

# Report of the Secretary-General on the pattern of conferences (A/79/87)

30 May 2024

## Supplementary information

### Contents

	<i>Page</i>
I. Meetings management . . . . .	2
A. Requests for exceptions to section I, paragraph 7, of General Assembly resolution 40/243 . . . . .	2
B. Intersessional departures . . . . .	2
C. Utilization of conference-servicing resources and facilities . . . . .	3
D. Provision of conference services . . . . .	21
E. Meetings management indicators . . . . .	28
F. Meetings held away from headquarters . . . . .	30
II. Documents management . . . . .	32
A. Compliance with submission deadlines, by department . . . . .	32
B. Documents management statistics, by duty station, as at 31 December 2023 . . . . .	34
1. New York . . . . .	34
2. Geneva, Division of Conference Management . . . . .	37
3. Vienna, Conference Management Service . . . . .	40
4. Nairobi, Division of Conference Services . . . . .	42
C. Timeliness indicators for documentation, 2023 . . . . .	44
III. Human resources measures, workload-sharing, workload and productivity statistics . . . . .	44
A. Human resources measures . . . . .	44
B. Workload-sharing . . . . .	46
C. Translation, editing and revision workload, by duty station and language, 2018–2023 . . . . .	48
D. Productivity measures . . . . .	50
IV. Quality measures . . . . .	52

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## I. Meetings management

### A. Requests for exceptions to section I, paragraph 7, of General Assembly resolution 40/243

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<i>Organ</i>	<i>Request</i>
Committee on the Exercise of the Inalienable Rights of the Palestinian People	To hold meetings during the seventy-ninth session of the General Assembly, as necessary for carrying out the important mandate entrusted to the Committee by the Assembly
Executive Board of the United Nations Entity for Gender Equality and the Empowerment of Women (UN-Women)	To meet on 10 and 11 September 2024
Group of governmental experts on the continuing operation of the United Nations Register of Conventional Arms	To convene its first meeting from 9 to 13 December 2024
Conference on the Establishment of a Middle East Zone Free of Nuclear Weapons and Other Weapons of Mass Destruction	To hold its fifth session from 18 to 22 November 2024
Committee on Relations with the Host Country	To meet at Headquarters during the seventy-ninth session of the General Assembly
Open-ended working group on security of and in the use of information and communications technologies 2021–2025	To hold its ninth session from 2 to 6 December 2024
Independent Audit Advisory Committee	To hold its sixty-eighth session from 3 to 6 December 2024

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### B. Intersessional departures

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<i>Organ</i>	<i>Request</i>	<i>Action taken</i>
Secretariat of the Open-ended Working Group on Ageing	To reschedule the fourteenth session of the Working Group from 25–28 March 2024 to 20–22 and 24 May 2024	Approved
Commission on the Status of Women	To add a meeting on Wednesday, 27 March 2024, to conclude its work, close the sixty-eighth session and open the sixty-ninth session	Approved
Secretariat of the Preparatory Committee for the fourth International Conference on Small Island Developing States	Additional half-day meeting of the Preparatory Committee	Approved
Independent Audit Advisory Committee	Change of dates for its sixty-sixth session from 24–26 April 2024 to 6–8 May 2024 and of venue from United Nations Headquarters in New York to the Economic Commission for Latin America and the Caribbean in Santiago	Approved
	To hold its sixty-eighth session from 3 to 6 December 2024 (four days); adding an extra day will enable the oversight committees to have more comprehensive discussions on common challenges and potential good practices in the conduct of their work	Approved

<i>Organ</i>	<i>Request</i>	<i>Action taken</i>
Chairs of treaty bodies	To hold the thirty-sixth meeting of the Chairs of treaty bodies in New York and not in Geneva from 24 to 28 May 2024	Approved
Committee on Information	To hold the closing session on 24 May 2024 instead of 10 May as originally planned to conclude the negotiations on the draft resolution	Approved

### C. Utilization of conference-servicing resources and facilities

Utilization of conference-servicing resources and facilities may be measured in terms of a utilization rate, calculated using the following formula:

$$U = \frac{(A+B)-(C-E)-(F/3)}{(A+B)}$$

where: U is utilization, the percentage of available conference resources actually used by the organ in question; A is the number of meetings planned by a given organ at a scheduled session; B is the number of additional meetings held during the session; C is the number of meetings cancelled during the session; E is the total number of reassignments; and F is the amount of time lost owing to late starting/early ending (hours and minutes rounded to the nearest five minutes, for example, 5:25 = 5 hours and 25 minutes).

In the foregoing calculation, the time lost as a result of late starting and early ending (F) is converted into the equivalent of meetings lost by dividing the total by three, as the standard meeting time is three hours. The number of reassignments (E) is subtracted from the number of cancelled meetings (C). The difference between the two and the number of meetings lost are then subtracted from the sum of meetings planned (A) and additional meetings held (B). The result is expressed as a percentage of the sum of meetings planned and additional meetings held.

The statistics set out in the tables below are compiled in accordance with the methodology adopted by the Committee on Conferences at its 348th meeting, held on 18 May 1993 (see [A/AC.172/161](#), [A/AC.172/161/Corr.1](#) and [A/AC.172/161/Corr.2](#)).

In compliance with the request of the Committee on Conferences at its 1999 substantive session, utilization rates for a three-year reporting period are provided and organs are listed in the order of the utilization factors for the latest reporting period by duty station.

Table 1

**Utilization statistics of mandated meetings of all calendar bodies serviced, by each duty station, by calendar body, 2023**

<i>New York</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
1. Trusteeship Council	1	–	–	1	–	–	100
2. Human Rights Council/Working Group on discrimination against women and girls	2	–	–	2	–	5	99
3. States parties to the Convention on the Rights of Persons with Disabilities	6	–	–	6	–	15	99
4. Ad Hoc Committee to Elaborate a Comprehensive International Convention on Countering the Use of Information and Communications Technologies for Criminal Purposes	20	–	–	20	–	125	97
5. Ad Hoc Committee/voluntary contributions to the United Nations Relief and Works Agency for Palestine Refugees in the Near East	1	–	–	1	–	5	97
6. Joint meeting of the Executive Boards of the United Nations Development Programme (UNDP), United Nations Population Fund (UNFPA), United Nations Office for Project Services (UNOPS), United Nations Children’s Fund (UNICEF), World Food Programme and UN-Women	1	–	–	1	–	5	97
7. Permanent Forum on People of African Descent	8	–	–	8	–	50	97
8. United Nations Commission on International Trade Law (UNCITRAL) Working Group V	8	–	–	8	–	50	97
9. Commission on the Limits of the Continental Shelf	40	–	1	39	–	110	96
10. Committee of Experts on Public Administration	9	1	–	10	–	65	96
11. United Nations Group of Experts on Geographical Names	10	–	–	10	–	65	96
12. Committee of Experts on International Cooperation in Tax Matters	8	–	–	8	–	75	95
13. Permanent Forum on Indigenous Issues	18	–	–	18	–	175	95
14. Committee for Development Policy	1	–	–	1	–	10	94
15. UNCITRAL Working Group III	10	–	–	10	–	125	93
16. UNCITRAL Working Group IV	10	–	–	10	–	130	93
17. Advisory Committee on the United Nations Programme of Assistance in the Teaching, Study, Dissemination and Wider Appreciation of International Law	1	–	–	1	–	15	92
18. Security Council Committee established pursuant to resolution <a href="#">2374 (2017)</a> concerning Mali	–	2	–	2	–	30	92
19. United Nations 2023 Water Conference	13	3	1	15	–	60	92
20. UNCITRAL Working Group I	10	–	–	10	–	150	92
21. UNCITRAL Working Group VI	10	–	–	10	–	145	92
22. Assembly of States Parties to the Rome Statute of the International Criminal Court	8	13	1	20	–	205	90
23. Committee on the Exercise of the Inalienable Rights of the Palestinian People	5	3	2	6	2	150	90

<i>New York</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
24. Ad Hoc Working Group on the Revitalization of the Work of the General Assembly	5	2	1	6	1	135	89
25. Committee of Experts on Global Geospatial Information Management	6	–	–	6	–	115	89
26. Military Staff Committee	26	3	–	29	–	560	89
27. Peacebuilding Commission	4	11	–	15	–	290	89
28. Sixth Committee	55	6	3	58	1	815	89
29. Commission on the Status of Women	17	3	1	19	–	255	88
30. First Committee	29	4	2	31	–	380	88
31. Intergovernmental conference on an international legally binding instrument under the United Nations Convention on the Law of the Sea on the conservation and sustainable use of marine biological diversity of areas beyond national jurisdiction	44	11	5	50	–	270	88
32. Second Committee	30	2	4	28	2	350	88
33. High-level Committee on South-South Cooperation	6	–	–	6	–	150	86
34. Meeting of Chairs of treaty bodies	8	–	–	8	–	200	86
35. Panel of External Auditors	3	1	1	3	1	100	86
36. Security Council resolution 2231 (2015)	–	1	–	1	–	25	86
37. Economic and Social Council	82	5	5	82	1	1 575	85
38. UNCITRAL Working Group II	10	–	1	9	–	85	85
39. Open-ended working group on security of and in the use of information and communications technologies 2021–2025	30	–	–	30	–	860	84
40. Committee on Relations with the Host Country	3	1	–	4	–	120	83
41. Third Committee	58	5	2	61	–	1 515	83
42. Meeting of States Parties to the Treaty on the Prohibition of Nuclear Weapons	10	–	–	10	–	300	83
43. UNDP/UNFPA/UNOPS Executive Board	30	–	3	27	1	575	83
44. Human Rights Council/Expert Mechanism on the Right to Development	6	–	–	6	–	195	82
45. Advisory Board on Disarmament Matters	6	–	1	5	–	30	81
46. Open-ended working group on conventional ammunition	20	–	–	20	–	680	81
47. Statistical Commission	8	–	1	7	–	90	81
48. Committee on Non-Governmental Organizations	30	–	1	29	–	880	80
49. United Nations Forum on Forests	10	1	2	9	1	210	80
50. Commission on Population and Development	10	–	1	9	–	195	79
51. Fourth Committee	27	3	3	27	1	755	79
52. Committee on Information	6	–	1	5	–	60	78
53. Disarmament Commission	25	2	3	24	–	540	78

<i>New York</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
54. Security Council	392	97	139	350	108	14 035	78
55. Committee for Programme and Coordination	47	–	2	45	1	1 815	76
56. Commission for Social Development	13	–	1	12	–	400	75
57. Security Council Committee established pursuant to resolution <a href="#">2140 (2014)</a>	–	8	2	6	2	360	75
58. Security Council Informal Working Group on Documentation and Other Procedural Questions	–	5	–	5	–	225	75
59. UNICEF, Executive Board	22	–	4	18	1	440	75
60. Review Conference on the Fish Stocks Agreement	10	–	1	9	–	285	74
61. Security Council Committee pursuant to resolution <a href="#">2713 (2023)</a> concerning Al-Shabaab	–	4	–	4	–	185	74
62. General Assembly	217	36	60	193	18	4 855	73
63. Working Group on Children and Armed Conflict	–	9	–	9	–	430	73
64. Security Council Committee established pursuant to resolution <a href="#">2127 (2013)</a> concerning the Central African Republic	–	8	–	8	–	400	72
65. Working Group on Contingent-Owned Equipment	60	–	9	51	–	1 450	72
66. Security Council Committee established pursuant to resolution <a href="#">1988 (2011)</a>	–	2	–	2	–	105	71
67. United Nations Dispute Tribunal	6	–	–	6	–	315	71
68. Open-ended Working Group on Ageing	8	–	1	7	–	245	70
69. Security Council Committee established pursuant to resolution <a href="#">1373 (2001)</a> concerning counter-terrorism	–	14	1	13	1	770	69
70. UN-Women, Executive Board	4	8	–	12	–	670	69
71. Security Council Committee established pursuant to resolution <a href="#">1718 (2006)</a>	–	7	1	6	–	225	68
72. Conference on the Establishment of a Middle East Zone Free of Nuclear Weapons and Other Weapons of Mass Destruction	10	–	1	9	–	435	66
73. United Nations Open-ended Informal Consultative Process on Oceans and the Law of the Sea	8	–	1	7	–	330	65
74. Security Council Working Group on Peacekeeping Operations	–	1	–	1	–	65	64
75. International Civil Service Commission	20	–	5	15	–	465	62
76. Security Council Committee established pursuant to resolution <a href="#">2653 (2022)</a> concerning Haiti	–	8	1	7	1	570	60
77. Security Council Committee pursuant to resolutions <a href="#">1267 (1999)</a> , <a href="#">1989 (2011)</a> and <a href="#">2253 (2015)</a> concerning Islamic State in Iraq and the Levant (ISIL) (Da'esh), Al-Qaida and associated individuals, groups, undertakings and entities	–	11	–	11	–	830	58
78. Security Council Ad Hoc Working Group on Conflict Prevention and Resolution in Africa	–	4	–	4	–	305	58

<i>New York</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
79. United Nations Appeals Tribunal	2	–	–	2	–	150	58
80. Fifth Committee	199	24	81	142	13	5 240	56
81. Security Council Committee established pursuant to resolution <a href="#">1533 (2004)</a> concerning the Democratic Republic of the Congo	–	6	–	6	–	470	56
82. States parties to the United Nations Convention on the Law of the Sea	10	1	2	9	–	520	56
83. Security Council Committee established pursuant to resolution <a href="#">2206 (2015)</a> concerning South Sudan	–	7	–	7	–	585	54
84. Preparatory Committee for the third United Nations Conference on Landlocked Developing Countries	1	–	–	1	–	90	50
85. Security Council Committee established pursuant to resolution <a href="#">1591 (2005)</a> concerning the Sudan	–	4	–	4	–	360	50
86. Security Council Informal Working Group on International Tribunals	–	1	–	1	–	90	50
87. Advisory Committee on Administrative and Budgetary Questions	233	2	115	120	7	2 275	49
88. Special Committee on the Situation with regard to the Implementation of the Declaration on the Granting of Independence to Colonial Countries and Peoples	23	2	11	14	3	875	49
89. Security Council Committee established pursuant to resolution <a href="#">1970 (2011)</a> concerning Libya	–	3	–	3	–	280	48
90. Special Committee on the Charter of the United Nations	11	–	4	7	–	310	48
91. Committee on Contributions	21	–	9	12	–	460	45
92. Special Committee on Peacekeeping Operations	10	1	3	8	–	560	44
93. Security Council Committee established pursuant to resolution <a href="#">1540 (2004)</a>	–	8	1	7	–	620	44
94. General Committee	8	2	4	6	–	385	39
95. Ad Hoc Committee on the Indian Ocean	1	–	–	1	–	115	36
96. Committee on Conferences	5	–	2	3	–	220	36
97. Security Council Committee established pursuant to resolution <a href="#">2048 (2012)</a> concerning Guinea-Bissau	–	1	–	1	–	115	36
98. States parties to the International Convention on the Elimination of All Forms of Racial Discrimination	2	–	1	1	–	60	33
99. Preparatory Committee for the fourth International Conference on Small Island Developing States	2	–	1	1	–	65	32
100. Board of Auditors	5	–	2	3	–	250	32
101. States parties to the International Convention for the Protection of All Persons from Enforced Disappearance	2	–	1	1	–	100	22

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102. States parties to the International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families	2	–	1	1	–	110 19
103. United Nations Joint Staff Pension Board	10	–	10	–	–	– 0
<b>Subtotal</b>	<b>2 168</b>	<b>367</b>	<b>523</b>	<b>2 012</b>	<b>166</b>	<b>58 590 73</b>



