

Your Details

Surname: Mr / Mrs / Miss..... First name:

Address:

Contact no. (fixed): Mobile no:

Citizen of Mauritius: Yes No Email address:

ID no./ Passport no.:

Choose The Offers/ Packages You Wish To Cancel/ Downgrade

Standard Box	Smart Box	Broadband-only offers		A La Carte TV
<input type="checkbox"/> TV & Broadband 10Mbps Rs 949/ month	<input type="checkbox"/> TV & Broadband 10Mbps Rs 999/ month	<input type="checkbox"/> Broadband Social Rs 100/ month		<input type="checkbox"/> RTL9
<input type="checkbox"/> TV & Broadband 20Mbps Rs 1,499/ month	<input type="checkbox"/> TV & Broadband 20Mbps Rs 1,549/ month	<input type="checkbox"/> Broadband Decouverte Rs 249/ month		<input type="checkbox"/> CN
<input type="checkbox"/> TV & Broadband 30Mbps Rs 1,999/ month	<input type="checkbox"/> TV & Broadband 30Mbps Rs 2,049/ month	<input type="checkbox"/> Broadband 10Mbps Discovery Rs 499/ month		<input type="checkbox"/> TiJi
<input type="checkbox"/> TV & Broadband 100Mbps Rs 3,999/ month	<input type="checkbox"/> TV & Broadband 100Mbps Rs 4,049/ month	<input type="checkbox"/> Broadband 10Mbps Rs 799/ month		<input type="checkbox"/> B4U Movies
		<input type="checkbox"/> Broadband 20Mbps Rs 1,349/ month		<input type="checkbox"/> Toonami
		<input type="checkbox"/> Broadband 30Mbps Rs 1,849/ month		<input type="checkbox"/> Colors
		<input type="checkbox"/> Broadband 10Mbps (no FUP) Rs 2,849/ month		<input type="checkbox"/> Ushuaia TV
		<input type="checkbox"/> Fibre Internet 50Mbps Rs 1,100/ month		<input type="checkbox"/> Nina TV
		<input type="checkbox"/> Fibre Internet 100Mbps Rs 1,200/ month		<input type="checkbox"/> Warner TV
		<input type="checkbox"/> Fibre Internet 200Mbps Rs 1,700/ month		<input type="checkbox"/> Histoire TV
		<input type="checkbox"/> Fibre Internet 300Mbps Rs 2,200/ month		
		<input type="checkbox"/> Fibre Internet 500Mbps Rs 3,500/ month		
		<input type="checkbox"/> Fibre Internet 1Gbps Rs 4,700/ month		

4K Smart Box

<input type="checkbox"/> TV & fibre Internet 50Mbps Rs 1,200/ month	<input type="checkbox"/> TV & fibre Internet 100Mbps Rs 1,500/ month
<input type="checkbox"/> TV & Broadband 200Mbps Rs 2,000/ month	<input type="checkbox"/> TV & fibre Internet 300Mbps Rs 2,500/ month
<input type="checkbox"/> TV & fibre Internet 500Mbps Rs 3,800/ month	<input type="checkbox"/> TV & fibre Internet 1Gbps Rs 6,500/ month

Bouquet Sensation Bollywood Pack Ciné Pack Bouquet Emotion Bouquet Integral
 Entertainment pack Dual Room OCS Pack Discovery pack SONY pack
 Bouquet Intense Kids Pack Bouquet Explorer M6 Special TFI Special
 All my.t TV pack UTV Special my.t TV app Junior Pack Cinema & Series pack
 Bollywood Mega Pack

OTT offers

DStv Stream Access
Rs 390/ month DStv Stream Compact
Rs 800/month DStv Stream Premium
Rs 2,500/ month
 DStv Stream Family
Rs 600/ month DStv Stream Compact Plus
Rs 1,500/ month

Reason for cancellation

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Do you wish to cancel your Fixed line services? Yes No Do you wish to cancel your ALO offer? ALO 100 ALO 400

Your New Broadband Offers

Broadband 10Mbps
Rs 799/ month Broadband 10Mbps
Rs 499/ month Internet 20Mbps
Rs 1,100/ month Internet 50Mbps
Rs 1,200/ month Internet 100Mbps
Rs 1,700/ month
 Internet 500Mbps
Rs 3,500/ month Internet 1Gbps
Rs 4,700/ month

Specify The Equipment Being Recovered

<input type="checkbox"/> Optical Network Terminal (ONT) <input type="checkbox"/> Smart box: B760HS2 <input type="checkbox"/> 4K Smart box: HE2704 <input type="checkbox"/> White decoder: B700v2 <input type="checkbox"/> Smart Box Pro: HP4411 <input type="checkbox"/> Black decoder: B700v5	Serial no. of ONT:
	Serial no. of 1 st STB:
	Serial no. of 2 nd STB:
Equipment recovered Tick if recovered	Equipment recovered Tick if recovered
ONT	<input type="checkbox"/> 1st STB <input type="checkbox"/> 2nd STB
Adaptor & power cable	Set-Top box
Phone line (RJ11)	Power cable
Ethernet cable (RJ45)	Remote control
Optical fibre (yellow colour)	HDMI cable
	AV cable
	Ethernet cable (RJ45)

consent

I/ We hereby agree that the cancellation is subject to the general and specific terms and conditions applicable for this service. Terms & Conditions are available on www.home.my.t.mu.

Full name (BLOCK LETTERS):

Signature: Date:

Document checked & verified by:

Name of officer: Signature: