

Customer Standing Committee (CSC) Meeting 41

17 June 2020 @ 18:00 – 19:30 UTC

Agenda and Notes

Action items meeting 41:

Action 01 41 2020: ICANN org (Amy) update CSC report and circulate to CSC for approval.

Action 02 41 2020: PTI to share draft reporting on SLA creation/transfer ccTLD with CSC to seek feed-back from CSC membership.

Action 03 41 2020: Chair to convey view of CSC's role in review of transition plan to the IFRT.

1. Welcome and Introduction

Meeting not quorate: decisions to be taken on-line (approval CSC Findings PTI performance May 2020)

2. Action items

Action Items		
Action 01 40 2020	Secretariat to post adopted standard language on website under internal procedures	Completed
Action 02 40 2020	ICANN Org to update CSC Findings PTI Performance April 2020, to reflect status SLA change and designation of PTI's performance.	Completed
Action 03 40 2020	Secretariat to schedule presentation on next meeting and organize presentation of SLA change procedures.	Completed, See item 4
Action 04 40 2020	Members to approve statement CSC for IFRT	Completed, see also item 5
Action 05 40 2020	Secretariat/Amy provide reference to IANA Naming Function Contract to be included in the CSC statement.	Completed.
Action 06 40 2020	Secretariat to circulate Doodle to the group to propose dates times until and including October. August meeting limited to online PTI Performance reporting.	Completed, see proposed next meetings

All action items are completed

3. PTI Performance May 2020

a) PTI report to CSC May 2020.

PTI: 100 % , no additional comments

b) CSC Findings PTI Performance May 2020.

Updated to reflect status SLA approval (see item 4 agenda)
To be approved on-line.

Action 01 41 2020: ICANN org (Amy) update CSC report and circulate to CSC for approval.

4. SLA Amendment Updates

a) Completion of approval procedure: both ccNSO and Council approved the SLA change

Update on implementation in Dashboard and publication.

Good Progress, will be included next month performance report (PTI Performance June 2020).

There was no need to wait for update of RZM software. As a result the tracking will be on 67 points (Comment secretariat: implies adjustment of the CSC reporting as well).

Report will be available at July meeting. PTI will share with CSC how it will look like

CSC to provide feed-back or comments.

Action 02 41 2020: PTI to share draft reporting on SLA creation/transfer ccTLD with CSC to seek feed-back from CSC membership.

Question: Is implementation / expectation of duration of implementation part of the process?

Response: Expected implementation and duration is explicit part of process documentation shared with CSC.

b) Presentation SLA change procedure

Presentation will be made available on CSC website.

Question: why does GNSO Council need to approve a SLA change affecting ccTLDs?

Response: SLA change regards PTI performance. In addition stimulates collaboration, no division. Technical standpoint in same way

Nigel does not know.

If no problem, no problem

James: Nigel's concern was raised during the transition discussion. The situation was agreed upon. Scenario between ccNSO- GNSO

5. IFRT Update

a) James Gannon / Amy Creamer on progress to date IFRT

James: No meeting this week of full group. Small individual session to review documents, Meeting next weeking. Nothing to report back

b) Meeting IFRT – CSC : Chair and Vice-Chair de-brief

(Included the notes from that meeting)

Questions and responses. No further discussion.

c) Question IFRT Role, if any of the CS with respect transition: preliminary discussion.

IANA Naming Function Contract Section 9.3 Transition

(a) Contractor shall develop and maintain, with ICANN input, a plan in place for transitioning the IANA Naming Function to a successor provider to ensure an orderly transition while maintaining continuity and security of operations, including in connection with the nonrenewal of this Contract and/or divestiture or other reorganization of PTI by ICANN as contemplated by ICANN's Bylaws. The transition plan shall be submitted to ICANN and posted to the IANA Website within 18 months after the Effective Date. The plan shall thereafter be reviewed annually and updated as appropriate.

(b) Contractor shall provide support and cooperation to ICANN, and to any successor provider of the IANA Naming Function, in order to effect an orderly, stable, secure and efficient transition of the performance of the IANA Naming Function.

(c) Contractor agrees to be engaged in the transition plan and to provide appropriate transition staff and expertise to facilitate a stable and secure transition of the IANA Naming Function to a successor provider.

(d) ICANN, in conjunction with the CSC as necessary, shall review the transition plan at least every five years.

How does CSC see its role, if any, which is implied in the **language** of section 9.3 (d)?

The text is from the contract.

Subbullet d) Instruction in contract. Question from IFRT: how does CSC view its role?

Interpretation of Chair: It is ICANN's role to review, and call upon CSC if necessary. No right bestowed upon CSC to intervene. If reasonable, ICANN is very likely to listen to CSC. No reason to be active or proactive in this area. Chair to convey this message to IFRT

Action 03 41 2020: Chair to convey view of CSC's role in review of transition plan to the IFRT.

6 . Membership Selection: progress to date

Following Members and Liaisons reach end of term:

- Members: Brett Carr (ccNSO), Gaurav Vedi (RySG)
- Liaisons: Lars-Johan Liman (RSSAC), Nigel Cassimire (GAC)

None is term limited

Liman is to step down: RSSAC is looking for another liaison. From perspective from CSC no term limit, however term limits by appointing org (RSSAC).

Brett has applied and only candidate. Gaurav: Notified is interested to stay on: RySG. Nigel: willing to take second term. James will step down. GNSO needs to appoint another liaison.

By 1 June 2020 appointing SO/ACs have been asked to launch the appointment process according to their own procedures. SSAC has (already) indicated to refrain from doing so.

7. Next meetings (confirmed)

- Wednesday 15 July 2020, 18.00 UTC
- Mid- August: online discussion PTI performance and approval CSC Finding
- Wednesday 16 September, 18.00 UTC
- Wednesday 14 October, 18.00 UTC (tentative depends on geographic location CSC membership)

8. AOB

No other busienss

9. Adjourn