



# The Effect of Marketing on Demand for OSHA's On-site Consultation Program



## MARKETING STUDY FINAL REPORT

### Appendix J

Contract # GS10F0086K  
Order #: DOLF119432329

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## Appendix J: Marketing Materials

This appendix has two sections:

- Brochures
- Emails

## Brochures

# Manufacturing Brochures

**Message: Safety Pays**  
**Format: Dialogue**

Abt Associates



Front cover

Back cover



Interior

# Manufacturing Brochures

**Message: Self Determination Theory**  
**Format: Dialogue**

Abt Associates



Front cover

Back cover



Interior



# Manufacturing Brochures

Message: EPPM

Format: Future

Abt Associates

**Contact information for the local Consultation Office in your state:**

 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>



**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**

**Every year, many businesses like yours are found to be in violation of workplace safety and health regulations, and they face the consequences.**

On-site consultations are provided by a consultant from a state agency or university and can cover any of the following:

- Safety and health hazard surveys
- Safety and health training
- Safety management
- Informal on-site training

The On-site Consultation Program is designed to be easy for workplaces to take part in.

These consultations are an opportunity for your business, with the assistance of an expert consultant, to identify and address both current and future safety and health concerns.

On-site consultations are free, confidential, and completely separate from enforcement.

**It is easy to arrange a free on-site consultation.**  
 The process starts with your call, email, or website request.



**OSHA**  
 Occupational Safety and Health Administration

The Consultation visit will include an opening conference, an evaluation of potential hazards at the workplace or operation(s) you participate, and a written report of findings. The report will identify any safety and health hazards identified. Assistance may also be available after the visit to help you get started.

Form No. A-138F

Back cover

Front cover

**You're glad you now have procedures to minimize workplace injuries, lost workdays, property damage, high workers' compensation costs, lost revenues, and a damaged reputation.**

You've seen other businesses like yours fail because they didn't adequately address workplace safety and health hazards and face workplace injuries, lost revenues, and a damaged reputation. Your business was not and will not be one of those.

**The consultant was an experienced expert aware of workplace safety and health requirements and standards.**



The On-site Consultation Program consultant was able to help you implement manageable and doable solutions to address safety and health issues in your workplace.



All it took to get started was one call. Participation was easy. Every step along the way, the consultant helped you develop the skills and tools necessary to implement workable solutions.

**Workplaces can be fined for serious workplace violations of workplace safety and health regulations. Besides the cost of the fine, unsafe workplaces face higher workers' compensation and insurance premiums.**

Interior

# Manufacturing Brochures

**Message: Safety Pays  
Format: Future**

Abt Associates

**Contact information for the local Consultation Office in your state:**

 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>



**OSHA**  
Occupational Safety and Health Administration

On-site consultations are provided by a consultant from a local university or state agency. They can help you address workplace safety and health issues, so you can prevent costly safety and health citations, penalties, and the even larger costs of preventable injuries and illnesses.

On-site consultations are free, confidential, and completely separate from enforcement.

**On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.**

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Form No. 0-13MF

Back cover

You participated in the On-site Consultation Program thinking that your business would save money—you were right.



Money was saved, employee morale improved, and workers are safe.



The service was free, and the consultant was an expert experienced in workplace safety and health.



Now that you've made a few small changes, you see that employees are safer, productivity has increased, and expenses have been reduced.

Your bottom line has improved. Your workplace has been accident free. Your business is operating better than ever.



Businesses have benefited from the On-site Consultation Program by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

Front cover

Interior

# Manufacturing Brochures

Message: Self Determination Theory  
 Format: Future

Abt Associates

**Contact information for the local Consultation Office in your state:**

 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**We will do all we can to support you in successfully meeting your safety and health goals.**

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university. Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the On-site Consultation Program consultant. Your expert consultant can help you learn to reduce both current and future safety and health risks.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

From the C-148F

Back cover

**You feel great about your decision to call in a consultant. The consultant offered advice and gave you other options to consider.**



**You think back on your experience. Your consultant was a good collaborator that supported your efforts. It felt good to have someone on your side that you could trust.**



**You can't believe how stress-free the consultation was.**



**You feel great about what you've accomplished. The consultant helped you arrive at practical solutions to issues that needed some improvement.**

**The changes you were able to make were manageable and **have already paid for themselves.****



**If you decide to take advantage of our services, we can help you take control of your workplace's safety and health risks.**

Interior

Front cover



# Manufacturing Brochures

**Message: EPPM**  
**Format: Myth/Fact**

Abt Associates

Contact information for the local Consultation Office in your state:

[Phone](#) <<State\_OSHA\_Phone>>  
[Email](#) <<State\_OSHA\_Email>>  
[Website](#) <<State\_OSHA\_Website>>

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



**Workplaces can be fined for serious violations of safety and health regulations.**

Besides the cost of the fine, unsafe workplaces face higher workers' compensation and insurance premiums. Every year, many businesses like yours are found to be in violation of workplace safety and health regulations, and they face the consequences.

