

MODEL

VAP430

VIZIO

# QUICK START GUIDE


CO-STAR WITH GOOGLE TV™  
STREAM PLAYER

FULL USER MANUAL AVAILABLE ON YOUR  
STREAM PLAYER OR AT [VIZIO.COM](http://VIZIO.COM)

# IMPORTANT SAFETY WARNINGS

Your Player is designed and manufactured to operate within defined design limits. Misuse may result in electric shock or fire. To prevent your Player from being damaged, the following instructions should be observed for the installation, use, and maintenance of your Player. Read the following safety instructions before operating your Player. Keep these instructions in a safe place for future reference.

To reduce the risk of electric shock or component damage, switch off the power before connecting other components to your Player.

- Read these instructions.
- Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- Clean only with a dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Only use attachments/accessories specified by the manufacturer.
- Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over. 
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.
- Unplug the power cord before cleaning your Player.
- When moving your Player from an area of low temperature to an area of high temperature, condensation may form in the housing. Wait before turning on your Player to avoid causing fire, electric shock, or component damage.
- A distance of at least three feet should be maintained between your Player and any heat source, such as a radiator, heater, oven, amplifier etc. Do not install your Player close to smoke. Operating your Player close to smoke or moisture may cause fire or electric shock.
- Slots and openings in the back and bottom of the cabinet are provided for ventilation. To ensure reliable operation of your Player and to protect it from overheating, be sure these openings are not blocked or covered. Do not place your Player in a bookcase or cabinet unless proper ventilation is provided.
- Never push any object into the slots and openings on your Player cabinet. Do not place any objects on the top of your Player. Doing so could short circuit parts causing a fire or electric shock. Never spill liquids on your Player.
- Your Player should be operated only from the type of power source indicated on the label. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- Do not apply pressure or throw objects at your Player. This may compromise the integrity of the display. The manufacturer's warranty does not cover user abuse or improper installations.
- The power cord must be replaced when using different voltage than the voltage specified. For more information, contact your dealer.
- When connected to a power outlet, power is always flowing into your Player. To totally disconnect power, unplug the power cord.
- The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of un-isolated, dangerous voltage within the inside of your Player that may be of sufficient magnitude to constitute a risk of electric shock to persons.
- Do not overload power strips and extension cords. Overloading can result in fire or electric shock.
- The wall socket should be installed near your Player and easily accessible.
- Only power of the marked voltage can be used for your Player. Any other voltage than the specified voltage may cause fire or electric shock.
- Do not touch the power cord during lightning. To avoid electric shock, avoid handling the power cord during electrical storms.

- Unplug your Player during a lightning storm or when it will not be used for long period of time. This will protect your Player from damage due to power surges.
- Do not attempt to repair or service your Player yourself. Opening or removing the back cover may expose you to high voltages, electric shock, and other hazards. If repair is required, contact your dealer and refer all servicing to qualified service personnel.
- **WARNING:** Keep your Player away from moisture. Do not expose your Player to rain or moisture. If water penetrates into your Player, unplug the power cord and contact your dealer. Continuous use in this case may result in fire or electric shock.
- Do not use your Player if any abnormality occurs. If any smoke or odor becomes apparent, unplug the power cord and contact your dealer immediately. Do not try to repair your Player yourself.
- Avoid using dropped or damaged appliances. If your Player is dropped and the housing is damaged, the internal components may function abnormally. Unplug the power cord immediately and contact your dealer for repair. Continued use of your Player may cause fire or electric shock.
- Do not install your Player in an area with heavy dust or high humidity. Operating your Player in environments with heavy dust or high humidity may cause fire or electric shock.
- Follow instructions for moving your Player. Ensure that the power cord and any other cables are unplugged before moving your Player.
- When unplugging your Player, hold the AC/DC power adapter, not the cord. Pulling on the power cord may damage the wires inside the cord and cause fire or electric shock. When your Player will not be used for an extended period of time, unplug the power cord.
- To reduce risk of electric shock, do not touch the connector with wet hands.
- Insert batteries in accordance with instructions. Incorrect polarities may cause the batteries to leak which can damage the remote control or injure the operator. Do not expose batteries to excessive heat such as sunshine, fire or the like.
- If any of the following occurs, contact the dealer:
  - The power cord fails or frays.
  - Liquid sprays or any object drops into your Player.
  - Your Player is exposed to rain or other moisture.
  - Your Player is dropped or damaged in any way.
  - The performance of your Player changes substantially.
- This apparatus shall not be exposed to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- The mains plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
- **CAUTION** - These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of unisolated DANGEROUS VOLTAGE within the product's enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to persons.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

# DO YOU HAVE QUESTIONS? LET US HELP!

All VIZIO products include **FREE** lifetime technical support. The VIZIO support team is highly trained and is based in the United States.

