38 |
| Geneva | | 6 | 30.00 | 8 | 40.00 | 6 | 30.00 | – | – | – | – | 20 |
| Vienna | | 14 | 45.16 | 16 | 51.61 | 1 | 3.23 | – | – | – | – | 31 |
| Nairobi | | 14 | 29.17 | 29 | 60.42 | 3 | 6.25 | 2 | 4.17 | – | – | 48 |

| <i>New York only</i> | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| <i>Overall support provided by committee secretaries</i> | | | | | | | | | | | |
| First Committee | 5 | 38.46 | 7 | 53.85 | 1 | 7.69 | – | – | – | – | 13 |
| Second Committee | 8 | 57.14 | 5 | 35.71 | 1 | 7.14 | – | – | – | – | 14 |
| Third Committee | 13 | 68.42 | 6 | 31.58 | – | – | – | – | – | – | 19 |
| Fourth Committee | 4 | 33.33 | 7 | 58.33 | 1 | 8.33 | – | – | – | – | 12 |
| General Assembly | 17 | 48.57 | 16 | 45.71 | 2 | 5.71 | – | – | – | – | 35 |
| <i>Level of satisfaction with the process of submission and processing of draft resolutions</i> | | | | | | | | | | | |
| First Committee | 5 | 38.46 | 8 | 61.54 | – | – | – | – | – | – | 13 |
| Second Committee | 10 | 71.43 | 3 | 21.43 | – | – | – | – | 1 | 7.14 | 14 |
| Third Committee | 12 | 63.16 | 7 | 36.84 | – | – | – | – | – | – | 19 |
| Fourth Committee | 3 | 25.00 | 9 | 75.00 | – | – | – | – | – | – | 12 |
| General Assembly | 20 | 57.14 | 15 | 42.86 | – | – | – | – | – | – | 35 |
| <i>Satisfaction with e-deleGATE</i> | 14 | 37.84 | 19 | 51.35 | 4 | 10.81 | – | – | – | – | 37 |
| <i>Satisfaction with the quality of the Journal</i> | 15 | 40.54 | 15 | 40.54 | 6 | 16.22 | 1 | 2.70 | – | – | 37 |
| <i>Satisfaction with the quality of One-Stop Shop</i> | 5 | 25.00 | 9 | 45.00 | 5 | 25.00 | – | – | 1 | 5.00 | 20 |

| <i>Geneva only</i> | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| <i>Satisfaction with seating arrangements pre-COVID-19</i> | 10 | 52.63 | 7 | 36.84 | 1 | 5.26 | 1 | 5.26 | – | – | 19 |
| <i>Satisfaction with seating arrangements during COVID-19</i> | 6 | 30.00 | 7 | 35.00 | 5 | 25.00 | 1 | 5.00 | 1 | 5.00 | 20 |
| <i>Statement submission pre-COVID-19</i> | 7 | 36.84 | 6 | 31.58 | 5 | 26.32 | 1 | 5.26 | – | – | 19 |
| <i>Statement submission during COVID-19</i> | 7 | 36.84 | 8 | 42.11 | 4 | 21.05 | – | – | – | – | 19 |
| <i>Responsiveness to enquiries</i> | 4 | 20.00 | 9 | 45.00 | 6 | 30.00 | 1 | 5.00 | – | – | 20 |
| <i>Timeliness of summary records</i> | 5 | 26.32 | 10 | 52.63 | 4 | 21.05 | – | – | – | – | 19 |
| <i>Quality of summary records</i> | 5 | 27.78 | 8 | 44.44 | 5 | 27.78 | – | – | – | – | 18 |

| <i>Geneva only</i> | <i>Very good</i> | | <i>Good</i> | | <i>Satisfactory</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|--------------------------------------|------------------|-------------------|------------------|-------------------|---------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| <i>Digital recordings</i> | 4 | 20.00 | 11 | 55.00 | 4 | 20.00 | 1 | 5.00 | – | – | 20 |
| <i>Meeting transcripts</i> | 4 | 21.05 | 6 | 31.58 | 6 | 31.58 | 2 | 10.53 | 1 | 5.26 | 19 |
| <i>Quality of Indico.UN platform</i> | 4 | 20.00 | 9 | 45.00 | 5 | 25.00 | 1 | 5.00 | 1 | 5.00 | 20 |

2021 results – local survey administered by the United Nations Office at Geneva

| <i>Quality of services provided by meeting services assistants</i> | <i>Very good</i> | | <i>Good</i> | | <i>Average</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|--|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| <i>Courtesy and professionalism</i> | 91 | 77.1% | 24 | 20.3% | 3 | 2.5% | | | | | 118 |

| <i>Linguistic quality of translated documents</i> | <i>Very good</i> | | <i>Good</i> | | <i>Average</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| <i>Overall linguistic quality of translated documents</i> | 57 | 45.2% | 62 | 49.2% | 5 | 4.0% | 2 | 1.6% | | | 126 |

| <i>Linguistic quality of interpretation</i> | <i>Very good</i> | | <i>Good</i> | | <i>Average</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| <i>Overall quality of interpretation</i> | 48 | 42.9% | 55 | 49.1% | 8 | 7.1% | 1 | 0.9% | | | 112 |
| | <i>Yes</i> | | <i>No</i> | | | | | | | | |
| “Clearly articulated” | 110 | 98.2% | 2 | 1.8% | | | | | | | 112 |
| “Grammatically correct” | 110 | 98.2% | 2 | 1.8% | | | | | | | 112 |
| “More or less kept up with fast speakers” | 100 | 89.3% | 12 | 10.7% | | | | | | | 112 |
| “A generally useful service” | 112 | 100.0% | 0 | 0.0% | | | | | | | 112 |

| <i>Overall quality</i> | <i>Very good</i> | | <i>Good</i> | | <i>Average</i> | | <i>Poor</i> | | <i>Very poor</i> | | <i>Total responses</i> |
|---|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------|-------------------|------------------------|
| | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | <i>Responses</i> | <i>Percentage</i> | |
| <i>Overall quality of conference services</i> | 43 | 37.1% | 58 | 50.0% | 12 | 10.3% | 2 | 1.7% | 1 | 0.9% | 116 |