

Economic performance and solvency

- **▶** Economic performance 2019
- Strong economic earnings track record
- Economic solvency and capital generation

Swiss Re's integrated economic framework (EVM) enables delivery of sustainable, long-term value creation

Economic value management (EVM) is the core of our steering framework



EVM key objectives

- Measure economic value generated from underwriting activities on a standalone basis
- Measure economic value generated from investment activities after risk adjustment
- Assess different underwriting and investment opportunities on a consistent basis

- ✓ Supports portfolio steering
- ✓ Allows consistent measurement of economic performance
- ✓ Forms basis for capital actions



Main drivers of the Group's 2019 EVM results



Elevated nat cat losses

Multiple nat cat events and late reported losses on Typhoon Jebi



US casualty impact on P&C businesses

Adverse trends in US casualty and decisive management actions in Corporate Solutions



Strong performance of L&H businesses

Large transactions and core performance positively impacting new business



Excellent investment result

Strong performance across asset classes, supported by credit spread tightening

2019 total contribution to ENW (economic earnings)

USD 2.9bn



Key EVM figures

USD m, unless otherwise stated

- EVM profit new business
- EVM profit previous years' business
- EVM profit investments
- EVM profit
- Release of current year capital costs
- Cost of debt and additional taxes
- Total contribution to Economic Net Worth (ENW)
- ENW
- ENW per share (USD)
- ENW per share (CHF)
- ENW per share growth

| P&C Re | L&H Re | Corporate Solutions | Life Capital | Group items | Total FY 2019 | Total FY 2018 |
|--------|--------|------------------------|--------------|-------------|------------------|------------------|
| -209 | 1 308 | 164 | 133 | -190 | 1 206 | 356 |
| -1 814 | -272 | -1 081 | -137 | 11 | -3 293 | 638 |
| 627 | 739 | 112 | 596 | -6 | 2 068 | -1 686 |
| -1 396 | 1 775 | -805 | 591 | -184 | -19 | -693 |
| 931 | 980 | 176 | 346 | 479 | 2 911 | 3 059 |
| 114 | -99 | -97 | | 122 | 40 | -200 |
| -351 | 2 656 | -727 | 937 | 417 | 2 932 | 2 166 |
| 10 136 | 14 887 | 2 306 | 3 955 | 4 854 | 36 138 | 35 993 |
| | | | | | 124.33 | 119.96 |
| | | | | | 120.41 | 118.20 |
| | | | | | 8.2% | 4.4% |



P&C Reinsurance impacted by large losses and adverse trends in US casualty

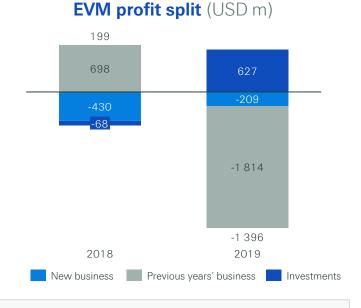
EVM premiums and fees

USD 23.5bn

In 2019

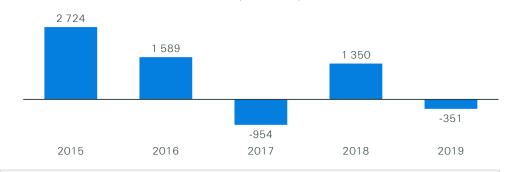
USD 18.6bn

In 2018



- Strong increase in EVM premiums of 27% driven by growth from large transactions and successful renewals
- Improved new business result supported by growth. Both years impacted by large losses
- Previous years' business loss included capital cost updates, late claims from Typhoon Jebi and adverse industry trends in US casualty
- Investment outperformance across equities and alternative investments as well as from credit spread tightening

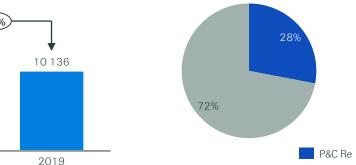
Total contribution to ENW (USD m)



- Negative contribution to ENW due to large losses and capital cost updates
- ENW decreased due to the dividend paid to Group and a one-off change in presentation of historic inter-segment expense balances



2018





L&H Reinsurance continued to deliver strong contribution to ENW

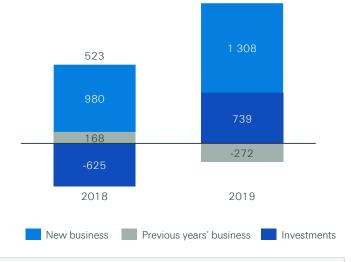
1 775

EVM premiums and fees

USD 27.2bn

In 2019

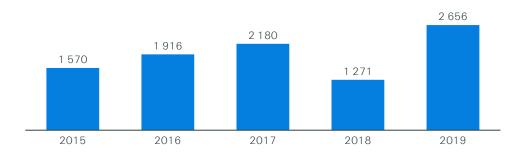
USD 20.3bn



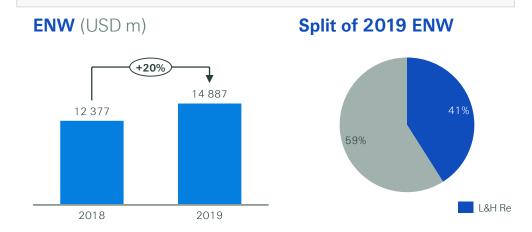
EVM profit split (USD m)

- Significant premium growth driven by large transactions across all regions
- New business profit reflected strong contribution from transactional business in EMEA and the Americas as well as from core business performance in the Americas
- Previous years' business loss included adverse assumption updates in the Americas and Asia, partially offset by a beneficial impact from the restructuring of intra-group retrocession agreements and several modelling and assumption updates
- Investment result was driven by credit spread tightening and favourable equity performance

Total contribution to ENW (USD m)



- Total contribution to ENW reflected strong new business performance and investment outperformance
- ENW increase driven by total contribution to ENW, partially offset by the dividend paid to Group



Corporate Solutions results impacted by decisive management actions

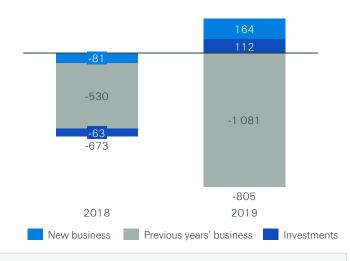
EVM premiums and fees

USD 4.1bn

In 2019

USD 4.0bn

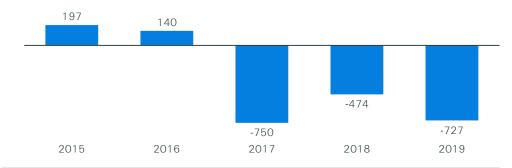
In 2018



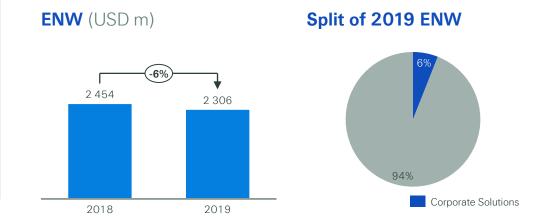
EVM profit split (USD m)

- Increase in EVM premiums driven by rate increases and growth in selected lines of business more than offsetting active pruning of several portfolios
- Improved new business result due to the Adverse Development Cover (ADC) with P&C Reinsurance¹, rate hardening, large transactions and profitable performance from insurance in derivative form, partially offset by management actions
- Previous years' business loss impacted by large and medium-sized man-made losses mainly relating to adverse trends for US casualty business and management actions
- Investment result was driven by credit spread tightening and favourable equity performance

Total contribution to ENW (USD m)



- Negative total contribution to ENW mainly due to large and mediumsized man-made losses and reserving actions
- ENW decreased primarily due to the negative total contribution to ENW, partially offset by the capital contribution received from Group



¹ The ADC with P&C Reinsurance covers accident years 2012-2018 of the Corporate Solutions portfolio **Swiss Re**

Life Capital result driven by investment outperformance and agreement to sell ReAssure

EVM premiums and fees

USD 2.3bn

In 2019

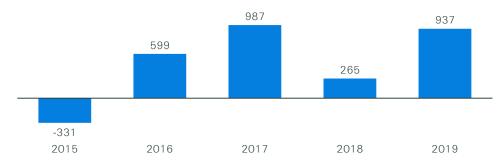
USD 1.0bn

In 2018



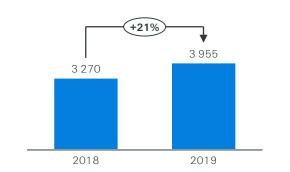
- Significant increase in premiums driven by growth in the open book businesses and the termination of an internal retrocession agreement with L&H Reinsurance
- New business profit mainly driven by a gain on the announced agreement to sell ReAssure to Phoenix (USD 0.3bn), partially offset by expenses incurred to support the growth of the open book businesses
- Previous years' business loss impacted by changes in expense reserves and other items
- Investment profit mainly driven by credit spread tightening in the UK

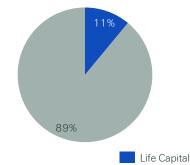
Total contribution to ENW (USD m)



 ENW increased as a result of the strong total contribution to ENW, partially offset by a higher dividend payout to Group than capital contribution received

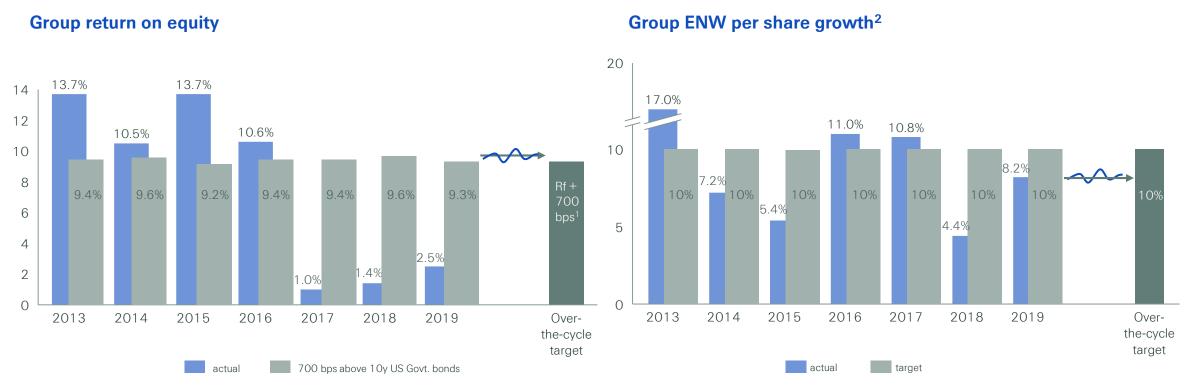






We continue to focus on our over-the-cycle Group financial targets

Group targets over-the-cycle



^{1 700} bps above 10y US Govt. bonds. Management to monitor a basket of rates reflecting Swiss Re's business mix



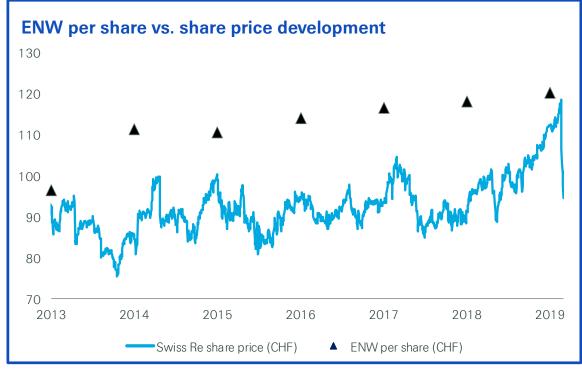
² The 10% ENW per share growth target is calculated as: (current-year closing ENW per share + current-year dividends per share) / (prior-year closing ENW per share + current-year opening balance sheet adjustments per share)