We can help with:

- Product Setup
- Technical Problems
- Warranty Questions
- And More

**Phone:** (877) 698-4946 (TOLL-FREE)

**Email:** [techsupport@VIZIO.com](mailto:techsupport@VIZIO.com)

**Web:** [www.VIZIO.com/support](http://www.VIZIO.com/support)

**Hours of operation:**

Monday - Friday: 5 AM TO 7 PM (PST)

Saturday - Sunday: 8 AM TO 4 PM (PST)



# PACKAGE CONTENTS



Remote with Batteries



VIZIO Co-Star with Google TV™  
Stream Player



Power Adapter



This Quick Start Guide

## YOU WILL NEED



HDTV with an  
available HDMI port



HDMI Cable



Internet connection  
(Wired or wireless)

## FOR THE BEST EXPERIENCE, YOU SHOULD ALSO HAVE

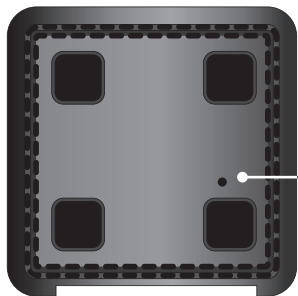
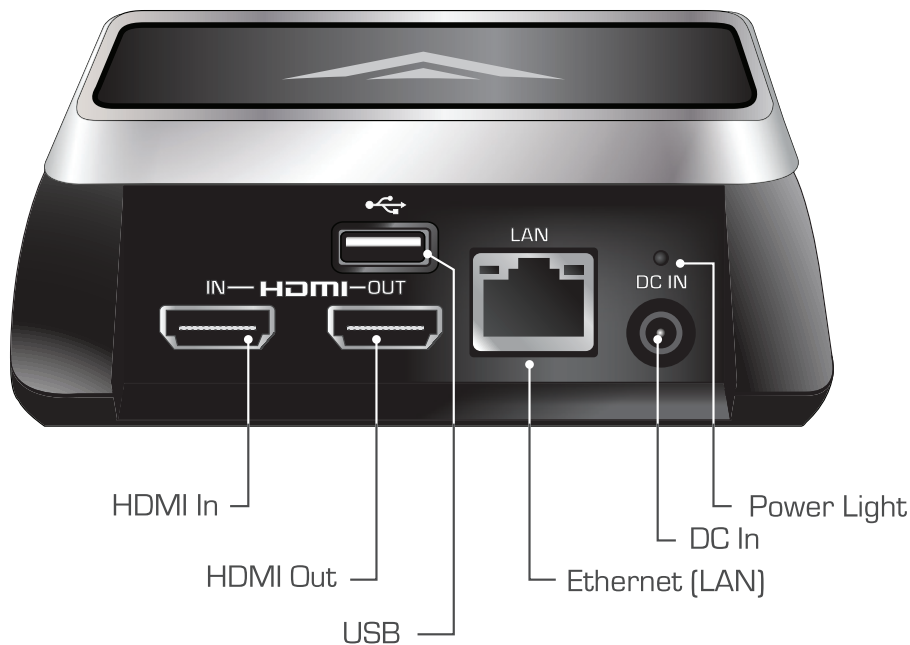


