

LIMITED INTERNATIONAL WARRANTY

Your TAG Heuer watch is covered by a limited international warranty against any manufacturing defect (the "Limited Warranty"), for a period of twenty-four (24) months from the date of purchase under the following terms and conditions.

What is covered?

Under this Limited Warranty, TAG Heuer undertakes to repair, free of charge, any problem with the functions of your watch that result from a manufacturing defect. This Limited Warranty will be honored throughout the TAG Heuer international network, at any TAG Heuer Boutique, authorized retailer or authorized TAG Heuer Service Center, regardless of the country of purchase.

What are the conditions of this Limited Warranty?

To benefit from this Limited Warranty the following conditions must be met:

- your international warranty card must have been electronically activated by your TAG Heuer Boutique or your authorized retailer at the time of purchase. TAG Heuer will not honor the Limited Warranty for watches sold without a valid warranty card properly activated;
- the serial number engraved on the case must be perfectly legible and no part of the original case back or original serial number must have been removed, modified, falsified, altered, replaced, erased, defaced or made illegible.

Failure to abide by any of the above conditions will invalidate the Limited Warranty.

What is not covered?

The Limited Warranty does not cover:

- the wear and tear and aging of your watch due to normal usage (e.g., scratches on the case, strap or buckle, corrosion caused by perspiration or dust intrusion) and the peeling, alteration of the colour and/or the material of non-metallic straps;
- any damage on any part of the watch resulting from abnormal / abusive use, lack of care, negligence, accidents (knocks, dents, crushing, broken crystal, etc.), incorrect use of the watch and non-observance of the use instructions provided by TAG Heuer;
- watches handled by non-authorized persons (e.g., for battery replacement, services or repairs) or having been altered or modified from their original condition anywhere other than at an authorized TAG Heuer Service Center.

General conditions:

You can drop off your TAG Heuer watch in one of your TAG Heuer Boutiques or authorized retailers. For more information, please refer to our website <https://www.tagheuer.com> to discover all our facilities or shipping options depending on your region.

TAG Heuer and its official Service Centers shall have sole discretion to decide to repair or replace your watch under the Limited Warranty.

Your statutory rights under consumer law:

This Limited Warranty gives you specific rights in addition to, and not instead of, statutory rights which you may be entitled under consumer law and which may vary depending on the country where you purchased your watch. The Limited Warranty does not exclude, modify or reduce those statutory rights. For a comprehensive understanding of your rights, we encourage you to review the laws of your country, including those in connection with the conformity of goods with a sales contract.

- **Specific terms for Australia and New Zealand:**

This Limited Warranty is in addition to guarantees that cannot be excluded under the Australian Consumer Law and New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

- **Specific terms for Brazil:**

TG Heuer and its official Service Centers, to the extent permitted by Brazilian law, shall have sole discretion to decide to elect one of the three alternatives (i) repair, (ii) replace or (iii) refund your product under the Limited Warranty. Also, to the extent permitted by Brazilian law, TAG Heuer shall not be liable for any incidental, special, punitive or consequential damages.

- **Specific terms for France:**

This Guarantee is in addition to other rights and remedies available to you under French law, which cannot be excluded. Notwithstanding anything to the contrary in the Guarantee, in addition to the Guarantee, TAG Heuer is liable for the French legal (i) guarantee of conformity described in articles L217-3 et seq. of the French Consumer Code, and (ii) guarantee against hidden defects in the conditions set out in articles 1641 to 1649 and 2232 of the French Civil Code. With respect to the guarantee against hidden defects, according to article 1641 of the French Civil Code *“the seller is bound to a guarantee against hidden defects in the thing sold that render it unfit for its intended use, or that so impair its use that the buyer would not have bought it, or would only have given a lesser price for it if he had known of the defects”*, and to the first paragraph of article 1648 of the same Code *“an action resulting from redhibitory defects must be brought by the buyer within two years from the discovery of the defect”*.