Economic performance and solvency

- Economic performance 2019
- Strong economic earnings track record
- Economic solvency and capital generation

Swiss Re's total shareholder return broadly tracks economic net worth (ENW) developments over time





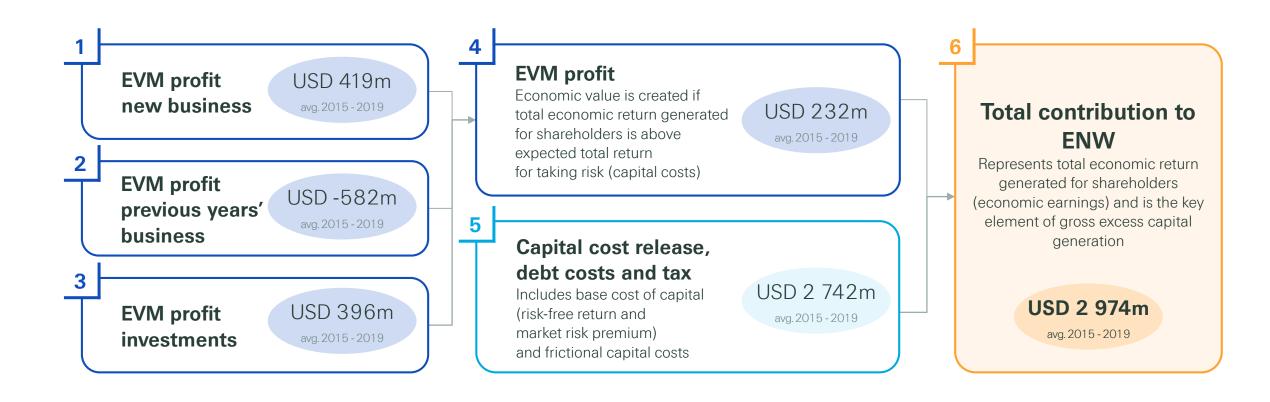
> EVM results represent the market relevant information aligned with total return to shareholders

² Calculated as: (current-year closing ENW per share + current-year dividends per share) / (prior-year closing ENW per share + current-year opening balance sheet adjustments per share); shown on a cumulative basis and indexed from 31 December 2005



¹ Reflects share price development and dividends paid in USD; indexed at year-end 2005 and shown on a cumulative basis to 28 February 2020

Swiss Re's strong economic earnings track record 2015-2019



Total contribution to ENW forms the basis for Swiss Re's attractive capital management actions



EVM profit in 2019 impacted by nat cat losses and adverse US casualty trends



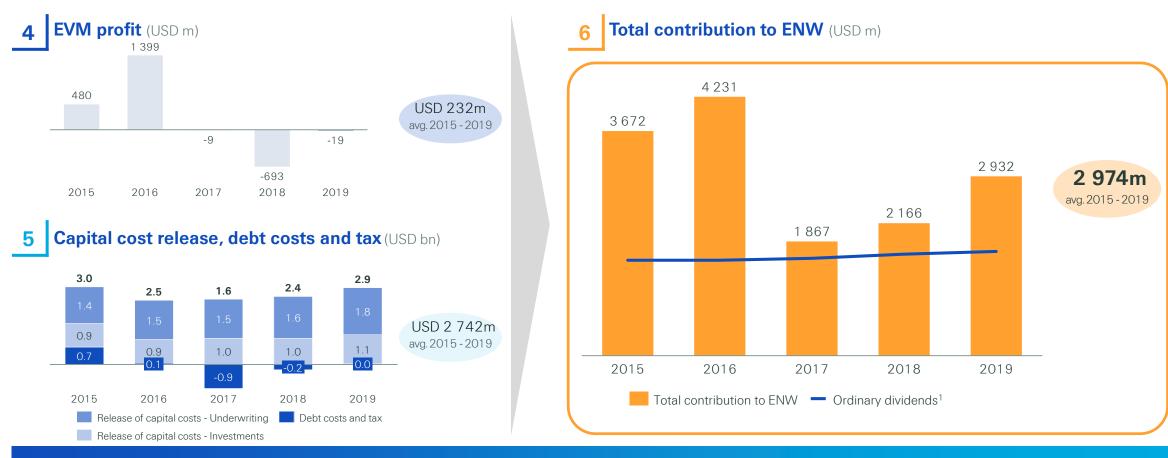
2019 highlights

- L&H Reinsurance with strong contribution driven by transactional growth (Americas and EMEA) and core business performance (Americas)
- P&C Re negatively impacted by large nat cats above expectations and US casualty trends

- Adverse loss developments (nat cat and US casualty) and higher funding costs for P&C Reinsurance
- L&H Reinsurance with assumption changes mainly due to persistency updates
- Reserve strengthening for Corporate Solutions

- Significant EVM profit mainly driven by credit spread tightening
- Strong performance across all other asset classes

Strong long-term economic earnings despite record levels of nat cat losses and adverse US casualty trends



> Average total contribution to ENW (economic earnings) of USD 3.0bn supports resilient capital generation

¹ Assuming shares eligible for dividend as of 29 February 2020 are applicable for 2019 ordinary dividend; 2019 dividend subject to AGM 2020 approval

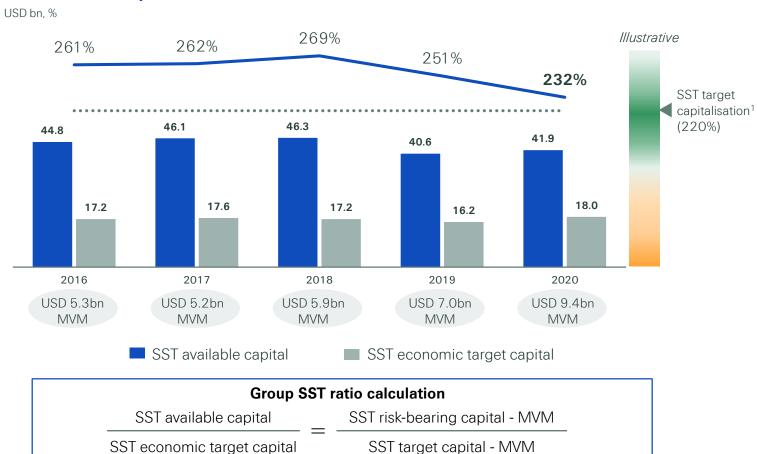


Economic performance and solvency

- ► Economic performance 2019
- Strong economic earnings track record
- ► Economic solvency and capital generation

Swiss Re maintains a very strong Group capital position, with Group SST ratio above target

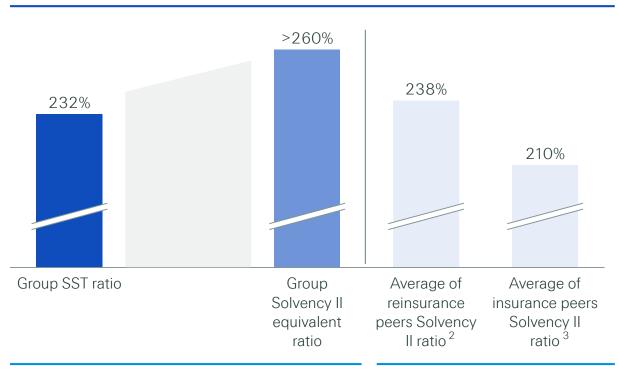
SST ratio development



- Group SST ratio remains very strong and above the target of 220%. The decrease reflects higher SST target capital and Market Value Margin (MVM²)
- Increase in SST available capital driven by strong investment contribution and higher supplementary capital, partly offset by capital distribution to shareholders
- Strong growth in insurance risk as well as lower interest rates increase SST economic target capital and MVM leading to the observed decrease in the ratio
- Increase in MVM year-on-year mainly driven by the impact of lower interest rates and business growth in Asia and the US

Group capital position remains industry-leading, also on a Solvency II equivalent basis

Comparison of Group SST / Solvency II ratio¹



- SST and Solvency II are both comprehensive economic and risk-based solvency regimes
- Due to important differences, Solvency II equivalent ratio is higher for the Swiss Re Group
- The Group benefits from peer-leading diversification resulting in superior capital efficiency and attractive capital management actions
- Swiss Re has strong financial flexibility and is well positioned to respond to market shocks and growth opportunities

1/2020 Year-end 2019

³ Average of Allianz, Aviva, AXA, Generali

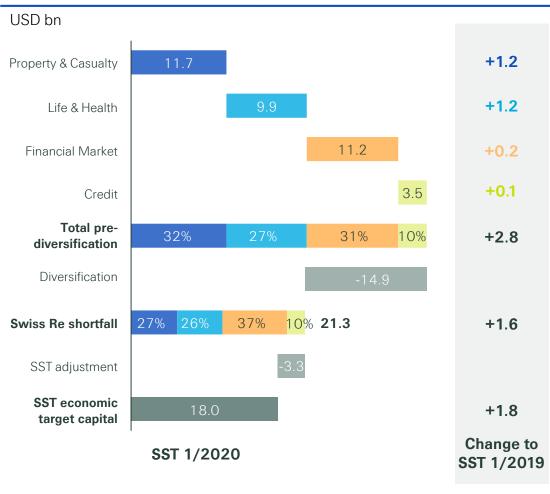


¹ Comparison was produced on a best effort basis, with Solvency II ratio estimate for Swiss Re not allowing for any long-term guarantee adjustments

² Average of Hannover Re, Munich Re, SCOR

Group total risk reflects insurance business growth in 2019

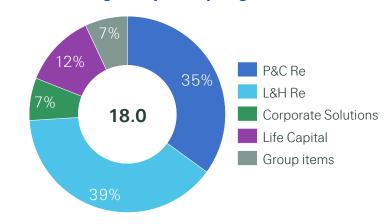
Group SST economic target capital



- Total risk (Swiss Re shortfall) increases driven by higher insurance risk, mainly reflecting business growth and the impact of lower interest rates
- Financial market and credit risk increase only marginally
- Higher weight of insurance risk leads to increased diversification

Swiss Re economic target capital by segment

USD bn





Swiss Re's capital strength resilient to market moves and insurance events

Financial market sensitivities

Resulting estimated Group SST ratio 1/2020

Equity markets (-25%)

Equity markets (+25%)

Interest rates (-50bps)

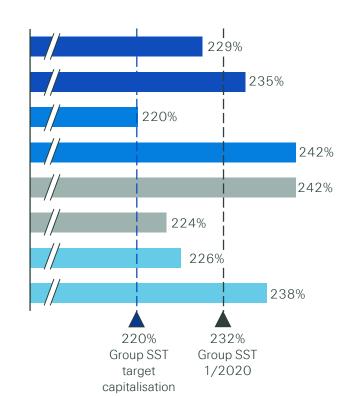
Interest rates (+50bps)

Credit spreads (-50bps)

Credit spreads (+50bps)

Real estate values (-25%)

Real estate values (+25%)