HD Cable or satellite box  
with an available HDMI port



A second HDMI Cable

# GETTING TO KNOW YOUR STREAM PLAYER

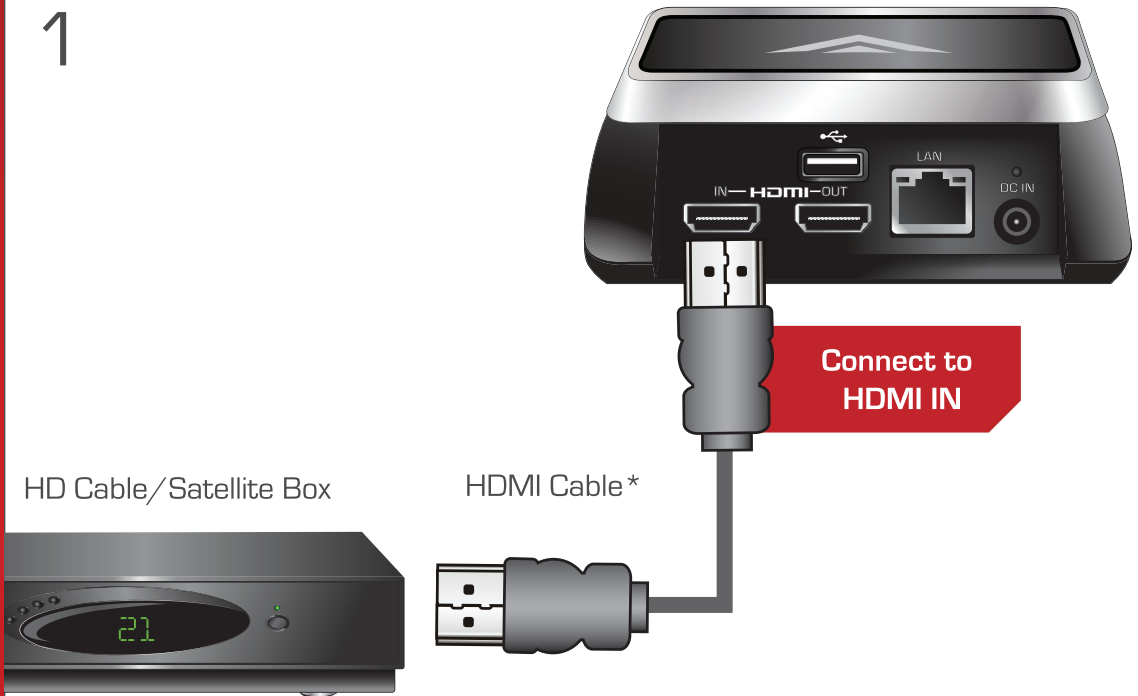


## FACTORY RESET

To restore your device to factory settings, insert a paper clip here and press for 10 seconds. Be sure the Player is plugged into an electrical outlet.

**WARNING: This will erase any data stored on the device.**

1

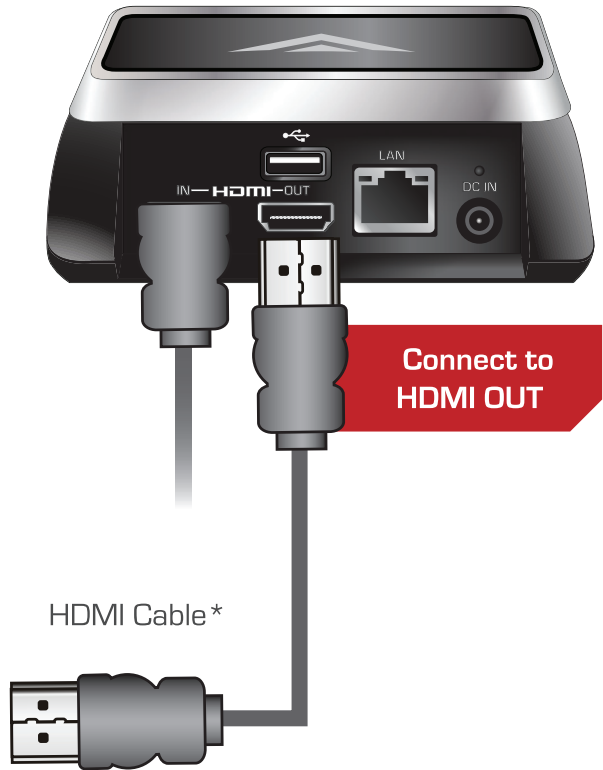


Connect your cable or satellite box to the Stream Player with an HDMI cable.\* The Stream Player can be used without an HD Cable/Satellite Box, but you will not be able to enjoy the TV search, picture-in-picture, and other great features.

\*HDMI Cable sold separately.

