



**FY23 DXC
Sustainability
Accounting Standards
Board Index**

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About Us

DXC Technology (NYSE: DXC) helps global companies run their mission-critical systems and operations while modernizing IT, optimizing data architectures, and ensuring security and scalability across public, private and hybrid clouds. The world's largest companies and public sector organizations trust DXC to deploy services to drive new levels of performance, competitiveness, and customer experience across their IT estates. Learn more about how we deliver excellence for our customers and colleagues at [DXC.com](https://www.dxc.com).

What We Do

We deliver the IT services our customers need to modernize operations and drive innovation across the entire IT estate. We deliver excellence for our customers and colleagues around the world.

How We Work

We operate through two businesses — Global Business Services (GBS) and Global Infrastructure Services (GIS) — to deliver solutions across six differentiated offerings.

GBS provides innovative technology solutions that help our customers address key business challenges and accelerate transformations tailored to each customer's industry and objectives. GBS offerings include Analytics and Engineering, Applications, and Insurance Software and Business Process Services (BPS).

GIS provides a portfolio of technology offerings that deliver predictable outcomes and measurable results while reducing business risk and operational costs for customers. GIS offerings include Cloud Infrastructure and IT Outsourcing (ITO), Security and Modern Workplace.

We leverage the power of partnerships through our extensive partner ecosystem of technology leaders. By combining strengths and expertise globally, we can provide the solutions our customers need to grow their businesses.

Our Values

At DXC, we live our values:

- **Deliver:** We do what we say we are going to do.
- **Do the right thing:** We act with integrity.
- **Care:** We take care of each other and foster a culture of inclusion and belonging.
- **Collaborate:** We work as a team — globally and locally.
- **Community:** We believe in stewardship and building a sustainable company that supports our communities.

As an employer of choice with strong values — among them inspiring and taking care of our colleagues by fostering a culture of inclusion and belonging — DXC actively engages in our communities to produce beneficial outcomes for society. DXC's Environmental, Social and Governance (ESG) strategy reflects our ongoing commitment to responsible corporate citizenship.

Reporting Overview

This document outlines DXC's ESG disclosure in accordance with the Value Reporting Foundation's Sustainability Accounting Standards Board (SASB) Standards for the Technology & Communications – Software & Information Technology (IT) Services industry for fiscal year 2023 (April 1, 2022 through March 31, 2023), unless otherwise noted. For more information on DXC's practices, as well as reporting for the Task Force on Climate-related Financial Disclosures (TCFD), CDP and the Global Reporting Initiative (GRI), please see our [ESG website](#).

SASB Disclosure

SASB Code	Accounting Metric	Disclosure					
Environmental Footprint of Hardware Infrastructure							
TC-SI-130a.1	(1) Total energy consumed, (2) percentage grid electricity, (3) percentage renewable	Energy consumed (GJ)	FY19 7,146,219	FY20 6,311,941	FY21 5,277,848	FY22 4,623,469	FY23 4,002,642
		% Grid electricity	91%	92%	93%	94%	94%
		% Renewable	26%	29%	31%	33%	38%
TC-SI-130a.2	(1) Total water withdrawn, (2) Total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress	Water withdrawn (m ³)	FY19 2,715,212	FY20 2,420,724	FY21 1,737,155	FY22 1,462,904	FY23 962,822
		% in High or Extremely High Baseline Water Stress	27%	29%	19%	15%	20%
		Water consumed (m ³)	0	0	0	0	0
		% in High or Extremely High Baseline Water Stress	0	0	0	0	0
TC-SI-130a.3	Discussion of the integration of environmental considerations into strategic planning for data center needs	DXC's data center optimization program considers several factors in determining long-term strategy for each site. Key considerations include customer workload, overall operating cost and efficiency. Where sites are inefficient, whether because of low levels of utilization, outdated equipment or higher energy costs, analysis is conducted to determine the best steps for improving overall efficiency. We have invested in ISO 50001 energy management system certifications at 22 data centers and ISO 14001 environmental management system certifications at 18 data centers to further support efficient management of facilities.					
Data Privacy & Freedom of Expression							
TC-SI-220a.1	Description of policies and practices relating to behavioral advertising and user privacy	<p>DXC aligns advertising activities with the laws of the nations in which we operate. Our Enterprise Online Privacy Statement is continually reviewed and updated with reference to global standardized processes and tools to help us comply with global laws. In addition, we maintain a number of internal privacy-related policies to ensure we have a comprehensive approach to privacy management.</p> <p>DXC's advertising strategy does not include intrusive behavioral tracking. Contact information is removed after its useful life. Profile information is not tied to trackers and the retention of contact information for secondary purposes is very limited. These actions are taken to minimize risks related to behavioral advertising.</p> <p>Information management follows privacy best practices regarding the collection, usage, retention, processing, disclosure and destruction of information. Usage of data for outbound marketing purposes focuses on the consent of the individual. Destruction of information is governed by systematic policies. We also take care to honor requests such as the right to be forgotten.</p> <p>DXC does not target children in our marketing practices. For more information, see the Enterprise Online Privacy Statement about children's privacy.</p> <p>DXC marketing will continue to contact only opted-in persons and those who have a legitimate interest in hearing about business-critical updates. DXC marketing campaigns are designed and administered by our global marketing teams to drive revenue, brand value and customer retention. In the course of these activities, DXC marketing will disclose relevant privacy information and provide the required mechanisms to allow opt-out of DXC marketing contact and tracking. DXC marketing will continue to administer privacy review and approval programs through a Legitimate Interests Assessment (LIA) and various other assessment mechanisms.</p>					
TC-SI-220a.2	Number of users whose information is used for secondary purposes	Information collected by marketing systems is not sold or shared with third parties. When personal information is used for outbound marketing purposes, the applicable laws in each jurisdiction are followed.					