Insurance stresses

Resulting estimated Group SST ratio 1/2020¹

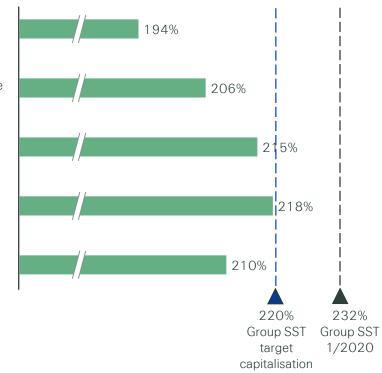
1 in 200-year Atlantic hurricane (USD 6.4bn²)

1 in 200-year Californian earthquake $(USD 4.4 \acute{b}n^2)$

1 in 200-year Pandemic (USD 3.1bn²)

1 in 200-year European windstorm (USD 2.4bn²)

1 in 200-year Japanese earthquake (USD 3.7bn²)





¹ Excluding the impact of earned premiums for business written and reinstatement premiums that could be triggered as a result of the event

Swiss Re is closely monitoring the impact of the Covid-19 outbreak

Impact on business lines, operations and asset portfolio currently considered manageable

Property & Casualty

- Highest potential impact on credit & surety, event cancellation and business interruption
- Travel, selected casualty and specialty lines also exposed
- Historically, economic slowdown leads to reduced claims frequency and lower claims inflation

Asset Management

 Negative impact from sharp drop in interest rates, widening credit spreads and lower equity markets, partly mitigated by hedging actions and high quality portfolio



Life & Health

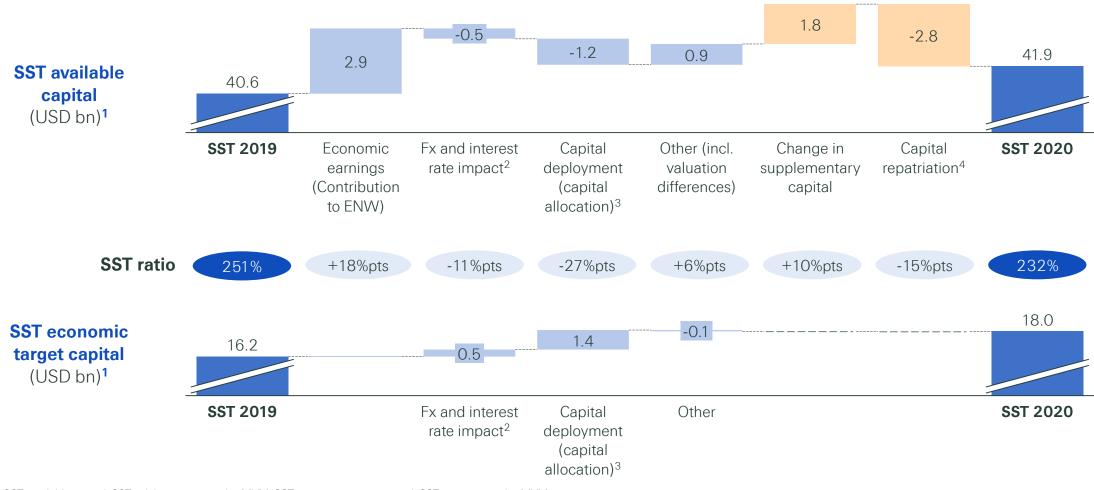
- Highest potential impact on mortality exposures, with large sums assured in North America, UK and Australia
- Covid-19 not directly a covered condition in critical illness policies
- Disability income and medical reimbursement less exposed

Risk Management

 Proprietary pandemic model with frequent updates by in-house experts, developing various scenarios and enabling active monitoring

➤ Very strong balance sheet and operational independence reinforce Swiss Re's resilience

Group SST capitalisation remains very strong



¹ SST available capital: SST risk bearing capital – MVM; SST economic target capital: SST target capital – MVM

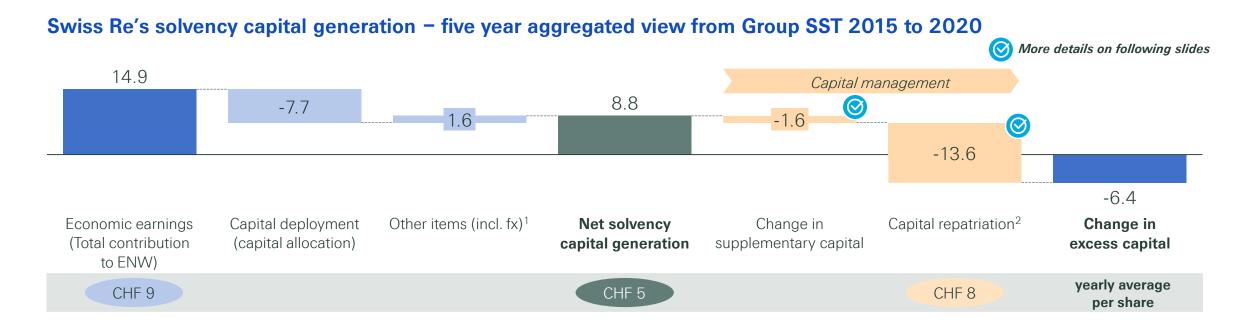
⁴ Capital repatriation includes AGM 2020 proposal for regular dividend and new share buyback programme of up to CHF 1bn, of which a pro-rata share of CHF 0.8bn is used for SST 2020



² Foreign exchange impact on SST available capital and interest rate impact on valuation differences between EVM and SST

³ SST available capital: change in MVM from business update; SST economic target capital: change in shortfall from business update

Strong solvency capital generation over the last five years



- Solid economic earnings (USD 3.0bn on average) drove Swiss Re's strong solvency capital generation over the last five years (USD 1.8bn net solvency capital generation on average per year or CHF 5 yearly average per share)
- The Group has deployed USD 7.7bn of capital over the past five years, mainly to insurance risk pools
- Over the period, Swiss Re implemented peer-leading capital repatriation of USD 13.6bn in total or USD 2.7bn per year

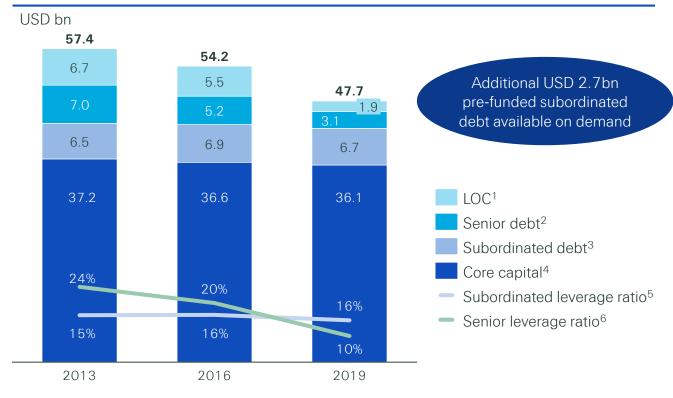
² Includes the sum of paid (2016 – 2019) and proposed 2020 dividends and public share buybacks (a pro-rata share of the 2020 share buyback programme of CHF 0.8bn is used)



¹ SST available capital: includes change in other EVM items (including foreign exchange impacts on ENW) and change in SST valuation differences with EVM on a best effort basis; SST economic target capital: includes foreign exchange, interest rate and other impacts on Swiss Re's economic target capital on a best effort basis

Swiss Re's dynamic capital structure provides significant financial flexibility, supported by the Group's strong funding platforms

Group available capital

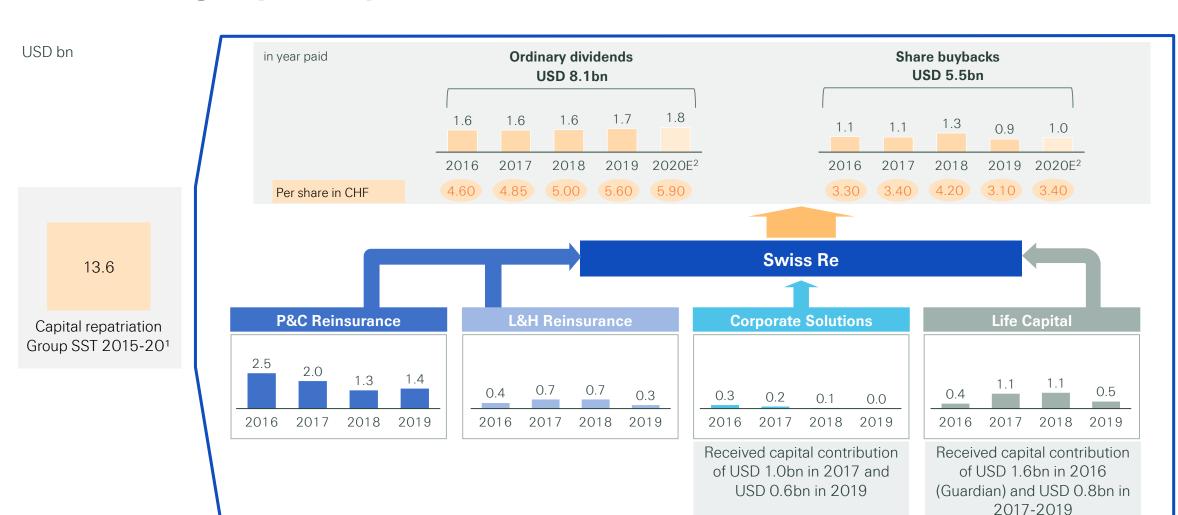


- Drawn unsecured LOC and related instruments (2013 and 2016 shows drawn and undrawn)
- ² Senior debt excluding non-recourse positions
- ³ Funded subordinated debt and contingent capital instruments (2016 also shows undrawn pre-funded facilities)
- ⁴ Core capital of Swiss Re Group is defined as economic net worth (ENW) as of year-end 2019
- ⁵ Funded subordinated debt divided by sum of funded subordinated debt and ENW (2016 also shows undrawn pre-funded facilities) (target: less than 20%)
- ⁶ Senior debt plus LOCs divided by total capital (target: less than 25%)

- Significantly strengthened Group financial flexibility through senior debt deleveraging, issuance of contingent capital and prefunded subordinated debt facilities (not counting as SST supplementary capital or rating agency capital until drawn)
- Financial flexibility further enhanced with Alternative Capital Partners (ACP) by attracting third-party capital into selected risk pools to enable further growth
- Notional amount of funded subordinated debt increased in 2019 due to:
 - Issuance by SRZ of EUR 750m and USD 1bn dated subordinated debt and USD 1bn perpetual fixed spread callable notes
 - Issuance by ReAssure of GBP 1bn subordinated debt
 - Redemption of SRZ's GBP 500m perpetual subordinated debt and USD 750m perpetual subordinated notes with contingent write-off
- Notional amount of senior debt decreased due to senior debt maturities, repayment of a Life Capital senior bank loan and reduction in LOC usage



Peer-leading capital repatriation



¹ Capital repatriation includes dividends and share buybacks paid in 2016-19 and projected for 2020

² Capital repatriation includes AGM 2020 proposal for ordinary dividend and potential new share buyback programme of up to CHF 1bn purchase value, of which a pro-rata share of CHF 0.8bn is used for SST



Loss ratio development on underwriting year triangles

Overall level of reserving comfort maintained across P&C business

In scope of UY triangles (2004-19 underwriting years)

Property

- Reserve position remains very strong in 2019
- Minor reserve releases in comparison to the low level of US natural catastrophes