<i>Geneva</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
1. Human Rights Council, Global Alliance of National Human Rights Institutions	6	–	–	6	–	–	100
2. Forum on Business and Human Rights	9	–	–	9	–	15	99
3. Human Rights Council, Intergovernmental Working Group on the Effective Implementation of the Durban Declaration and Programme of Action	19	–	–	19	–	55	98
4. Human Rights Council, Working Group of Experts on People of African Descent	9	–	–	9	–	25	98
5. Human Rights Council, Working Group on discrimination against women and girls	8	–	–	8	–	30	98
6. Committee on the Protection of the Rights of All Migrant Workers and Members of Their Families	40	1	–	41	–	180	98
7. Committee on the Rights of the Child	88	–	–	88	–	440	97
8. Committee on Enforced Disappearances	39	–	–	39	–	245	97
9. Committee on the Rights of the Child, pre-sessional working group	30	–	–	30	–	205	96
10. Committee on the Rights of Persons with Disabilities	68	–	–	68	–	495	96
11. Human Rights Council	147	15	1	161	–	1 010	96
12. Human Rights Council, Forum on Minority Issues	4	–	–	4	–	30	96
13. Meeting of special rapporteurs/representatives/independent experts and Chairs of the working groups of the Human Rights Council	8	–	–	8	–	60	96
14. Economic and Social Council	8	–	–	8	–	70	95
15. Open-ended working group on reducing space threats through norms, rules and principles of responsible behaviours	20	–	–	20	–	170	95
16. Human Rights Council, Social Forum	4	–	–	4	–	40	94
17. Committee on the Elimination of Discrimination against Women	90	–	1	89	–	735	94
18. Human Rights Committee, Pre-sessional Working Group on Communications	30	–	–	30	–	310	94
19. Committee on the Elimination of Discrimination against Women, Working Group on Communications under the Optional Protocol to the Convention	12	–	–	12	–	145	93
20. Working Group on the issue of human rights and transnational corporations and other business enterprises	3	–	–	3	–	40	93
21. Human Rights Council, Working Group on Enforced or Involuntary Disappearances	35	–	2	33	–	140	92
22. Committee on the Elimination of Racial Discrimination	94	–	1	93	–	1 130	92
23. International Law Commission	84	–	1	83	–	1 005	92
24. Human Rights Council Advisory Committee	20	–	–	20	–	305	92
25. Human Rights Committee	124	1	5	121	–	1 020	91
26. Committee on Economic, Social and Cultural Rights	60	–	3	57	–	415	91

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27. Human Rights Council, Expert Mechanism on the Rights of Indigenous Peoples	10	–	–	10	–	175	90
28. Commission on Science and Technology for Development	10	–	1	9	–	–	90
29. Economic Commission for Europe	638	4	18	624	–	8 805	90
30. Human Rights Council, United Nations Voluntary Fund for Victims of Torture, Board of Trustees	1	–	–	1	–	20	89
31. Ad Hoc Committee of the General Assembly for the Announcement of Voluntary Contributions to the Programme of the United Nations High Commissioner for Refugees	1	–	–	1	–	20	89
32. Subcommittee on Prevention of Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment of the Committee against Torture	36	–	2	34	–	435	88
33. Convention on Prohibitions or Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects	20	–	–	20	–	425	88
34. Human Rights Council, Working Group on Communications	20	–	–	20	–	450	88
35. Conference of the Parties to the United Nations Framework Convention on Climate Change	16	3	–	19	–	445	87
36. Annual meeting of the States parties to the Convention on Prohibitions or Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects	6	–	–	6	–	145	87
37. Conference of the High Contracting Parties to Protocol V to the Convention on Prohibitions or Restrictions on the Use of Certain Conventional Weapons	4	–	–	4	–	100	86
38. Working Group on the Strengthening of the Biological Weapons Convention	34	–	–	34	–	885	86
39. States parties to the Convention on the Prohibition of the Use, Stockpiling, Production and Transfer of Anti-Personnel Mines and on Their Destruction	10	–	–	10	–	295	84
40. Human Rights Council, Working Group on the use of mercenaries	11	–	1	10	–	185	82
41. Human Rights Council, Working Group on the Universal Periodic Review	50	–	–	50	–	1 710	81
42. Subcommittee of Experts on the Globally Harmonized System of Classification and Labelling of Chemicals	9	–	–	9	–	325	80
43. Advisory Board on Disarmament Matters	6	–	1	5	–	35	80
44. Group of Governmental Experts on Nuclear Disarmament Verification	20	–	1	19	–	545	80
45. Committee of Experts on International Cooperation in Tax Matters	8	–	1	7	–	110	80
46. Annual Conference of the High Contracting Parties to Amended Protocol II to the Convention on Certain Conventional Weapons	6	–	–	6	–	225	79
47. Office of the United Nations High Commissioner for Refugees, Executive Committee	10	–	1	9	–	190	79
48. Group of Governmental Experts on the Prevention of an Arms Race in Outer Space	20	–	1	19	–	585	79
49. Subcommittee of Experts on the Transport of Dangerous Goods	25	–	3	22	–	430	78

<i>Geneva</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
50. International Law Seminar	18	–	1	17	–	545	78
51. Committee against Torture	111	1	12	100	–	2 365	78
52. United Nations Conference on Trade and Development	137	1	17	121	–	2 920	76
53. International Independent Expert Mechanism to Advance Racial Justice and Equality in Law Enforcement	1	–	–	1	–	45	75
54. Human Rights Council, Expert Mechanism on the Right to Development	5	–	–	5	–	225	75
55. Committee on the Elimination of Discrimination against Women, pre-sessional working group	22	–	–	22	–	1 110	72
56. Committee on Economic, Social and Cultural Rights, pre-sessional working group	20	–	3	17	–	465	72
57. United Nations Convention to Combat Desertification in Those Countries Experiencing Serious Drought and/or Desertification, Particularly in Africa, Committee for the Review of the Implementation of the Convention	10	–	–	10	–	510	72
58. Human Rights Council, open-ended intergovernmental working group on transnational corporations and other business enterprises with respect to human rights	10	–	1	9	–	365	70
59. Human Rights Council, Working Group on the Right to Development	10	–	2	8	–	190	69
60. Human Rights Council, Ad Hoc Committee on Complementary Standards	18	–	1	17	–	830	69
61. United Nations Framework Convention on Climate Change, subsidiary bodies of the Conference of the Parties to the Convention	4	2	–	6	–	355	67
62. Human Rights Council, open-ended intergovernmental working group to elaborate the content of an international regulatory framework on the regulation, monitoring and oversight of the activities of private military and security companies	10	–	2	8	–	255	66
63. Committee on the Rights of Persons with Disabilities, pre-sessional working group	18	–	1	17	–	1 035	63
64. States parties to the Convention on Cluster Munitions	8	–	1	7	–	355	63
65. States parties to the Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment	2	–	–	2	–	135	63
66. Human Rights Council, Group of Independent Eminent Experts on the Implementation of the Durban Declaration and Programme of Action	6	–	–	6	–	435	60
67. Human Rights Council, Working Group on Arbitrary Detention	27	–	10	17	–	195	59
68. Conference on Disarmament	81	2	32	51	–	2 810	43
69. Meeting of the States Parties to the Convention on the Prohibition of the Development, Production and Stockpiling of Bacteriological (Biological) and Toxin Weapons and on Their Destruction	6	–	3	3	–	205	31
70. Human Rights Council, Working Group on Situations	10	–	5	5	–	415	27
<b>Subtotal</b>	<b>2 564</b>	<b>30</b>	<b>135</b>	<b>2 460</b>	<b>–</b>	<b>40 620</b>	<b>86</b>

<i>Vienna</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
1. Commission on Narcotic Drugs: Heads of National Drug Law Enforcement Agencies Africa	8	–	–	8	–	–	100
2. Commission on Narcotic Drugs: Heads of National Drug Law Enforcement Agencies Europe	8	–	–	8	–	–	100
3. Commission on Narcotic Drugs: Heads of National Drug Law Enforcement Agencies Latin America and the Caribbean	8	–	–	8	–	–	100
4. Commission on Narcotic Drugs, Subcommittee on Illicit Drug Traffic and Related Matters in the Near and Middle East	8	–	–	8	–	–	100
5. Conference of the Parties to the United Nations Convention against Transnational Organized Crime: Working Group on International Cooperation	4	–	–	4	–	–	100
6. Conference of the States Parties to the United Nations Convention against Corruption	20	–	–	20	–	–	100
7. Conference of the Parties to the United Nations Convention against Transnational Organized Crime: Working Group of Government Experts on Technical Assistance	4	–	–	4	–	10	99
8. Committee on the Peaceful Uses of Outer Space, Scientific and Technical Subcommittee	18	1	–	19	–	50	99
9. Conference of the Parties to the United Nations Convention against Transnational Organized Crime: Working Group on Trafficking in Persons	4	–	–	4	–	15	98
10. Committee on the Peaceful Uses of Outer Space, Legal Subcommittee	17	–	–	17	–	60	98
11. Conference of the Parties to the United Nations Convention against Transnational Organized Crime: Working Group on Firearms	4	–	–	4	–	25	97
12. UNCITRAL Working Group III	20	–	–	20	–	95	97
13. Conference of the States Parties to the United Nations Convention against Corruption: Working Group on the Prevention of Corruption	5	–	–	5	–	45	95
14. UNCITRAL Working Group I	10	–	–	10	–	95	95
15. International Narcotics Control Board	58	–	1	57	–	570	93
16. UNCITRAL Working Group V	10	–	–	10	–	125	93
17. UNCITRAL Working Group VI	10	–	–	10	–	125	93
18. Conference of the States Parties to the United Nations Convention against Corruption: Implementation Review Group	11	–	–	11	–	155	92
19. Committee on the Peaceful Uses of Outer Space	16	–	–	16	–	260	91
20. United Nations Scientific Committee on the Effects of Atomic Radiation	8	–	–	8	–	130	91
21. Conference of the Parties to the United Nations Convention against Transnational Organized Crime: Working Group on the Smuggling of Migrants	4	–	–	4	–	75	90

<i>Vienna</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
22. Ad Hoc Committee to Elaborate a Comprehensive International Convention on Countering the Use of Information and Communications Technologies for Criminal Purposes	39	–	–	39	–	745	89
23. UNCITRAL	30	–	3	27	–	125	88
24. UNCITRAL Working Group II	10	–	1	9	–	80	86
25. Commission on Crime Prevention and Criminal Justice	18	2	20	20	–	600	83
26. Commission on Narcotic Drugs/Commission on Crime Prevention and Criminal Justice	1	–	–	1	–	30	83
27. Commission on Narcotic Drugs	20	–	2	19	–	395	80
28. Conference of the States Parties to the United Nations Convention against Corruption: Open-ended Intergovernmental Working Group on Asset Recovery	2	–	–	2	–	125	65
29. Conference of the States Parties to the United Nations Convention against Corruption: open-ended intergovernmental expert meeting to enhance international cooperation under the Convention	2	–	–	2	–	195	46
<b>Subtotal</b>	<b>377</b>	<b>3</b>	<b>27</b>	<b>374</b>	<b>–</b>	<b>4 130</b>	<b>92</b>

<i>Nairobi</i>	<i>A</i> <i>(planned)</i>	<i>B</i> <i>(added)</i>	<i>C</i> <i>(cancelled)</i>	<i>D</i> <i>(held)</i>	<i>E</i> <i>(reassigned)</i>	<i>F</i> <i>(minutes lost)</i>	<i>Utilization factor</i> <i>(percentage)</i>
1. United Nations Environment Programme, Committee of Permanent Representatives	6	1	–	7	–	160	87
2. United Nations Habitat Assembly of the United Nations Human Settlements Programme	13	–	–	13	–	390	83
3. United Nations Human Settlements Programme (UN-Habitat) Executive Board	11	–	–	11	–	240	88
4. Open-ended meeting of the Committee of Permanent Representatives to UN-Habitat	6	–	–	6	–	170	84
<b>Subtotal</b>	<b>36</b>	<b>1</b>	<b>–</b>	<b>37</b>	<b>–</b>	<b>960</b>	<b>86</b>

Table 2  
**Utilization statistics of mandated meetings of all calendar bodies serviced, by  
duty station, 2018–2023**

**2023**

<i>Duty station</i>	<i>Number of meetings</i>						<i>Utilization factor (percentage)</i>
	<i>A (planned)</i>	<i>B (added)</i>	<i>C (cancelled)</i>	<i>D (held)</i>	<i>E (reassigned)</i>	<i>F (minutes lost)</i>	
New York	2 168	367	523	2 012	166	58 590	73
Geneva	2 564	30	135	2 460	–	40 620	86
Vienna	378	3	7	374	–	4 130	92
Nairobi	36	1	–	37	–	960	86
<b>Total</b>	<b>5 146</b>	<b>401</b>	<b>665</b>	<b>4 882</b>	<b>166</b>	<b>104 300</b>	<b>81</b>

**2022**

<i>Duty station</i>	<i>Number of meetings</i>						<i>Utilization factor (percentage)</i>
	<i>A (planned)</i>	<i>B (added)</i>	<i>C (cancelled)</i>	<i>D (held)</i>	<i>E (reassigned)</i>	<i>F (minutes lost)</i>	
New York	1 978	218	376	1 817	44	48 400	73
Geneva	2 654	71	169	2 559	21	33 160	88
Vienna	355	3	8	350	–	3 705	92
Nairobi	41	1	–	42	–	260	97
<b>Total</b>	<b>5 028</b>	<b>293</b>	<b>553</b>	<b>4 768</b>	<b>65</b>	<b>85 525</b>	<b>82</b>

**2021**

<i>Duty station</i>	<i>Number of meetings</i>						<i>Utilization factor (percentage)</i>
	<i>A (planned)</i>	<i>B (added)</i>	<i>C (cancelled)</i>	<i>D (held)</i>	<i>E (reassigned)</i>	<i>F (minutes lost)</i>	
New York	1 391	210	275	1 326	24	32 825	73
Geneva	1 899	69	144	1 824	3	11 660	90
Vienna	400	2	5	397	–	660	98
Nairobi	26	1	1	26	–	365	89
<b>Total</b>	<b>3 716</b>	<b>282</b>	<b>425</b>	<b>3 573</b>	<b>27</b>	<b>44 510</b>	<b>84</b>

**2020**

<i>Duty station</i>	<i>Number of meetings</i>						<i>Utilization factor (percentage)</i>
	<i>A (planned)</i>	<i>B (added)</i>	<i>C (cancelled)</i>	<i>D (held)</i>	<i>E (reassigned)</i>	<i>F (minutes lost)</i>	
New York	850	252	312	790	101	20 365	71
Geneva	1 073	21	66	1 028	3	13 360	87

Duty station	Number of meetings						Utilization factor (percentage)
	A (planned)	B (added)	C (cancelled)	D (held)	E (reassigned)	F (minutes lost)	
Vienna	234	2	11	225	–	1 295	92
Nairobi	21	–	3	18	–	140	82
<b>Total</b>	<b>2 178</b>	<b>275</b>	<b>392</b>	<b>2 061</b>	<b>104</b>	<b>35 160</b>	<b>80</b>

## 2019

Duty station	Number of meetings						Utilization factor (percentage)
	A (planned)	B (added)	C (cancelled)	D (held)	E (reassigned)	F (minutes lost)	
New York	2 073	714	607	2 180	384	63 910	79
Geneva	2 633	37	106	2 564	6	36 541	89
Vienna	373	4	5	372	–	4 710	92
Nairobi	64	1	3	62	–	755	89
<b>Total</b>	<b>5 143</b>	<b>756</b>	<b>721</b>	<b>5 178</b>	<b>390</b>	<b>105 916</b>	<b>84</b>