On-site consultations are provided by a representative from either a state or university and can consist of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The On-site Consultation Program is designed to be easy for workplaces to take part in. These consultations are an opportunity for your business, with the assistance of an expert consultant, to identify and address current and future safety and health concerns.

On-site consultations are free, confidential, and completely separate from enforcement.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operations (you designate), and a closing conference. The findings of the visit will be made available to you. The findings will be made available after the visit to help you get started.

Form No. 6-238F

**MYTH** *No one in my workplace will be seriously hurt.*

**FACT** *People are injured at work every hour of every day. How many lost time incidents have you had in the last year? How long will it be before the situation is totally out of your control?*

Back cover

Front cover

**MYTH** *I can wait until next year.*

**FACT** *What if someone gets hurt this year? Think about how you'll feel when you receive the call that a worker was hurt.*



**MYTH** *If they find a hazard, I won't know what to do.*

**FACT** *The consultant will suggest how to eliminate hazards. They're experts there to help you. They'll give you the knowledge you need to address any problems.*



**MYTH** *There's nothing I can do. If someone's going to get hurt, I'm helpless to stop it.*

**FACT** *You can do something right now. You can call the On-site Consultation Program.*

**MYTH** *This is too complicated—it's too much of a bother to get involved.*

**FACT** *Requesting a consultation only requires a call, an email, or contact through our website.*

Interior

# Manufacturing Brochures

Message: Safety Pays

Format: Myth/Fact

Abt Associates

**Contact information for the local Consultation Office in your state:**

 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
FREE Workplace Safety and Health Consultation Services



Businesses have benefited from the On-site Consultation Program by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

On-site consultations are provided by a consultant from a local university or state agency. They can help you address workplace safety and health issues, so you can prevent costly safety and health citations, penalties, and the even larger costs of preventable injuries and illnesses.

On-site consultations are free, confidential, and completely separate from enforcement.

**On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.**

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a closing conference. Assistance may also be available after the visit to help you get started.

Form No. B-2348F

**MYTH** *Calling will not help me save money.*

**FACT** *Preventing injuries saves money. You can reduce workers compensation costs and lost time. Preventing injuries is not only the right thing to do, it is also good for your bottom line.*

**MYTH** *The service will cost me money.*

**FACT** *The service is completely free.*

**MYTH** *I am just inviting trouble.*

**FACT** *You are inviting an opportunity to improve employee morale, recognize and remove hazards from your workplace, and decrease workers' compensation costs.*

**MYTH** *I won't really save money.*

**FACT** *You will save money. You will prevent costly injuries from burdening your business—safety pays.*

Back cover

Front cover

**MYTH** *Calling is a complicated process.*

**FACT** *You will have no trouble calling. Saving money and increasing safety is easy when you have the right information.*



**MYTH** *I cannot afford to prevent injuries.*

**FACT** *Preventing injuries saves money and the consultant will advise you to do so in the most cost effective way.*

**MYTH** *I am just inviting trouble.*

**FACT** *You are inviting an opportunity to improve employee morale, recognize and remove hazards from your workplace, and decrease workers' compensation costs.*

Interior



# Manufacturing Brochures

## Message: Self Determination Theory

### Format: Myth/Fact

Abt Associates

**Contact information for the local Consultation Office in your state:**

 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**We will do all we can to support you in successfully meeting your safety and health goals.**



**OSHA**  
Occupational Safety and Health Administration

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

If you decide to take advantage of our services, we can help you take control of your workplace's health and safety risks.

The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or directly to your employer. We will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the On-site Consultation Program consultant. Your expert consultant can help you learn to reduce both current and future safety and health risks.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

From the CS-MFP

**MYTH** *Once a consultant comes here they're going to tell me how to run my business.*

**FACT** **You're in control—the consultant is there to serve your needs.**

Back cover

Front cover

**MYTH** *You have to participate.*

**FACT** **Not at all. You decide to call or not. If you do decide to call, you control the process the whole way.**



**MYTH** *This is too complicated—it's too much of a bother to get involved.*

**FACT** **Getting a free consultation is easy—all it takes is a call, an email, or making contact through our website.**



**MYTH** *The consultant will let OSHA know about all my hazards.*

**FACT** **No, the consultation program is separate from enforcement. Further, when hazards are corrected you will be in compliance—and avoid any citations and penalties.**

**MYTH** *The consultant is only going to care about the government's needs, not mine.*

**FACT** **The consultant will be there to support you and help with suggestions. If you choose to call, you and the skilled expert will work together for a safe and healthy workplace.**

Interior

# Nursing Home Brochures

**Message: Safety Pays**  
**Format: Dialogue**

Abt Associates



Front cover

Back cover



Interior



# Nursing Home Brochures

## Message: Self Determination Theory Format: Dialogue

Abt Associates

**Contact information for the local Consultation Office in your state:**

- ☎ <<State\_OSHA\_Phone>>
- ✉ <<State\_OSHA\_Email>>
- 🌐 <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**OSHA**  
Occupational Safety and Health Administration

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training


The On-site Consultation is free, confidential, and completely separate from enforcement. If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university. Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the On-site Consultation Program consultant. Your expert consultant can help you learn to reduce both current and future safety and health risks.

