

# Financial Relationship



## Overview

The Red Cross processes all invoicing functions through the Shared Services Center. Shared Services is a centralized processing center for key accounting functions located in Charlotte, NC.

Invoices are generated four times per month and are distributed via mail or our electronic solution - Invoice Central. Invoice Central allows customers to view, print, export and/or pay invoices and statements online through a secure website.

## Invoice Example

1. ISBT128 Product Codes
2. Donor Identification Number (DIN) will appear in same column as Whole Blood Number's (WBN)
3. Modifiers will appear with DINs
4. Service will appear at "order" level (no DIN).
5. Service Fee billing codes display quantities as single or multiple units.
6. Fees for ABO/RH are built into the price.

AMERICAN RED CROSS		DETAILED INVOICE BY SHIPMENT BLOOD SERVICES				
MAIN COUNTY HOSPITAL		INVOICE NUMBER:	42012511			
		CUSTOMER NUMBER:	N022MAIN-100001			
		SELLING UNIT:	BD03-022-Rgn Name			
		INVOICE DATE:	30-Sep-2023			
SEQ NO	PRODUCT	DESCRIPTION	WBN/DIN	QUANTITY SHIP/RTN	UNIT PRICE	TOTAL
00009	Order/PO No. S0934004568222	Shipment Date: 09-27-2023			Total	\$ 1,860.00
00010	N022E 033 SV00	O_N-Red Cells AS-1 500mL LeuRed	W20011614673300D	1	\$ 380.00	\$ 380.00
00011	N02288801	O_N-Anti-CMV negative	W20011614673300D	1	\$ -	\$ -
00012	N022E 033 SV00	B_N-Red Cells AS-1 500mL LeuRed	W200923067359000	1	\$ 300.00	\$ 380.00
00013	N02285680	B_N-HEMOGLOBIN S, PER TEST	W200923067359000	1	\$ -	\$ -
00014	N022E 033 SV00	A_N-Red Cells AS-1 500mL LeuRed	W20172311918000C	1	\$ 300.00	\$ 300.00
00015	N022E 033 SV00	O_P-Red Cells AS-1 500mL LeuRed	W20172310668800*	1	\$ 300.00	\$ 300.00
00016	N022E 033 SV00	O_P-Red Cells AS-1 500mL LeuRed	W20172309902300V	1	\$ 300.00	\$ 300.00
00017	N022C6I	Anti-CMV Neg/Test (CMVN)	SF0934004568222	1	\$ 50.00	\$ 50.00
00018	N022B6I	Hemoglobin S, per test	SF0934004568222	1	\$ 50.00	\$ 50.00
00019	N022J8B	SHP-Unscheduled	SF0934004568222	2	\$ 50.00	\$ 100.00

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1. Some Products are listed with zero credits and debits. This is specific to each customer's contract.
2. If a product is CMV Negative they will have the eP Modifier Code N0XX88801. This code does not bill for CMV testing. The N0XXC6I is added to the order if CMV negative products are ordered.
3. Shipped totals include Transfers IN.
4. Returned totals include Transfers OUT.
5. Sometimes Shipment codes are not logical as we have only a limited amount of codes to work with.

## Detailed Activity

Product Shipments: The first set of products listed on your invoice is shipments to your hospital facility.

1. The shipment number starts with the "S0935" number and can be located on each of your packing slips.
2. Products are listed in order of the shipment number. Since shipments are in order sequentially, they will also appear in date order.
3. All associated charges are linked to the shipment number.

Product Returns: The next set of products on your invoice are Returns.

1. A return will be noted by Rtn/PO no: in the Product column. The number you will see is the Connect order number associated with that return, along with the return date.

Product Transfers IN: The next set of products on your invoice will be Transfers done into your hospital.

1. A Transfer will be noted by Tfr/PO No: in the Product column. Look at the Description column and you will see the first two letters of the transfer are TO.
2. Products are listed in order of the associated Connect Transfer ID number in Connect.
3. You will find the transfer date in the Description column. This transfer date is the date that the transfer was created in Connect

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Product Transfers OUT: The next set of products on your invoice will be Transfers done out of your hospital.

1. This type of Transfer will be noted by XFR RTN/PO No: in the Product column. Look at the Description column you will see the first two letters of this kind of transfer are TR.
2. Products are listed in order of the associated Connect Transfer ID number in Connect.
3. You will find the transfer date in the Description column. This transfer date is the date that the transfer was created in Connect.

## Customer Invoice Cycles

Customers are invoiced four times a month.

- First three invoice cycles occur on Tuesdays.
  - Invoices available on Wednesdays
  - Each cycle includes transactions from the prior Monday through Sunday.
- Final invoice cycle occurs the first business day of the new month.
  - Invoice available the third business day.
  - Fourth invoice cycle includes transactions through the last day of prior month.

OCTOBER 2023						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10 <i>Inv Cycle #1</i> <i>Orders 10/1 - 10/8</i>	11	12	13	14
15	16	17 <i>Inv Cycle #2</i> <i>Orders 10/9 - 10/15</i>	18	19	20	21
22	23	24 <i>Inv Cycle #3</i> <i>Orders 10/16 - 10/22</i>	25	26	27	28
29	30	31 <i>Inv Cycle #4</i> <i>Orders 10/23 - 10/31</i>	1	2	3	4

- Four invoice cycles per month
- First three cycles occur on each Tuesday, orders billed through prior Sunday.
- Final invoice occurs on first business day of next month, through last day of month.