## 2018

Duty station	Number of meetings						Utilization factor (percentage)
	A (planned)	B (added)	C (cancelled)	D (held)	E (reassigned)	F (minutes lost)	
New York	2 260	827	840	2 247	506	73 720	76
Geneva	2 480	38	112	2 406	1	37 548	87
Vienna	310	2	3	309	–	4 685	91
Nairobi	10	–	–	10	–	125	92
<b>Total</b>	<b>5 060</b>	<b>867</b>	<b>955</b>	<b>4 972</b>	<b>507</b>	<b>116 078</b>	<b>82</b>

Table 3  
Calendar bodies whose average utilization has been below the benchmark of 80 per cent for the past six years  
New York

Meeting body	2018	2019	2020	2021	2022	2023	Average (percentage)
1. Advisory Board on Disarmament Matters	84	65	–	–	80	81	78
2. Committee for the United Nations Population Award	42	92	58	100	–	100	78
3. Security Council Committee established pursuant to resolution 1718 (2006)	80	82	97	67	68	68	77
4. UNICEF, Executive Board	72	81	61	90	85	75	77
5. General Assembly	77	75	82	79	67	73	76
6. International Civil Service Commission	71	72	–	100	73	62	76
7. Special Political and Decolonization Committee (Fourth Committee)	80	73	74	74	77	79	76
8. Ad Hoc Working Group on the Revitalization of the Work of the General Assembly	–	83	67	81	56	89	75
9. Committee on Contributions	79	78	–	95	67	45	73
10. Committee for Programme and Coordination	60	87	–	54	83	76	72

<i>Meeting body</i>	<i>2018</i>	<i>2019</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>2023</i>	<i>Average (percentage)</i>
11. Security Council	71	73	65	71	73	78	72
12. Security Council Committee established pursuant to resolution <a href="#">2127 (2013)</a> concerning the Central African Republic	71	75	86	80	49	72	72
13. Security Council Committee established pursuant to resolution <a href="#">1533 (2004)</a> concerning the Democratic Republic of the Congo	68	65	89	87	64	56	72
14. United Nations Open-ended Informal Consultative Process on Oceans and the Law of the Sea	61	69	–	97	65	65	71
15. Security Council Committee established pursuant to resolution <a href="#">2206 (2015)</a> concerning South Sudan	62	90	69	–	75	54	70
16. Security Council Committee established pursuant to resolution <a href="#">1373 (2001)</a> concerning counter-terrorism	85	78	89	49	42	69	69
17. Security Council Informal Working Group on International Tribunals	65	83	–	76	–	50	69
18. UN-Women, Executive Board	68	67	77	65	62	69	68
19. Security Council Committee pursuant to resolutions <a href="#">1267 (1999)</a> , <a href="#">1989 (2011)</a> and <a href="#">2253 (2015)</a> concerning ISIL (Da'esh), Al-Qaida and associated individuals, groups, undertakings and entities	76	67	96	35	70	58	67
20. Ad Hoc Committee to Elaborate a Comprehensive International Convention on Countering the Use of Information and Communications Technologies for Criminal Purposes	–	–	–	39	79	79	66
21. Committee on the Exercise of the Inalienable Rights of the Palestinian People	61	63	76	61	45	90	66
22. Security Council Informal Working Group on Documentation and Other Procedural Questions	62	73	58	50	75	75	66
23. Security Council Committee established pursuant to resolution <a href="#">2140 (2014)</a>	59	50	75	85	46	75	65
24. Security Council Working Group on Children and Armed Conflict	66	72	90	36	52	73	65
25. Committee for Development Policy	78	39	6	97	–	94	63
26. Security Council Committee established pursuant to resolution <a href="#">1591 (2005)</a> concerning the Sudan	50	72	61	64	83	50	63
27. Special Committee on the Charter of the United Nations and on the Strengthening of the Role of the Organization	65	47	70	71	77	48	63
28. Advisory Committee on Administrative and Budgetary Questions	73	87	53	59	42	49	61
29. Committee on Relations with the Host Country	38	59	83	47	56	83	61
30. General Assembly, Fifth Committee	87	88	41	23	68	56	61
31. Security Council Working Group on Peacekeeping Operations	66	63	–	50	–	64	61
32. States parties to the United Nations Convention on the Law of the Sea	41	68	53	66	79	56	61
33. Disarmament Commission	45	35	71	–	70	78	60
34. Security Council Ad Hoc Working Group on Conflict Prevention and Resolution in Africa	78	63	–	75	25	58	60
35. Special Committee on Peacekeeping Operations and its Working Group	53	57	49	77	79	44	60
36. Assembly of States Parties to the Rome Statute of the International Criminal Court	–	–	45	37	–	90	57
37. Conference on the Establishment of a Middle East Zone Free of Nuclear Weapons and Other Weapons of Mass Destruction	–	66	–	26	65	66	56
38. General Committee	85	69	58	44	37	39	55
39. Security Council Committee established pursuant to resolution <a href="#">1540 (2004)</a>	43	59	99	17	66	44	55
40. Security Council Committee established pursuant to resolution <a href="#">1970 (2011)</a> concerning Libya	74	63	–	56	19	48	52
41. Special Committee on the Situation with regard to the Implementation of the Declaration on the Granting of Independence to Colonial Countries and Peoples	76	63	35	53	37	49	52
42. Committee on Information	35	42	48	61	32	78	49



<i>Meeting body</i>	<i>2018</i>	<i>2019</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>2023</i>	<i>Average (percentage)</i>
43. Security Council Committee pursuant to resolution 2713 (2023)	–	65	64	71	38	74	62
44. States parties to the International Convention on the Elimination of All Forms of Racial Discrimination	–	40	–	46	–	33	40
45. States parties to the International Convention on the Protection of the Rights of All Migrant Workers and Members of Their Families	–	22	–	74	–	19	38
46. Committee on Conferences	47	36	46	20	22	36	35
47. Ad Hoc Committee on the Indian Ocean	–	31	–	33	–	36	33
48. States parties to the International Convention for the Protection of All Persons from Enforced Disappearance	–	24	–	28	–	22	25

## Geneva

<i>Meeting body</i>	<i>2018</i>	<i>2019</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>2023</i>	<i>Average (percentage)</i>
1. States parties to the Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment	–	29	–	44	43	63	45
2. Conference on Disarmament	51	58	44	46	48	43	48
3. Trade and Development Board	57	67	58	85	69	58	66
4. Working Group on Situations	71	82	89	84	47	27	67
5. States parties to the Convention on Cluster Munitions	70	82	94	69	49	63	71
6. Working Group on the Right to Development	52	71	–	80	88	69	72
7. Investment, Enterprise and Development Commission	63	70	–	100	67	–	75
8. Committee on Economic, Social and Cultural Rights, pre-sessional working group	84	75	72	73	76	72	75
9. Committee on the Rights of Persons with Disabilities, pre-sessional working group	57	88	97	–	70	63	75
10. Intergovernmental Working Group on the Effective Implementation of the Durban Declaration and Programme of Action	61	62	65	72	93	98	75
11. Convention on Prohibitions or Restrictions on the Use of Certain Conventional Weapons Which May Be Deemed to Be Excessively Injurious or to Have Indiscriminate Effects	77	88	41	93	81	88	78

## Vienna

<i>Meeting body</i>	<i>2018</i>	<i>2019</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>2023</i>	<i>Average (percentage)</i>
Joint meetings of the Commission on Narcotic Drugs and the Commission on Crime Prevention and Criminal Justice	49	35	50	78	47	83	57

Table 4  
**Calendar bodies that have consistently underutilized their resources for the past six years**  
**New York**

<i>Meeting body</i>	2018	2019	2020	2021	2022	2023
1. Committee on Information	35	42	48	61	32	78
2. Security Council	71	73	65	71	73	78
3. Security Council Informal Working Group on Documentation and Other Procedural Questions	62	73	58	50	75	75
4. UN-Women, Executive Board	68	67	77	65	62	69
5. States parties to the United Nations Convention on the Law of the Sea	41	68	53	66	79	56
6. Special Committee on the Situation with regard to the Implementation of the Declaration on the Granting of Independence to Colonial Countries and Peoples	76	63	35	53	37	49
7. Special Committee on the Charter of the United Nations and on the Strengthening of the Role of the Organization	65	47	70	71	77	48
8. Special Committee on Peacekeeping Operations and its Working Group	53	57	49	77	79	44
9. Committee on Conferences	47	36	46	20	22	36

**Geneva**

<i>Meeting body</i>	2018	2019	2020	2021	2022	2023
Conference on Disarmament	51	58	44	46	48	43

Table 5  
**Statistics on the utilization of all Secretariat conference facilities at the four duty stations, 2023**

**New York**

<i>Room</i>	<i>Standard meeting capacity</i>	<i>Actual occupancy (number of meetings held)</i>	<i>Utilization rate (percentage)</i>
Security Council Chamber	502	322	64.1
Security Council Consultation Room	502	158	31.5
General Assembly Hall	436	227	52.1
Economic and Social Council Chamber	455	317	69.7
Trusteeship Council Chamber	500	414	82.8
1	490	340	68.8
2	498	413	82.9
3	498	462	92.8
4	490	428	87.3
5	490	484	98.8
6	492	481	97.8
7	494	384	77.7
8	490	386	78.8
9	493	321	65.1

<i>Room</i>	<i>Standard meeting capacity</i>	<i>Actual occupancy (number of meetings held)</i>	<i>Utilization rate (percentage)</i>
10	328	99	30.2
11	502	448	89.2
12	502	329	65.5
A	502	398	79.3
B	502	464	92.4
C	502	380	75.7
D	502	391	77.9
E	502	191	38.0
F	502	282	56.2
<b>Total</b>	<b>11 178</b>	<b>8 119</b>	<b>72.6</b>

### Geneva

<i>Room</i>	<i>Standard meeting capacity per year</i>	<i>Actual occupancy (number of meetings held)</i>	<i>Utilization rate (percentage)</i>
Assembly Hall <sup>a</sup>	–	–	–
Concordia 1 <sup>a</sup>	–	–	–
Concordia 4 <sup>a</sup>	–	–	–
Concordia 5 <sup>a</sup>	–	–	–
Council Chamber <sup>a</sup>	–	–	–
Palais Wilson 1st floor	486	447	92.0
Palais Wilson ground floor	486	488	100.4
Room I <sup>a</sup>	–	–	–
Room III	237	193	81.4
Room IV <sup>a</sup>	–	–	–
Room V	233	199	85.4
Room VII	252	228	90.5
Room VIII	256	214	83.6
Room IX	252	206	81.7
Room XI <sup>a</sup>	–	–	–
Room XII <sup>a</sup>	–	–	–
Room XV <sup>a</sup>	–	–	–
Room XVI <sup>a</sup>	–	–	–
Room XVII	431	373	86.5
Room XVIII	458	296	64.6
Room XIX	421	307	72.9
Room XX	459	440	95.9
Room XXI	473	468	98.9
Room XXII	476	508	106.7
Room XXIII	475	481	101.3
Room XXIV	465	457	98.3
Room XXV	470	605	128.7

<i>Room</i>	<i>Standard meeting capacity per year</i>	<i>Actual occupancy (number of meetings held)</i>	<i>Utilization rate (percentage)</i>
Room XXVI	465	381	81.9
Room XXVII	469	482	102.8
Room S4 <sup>a</sup>	–	–	–
Tempus	351	163	46.4
<b>Total</b>	<b>7 615</b>	<b>6 936</b>	<b>91.1</b>

<sup>a</sup> Not available owing to the strategic heritage plan renovation project at the Palais des Nations, Geneva.

### Vienna

<i>Room</i>	<i>Standard meeting capacity per year</i>	<i>Actual occupancy (number of meetings held)</i>	<i>Utilization rate (percentage)</i>
C-BR D	502	484	96.4
C-CR1	502	384	76.5
C-CR3	502	369	73.5
C-CR4	502	418	83.3
C-CR5	502	367	73.1
C-CR6	502	378	75.3
C-CR7	502	393	78.3
<b>Total</b>	<b>3 514</b>	<b>2 793</b>	<b>79.5</b>

### Nairobi

<i>Room</i>	<i>Standard meeting capacity per year</i>	<i>Actual occupancy (number of meetings held)</i>	<i>Utilization rate (percentage)</i>
Conference Room 1	451	329	72.9
Conference Room 2	457	245	53.6
Conference Room 3	412	275	66.7
Conference Room 4	409	204	49.9
Conference Room 5	242	78	32.2
Conference Room 6	476	311	65.3
Conference Room 7	484	299	61.8
Conference Room 8	478	263	55.0
Conference Room 9	484	396	81.8
Conference Room 10	476	376	79.0
Conference Room 11	480	259	54.0
Conference Room 13	484	382	78.9
Conference Room 14	480	348	72.5
<b>Total</b>	<b>5 813</b>	<b>3 765</b>	<b>64.8</b>

## D. Provision of conference services

Table 1  
**Statistics on the provision of conference services and facilities to all meetings serviced by the four duty stations, 2018–2023**

**2023**

Duty station	With interpretation			Without interpretation			Overall		
	Programmed	Held	Percentage	Programmed	Held	Percentage	Programmed	Held	Percentage
New York	3 256	2 664	82	6 765	5 814	86	10 021	8 478	85
Geneva	3 226	3 056	95	6 285	5 422	86	9 511	8 478	89
Vienna	729	699	96	6 227	6 037	97	6 956	6 736	97
Nairobi	509	484	95	4 859	4 811	99	5 368	5 295	99
<b>Total</b>	<b>7 720</b>	<b>6 903</b>	<b>89</b>	<b>24 136</b>	<b>22 084</b>	<b>91</b>	<b>31 856</b>	<b>28 987</b>	<b>91</b>

**2022**

Duty station	With interpretation			Without interpretation			Overall		
	Programmed	Held	Percentage	Programmed	Held	Percentage	Programmed	Held	Percentage
New York	2 908	2 432	84	5 269	4 498	85	8 177	6 930	85
Geneva	3 332	3 136	94	5 671	4 843	85	9 003	7 979	89
Vienna	604	574	95	3 200	3 013	94	3 804	3 587	94
Nairobi	362	342	94	2 800	2 673	95	3 162	3 015	95
<b>Total</b>	<b>7 206</b>	<b>6 484</b>	<b>90</b>	<b>16 940</b>	<b>15 027</b>	<b>89</b>	<b>24 146</b>	<b>21 511</b>	<b>89</b>

**2021**

Duty station	With interpretation			Without interpretation			Overall		
	Programmed	Held	Percentage	Programmed	Held	Percentage	Programmed	Held	Percentage
New York	1 987	1 657	83	3 393	2 836	84	5 380	4 493	84
Geneva	2 347	2 177	93	3 791	3 121	82	6 138	5 298	86
Vienna	637	598	94	2 092	1 912	91	2 729	2 510	92
Nairobi	274	264	96	385	359	93	659	623	95
<b>Total</b>	<b>5 245</b>	<b>4 696</b>	<b>90</b>	<b>9 661</b>	<b>8 228</b>	<b>85</b>	<b>14 906</b>	<b>12 924</b>	<b>87</b>

**2020**

Duty station	With interpretation			Without interpretation			Overall		
	Programmed	Held	Percentage	Programmed	Held	Percentage	Programmed	Held	Percentage
New York	1 133	979	86	3 978	3 097	78	5 111	4 076	80
Geneva	1 350	1 257	93	4 768	3 017	63	6 118	4 274	70
Vienna	391	351	89	3 051	2 693	88	3 442	3 044	88
Nairobi	192	180	94	825	692	84	1 017	872	86
<b>Total</b>	<b>3 066</b>	<b>2 767</b>	<b>90</b>	<b>12 622</b>	<b>9 499</b>	<b>75</b>	<b>15 688</b>	<b>12 266</b>	<b>78</b>

## 2019

Duty station	With interpretation			Without interpretation			Overall		
	Programmed	Held	Percentage	Programmed	Held	Percentage	Programmed	Held	Percentage
New York	2 952	2 831	96	11 460	9 721	84	14 412	12 552	87
Geneva	3 398	3 249	96	11 539	9 122	79	14 937	12 371	83
Vienna	668	636	95	6 453	5 964	92	7 121	6 600	93
Nairobi	454	398	88	5 400	4 971	92	5 854	5 369	92
<b>Total</b>	<b>7 472</b>	<b>7 114</b>	<b>95</b>	<b>34 852</b>	<b>29 778</b>	<b>85</b>	<b>42 324</b>	<b>36 892</b>	<b>87</b>

## 2018<sup>a</sup>

Duty station	With interpretation			Without interpretation			Overall		
	Programmed	Held	Percentage	Programmed	Held	Percentage	Programmed	Held	Percentage
New York	3 125	2 938	94	11 901	10 290	86	15 026	13 228	88
Geneva	3 336	3 164	95	11 424	8 909	78	14 760	12 073	82
Vienna	589	567	96	4 834	4 512	93	5 423	5 079	94
Nairobi	438	435	99	4 520	4 147	92	4 958	4 582	92
<b>Total</b>	<b>7 488</b>	<b>7 104</b>	<b>95</b>	<b>32 679</b>	<b>27 858</b>	<b>85</b>	<b>40 167</b>	<b>34 962</b>	<b>87</b>

<sup>a</sup> Following the approval by the Under-Secretary-General for General Assembly and Conference Management of the recommendation of the steering group, starting in the biennium 2018–2019, reporting reflects meetings programmed (planned and added meetings) versus meetings held.

