Indian River County
Location: Treasure Coast Region
Population: 140,000

The Challenge

Home to nearly 140,000 residents, Indian River County is located within the Treasure Coast region of Florida. The county's outdated clerical system caused an overall drop in productivity and increased workload for appraisers trying to execute appraisal and assessment plans. The county began to search for a solution to streamline workflows and bring its processes up to modern standards.

Benefits

Elimination of redundant data entry through cloud hosting

Optimized field routing using live GPS and GIS mapping

On-the-fly touchscreen sketching

Reduction of duplicate effort due to streamlined technology

Working with Woolpert

Indian River County Field Appraiser George Clarke has worked in the field for 25 years and stated, "I think working with Data Cloud Solutions has been great! I can go out in the field, measure, draw, make changes and send them immediately to the cloud. MobileAssessor eliminates a lot of hands-on work and time." With the dedicated DCS support team, Indian River County knows it is backed by years of experience and knowledge as well as a product that continues to evolve per the needs of its customers.

The Solution

Indian River County implemented MobileAssessor™, a CAMACloud flagship product developed by Data Cloud Solutions, a Woolpert Company, to streamline its inefficient and outdated paper-based appraisal system. With the move to mobile, Indian River County now embraces technology to modernize its data collection workflows, improve productivity and eliminate duplicate work with instant synchronization. The county also implemented additional CAMACloud modules including Sketch Validation and Desktop Review for an optimized view of street-level photography, CAMA data, sketches and aerials across multiple monitors for remote verification.

This Florida county has experienced various benefits since integrating the CAMACloud suite into its process. Field Appraiser George Clarke leverages the cloud solution routinely and expressed, "With the ease of use, field appraisers can be out in the field, input their data, eliminate double work and streamline the entire process. It's fantastic." MobileAssessor's GPS capabilities provide assessors with maps for their site visits, and the modules enable photo association, ad-hoc sketching and syncing to the cloud to foster a level of efficiency unimaginable with the county's previous outdated clerical system.

> "I'm a little bit older and I'm used to my ways and a little resistant to change, naturally. Once I learned the system, and it's a short learning curve, I just fell in love with MobileAssessor. There are a lot of tools to use."
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> George Clarke, Field Appraiser, Indian River County

Contact Us

Want more information?
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