Casualty

- Reserve position remains strong overall
- More adverse liability trends reflected especially on the most recent underwriting years, supported by portfolio remediation

Specialty

• Reserve position remains very strong despite the large losses that occurred in 2019

Low number of claims reported during 2019 implying a favourable development and

Asbestos & environmental (A&E)

Stable position compared to last year

giving more comfort around existing reserves

- Other (traditional & non-traditional)
- Improvement to UK non-traditional deals, where the claims severity has shown to be lower than expected

Total Group 2019 US GAAP P&C reserves on a gross basis

USD 9.5bn

USD 26.5bn

USD 7.1bn - Motor USD 16.4bn - Liability USD 3.0bn - Accident & Health (A&H)

USD 6.2bn

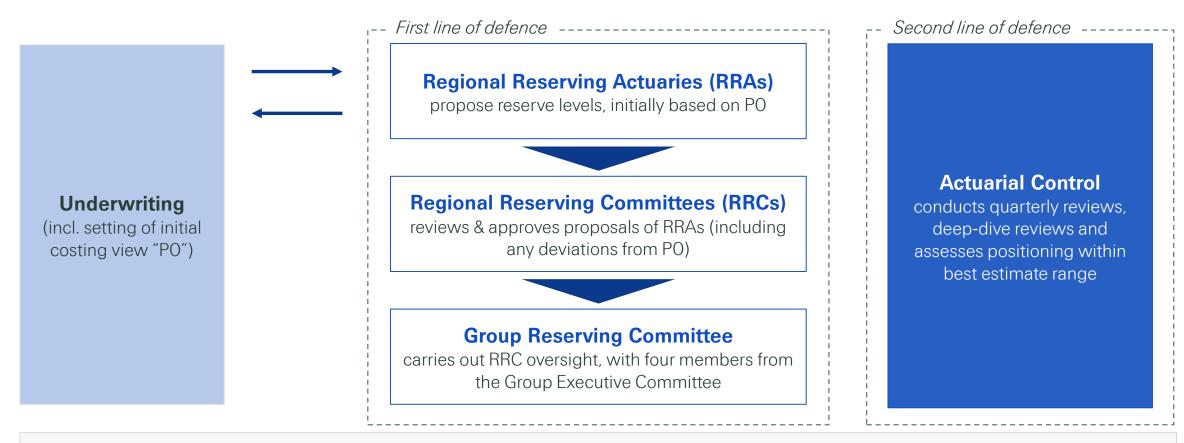
USD 1.8bn

USD 13.1bn

USD 57.1bn

► Challenging trends in US liability are manageable in the context of Swiss Re's overall large, diversified reserves

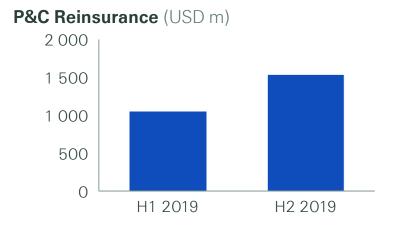
Swiss Re's reserve setting and governance process remains robust, with several layers of oversight



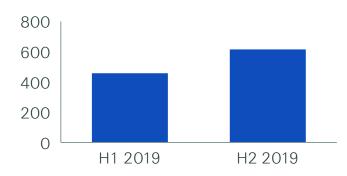
- Reserving approach starts with initial costing view provided by underwriting (PO); which may be challenged based on actuarial analysis
- In-depth initial loss pick reviews are regularly conducted (usually during the last quarter of the year), leading to potential movements in reserves
- Qualitative information feeds into reserving process via constant dialogue between reserving, underwriting/pricing and claims management

Marked increase in client notifications observed in late 2019 led to timely reserving actions, including assumption changes

Increase in reported US liability claims from CAY & PAY



Corporate Solutions (USD m)



P&C Reinsurance

- Swiss Re observed higher than expected severity in US excess casualty and large umbrella, with underwriting years 2014 to 2018 most affected
- Reserves increased in response to these trends
- In-depth initial loss pick review in Q4 2019 led to RRCs adjusting US casualty initial loss picks
- For selected clients, current reserves are based on loss ratios considerably higher than costed levels (10-20%pts), demonstrating added caution

Corporate Solutions

- Management actions included reserve strengthening in H1 (mostly case reserves) and H2 (case reserves, IBNR and higher initial loss picks)
- IBNR levels were increased during 2019 to reflect Swiss Re's assumption that claims trends will deteriorate further

Continuous reserving actions to reflect ongoing market trends and uncertainty



2019 measures to improve casualty profitability justify improved Ultimate Loss Ratios

P&C Reinsurance

Corporate Solutions

More adequate pricing and profitability

Price adequacy improved in 2019 compared to 2018, particularly in US liability and motor, supported by primary rate improvements. Internal 'Raise the Bar' initiative led to an average 1% loss ratio improvement per annum for 2018-20

Price adequacy significantly improved in 2019 compared to 2018. Business retained in the US with more attractive profile and lower estimated loss ratios

Portfolio management

Reducing casualty business which was not meeting required profitability levels. Relative shift from proportional towards non-proportional for core business

Pruning of USD 123m of US general liability business (gross premiums) which was not meeting required profitability levels

Growth in more attractive new business

Business written in 2019 has more attractive profile: eg in US/EMEA liability, move towards SME and mid-market away from Large Corporate Risks; motor growth in Asia at lower combined ratios

Business written actively in 2019 focused on relatively more attractive segments, with a clear shift away from umbrella and excess casualty

-2 to -3%pts loss ratio

Motor / liability
Reinsurance

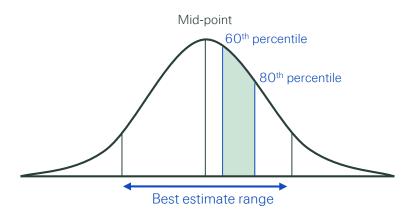
-16%pts loss ratio

Liability Corporate
Solutions



Measures taken in 2019 underpin the Group's P&C reserve strength, demonstrated by remaining in the upper half of the best estimate range

Group reserves positioned on upper half of best estimate range

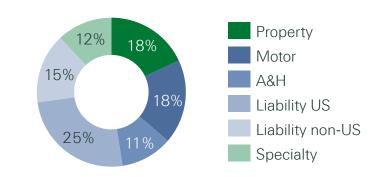


- ✓ Booked reserves remain positioned on the upper half of the best estimate range, between the 60-80th percentile
- Casualty reserves remain prudent, positioned between the 60-80th percentile of the best estimate range
- Liability reserves remain adequately reserved

Resilient, large and diversified P&C reserve book

2019 total Swiss Re Group P&C reserves¹

USD 55.7bn



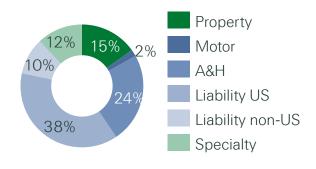
P&C Reinsurance

USD 44.2bn



Corporate Solutions

USD 11.5bn





Considerations for projecting underwriting year (UY) triangles

- Earned premiums are shown net of commissions
- UY 2019 premiums have not been fully earned, so ratios for paid and reported appear artificially high both the premiums and losses need to be projected to an ultimate basis to derive an appropriate loss ratio

• P&C Re and Corporate Solutions impacted by large nat cats for the three most recent underwriting years – therefore **Property** any development factors need to allow for those impacts • Chain Ladder method not appropriate for recent underwriting years given their lack of maturity – applying a scope of UY triangles Bornhuetter-Ferguson method would be more suitable • Motor Reinsurance: Ogden impact is in Motor Non-Proportional Reinsurance portfolio • Liability Corporate Solutions: impact of the large losses for UY 2015 to 2018 relates to portfolios that have been pruned in UY 2019 Casualty • A&H Reinsurance: 2019 UY business mix has a shorter tail than in the past, with a different development pattern, making historic loss factors inappropriate • A&H Corporate Solutions: change in business mix where most recent underwriting years mainly include short tail business, while older underwriting years relate to long tail business – therefore tail for older underwriting years can not be applied to the most recent underwriting years P&C Re and Corporate Solutions impacted by large man made and nat cats losses for the five most recent **Specialty** underwriting years, including in credit & surety – therefore any development factors need to allow for those impacts

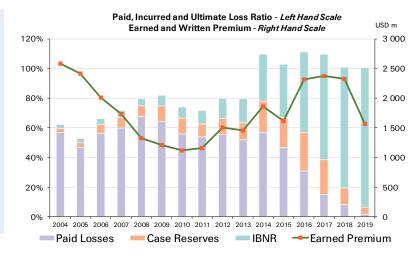
Liability Reinsurance - adverse recent US trends reflected

| Treaty Year | Earned Premium USD m | | R | eport | ed Lo | ss Ra | tios p | er De | velop | ment | Mont | h | | | | | | Ult. Loss Ratio |
|----------------|----------------------------|----|-----|-------|-------|-------|--------|-------|-------|------|------|-----|-----|-----|-----|-----|-----|-----------------------|
| | | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | |
| 2004 | 2 582 | 8% | 22% | 32% | 42% | 47% | 51% | 53% | 55% | 55% | 56% | 57% | 57% | 58% | 59% | 59% | 60% | 62% |
| 2005 | 2 414 | 2% | 15% | 23% | 29% | 37% | 41% | 43% | 44% | 45% | 46% | 47% | 48% | 49% | 50% | 50% | | 53% |
| 2006 | 2 008 | 4% | 20% | 27% | 39% | 47% | 54% | 54% | 56% | 58% | 59% | 60% | 60% | 61% | 62% | | | 66% |
| 2007 | 1 729 | 4% | 19% | 32% | 39% | 45% | 51% | 52% | 55% | 59% | 63% | 64% | 66% | 67% | | | | 72% |
| 2008 | 1 332 | 5% | 25% | 39% | 49% | 54% | 60% | 68% | 68% | 71% | 72% | 73% | 75% | | | | | 80% |
| 2009 | 1 212 | 6% | 21% | 36% | 53% | 59% | 63% | 65% | 69% | 72% | 73% | 75% | | | | | | 82% |
| 2010 | 1 115 | 6% | 19% | 31% | 44% | 55% | 59% | 62% | 64% | 65% | 66% | | | | | | | 74% |
| 2011 | 1 158 | 4% | 17% | 27% | 36% | 45% | 50% | 55% | 59% | 63% | | | | | | | | 72% |
| 2012 | 1 502 | 3% | 15% | 25% | 36% | 48% | 58% | 62% | 66% | | | | | | | | | 80% |
| 2013 | 1 455 | 5% | 17% | 27% | 39% | 50% | 58% | 64% | | | | | | | | | | 80% |
| 2014 | 1 864 | 2% | 14% | 29% | 44% | 59% | 78% | | | | | | | | | | | 109% |
| 2015 | 1 613 | 3% | 17% | 34% | 51% | 67% | | | | | | | | | | | | 103% |
| 2016 | 2 3 1 5 | 4% | 19% | 38% | 57% | | | | | | | | | | | | | 111% |
| 2017 | 2 370 | 2% | 16% | 38% | | | | | | | | | | | | | | 109% |
| 2018 | 2 326 | 2% | 20% | | | | | | | | | | | | | | | 101% |

| 92 | |
|---------------------------|--------|
| 0% 62% 57% 3 | 3% 2% |
| 53% 47% 3 | 3% |
| 66% 56% 6 | 6% 4% |
| 72% 60% 7 | 7% 5% |
| 80% 68% 7 | 7% 5% |
| 82% 64% 1 | 1% 7% |
| 74% 56% 10 | 0% 8% |
| 72 % 54 % 9 | 9% |
| 80% 55% 1 | 1% 14% |
| 80% 52% 1: | 2% 16% |
| 109% 57% 2 | 1% 32% |
| 103% 47% 20 | 0% 36% |
| 111% 31% 20 | 6% 54% |
| 109% 15% 2: | 3% 71% |
| 101% 8% 1: | 2% 81% |
| 101% 2% 5 | 5% 94% |