Table 2  
**Statistics on the provision of conference services in 2023 for bodies entitled to meet “as required” in New York and Geneva**

Body	Meetings with interpretation services			Meetings without interpretation services	
	Requested	Provided	Not provided	Requested	Held
<b>New York</b>					
Special Committee on Peacekeeping Operations	9	9	–	91	91
Committee on Conferences	–	–	–	1	1
Committee on Relations with the Host Country	4	4	–	5	5
Committee on the Exercise of the Inalienable Rights of the Palestinian People	5	5	–	–	–
Economic and Social Council	31	29	1	60	60
First Committee	31	31	–	5	5
General Assembly	220	218	–	184	184
General Committee	6	6	–	–	–
Military Staff Committee	10	9	–	2	2
Peacebuilding Commission	18	17	1	18	18
Security Council Committee pursuant to resolutions 1267 (1999), 1989 (2011) and 2253 (2015) concerning ISIL (Da'esh), Al-Qaida and associated individuals, groups, undertakings and entities	11	11	–	–	–

<i>Body</i>	<i>Meetings with interpretation services</i>			<i>Meetings without interpretation services</i>	
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Requested</i>	<i>Held</i>
Security Council Committee established pursuant to resolution 2048 (2012) concerning Guinea-Bissau	1	1	–	–	–
Security Council Committee established pursuant to resolution 1533 (2004) concerning the Democratic Republic of the Congo	8	7	–	1	1
Security Council Committee established pursuant to resolution 1540 (2004)	8	7	–	2	2
Security Council Committee established pursuant to resolution 1591 (2005) concerning the Sudan	4	4	–	–	–
Security Council Committee established pursuant to resolution 1718 (2006)	6	6	–	–	–
Security Council Committee established pursuant to resolution 1970 (2011) concerning Libya	3	3	–	–	–
Security Council Committee established pursuant to resolution 1988 (2011)	2	2	–	–	–
Security Council Committee established pursuant to resolution 2127 (2013) concerning the Central African Republic	8	8	–	–	–
Security Council Committee established pursuant to resolution 2140 (2014)	6	6	–	–	–
Security Council Committee established pursuant to resolution 2206 (2015) concerning South Sudan	8	7	–	1	1
Security Council Committee established pursuant to resolution 2374 (2017) concerning Mali	3	3	–	–	–
Security Council Committee established pursuant to resolution 1373 (2001) concerning counter-terrorism	14	14	–	–	–
Security Council Working Group on Peacekeeping Operations	1	1	–	–	–
Security Council Working Group on Children and Armed Conflict	9	9	–	5	5
Second Committee	2	2	–	245	245
Security Council	512	510	–	5	5
Security Council Ad Hoc Working Group on Conflict Prevention and Resolution in Africa	4	4	–	–	–
Sixth Committee	52	52	–	39	39
Special Political and Decolonization Committee (Fourth Committee)	27	27	–	2	2
Third Committee	3	3	–	270	270
Trusteeship Council	1	1	–	–	–
UNDP/UNFPA/UNOPS Executive Board	12	12	–	73	73
UNICEF, Executive Board	9	8	–	33	33
<b>Subtotal</b>	<b>1 048<sup>a</sup></b>	<b>1 036</b>	<b>2</b>	<b>1 042</b>	<b>1 042</b>
<b>Geneva</b>					
Human Rights Council	28	28	–	–	–
<b>Subtotal</b>	<b>28</b>	<b>28</b>	<b>–</b>	<b>–</b>	<b>–</b>

<sup>a</sup> A total of 10 meetings were cancelled by clients.

Table 3  
**Provision of conference services for bodies entitled to meet “as required” in  
New York and Geneva, 2018–2023**

<i>Duty station</i>	<i>Meetings with interpretation services</i>				<i>Meetings without interpretation services</i>		
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Percentage provided</i>	<i>Requested</i>	<i>Held</i>	<i>Percentage held</i>
<b>New York</b>							
2023	1 048 <sup>a</sup>	1 036	2	99.8	1 042	1 042	100
2022	1 123 <sup>b</sup>	881	–	100	725	725	100
2021	623	615	8	99	723	723	100
2020	390	369	21	95	527	527	100
2019	737	709	28	96	264	264	100
2018	1 005	962	43	96	245	245	100
<b>Geneva</b>							
2023	28	28	–	100	–	–	–
2022	28	28	–	100	–	–	–
2021	44	44	–	100	2	2	100
2020	22	22	–	100	–	–	–
2019	44	44	–	100	–	–	–
2018	54	54	–	100	–	–	–

<sup>a</sup> A total of 10 meetings were cancelled by clients.

<sup>b</sup> A total of 242 meetings were cancelled by clients.

Table 4  
**Statistics on the provision of conference services in 2023 for meetings of  
regional and other major groupings of Member States**

<i>Grouping</i>	<i>Meetings with interpretation services</i>			<i>Meetings without interpretation services</i>	
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Requested</i>	<i>Held</i>
<b>New York</b>					
African Group	–	–	–	5	5
Alliance of Small Island States	–	–	–	8	8
Arab Group	7	7	–	3	3
Arab States (League of)	13	13	–	14	14
Association of Southeast Asian Nations	–	–	–	1	1
Asia-Pacific Group	–	–	–	12	12
Caribbean Community	–	–	–	1	1
Commonwealth	–	–	–	2	2
European Public Law Organization	–	–	–	1	1
European Union	1	1	–	55	55
Group of 77	30	28	2	239	239
Group of 77/Fifth Committee matters	1	1	–	–	–
Group of Landlocked Developing Countries	1	1	–	–	–
Latin American and Caribbean Group	11	11	–	–	–



<i>Grouping</i>	<i>Meetings with interpretation services</i>			<i>Meetings without interpretation services</i>	
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Requested</i>	<i>Held</i>
Group of Least Developed Countries	1	1	–	–	–
Non-Aligned Movement	8	8	–	15	15
Organisation for Economic Co-operation and Development	–	–	–	1	1
Organization of Islamic Cooperation	16	12	4	7	7
Pacific Islands Forum	–	–	–	6	6
Western European and Other States Group	–	–	–	3	3
<b>Subtotal</b>	<b>89</b>	<b>83</b>	<b>6</b>	<b>373</b>	<b>373</b>

<i>Grouping</i>	<i>Meetings with interpretation services</i>			<i>Meetings without interpretation services</i>	
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Requested</i>	<i>Held</i>
<b>Geneva</b>					
African Group	1	1	–	55	55
African Union	–	–	–	3	3
Alliance of Small Island States	–	–	–	10	10
Arab Group	–	–	–	29	29
Arab States (League of)	–	–	–	30	30
Asia-Pacific Group	1	1	–	17	17
Caribbean Community	–	–	–	1	1
Cartagena Dialogue	–	–	–	3	3
Coalition for Rainforest Nations	–	–	–	12	12
Commission for the Forests of Central Africa	–	–	–	3	3
Commonwealth	–	–	–	4	4
Cooperation Council for the Arab States of the Gulf	1	1	–	20	20
Eastern European Group	3	3	–	12	12
Environmental Integrity Group	–	–	–	8	8
European Union	1	–	1	67	67
Group of 21	12	12	–	2	2
Group of 77 and China	1	1	–	170	170
Group of Least Developed Countries	–	–	–	23	23
Independent Association for Latin America and the Caribbean	–	–	–	10	10
International Organization of la Francophonie	–	–	–	9	9
Japan, United States, Canada, Australia and New Zealand	–	–	–	6	6
Latin American and Caribbean Group	4	4	–	18	18
Like-minded Developing Countries	–	–	–	12	12
Non-Aligned Movement	–	–	–	30	30
Organization of Islamic Cooperation	–	–	–	18	18
Regional and other major groupings of Member States	–	–	–	13	13
Small island developing States	–	–	–	33	33

<i>Grouping</i>	<i>Meetings with interpretation services</i>			<i>Meetings without interpretation services</i>	
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Requested</i>	<i>Held</i>
Umbrella Group	–	–	–	26	26
Western European and Other States Group	1	1	–	37	37
<b>Subtotal</b>	<b>25</b>	<b>24</b>	<b>1</b>	<b>681</b>	<b>681</b>

  

<i>Grouping</i>	<i>Meetings with interpretation services</i>			<i>Meetings without interpretation services</i>	
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Requested</i>	<i>Held</i>
<b>Vienna</b>					
African Group	–	–	–	17	17
Arab Group	–	–	–	6	6
Asia-Pacific Group	–	–	–	5	5
Eastern European Group	–	–	–	1	1
European Union	–	–	–	167	167
Group of 77	–	–	–	56	56
Latin American and Caribbean Group	–	–	–	37	37
Western European and Other States Group	–	–	–	1	1
Non-Aligned Movement	–	–	–	13	13
<b>Subtotal</b>	<b>–</b>	<b>–</b>	<b>–</b>	<b>303</b>	<b>303</b>

  

<i>Grouping</i>	<i>Meetings with interpretation services</i>			<i>Meetings without interpretation services</i>	
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Requested</i>	<i>Held</i>
<b>Nairobi</b>					
African Group	12	12	–	137	135
Arab Group	1	1	–	28	28
Asia-Pacific Group	3	3	–	98	98
Eastern European Group	5	3	2	116	116
European Union	–	–	–	216	215
Group of 77 and China	–	–	–	16	16
Latin American and Caribbean Group	11	11	–	122	122
Japan, United States, Canada, Australia and New Zealand	–	–	–	81	81
Western European and Other States Group	–	–	–	44	44
<b>Subtotal</b>	<b>32</b>	<b>30</b>	<b>2</b>	<b>858</b>	<b>855</b>
<b>Total</b>	<b>146</b>	<b>137</b>	<b>9</b>	<b>2 215</b>	<b>2 212</b>

Table 5  
**Provision of conference services for meetings of regional and other major groupings, 2018–2023**

**2023**

	<i>Meetings with interpretation services</i>				<i>Meetings without interpretation services</i>		
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Percentage provided</i>	<i>Requested</i>	<i>Held</i>	<i>Percentage held</i>
New York	89	83	6	93	373	373	100
Geneva	25	24	1	96	681	681	100
Vienna	–	–	–	–	303	303	100
Nairobi	32	30	2	94	858	855	99.7
<b>Total</b>	<b>146</b>	<b>137</b>	<b>9</b>	<b>94</b>	<b>2 215</b>	<b>2 212</b>	<b>99.9</b>

**2022**

	<i>Meetings with interpretation services</i>				<i>Meetings without interpretation services</i>		
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Percentage provided</i>	<i>Requested</i>	<i>Held</i>	<i>Percentage held</i>
New York	51	51	–	100	354	354	100
Geneva	24	23	1	96	705	705	100
Vienna	–	–	–	–	96	96	100
Nairobi	15	15	–	100	476	476	100
<b>Total</b>	<b>90</b>	<b>89</b>	<b>–</b>	<b>99</b>	<b>1 631</b>	<b>1 631</b>	<b>100</b>

**2021**

	<i>Meetings with interpretation services</i>				<i>Meetings without interpretation services</i>		
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Percentage provided</i>	<i>Requested</i>	<i>Held</i>	<i>Percentage held</i>
New York	8	7	1	88	30	30	100
Geneva	5	4	1	80	250	250	100
Vienna	–	–	–	–	45	45	100
Nairobi	31	31	–	100	56	56	100
<b>Total</b>	<b>44</b>	<b>42</b>	<b>2</b>	<b>95</b>	<b>381</b>	<b>381</b>	<b>100</b>

**2020**

	<i>Meetings with interpretation services</i>				<i>Meetings without interpretation services</i>		
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Percentage provided</i>	<i>Requested</i>	<i>Held</i>	<i>Percentage held</i>
New York	28	26	2	93	121	121	100
Geneva	29	24	2 <sup>a</sup>	83	214	214	100
Vienna	–	–	–	–	102	102	100
Nairobi	–	–	–	–	11	11	100
<b>Total</b>	<b>57</b>	<b>50</b>	<b>4</b>	<b>88</b>	<b>448</b>	<b>448</b>	<b>100</b>

<sup>a</sup> A total of three meetings with interpretation were cancelled by clients.

## 2019

	<i>Meetings with interpretation services</i>				<i>Meetings without interpretation services</i>		
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Percentage provided</i>	<i>Requested</i>	<i>Held</i>	<i>Percentage held</i>
New York	146	119	27	82	1 071	1 071	100
Geneva	66	46	10 <sup>a</sup>	70	1 067	1 067	100
Vienna	–	–	–	–	299	299	100
Nairobi	2	1	1	50	630	630	100
<b>Total</b>	<b>214</b>	<b>166</b>	<b>38</b>	<b>78</b>	<b>3 067</b>	<b>3 067</b>	<b>100</b>

<sup>a</sup> A total of 10 meetings with interpretation were cancelled by clients.

## 2018

	<i>Meetings with interpretation services</i>				<i>Meetings without interpretation services</i>		
	<i>Requested</i>	<i>Provided</i>	<i>Not provided</i>	<i>Percentage provided</i>	<i>Requested</i>	<i>Held</i>	<i>Percentage held</i>
New York	158	134	24	85	1 112	1 112	100
Geneva	64	51	10 <sup>a</sup>	80	978	978	100
Vienna	–	–	–	–	303	303	100
Nairobi	–	–	–	–	400	400	100
<b>Total</b>	<b>222</b>	<b>185</b>	<b>34</b>	<b>83</b>	<b>2 793</b>	<b>2 793</b>	<b>100</b>

<sup>a</sup> A total of three meetings with interpretation were cancelled by clients.