2

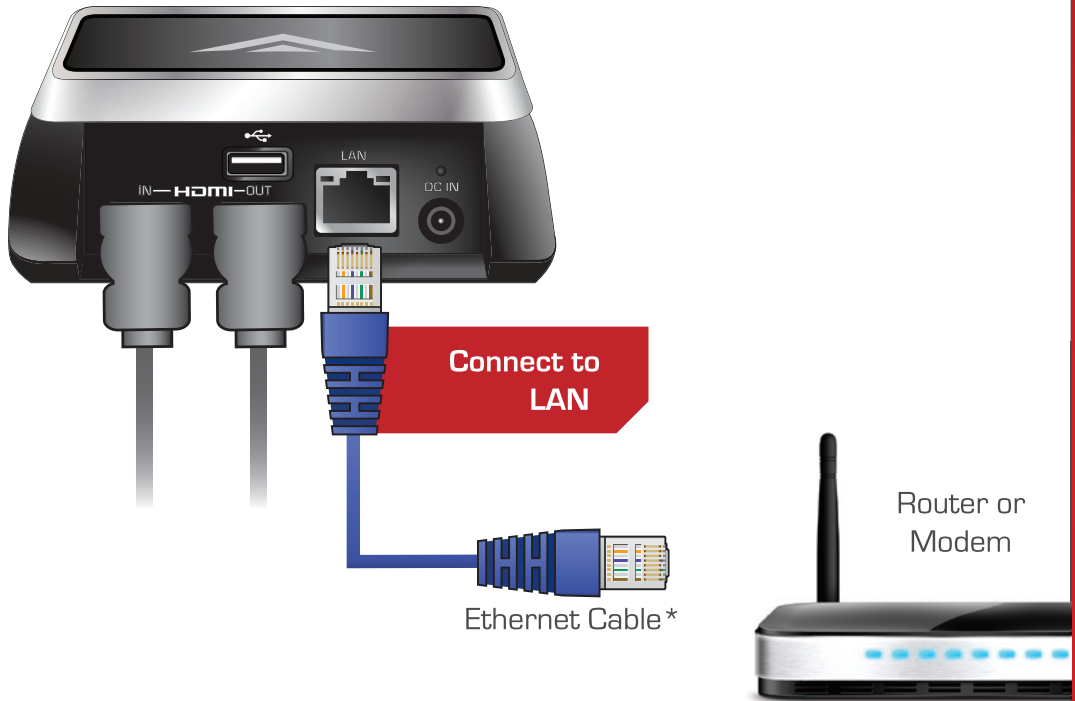
HDTV



Connect the Stream Player to your TV with an HDMI cable.\*



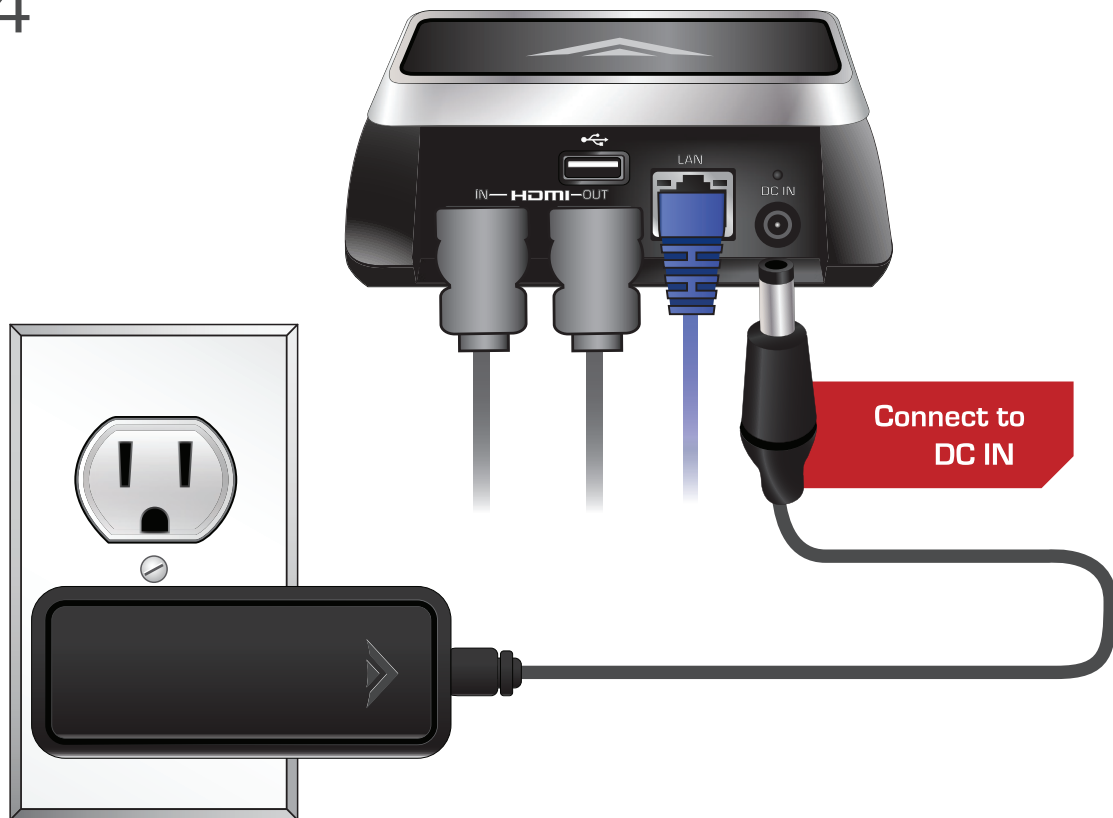
3



Connect the Stream Player to your router or modem with an Ethernet cable.\*  
If you want to connect wirelessly, skip this step.  
[For best experience, wired connection is recommended.]

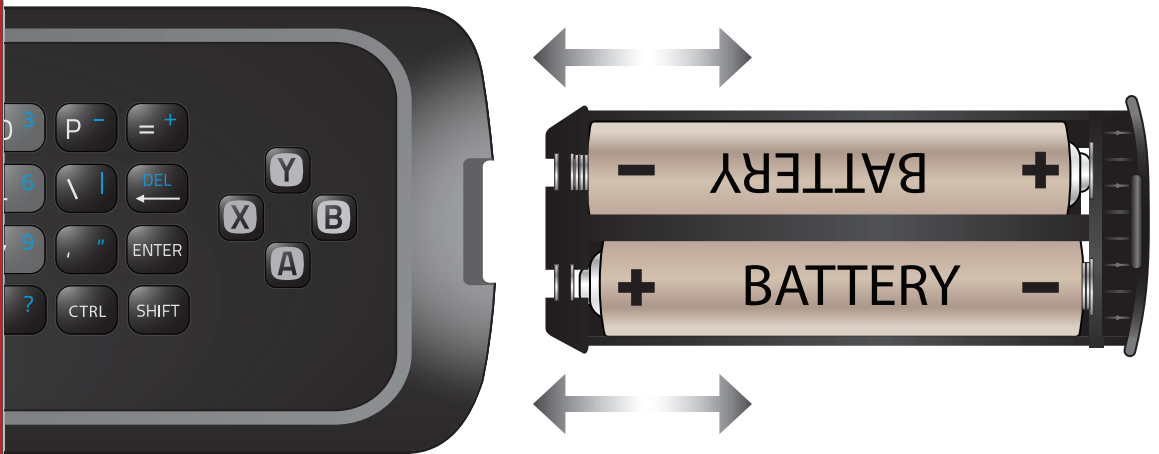
\*Ethernet Cable sold separately.

4



Connect the power adapter to the Stream Player to **DC IN** as shown. Plug the power adapter into an electrical outlet. The Stream Player powers on.

5



Insert the included AA batteries into the Remote as shown. Gently slide the battery tray into the Remote until it clicks into place.

6



Turn on Cable/Satellite Box  
(if connected)



Turn on TV.  
Set input to **HDMI**.

7

The Setup Wizard begins.  
Follow the on-screen  
instructions.





## Amazon Instant Video

New release movies and day after air TV shows to rent or buy, plus thousands of videos available to Amazon Prime members at no additional cost.



## OnLive®

From classics to indies to new-release AAA titles, OnLive has a constantly growing library of games for every taste from over 50 top publishers. Play the first 30 minutes free. Then buy just the games you like, or subscribe to PlayPack and get unlimited access to over 200 games for one low monthly fee.



## M-GO®

M-GO is a new multi-screen entertainment app that elegantly streamlines all of your media together in one place including movies, music, TV and more – and allows you to enjoy the content you want, when you want it either at home or on the go. When you want instant entertainment, just go to M-GO.



