Persistent

Support Suite

Persistent's Support Suite enables Appian support team to become more efficient—by focusing on the infrastructure parameters that are relevant to Appian and by automating the most common tasks that Appian support teams perform.

Support Suite provides tools and dashboards that automate the Appian server, monitoring best practices recommended by Appian for all servers in simple and cluster environment—engine details, exception logs and provide alert facility to support teams in case their engines are down, or memory and storage have reached a customized threshold limit.

Support Suite
Support Suite is a set of powerful tools for Appian platform support teams— it automates monitoring and support for Appian instances.

Appian Instance Dashboard

Monitor Appian engine status (for all engines), disk availability percentage, engine warning—all in one dashboard for simple and clustered Appian environment.

Monitor Process Exceptions

Filter Appian process exceptions by application and process model.

Monitoring Checklist

Appian recommended monitoring checklist, for each server or an instance in cluster, on one dashboard—CPU utilization, HDD space, RAM and Java Heap space.

Monitor Server Logs

See the contents of log files directly from the application. Search within log files based on keywords.

Upload/Download Plugins/Apps

Upload and download Appian plug-ins, web applications from the environment with one click—as simple as that!

Alert to Admins

Alert console panel that enables the support team to set and customize the alert threshold for CPU, memory, disk usage and running engines.

About Persistent

Persistent Systems (BSE & NSE: PERSISTENT) builds software that drives our customers' business; enterprises and software product companies with software at the core of their digital transformation.
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