

Customer Standing Committee (CSC) Meeting 37

19 February 2020 @ 18:00 – 19:30 UTC

Agenda, Notes and Action Items

Action Items:

Action 01 37 2020 PTI: Review presentation of performance to present also number of SLA met. To inform CSC at its next meeting on feasibility.

Action 02 CSC: Chair to send letter to ccNSO and GNSO Councils to seek their approval SLA change

Action 03 37 2020: PTI to provide presentation. Expect PTI to explain in detail, also to talk about changes.

Action 04 37 2020: All - Nominate chair and vice-chair by 28 February 2020, 23.59UTC

1. Welcome and Introduction

2. Action items (only report on open items)

Action Items		
Action 01 36 2019	PTI to send latest version amended SLA creation and transfer to CSC to seek formal approval	Completed
Action 02 36 2019	CSC and PTI to approve proposed amended SLA formally	Completed from CSC side, awaiting formal notification PTI (item 4 on the agenda)
Action 03 36 2019	After CSC and PTI have approved SLA change, CSC to seek approval for amendment from ccNSO & GNSO Councils	(item 4 on the agenda)
Action 04 36 2019	PTI to provide update implementation amended SLA creation and transfer ccTLDs by next meeting	Completed
Action 05 36 2019	PTI to provide overview of items to consider CSC is entitled and / or should monitor under the IANA Naming Function Contract (including the SOW) by the February meeting	Completed (item 5 on the agenda)
Action 06 36 2019	CSC secretariat to provide overview of work items under CSC charter by the February meeting	Completed, item 5 on the agenda.
Action 07 36 2019	Chair ensure discussion on scope of performance monitoring topic of March face-to-face meeting (ICANN67)	On agenda Cancun f-2-f
Action 08 36 2019	Amy to draft email request, to be sent by Liman to chair BTC	Completed
Action 09 36 2019	Chair to send email request to chair BTC	Completed
Action 10 36 2019	CSC Secretariat to confirm November and December 2020 meeting dates and time after completion 2020 selection process CSC members	To be completed in September (post selection membership CSC)

Action item listed all completed.

3. PTI Performance January 2020

a) PTI report to CSC

Informational

PTI: Performance in January met 98,1% of the SLAs. One SLA missed: Delegation requests. When submitted there was not enough supportive documentation for the two delegation requests. Needed to be provided afterwards, which took several iterations. When updated SLA would have applied, SLA would

most likely been met as time the ccTLD Manager takes is not taken into account. However, when many iterations are needed, threshold may not be met.

Dmitry Burkov: Very strict approach on ccTLD SLA may be wrong and sends bad signal. Third parties who will have their own rules. Need to be careful, more concerned about technical parameters.
 Changed SLA will take away the strain. Focus need to be on work PTI and not on TLD operators
 Time will tell. Go along with proposed changes, and if still problems need to address at the time

Additional remark: at some point new round for gTLD will be effective. CSC needs to be ready for that new future. Be careful with metrics. At this stage no issue. Processing time ccTLD ccTLD Delegation and Transfer request varies also reflecting the variation in ccTLDs.

Nigel Cassimire: Performance is expressed in % achieved. However it is Number of metrics/SLAs met. Suggest to add number for better understanding by community.

Action 01 37 2020 PTI: Review presentation of performance. to present also number of SLA met. To inform CSC at its next meeting on feasibility.

b) CSC Findings PTI Performance

For approval

Amy: Standard language on % met

Changes to SLA tables

Nigel Cassimire: repeat table headings

Action 01 ICANN staff: update presentation tables repeat headings

Findings report to be published after update completed.

4. SLA Amendments – Updates

4.1 Update of processes.

Informational

Both PTI and CSC have agreed on SLA change Delegation and Transfer of ccTLDs

4.2 Letter to ccNSO and GNSO Council seeking approval for amended SLA

Informational

Action 02 CSC: Chair to send letter to ccNSO and GNSO Councils to seek their approval SLA change

5. Scope of role CSC

Informational

Acknowledge receipt of DNSSEC overview

Offer to do Cancun: worth to engage with TCR.