- 2014 to 2017 UYs have seen a high level of reported loss activity driven largely by US liability and in particular umbrella and general liability
- High reported loss activity experienced on 2014-2017 has also triggered some strengthening of 2018 and 2019 UYs
- US claims environment remains challenging but the pricing environment has improved
- Triangle includes a handful of large transactions where recent development has been adverse
- Portfolio includes general and professional liability; reserve split: 72% proportional, 28% non-proportional

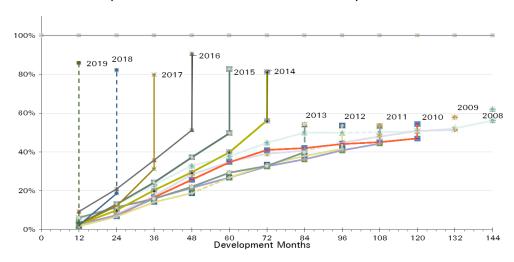


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Liability Reinsurance – non-prop loss trends impacted by US business

Liability Reinsurance – non-proportional total

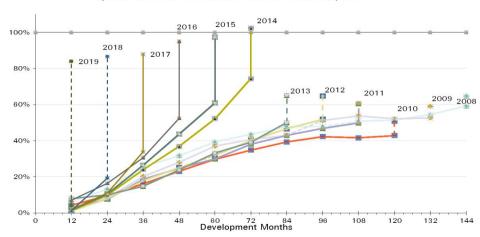
Reported Losses as % of Earned Premiums - Latest ten years



- Roughly half of the non-proportional liability reserves relate to US business
- US business impacted by a handful of large transactions and several large losses where recent development has been adverse
- Non-US business with flattening curves for most of the recent UYs. UY 2016 is impacted by several large losses
- Proportionally higher IBNRs for US business for UY 2014 to 2018

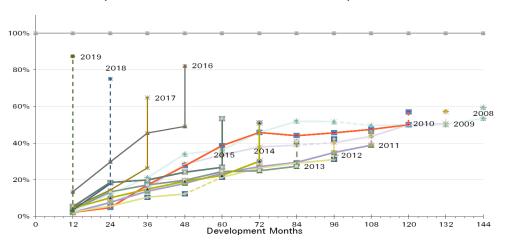
Liability Reinsurance - non-proportional - US

Reported Losses as % of Earned Premiums - Latest ten years



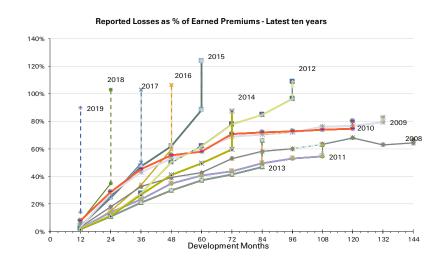
Liability Reinsurance – non-proportional - non-US

Reported Losses as % of Earned Premiums - Latest ten years

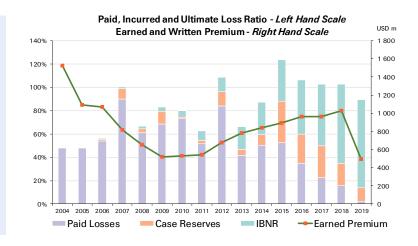


Liability Corporate Solutions – clear improvement expected

| Treaty Year | Earned Premium USD m | | R | Report | ted Lo | ss Ra | tios p | er De | velop | ment | Mont | h | | | | | | Ult. Loss Ratio | Paid Losses | Case Reserves | IBNR |
|----------------|----------------------------|-----|-----|--------|--------|-------|--------|-------|-------|------|------|-----|-----|-----|-----|-----|-----|-----------------------|----------------|------------------|------|
| | | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 | | | | |
| 2004 | 1 526 | 2% | 11% | 20% | 27% | 35% | 38% | 43% | 46% | 47% | 49% | 49% | 49% | 50% | 48% | 48% | 49% | 49% | 48% | 0% | 0% |
| 2005 | 1 091 | 2% | 16% | 26% | 34% | 39% | 42% | 45% | 46% | 46% | 47% | 48% | 48% | 48% | 48% | 48% | | 49% | 48% | 0% | 0% |
| 2006 | 1 066 | 3% | 13% | 22% | 31% | 41% | 47% | 48% | 49% | 51% | 53% | 53% | 53% | 54% | 55% | | | 56% | 54% | 1% | 1% |
| 2007 | 817 | 3% | 21% | 34% | 60% | 65% | 66% | 68% | 84% | 91% | 94% | 95% | 95% | 99% | | | | 101% | 90% | 9% | 1% |
| 2008 | 654 | 3% | 18% | 33% | 39% | 43% | 53% | 58% | 60% | 63% | 68% | 63% | 64% | | | | | 67% | 61% | 3% | 2% |
| 2009 | 517 | 3% | 27% | 43% | 53% | 59% | 69% | 70% | 72% | 76% | 76% | 79% | | | | | | 83% | 68% | 11% | 3% |
| 2010 | 527 | 8% | 29% | 45% | 55% | 58% | 71% | 72% | 73% | 74% | 74% | | | | | | | 80% | 73% | 1% | 6% |
| 2011 | 543 | 2% | 14% | 23% | 35% | 41% | 44% | 50% | 53% | 54% | | | | | | | | 63% | 52% | 3% | 8% |
| 2012 | 676 | 2% | 12% | 28% | 50% | 62% | 78% | 85% | 96% | | | | | | | | | 109% | 84% | 12% | 12% |
| 2013 | 784 | 1% | 11% | 21% | 30% | 37% | 41% | 47% | | | | | | | | | | 66% | 42% | 5% | 20% |
| 2014 | 842 | 1% | 11% | 27% | 41% | 49% | 60% | | | | | | | | | | | 87% | 50% | 9% | 28% |
| 2015 | 894 | 4% | 24% | 47% | 62% | 88% | | | | | | | | | | | | 124% | 52% | 36% | 36% |
| 2016 | 965 | 1% | 15% | 34% | 60% | | | | | | | | | | | | | 106% | 35% | 25% | 47% |
| 2017 | 962 | 4% | 25% | 50% | | | | | | | | | | | | | | 103% | 22% | 27% | 53% |
| 2018 | 1 030 | 7% | 35% | | | | | | | | | | | | | | | 103% | 16% | 19% | 68% |
| 2019 | 493 | 14% | | | | | | | | | | | | | | | | 90% | 2% | 12% | 76% |



- Price adequacy significantly improved in 2019 compared to 2018. 2019 portfolio already reflects partial benefits from remediation and pruning actions future developments likely to be different to historic experience, given material shift in Corporate Solutions portfolio
- High ultimate loss ratios for 2015-2018 (above 100%) reflect the incremental impact of large losses in 2019.
 These mainly relate to portfolios pruned during 2019 (USD 100m in 2018 UY, USD 70m in 2017 UY, USD 60m in 2016 UY, USD 65m in 2015 UY)
- Portfolio includes general and professional liability

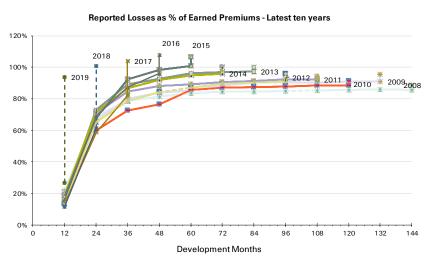




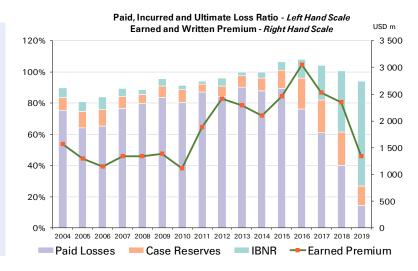
Motor Reinsurance – benefits of improved pricing coming through

| Treaty Year | Earned Premium USD m | | R | leport | ted Lo | ss Ra | tios p | er De | velop | ment | Mont | h | | | | | |
|----------------|----------------------------|-----|-----|--------|--------|-------|--------|-------|-------|------|------|-----|-----|-----|-----|-----|-----|
| | | 12 | 24 | 36 | 48 | 60 | 72 | 84 | 96 | 108 | 120 | 132 | 144 | 156 | 168 | 180 | 192 |
| 2004 | 1 567 | 39% | 71% | 75% | 81% | 81% | 82% | 82% | 82% | 82% | 82% | 82% | 82% | 82% | 83% | 83% | 83% |
| 2005 | 1 296 | 17% | 61% | 67% | 68% | 70% | 71% | 71% | 71% | 72% | 72% | 72% | 73% | 74% | 75% | 75% | |
| 2006 | 1 145 | 3% | 57% | 69% | 73% | 74% | 74% | 74% | 75% | 74% | 74% | 74% | 76% | 76% | 76% | | |
| 2007 | 1 334 | 12% | 66% | 78% | 80% | 81% | 82% | 83% | 83% | 83% | 83% | 84% | 84% | 84% | | | |
| 2008 | 1 343 | 22% | 69% | 79% | 81% | 83% | 84% | 85% | 85% | 85% | 86% | 86% | 86% | | | | |
| 2009 | 1 384 | 20% | 67% | 80% | 84% | 85% | 89% | 90% | 90% | 90% | 91% | 91% | | | | | |
| 2010 | 1 109 | 13% | 60% | 72% | 77% | 86% | 87% | 87% | 88% | 88% | 89% | | | | | | |
| 2011 | 1 883 | 18% | 71% | 85% | 88% | 89% | 91% | 91% | 92% | 92% | | | | | | | |
| 2012 | 2 421 | 14% | 65% | 79% | 84% | 87% | 90% | 90% | 91% | | | | | | | | |
| 2013 | 2 295 | 16% | 73% | 89% | 93% | 96% | 97% | 97% | | | | | | | | | |
| 2014 | 2 097 | 19% | 71% | 87% | 92% | 95% | 96% | | | | | | | | | | |
| 2015 | 2 457 | 18% | 68% | 92% | 98% | 101% | | | | | | | | | | | |
| 2016 | 3 052 | 16% | 69% | 87% | 96% | | | | | | | | | | | | |
| 2017 | 2 532 | 14% | 59% | 82% | | | | | | | | | | | | | |
| 2018 | 2 343 | 12% | 61% | | | | | | | | | | | | | | |

| | Ult. Loss Ratio | Paid Losses | Case Reserves | IBNR |
|---|-----------------------|----------------|------------------|------|
| 2 | | | | |
| % | 90% | 75% | 8% | 6% |
| | 81% | 64% | 11% | 6% |
| | 84% | 65% | 10% | 8% |
| | 89% | 77% | 8% | 5% |
| | 89% | 80% | 6% | 3% |
| | 96% | 84% | 7% | 4% |
| | 91% | 81% | 8% | 3% |
| | 94% | 87% | 5% | 2% |
| | 96% | 84% | 6% | 5% |
| | 100% | 90% | 7% | 3% |
| | 100% | 88% | 8% | 4% |
| | 106% | 89% | 12% | 5% |
| | 108% | 76% | 20% | 12% |
| | 104% | 61% | 21% | 22% |
| | 101% | 40% | 21% | 39% |
| | 94% | 14% | 13% | 67% |