### E. Meetings management indicators

- Percentage of total meetings programmed that were held:

Overall: 91

New York: 85

Geneva: 89

Vienna: 97

Nairobi: 99

- Total meetings with interpretation services:

Overall: 6,903

New York: 2,664

Geneva: 3,056

Vienna: 699

Nairobi: 484

- Total meetings without interpretation services:

Overall: 22,084

New York: 5,814

Geneva: 5,422

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Vienna: 6,037

Nairobi: 4,811

- Percentage of meetings of regional and other major groupings of Member States provided with interpretation services as requested:

New York: 93

Geneva: 96

Vienna: not applicable

Nairobi: 94

## F. Meetings held away from headquarters

		Travel and related costs comparison (United States dollars)							Savings per duty station (United States dollars)			
		Headquarters of meeting body	Servicing duty station	Staff sent from servicing duty station(s)	Headquarters of meeting body (a)	Servicing duty station (airfare plus replacement costs) (b)	Saved daily subsistence allowance (c)	Cost savings (a-b+c)	New York	Geneva	Vienna	Nairobi
1.	Fifth United Nations Conference on the Least Developed Countries	New York	New York	69	759 000	677 000		82 000	82 000			
2.	United Nations Framework Convention on Climate Change, twenty-eighth session of the Conference of the Parties to the Convention	Bonn	Geneva	51	344 337	344 037		300		300		
3.	United Nations Convention to Combat Desertification, twenty-first session of the Committee for the Review of the Implementation of the Convention	Bonn	Geneva	25	67 640	67 640		–	–	–		
4.	Commission on Narcotic Drugs, Thirty-first Meeting of Heads of National Drug Law Enforcement Agencies, Latin America and the Caribbean, Quito, 3–6 October 2023	Vienna	Vienna (3)/ New York (2)/ freelance (7)/ local freelance (1)	10	41 200	12 369	–	28 831			28 831	
5.	Commission on Narcotic Drugs, Thirty-first Meeting of Heads of National Drug Law Enforcement Agencies, Africa, Abuja, 26–29 September 2023	Vienna	Vienna (3)/ Nairobi (2)/ freelance (9)	14	42 420	9 085	–	33 335			33 335	
6.	Tenth session of the Conference of the States Parties to the United Nations Convention against Corruption, Atlanta, United States, 11–15 December 2023	Vienna	Vienna (17)/ New York	59	261 960	75 473	–	186 487			186 487	
7.	Resumed first session of the ad hoc open-ended working group on a science-policy panel to contribute further to the sound management of chemicals and waste and to prevent pollution, Bangkok, 30 January–3 February 2023	Nairobi	Nairobi/Vienna/ New York/ freelance	16	62 628	49 676	1 508	14 460				14 460
8.	Thirteenth meeting of the Open-ended Working Group of the Basel Convention, Geneva, 21–23 February 2023	Nairobi	Nairobi/Geneva/ freelance	16	42 680	5 335	29 932	67 277				67 277
9.	Joint meeting of the conferences of the parties to the Basel, Rotterdam and Stockholm conventions, Geneva, 1–12 May 2023	Nairobi	Nairobi/Geneva/ Vienna/freelance	29	88 311	12 861	115 421	1 908 710				190 871

	Headquarters of meeting body	Servicing duty station	Staff sent from servicing duty station(s)	Travel and related costs comparison (United States dollars)				Savings per duty station (United States dollars)			
				Headquarters of meeting body (a)	Servicing duty station (airfare plus replacement costs) (b)	Saved daily subsistence allowance (c)	Cost savings (a-b+c)	New York	Geneva	Vienna	Nairobi
10. Intergovernmental Science-Policy Platform on Biodiversity and Ecosystem Services, tenth session, Bonn, 28 August–2 September 2023	Nairobi	Nairobi/New York/Vienna/freelance	32	66 784	23 833		42 951				42 951
11. Fifth session of the International Conference on Chemicals Management, Bonn, 25–29 September 2023	Nairobi	Nairobi/New York/Vienna/freelance	27	101 196	27 578		73 618				73 618
12. Fifth meeting of the Conference of the Parties to the Minamata Convention on Mercury, 30 October–3 November 2023	Nairobi	Nairobi/Vienna/freelance/Geneva	24	96 208	12 517	35 422	119 113				119 113
<b>Total savings</b>								<b>82 000</b>	<b>300</b>	<b>248 653</b>	<b>508 291</b>

**Cost savings from shared assignments for 2023**

**Total savings 4 duty stations: \$839,244**

## II. Documents management

### A. Compliance with submission deadlines, by department

Table 1  
Submission compliance by department for documents slotted as at 31 December 2023

Department	Submission compliance (percentage)		
	2021	2022	2023
Advisory Committee on Administrative and Budgetary Questions	100	100	100
Board of Auditors	100	100	100
Development Coordination Office	0	0	100
Department for General Assembly and Conference Management	100	100	100
Department of Economic and Social Affairs	92	97	96
Department of Global Communications	100	100	89
Department of Management Strategy, Policy and Compliance	91	97	96
Department of Operational Support	100	100	100
Department of Peace Operations	100	100	100
Department of Political and Peacebuilding Affairs	90	96	97
Department of Safety and Security	100	100	100
Economic Commission for Europe <sup>a</sup>	94	98	96
Ethics Office	100	100	100
Executive Office of the Secretary-General	86	63	50
Independent Audit Advisory Committee	100	100	67
United Nations Office for Disaster Risk Reduction	100	100	50
International Atomic Energy Agency	100	100	100
International Civil Service Commission	100	97	100
International Court of Justice	100	100	100
International, Impartial and Independent Mechanism to Assist in the Investigation and Prosecution of Persons Responsible for the Most Serious Crimes under International Law Committed in the Syrian Arab Republic since March 2011	100	–	–
Independent Investigative Mechanism for Myanmar <sup>b</sup>	–	100	100
International Residual Mechanism for Criminal Tribunals	100	100	100
International Seabed Authority	–	–	100
Joint Inspection Unit	100	100	100
Joint United Nations Programme on HIV/AIDS	100	0	50
Office for Disarmament Affairs	100	100	99
Office for Disarmament Affairs <sup>a</sup>	100	65	79
Office for Outer Space Affairs <sup>c</sup>	92	59	77
Office for the Coordination of Humanitarian Affairs	100	100	67
Office of Administration of Justice	100	100	100
Office of Counter-Terrorism	100	100	100
Office of Internal Oversight Services	100	100	100
Office of Legal Affairs <sup>b</sup>	96	99	99
Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States	77	86	43
Office of the President of the General Assembly	–	–	–



Department	Submission compliance (percentage)		
	2021	2022	2023
Office of the Special Adviser on Africa	0	0	25
Office of the Special Representative of the Secretary-General for Children and Armed Conflict <sup>b</sup>	50	100	67
Office of the Special Representative of the Secretary-General on Sexual Violence in Conflict	100	100	–
Office of the Special Representative of the Secretary-General on Violence against Children <sup>b</sup>	100	100	100
Office of the United Nations High Commissioner for Human Rights	81	80	77
Office of the United Nations High Commissioner for Human Rights <sup>a</sup>	87	86	89
Office of the United Nations High Commissioner for Refugees <sup>b</sup>	100	90	85
Peacebuilding Support Office	100	75	–
Regional Commissions New York Office	67	75	78
United Nations Children's Fund	100	100	97
United Nations Commission on International Trade Law <sup>c</sup>	89	91	100
United Nations Compensation Commission <sup>d</sup>	100	100	–
United Nations Conference on Trade and Development <sup>b</sup>	97	100	98
United Nations Convention to Combat Desertification <sup>a</sup>	100	100	100
United Nations Development Programme	71	85	84
United Nations Development Programme/United Nations Office for South-South Cooperation	75	0	63
United Nations Entity for Gender Equality and the Empowerment of Women (UN-Women)	98	92	97
United Nations Environment Programme <sup>d</sup>	100	72	70
United Nations Framework Convention on Climate Change <sup>a</sup>	91	94	67
United Nations Fund for International Partnerships	100	0	0
United Nations Human Settlements Programme <sup>d</sup>	95	97	73
United Nations Industrial Development Organization	–	100	0
United Nations Industrial Development Organization <sup>c</sup>	100	100	100
United Nations Institute for Training and Research	100	–	0
United Nations Joint Staff Pension Fund	100	93	100
United Nations Office for Project Services	100	67	60
United Nations Office on Drugs and Crime <sup>c</sup>	97	94	99
United Nations Office on Sport for Development and Peace	–	–	–
United Nations Population Fund	100	50	100
United Nations Relief and Works Agency for Palestine Refugees in the Near East	–	100	100
United Nations Scientific Committee on the Effects of Atomic Radiation <sup>c</sup>	100	100	100
United Nations System Chief Executives Board for Coordination	80	100	100
United Nations System Staff College	100	–	100
Technology Bank for the Least Developed Countries	100	–	–
United Nations University	100	–	100
United Nations Volunteers	100	–	–
University for Peace	100	–	–
World Food Programme	100	100	100
<b>Overall submission compliance by slot date</b>	<b>95</b>	<b>92</b>	<b>91</b>
<b>Proportion of departments with submission compliance above 90 per cent</b>	<b>80</b>	<b>73</b>	<b>63</b>

Note: All in New York except where marked.

<sup>a</sup> Geneva.

<sup>b</sup> New York and Geneva combined.

<sup>c</sup> Vienna.

<sup>d</sup> New York and Nairobi combined.

## B. Documents management statistics, by duty station, as at 31 December 2023

### 1. New York

Table 1  
Overview of submission/processing/issuance compliance

	2021	2022	2023
<b>1. Total documents slotted</b>	<b>1 384</b>	<b>1 631</b>	<b>1 860</b>
2. Submission			
(a) Overall submission compliance by the slot date <sup>a</sup>	91% (1 258/1 384)	93% (1 524/1 631)	93% (1 720/1 860)
(b) Overall submission compliance in accordance with the mandated time frame <sup>b</sup>	92% (1 188/1 288)	94% (1 421/1 507)	93% (1 540/1 649)
(i) Received 10 weeks or more before meeting (documents subject to 10-4-6 time frame)	95% (695/734)	92% (734/796)	92% (833/909)
(ii) Received 8 weeks or more before meeting (documents subject to 8-4-4 time frame)	92% (132/144)	97% (209/216)	90% (160/177)
(iii) Received 6 weeks or more before meeting (documents subject to 6-4-2 time frame)	n/a	100% (117/117)	100% (32/32)
(c) Agreed slotted documents (documents that cannot meet the time frames due to reasons beyond the control of the secretariat)	88% (361/410)	96% (361/378)	97% (515/531)
3. Processing			
Overall processing compliance in accordance with the mandated time frame (4-week turnaround of documents submitted on time and within word limit) <sup>c</sup>	98% (936/955)	98% (1 223/1 245)	99% (1 248/1 261)
(a) Secretariat reports	99% (327/331)	99% (396/400)	99% (421/427)
(b) Non-Secretariat reports	98% (609/624)	98% (827/845)	99% (827/834)
4. Issuance			
(a) Total documents issued	1 384	1 630	1 860
(b) Overall issuance compliance in accordance with the mandated time frame (including agreed slotted documents) <sup>d</sup>	94% (1 205/1 288)	94% (1 416/1 507)	91% (1 501/1 649)
(i) Issued 6 weeks or more before meeting (documents subject to 10-4-6 time frame)	90% (660/734)	90% (715/796)	86% (780/909)
(ii) Issued 4 weeks or more before meeting (documents subject to 8-4-4 time frame)	93% (134/144)	95% (206/216)	90% (159/177)
(iii) Issued 2 weeks or more before meeting (documents subject to 6-4-2 time frame)	n/a	100% (117/117)	99% (31/32)
(iv) Agreed slotted documents	100% (410/410)	100% (378/378)	100% (531/531)
(c) Overall issuance compliance in accordance with the agreed time frame for documents submitted on time and within the established word limits	98% (936/955)	98% (1 223/1 245)	99% (1 248/1 261)

(Footnotes on following page.)

(Footnotes to Table 1)

*Abbreviations:* n/a, not applicable.

<sup>a</sup> Basis for calculation of overall submission compliance is the total number of slotted documents, including agreed slotted documents and those above word limits. For New York, this indicator also includes outcome reports, which are slotted but not assigned to a particular meeting date.

<sup>b</sup> Basis for calculation of overall submission compliance in accordance with the mandated time frame is the total number of slotted documents, excluding agreed slotted documents and including those above word limits. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits. This indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits.

<sup>c</sup> Basis for calculation of overall processing compliance is the total number of slotted documents submitted on time and within word limits (including agreed slotted documents).

<sup>d</sup> Basis for calculation of overall issuance compliance in accordance with the mandated time frame is the total number of slotted documents, including agreed slotted documents and those submitted late and/or above word limits. In New York, this indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date.

**Table 2**  
**Submission compliance by department for slotted documents**

Department	2022				2023			
	Total slotted	Received on time	Received late	Submission compliance by number of documents (percentage)	Total slotted	Received on time	Received late	Submission compliance (percentage)
Advisory Committee on Administrative and Budgetary Questions	1	1	–	100	24	24	–	100
Board of Auditors	21	21	–	100	19	19	–	100
Department for General Assembly and Conference Management	79	79	–	100	81	81	–	100
Department of Economic and Social Affairs	291	282	9	97	386	369	17	96
Department of Global Communications	8	8	–	100	9	8	1	89
Department of Management Strategy, Policy and Compliance	157	151	6	97	151	145	6	96
Department of Operational Support	4	4	–	100	3	3	–	100
Department of Peace Operations	2	2	–	100	5	5	–	100
Department of Political and Peacebuilding Affairs	44	42	2	96	174	169	5	97
Department of Safety and Security	1	1	–	100	1	1	–	100
Development Coordination Office	1	–	1	0	1	1	–	100
Ethics Office	1	1	–	100	1	1	–	100
Executive Office of the Secretary-General	8	5	3	63	34	17	17	50
Independent Audit Advisory Committee	3	3	–	100	3	2	1	67
United Nations Office for Disaster Risk Reduction	1	1	–	100	2	1	1	50
International Atomic Energy Agency	1	1	–	100	1	1	–	100
International Civil Service Commission	33	32	1	97	31	31	–	100
International Court of Justice	1	1	–	100	1	1	–	100
International, Impartial and Independent Mechanism to Assist in the Investigation and Prosecution of Persons Responsible for the Most Serious Crimes under International Law Committed in the Syrian Arab Republic since March 2011	–	–	–	–	–	–	–	–

