

Document ID: 0.7.558.5097

From: Cory, Sean <sean.cory@lumen.com> on behalf of Cory, Sean <Sean.Cory@lumen.com> <sean.cory@lumen.com>
To: Schuchard, Dan <dan.schuchard@icn.state.ia.us>
Cc: Nahas, Heather [IGOV] <heather.nahas@governor.iowa.gov>; O'Conner, John <john.oconner@icn.state.ia.us>; Fritz, Rob <rob.fritz@lumen.com>; Meg Witt <meg.lein@iowa.gov>
Bcc:
Subject: RE: URGENT REQUEST / Expedite - CNN Coverage Historical Building
Date: Wed Mar 02 2022 16:41:11 CST
Attachments: image001.jpg
image002.jpg
image003.jpg
image004.jpg

Thank you as well Dan, As always you and your team are always the best to work with.

We have issued the Disconnect order D27335957 and final bills are being sent to CNN.

Let me know if anyone else has any questions. Glad everything went well last night.

Sean Cory

Sales Director – IA/IL/MN/MO/NE/WI

925 High St 9th Floor, Des Moines, IA, 50309

tel: 515-645-6608 | cell: 515-229-9589

Sean.Cory@lumen.com

From: Schuchard, Dan <dan.schuchard@icn.state.ia.us>
Sent: Wednesday, March 2, 2022 10:31 AM
To: Cory, Sean <Sean.Cory@lumen.com>

Cc: Nahas, Heather [IGOV] <Heather.Nahas@governor.iowa.gov>; O'Conner, John <john.oconner@icn.state.ia.us>; Fritz, Rob <Rob.Fritz@lumen.com>; Meg Witt <meg.lein@iowa.gov>
Subject: URGENT REQUEST / Expedite - CNN Coverage Historical Building

Hi Sean,

Thank you for making this happen so quickly. I really appreciate the quick turnaround time on the 1FB's.

Also, I'm just following up to make sure the 1FB's are disconnected, and the billing is discontinued. What steps are required to end billing and disconnect the (2) 1FB's used for last night's broadcast?

Please advise, and thanks again.

-Dan

Dan Schuchard

TAC Lead

Iowa Communications Network

Lucas State Office Bldg. | 321 East 12th Street | Des Moines, Iowa 50319

Office 515-242-6827 | Website: www.icn.iowa.gov

dan.schuchard@icn.state.ia.us

This message and accompanying documents are covered by the Electronic Communications Privacy Act, 18 U.S.C. §§ 2510-2521, and contain information intended for the specified individual(s) only. This email message and its attachments may contain confidential information that is exempt from disclosure under Iowa Code chapters 22, 139A, and other applicable law.

Notice to Recipient: This email is meant only for the intended recipient(s) of the transmission, and may be a communication that is privileged by law. If you receive this email in error, any

review, use, dissemination, distribution, copying, or storing of the email or its contents is prohibited. Please notify me immediately of the error by return email, and please delete this message from your system. Thank you in advance for your cooperation.
Please consider the environment before printing this email

On Thu, Feb 24, 2022 at 5:23 PM Cory, Sean <Sean.Cory@lumen.com> wrote:

Thanks Heather

I just sent to the media group and they will coordinate everything.

We'll have the lines delivered Monday.

Sean Cory

Sales Director

925 High St 9th Floor, Des Moines, IA, 50309

tel: 515-645-6608 | cell: 515-229-9589

Sean.Cory@lumen.com

From: Nahas, Heather [IGOV] <Heather.Nahas@governor.iowa.gov>

Sent: Thursday, February 24, 2022 4:29 PM

To: O'Conner, John <john.oconner@icn.state.ia.us>; Cory, Sean <Sean.Cory@lumen.com>;

Dan Schuchard <dan.schuchard@iowa.gov>; Fritz, Rob <Rob.Fritz@lumen.com>

Subject: Re: ERGENT REQUEST / Expedite

CAUTION: This email originated outside of Lumen Technologies. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Thank you, John. Sean -- please let me know if there is anything you need validated from our office to expedite this work. I'm happy to get you any documentation you may need.