- For products bought before January 1st, 2022: With respect to the guarantee of conformity according to articles L217-4 and L217-5 of the French Consumer Code (former version) *“the seller shall deliver a product which conforms to the contract and is held liable for any lack of conformity which exists upon delivery. He is also held liable for any lack of conformity caused by the packaging or the assembly instructions, or the installation when the latter has been put under his responsibility by the contract or has been carried out under his responsibility”* and *“the product conforms to the contract:*
 1. *If it is suitable for the purpose usually associated with such a product and, if applicable: -if it corresponds to the description given by the seller and has the features that the seller presented to the buyer in the form of a sample or model; - if it has the features that a buyer might reasonably expect to have considering the public statements made by the seller, the producer or his representative, including advertising and labeling.*
 2. *Or if it has the features defined by mutual agreement between the parties or is suitable for any special requirement of the buyer which was made known to the seller and which the latter agreed to”*. In addition, an *“action resulting from a lack of conformity lapses two years after delivery of the product”* (article L217-12 of the French Consumer Code, former version).
In addition, with respect to this Guarantee, *“when the buyer asks the seller to carry out repairs covered by his commercial guarantee upon the acquisition or the repair of a movable asset, the period of any resultant shutdown of seven days or longer shall be added to the unexpired term of the guarantee. The said period shall run from the time when the buyer requests assistance or the time when the product in question is taken out of service pending repair, should this be subsequent to the request for assistance”* (article L217-16 of the French Consumer Code, former version).
- For products bought as of January 1st, 2022: With respect to the guarantee of conformity according to article L217-3 of the French Consumer Code *“The seller shall deliver a product which conforms to the contract and to the criteria set forth in article L. 217-5. The seller is also held liable for any of lack of conformity which exists at the time of the delivery of the product within the meaning of article L. 216-1, which appear within two years as from such delivery. (...) The seller is also held liable, during the same periods, for any lack of conformity caused by the packaging, or the assembly instructions, or the installation when the latter has been put under his responsibility by the contract or has been carried out under his responsibility, or when the incorrect installation, carried out by the consumer as provided for in the contract, is due to shortcomings or errors in the installation instructions provided by the seller. This guarantee period applies without prejudice to articles 2224 et seq. of the French Civil Code. The starting point of the limitation period for the consumer's action is the day on which the consumer becomes aware of the lack of conformity”*. According to article L217-4 of the French Consumer Code, *“the product conforms to the contract if it meets, in particular, where relevant, the following criteria: 1. It corresponds to the description, type, quantity and quality, particularly with regard to the functionality, compatibility, interoperability, or any other characteristic provided for in the contract; 2. It is suitable for any specific purpose sought by the consumer, brought to the attention of the seller at the latest at the time of the conclusion of the contract and which the seller has accepted; 3. It is delivered with all accessories and installation instructions to be provided in accordance with the contract; 4. It is updated in accordance with the contract.”* According to article L217-5 of the French Consumer Code *“In addition to the criteria of conformity to the contract, the product is in conformity if it meets the following criteria: - It is suitable for the purpose usually associated with a product of the same type, taking into account, where appropriate, any provisions of European Union law and national law as well as any technical standards or, in the absence of such technical standards, specific codes of conduct applicable to the sector concerned; - If applicable, it has the features that the seller presented to the consumer in the form of a sample or model, before the conclusion of the contract; (...) - If applicable, it is delivered with all accessories, including the packaging, and installation instructions that the consumer might reasonably expect to have; (...) - It reflects the quantity, quality and other characteristics, including in terms of durability, functionality, compatibility and safety, that the consumer might reasonably expect for products of the same type, considering the nature of the product as well as the public statements made by the seller, by any person upstream in the transaction chain, or by a person acting on their behalf, including advertising or labelling”*.
In addition, with respect to this Guarantee, *“when the consumer asks the guarantor during the course of the legal guarantee or the commercial guarantee granted to him upon the acquisition or the repair of a product, to carry out repairs covered by this guarantee, the period of any resultant shutdown suspends the unexpired term of the guarantee until the delivery of the repaired product. The said period shall run from the time when the consumer requests assistance or the time when the product in question is taken out of*

service pending repair or replacement, should this starting point be more favorable to the consumer. The guarantee period is also suspended when the consumer and the guarantor enter into negotiations for an amicable settlement” (article L217-28 of the French Consumer Code).

- **Specific Terms for Germany:**

The conditions of the Limited Warranty do not apply to rights granted under statutory warranty and consumer protection laws. This Limited Warranty is in addition to other rights and remedies available to you under the laws of Germany, which cannot be excluded. Nothing in this Limited Warranty purports to limit, modify, take away from, disclaim, exclude or suspend any mandatory guarantee requirements provided or non-excludable statutory rights you may have under the laws of Germany, in particular the statutory warranty and consumer protection rights under Sec. 434 ff., 474 ff. German Civil Code (*Bürgerliches Gesetzbuch, BGB*).

Irrespective of the rights granted under the Limited Warranty, if your product is defective and does not conform to contract at the time of delivery, you are entitled by Sec. 434 ff. 474 ff. BGB, at your choice, to a replacement or to have the product repaired. If we are not able to replace or repair your defective product or refuse to do so, you may be entitled to revoke the purchase agreement, reduce the purchase price or demand damages or reimbursement of futile expenditure.