- Business mix leads to different underlying reserve developments (eg positive run-off experienced in Germany, shorter-tail business in Asia and annuity components in Germany and the UK)
- Deterioration of UY 2018 mostly relates to proportional business across all regions, where reserve strengthening was already carried out last year
- UY 2019: growth in the business and current loss ratio reflects changes in business mix
- Pricing has been adjusting upwards following adverse industry loss experience, especially in particular segments (eg US personal and commercial auto)
- Improved pricing driving better than expected profitability for 2019

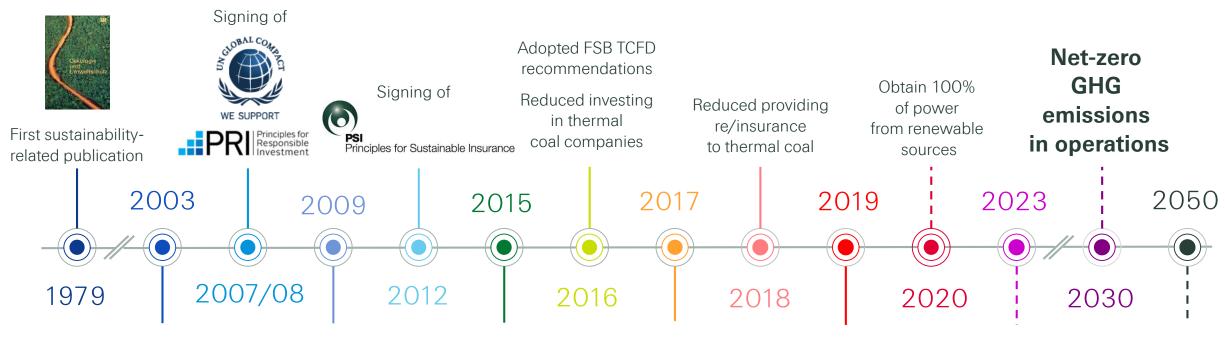


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Sustainability highlights



Swiss Re has a long tradition of sustainability and reinforces this with further ambitious steps towards net-zero emissions



100% GHG neutral

Formal Sustainability Risk Framework developed



Commitment to



Shift of investment portfolio to follow ESG investment benchmarks



Commitments to UN Climate Action Summit



Stop providing re/insurance to most carbon-intensive oil & gas production

Net-zero
GHG
emissions
across entire
business



Swiss Re is implementing an enhanced Group Sustainability Strategy

Our 2030 Sustainability Ambitions



Mitigating **climate risk** and advancing the **energy transition**



Building societal resilience



Driving **affordable insurance** with **digital solutions**

Our guiding principles



➤ We insure, invest, operate and share our knowledge in a way that tackles sustainability challenges and creates long-term value



Swiss Re's Climate Action Plan has 3 key objectives

3 key objectives



Leading provider of physical climate risk solutions

Examples

- Insurance for peak perils (eg tropical cyclones)
- Insurance coverage for secondary perils (eg extreme precipitation, droughts)



Leading provider of solutions for the low-carbon transition

- Sustainable energy and infrastructure solutions (eg renewables such as wind and solar power)
- Sustainable transportation



Building partnerships to develop scalable solutions to mitigate and adapt to climate change

- Partnering with cedents/insurers, corporate clients and public sector clients
- Solutions supporting the transition to low carbon energy system

Key 2019 achievements

USD 10 bn

Total amount of climate protection offered to (sub-)sovereigns

>4000

Wind and solar farms insured

>300

Dialogue engagements with clients on thermal coal

Swiss Re's industry-leading approach to responsible investing

Enhancement

Inclusion

Exclusion



ESG benchmarks and criteria



Thematic investments



Sustainability risk assessments

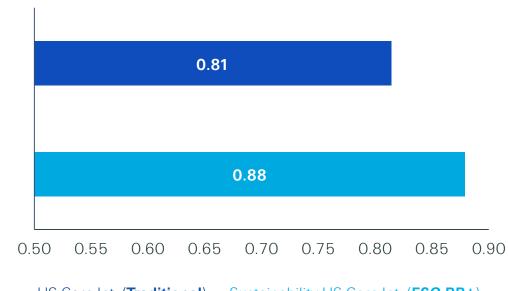
Key 2019 highlights

- ~100% of assets considering ESG criteria
- Swiss Re selected to the 2019 PRI Leaders' Group
- 2019 green, social and sustainability bonds of USD 1.9bn
- New 2024 target of USD 4bn

 New absolute threshold for mining companies and power utility generators

ESG makes economic sense: better risk-adjusted return

Information ratio (risk-adjusted return) from end May 2014 to end December 2019



US Corp Int. (**Traditional**) Sustainability US Corp Int. (**ESG BB+**)

Sources: Barclays, Swiss Re

Swiss Re maintains sustainability leadership with continued efforts

What lies ahead:

Sustainability in underwriting

Further integrate sustainability into business propositions

Sustainability Risks

Revise Sustainability Business Risk Framework Develop carbon steering mechanisms

Responsible Investing

Further quantify, manage and reduce investment exposure to climate risk

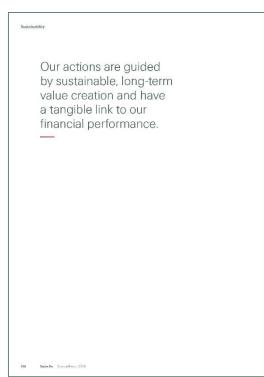
Targets and metrics

Progress on net-zero CO₂ ambitions (operations by 2030, Asset and Liability side by 2050)
Increasingly measure and quantify sustainability performance

Find out more:



Swiss Re's 2019 Sustainability Report



TCFD¹ disclosures in Swiss Re's Annual Report



Appendix



EVM segmental income statement FY 2019

| | | | | Corporate | | | Total | Total |
|--|-------------|---------|---------|-----------|--------------|-------------|------------|---------|
| USD m, unless otherwise stated | Reinsurance | P&C Re | L&H Re | Solutions | Life Capital | Group items | FY 2019 | FY 2018 |
| Underwriting result | | | | | | | | |
| Gross premiums and fees | 51 418 | 24 174 | 27 244 | 4 767 | 2 6 5 6 | | 58 325 | 44 807 |
| Premiums and fees | 50 753 | 23 540 | 27 213 | 4 071 | 2 2 9 6 | | 57 120 | 43 860 |
| Claims and benefits | -36 958 | -15 937 | -21 021 | -2 197 | -1 758 | | -40 913 | -29 904 |
| Commissions | -8 575 | -5 873 | -2 702 | -626 | -334 | | -9 536 | -8 278 |
| Other | 9 | 14 | -6 | 59 | 380 | 4 | 452 | 286 |
| Gross underwriting result – new business | 5 228 | 1 745 | 3 484 | 1 307 | 584 | 4 | 7 123 | 5 965 |
| Expenses | -2 238 | -1 411 | -828 | -875 | -402 | -123 | -3 639 | -3 624 |
| Net underwriting result – new business | 2 990 | 334 | 2 656 | 432 | 182 | -119 | 3 485 | 2 341 |
| Taxes | -625 | -209 | -417 | -90 | 39 | 70 | -607 | -415 |
| Capital costs | -1 266 | -334 | -931 | -178 | -88 | -140 | -1 672 | -1 570 |
| EVM profit - new business | 1 099 | -209 | 1 308 | 164 | 133 | -190 | 1 206 | 356 |
| EVM profit – previous years' business | -2 086 | -1 814 | -272 | -1 081 | -137 | 11 | -3 293 | 638 |
| EVM profit - underwriting | -987 | -2 023 | 1 036 | -917 | -4 | -179 | -2 087 | 993 |
| Investment result | | | | | | | | |
| Mark-to-market investment result | 6 7 5 9 | 3 3 7 0 | 3 388 | 541 | 1 870 | 395 | 9 565 | 895 |
| Benchmark investment result | -4 265 | -2 099 | -2 166 | -357 | -933 | -91 | -5 645 | -1 702 |
| Gross outperformance (underperformance) | 2 494 | 1 272 | 1 222 | 185 | 937 | 304 | 3 920 | -808 |
| Other | 92 | 66 | 26 | 11 | 13 | 1 | 117 | 116 |
| Expenses | -174 | -103 | -71 | -20 | -28 | -26 | -249 | -252 |
| Net outperformance (underperformance) | 2 412 | 1 234 | 1 178 | 175 | 922 | 278 | 3 788 | -943 |
| Taxes | -511 | -269 | -242 | -38 | -188 | -72 | -810 | 167 |
| Capital costs | -535 | -338 | -197 | -25 | -139 | -211 | -910 | -911 |
| EVM profit - investments | 1 366 | 627 | 739 | 112 | 596 | -6 | 2 068 | -1 686 |
| EVM profit | 379 | -1 396 | 1 775 | -805 | 591 | -184 | -19 | -693 |
| Cost of debt | -595 | -273 | -322 | -45 | -151 | -50 | -841 | -67 |
| Release of current year capital costs | 1 911 | 931 | 980 | 176 | 346 | 479 | 2 911 | 3 059 |
| Additional taxes | 610 | 386 | 223 | -52 | 151 | 172 | 881 | -133 |
| Total contribution to ENW | 2 305 | -351 | 2 656 | -727 | 937 | 417 | 2 932 | 2 166 |

