

Customer Standing Committee (CSC) Meeting 52

21 July 2021 @ 18.00 – 19.00 UTC

Agenda

- **Action item 01 52 2021:** CSC emmbers to approve CSC report on-line
- **Action 02 52 2021:** secretariat to alert CSC membership to stand as liaison to the Efectiveness review team.
- **Action 03 52 2021:** secretariat to include selection CSC liaison to Effectiveness review team on agenda 22 September meeting
- **Action 04 52 2021:** Secretariat to propose date for joint CSC /PTI Board meeting during or around ICANN72

1. Welcome & Roll Call

Meeting was not quorate, Decisions are taken on-line

Action Items		
Action item 01 51 2021	Staff to prep new text circulate to chair and vicechair and then circulate to full CSC	Completed
Action item 02 51 2021	CSC to appoint liaison to Effectivenss review team by September meeting	Pending, see also agenda item 6
Action item 03 51 2021	Staff to organize meeting between CSC and PTI Board during or around ICANN72	Pending

All action items for meeting 52 were completed.

2. Performance IANA Naming Function June 2021

a) *PTI report to CSC June 2021.*

PTI: Performance June 2021 was 100 % and No escalation to report

b) *CSC Findings PTI Performance June 2021.*

Excellent: 100%

Approval of report online.

Action item 01: CSC emmbers to approve CSC report on-line.

3. Joint CSC / PTI webinar to update and inform community

For discussion

Feed-back membership

It was noted that sessions was relatively not well attended compared to in person meetings

Actual session went well. However it may have suffered from title: maybe by adjusting title of the session broader audience feels more invited. When promote webinar stress open nature.

Test new format for participants, more dialogue, more interaction with audience. Maybe also use Tech Day: different audience / different kind of meeting. For next meeting report back to community

4. Update CSC membership selection process

Informational

The appointing organization have been informed about the end of term of some of the appointees. The RySG and ccNSO Council will coordinate their appointments and the ccNSO and GNSO Councils are aware they need to appoint the full slate of members and liaisons.

Update appointing organisations: all launched call for volunteers. ccNSO Council and RySG and ccNSO and GNSO Council are awar eof their repespective roles in appointment process.

5. Update CSC Effectiveness Review process

Informational

The ccNSO and GNSO are expected to launch the 2nd CSC effectiveness review by 1 October 2021.
What to expect from a CSC perspective: presentation 2nd Review. CSC is expected to appoint a liaison by 1 October 2021.

Discussion on scope of Effectiveness review and need to avoid overlap with other reviews.

Action 02 52 2021: secretariat to alert CSC membership to stand as liaison to the Effectiveness review team.

Liaison to be appointed at CSC's 22 September meeting.

Action 03 52 2021: secretariat to include selection CSC liaison to Effectiveness review team on agenda 22 September meeting

6. AOB

No AOB

7. Next Meetings

- Meeting 52, Wednesday 21 July 2021, 18.00 UTC
- August meeting, will be limited to on-line discussion of the PTI Performance report over July 2021 and related approval of CSC Findings.
- Meeting 53, Wednesday 22 September 2021, 02.00 UTC
- Meeting 54, October 2021, date and time TBD'ed

During or around ICANN72 joint meeting with PTI Board. Also invite outgoing members, if any.

Action 04 52 2021: Secretariat to propose date for joint CSC /PTI Board meeting during or around ICANN72

8. Adjourn