

Last Updated: September 29, 2020

This Privacy Policy describes how Podcast Fan Club, LLC treats personal information we collect from or about you where this Privacy Policy is posted or referenced. This Privacy Policy does not apply to sites that contain a different Privacy Policy. This Privacy Policy is not a contract and does not create any legal rights or obligations.

### **1. We collect and use personal information from and about you**

We (and the vendors and other parties we hire to perform business functions on our behalf) may collect, receive, and develop several categories of personal information:

**Contact Information.** For example, we may collect your name, email address, phone number, mailing address and username/social media handles.

**Demographic Information.** We may collect demographic information, such as your age, birthdate or gender.

**Purchase and Preference Information:** We collect information about your preferences or purchases when using our services or platforms. For example, we collect information about your order history, tickets and preferences about our services and sites. We also collect comments you post on our platforms and your responses to surveys, questionnaires or polls you complete. We may also collect information about your engagement with our content and topics of interest.

**We collect Internet and Network Activity Information:** If you use our sites, we may collect information about the browser you are using or your IP address. We might also collect device identifiers. We use tracking tools like cookies to automatically collect information about how you interact with our websites, apps, and online content. We might look at what site you came from, or what site you visit when you leave us. We may collect page interaction information (such as what areas of the websites you visit, the content you access and for how long, what search terms you enter, and what products or content you click on or like), and methods used to browse away from the page. If you use our mobile apps, we may also look at how often you use the app and where you downloaded it.

**Location Information:** We collect any physical address you submit. We may also collect information about your general location, using your zip code or postcode and IP address.

**We collect Information You Submit:** We collect any information you provide when you contact us (such as by email, phone, mail, or online) or post content on our sites.

**We may collect and develop Inferences:** Using the other pieces of personal information collected about you, we may draw inferences about you, reflecting what we believe to be your preferences, characteristics, predispositions, and attitudes.

### **2. We use personal information as described here**

**We use information for marketing purposes.** For example, we might use information to provide you with information about special promotions or offers. We might also use your information to serve you ads about our products, services and offers. We might tell you about new features or services. These might be our own offers or third party offers we think you might find interesting.

**We use information to respond to your requests or questions.** For example, we may use your information to contact you in response to your feedback or other matters related to our relationship with you. We also use your information to provide you with certain information you request, including Q&A and custom content.

**We use information in connection with your purchases.** We use your information to process transactions and fulfill your orders.

**We use information to improve our products and services and to conduct research and analysis.** For example, we may use your information to make our website, mobile apps, services, and products better. We might use your information to customize your experience with us, including tailoring content that might be of interest to you.

**We use information to administer our site and services and for internal operations.** For example, we may use your information to administer our sites, such as troubleshooting, data analysis, and testing.

**We use information for security purposes.** We may use information as necessary to protect our company, our customers, and our business partners. We also may use information to protect our websites or our services, as well as to detect and investigate activities that may be illegal or prohibited (such as cyber attacks or fraudulent transactions).

**We use information to verify requests made pursuant to this Privacy Policy.** We will use certain pieces of personal information to verify your identity if you make requests pursuant to this Privacy Policy. The verification steps and the pieces of personal information that we request may vary depending on the sensitivity and nature of your request.

**We use information as otherwise disclosed or permitted by law, or as we may notify you.**

### **3. We collect personal information about you from various sources**

**We collect personal information directly from you.** We collect information if you sign up for an account or our emails, contact us, or otherwise interact with us through our sites. We also collect information if you make a purchase. We collect any personal information you provide if you post a comment, leave us a message, make a request, or complete a survey.

**We collect personal information from your devices.** We (and our third party vendors) use tracking tools like browser cookies and web beacons to automatically collect information about you. We collect this information when you interact with our websites, mobile apps, our ads, and our emails that we or our vendors send to you. We may collect this information about you over time and across devices. We may have third parties collect personal information on our behalf in this way, too.

**We get personal information from vendors we hire to work on our behalf.** Vendors that host or maintain our websites and send promotional emails for us may give us information. Our marketing agencies, advertising and technology vendors, and analytics providers may also provide us with information.