**We will do all we can to support you in successfully meeting your safety and health goals.**

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operational you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Form No. C-3-101



Why should I consider calling the On-site Consultation Program?

You will gain a colleague to help you keep your workers safe.

Back cover

Front cover

**Will I lose control of my workplace?**

No, calling will allow you to gain control of safety and health risks you may not even know about.

**Am I inviting trouble?**

No. If you choose to call, you'll gain the expertise of a safety and health professional who is dedicated to assisting businesses like yours.

**Is it difficult?**

Not at all. Calling is easy. Setting up a visit is easy. And, making your workplace safer will be easy with the expert advice you receive.

**How will it help me?**

You'll be a better employer. You'll be better able to control risks and keep your workplace safe and healthy.



If you decide to take advantage of our services, we can help you take control of your workplace's safety and health risks.

Interior

# Nursing Home Brochures

**Message: EPPM  
Format: Future**

Abt Associates

**Contact information for the local Consultation Office in your state:**

 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>



**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**

**Every year, many businesses like yours are found to be in violation of workplace safety and health regulations, and they face the consequences.**

On-site consultations are provided by a consultant from a state agency or university and can cover any of the following:

- Safety and health hazard surveys
- Safety and health training
- Safety management
- Informal on-site training

The On-site Consultation Program is designed to be easy for workplaces to take part in. These consultations are an opportunity for your business, with the assistance of an expert, to address current and future safety and health concerns.

On-site consultations are free, confidential, and completely separate from enforcement.

**It is easy to arrange a free on-site consultation. The process starts with your call, email, or webchat request.**



**OSHA**  
Occupational Safety and Health Administration

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a determination of whether or not any safety or health hazards identified. Assistance may also be available after the visit to help you get started.

**Picture your workplace if you participate in the On-site Consultation Program...**

Back cover

Front cover

**You're glad you now have procedures to minimize workplace injuries, lost workdays, property damage, high workers' compensation costs, lost revenues, and a damaged reputation.**



**The consultant was an experienced expert aware of workplace safety and health requirements and standards.**

**Workplaces can be fined for serious workplace violations of workplace safety and health regulations. Besides the cost of the fine, unsafe workplaces face higher workers' compensation and insurance premiums.**

**You've seen other businesses like yours fail because they didn't adequately address workplace safety and health hazards and face workplace injuries, lost revenues, and a damaged reputation. Your business was not and will not be one of those.**



**The On-site Consultation Program consultant was able to help you implement manageable and doable solutions to address safety and health issues in your workplace.**

**All it took to get started was one call. Participation was easy. Every step along the way, the consultant helped you develop the skills and tools necessary to implement workable solutions.**

Interior

# Nursing Home Brochures

**Message: Safety Pays  
Format: Future**

Abt Associates

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**

Contact information for the local Consultation Office in your state:  
 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>

On-site consultations are provided by a consultant from a state agency or university. They can help you address workplace safety and health issues, so you can prevent costly safety and health citations, penalties, and the even larger costs of preventable injuries and illnesses.

On-site consultations are free, confidential, and completely separate from enforcement.

On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Form No. 3-1-101

**Picture your workplace if you participate in the On-site Consultation Program...**

Back cover

Front cover

**You participated in the On-site Consultation Program thinking that your business would save money—you were right.**

Money was saved, employee morale improved, and workers are safe.

The service was free, and the consultant was an expert experienced in workplace safety and health.

Now that you've made a few small changes, you see that employees are safer, productivity has increased, and expenses have been reduced.

**Your bottom line has improved. Your workplace has been accident free. Your business is operating better than ever.**

**Businesses have benefited from the On-site Consultation Program by:**

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

Interior



# Nursing Home Brochures

## Message: Self Determination Theory

## Format: Future

Abt Associates

**Contact information for the local Consultation Office in your state:**

-  <<State\_OSHA\_Phone>>
-  <<State\_OSHA\_Email>>
-  <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**We will do all we can to support you in successfully meeting your safety and health goals.**

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university. Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the On-site Consultation Program consultant. Your expert consultant can help you learn to reduce both current and future safety and health risks.