SASB Code	Accounting Metric	Disclosure
TC-SI-220a.3	Total amount of monetary losses as a result of legal proceedings associated with user privacy	In FY23, DXC did not incur any fines or penalties relating to data privacy and freedom of expression.
TC-SI-220a.4	(1) Number of law enforcement requests for user information, (2) number of users whose information was requested, (3) percentage resulting in disclosure	In FY23, DXC's data protection officer did not receive any requests from government or law enforcement agencies related to user information. Consequently, there were no users whose information was requested and no resulting disclosures. This response excludes requests that DXC is prohibited from disclosing by law. As a business-to-business service provider, DXC does not receive requests for user information except in our capacity as a service provider for our customers' customers.
TC-SI-220a.5	List of countries where core products or services are subject to government-required monitoring, blocking, content filtering or censoring	This is not applicable to DXC-provided services. DXC is engaged in the provision of business-to-business services to our customers. It is therefore the customer and the customer's products or services that may or may not be subject to government-required monitoring, blocking, content filtering or censoring.
Data Security		
TC-SI-230a.1	(1) Number of data breaches, (2) percentage involving personally identifiable information (PII), (3) number of users affected	In FY23, DXC did not experience a security incident that had a material impact on the business, required regulatory reporting to authorities, or incurred financial penalties.
TC-SI-230a.2	Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	<p>DXC's security program is a key priority for the Board of Directors and our Executive Team. Accordingly, members of the Board of Directors receive information security updates at least quarterly, either directly from the Chief Operating Officer or the Chief Information Security Officer. Updates reflect security performance, third-party assessments and ongoing continuous improvement efforts.</p> <p>DXC uses our world-class cybersecurity expertise to manage our information security program to ensure DXC and customer information and services are compliant with regulatory requirements and protected from cyberattacks and other information security threats. Continuous monitoring of DXC information and systems using DXC core cybersecurity services enables us to proactively identify, respond to and remediate information security risks.</p> <p>DXC uses strategic lenses to report and continuously monitor key information security threat, risk and compliance-related metrics. These metrics include:</p> <ul style="list-style-type: none"> • Percentage of employees that have completed annual security awareness and ethics and compliance training • Number of employees and contractors engaged in monthly phishing training and the subsequent percentage of phishing responses and remedial training delivered • Number and types of reported and detected security events and incidents, and status of security incident investigations • Identified information security risks and risk handling and mitigation plan status • Information security vulnerability patch and remediation status • Security risk associated with DXC's third parties <p>DXC has a dedicated information security education and awareness team whose sole responsibility is delivering and managing the enterprise-wide security awareness programs to mitigate human risk. The purpose of these programs is to ensure DXC colleagues are aware of relevant cybersecurity risks and threats, are familiar with DXC's Information Security Policy and related Standards, and understand their role in protecting DXC's and our customers' data. DXC has a robust information security training program that consists of mandatory training as well as supplemental training to help with knowledge retention throughout the year.</p> <p>Mandatory education programs:</p> <ul style="list-style-type: none"> • Annual Information Security Awareness training for employees and contractors • Phishing Awareness Program that delivers simulated phishing campaigns monthly to all personnel • Annual Board of Directors security education <p>Supplemental education programs:</p> <ul style="list-style-type: none"> • All-employee Monthly Topic Program that focuses on relevant and current topics on information security • All-employee push communications through email, webpages, social media tools, tips and guidelines • Global Cybersecurity Awareness Month activities with internal and external speakers • Global collaboration portals such as Workplace where colleagues share cybersecurity-related information • Cyber Ambassador program that engages colleagues who are interested in information security/cybersecurity • Role-based information security training for technical and administrative functions <p>DXC also has business resilience/continuity and security incident response plans and procedures that are</p>