In addition to the conditions set forth in this Limited Warranty form above, the Limited Warranty does not apply in the events of a lack of fitness for a particular purpose and uninterrupted or error-free operation. The statutory warranty and consumer protection rights, in particular Sec. 434 ff. 474 ff. BGB, are not limited, modified, taken away, disclaimed, excluded or suspended thereby. TAG Heuer shall not be liable for any incidental, special, punitive or consequential damages arising out of or in connection with the Limited Warranty. In this respect, TAG Heuer shall only be liable on the merits of willful misconduct (*Vorsatz*) or gross negligence (*grobe Fahrlässigkeit*). The aforesaid limitation of liability shall not apply in case of damages to the life, the body or the health of a person; the same applies to compulsory liability according to the German Product Liability Act (*Produkthaftungsgesetz*).

- **Specific Terms for Grand-Duchy of Luxembourg:**

This Limited Warranty is without prejudice to your rights and remedies available to you in accordance with the Luxembourg legal (i) warranty of conformity described in articles L212-1 to L-212-7 of the Luxembourg Consumer Code and (ii) warranty against hidden defects in the conditions set out in articles 1641 to 1649 of the Luxembourg Civil Code. With respect to the warranty of conformity, a professional must deliver a product which conforms to the contract and is held liable for any lack of conformity which exists upon delivery, even unknown to him. He is also liable for any lack of conformity caused by the packaging, the assembly instructions or the installation if such installation formed part of the contract or took place under his responsibility. To invoke the professional's legal warranty of conformity, the consumer must, by any means, inform the latter of the default in conformity within a delay of two years as of the delivery of the product.

With respect to the warranty against hidden defects, articles 1641 and following of the Luxembourg Civil Code state that “a *seller is bound by a warranty against hidden defects in the thing sold that renders it unfit for its intended use, or that so impairs such use that the buyer would not have bought it, or would only have given a lesser price for it if he had known of the defects*”. In accordance with article 1648 of the Luxembourg Civil Code, the buyer must inform the seller of the hidden defects within a brief delay as of the moment the defect was discovered or should have been discovered.

- **Specific Terms for Greece:**

This Limited Warranty is in addition to your rights and remedies available to you under the relevant provisions of the Greek Civil Code and Greek Consumer Protection Law 2251/1994, which cannot be excluded.

- **Specific Terms for Hong Kong special administrative region of the people's Republic of China:**

This Limited Warranty is in addition to other rights and remedies available to you under Hong Kong law (in particular, the Sale of Goods Ordinance (Cap. 26 The Laws of Hong Kong)).

- **Specific Terms for Italy:**

This Limited Warranty is in addition to other rights and remedies available to you under Part IV, Title III, Chapter I of the Italian Legislative Decree no. 206 of September 6, 2005 (hereinafter, “Consumers’ Code” – see Articles 128 et seq.), which cannot be excluded. Nothing in the Limited Warranty purports to limit, modify, take away from, disclaim, exclude or suspend any mandatory guarantee requirements provided or non-excludable statutory rights you may have under the Consumers’ Code.

Pursuant to Section 130 of the Consumers’ Code, in case of a lack of conformity and at your discretion, you may request TAG Heuer to repair or replace the defective product, free of charge in either case, unless the remedy requested is impossible or disproportionate.

Moreover, at your discretion, you may require an appropriate reduction of the price or to terminate the agreement if one of the following circumstances occurs:

- the repair or replacement is impossible or disproportionate;
- TAG Heuer has not completed the remedy within a reasonable period of time;

- the replacement or repair previously carried out has caused significant inconveniences to you.

Furthermore, according to Section 132 of the Consumers' Code, TAG Heuer shall be held liable vis-à-vis you where the lack of conformity becomes apparent within two years from the date of the delivery of the product provided that you notify to TAG Heuer the lack of conformity within two months from the detection of this defect. Consequently, if the defect appears in the last month of the guarantee period, you have two additional months to notify the lack of conformity. Overall, your right to exercise the legal guarantee expires in 26 months.