**OSHA**  
Occupational Safety and Health Administration

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operations(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

From the C-131HR

**Picture your workplace if you participate in the On-site Consultation Program...**

Back cover

Front cover

**You feel great about your decision to call in a consultant. The consultant offered advice and gave you other options to consider.**



**You think back on your experience. Your consultant was a good collaborator that supported your efforts. It felt good to have someone on your side that you could trust.**



**You can't believe how stress-free the consultation was.**



**You feel great about what you've accomplished. The consultant helped you arrive at practical solutions to issues that needed some improvement.**



**The changes you were able to make were manageable and **have already paid for themselves.****



**If you decide to take advantage of our services, we can help you take control of your workplace's safety and health risks.**

Interior



# Nursing Home Brochures

**Message: EPPM**  
**Format: Myth/Fact**

Abt Associates

**Contact information for the local Consultation Office in your state:**

[Phone](#) <<State\_OSHA\_Phone>>  
[Email](#) <<State\_OSHA\_Email>>  
[Website](#) <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**Workplaces can be fined for serious violations of safety and health regulations.**

Besides the cost of the fine, unsafe workplaces face higher workers' compensation and insurance premiums. Every year, many businesses like yours are found to be in violation of workplace safety regulations, and they face the consequences.

On-site consultations are provided by a team of OSHA experts from a variety of university and community colleges, including:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The On-site Consultation Program is designed to be easy for workplaces to take part in. These consultations are an opportunity for your business, with the assistance of an expert OSHA professional, to address current safety and health concerns.

On-site consultations are free, confidential, and completely separate from enforcement.

It is easy to arrange a free on-site consultation. The process starts with your call, email, or webstar request.



**Myth:** No one in my workplace will be seriously hurt.

**Fact:** People are injured at work every hour of every day. How many lost time incidents have you had in the last year? How long will it be before the situation is totally out of your control?

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a written report. The report will identify any hazards and provide recommendations. Assistance may also be available after the visit to help you get started.

Form No. A-2 (08)

Back cover

Front cover

**Myth:** I can wait until next year.

**Fact:** What if someone gets hurt this year? Think about how you'll feel when you receive the call that a worker was hurt.

**Myth:** If they find a hazard, I won't know what to do.

**Fact:** The consultant will suggest how to eliminate hazards. They're experts there to help you. They'll give you the knowledge you need to address any problems.

**Myth:** There's nothing I can do. If someone's going to get hurt, I'm helpless to stop it.

**Fact:** You can do something right now. You can call the On-site Consultation Program.

**Myth:** This is too complicated—it's too much of a bother to get involved.

**Fact:** Requesting a consultation only requires a call, an email, or contact through our website.



Interior

# Nursing Home Brochures

**Message: Safety Pays**  
**Format: Myth/Fact**

Abt Associates

**Contact information for the local Consultation Office in your state:**

☎ <<State\_OSHA\_Phone>>  
 ✉ <<State\_OSHA\_Email>>  
 🌐 <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**





Businesses have benefited from the On-site Consultation Program by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

On-site consultations are provided by a consultant from a state agency or university. They can help you address workplace safety and health issues, so you can prevent costly safety and health citations, penalties, and the even larger costs of preventable injuries and illnesses.

On-site consultations are free, confidential, and completely separate from enforcement.

**On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.**

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a closing conference. Assistance may also be available after the visit to help you get started.

Form No. B-2 (04)

Back cover

Front cover

<p><b>MYTH</b> <i>The service will cost me money.</i></p> <p><b>FACT</b> <i>The service is completely free.</i></p>	<p><b>MYTH</b> <i>Calling is a complicated process.</i></p> <p><b>FACT</b> <i>You will have no trouble calling. Saving money and increasing safety is easy when you have the right information.</i></p>
<p><b>MYTH</b> <i>I am just inviting trouble.</i></p> <p><b>FACT</b> <i>You are inviting an opportunity to improve employee morale, recognize and remove hazards from your workplace, and decrease workers' compensation costs.</i></p>	 <p><b>MYTH</b> <i>I won't really save money.</i></p> <p><b>FACT</b> <i>You will save money. You will prevent costly injuries from burdening your business—safety pays.</i></p>
<p><b>MYTH</b> <i>I cannot afford to prevent injuries.</i></p> <p><b>FACT</b> <i>Preventing injuries saves money and the consultant will advise you to do so in the most cost effective way.</i></p>	

Interior



# Nursing Home Brochures

**Message: Self Determination Theory**  
**Format: Myth/Fact**

Abt Associates

**Contact information for the local Consultation Office in your state:**

 <<State\_OSHA\_Phone>>  
 <<State\_OSHA\_Email>>  
 <<State\_OSHA\_Website>>

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**We will do all we can to support you in successfully meeting your safety and health goals.**



**OSHA**  
Occupational Safety and Health Administration

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

If you decide to take advantage of our services, we can help you take control of your workplace's health and safety risks.

