

# You're reimagining healthcare. We know how to help.

By pursuing new ways to overcome old problems, you're pioneering the future of healthcare for your patients, providers, and organization. athenahealth can help you take your business to the next level.

athenahealth partners with healthcare organizations of all sizes, providing technology, insights, and expertise to help them drive better clinical and financial results.

## Make patient engagement truly engaging

Patient engagement means more than just communication with providers, closing care gaps, and providing basic information on a patient portal. Today's patients expect greater access to information and the ability to self-serve, mimicking the conveniences found in more consumer-driven industries. With robust scheduling capabilities, patient-centered care plans, and on-demand access to medical information, our solution enables you to meet patients in all the roles they play throughout the care continuum: from patient to payer to care team member. Delivering a truly engaging patient experience—one that inspires patients to actively participate in their own care—can be critical in helping you optimize operational efficiency and achieve better clinical and financial results.

## Keep providers (and patients) happy

We organize the moment of care so that physicians can focus on the patient instead of paperwork. Our Patient Record Sharing capabilities automatically search our comprehensive network of care sites, as well as CommonWell and Carequality, to locate your patient's records and surface them directly in your clinical workflow. Plus, we maintain interfaces with 600K+ pharmacies, labs, imaging centers, and other healthcare providers, so you don't have to log into another system to access outside data. You get the information you need to control point-of-care decisions and delight patients with the quality of their experience. We've seen these benefits drive physician and patient loyalty across multiple provider organizations.

## Differentiate your practice

We know that no one system can serve every use case. Our capabilities give you the flexibility to extend athenaOne's clinical, patient engagement, and practice management workflows based on your business' unique goals. We expose 700+ APIs so clients can easily leverage proprietary and third-party solutions. Additionally, with the athenahealth Marketplace, we have the largest app store in healthcare IT (HIT), connecting you to 260+ third-party solutions across 55 categories covering provider productivity, patient engagement, telemedicine, clinical decision support, and more. By offering a one-stop shop to find HIT capabilities that seamlessly connect to your systems, you can see value in these solutions, faster.

### 5.9M+

connections

Based on athenahealth network data  
as of Q1 2022

### 750+

API endpoints

Based on athenahealth network data  
as of Q1 2022

### 300+

Marketplace Partners

across 55 categories

Based on athenahealth network data  
as of Q1 2022



2022 Ambulatory EMR  
(11-75 providers) award for  
athenaClinicals

## Why athenahealth

athenahealth delivers the industry's most adaptable, network-enabled service, designed to scale easily with business needs and keep practices on top of industry changes and focused on patient care with a combination of:

**Proven expertise** that delivers both an unparalleled customer experience, and can help improve clinical and financial outcomes.

**Modern, nimble technology** that keeps up with the pace of change.

**An open, connected network** that ensures that our customers always have access to the best solutions and the right information.

**Insights** from the network that grow richer and more actionable with every provider who joins the platform.

## The scale and scope to support our customers and improve performance

### 150K+ providers

on the network<sup>1</sup>

### ~20% of the US patient population

touched by our network annually<sup>2</sup>

### 4.7B+ data transactions

per month<sup>3</sup>

### 900+ clinical documents

processed, on average, per provider per month<sup>4</sup>

### 660+ million automated patient messages

delivered per year<sup>5</sup>

## athenaOne®

### athenaClinicals®

Our network-enabled EHR service organizes the moment of care to help providers maximize their clinical productivity and spend more time with patients.

### athenaCommunicator®

Our network-enabled patient engagement service delights patients with an improved experience and engages them more fully in their own care—all while eliminating unnecessary practice work.

### athenaCollector®

Our network-enabled practice management service simplifies membership billing at scale and enables you to collect payment across multiple channels.

## Telehealth

### athenaTelehealth

Our fully embedded, intuitive telehealth solution lets providers and staff easily facilitate HIPAA-compliant telehealth visits from right inside our EHR, so you can delight patients and streamline your workflow from scheduling to documentation and billing.

## Platform Services

### athenahealth Platform Services

athenahealth Platform Services empower organizations to rapidly connect proprietary and third-party applications to our platform, so each organization can create a tailored health IT system with differentiated clinical and patient user experiences.

Find out more. Call 800-981-5084 or visit [athenahealth.com](https://athenahealth.com).

<sup>1</sup> Based on athenahealth network data as of Q2 2022

<sup>2</sup> Based on athenahealth network data as of Q2 2022

<sup>3</sup> Based on athenahealth network data as of Q1 2022

<sup>4</sup> Based on athenahealth network data as of Q2 2020

<sup>5</sup> Based on athenahealth network data as of Q1 2020