







Accelerate time to value with a Gold Premier Success Plan

Your success is our priority.

The Gold Premier Success Plan offers Okta’s fastest technical support and the most personalized level of engagement from a highly knowledgeable account team — who will gain a deep understanding of your business goals and ensure you get the most value from Okta’s solutions as your Identity needs grow and evolve.

| Benefits | Details |
|--|---|
|  <p>Training Empower your organization</p> | <p>Access to on-demand introductory Okta training 20% discount on Public Instructor-Led Training and additional on-demand training</p> |
|  <p>Community Learn, connect, and collaborate</p> | <p>Grow your skills, connect with peers, and collaborate with our team of product experts</p> |
|  <p>Customer Support Access critical expertise</p> | <p>24/7 online and phone support availability 30 minute response time for your highest priority cases</p> |
|  <p>Customer Success Services Maximize your value</p> | <p>An assigned Customer Success Manager (CSM), who is an <u>Okta Certified Professional</u> and will work with you to develop and achieve a customized success plan for your organization</p> |
|  <p>Technical Resources Partner on technical strategy</p> | <p>Access to Technical Account Managers (TAMs), who have deep technical expertise and can provide product-specific technical best practices</p> |
|  <p>Add-On Services Further accelerate time to value</p> | <p>Dedicated Customer Success Executive Mission Critical Support</p> |



We are relentlessly committed to ensuring our customers thrive.

Your assigned CSM will engage in strategic planning and business reviews to help ensure you are obtaining ongoing business value from your investment with Okta.

You will also have access to TAMs, who can help guide you through technical best practices of implementation, configuration, security, and other efforts relevant to your organization.

Your Gold account team will help you maximize value, partner with your organization, and align our strategic roadmaps.

"Our Customer Success Manager has been tremendous and so has everybody else she's brought to the table"

Curtis Salinas

Senior Director, Strategic Planning & Operations, Slack

[Read their story](#)

Contact your Account Executive or email sales@okta.com to learn more.

About Okta

Okta is the World's Identity Company. We free everyone to safely use any technology—anywhere, on any device or app. Our Workforce and Customer Identity Clouds enable secure yet flexible access, authentication, and automation that transforms how people move through the digital world and puts Identity at the heart of business security and growth.