The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or directly from our office. We will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the On-site Consultation Program consultant. Your expert consultant can help you learn to reduce both current and future safety and health risks.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

From NIOSH C-2, 2014

**MYTH** *Once a consultant comes here they're going to tell me how to run my business.*

**FACT** **You're in control—the consultant is there to serve your needs.**

Back cover

Front cover

**MYTH** *You have to participate.*

**FACT** **Not at all. You decide to call or not. If you do decide to call, you control the process the whole way.**



**MYTH** *This is too complicated—it's too much of a bother to get involved.*

**FACT** **Getting a free consultation is easy—all it takes is a call, an email, or making contact through our website.**

**MYTH** *The consultant will let OSHA know about all my hazards.*

**FACT** **No, the consultation program is separate from enforcement. Further, when hazards are corrected you will be in compliance—and avoid any citations and penalties.**

**MYTH** *The consultant is only going to care about the government's needs, not mine.*

**FACT** **The consultant will be there to support you and help with suggestions. If you choose to call, you and the skilled expert will work together for a safe and healthy workplace.**

**MYTH** *The consultant will let OSHA know about all my hazards.*

**FACT** **No, the consultation program is separate from enforcement. Further, when hazards are corrected you will be in compliance—and avoid any citations and penalties.**

**MYTH** *The consultant will let OSHA know about all my hazards.*

**FACT** **No, the consultation program is separate from enforcement. Further, when hazards are corrected you will be in compliance—and avoid any citations and penalties.**

Interior

# Current OSHA Brochure

**Role of the Consultant**

Consultants will:

- Help employers recognize hazards in the workplace;
- Assist employers in developing or maintaining effective safety and health management programs;
- Suggest general approaches or options for solving a safety or health problem;
- Identify resources available if an employer needs further assistance;
- Provide employers with a written report summarizing findings and training;
- Provide safety and health training.

Consultants will not:

- Issue citations or impose penalties for violations of OSHA standards.

**FREE Safety and Health Consultation Services**

A U.S. Department of Labor Cooperative Program for Small Business

**Outside front cover**

**Role of the Consultant**

Consultants will:

- Help employers recognize hazards in the workplace;
- Assist employers in developing or maintaining effective safety and health management programs;
- Suggest general approaches or options for solving a safety or health problem;
- Identify resources available if an employer needs further assistance;
- Provide employers with a written report summarizing findings and training;
- Provide safety and health training.

Consultants will not:

- Issue citations or impose penalties for violations of OSHA standards.

**FREE Safety and Health Consultation Services**

A U.S. Department of Labor Cooperative Program for Small Business

**Outside middle cover**

**Role of the Consultant**

Consultants will:

- Help employers recognize hazards in the workplace;
- Assist employers in developing or maintaining effective safety and health management programs;
- Suggest general approaches or options for solving a safety or health problem;
- Identify resources available if an employer needs further assistance;
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Consultants will not:

- Issue citations or impose penalties for violations of OSHA standards.

**FREE Safety and Health Consultation Services**

A U.S. Department of Labor Cooperative Program for Small Business

**Outside back cover**

**Free On-site Safety and Health Services for Small Business**

Serving the Small Business Community OSHA provides free and confidential safety and health advice to small and medium-sized businesses committed to improving workplace safety and health.

**ON-SITE CONSULTATION PROGRAM**

Workers' comp costs cutting into profits? Could distort or even shut down your business? Can't afford to hire a safety consultant? If so, OSHA's FREE and CONFIDENTIAL On-site Consultation Program may be perfect for you!

OSHA's On-site Consultation Program is a voluntary, confidential program that provides free safety and health advice to small and medium-sized businesses committed to improving workplace safety and health. Each year, our on-site consultants respond to approximately 30,000 requests from small businesses seeking to improve safety and health. At your request, a consultant from a state agency or university will visit your workplace to help you identify hazards and make recommendations on possible solutions.

**Benefits**

Our consultants search for identifying on-site hazards and make recommendations to eliminate these hazards with the goal of improving workplace safety and health. Businesses have benefited from OSHA's On-site Consultation Program by:

- Reducing worker injury and illness rates;
- Improving worker productivity;
- Reducing worker compensation costs;
- Improving worker morale;
- Recognizing and removing hazards from your workplace;
- Improving safety and health management systems.



**What Is a Consultation Visit and How Does it Work?**

A consultation visit is a voluntary activity conducted at the request of an employer. A consultant reviews detailed findings with the employer and employee representatives to learn not only what improvements are needed but also what is being done right, as well. Following the closing conference, the consultant will provide a written report with written report explaining the findings and confirming any abatement schedules.

**Correcting Hazards.** When a situation is determined to be a "serious" hazard, the consultant will develop a written plan to correct the hazard within a reasonable time frame. In rare instances, where the consultant finds an "imminent danger" hazard, the consultant will require the employer to take immediate action to protect workers.

Interior



## Emails

# Manufacturing Emails

Message: Safety Pays

Format: Dialogue

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.

Businesses have benefited from the **On-site Consultation Program** by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

On-site consultations are provided by a consultant from a state agency or university. They can help you address workplace safety and health hazards, so you can prevent workplace injuries and illnesses, and avoid costly safety and health citations and penalties.

On-site consultations are free, confidential, and completely separate from enforcement.