Best regards,

Heather

Heather Nahas

Public Relations Director

Office of the Governor of Iowa

Governor Kim Reynolds

Lt. Governor Adam Gregg

Office: 515-725-3502

heather.nahas@governor.iowa.gov

From: O'Conner, John <john.oconner@icn.state.ia.us>
Sent: Thursday, February 24, 2022 3:16 PM
To: Nahas, Heather [IGOV] <Heather.Nahas@governor.iowa.gov>; Cory, Sean <Sean.Cory@lumen.com>; Dan Schuchard <dan.schuchard@iowa.gov>; Fritz, Rob <Rob.Fritz@lumen.com>
Subject: URGENT REQUEST / Expedite

Sean - CNN will be broadcasting this coming Tuesday from the historical building on the balcony.

Please install 2 new standard pots (1FB) lines to the historical building DMARC no later than this coming Monday at 10am. Please make sure they are tagged so ICN can extend.

I have added the Governor's office to this email as well. (Heather Nahas)

Thank you,

John R. O'Conner

Iowa Communications Network

State of Iowa

Office: 515-725-4658

Cell: 515-745-1955

Fax: 515-725-4727

Email: john.oconner@icn.state,ia,us

www.icn.iowa.gov

The #ICNServiceoftheMonth is Structured Cabling. Our customers receive expertise with vertical and horizontal inside plant designs and cabling services from wiring closets to wiring of fiber and copper infrastructures. <https://icn.iowa.gov/professional-services/structured-cabling>

ICN MAC FREEZE DATES - no moves adds or changes

None at this time

All move/add/changes will be postponed until after these dates. Troubles and outages will still be worked as normal by calling in the ICN NOC - 515-725-4400.

Notice to Recipient: This e-mail is meant only for the intended recipient(s) of the transmission, and may be a communication that is privileged by law. If you receive this e-mail in error, any review, use, dissemination, distribution, copying, or storing of the e-mail or its contents is prohibited. Please notify me immediately of the error by return e-mail, and please delete this message from your system. Thank you in advance for your cooperation.

THIS MESSAGE AND ANY RESPONSE TO IT MAY CONSTITUTE A PUBLIC RECORD, AND THEREFORE, MAY BE AVAILABLE UPON REQUEST IN ACCORDANCE WITH IOWA PUBLIC RECORDS LAW, IOWA CODE CHAPTER 22.

This communication is the property of Lumen Technologies and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.

This communication is the property of Lumen Technologies and may contain confidential or privileged information. Unauthorized use of this communication is strictly prohibited and may be unlawful. If you have received this communication in error, please immediately notify the sender by reply e-mail and destroy all copies of the communication and any attachments.

Document ID: 0.7.558.5097-000001

Owner: Cory, Sean <sean.cory@lumen.com> on behalf of Cory, Sean <Sean.Cory@lumen.com> <sean.cory@lumen.com>

Filename: image001.jpg

Last Modified: Wed Mar 02 16:41:11 CST 2022

image001.jpg for Printed Item: 5 (Attachment 1 of 4)

LUMEN[®]

Document ID: 0.7.558.5097-000002

Owner: Cory, Sean <sean.cory@lumen.com> on behalf of Cory, Sean <Sean.Cory@lumen.com> <sean.cory@lumen.com>

Filename: image002.jpg

Last Modified: Wed Mar 02 16:41:11 CST 2022

image002.jpg for Printed Item: 5 (
Attachment 2 of 4)

LUMEN[®]

Document ID: 0.7.558.5097-000003

Owner: Cory, Sean <sean.cory@lumen.com> on behalf of Cory, Sean <Sean.Cory@lumen.com> <sean.cory@lumen.com>

Filename: image003.jpg

Last Modified: Wed Mar 02 16:41:11 CST 2022

image003.jpg for Printed Item: 5 (
Attachment 3 of 4)

LUMEN[®]

Document ID: 0.7.558.5097-000004

Owner: Cory, Sean <sean.cory@lumen.com> on behalf of Cory, Sean <Sean.Cory@lumen.com> <sean.cory@lumen.com>

Filename: image004.jpg

Last Modified: Wed Mar 02 16:41:11 CST 2022

image004.jpg for Printed Item: 5 (
Attachment 4 of 4)

LUMEN[®]