

Making a Better World

The best hope for building a brighter tomorrow can be found in our actions today.

Sustainability: Taking a Strategic Approach

A commitment to sustainability is integral to AIG's success as an insurer, investor, employer and corporate citizen. As one of the first U.S. insurance companies to recognize the importance of climate change, we have employed our expertise in underwriting and investing to help address its impact on our stakeholders.

Sustainability Task Force

This cross-functional, CEO-endorsed group continues to develop a holistic, strategic approach to sustainability at AIG. Current initiatives are segmented into areas including:

- Products
- Operations
- Investments
- Resilience
- External Partners

Reporting

AIG has been engaged in The Climate-Related Financial Disclosure Project (TCFD) throughout its development, including in the consultation phase.

As part of the work of the Sustainability Task Force, AIG has committed in 2019 to explore the issuance of a TCFD disclosure and to undertake a review of a climate change scenario analysis.

AIG has also joined a Sustainable Finance Working Group at the Institute for International Finance (IIF) focused on assisting members across the financial services sector by sharing insights and fostering a consistent approach towards TCFD disclosure.

Additionally, we continue to report our climate change activities through the CDP Climate Change questionnaire.

Board-Level Governance

AIG's Board of Directors has amended the charter of the Nominating and Corporate Governance Committee to actively oversee matters relating to sustainability and citizenship.

Strategic Partnerships

AIG remains engaged in strategic partnerships that support our commitment to sustainability. Examples include:

- Working with Enactus, AIG employees mentor student entrepreneurs and innovators focused on creating resilient communities around the world.
- As part of the founding consortium of Blue Marble Microinsurance, we support insurance solutions for low-income populations.

Supporting Sustainable Investing

AIG has been a leading investor in renewable energy projects for over 30 years, with \$2.9 billion invested as of December 31, 2018 in private placement wind, solar, geothermal and hydroelectric projects worldwide.

As of December 31, 2018, AIG held approximately \$16 billion in municipal bonds that help improve infrastructure and extend vital services in communities across the U.S.

We proudly include the AIG Environmental Social and Governance (ESG) Dividend Fund in our product offering to seek capital appreciation and income with a positive social impact for customers.

For more information on AIG's sustainability and citizenship initiatives, visit www.aig.com/citizenship.

Community: Operating as a Good Corporate Citizen

At AIG, both our client service and philanthropic activities help others prepare for the future and overcome the most difficult challenges. As a steadfast advocate for our employees, we primarily support our communities by advancing causes important to AIG colleagues in two ways: providing two days of Volunteer Time Off per employee and through the AIG Matching Grants Program. We are also proud to support partner organizations that reflect the diversity of our people.

In 2018:

62,000+ hours volunteered

by AIG colleagues



\$6.5 million in total matching funds

to amplify employee donations through the AIG Matching Grants Program



451,000+ meals packed

at team-building events to feed the world's most vulnerable with Rise Against Hunger



18,200+ students mentored

in financial literacy across 12 countries with Junior Achievement

17 artistic, cultural and educational institutions in 6 countries

supported by AIG's Museum Membership Program

3,000+ colleagues

from 33 countries donated 13,000+ hours of community service time during Global Volunteer Month in April

Culture: Promoting Diversity, Development and Well-Being

AIG's employees are known for their resilience and unwavering commitment to achieving what seems impossible — again and again. We aim to foster a culture of inclusion that attracts, develops and retains the best talent with diverse points of view to help us better understand our clients, increase innovation and manage risk.

Making Changes

Our 127 Employee Resource Groups (ERGs) represent 13 dimensions of diversity and provide a forum to share, support career development and incite positive change in the workplace and in the communities we serve.

- Membership grew by 21% in 2018.
- Employees formed 29 new groups in 2018, a 30% increase from 2017.

Accelerating Diversity

AIG entered DiversityInc's 2018 Top 50 Companies for Diversity list, after four consecutive years of recognition as a Noteworthy Company, thanks to our management of talent pipeline and development, leadership accountability and supplier diversity.

Evolving Benefits

We introduced enhanced adoption and new surrogacy reimbursement programs for U.S. employees to further support a greater variety of families as we seek to offer benefits that matter to our ever-diversifying workforce.

Building Industry Talent

We are an active supporter of the Insurance Careers Movement, which helps to promote the benefits of working in the industry and attract talent — from early-career to leadership levels — to AIG.