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

 800-972-4216 -- New Number

 [dol.safety@illinois.gov](mailto:dol.safety@illinois.gov)

 <http://osha.illinois.gov>

Form No.: B-3-MF

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# Manufacturing Emails

Message: Self-Determination Theory

Format: Dialogue

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



We will do all we can to support you in successfully meeting your safety and health goals.

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training



The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university.

Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the **On-site Consultation Program** consultant.

Your expert consultant can help you learn to reduce both current and future safety and health hazards.



*If you decide to take advantage of our services, we can help you take control of your workplace's safety and health hazards.*

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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# Manufacturing Emails

Message: EPPM

Format: Future

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



It is easy to arrange a free on-site consultation.

*The process starts with your call, email, or website request.*

Unsafe workplaces put workers at risk and can be fined for serious violations of safety and health regulations.

Unsafe workplaces also face higher workers' compensation and insurance premiums.

Every year, many businesses (like yours) are found to be in violation of workplace safety and health regulations, and they face the consequences.

On-site consultations are provided by a consultant from a state agency or university and can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training



Protect your workplace if you participate in the On-site Consultation Program...

The **On-site Consultation Program** is designed to be easy for workplaces to take part in. These consultations are an opportunity for your business, with the assistance of an expert consultant, to learn how to best solve both safety and health problems.

On-site consultations are free, confidential, and completely separate from enforcement.

You're glad you now have procedures to minimize workplace injuries, lost workdays, property damage, high workers' compensation costs, lost revenues, and a damaged reputation.

You've seen other businesses like yours fail because they didn't adequately address workplace safety and health hazards and faced workplace injuries, lost revenues, and a damaged reputation. Your business was not and will not be one of those.



The On-site Consultation Program consultant was able to help you implement manageable and durable solutions to address safety and health hazards in your workplace.



All it took to get started was one call. Participation was easy. Every step along the way, the consultant helped you develop the skills and tools necessary to implement workable solutions.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

800-972-4216 — New Number

[dol.safety@illinois.gov](mailto:dol.safety@illinois.gov)

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# Manufacturing Emails

Message: Safety Pays

Format: Future

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.

Businesses have benefited from the On-site Consultation Program by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

On-site consultations are provided by a consultant from a state agency or university. They can help you address workplace safety and health hazards, so you can prevent workplace injuries and illnesses, and avoid costly safety and health citations and penalties.



Protect your workplace if you participate in the On-site Consultation Program...

On-site consultations are free, confidential, and completely separate from enforcement.

You participated in the On-site Consultation Program thinking that your business would save money—you were right.

Money was saved, employee morale improved, and workers are safe.



The service was free, and the consultant was an expert experienced in workplace safety and health.



Now that you've made a few small changes, you see that employees are safer, productivity has increased, and expenses have been reduced.



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

800-972-4216 – New Number

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# Manufacturing Emails

Message: Self-Determination Theory

Format: Future

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**We will do all we can to support you in successfully meeting your safety and health goals.**

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The On-site Consultation is free, confidential, and completely separate from enforcement.



Picture your workplace if you participate in the On-site Consultation Program...

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university.

Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the **On-site Consultation Program** consultant.

Your expert consultant can help you learn to reduce both current and future safety and health hazards.

You feel great about your decision to call in a consultant. The consultant offered advice and gave you other options to consider.

You think back on your experience. Your consultant was a good collaborator that supported your efforts. It felt good to have someone on your side that you could trust.

You can't believe how stress-free the consultation was.

You feel great about what you've accomplished. The consultant helped you arrive at practical solutions to issues that needed some improvement.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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- <http://osha.illinois.gov>

Form No: C-1-MF

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# Manufacturing Emails

Message: EPPM

Format: Myth/Fact

## OSHA's On-Site Consultation Program FREE Workplace Safety and Health Consultation Services



It is easy to arrange a free on-site consultation.

*The process starts with your call, email, or website request.*

**Unsafe workplaces put workers at risk and can be fined for serious violations of safety and health regulations.**

Unsafe workplaces also face higher workers' compensation and insurance premiums.

Every year, many businesses (like yours) are found to be in violation of workplace safety and health regulations, and they face the consequences.

On-site consultations are provided by a consultant from a state agency or university and can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The **On-site Consultation Program** is designed to be easy for workplaces to take part in. These consultations are an opportunity for your business, with the assistance of an expert consultant, to learn how to best solve both safety and health problems.

On-site consultations are free, confidential, and completely separate from enforcement.



**MYTH** No one in my workplace will be seriously hurt.

People are injured at work every hour of every day. How many lost time incidents have you had in the last year?



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

800-972-4216 — New Number

[dol\\_safety@illinois.gov](mailto:dol_safety@illinois.gov)

<http://iosha.illinois.gov>

Form No.: A-2-MF

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# Manufacturing Emails

Message: Safety Pays

Format: Myth/Fact

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.

Businesses have benefited from the On-site Consultation Program by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

On-site consultations are provided by a consultant from a state agency or university. They can help you address workplace safety and health hazards, so you can prevent workplace injuries and illnesses, and avoid costly safety and health citations and penalties.