**We get information about you from other sources.** Other parties may give us personal information about you. These other parties might also include business and marketing partners and social media platforms that give us information they have collected either directly or indirectly from you. We also use features that let your friends give us your information, for example, when they purchase gifts for you.

**We combine information.** We may combine information that we have collected offline with information we collect online. Or we may combine information we get from another party with information we already have. We may also aggregate your information with other consumers' information to understand preferences and trends over time.

### **4. We share certain personal information**

**We will share your information with our affiliates.** For example, your information may be shared with audio chuck, LLC to facilitate work activities and provide services on behalf of us.

**We share your information with vendors who perform services on our behalf.** We may share information with vendors that send emails for us, help us manage and operate our websites or mobile apps, fulfill

purchases, provide advertising or marketing services, provide analytics and search engine support, track advertising impressions, investigate and prevent data incidents, audit our business and financial statements, provide legal advice, and place our advertisements on other platforms. We may also share information with vendors that help us host our events.

**We may share your information with our business partners and marketing companies.** We might share information with third parties who promote, sell or develop our products or services.

**We may share your information if we think we have to in order to comply with the law or to protect ourselves, our customers and others.** We may share information to respond to a court order or subpoena. We may also share information if a government agency or investigative body requests it. We might share your information in order to enforce our agreements and to protect the rights of others. We might share your information when we are investigating potential fraud.

**We may share your information with a successor to all or part of our business.** If part or all of our business is sold, we may include user information as part of that transaction, which may include some or all categories of your information. We may also share your information if there is a change to our corporate structure. We may also share your information with others as they conduct diligence of our corporate changes.

**We may share information for other reasons we may describe to you from time to time as permitted by law.**

#### **5. You have certain choices about how we use your personal information**

**You can opt out of receiving our marketing emails.** To stop receiving our promotional emails, follow the instructions in any promotional email you receive from us. Even if you opt-out of getting marketing messages, we will still send you transactional messages, including announcements and other messages related to the services you purchased. These include responses to your questions.

#### **You can control certain cookies and tracking tools.**

We currently use the following types of cookies:

- Strictly necessary cookies. These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website. This category of cookies cannot be disabled.
- Analytical cookies. These cookies allow us to recognize and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily. Information collected by Google Analytics cookies will be transmitted to and stored by Google on servers in the United States of America in accordance with its privacy practices. To see an overview of privacy at Google and how this applies to Google Analytics, visit <https://www.google.com/intl/en/policies/privacy/>. You may opt out of tracking by Google Analytics by visiting <https://tools.google.com/dlpage/gaoptout>.

You may disable cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to disable all cookies (including strictly necessary cookies) you may not be able to access all or parts of the site.

Some browsers have “do not track” features that allow you to tell a website not to track you. These features are not all uniform. We do not currently respond to those signals.

Disabling a cookie or category of cookie does not delete the cookie from your browser. You will need to do this separately within your browser. Your browser may give you the ability to control cookies or other tracking

tools. How you do so depends on the type of tool. Certain browsers can be set to reject browser cookies. Since flash cookies do not reside in your browser, your browser settings will not affect them. To control flash cookies, you thus need to [click here](#). If you use your browser settings to disable all cookies you may not be able to access all or parts of the site. If you have disabled one or more analytical cookies, we may still use information collected from cookies prior to your disabled preference being set.

Choices you make regarding cookies and other tracking technologies are website, device, and browser specific, and are deleted whenever you clear your cookies or your browser's cache.

## **6. Your California Privacy Rights**

If you reside in California, you can make the following requests with respect to your personal information:

- **Access** – You can request that we disclose to you the categories of personal information collected about you, the categories of sources from which the personal information is collected, the categories of personal information sold or disclosed, the business or commercial purpose for collecting and selling the personal information, the categories of third parties with whom we share the personal information, and the specific pieces of personal information collected about you over the past 12 months.
- **Deletion** – You can request that we delete your personal information that we maintain about you, subject to certain exceptions.
- **Do Not Sell My Personal Information** – You can request that we not sell your personal information. For purposes of this Privacy Policy, “sell” means the sale, rental, release, disclosure, dissemination, availability, transfer, or other oral, written, or electronic communication of your personal information to an outside party for monetary or other valuable consideration, subject to certain exceptions set forth in applicable California law.

