



A small number of subscribers have recently reported receiving telephone calls that falsely claim to be part of a survey being conducted on behalf of *The Wall Street Journal*.

The callers appear to be using the *Journal's* name in an attempt to obtain information about the personal financial accounts and investments of the call recipient. **These calls are not authorized by *The Wall Street Journal*, *Barron's*, or Dow Jones.** We take this matter very seriously and are actively investigating these calls and their origin.

We want to help protect you, our customer, by alerting you to these unauthorized calls and encouraging you to be vigilant regarding any telephone contact purporting to be from *The Wall Street Journal* or *Barron's*.

If you are contacted by someone claiming to be calling on behalf of *The Wall Street Journal* or *Barron's*, please remember:

- **The Customer Service teams for *The Wall Street Journal* and *Barron's* will never ask for personal information about your financial investments or accounts.**
- Members of *The Wall Street Journal* and *Barron's* Customer Service teams will always take steps to ensure that they are speaking to the correct account holder or his or her authorized delegate.
- If you are ever in any doubt about the authenticity of any contact that claims to be from Dow Jones or about your membership to our publications, please immediately end the call and contact our Customer Service teams at (877) 975-3223.
- You can also direct any queries to reportsubscriptionfraud@dowjones.com

We encourage you to continue to be vigilant against any types of contact like this. Please call us if you have any questions or need any further guidance.

Thank you for being a loyal customer.