On-site consultations are free, confidential, and completely separate from enforcement.



**MYTH** Calling will not help me save money.

Preventing injuries saves money. You can reduce workers compensation costs and lost time. Preventing injuries is not only the right thing to do, it is also good for your bottom line.



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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 <http://osha.illinois.gov>

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# Manufacturing Emails

Message: **Self-Determination Theory**

Format: **Myth/Fact**

## OSHA's On-Site Consultation Program

FREE Workplace Safety and Health Consultation Services



We will do all we can to support you in successfully meeting your safety and health goals.

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university. Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the **On-site Consultation Program** consultant. Your expert consultant can help you learn to reduce both current and future safety and health hazards.



**MYTH** *Once a consultant comes here they're going to tell me how to run my business.*

**FACT** *You're in control—the consultant is there to serve your needs.*



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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 <http://osha.illinois.gov>

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# Nursing Home Emails

Message: Safety Pays

Format: Dialogue

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



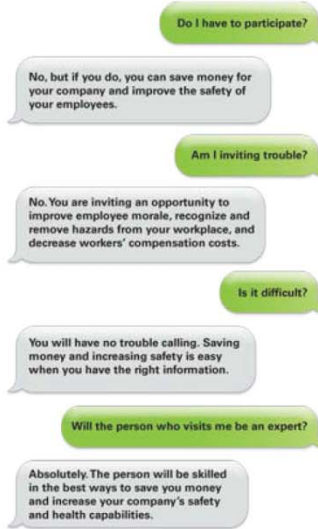
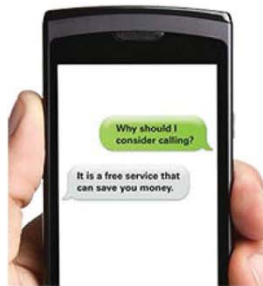
On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.

Businesses have benefited from the **On-site Consultation Program** by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

On-site consultations are provided by a consultant from a state agency or university. They can help you address workplace safety and health hazards, so you can prevent workplace injuries and illnesses, and avoid costly safety and health citations and penalties.

On-site consultations are free, confidential, and completely separate from enforcement.



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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- <http://osha.illinois.gov>

Form No.: B-3-NH

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# Nursing Home Emails

Message: Self-Determination Theory

Format: Dialogue

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



We will do all we can to support you in successfully meeting your safety and health goals.

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training



The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university.

Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the **On-site Consultation Program** consultant.

Your expert consultant can help you learn to reduce both current and future safety and health hazards.

*If you decide to take advantage of our services, we can help you take control of your workplace's safety and health hazards.*

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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<http://osha.illinois.gov>

Form No: C-3-NH

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# Nursing Home Emails

Message: EPPM

Format: Future

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**It is easy to arrange a free on-site consultation.**

*The process starts with your call, email, or website request.*

**Unsafe workplaces put workers at risk and can be fined for serious violations of safety and health regulations.**

Unsafe workplaces also face higher workers' compensation and insurance premiums.

Every year, many businesses (like yours) are found to be in violation of workplace safety and health regulations, and they face the consequences.

On-site consultations are provided by a consultant from a state agency or university and can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

**The On-site Consultation Program** is designed to be easy for workplaces to take part in. These consultations are an opportunity for your business, with the assistance of an expert consultant, to learn how to best solve both safety and health problems.

On-site consultations are free, confidential, and completely separate from enforcement.

**You're glad you now have procedures to minimize workplace injuries, lost workdays, property damage, high workers' compensation costs, lost revenues, and a damaged reputation.**

You've seen other businesses like yours fail because they didn't adequately address workplace safety and health hazards and faced workplace injuries, lost revenues, and a damaged reputation. Your business was not and will not be one of those.

The On-site Consultation Program consultant was able to help you implement manageable and doable solutions to address safety and health hazards in your workplace.

All it took to get started was one call. Participation was easy. Every step along the way, the consultant helped you develop the skills and tools necessary to implement workable solutions.

**Follow your workplace if you participate in the On-site Consultation Program...**

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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# Nursing Home Emails

Message: Safety Pays

Format: Future

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.

Businesses have benefited from the On-site Consultation Program by:

- Reducing worker injuries and illnesses
- Decreasing workers' compensation costs
- Improving worker morale
- Increasing productivity

On-site consultations are provided by a consultant from a state agency or university. They can help you address workplace safety and health hazards, so you can prevent workplace injuries and illnesses, and avoid costly safety and health citations and penalties.



Picture your workplace if you participate in the On-site Consultation Program...

On-site consultations are free, confidential, and completely separate from enforcement.

You participated in the On-site Consultation Program thinking that your business would save money—you were right.

Money was saved, employee morale improved, and workers are safe.



The service was free, and the consultant was an expert experienced in workplace safety and health.



Now that you've made a few small changes, you see that employees are safer, productivity has increased, and expenses have been reduced.