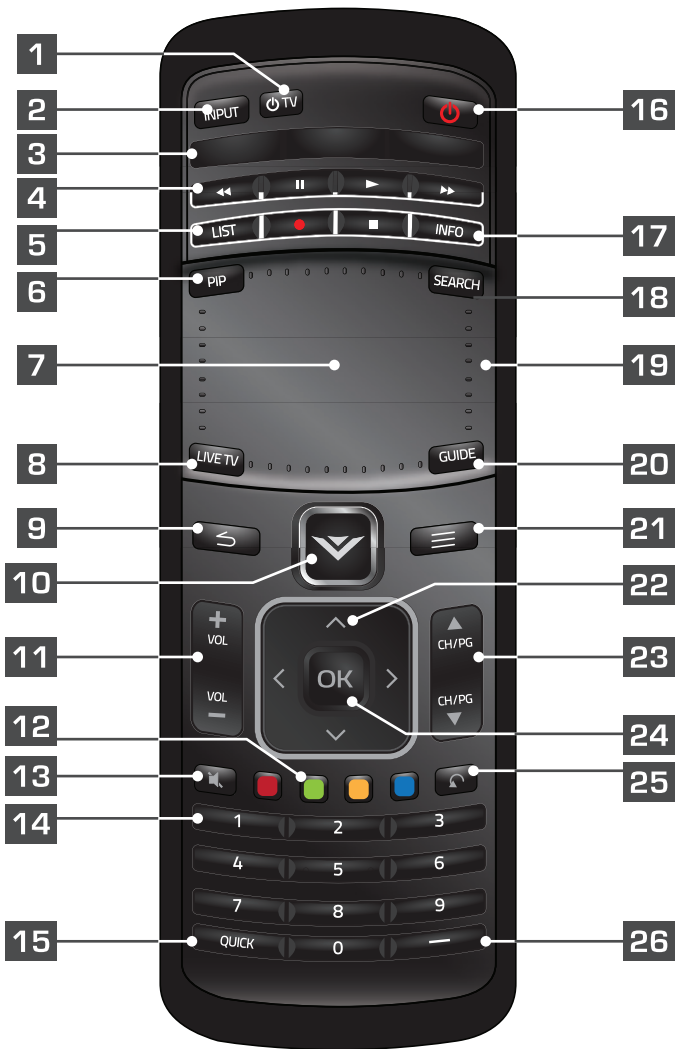
## Netflix®

Instantly watch thousands of movies and TV shows, streaming over the internet directly to your TV!

**This remote is Bluetooth enabled.**

If you complete device setup, the remote will be paired to the Player. When paired, you do not need to point the remote at the Player.

When controlling your cable/satellite box or TV, the Remote uses an IR (infrared) signal, so you must point it directly at the cable/satellite box or TV when pressing a button.



- 1 **TV Power** - Press to turn on your TV. You must complete device setup for this function.
- 2 **Input** - Opens Fast App Switching. You can quickly switch between TV (HDMI input) and apps.
- 3 **App Shortcuts** - Press to quickly open the selected app.
- 4 **Playback Controls** - Press to play, pause, rewind, fast-forward, or stop playback.
- 5 **List** - Opens your list of recorded DVR programs. (Used only with connected DVR.)
- 6 **PIP** - When you are using a fullscreen app, opens HDMI source in small window.
- 7 **Touchpad** - Slide finger along touchpad to move on-screen cursor. (See page 17.)
- 8 **Live TV** - When using an app or the browser, switches to TV (HDMI input).
- 9 **Back** - Go to previous screen or menu. (Function may vary depending on open app.)
- 10 **V Button** - Open main menu. Your apps are available here.
- 11 **Volume Up/Down** - Increase or decrease loudness of audio.
- 12 **Color Shortcuts** - Depending on your device or app, used to open menus, close app, etc.
- 13 **Mute** - Turn sound on/off.
- 14 **Number Pad** - Press to enter numbers 0-9.
- 15 **Quick** - Opens options for screen format, bookmarks, and notifications.
- 16 **Power/Standby** - Press to turn Player on or off.
- 17 **Info** - Opens info window for Player or TV (HDMI input).
- 18 **Search** - Opens Search Bar. Use keypad on back of Remote to search.
- 19 **Touchpad Edge** - Slide finger along edge to scroll in browser. (See page 17.)
- 20 **Guide** - Open guide for TV (HDMI input).
- 21 **Menu** - Open on-screen menu. (Function may vary depending on open app.)
- 22 **Arrows** - Use to navigate on-screen menu.
- 23 **Channel Up/Down** - Change channel. (In some apps, Page Up/Down and Chapter Skip.)
- 24 **OK** - Press to select highlighted option.
- 25 **Last** - Go to previous channel. Used only when TV (HDMI input) is connected.
- 26 **Dash** - Press to select digital subchannel. (For example, 5-1 or 5-2.)