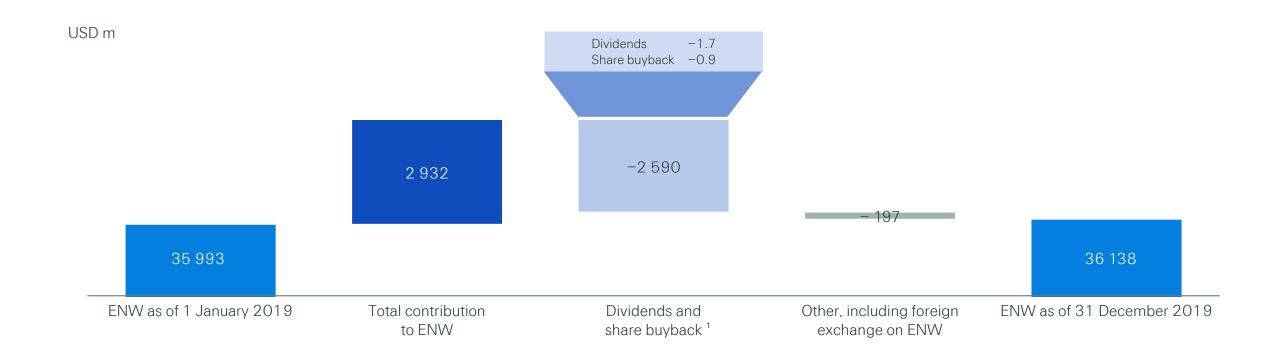


EVM balance sheet FY 2019

| | | | | Corporate | Life | Group | | Total | Total |
|--|-------------|---------|---------|-----------|---------|-------|---------------|---------|---------|
| USD m | Reinsurance | P&C Re | L&H Re | Solutions | Capital | items | Consolidation | FY 2019 | FY 2018 |
| Assets | | | | | | _ | | | |
| Investments | 100 977 | 61 167 | 39 811 | 8 027 | 53 808 | 5 745 | -13 544 | 155 013 | 143 663 |
| Cash and cash equivalents | 5 372 | 3 675 | 1 697 | 1 696 | 2 540 | 2 | | 9 611 | 5 695 |
| In-force business assets | 271 110 | 20 125 | 250 985 | 2 564 | 39 076 | | -46 424 | 266 327 | 223 075 |
| Retrocession assets | 40 701 | 2 744 | 37 957 | 6 741 | 25 049 | | -46 419 | 26 072 | 22 170 |
| Other assets | 8 310 | 5 101 | 3 208 | 1 058 | 1 022 | 1 756 | -8 689 | 3 457 | 3 540 |
| Total assets | 426 470 | 92 812 | 333 658 | 20 087 | 121 496 | 7 503 | -115 075 | 460 480 | 398 142 |
| | | | | | | | | | |
| Liabilities | | | | | | | | | |
| In-force business liabilities | 313 213 | 63 537 | 249 676 | 14870 | 87 513 | 776 | -46 405 | 369 967 | 315 737 |
| Retrocession liabilities | 39 415 | 662 | 38 753 | 1 390 | 25 392 | | -46 445 | 19 752 | 17 114 |
| Provision for capital costs | 8 152 | 922 | 7 231 | 257 | 1 441 | | | 9 850 | 7 569 |
| Future income tax liabilities | 4 5 4 2 | -93 | 4 635 | -264 | 183 | -259 | | 4 203 | 4 264 |
| Debt | 22 185 | 6 9 6 8 | 15 216 | 866 | 1 847 | 626 | -11 807 | 13 718 | 11 180 |
| Other liabilities | 13 941 | 10 681 | 3 260 | 662 | 1 164 | 1 505 | -10 419 | 6 852 | 6 285 |
| Total liabilities | 401 448 | 82 676 | 318 772 | 17 780 | 117 540 | 2 649 | -115 075 | 424 342 | 362 149 |
| Economic net worth | 25 023 | 10 136 | 14 887 | 2 306 | 3 955 | 4 854 | 0 | 36 138 | 35 993 |
| Total liabilities and economic net worth | 426 470 | 92 812 | 333 658 | 20 087 | 121 496 | 7 503 | -115 075 | 460 480 | 398 142 |



Development of ENW

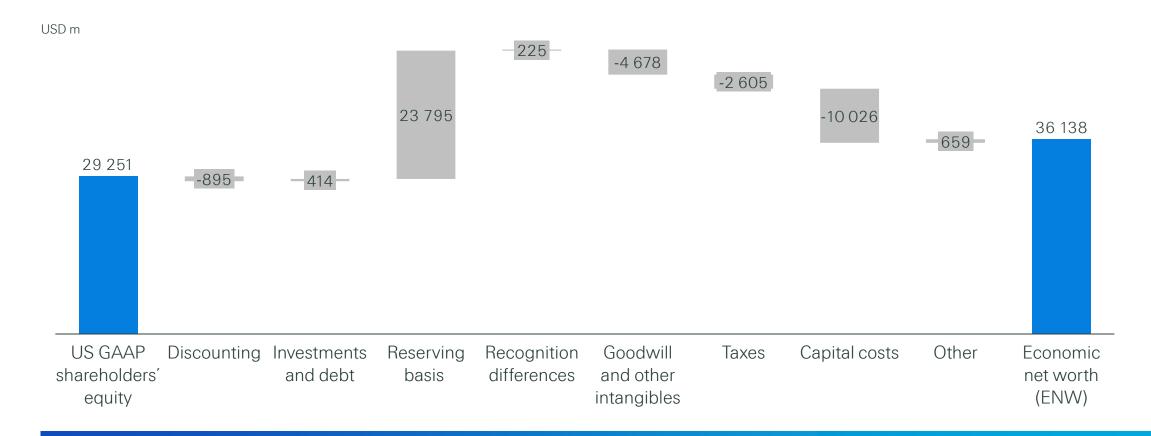


Increase in ENW driven by total contribution to ENW, partially offset by capital returned to shareholders

¹ Includes USD 111m of the share buyback programme announced in 2018 and completed on 15 February 2019, and USD 820m from the share buyback programme launched on 6 May 2019



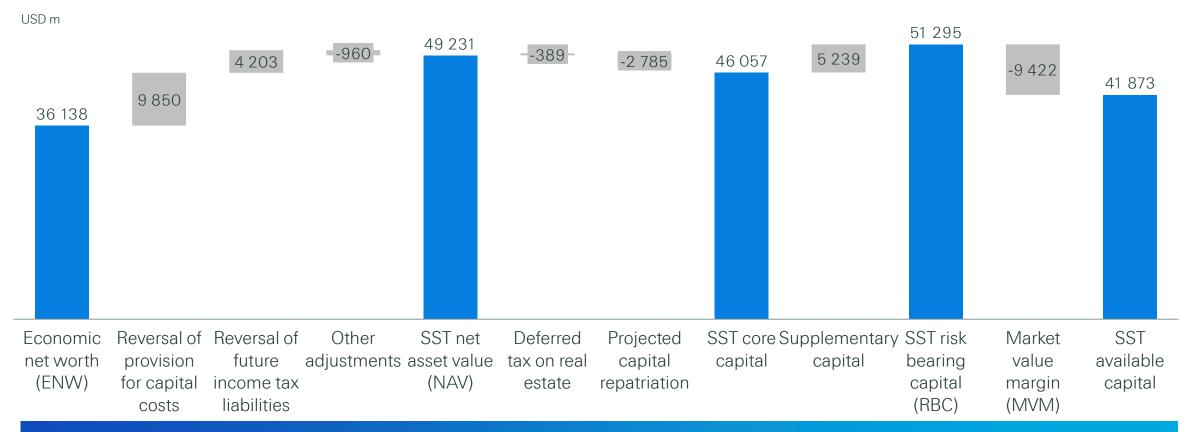
Reconciliation of EVM ENW to US GAAP shareholders' equity



Main variance represents the valuation of liabilities, especially for L&H Reinsurance



Reconciliation of ENW to SST available capital



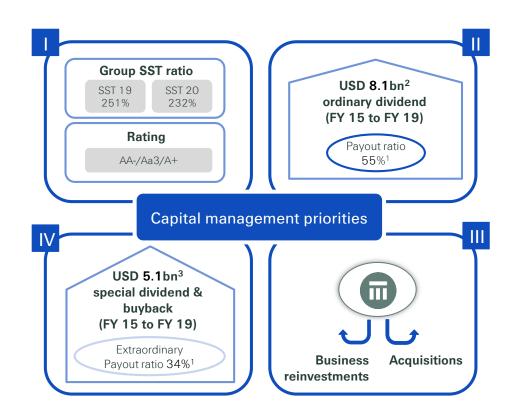
Main adjustments involve reversal of EVM capital costs not relevant for SST capital, as well as projected capital repatriation, supplementary capital and the market value margin (MVM)



Our capital management priorities remain unchanged

Swiss Re's capital management priorities remain unchanged

- Ensure superior capitalisation at all times and maximise financial flexibility
- II. Grow the regular dividend with long-term earnings, and at a minimum maintain it
- III. Deploy capital for business growth where it meets our strategy and profitability requirements
- IV. Repatriate further excess capital to shareholders



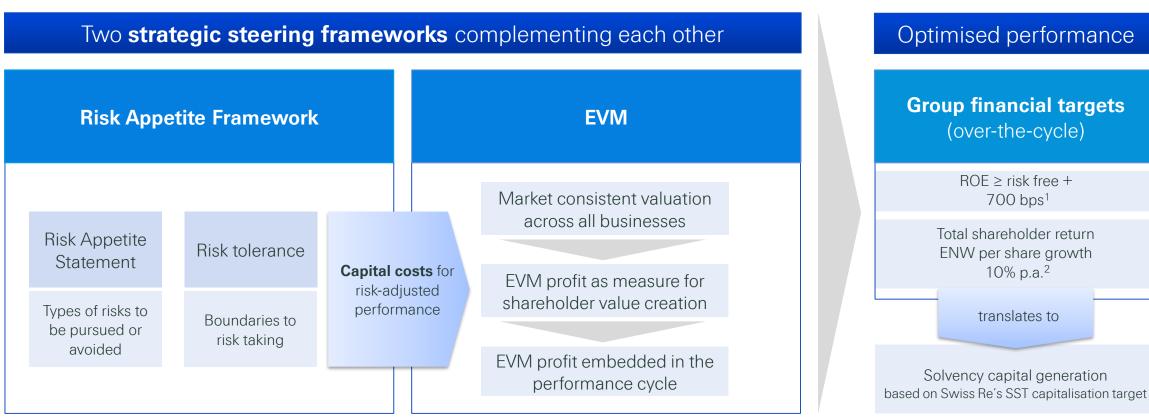
¹ Payout ratio calculated as capital repatriation over total contribution to ENW; assumes AGM approval of the proposed ordinary dividend of CHF 5.90 per share and the share buyback of up to CHF 1bn

³ Includes AGM 2020 proposal for share buyback programme of up to CHF 1bn



² Includes AGM 2020 proposal for ordinary dividend of CHF 5.90 per share

Swiss Re applies holistic capital allocation approach to systematically deploy capital to risk pools and maximise shareholder value creation



Group financial targets (over-the-cycle) ROF > risk free + 700 bps¹ Total shareholder return ENW per share growth 10% p.a.² translates to

² The 10% ENW per share growth target is calculated as follows: (current-year closing ENW per share + current-year closing ENW per share + current-year closing ENW per share + current-year opening balance sheet adjustments per share). This new target applies from 1 January 2016



¹ 700 bps above 10y US Govt. bonds. Management to monitor a basket of rates reflecting Swiss Re's business mix

P&C reserving methods

Chain

Ladder

No to little reported experience

The costing loss ratio ('PO') is the starting reserving estimate based on the underwriter's view of the risk

Initial loss pick (a priori loss ratio or 'APLR') could be the same as PO or be adjusted for new information regarding loss trends, rate changes or more conservative/optimistic underwriter estimates (as approved by the Regional Reserving Committees)

The Bornhuetter-Ferguson ('BF') method assumes that the future claims experience is in line with that anticipated by the initial loss pick assumption and is not based on year to date claims experience

The Benktander method is a weighted average of the BF and Chain Ladder methods. The weighted average is linked to the reported development pattern (i.e. the older the Underwriting Year, the more weight is given to Chain Ladder method)

The Chain Ladder method assumes past trends will be repeated (i.e. based on experience) and extrapolates the current position to