- **Specific Terms for Lebanon:**

This Limited Warranty is in addition to other rights and remedies available to you under law, which may not be excluded. Notwithstanding anything to the contrary in this guarantee, in addition to the Limited Warranty, TAG Heuer is liable for the warranty of conformity and warranty against hidden defects described respectively in articles 28 and 29 of the Lebanese Consumer Protection Law ("CPL"). Pursuant to article 28 of the CPL, TAG Heuer guarantees the quality of the products and their conformity to the description that such supplier has announced. According to article 29 of the CPL, TAG Heuer guarantees hidden defects that concretely damage the products or make such products unsuitable for its proper use as resulting from their nature or from the provisions of the contract taking into consideration that this guarantee shall neither cover faults that slightly damage the products or the use of such products, nor faults customarily permissible.

- **Specific Terms for Mainland China:**

Your product comes with guarantees that cannot be excluded under the laws of China, including Consumer Protection Law.

- **Specific Terms for Norway:**

In addition to the rights set out in the Limited Warranty, you can complain based on the provisions in the Norwegian Consumer Purchase Act. The Act contains provisions regulating consumers' rights regarding, amongst other things, rectification, delivery of substitute goods, cancellation and right to damages. Provided that certain conditions in the Norwegian Consumer Protection Act are fulfilled, claims can be set forth up to five years after the purchase.

- **Specific Terms for Philippines:**

This Limited Warranty is in addition to the implied warranties in accordance with the laws of the Philippines.

- **Specific Terms for Poland:**

This Limited Warranty is in addition to other rights and remedies available to you under Polish law, which may not be excluded. This Guarantee does not preclude, limit or suspend your rights vis-à-vis the seller of your product resulting from the provisions on the implied warranty for defects set out in articles 556 to 576 of the Polish Civil Code.

- **Specific Terms for Portugal:**

To benefit from the rights granted by the Limited Warranty, you must inform TAG Heuer Service Center of the lack of conformity of your product within a period of two months from the date on which you detected such lack of conformity. Any repair or replacement should be completed within a period of thirty days, without any significant inconvenience to you.

The above manufacturer's guarantee: (i) is independent of any warranty that may be provided by the seller, for which he carries sole responsibility; (ii) does not affect your statutory rights towards the seller, the manufacturer or the distributor.

- **Specific Terms for Puerto Rico:**

In addition to the Limited Warranty, the seller of the product is liable for the warranty against hidden defects described in Article 1363 of the Puerto Rico Civil Code for a period of six months from your date of purchase. Pursuant to Article 1363, the seller warrants that there are no hidden faults or defects in the product that make it improper for the uses for which it was intended or seriously diminish its usefulness.

- **Specific Terms for Republic of Korea:**

For any issues in relation to consumer protection and related disputes that are not addressed in the Limited Warranty, the Framework Act on Consumer would apply.

- **Specific Terms for South Africa:**

This Limited Warranty is in addition to other statutory guarantees, rights and remedies available to you under the Consumer Protection Act, 2008 (CPA). If, and to the extent that the CPA applies, the Limited Warranty does not exclude your rights under the CPA. In addition to your rights above, your product comes with statutory guarantees that cannot be excluded under the CPA, if and to the extent that the CPA applies.

- **Specific Terms for Spain :**

In case of lack of conformity of the Product, the consumer shall be entitled to corrective measures by the seller, free of charge, not affecting the Limited Warranty to such measures. The corrective measures consist of the possibility for the consumer to opt for the repair or replacement of the Product.

If this is not possible, the consumer may choose between a price reduction or termination of the contract. In order for the consumer to be able to choose to terminate the contract, the lack of conformity must be material.

- **Specific Terms for United Arab Emirates:**

This Limited Warranty is in addition to other rights and remedies available to you under UAE law, which cannot be excluded. If your product is defective, you are entitled to choose between repair, replacement or a refund. If you suffer loss or damage as a result of the defective product, you may also be entitled to compensation.

These rights apply subject to proof of purchase. In United Arab Emirates, please contact TAG Heuer Middle East JBC 2, Unit 1604 Jumeirah Lakes Towers PO Box 54272, Dubai UAE for any guarantee inquiries.

- **Specific Terms for United Kingdom:**

This Limited Warranty is in addition to other rights and remedies available to you under UK law, which cannot be excluded. In addition to your rights above, your product comes with statutory rights under the UK Consumer Rights Act 2015 that are not affected by this Limited Warranty.

- **Specific Terms for United States of America:**

EXCEPT AS EXPRESSLY SET FORTH IN THE LIMITED WARRANTY, TAG HEUER MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, AND HEREBY SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE (EVEN IF INFORMED OF SUCH PURPOSE), TITLE AND NON-INFRINGEMENT AND ANY WARRANTIES THAT MAY OTHERWISE ARISE FROM COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OR TRADE PRACTICE.