You can make these requests by mailing the address below. We will not discriminate against you because you made any of these requests.

We may deny certain requests, or fulfill a request only in part, based on our legal rights and obligations. Note that for purposes of these requests pursuant to this Privacy Policy, personal information does not include information about job applicants, employees and other of our personnel or information about employees and other representatives of third party entities we may interact with.

We will take reasonable steps to verify your identity prior to responding to your requests. The verification steps will vary depending on the sensitivity of the personal information and whether you have an account with us.

You may designate an authorized agent to make a request on your behalf. When submitting the request, please ensure the authorized agent is identified as an authorized agent.

California residents, please also note the following regarding how we collect, disclose and use your personal information as described in this Privacy Policy, including in the previous 12 months:

- We may collect, use, and disclose for our business and commercial purposes as described in Section 2 above, the following categories of personal information as set forth in applicable California law: Identifiers; California customer records (such as contact information and payment information); commercial information; characteristics of protected classifications under California or federal law; Internet or other electronic network activity information; audio, electronic, or visual information; and inferences.
- We collect these categories of personal information from the sources described in Section 3 above.

- We may disclose each of the foregoing categories of personal information for the business and commercial purposes described in this Privacy Policy to the extent permitted by applicable law to the categories of parties as described in Section 4 of this Privacy Policy, which may include our affiliates; our vendors and service providers; our business partners and marketing companies, including advertising networks, operating systems and platforms, and data analytics providers,; and other parties in connection with business transfers and legal, safety, fraud prevention, and enforcement reasons. We may also disclose each of the categories of personal information for reasons we may describe to you at the time of collection or for which we otherwise obtain your consent.
- We do not currently consider the ways we shared your personal information in the past 12 months to constitute the “sale” of your information as defined in the California Consumer Privacy Act.

If you reside in California, you may also ask us one time each year if we have shared personal information with third parties for their direct marketing purposes. To make a request, please send us an email, or write to us at the address listed below. Indicate in your letter that you are a California resident making a “Shine the Light” inquiry.

### **7. Our site is not intended for children**

We do not knowingly collect personally identifiable information from children under 18 without permission from a parent or guardian. If you are a parent or legal guardian and you think your child under 18 has given us information, you can contact us at the mailing address below.

### **8. We may transfer your information outside of the country**

If you choose to provide us with personal information, we may transfer that information to our affiliates and subsidiaries or to other third parties, across borders, and from your country or jurisdiction to other countries or jurisdictions around the world. If you are visiting from another region with laws governing data collection and use that may differ from the laws of the United States, please note that you are transferring your personal information to a region which does not have the same data protection laws as other countries. Please also be aware that by using our sites or giving us your information, you consent to such transfer.

### **9. We may link to third party sites or services we do not control**

If you click on a link to a third party site, you will be taken to a website we do not control. This Privacy Policy does not apply to the privacy practices of that website, which may collect information from you. Read the privacy policy of other websites carefully. We are not responsible for these third party websites or their policies.

### **10. Security**

We will make reasonable efforts to use the latest security technologies designed to help ensure that the information we collect about our users is secure. However, the Internet is not 100% secure. We cannot promise that your use of our sites or services will be completely safe. Any transmission of your data to our site is at your own risk. We encourage you to use caution when using the Internet. We keep personal information as long as it is necessary or relevant for the practices described in this Privacy Policy, including, for example, for legal compliance, resolving disputes, enforcing our agreements, backup, archival, and other internal operations purposes. We also keep information as otherwise required by law.

### **11. Contact us**

If you have any questions about this Privacy Policy, please email us at [podfanllc@gmail.com](mailto:podfanllc@gmail.com).

You can also write to us at:

Podcast Fan Club, LLC

Attn: Admin

6507 Carrollton Ave

**12. We may update this Privacy Policy**

From time to time we may change our privacy policies. We will notify you of any material changes to our Privacy Policy as required by law. We will post an updated copy on our sites. Please check our site periodically for updates. Your continued use of our sites or our services means that you consent to the collection, use and disclosure of your personal information as set out in the updated Privacy Policy.