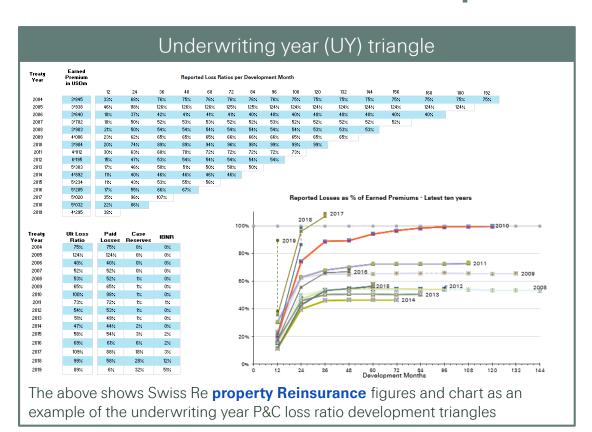
Credible reported experience

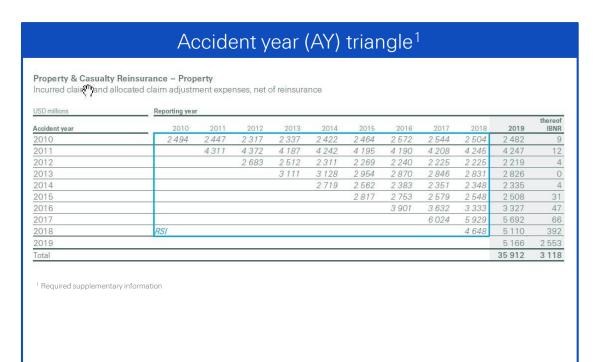
• P&C Reserving indications, particularly for long-tail lines, are generally a blend of the initial costing loss ratio and actual reported experience, with more weighting given to experience over time

ultimate using historical development trends. It is completely independent of PO or initial loss pick

- Reserving for non-traditional business, such as retroactive deals, is carried out on a deal-by-deal basis according to each deal's specifications
- For large events, which are sudden and unexpected, a separate process combines all the relevant expertise in estimating the ultimate loss
- Reserving for claims subject to **periodic payments** depending on survival, eg workers' comp or motor liability, is performed separately
- Reserving for asbestos and environmental (A&E) claims is based on benchmarks which are reassessed annually

Underwriting year triangles disclosed online and accident year triangles disclosed in the Financial Report





The above triangle shows **P&C Reinsurance – property** as an example of the accident year triangles disclosed in the Financial Report

- UY triangle is the basis to determine best estimate ultimate claims
- AY triangle can give an indication of how Swiss Re's initial estimation has developed over time

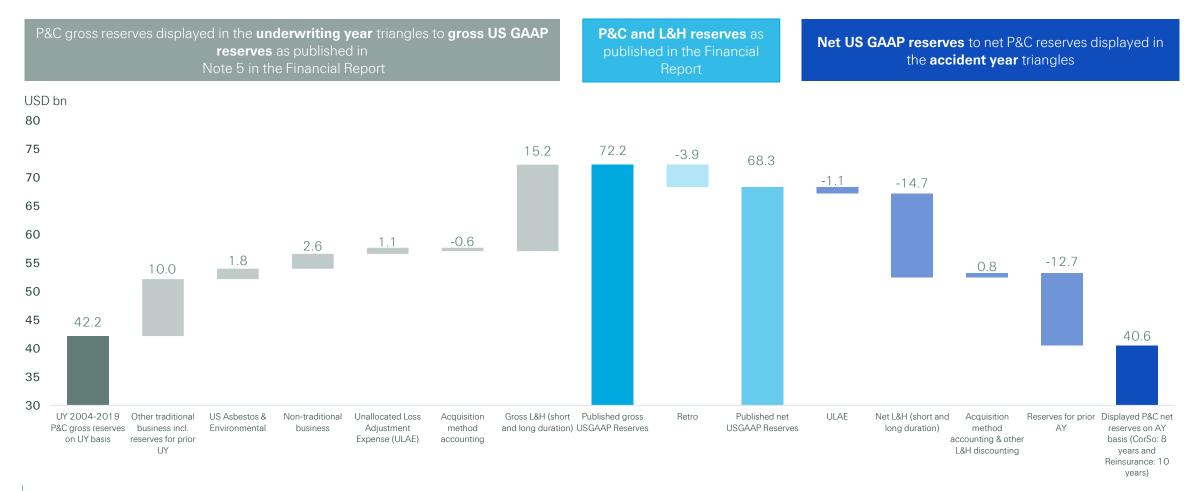


Underwriting and accident year triangles serve different purposes

| | UY triangles | AY triangles ¹ |
|---------------------------|---|--|
| Definition | Underwriting year groups claims information according to the calendar year in which the original policy or reinsurance contract was incepted | Accident year groups claims information by the calendar year in which the claim event (the date of loss) falls |
| Basis | Gross of external retrocession | Net of internal and external retrocession |
| Data | Paid and reported loss ratio triangles, earned premiums net of commissions and <i>latest</i> IBNR | Paid and incurred (i.e. reported plus IBNR) claims triangles |
| Scope | Traditional P&C business | Traditional and non-traditional business |
| Purpose | Project paid or reported claims to ultimate and are the basis for deriving the best estimate reserves Used internally to project to ultimate | Give an indication on how the ultimate loss (i.e. reported plus IBNR) developed over time Constructed in order to comply with US GAAP reporting requirement |
| Number of years disclosed | 16 underwriting years | 10 accident years for Reinsurance and 8 accident years for Corporate Solutions |



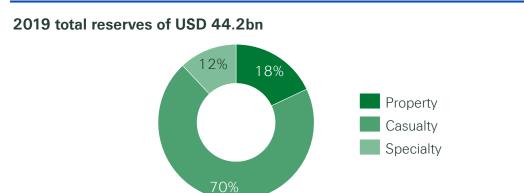
Reserve walk between underwriting and accident year triangles



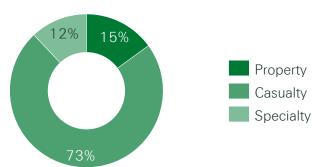
- UY triangles and AY triangles are used for different purposes and are on a different basis
- AY triangles show paid and incurred claims, i.e. reported claims and IBNR, while, UY triangles show paid and reported claims

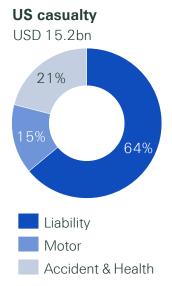
Swiss Re's P&C reserves are large, diversified and resilient

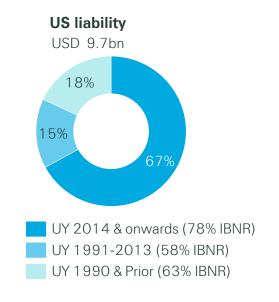


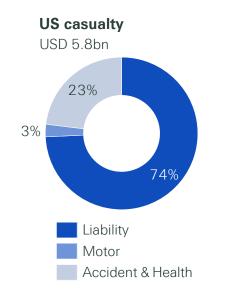


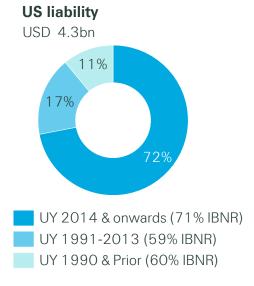












Cautionary note on forward-looking statements

Certain statements and illustrations contained herein are forward-looking. These statements (including as to plans, objectives, targets, and trends) and illustrations provide current expectations of future events based on certain assumptions and include any statement that does not directly relate to a historical fact or current fact.

Forward-looking statements typically are identified by words or phrases such as "anticipate", "estimate", "estimate", "foresee", "intend", "may increase", "may fluctuate" and similar expressions, or by future or conditional verbs such as "will", "should", "would" and "could". These forward-looking statements involve known and unknown risks, uncertainties and other factors, which may cause the Group's actual results of operations, financial condition, solvency ratios, capital or liquidity positions or prospects to be materially different from any future results of operations, financial condition, solvency ratios, capital or liquidity positions or prospects expressed or implied by such statements or cause Swiss Re to not achieve its published targets. Such factors include, among others:

- the frequency, severity and development of insured claim events, particularly natural catastrophes, manmade disasters, pandemics, acts of terrorism or acts of war:
- mortality, morbidity and longevity experience;
- the cyclicality of the reinsurance sector;
- central bank intervention in the financial markets, trade wars or other protectionist measures relating to international trade arrangements, adverse geopolitical events, domestic political upheavals or other developments that adversely impact global economic conditions;
- increased volatility of, and/or disruption in, global capital and credit markets;
- the Group's ability to maintain sufficient liquidity and access to capital markets, including sufficient liquidity to cover potential recapture of reinsurance agreements, early calls of debt or debt-like arrangements and collateral calls due to actual or perceived deterioration of the Group's financial strength or otherwise;
- the Group's inability to realize amounts on sales of securities on the Group's balance sheet equivalent to their values recorded for accounting purposes;
- the Group's inability to generate sufficient investment income from its investment portfolio, including as a result of fluctuations in the equity and fixed income markets, the composition of the investment portfolio or otherwise:
- changes in legislation and regulation, or the interpretations thereof by regulators and courts, affecting the Group or its ceding companies, including as a result of comprehensive reform or shifts away from multilateral approaches to regulation of global operations;
- the lowering or loss of one of the financial strength or other ratings of one or more companies in the Group, and developments adversely affecting its ability to achieve improved ratings;
- uncertainties in estimating reserves, including differences between actual claims experience and underwriting and reserving assumptions;
- policy renewal and lapse rates;
- uncertainties in estimating future claims for purposes of financial reporting, particularly with respect to large natural catastrophes and certain large man-made losses, as significant uncertainties may be involved in estimating losses from such events and preliminary estimates may be subject to change as new information becomes available:

- legal actions or regulatory investigations or actions, including in respect of industry requirements or business conduct rules of general applicability:
- the outcome of tax audits, the ability to realize tax loss carryforwards and the ability to realize deferred tax assets (including by reason of the mix of earnings in a jurisdiction or deemed change of control), which could negatively impact future earnings, and the overall impact of changes in tax regimes on the Group's business model:
- changes in accounting estimates or assumptions that affect reported amounts of assets, liabilities, revenues or expenses, including contingent assets and liabilities;
- changes in accounting standards, practices or policies;
- strengthening or weakening of foreign currencies;
- reforms of, or other potential changes to, benchmark reference rates;
- failure of the Group's hedging arrangements to be effective;
- significant investments, acquisitions or dispositions, and any delays, unforeseen liabilities or other costs, lower-than-expected benefits, impairments, ratings action or other issues experienced in connection with any such transactions:
- extraordinary events affecting the Group's clients and other counterparties, such as bankruptcies, liquidations and other credit-related events;
- changing levels of competition;
- the effects of business disruption due to terrorist attacks, cyberattacks, natural catastrophes, public health emergencies, hostilities or other events:
- limitations on the ability of the Group's subsidiaries to pay dividends or make other distributions; and
- operational factors, including the efficacy of risk management and other internal procedures in anticipating and managing the foregoing risks.

These factors are not exhaustive. Swiss Re operates in a continually changing environment and new risks emerge continually. Readers are cautioned not to place undue reliance on forward-looking statements. Swiss Re undertakes no obligation to publicly revise or update any forward-looking statements, whether as a result of new information, future events or otherwise.

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Corporate calendar & contacts

Corporate calendar

2020

156th Annual General Meeting 17 April 30 April Q1 2020 Key Financial Data Conference call **Management Dialogues** 19 May Zurich H1 2020 Results 31 July Conference call Conference call 30 October 9M 2020 Key Financial Data 20 November Investors' Day 2020 Zurich

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