



Core IT Modernization

Intelligent Operations Accelerator

Are you unable to bring ITIL driven streamlining, automation, and orchestration to the organization? Are you witnessing the watermelon effect with your data looking green, but customers rating you in the red? Many organizations face high costs and complexity in running operations. Monitoring is siloed, making it near impossible to connect the dots for a complete picture, while they deal with tool sprawl and are unable to pinpoint root causes. In fact, IT teams spend most of their time just making IT systems run as they are supposed to — business as usual. This squeezes time for innovation and can make internal customers skeptical of the services provided by IT departments.

Many have invested in ITSM tools, often to find them even more expensive to upgrade. Organizations that have taken the leap with artificial intelligence and

machine learning to jumpstart automation often find they have fallen short of optimization.

Persistent's Intelligent Operations Accelerator

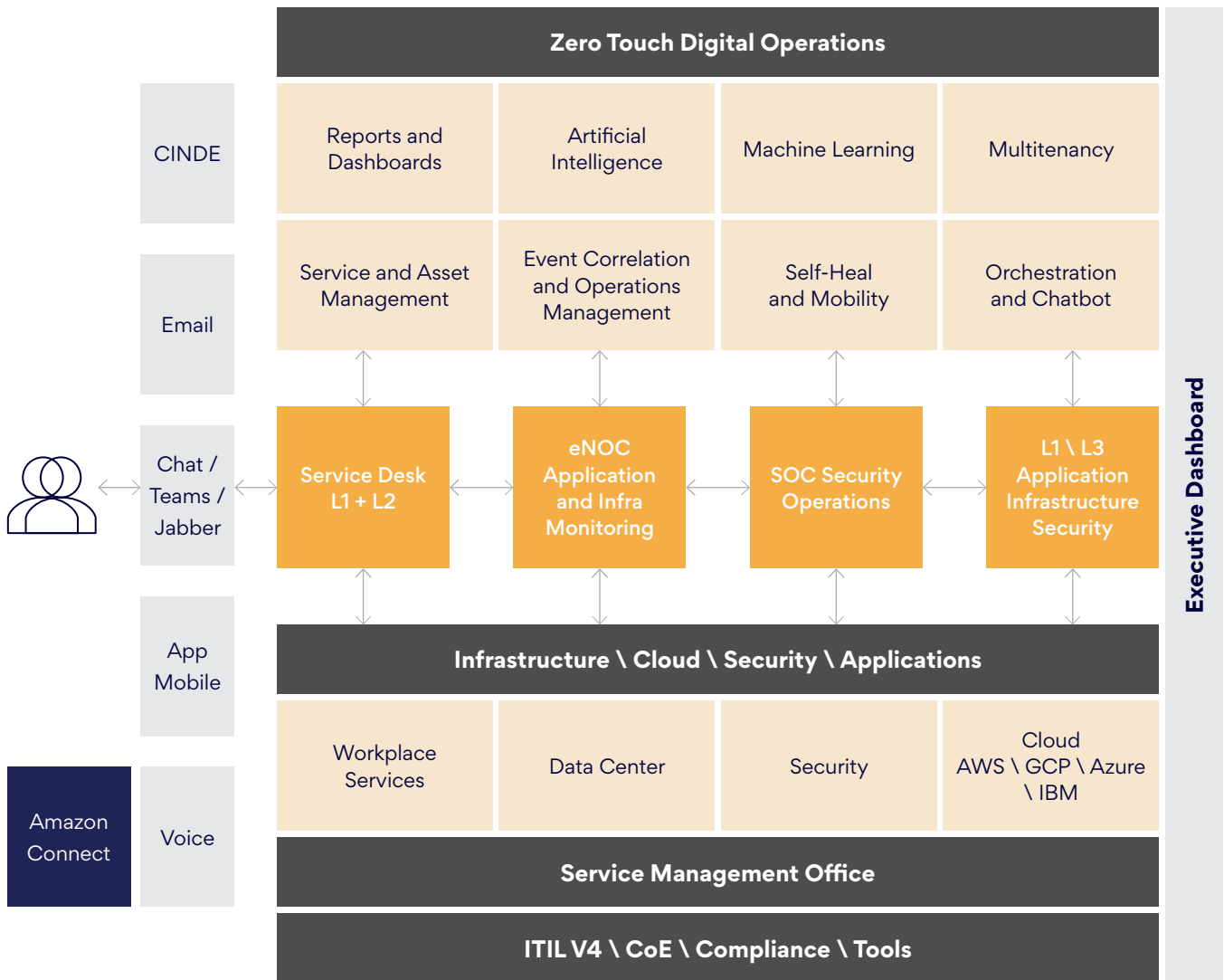
Persistent has created a CoE (Center of Excellence) focused on this issue for IT operations at the intersection of people, processes, and technology. It houses expertise to streamline processes, consolidate tools, and bring in automation and orchestration using a service management platform as a transformational enabler.

Persistent Intelligent Operations provides multi-skilled 24x7x365 support using our intelligent service management framework that can **reduce OPEX by**

50% and **go-live in just four to eight weeks** for simple to medium complexity deployments. We provide out of the box integration of the ITSM platform with infrastructure, application performance monitoring and collaboration tools, and active directory integration to converge into the single source of truth — a configuration management database (CMDB).

We help you ensure delivery excellence and identify the “art-of-the-possible”.

“Always On” Integrated Operating Model



Take the pressure and annoying nuances off day-to-day IT operations.

[Request a Consultation](#)

About Persistent

We are a trusted Digital Engineering and Enterprise Modernization partner, combining deep technical expertise and industry experience to help our clients anticipate what's next. Our offerings and proven solutions create a unique competitive advantage for our clients by giving them the power to see beyond and rise above. We work with many industry-leading organizations world-wide including 14 of the 30 most innovative US companies, 80% of the largest banks in the US and India, and numerous innovators across the healthcare ecosystem. Our company fosters a values-driven and people-centric work environment. Our strength of over 22,500+ employees is spread over 18 different countries across the globe.

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