Brett Carr: Document focuses on DNSsec, at one point discuss other areas as well

Dmitry Burkov: news during latest key signing ceremony.

Close to not normal situation, broken safe. Fortunately ceremony closed in time. Break procedure/ of course follow exceptional steps, but not good.

Key point is trust in procedure, there are technical consequences some part of ISP/need-user care about DNSSEC. Not everyday problem. Should understand risk and problems. Regional design of the system
 All equipment to be used has limited live-time. Personal opinion: proposals to be changed

Chair: There is a point that it relates to naming Function. Looking forward to presentation in Cancun

If needed take further steps to define the role of the CSC in this. Evaluate the review of requirement, but CSC may not be best positioned to do so. Kick-off in Cancun and take it from there. Dmitry Burkov:

Expectation is more detail on what has happened and proposal to improve

Action 03 37 2020: PTI to provide presentation. Expect PTI to explain in detail, also to talk about changes.

Alejandra Reynoso: List of Trusted community reps, invite Trusted community reps?

Naela: Frederico Neves is TCR. Will be in Cancun.

With respect to TCRs: Some TCRs are on the list since initiation process. Maybe introduce rotation

6. IFRT Update

Informational.

Amy: Last of scoping documents (rules of engagement, detailed scope of review and workplan) adopted.

Scoping documents have approved

Set up for Cancun: CSC and IFRT (Wednesday block 3). CSC Findings and role important for IFRT.

7. Chair and Vice-Chair election

Informational: According to the internal procedure the regular chair and vice -chair election for regular one year term takes place at or around the Community Forum (this year ICANN67). CSC Internal Chair and Vice-Chair election procedure: <https://www.icann.org/en/system/files/files/csc-appointment-procedure-04nov19-en.pdf>

Background: Lars-Johan Liman became chair as the change in members resulted in both the former chair and vice-chair leaving before end of term as chair and vice-chair.

Rotation of members in October, chair and vice-chair in Spring (March time frame) to allow new members and liaisons, if any, to weigh-in in chair/vice-chair election.

Susceptibility to procedural issue 50% of voting members (2 members) are up for (re-)selection. Note: Chair is Preferably member, and election is preferably in March timeframe.

Dimitry Burkov: Follow the procedure. Restore the normal rhythm.

For the record Dmitry Burkov nominated Lars- Johan Liman for chair and Brett Carr as vice -Chair
Action

Timeline

- Nominations closes at February 28 2020 23.59 UTC.
- Nominees to confirm nomination by 3 March 23.59 UTC.
- Take vote at Cancun meeting: 9 March (or at alternative meeting)

Action 04 37 2020 All: Nominate chair and vice-chair by 28 February 2020, 23.59UTC

8. Meetings in ICANN67 Cancun:

- CSC Public Session: Monday, 09 March 2020, 13:30-15:00
- RySG Update: Tuesday, 10 March 2020, tbd Gaurav & Dmitry
- ccNSO Update: Wednesday, 11 March 2020, 09:00-10:00 Alejn
- CSC/BTC Joint Session: Wednesday, 11 March 2020, 11:30-12:00
- CSC/IFRT Joint Session: Wednesday, 11 March 2020, 13:30-15:00

9. AOB

Plan B if meeting Cancun is cancelled. At time of the call not decided whether to cancel the Cancun in person meeting. In this situation ready for plan B: have an open, regular conference call, date to be determined. CSC is small committee, observers not more than 10. CSC to defer other meetings.

ccNSO-GNSO joint SIFR Guideline. The CSC was informed the ccNSO and GNSO Councils have adopted their Joint Special IANA Function Review Guideline. This is relevant for the CSC as it is follow-up after exhaustion of the Remedial Action Procedure.

10. Adjourn: 19.00 UTC