SASB Code	Accounting Metric	Disclosure																														
		<p>tested at least annually. This is supported by the DXC Critical Security Incident Reporting process that is underpinned by our 24x7 Security Incident Response Control Center capability, which enables a consistent, comprehensive global response to critical information security incidents. This program is integrated with our threat intelligence platform that correlates information from a variety of sources including internal monitoring, ongoing operations, information feeds from regulatory organizations, underground chatter monitoring and top tier security vendors that are available publicly and through paid subscriptions. The threat data is continuously reviewed and aligned with the Incident Response process to minimize and respond to potential threats to DXC.</p> <p>DXC's Enterprise Information Security program undergoes a full-scope independent annual maturity assessment to identify impacts of enhancements as well as opportunities to improve the effectiveness and maturity of security controls and programs. This third-party assessment is conducted against the NIST Cybersecurity Framework, and the results are reported to the DXC Board of Directors and used to prioritize the development and implementation of information security improvement projects.</p> <p>Our information assurance team works closely with our legal and regulatory teams to ensure that regulatory and legal requirements for processing and storing information are met. DXC employees receive cybersecurity awareness training when they are hired by the company and at monthly and annual intervals thereafter to keep up to date with DXC security requirements, which include protection of customer and personal information.</p>																														
Recruiting & Managing a Global, Diverse & Skilled Workforce																																
TC-SI-330a.1	Percentage of employees that are (1) foreign nationals and (2) located offshore	<p>4.6% of employees in the U.S. are foreign nationals, representing approximately 8.6% of global employees domiciled in the U.S.</p> <p>We aim to broaden the geographic scope of this response in future disclosures.</p>																														
TC-SI-330a.2	Employee engagement as a percentage	Employee engagement surveys are conducted periodically throughout the year. In September 2021, the global employee engagement score was 72. Investment in programs and initiatives to continually strengthen employee engagement is ongoing.																														
TC-SI-330a.3	Percentage of gender and racial/ethnic group representation for (1) management, (2) technical staff, and (3) all other employees	<p><u>U.S. Workforce Breakdown</u></p> <table border="0"> <tr><td>Total headcount</td><td>11,432</td></tr> <tr><td>Executive/Sr. Level Officials and Managers</td><td>0.7%</td></tr> <tr><td>First/Mid-Level Officials and Managers</td><td>9.4%</td></tr> <tr><td>Professionals</td><td>55.8%</td></tr> <tr><td>Technicians</td><td>12.8%</td></tr> <tr><td>Administrative Support Workers</td><td>14.3%</td></tr> <tr><td>Other</td><td>7.0%</td></tr> <tr><td>Female</td><td>34.8%</td></tr> <tr><td>Male</td><td>64.5%</td></tr> <tr><td>Unknown</td><td>0.7%</td></tr> <tr><td>People of Color</td><td>27.3%</td></tr> </table> <p><u>Global Workforce Breakdown</u></p> <table border="0"> <tr><td>Total headcount</td><td>132,805</td></tr> <tr><td>Female</td><td>34.6%</td></tr> <tr><td>Male</td><td>65.2%</td></tr> <tr><td>Unknown</td><td>0.2%</td></tr> </table> <p>We aim to broaden the scope of this response in future disclosures.</p>	Total headcount	11,432	Executive/Sr. Level Officials and Managers	0.7%	First/Mid-Level Officials and Managers	9.4%	Professionals	55.8%	Technicians	12.8%	Administrative Support Workers	14.3%	Other	7.0%	Female	34.8%	Male	64.5%	Unknown	0.7%	People of Color	27.3%	Total headcount	132,805	Female	34.6%	Male	65.2%	Unknown	0.2%
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Intellectual Property Protection & Competitive Behavior																																
TC-SI-520a.1	Total amount of monetary losses as a result of legal proceedings associated with anticompetitive behavior regulations	In FY23, DXC did not experience a monetary loss as a result of legal proceedings associated with anticompetitive behavior regulations.																														
Managing Systemic Risks from Technology Disruptions																																
TC-SI-550a.1	Number of (1) performance issues and (2) service disruptions (3) total customer downtime	In FY23, DXC did not experience a performance incident or downtime issue that had a material impact on the business that required regulatory reporting to authorities or incurred financial penalties.																														