Department	2022				2023			
	Total slotted	Received on time	Received late	Submission compliance by number of documents (percentage)	Total slotted	Received on time	Received late	Submission compliance (percentage)
Independent Investigative Mechanism for Myanmar	1	1	–	100	2	2	–	100
International Residual Mechanism for Criminal Tribunals	1	1	–	100	1	1	–	100
International Seabed Authority	–	–	–	–	78	78	–	100
Joint Inspection Unit	4	4	–	100	2	2	–	100
Joint United Nations Programme on HIV/AIDS	1	–	1	0	2	1	1	50
Office for Disarmament Affairs	271	271	–	100	147	146	1	99
Office for the Coordination of Humanitarian Affairs	4	4	–	100	3	2	1	67
Office of Administration of Justice	4	4	–	100	2	2	–	100
Office of Counter-Terrorism	1	1	–	100	2	2	–	100
Office of Internal Oversight Services	19	19	–	100	14	14	–	100
Office of Legal Affairs	76	75	1	99	79	78	1	99
Office of the High Representative for the Least Developed Countries, Landlocked Developing Countries and Small Island Developing States	7	6	1	86	7	3	4	43
Office of the Special Adviser on Africa	1	–	1	0	4	1	3	25
Office of the Special Representative of the Secretary-General for Children and Armed Conflict	2	2	–	100	2	1	1	50
Office of the Special Representative of the Secretary-General on Sexual Violence in Conflict	1	1	–	100	–	–	–	–
Office of the Special Representative of the Secretary-General on Violence against Children	1	1	–	100	1	1	–	100
Office of the United Nations High Commissioner for Human Rights	220	177	43	80	207	159	48	77
Office of the United Nations High Commissioner for Refugees	1	–	1	0	1	1	–	100
Peacebuilding Support Office	4	3	1	75				
Regional Commissions New York Office	8	6	2	75	9	7	2	78
United Nations Children's Fund	43	43	–	100	31	30	1	97
United Nations Conference on Trade and Development	4	4	–	100	6	5	1	83
United Nations Development Programme	78	66	12	85	61	51	10	84
United Nations Development Programme/United Nations Office for South-South Cooperation	1	–	1	0	8	5	3	63
United Nations Entity for Gender Equality and the Empowerment of Women (UN-Women)	170	156	14	92	220	214	6	97
United Nations Environment Programme	1	1	–	100	6	5	1	83
United Nations Fund for International Partnerships	1	–	1	0	1	–	1	0
United Nations Human Settlements Programme	1	–	1	0	1	–	1	0
United Nations Industrial Development Organization	1	1	–	100	1	–	1	0
United Nations Institute for Training and Research	–	–	–	–	1	–	1	0
United Nations Joint Staff Pension Fund	28	26	2	93	14	14		100
United Nations Office for Project Services	6	4	2	67	10	6	4	60
United Nations Office on Sport for Development and Peace	–	–	–	–	–	–	–	–
United Nations Population Fund	2	1	1	50	1	1	–	100
United Nations Relief and Works Agency for Palestine Refugees in the Near East	1	1	–	100	2	2	–	100

Department	2022				2023			
	Total slotted	Received on time	Received late	Submission compliance by number of documents (percentage)	Total slotted	Received on time	Received late	Submission compliance (percentage)
United Nations System Chief Executives Board for Coordination	7	7	–	100	3	3	–	100
United Nations System Staff College	–	–	–	–	1	1	–	100
Technology Bank for the Least Developed Countries	–	–	–	–	–	–	–	–
United Nations University	–	–	–	–	1	1	–	100
United Nations Volunteers	–	–	–	–	–	–	–	–
University for Peace	–	–	–	–	–	–	–	–
World Food Programme	2	2	–	100	2	2	–	100
<b>Total submission compliance by slot date</b>	<b>1 631</b>	<b>1 524</b>	<b>107</b>	<b>93</b>	<b>1 860</b>	<b>1 720</b>	<b>140</b>	<b>93</b>
Proportion of departments with submission compliance above 90 per cent	–	–	–	71 (37 of 52)	–	–	–	63 (34 of 54)

## 2. Geneva, Division of Conference Management

Table 1  
Overview of submission/processing/issuance compliance

	2021	2022	2023
<b>1. Total documents slotted</b>	<b>1 908</b>	<b>1 816</b>	<b>1 812</b>
2. Submission			
(a) Overall submission compliance by the slot date <sup>a</sup>	92% (1 758/1 908)	92% (1 677/1 816)	92% (1 668/1 812)
(b) Overall submission compliance in accordance with the mandated time frame <sup>b</sup>	93% (1 387/1 490)	94% (1 416/1 499)	94% (1 442/1 536)
(i) Received 10 weeks or more before meeting (documents subject to 10-4-6 time frame)	93% (1 126/1 210)	96% (1 174/1 217)	94% (1 238/1 315)
(ii) Received 8 weeks or more before meeting (documents subject to 8-4-4 time frame)	93% (261/280)	86% (242/282)	92% (204/221)
(c) Agreed slotted documents (documents that cannot meet the time frames due to reasons beyond the control of the secretariat)	89% (371/418)	82% (261/317)	82% (226/276)
3. Processing			
Overall processing compliance in accordance with the mandated time frame (4-week turnaround of documents submitted on time and within word limit) <sup>c</sup>	100% (1 756/1 758)	100% (1 675/1 677)	100% (1 660/1 668)
(a) Secretariat reports	100% (511/511)	100% (577/579)	99% (332/334)
(b) Non-Secretariat reports	100% (1 245/1 247)	100% (1 908/1 908)	100% (1 328/1 334)
4. Issuance			
(a) Total documents issued	1 898	1 782	1 781
(b) Overall issuance compliance in accordance with the mandated time frame (including agreed slotted documents) <sup>d</sup>	93% (1 769/1 898)	94% (1 681/1 782)	93% (1 665/1 781)
(i) Issued 6 weeks or more before meeting (documents subject to 10-4-6 time frame)	94% (1 129/1 205)	97% (1 176/1 210)	95% (1 234/1 303)

	2021	2022	2023
(ii) Issued 4 weeks or more before meeting (documents subject to 8-4-4 time frame)	95% (265/279)	92% (243/265)	94% (202/216)
(iii) Agreed slotted documents	91% (375/414)	85% (262/307)	87% (229/262)
(c) Overall issuance compliance in accordance with the agreed time frame for documents submitted on time and within the established word limits	100% (1 755/1 758)	100% (1 675/1 677)	100% (1 660/1 668)

<sup>a</sup> Basis for calculation of overall submission compliance is the total number of slotted documents, including agreed slotted documents and those above word limits. For New York, this indicator also includes outcome reports, which are slotted but not assigned to a particular meeting date.

<sup>b</sup> Basis for calculation of overall submission compliance in accordance with the mandated time frame is the total number of slotted documents, excluding agreed slotted documents and including those above word limits. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits. This indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits.

<sup>c</sup> Basis for calculation of overall processing compliance is the total number of slotted documents submitted on time and within word limits (including agreed slotted documents).

<sup>d</sup> Basis for calculation of overall issuance compliance in accordance with the mandated time frame is the total number of slotted documents, including agreed slotted documents and those submitted late and/or above word limits. In New York, this indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date.

Table 2  
**Submission compliance by department for slotted documents**

Department	2021				2022				2023			
	Total slotted	Received late	Average days late	Submission compliance by number of documents (percentage)	Total slotted	Received late	Average days late	Submission compliance by number of documents (percentage)	Total slotted	Received late	Average days late	Submission compliance by number of documents (percentage)
Economic Commission for Europe	1 000	60	21	94	953	22	22	98	958	40	31	96
Independent Investigative Mechanism for Myanmar	–	–	–	–	–	–	–	–	1	–	–	100
Office for Disarmament Affairs	30	–	–	100	60	21	35	65	42	9	32	79
Office of Legal Affairs	–	–	–	–	–	–	–	–	1	–	–	100
Office of the Special Representative of the Secretary-General for Children and Armed Conflict	–	–	–	–	–	–	–	–	1	–	–	100
Office of the Special Representative of the Secretary-General on Violence against Children	–	–	–	–	–	–	–	–	1	–	–	100
Office of the United Nations High Commissioner for Human Rights	752	83	36	89	668	94	29	86	691	77	16	89
Office of the United Nations High Commissioner for Refugees	9	–	–	100	9	–	–	100	12	2	1	83
United Nations Compensation Commission	6	–	–	100	4	–	–	100	–	–	–	–
United Nations Conference on Trade and Development	31	–	–	100	53	–	–	100	46	–	–	100
United Nations Convention to Combat Desertification	6	–	–	100	33	–	–	100	11	–	–	100
United Nations Framework Convention on Climate Change	74	7	20	91	36	2	36	94	48	16	20	67
<b>Total</b>	<b>1 908</b>	<b>150</b>	<b>29</b>	<b>92</b>	<b>1 816</b>	<b>139</b>	<b>27</b>	<b>92</b>	<b>1 812</b>	<b>144</b>	<b>22</b>	<b>92</b>

### 3. Vienna, Conference Management Service

Table 1  
Overview of submission/processing/issuance compliance

	2021	2022	2023
<b>1. Total documents slotted</b>	<b>178</b>	<b>181</b>	<b>217</b>
2. Submission			
(a) Overall submission compliance by the slot date <sup>a</sup>	87% 155/178	78% 142/181	96% 209/217
(b) Overall submission compliance in accordance with the mandated time frame <sup>b</sup>	75% 134/178	57% 103/181	96% 149/155
(i) Received 10 weeks or more before meeting (documents subject to 10-4-6 time frame)	75% 134/178	57% 103/181	96% 149/155
(ii) Received 8 weeks or more before meeting (documents subject to 8-4-4 time frame)	n/a	n/a	n/a
(iii) Received 6 weeks or more before meeting (documents subject to 6-4-2 time frame)	n/a	n/a	n/a
(c) Agreed slotted documents (documents that cannot meet the time frames due to reasons beyond the control of the secretariat)	87% 109/126	88% 93/106	97% 60/62
3. Processing			
Overall processing compliance in accordance with the mandated time frame	96% 123/128	99% 124/125	100% 209/209
(4-week turnaround of documents submitted on time and within word limit) <sup>c</sup>			
(a) Secretariat reports	97% 121/125	99% 117/118	100% 192/192
(b) Non-Secretariat reports	67% 2/3	100% 7/7	100% 17/17
4. Issuance			
(a) Total documents issued	178	181	217
(b) Overall issuance compliance in accordance with the mandated time frame (including agreed slotted documents) <sup>d</sup>	92% (163/178)	85% (154/181)	98% (212/217)
(i) Issued 6 weeks or more before meeting (documents subject to 10-4-6 time frame)	76% 135/178	56% 101/181	100% 130/130
(ii) Issued 4 weeks or more before meeting (documents subject to 8-4-4 time frame)	n/a	n/a	n/a
(iii) Issued 2 weeks or more before meeting (documents subject to 6-4-2 time frame)	n/a	n/a	n/a
(iv) Agreed slotted documents	73% 101/138	72% 115/159	94% 82/87
(c) Overall issuance compliance in accordance with the agreed time frame for documents submitted on time and within the established word limits	93% 119/128	98% 122/125	100% 209/209

Abbreviations: n/a, not applicable.

<sup>a</sup> Basis for calculation of overall submission compliance is the total number of slotted documents, including agreed slotted documents and those above word limits. For New York, this indicator also includes outcome reports, which are slotted but not assigned to a particular meeting date.

<sup>b</sup> Basis for calculation of overall submission compliance in accordance with the mandated time frame is the total number of slotted documents, excluding agreed slotted documents and including those above word limits. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits. This indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits.

<sup>c</sup> Basis for calculation of overall processing compliance is the total number of slotted documents submitted on time and within word limits (including agreed slotted documents).

<sup>d</sup> Basis for calculation of overall issuance compliance in accordance with the mandated time frame is the total number of slotted documents, including agreed slotted documents and those submitted late and/or above word limits. In New York, this indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date.



Table 2  
**Submission compliance by department for slotted documents**

<i>Department</i>	<i>2021</i>				<i>2022</i>				<i>2023</i>			
	<i>Total slotted</i>	<i>Received late</i>	<i>Average days late</i>	<i>Submission compliance by number of documents (percentage)<sup>a</sup></i>	<i>Total slotted</i>	<i>Received late</i>	<i>Average days late</i>	<i>Submission compliance by number of documents (percentage)</i>	<i>Total slotted</i>	<i>Received late</i>	<i>Average days late</i>	<i>Submission compliance by number of documents (percentage)</i>
Office for Outer Space Affairs	12	1	6	92	34	14	25	59	31	7	20	77
United Nations Commission on International Trade Law	64	7	25	89	68	6	16	91	64	–	–	100
United Nations Office on Drugs and Crime	100	3	10	97	78	5	9	94	121	1	43	99
United Nations Scientific Committee on the Effects of Atomic Radiation	2	–	–	100	1	–	–	100	1	–	–	100
<b>Total</b>	<b>178</b>	<b>11</b>	<b>14</b>	<b>94</b>	<b>181</b>	<b>25</b>	<b>17</b>	<b>86</b>	<b>217</b>	<b>8</b>	<b>16</b>	<b>96</b>

<sup>a</sup> Some of the documents reported as late submissions were issued for a meeting which was later cancelled owing to the coronavirus disease (COVID-19) pandemic.

#### 4. Nairobi, Division of Conference Services

Table 1  
Overview of submission/processing/issuance compliance

	2021	2022	2023
<b>1. Total documents slotted</b>	<b>234</b>	<b>114</b>	<b>186</b>
2. Submission			
(a) Overall submission compliance by the slot date <sup>a</sup>	88% (206/234)	79% (91/114)	70% (131/186)
(b) Overall submission compliance in accordance with the mandated time frame <sup>b</sup>	88% (206/234)	72% (41/57)	75% (68/92)
(i) Received 10 weeks or more before meeting (documents subject to 10-4-6 time frame)	87% (178/204)	71% (40/56)	75% (68/92)
(ii) Received 8 weeks or more before meeting (documents subject to 8-4-4 time frame)	93% (28/30)	100% (1/1)	n/a
(iii) Agreed slotted documents (documents that cannot meet the time frames due to reasons beyond the control of the secretariat)	n/a	86% (49/57)	66% (62/94)
3. Processing			
Overall processing compliance in accordance with the mandated time frame (4-week turnaround of documents submitted on time and within word limit) <sup>c</sup>	78% (151/194)	86% (59/69)	84% (109/129)
(a) Secretariat reports	83% (167/201)	86% (59/69)	84% (109/129)
(b) Non-Secretariat reports	n/a	n/a	n/a
4. Issuance			
(a) Total documents issued	100% (234/234)	100% (114/114)	100% (186/186)
(b) Overall issuance compliance in accordance with the mandated time frame (including agreed slotted documents) <sup>d</sup>	79% (185/234)	71% (81/114)	73% (135/186)
(i) Issued 6 weeks or more before meeting	78% (160/204)	70% (39/56)	88% (81/92)
(ii) Issued 4 weeks or more before meeting (documents subject to 8-4-4 time frame)	83% (24/29)	100% (1/1)	n/a
(iii) Agreed slotted documents	100% (1/1)	70% (40/57)	57% (54/94)
(c) Overall issuance compliance in accordance with the mandated time frame for documents submitted on time and within the established word limits	79% (185/234)	85% (69/81)	84% (109/129)

Abbreviation: n/a, not applicable.

<sup>a</sup> Basis for calculation of overall submission compliance is the total number of slotted documents, including agreed slotted documents and those above word limits. For New York, this indicator also includes outcome reports, which are slotted but not assigned to a particular meeting date.

<sup>b</sup> Basis for calculation of overall submission compliance in accordance with the mandated time frame is the total number of slotted documents, excluding agreed slotted documents and including those above word limits. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits. This indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date. Basis for calculation of agreed slotted documents is the number of documents that cannot meet the time frames due to reasons beyond the control of the secretariat, including those above the word limits.

<sup>c</sup> Basis for calculation of overall processing compliance is the total number of slotted documents submitted on time and within word limits (including agreed slotted documents).

<sup>d</sup> Basis for calculation of overall issuance compliance in accordance with the mandated time frame is the total number of slotted documents, including agreed slotted documents and those submitted late and/or above word limits. In New York, this indicator does not include outcome reports, which are slotted but not assigned to a particular meeting date.