**Fn (Function)** - Use to enter blue characters or numbers on keyboard. For example, press **Fn** + **W** to enter the @ symbol.

**Arrow** - Use to navigate on-screen menus.

**Action** - Use buttons when playing games or for app shortcuts.



Slide along right edge  
to scroll up/down.



Slide along bottom edge  
to scroll left/right.



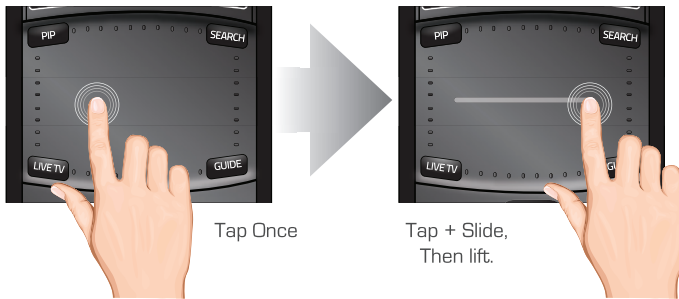
Slide finger  
to move cursor.



Tap or Double-Tap  
to select.



To drag an item, tap twice, then slide your finger  
without lifting. Lift finger to drop item.



Some apps may not support all of the above gestures. For more supported gestures, see full User Manual at [VIZIO.com](http://VIZIO.com).



## TV

Google TV works together with your current cable or satellite TV so that you get all your content in one place. This means that unlike other streaming boxes, you never have to change inputs or remotes to easily switch between Live TV, Netflix, or anything else on the web. It's all integrated in Google TV.



## Search

Search makes scrolling through channels a thing of the past. Press the Search key and harness Google's search power to discover TV offerings and web content. Quickly search for online videos, navigate to all of your favorite websites or jump directly to a channel by searching for it by name.



## TV & Movies

TV & Movies makes it easy to browse for TV show and movies on live TV, on-demand and on the web. If you're a Netflix subscriber, you'll also enjoy automatic access to content. If you have enhanced DVR integration, you'll find all of your DVR recordings listed in TV & Movies for easy viewing.



## YouTube

The YouTube app gives you access to all the videos on YouTube and plays them in full-screen high definition - just like watching TV.



## Chrome

The web browser is arguably the most important piece of software on your computer, and now you have quick access to it on your TV. Google TV with Android 3.1 runs the Google Chrome v11 web browser, and is powered with the Adobe Flash Player v10.2 to make your Google Chrome experience better than ever.



## Google Play Store

The Google Play Store offers easy access to a wide variety of applications developed specifically for the Android platform and Google TV. These applications have been created by developers all around the world, and have been rated by your fellow users.

## **I am having trouble connecting to my network.**

- If you are using an Ethernet cable, ensure it is securely connected to your router/modem and the Stream Player.
- If you are connecting wirelessly, try repositioning the Stream Player or your router/modem for the best wireless connection.
- Turn all devices off. Restart your router/modem.
- Try to use another internet-connected device. If it is not working correctly, call your internet service provider (ISP).

## **There is no picture on the TV.**

- Ensure all devices are plugged in. Turn all devices on.
- Set your TV input to the HDMI port the Stream Player is connected to.
- Ensure the HDMI cable connected to your TV is connected to the OUT port on the Stream Player. See page 8.
- Press the INPUT button. Select a different app or input source.

## **There is a picture but no sound.**

- Ensure your TV is not set to MUTE.
- Increase the volume on your TV.
- If you are using a cable or satellite box, increase the volume on that device.
- If the issue only happens with one app, try restarting that app or checking the in-app settings.

## **The remote control is not working.**

- Ensure the battery tray is inserted properly. See page 11.
- Place new batteries into the remote.
- **TIP:** Your Player is also compatible with many USB keyboards and mice. Connect the keyboard or mouse to the USB port on the player to use.

## **How do I reset the Stream Player to factory default settings?**

1. **WARNING: All of your data will be deleted.** Press the **V Button** on your remote.
2. Select **Settings > System Settings > Restore to Factory Settings**.
3. Confirm that you wish to reset the unit back to default by selecting **RESET**.
4. The player will reboot. Follow the on-screen instructions.

# LEGAL & COMPLIANCE

## **FCC Class B Radio Interference Statement**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/Player technician for help.