SASB Code	Accounting Metric	Disclosure
TC-SI-550a.2	Description of business continuity risks related to disruptions of operations	<p>The nature of DXC’s business elevates the importance and prioritization of proactive business continuity measures. DXC’s comprehensive business continuity management program includes risk assessment, assimilation of data and options, gap analysis and, ultimately, development and maintenance of continuity capabilities, as well as creating awareness and outreach to our customers.</p> <p>An important part of the business continuity planning process is identifying critical business functions and their corresponding recovery time objectives (RTOs) and recovery point objectives (RPOs) through a business impact analysis (BIA). Recovery priorities including RTOs and RPOs are established based on the outcome of the BIA exercise. Business continuity plans are tested, and their success is measured on the basis of whether the documented RTO and RPO parameters are achieved.</p> <p>Business continuity planning is integrated into DXC’s normal business processes and is continuously evolving to meet the changing needs of DXC, our customers and the global environment. Senior leaders are responsible for establishing plans for their critical operations, processes and facilities, which are maintained through a program of maintenance and reassessment based on an annual update cycle and periodic reviews. The process for reviewing/updating customer plans is based on contractual requirements and service level agreements. The process for reviewing/updating DXC IT plans identifies all applications and tools critical to business continuity for DXC IT service towers. DXC IT plans are reviewed and updated at least annually and include management of risks for application or tool outages and staff loss or unavailability.</p> <p>DXC’s global business continuity management program is aligned to the DXC Enterprise Risk Management Policy and ISO 22301 standard, which requires ISO 22301 certified delivery sites/data centers to create and maintain a site-specific risk assessment and risk treatment plan documenting and managing identified risks. As part of the risk assessment process, DXC assesses risk probabilities for facilities and data centers based on threat scenarios and determines mitigation strategies or actions for each. This process enables DXC to effectively and proactively identify, assess, manage, monitor and report inherent and emerging risks to the organization, which could include risks such as:</p> <ol style="list-style-type: none"> 1) A sudden, unplanned catastrophic event causing unacceptable damage or loss. Potential disaster events that are considered in our disaster recovery plans include: <ul style="list-style-type: none"> • Physical events (e.g., flood, fire, electrical storms) • Cyberattacks • Terrorism or sabotage • Loss of electric power • Lack of staffing availability 2) An event that compromises an organization’s ability to provide critical functional processes or services 3) A planned or unplanned event where an organization’s management invokes their disaster recovery plans <p>DXC IT uses a four-tier criticality model to assess potential risk impacts of internal application disruptions and takes the following measures to address business continuity risks:</p> <ul style="list-style-type: none"> • Comprehensive policy to enforce requirements for availability, backup, disaster recovery, and testing for critical applications • Use of an IT architecture review board to ensure applications are designed for compliance with the four-tier criticality policy • Monitoring of disaster recovery testing protocols and quarterly progress reports to leadership • Implementation of the DXC IT Business Continuity Plan to proactively identify and prioritize mitigations for outages or resource issues that could impact DXC IT business processes <p>Business continuity risks related to disruption of operations can be found in DXC’s FY23 Annual Report.</p>

Cautionary Statement Regarding Forward-Looking Statements

All statements in this document that do not directly and exclusively relate to historical facts constitute “forward-looking statements.” These statements represent current expectations and beliefs, and no assurance can be given that the results described in such statements will be achieved. Such statements are subject to numerous assumptions, risks, uncertainties and other factors that could cause actual results to differ materially from those described in such statements, many of which are outside of our control. For a written description of these factors, see the section titled “Risk Factors” in DXC’s Annual Report on Form 10-K for the fiscal year ended March 31, 2023, and any updating information in subsequent SEC filings. No assurance can be given that any goal or plan set forth in any forward-looking statement can or will be achieved, and readers are cautioned not to place undue reliance on such statements which speak only as of the date they are made. We do not undertake any obligation to update or release any revisions to any forward-looking statement or to report any events or circumstances after the date of this report or to reflect the occurrence of unanticipated events except as required by law.



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About DXC Technology

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