Table 2  
**Submission compliance by department for slotted documents**

<i>Department</i>	<i>2021</i>				<i>2022</i>				<i>2023</i>			
	<i>Total slotted</i>	<i>Received late</i>	<i>Average days late</i>	<i>Submission compliance by number of documents (percentage)</i>	<i>Total slotted</i>	<i>Received late</i>	<i>Average days late</i>	<i>Submission compliance by number of documents (percentage)</i>	<i>Total slotted</i>	<i>Received late</i>	<i>Average days late</i>	<i>Submission compliance by number of documents (percentage)</i>
United Nations Environment Programme	25	–	–	100	84	23	22	71	146	45	18	69
United Nations Human Settlements Programme	37	2	18	95	30	–	–	100	40	10	15	75
<b>Total</b>	<b>62</b>	<b>2</b>	<b>18</b>	<b>97</b>	<b>114</b>	<b>23</b>	<b>22</b>	<b>79</b>	<b>186</b>	<b>55</b>	<b>17</b>	<b>70</b>

### C. Timeliness indicators for documentation, 2023

- Percentage of pre-session documents issued in accordance with the mandated time frame:

New York: 91

Geneva: 93

Vienna: 98

Nairobi: 73

- Percentage of pre-session documents submitted on time and within applicable word limits that were processed by the Department within the mandated time frame:

New York: 99

Geneva: 100

Vienna: 100

Nairobi: 84

## III. Human resources measures, workload-sharing, workload and productivity statistics

### A. Human resources measures

Table 1

#### Vacancy rates in key occupational groups as at 31 December 2023

(Posts)

	<i>Headquarters</i>		<i>Geneva</i>		<i>Vienna</i>		<i>Nairobi</i>	
	<i>Number</i>	<i>Percentage</i>	<i>Number</i>	<i>Percentage</i>	<i>Number</i>	<i>Percentage</i>	<i>Number</i>	<i>Percentage</i>
Interpretation services	9	7	10	10	3	11	5	26
Translation services	67 <sup>a</sup>	19	18	10	4	9	1	7
Text-processing units	26	22	17	24	7 <sup>b</sup>	20	2 <sup>c</sup>	11
Editing/Official Records	0 <sup>a</sup>	0	3	14	1	17	2	40
Verbatim Reporting Service	5	10	n/a	n/a	n/a	n/a	n/a	n/a

*Abbreviation:* n/a, not applicable.

<sup>a</sup> These now include the posts of the English Translation and Editorial Service, whose staff perform both editing and translation tasks, increasingly under the new functional title “English Linguist”. Excludes one post of Editor, English (P-3), previously reported under editing services, that was reassigned under the proposed programme budget for 2023 (A/77/6 (Sect. 2)), approved by the General Assembly in its resolution 77/262.

<sup>b</sup> Excludes two General Service posts, previously reported in 2022, that are no longer occupied by staff performing text-processing functions.

<sup>c</sup> Based on 19 total General Service posts (text-processing), comprising 6 established posts (2 vacant) and 13 extrabudgetary posts (none vacant).

Table 2  
**Number of language professionals rostered from competitive examinations for language positions in 2023**

2022 Competitive examination for Arabic translators, editors and verbatim reporters	17
2022 Competitive examination for English translators/précis-writers, editors, verbatim reporters and English linguists	37
2023 Competitive examination for French interpreters	20
2023 Competitive examination for English interpreters	12
2023 Competitive examination for Russian interpreters	25
2023 Competitive examination for Spanish interpreters	12
<b>Total number of candidates rostered in 2023</b>	<b>123</b>

Table 3  
**Temporary assistance for meetings: expenditures by language, 2022 and 2023**

(United States dollars)

<i>Translation</i>	<i>New York</i>		<i>Geneva</i>		<i>Vienna</i>		<i>Nairobi</i>	
	2022	2023	2022	2023	2022	2023	2022	2023
Arabic	143 626	249 986	381 602	864 598	217 003	243 665	106 671	127 786
Chinese	718	118 820	522 363	551 424	85 870	197 038	22 950	64 857
English	348 286	522 991	1 116 586	1 628 634	21 150	21 559	4 052	2 556
French	1 204 011	1 529 404	761 080	930 366	334 175	325 890	36 110	191 945
Russian	670 760	581 382	364 926	673 585	172 587	147 403	20 828	31 269
Spanish	323 747	330 993	906 290	1 286 331	285 953	252 690	55 641	162 569
<b>Total</b>	<b>2 691 148</b>	<b>3 333 576</b>	<b>4 052 847</b>	<b>5 934 938</b>	<b>1 116 738</b>	<b>1 188 245</b>	<b>246 252</b>	<b>580 982</b>

<i>Contractual translation</i>	<i>New York</i>		<i>Geneva</i>		<i>Vienna</i>		<i>Nairobi</i>	
	2022	2023	2022	2023	2022	2023	2022	2023
Arabic	114 201	188 574	508 721	520 913	287 243	169 387	44 615	203 957
Chinese	–	6 500	320 156	197 697	128 449	29 764	155 782	199 466
English	79 191	101 794	43 104	49 959	26 481	41 023	501	–
French	1 232 824	936 431	1 294 856	1 194 354	181 165	170 303	205 351	187 185
Russian	555 072	331 252	573 284	709 399	238 363	142 366	91 211	127 967
Spanish	214 978	573 498	752 074	444 287	172 202	104 323	77 324	92 557
<b>Total</b>	<b>2 196 266</b>	<b>2 138 049</b>	<b>3 492 195</b>	<b>3 116 609</b>	<b>1 033 903</b>	<b>657 166</b>	<b>574 784</b>	<b>811 132</b>

<i>Interpretation</i>	<i>New York</i>		<i>Geneva</i>		<i>Vienna</i>		<i>Nairobi</i>	
	2022	2023	2022	2023	2022	2023	2022	2023
Arabic	741 529	707 483	653 496	1 008 678	476 720	569 427	393 572	278 519
Chinese	470 428	445 437	460 320	550 492	329 876	436 904	275 236	274 616
English	603 600	734 507	882 560	879 316	386 516	387 735	296 809	348 863
French	633 002	867 814	1 215 094	1 375 578	374 454	427 070	364 476	407 469

<i>Interpretation</i>	<i>New York</i>		<i>Geneva</i>		<i>Vienna</i>		<i>Nairobi</i>	
	2022	2023	2022	2023	2022	2023	2022	2023
Russian	382 223	382 969	514 274	519 693	364 489	324 986	143 099	167 292
Spanish	314 772	975 414	1 111 551	284 376	381 272	442 055	232 927	276 946
<b>Total</b>	<b>3 145 554</b>	<b>4 113 624</b>	<b>4 837 295</b>	<b>4 618 133</b>	<b>2 313 327</b>	<b>2 588 178</b>	<b>1 706 119</b>	<b>1 753 705</b>

  

<i>Verbatim</i>	<i>New York</i>		<i>Geneva</i>		<i>Vienna</i>		<i>Nairobi</i>	
	2022	2023	2022	2023	2022	2023	2022	2023
Arabic	697 406	809 536	n/a	n/a	n/a	n/a	n/a	n/a
Chinese	411 806	696 552	n/a	n/a	n/a	n/a	n/a	n/a
English	501 552	862 954	n/a	n/a	n/a	n/a	n/a	n/a
French	560 449	670 677	n/a	n/a	n/a	n/a	n/a	n/a
Russian	542 219	949 833	n/a	n/a	n/a	n/a	n/a	n/a
Spanish	651 598	595 692	n/a	n/a	n/a	n/a	n/a	n/a
<b>Total</b>	<b>3 365 030</b>	<b>4 585 244</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>	<b>n/a</b>

*Abbreviation:* n/a, not applicable.

## B. Workload-sharing

### Document workload-sharing

<i>Documentation processed</i>	<i>Requesting office</i>	2019	2020	2021	2022	2023
New York	Geneva, translation	697 981	831 751	1 364 920	902 182	949 774
	Geneva, editing	431 089	29 653	16 107	129 612	124 170
	Geneva, text-processing	39 151	398 498	634 875	1 676 888	1 825 933
	Geneva, proofreading	1 733 059	–	–	–	–
<b>Subtotal (Geneva)</b>		<b>2 901 280</b>	<b>1 259 902</b>	<b>2 015 902</b>	<b>2 708 682</b>	<b>2 899 877</b>
	Vienna, translation	72 366	478 446	570 556	54 957	125 663
	Vienna, editing	42 573	28 316	31 224	5 957	24 888
	Vienna, text-processing	53 602	247 905	209 691	58 373	209 673
<b>Subtotal (Vienna)</b>		<b>168 541</b>	<b>754 667</b>	<b>811 471</b>	<b>119 287</b>	<b>360 224</b>
	Nairobi, translation	28 962	–	85 391	12 865	81 267
	Nairobi, editing	–	18 794	13 978	23 043	25 547
	Nairobi, text-processing	–	–	42 697	–	64 923
<b>Subtotal (Nairobi)</b>		<b>28 962</b>	<b>18 794</b>	<b>142 066</b>	<b>35 908</b>	<b>171 737</b>
<b>Total</b>		<b>1 017 832</b>	<b>3 098 783</b>	<b>2 033 363</b>	<b>2 863 877</b>	<b>3 431 838</b>
Geneva	New York, translation	684 062	776 940	610 620	405 955	592 026
	New York, editing	507 874	446 744	286 474	409 098	244 361
	New York, text-processing	697 714	473 683	811 900	772 076	182 114

<i>Documentation processed</i>	<i>Requesting office</i>	2019	2020	2021	2022	2023
	New York, proofreading	–	63 096	–	–	–
	New York, verbatim	–	–	266 055	36 330	–
	New York, précis-writing	–	–	–	47 882	–
	<b>Subtotal (New York)</b>	<b>1 889 650</b>	<b>1 889 650</b>	<b>1 975 049</b>	<b>1 671 341</b>	<b>1 018 501</b>
	Vienna, translation	4 960	176 380	64 340	27 020	–
	Vienna, editing	–	–	7 381	–	19 446
	Vienna, text-processing	–	84 149	31 094	–	–
	<b>Subtotal (Vienna)</b>	<b>4 960</b>	<b>260 529</b>	<b>102 815</b>	<b>27 020</b>	<b>19 446</b>
	Nairobi, translation	–	1 170	14 890	–	–
	Nairobi, editing	–	23 204	8 098	–	–
	Nairobi, text-processing	–	–	14 145	–	–
	<b>Subtotal (Nairobi)</b>	<b>–</b>	<b>24 374</b>	<b>37 133</b>	<b>–</b>	<b>–</b>
	<b>Total</b>	<b>1 894 610</b>	<b>2 045 366</b>	<b>2 114 997</b>	<b>1 698 361</b>	<b>1 037 947</b>
Vienna	New York, translation	66 253	136 624	167 268	71 319	254 586
	New York, editing	48 065	9 234	72 498	37 448	15 123
	New York, text-processing	189 254	81 558	64 537	34 082	130 720
	New York, précis-writing	–	–	–	–	–
	<b>Subtotal (New York)</b>	<b>303 572</b>	<b>227 416</b>	<b>304 303</b>	<b>142 849</b>	<b>400 429</b>
	Geneva, translation	65 485	–	21 083	39 525	50 997
	Geneva, editing	53 124	–	–	11 590	–
	Geneva, text-processing	189 318	–	21 083	–	–
	<b>Subtotal (Geneva)</b>	<b>307 927</b>	<b>–</b>	<b>42 166</b>	<b>51 115</b>	<b>50 997</b>
	Nairobi, translation	–	–	–	–	78 020
	Nairobi, editing	–	5 255	46 453	2 423	16 547
	<b>Subtotal (Nairobi)</b>	<b>–</b>	<b>5 255</b>	<b>46 453</b>	<b>2 423</b>	<b>94 567</b>
	<b>Total</b>	<b>611 499</b>	<b>232 671</b>	<b>392 922</b>	<b>196 387</b>	<b>545 993</b>
Nairobi	New York, translation	–	284 450	49 156	15 000	37 682
	New York, editing	19 084	33 801	–	–	–
	New York, text-processing	19 084	251 339	84 495	–	31 578
	<b>Subtotal (New York)</b>	<b>38 168</b>	<b>569 590</b>	<b>133 651</b>	<b>15 000</b>	<b>69 260</b>
	Geneva, translation	12 961	64 136	23 241	40 896	–
	Geneva, editing	–	10 433	–	–	–
	Geneva, text-processing	–	64 136	51 130	27 215	–
	<b>Subtotal (Geneva)</b>	<b>12 961</b>	<b>138 705</b>	<b>74 371</b>	<b>68 111</b>	<b>–</b>

<i>Documentation processed</i>	<i>Requesting office</i>	2019	2020	2021	2022	2023
	Vienna, translation	–	21 317	24 783	–	–
	Vienna, editing	–	–	41 467	118 754	–
	Vienna, text-processing	–	21 317	57 939	58 732	–
<b>Subtotal (Vienna)</b>		–	<b>42 634</b>	<b>124 189</b>	<b>177 486</b>	–
<b>Total</b>		<b>51 129</b>	<b>750 929</b>	<b>332 211</b>	<b>260 597</b>	<b>69 260</b>

### C. Translation, editing and revision workload, by duty station and language, 2018–2023

Table 1  
Translation workload, in words (logout/throughput)

#### New York

	2018	2019	2020	2021	2022	2023	Total
Arabic	25 455 624	25 966 717	22 956 328	20 686 120	24 068 849	23 656 692	142 790 330
Chinese	24 726 930	25 957 771	23 785 573	21 709 978	25 399 706	23 615 764	145 195 722
English	2 868 112	2 523 582	2 643 148	3 306 506	3 112 883	2 209 337	16 663 568
French	28 713 043	27 962 950	25 014 075	28 123 379	29 325 774	27 075 090	166 214 311
Russian	25 263 270	25 066 421	22 388 363	20 067 742	24 393 495	23 265 271	140 444 562
Spanish	27 608 194	26 297 172	22 881 129	22 040 183	25 841 880	25 571 662	150 240 220
<b>Total</b>	<b>134 635 173</b>	<b>133 774 613</b>	<b>119 668 616</b>	<b>115 933 908</b>	<b>132 142 587<sup>a</sup></b>	<b>125 393 816<sup>a</sup></b>	<b>761 548 713</b>

<sup>a</sup> Includes editorial corrections generated by parallel processing, which is necessary to ensure timeliness.