Notice:

1. The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
2. Shielded interface cables and AC power cord, if any, must be used in order to comply with the emission limits.
3. The manufacturer is not responsible for any radio or Player interference caused by unauthorized modification to this equipment. It is the responsibilities of the user to correct such interference.

## **RF Exposure Information**

This device meets the government's requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. This device complies with FCC radiation exposure limits set forth for an uncontrolled environment.

## **IC Statement**

Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## **IC Radiation Exposure Statement**

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

## **Internet Connectivity**

High speed internet connectively required and sold separately. Network conditions, environmental and other factors may negatively affect connectivity and the resulting video quality.

**VIZIO Internet Applications (VIA) Policy**

VIZIO Internet Applications (“VIA”) affords the opportunity to access third party Internet product offerings or services (“VIA Services”) on certain VIZIO devices incorporating the VIA functionality. The VIA Services accessible herein are provided as per our agreement with these third parties. These agreements are subject to change, interruption, suspension (including termination) at any time and for various reasons. VIZIO makes no warranties or representations that any particular VIA Service will be accessible, available, function in any particular manner or function at all. This Policy, the VIZIO Privacy Policy and the V.I.A. Software License Agreement apply equally to V.I.A. devices and V.I.A. Plus devices.

**Internet Access Required for VIA Services; Updates:**

To use these VIA Services, you must obtain high-speed/broadband access to the Internet (such as DSL, cable or T1 lines), either directly or through devices that access the Internet and pay any service fees associated with such access. In addition, you must provide all equipment necessary to make such connection to the Internet including a modem or other Internet access device. Each individual third party Internet product may require different minimum Internet connection speed. The usability and availability of a functional VIA device and its Internet connected feature may highly be dependent and varied based on high-speed/broadband internet access, connection speed, bandwidth, other equipment(s), third party applications, firmware updates and other factors outside of VIZIO’s control and/or responsibility which may also be independent of the actual operation of the device. It is further understood that VIA enabled devices are integrated with sophisticated technologies (software and hardware) which may exhibit delayed boot-up/shutdown time and/or interrupted services. You further understand that the VIA Services specifications and functionality are constantly evolving and that we may directly, or indirectly via third parties, update or change the VIA Services, in whole or in part, at any time and without notice to you. Such updates may be required for you to use certain aspects of the VIA services or to continue to connect to the VIA Services.

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# LEGAL & COMPLIANCE (CONTINUED)

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# ONE-YEAR LIMITED WARRANTY

## ON PARTS AND LABOR

Covers units purchased as new in United States and Puerto Rico Only

VIZIO provides a warranty to the original purchaser of a new Product against defects in materials and workmanship for a period of one year of non-commercial usage and ninety (90) days of commercial use. If a Product covered by this warranty is determined to be defective within the warranty period, VIZIO will either repair or replace the Product at its sole option and discretion.

To obtain warranty service, contact VIZIO Technical Support via email: TechSupport@VIZIO.com or via phone at 877 MY VIZIO (877.698.4946) from 6:00AM to 9:00PM Monday through Friday and 8:00AM to 4:00PM Saturday and Sunday, Pacific Time, or visit [www.VIZIO.com](http://www.VIZIO.com). PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that a Product is within the warranty period.

## Parts and Labor

There will be no charge for parts or labor during the warranty period. Replacement parts and Products may be new or recertified at VIZIO's option and sole discretion. Replacement parts and Products are warranted for the remaining portion of the original warranty or for ninety (90) days from warranty service or replacement, whichever is greater.

## Type of Service

Defective Products must be sent to a VIZIO service center to obtain warranty service. VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. PRE-AUTHORIZATION IS REQUIRED BEFORE SENDING ANY PRODUCT TO A VIZIO SERVICE CENTER FOR WARRANTY SERVICE.

Product returns to VIZIO's service centers must utilize either the original carton box and shipping material or packaging that affords an equal degree of protection. VIZIO Technical Support will provide instructions for packing and shipping the covered Product to the VIZIO service center.

## Limitations and Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This warranty does not cover, for example: cosmetic damage, normal wear and tear, improper operation, improper voltage supply or power surges, signal issues, damages from shipping, acts of God, any type of customer misuse, modifications or adjustments, as well as installation and set-up issues or any repairs attempted by anyone other than by a VIZIO authorized service center. Products with unreadable or removed serial numbers, or requiring routine maintenance are not covered. This one year limited warranty does not cover Products sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

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