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:



800-972-4216 -- New Number



[dol.safety@illinois.gov](mailto:dol.safety@illinois.gov)



<http://osha.illinois.gov>

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# Nursing Home Emails

Message: Self-Determination Theory

Format: Dialogue

**OSHA's On-Site Consultation Program**  
**FREE Workplace Safety and Health Consultation Services**



**We will do all we can to support you in successfully meeting your safety and health goals.**

On-site consultations can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The On-site Consultation is free, confidential, and completely separate from enforcement.

If you choose to work with us, we will provide you with free safety and health consultations from a consultant from a state agency or university.

Your consultant will collaborate with you to support your efforts to improve workplace safety and health.

It is easy to work with the **On-site Consultation Program** consultant.

Your expert consultant can help you learn to reduce both current and future safety and health hazards.

**You feel great about your decision to call in a consultant. The consultant offered advice and gave you other options to consider.**

You think back on your experience. Your consultant was a good collaborator that supported your efforts. It felt good to have someone on your side that you could trust.

You can't believe how stress-free the consultation was.

You feel great about what you've accomplished. The consultant helped you arrive at practical solutions to issues that needed some improvement.

The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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- [dof.safety@illinois.gov](mailto:dof.safety@illinois.gov)
- <http://osha.illinois.gov>

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# Nursing Home Emails

Message: EPPM

Format: Myth/Fact

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



**It is easy to arrange a free on-site consultation.**

*The process starts with your call, email, or website request.*

**Unsafe workplaces put workers at risk and can be fined for serious violations of safety and health regulations.**

Unsafe workplaces also face higher workers' compensation and insurance premiums.

Every year, many businesses (like yours) are found to be in violation of workplace safety and health regulations, and they face the consequences.

On-site consultations are provided by a consultant from a state agency or university and can cover any of the following:

- Safety and health hazard surveys
- Industrial hygiene testing
- Safety management
- Informal on-site training

The **On-site Consultation Program** is designed to be easy for workplaces to take part in. These consultations are an opportunity for your business, with the assistance of an expert consultant, to learn how to best solve both safety and health problems.

On-site consultations are free, confidential, and completely separate from enforcement.



**MYTH** No one in my workplace will be seriously hurt.

People are injured at work every hour of every day. How many lost time incidents have you had in the last year? How long will it be before the situation is totally out of your control?



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

 800-972-4216 -- New Number

 [dol.safety@illinois.gov](mailto:dol.safety@illinois.gov)

 <http://osha.illinois.gov>

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# Nursing Home Emails

Message: Safety Pays

Format: Myth/Fact

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



On-site Consultation Program consultants are experts in identifying and eliminating workplace hazards with the goal of improving workplace safety and health.

Businesses have benefited from the On-site Consultation Program by:

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**MYTH** *Calling will not help me save money.*

**FACT** *Preventing injuries saves money. You can reduce workers compensation costs and lost time. Preventing injuries is not only the right thing to do, it is also good for your bottom line.*



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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Form No.: B-2-NH

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# Nursing Home Emails

Message: Self Determination Theory

Format: Myth/Fact

## OSHA's On-Site Consultation Program

FREE Workplace Safety and Health Consultation Services



We will do all we can to support you in successfully meeting your safety and health goals.

On-site consultations can cover any of the following:

- Safety and health hazard surveys
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- Safety management
- Informal on-site training

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It is easy to work with the **On-site Consultation Program** consultant. Your expert consultant can help you learn to reduce both current and future safety and health hazards.



**MYTH** Once a consultant comes here they're going to tell me how to run my business.

**FACT** You're in control—the consultant is there to serve your needs.



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:

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# Current OSHA E-Mail

## OSHA's On-Site Consultation Program

### FREE Workplace Safety and Health Consultation Services



#### Serving the Small Business Community

OSHA provides free and confidential safety and health advice to small and medium-sized businesses committed to improving workplace safety and health.



#### ON-SITE CONSULTATION PROGRAM

*Do you worry that serious workplace hazards put workers at risk and could disrupt or even shut down your business?*

*Workers' comp costs cutting into profits?*

*Can't afford to hire a safety consultant?*

If so, **OSHA's FREE and CONFIDENTIAL On-site Consultation Program** may be perfect for you!

**On-site Consultation services are separate from enforcement and do not result in penalties or citations.**

Each year, our on-site consultants respond to approximately 30,000 requests from businesses looking to improve worker safety and health. At your request, a consultant from a state agency or university will visit your workplace to help you identify hazards and make recommendations on possible solutions.



The Consultation visit will include an opening conference, an evaluation of potential hazards at the worksite or operation(s) you designate, and a confidential report with findings and recommendations for the workplace hazards identified. Assistance may also be available after the visit to help you get started.

Contact information for the local Consultation Office in your state:



800-972-4216 -- New Number



[do1\\_safety@illinois.gov](mailto:do1_safety@illinois.gov)



<http://osha.illinois.gov>

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