#### Geneva

	2018	2019	2020	2021	2022	2023	Total
Arabic	9 348 540	11 050 610	9 221 788	9 923 301	10 587 642	12 167 559	62 299 440
Chinese	9 680 840	10 892 280	7 584 344	8 853 331	10 646 293	10 817 405	58 474 493
English	4 230 084	4 961 860	4 279 630	3 796 525	3 775 113	4 209 688	25 252 900
French	18 806 378	19 628 501	20 000 738	18 018 654	21 044 764	21 820 925	119 319 960
Russian	16 234 975	17 059 731	15 165 118	15 999 133	17 420 398	20 174 705	102 054 060
Spanish	13 602 290	15 837 292	13 340 201	13 638 991	14 663 443	15 318 782	86 400 999
<b>Total</b>	<b>71 903 107</b>	<b>79 430 274</b>	<b>69 591 819</b>	<b>70 229 935</b>	<b>78 137 653</b>	<b>84 509 064</b>	<b>453 801 852</b>

#### Vienna

	2018	2019	2020	2021	2022	2023	Total
Arabic	4 144 909	4 207 880	3 551 660	4 782 080	4 523 108	4 280 140	25 489 777
Chinese	3 456 925	3 894 990	3 699 080	4 254 810	4 135 847	3 724 160	23 165 812
English	392 693	455 480	503 100	353 250	380 667	245 994	2 331 184



	2018	2019	2020	2021	2022	2023	Total
French	5 107 100	5 197 150	4 658 280	5 482 270	5 431 389	5 095 831	30 972 020
Russian	3 992 753	4 359 790	4 105 910	4 412 830	4 615 442	4 392 138	25 878 863
Spanish	4 342 028	4 570 530	4 626 150	4 894 450	4 898 917	4 478 132	27 810 207
<b>Total</b>	<b>21 436 408</b>	<b>22 685 820</b>	<b>21 144 180</b>	<b>24 179 690</b>	<b>23 985 370</b>	<b>22 216 395</b>	<b>135 647 863</b>

### Nairobi

	2018	2019	2020	2021	2022	2023	Total
Arabic	1 062 900	1 830 380	1 021 790	1 471 470	1 726 041	1 939 340	9 051 921
Chinese	964 550	1 632 260	789 260	1 382 170	1 552 157	1 931 984	8 252 381
English	190 076	115 740	99 580	207 460	84 601	27 361	724 818
French	1 815 700	2 259 170	1 788 900	2 599 250	2 565 736	2 977 012	14 055 768
Russian	1 019 700	1 636 410	919 810	1 460 840	1 552 889	1 932 954	8 522 603
Spanish	1 069 330	2 095 090	1 157 750	1 792 440	1 700 653	2 039 471	9 854 734
<b>Total</b>	<b>6 122 256</b>	<b>9 569 050</b>	<b>5 777 090</b>	<b>8 913 630</b>	<b>9 182 077</b>	<b>10 848 122</b>	<b>50 412 225</b>

Table 2  
Editing workload, in words

Year	New York	Geneva	Vienna	Nairobi	Total
2018	16 937 832	10 150 103	2 518 969	1 265 816	30 872 720
2019	16 479 308	10 922 938	2 641 742	2 507 890	32 551 878
2020	16 594 554	12 189 339	2 783 685	1 393 026	32 960 604
2021	17 328 922	12 359 445	2 901 938	1 891 298	34 481 603
2022	16 780 989	11 793 136	2 804 074	1 563 543	32 941 742
2023	16 484 259	12 998 580	2 304 063	1 638 828	33 425 730
<b>Total</b>	<b>100 605 864</b>	<b>70 413 541</b>	<b>15 954 471</b>	<b>10 260 401</b>	<b>197 234 277</b>

Table 3  
Revision workload, in words (revision work performed on in-house translated text)

### New York

	2018	2019	2020	2021	2022	2023	Total
Arabic	6 431 136	6 101 680	4 965 692	5 014 680	4 375 275	3 378 388	30 266 851
Chinese	6 885 410	5 493 451	6 417 018	5 240 886	2 001 104	1 216 930	27 254 799
English	554 123	538 016	368 570	480 338	295 108	324 049	2 560 204
French	10 088 572	9 148 709	1 648 532	1 940 828	890 644	1 777 733	25 495 018
Russian	3 307 544	1 919 273	649 582	1 011 212	2 172 112	1 988 007	11 047 730
Spanish	5 988 923	5 373 779	2 924 909	2 718 722	1 763 360	2 740 754	21 510 447
<b>Total</b>	<b>33 255 708</b>	<b>28 574 908</b>	<b>16 974 303</b>	<b>16 406 666</b>	<b>11 497 603</b>	<b>11 425 861</b>	<b>118 135 049</b>

## Geneva

	2018	2019	2020	2021	2022	2023	Total
Arabic	1 397 600	1 380 415	1 701 350	1 179 471	1 197 422	1 519 213	8 375 471
Chinese	2 653 900	3 004 536	2 046 473	1 648 585	1 903 096	3 191 889	14 448 479
English	1 592 189	2 119 782	2 032 122	1 491 119	1 878 302	1 961 454	11 074 968
French	6 108 911	6 203 633	4 266 096	3 461 351	4 159 044	5 466 129	29 665 164
Russian	4 531 693	3 850 016	3 103 956	3 332 680	2 125 876	1 396 216	18 340 437
Spanish	3 898 662	3 296 412	1 952 372	2 049 536	2 976 003	3 267 237	17 440 222
<b>Total</b>	<b>20 182 955</b>	<b>19 854 794</b>	<b>15 102 369</b>	<b>13 162 742</b>	<b>14 239 743</b>	<b>16 802 138</b>	<b>99 344 741</b>

## Vienna

	2018	2019	2020	2021	2022	2023	Total
Arabic	963 684	1 181 745	459 851	407 313	412 596	319 114	3 744 303
Chinese	218 147	596 176	916 240	425 904	455 606	469 669	3 081 742
English	116 689	119 814	142 693	108 783	10 610	–	498 589
French	1 236 731	1 661 369	614 048	647 824	1 006 965	1 140 428	6 307 365
Russian	1 278 092	1 241 209	1 019 056	1 222 325	1 138 224	161 552	6 060 458
Spanish	1 048 641	1 507 718	1 063 199	867 035	825 769	780 895	6 093 257
<b>Total</b>	<b>4 861 984</b>	<b>6 308 031</b>	<b>4 215 087</b>	<b>3 679 184</b>	<b>3 849 770</b>	<b>2 871 658</b>	<b>25 785 714</b>

## Nairobi

	2018	2019	2020	2021	2022	2023	Total
Arabic	723 443	976 513	784 749	380 247	73 820	52 010	2 990 782
Chinese	846 256	781 904	693 997	578 697	620 953	685 026	4 206 833
English	78 906	101 526	89 760	62 244	58 030	12 957	403 423
French	990 788	1 044 136	951 534	1 066 106	352 251	829 821	5 234 636
Russian	574 931	885 965	718 791	718 953	632 017	463 212	3 993 869
Spanish	672 094	863 363	495 389	901 444	651 844	358 996	3 943 130
<b>Total</b>	<b>3 886 418</b>	<b>4 653 407</b>	<b>3 734 220</b>	<b>3 707 691</b>	<b>2 388 915</b>	<b>2 402 022</b>	<b>20 772 673</b>

## D. Productivity measures

- Translation productivity: translation throughput in words per staff member per workday:

New York: 2,125

Geneva: 2,166

Vienna: 2,108

Nairobi: 2,215

- Editing productivity: number of words edited per staff member per workday:

New York: 3,895\*

Geneva: 4,306

Vienna: 3,913\*

Nairobi: 4,733

- Text-processing productivity: number of words processed per staff member per workday:

New York: 12,893

Geneva: 13,977

Vienna: 10,670

Nairobi: 3,503

\* This figure is now presented as a combined figure for editing and English translation, to properly reflect the structure of this service and its workload.

### Five-year productivity trends

(Words per staff member per day)

#### Translation, throughput (English Translation Service excluded from 2023)

<i>Duty station</i>	<i>2019</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>2023</i>
New York	2 037	2 182	2 003	2 082	2 125 <sup>a</sup>
Geneva	1 814	1 914	2 120	2 176	2 166
Vienna	1 947	2 211	2 475	2 368	2 108
Nairobi	1 914	1 814	2 217	2 279 <sup>b</sup>	2 215

<sup>a</sup> 2,346 words per staff member per day including editorial corrections.

### Editing

<i>Duty station</i>	<i>2019</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>2023</i>
New York	3 907	4 162	4 534	4 704 <sup>a</sup>	3 895 <sup>b</sup>
Geneva	3 958 <sup>c</sup>	3 785	4 132	4 096	4 306
Vienna	3 600	3 696	3 848	3 661	3 913 <sup>b</sup>
Nairobi	4 399	4 022	3 303	3 335	4 733

<sup>a</sup> Based on the staff of the English Translation and Editorial Service who only edit.

<sup>b</sup> This figure is now presented as a combined figure for editing and English translation, to properly reflect the structure of this service and its workload.

<sup>c</sup> Starting from 2019, the full work processed by the Editing Section, which includes proofreading, is included in editing productivity.

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## Text-processing

<i>Duty station</i>	<i>2019</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>2023</i>
New York	7 859	8 083	11 075	9 932	12 893 <sup>a</sup>
Geneva	7 634	7 236	10 022 <sup>a</sup>	10 991	13 977 <sup>a</sup>
Vienna	4 983	8 184	9 075	11 142	10 670
Nairobi	5 577	4 828	5 762	3 026	3 503

<sup>a</sup> The 2023 text-processing productivity increased in New York and Geneva due to the formatting work that is done by in-house text-processing for contractually translated documents.

## IV. Quality measures

The Department for General Assembly and Conference Management is committed to providing high-quality conference services to Member States in an efficient and cost-effective manner. For that purpose, it collects feedback from Member States through global e-surveys, annual informational meetings held at all duty stations and ad hoc surveys. The multilingual global survey on conference services was open until 1 March 2024. Eighty-eight per cent of all respondents to the global survey rated the conference services provided as either “good” or “very good”. The results of the global survey are presented in the table below. In response to a survey of Bureau members of the Main Committees in New York, all but 1 of the 20 respondents stated that the quality of assistance provided by the secretariats was “very good” or “good”. In New York, a feedback database independent of the e-survey is also maintained. In 2023, 22 feedback records were registered, of which 21 were compliments and 1 was a complaint. Immediate action was taken to address the complaint.

In Geneva, 87 per cent of the respondents to a 2023 local survey gave an overall rating of “good” or “very good” for conference services. In addition to the survey, the Division of Conference Management received 11 compliments and no complaints from its clients for meetings held in 2023.

## 2023 global survey results

<i>Quality of services provided by meeting services</i>	<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
New York	10	32.25	18	58.06	3	9.68	–	–	–	–	31
Geneva	8	38.10	10	47.62	3	14.29	–	–	–	–	21
Vienna	12	54.55	9	40.91	1	4.55	–	–	–	–	22
Nairobi	38	52.05	25	34.25	6	8.22	4	5.48	–	–	73

<i>Linguistic quality of translated documents</i>		<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
		<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
Accuracy	New York	12	42.86	14	50.00	2	7.14	–	–	–	–	28
	Geneva	8	36.36	11	50.00	2	9.09	1	4.55	–	–	22
	Vienna	11	50.00	9	40.91	2	9.09	–	–	–	–	22
	Nairobi	36	50.00	26	36.11	9	12.50	–	–	1	1.39	72
Consistency	New York	10	41.67	13	54.17	1	4.17	–	–	–	–	24
	Geneva	8	36.36	10	45.45	3	13.64	1	4.55	–	–	22
	Vienna	9	47.37	8	42.11	2	10.53	–	–	–	–	19
	Nairobi	35	50.72	23	33.33	8	11.59	2	2.90	1	1.45	69
Style	New York	9	37.50	14	58.33	1	4.17	–	–	–	–	24
	Geneva	6	27.27	12	54.55	3	13.64	1	4.55	–	–	22
	Vienna	10	52.63	6	31.58	3	15.79	–	–	–	–	19
	Nairobi	35	50.72	25	36.23	8	11.59	–	–	1	1.45	69

<i>Linguistic quality of interpretation</i>		<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
		<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
Accuracy	New York	14	45.16	13	41.94	4	12.90	–	–	–	–	31
	Geneva	6	26.09	11	47.83	6	26.09	–	–	–	–	23
	Vienna	10	45.45	10	45.45	2	9.09	–	–	–	–	22
	Nairobi	35	47.95	32	43.84	6	8.22	–	–	–	–	73

<i>Linguistic quality of interpretation</i>	<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>	
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>		
Completeness	New York	13	41.94	14	45.16	4	12.90	–	–	–	–	31
	Geneva	5	21.74	11	47.83	7	30.43	–	–	–	–	23
	Vienna	7	35.00	11	55.00	2	10.00	–	–	–	–	20
	Nairobi	34	47.89	30	42.25	6	8.45	1	1.41	–	–	71
Delivery	New York	13	41.94	13	41.94	5	16.13	–	–	–	–	31
	Geneva	5	21.74	13	56.52	5	21.74	–	–	–	–	23
	Vienna	6	30.00	12	60.00	2	10.00	–	–	–	–	20
	Nairobi	33	47.83	27	39.13	8	11.59	1	1.45	–	–	69

<i>Overall quality of services provided by the Department for General Assembly and Conference Management</i>	<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
New York	16	50.00	12	37.50	3	9.38	1	3.13	–	–	32
Geneva	5	21.74	16	69.57	2	8.70	–	–	–	–	23
Vienna	12	54.55	9	40.91	1	4.55	–	–	–	–	22
Nairobi	40	52.63	25	32.89	6	7.89	3	3.95	2	2.63	76

<i>New York only</i>	<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	

*Overall support provided by committee secretaries*

First Committee	9	42.86	10	47.62	2	9.52	–	–	–	–	21
Second Committee	7	36.84	8	42.11	4	21.05	–	–	–	–	19
Third Committee	8	42.11	6	31.58	5	26.32	–	–	–	–	19
Fourth Committee	9	45.00	8	40.00	3	15.00	–	–	–	–	20
General Assembly	15	50.00	10	33.33	3	10.00	2	6.67	–	–	30

<i>New York only</i>	<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
<i>Level of satisfaction with the process of submission and processing of draft resolutions</i>											
First Committee	8	38.10	8	38.10	5	23.81	–	–	–	–	21
Second Committee	6	30.00	8	40.00	6	30.00	–	–	–	–	20
Third Committee	7	35.00	8	40.00	5	25.00	–	–	–	–	20
Fourth Committee	7	36.84	9	47.37	3	15.79	–	–	–	–	19
General Assembly	14	46.67	9	30.00	6	20.00	1	3.33	–	–	30
<i>Satisfaction with e-deleGATE</i>	11	37.93	14	48.28	4	13.79	–	–	–	–	29
<i>Satisfaction with the quality of the Journal</i>	13	43.33	15	50.00	2	6.67	–	–	–	–	30
<i>Satisfaction with the quality of One-Stop Shop</i>	9	34.62	10	38.46	5	19.23	1	3.85	1	3.85	26

<i>Geneva only</i>	<i>Very good</i>		<i>Good</i>		<i>Satisfactory</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
<i>Satisfaction with seating arrangements</i>	8	34.78	11	47.83	4	17.39	–	–	–	–	23
<i>Statement submission</i>	8	40.00	10	50.00	2	10.00	–	–	–	–	20
<i>Responsiveness to enquiries</i>	9	42.86	9	42.86	2	9.52	1	4.76	–	–	21
<i>Timeliness of summary records</i>	7	33.33	8	38.10	6	28.57	–	–	–	–	21
<i>Quality of summary records</i>	5	25.00	11	55.00	4	20.00	–	–	–	–	20
<i>Digital recordings</i>	8	38.10	8	38.10	5	23.81	–	–	–	–	21
<i>Meeting transcripts</i>	5	26.32	7	36.84	7	36.84	–	–	–	–	19
<i>Quality of Indico.UN platform</i>	10	43.48	7	30.43	2	8.70	2	8.70	2	8.70	23

## 2023 results – local survey administered by the United Nations Office at Geneva

<i>Quality of services provided by meeting services assistants</i>	<i>Very good</i>		<i>Good</i>		<i>Average</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
Courtesy and professionalism	120	63.5	56	29.6	8	4.2	4	2.1	1	0.5	189
<i>Linguistic quality of translated documents</i>	<i>Very good</i>		<i>Good</i>		<i>Average</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
Overall linguistic quality of translated documents	45	51.1	40	45.5	2	2.3	–	–	1	1.1	88
<i>Linguistic quality of interpretation</i>	<i>Very good</i>		<i>Good</i>		<i>Average</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
Overall quality of interpretation	64	50.4	56	44.1	5	3.9	–	–	2	1.6	127
	<i>Yes</i>		<i>No</i>								
“Easy to follow”	119	96.0	5	4.0							124
“Accurate”	109	94.0	7	6.0							116
“More or less kept up with fast speakers”	108	94.7	6	5.3							114
“Useful”	124	99.2	1	0.8							125
<i>Overall quality</i>	<i>Very good</i>		<i>Good</i>		<i>Average</i>		<i>Poor</i>		<i>Very poor</i>		<i>Total responses</i>
	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	<i>Responses</i>	<i>Percentage</i>	
Overall quality of conference services	77	36.8	105	50.2	14	6.7	5	2.4	8	3.8	209