

Using Citrix desktop for remote working



Logging in to Citrix from a Mac

Citrix is a technology that allows you to use an array of standard applications and an Eversheds desktop remotely as if you were in the office. The following assumes you have already completed the steps on the "Setting Up Citrix on an Apple Mac" QRG.

We recommend you are always on the latest version of iOS and Receiver .

1 Visit eversheds.com...
 ...scroll down to bottom of the home page

2 [Mouse cursor pointing to Staff sign-in link]

3 [Mouse cursor pointing to Citrix logo]

4 [Mouse cursor pointing to Log On button]

Log-in to access Eversheds remote services. You will need your Signify token and PIN to authenticate successfully. Enter your Username, Password and Signify Passcode* in the following fields.

Welcome
 Please log on to continue.

User Name:
 Domain Password:
 Signify Password:

This is a private computer system and is the property of Eversheds. It is for authorised use only. Unauthorised or improper use of this system may result in administrative disciplinary action and civil and criminal penalties. By continuing to use this system you indicate your awareness of, and consent to these terms and conditions of use. DISCONNECT IMMEDIATELY if you do not agree to the conditions stated in this warning.



What is my Signify Passcode?	
If Passcode received via:	Your passcode is:
The RSA SecureID App	The 8 digits that refresh every 60 seconds
Email	Your Pin, followed by the latest Signify Passcode you received by email (no
Text Message	Your Pin, followed by the latest Signify Passcode you received by text (no

Enter your user ID, password and Signify password*



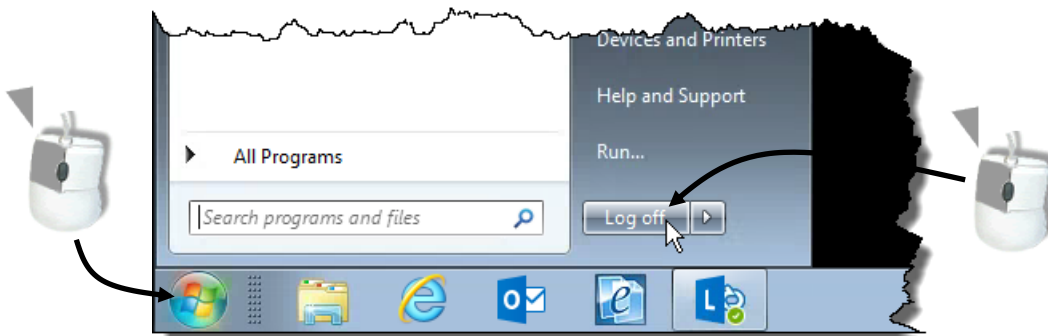
Turn over



6  on  and your Citrix desktop appears...

Things to Remember...

- When you've finished with your Citrix session, you need to log off...



- If you experience issues, in the first instance visit our [Citrix training pages](#)
- Should you need further support, please log your issue with the Service Desk
- If you are repeatedly experiencing issues every time you try to log into Citrix via your Mac, please contact Emma Bogan (IT Business Relationship Manager for CCPG) who will arrange for an investigation to be carried out for you