

CERTIFICATE

The Certification Body
of TÜV SÜD South Asia Private Limited

certifies that



SoftwareOne AG
Corporate Headquarters, Riedenmatt 4
6370 Stans
Switzerland

including the sites and scope of application see enclosure

has implemented Information Security Management System

in accordance with **ISO/IEC 27001:2013**

for the scope of

The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), Onpremise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions

The certificate is valid from **2022-12-26** until **2025-10-31**

Subject to successful completion of annual periodic audits

The present status of this certificate can be obtained through TUV SUD website by scanning below QR code and by entering the certificate number (without spaces) on web page. Further clarifications regarding the status & scope of this certificate may be obtained by consulting the certification body at info.in@tuvsud.com

Disclaimer: - The certification is limited to controls applicable and implemented as documented under the Statement of Applicability

Certificate Registration No. **99 310 00347**

Version of the statement of applicability:
v2.2 dt 20th Sep 2023

Date of Initial certification: **2019-12-26**

(Note: Initially the organization was certified by a different certification body)

Issue Date: **2024-02-16 Rev. 01**



Rahul Kale
Head of Certification Body
of TÜV SÜD South Asia Private Limited,
Mumbai
Member of TÜV SÜD Group

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ENCLOSURE OF CERTIFICATE

Certificate Registration No.: 99 310 00347

| Sites | Scope of application |
|---|--|
| <p>SoftwareOne AG Corporate Headquarters, Riedenmatt 4 CH - 6370 - Stans Switzerland</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Netherlands B.V Naritaweg 177 1043 BW - Amsterdam Netherlands</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), On-premise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareONE Licensing Experts S.R.L. Unirii View building 6-8 Corneliu Coposu Boulevard, 6th Floor, District 3 030606 - Bucharest Romania</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne India Private Limited Tower B, 3rd Floor, Global Technology Park, Bellandur, Marathahalli Outer Ring Road, Devarabeesanahalli Village, Varthur Hobli 560103 – Bangalore, Karnataka, India</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of Managed Cloud, SLMAAdvanced and SAMSimple services and the related support functions</p> |

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| <p>SoftwareOne Netherlands B.V Maliebaan 79 3581 CG Utrecht Netherlands</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), Onpremise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Brasil Rua George Ohm, 230 - 16º andar, Torre B – Brooklin 04576-020 - São Paulo, Brasil</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of Managed Cloud and the related support functions</p> |
| <p>SoftwareOne Czech Republic s.r.o. Vyskočilova 1410/1, 140 00 - Praha 4 Czech Republic</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Slovakia s.r.o. Dunajská 7114/15 811 08 - Bratislava Slovakia</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Mexico AV. Ejército Nacional No. 904 INT. 12A Polanco IV Seccion 11550 - Miguel Hidalgo Ciudad de México, Mexico</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Philippines Corporation 11th Floor, 6780 Ayala Avenue 1226 - Makati City, Philippines</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace and the related support functions</p> |



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| <p>SoftwareOne AB, Färögatan 33, 164 51 Kista, Stockholm, Sweden</p> | <p>The Management of Information Security applies to all Information assets pertaining to development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud, Cloud Support, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Colombia Cra. 49 # 61S-68 Sabaneta, Antioquia, 050001 - Medellin Colombia</p> | <p>The Management of Information Security applies to all Information assets pertaining to software development, implementation and maintenance of SAMSimple, Managed Cloud and back up, Cloud Support, On-premise support, Security Operations Centre (SOC), unified communication services and the related support functions</p> |
| <p>SoftwareOne Colombia Avenida Carrera 45 No. 97-50, Ed. Porto 100, Of. 901 – 904, 110111 Bogotá (Main office) Colombia</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of Help desk/onsite support services and the related support functions</p> |
| <p>SoftwareOne Experts Sdn Bhd, Unit A-13-17, Level 13, Menara UOA Bangsar, No.5, Jalan Bangsar Utama 1 59000 Kuala Lumpur Malaysia</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, implementation and maintenance of SLM Publisher Advisory and the related support functions</p> |
| <p>SoftwareONE Poland Sp. z o.o , ul.. Siedmiogrodzka 9 01-204 Warszawa Poland</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace and implementation and maintenance of SLMAAdvanced, SLM Publisher Advisory, Managed Cloud, Cloud Support and Cloud transformation services and the related support functions</p> |
| <p>SoftwareOne India Private Limited 4th Floor, SM Towers, OMR Seevaram, Perungudi, Chennai - 600096 India</p> | <p>The Management of Information Security applies to all Information assets pertaining to development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Security Operations Centre (SOC), Managed Cloud, Cloud Support, SLMAAdvanced, SAMSimple services and the related support functions</p> |



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| <p>SoftwareOne India Private Limited 7th Floor, International Tech Park, Phase-I/Block-I, Village Behrampur Road, Near Sector-59 Gurugram, Haryana - 122101 India</p> | <p>The Management of Information Security applies to all Information assets pertaining to implementation and maintenance of Managed Cloud, Cloud Support, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Bulgaria EOOD 141, Tsarigradsko Shose Blvd / VIP Security Building, Floor 2 1784 Sofia Bulgaria</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), Onpremise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne Spain EDIFICIO CRISTALIA PLAY - Parque Empresarial Cristalia - C/ Via de los Poblados 3, Edif. 4b, 1° plant 28033 - Madrid Spain</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), Onpremise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |
| <p>SoftwareOne UK Ltd 41-47 Hartfield Road SW19 3RQ - Wimbledon United Kingdom</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), Onpremise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |



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| <p>Predica Sp. z o. o. ul. Altowa 2, Warszawa 02-386 Polska Poland</p> | <p>The Management of Information Security applies to all Information assets pertaining to operations and delivery of SAP, development and maintenance of Pyra Cloud and Goatpath Marketplace, implementation and maintenance of Managed Cloud and back up, Cloud Support, Security Operations Centre (SOC), Onpremise support, Help desk/onsite support services, Cloud transformation services, unified communication services, SLM Publisher Advisory, SLMAAdvanced, SAMSimple services and the related support functions</p> |

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