# tumblr.

**Government Transparency Report** 

#### Introduction

Welcome to our January–June 2015 government transparency report.

At Tumblr, we're committed to maintaining trust and transparency with our users. This semi-annual report is one of the ways we reaffirm that trust. What you have here is a record of government requests for user information—including when, why, and how government agencies (both domestic and international) asked us for user data, and how we responded to those requests.

We also use this space as an opportunity to discuss our policies on user notice, national security matters, and other issues that affect online privacy. Should you find yourself interested in previous editions of this report, you'll find them archived at <a href="tumblr.com/">tumblr.com/</a> transparency. The format and categories are the same, so it should be pretty easy to compare.

We hope you find this report informative, useful, and enlightening. Or at the very least, free of typos. Enjoy.

### Overview of All Requests for User Information, January to June 2015

Between January and June 2015, we received 190 requests from state, federal, and international government agencies for account information from 227 Tumblr URLs. Below we highlight which government agencies issued these requests, the nature of the requests, and how we responded to them.

- 1. To avoid jeopardizing ongoing investigations or public safety, we've grouped our numbers as follows:
- "Federal" includes requests from the Federal Bureau of Investigation, Department of Homeland Security, and Department of Justice.
- "State" includes requests from U.S.-based state and local law enforcement authorities (e.g. New York City Police Department).
- "International" includes requests from any foreign law enforcement authorities (e.g. investigators or prosecutors in Chile, France, or India).
- 2. See Appendix A for a more detailed explanation of the different types of legal process we receive from government agencies.

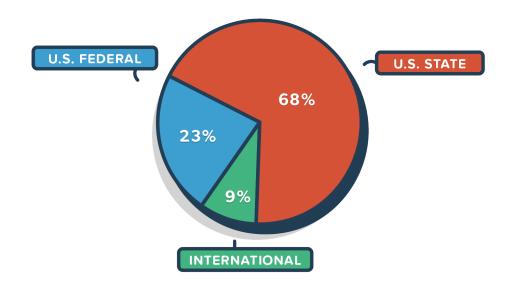
When reviewing the following charts, please keep in mind that:

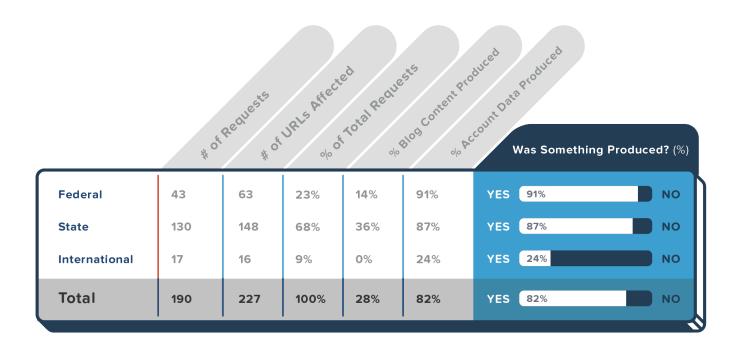
- "Account data" includes the registration email address, how long the TumbIr account has been registered, login IP addresses, and the IP address used to make a post.
- "Blog content" refers to the media and caption of public or private posts, as well as any messages sent between users, like fan mail.
- In cases when we produced blog content, we also produced account data. So the "Blog Content Produced" category is a small subset of the "Account Data Produced" category.

### All Government Requests Received, January to June 2015

From January to June 2015, we received 190 requests for information, and we provided either account data or blog content in response to 82% of them. The 205 blogs affected constitute approximately 0.00008% of all the blogs on Tumblr.

Tumblr refused to produce anything at all in response to 18% of the requests for user information during this reporting period.

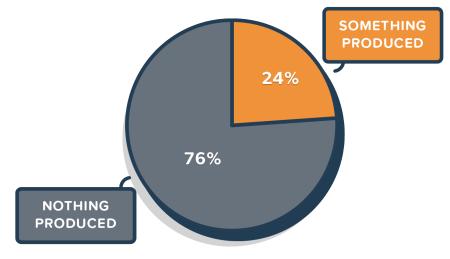




# International Requests for User Information, January to June 2015

From January to June 2015, we received 17 requests for user information from 11 foreign countries. 3 16 blog URLs were affected. We produced account data in response to 24% of these requests. We did not produce blog content in response to any of these requests.

3. To avoid jeopardizing ongoing investigations or public safety, any countries that requested user data fewer than three times are reported as "< 3".



		Aseducate 4 of 1	JRLS Affected	g Content Produ	Was Something Produced? (%)
	* 05.5	* 05	olo Blog	o/o Acc	Was Something Produced? (%)
Argentina	< 3	< 3	0%	0%	NOPE
Canada	< 3	< 3	0%	50%	YES 50% NO
Finland	< 3	< 3	0%	0%	NOPE
France	< 3	< 3	0%	0%	NOPE
Germany	< 3	< 3	0%	50%	YES 50% NO
Greece	< 3	< 3	0%	100%	100%
Korea	< 3	< 3	0%	0%	NOPE
Mexico	< 3	< 3	0%	0%	NOPE
New Zealand	< 3	< 3	0%	0%	NOPE
Turkey	< 3	< 3	0%	0%	NOPE
United Kingdom	4	3	0%	25%	YES 25% NO
TOTAL	17	16	0%	24%	YES 24% NO

### Domestic (U.S.) Requests for User Information, January to June 2015

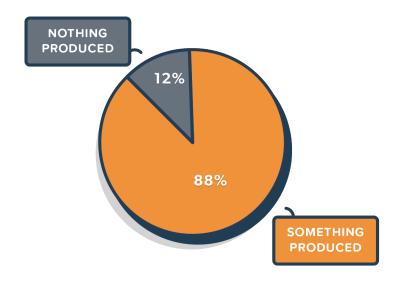
From January to June 2015, we received 173 requests for information from U.S. federal and state authorities. 211 blogs were affected. We produced blog content in response to 31% of domestic requests, account data in response to 88% of domestic requests, and nothing at all in response to 12% of domestic requests. In cases where no content or data was produced, the requests may have been withdrawn, or were defective, or we may have objected to the requests on legal grounds.

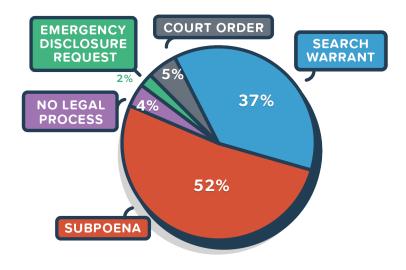




# Response to **Domestic Legal Process**

Type of Domestic Legal Process





## Domestic (U.S.) Requests for User Information – State-By-State Analysis

From January to June 2015, we received 130 requests from state law enforcement authorities, covering 147 blogs. We produced blog content in response to 36% of domestic state requests, account data in response to 87% of domestic state requests, and nothing at all in response to 13% of domestic state requests.

4. To avoid jeopardizing ongoing investigations or public safety, any U.S. states that requested user data fewer than three times are reported as "< 3".



#### **Tumblr's User Notice Policy**

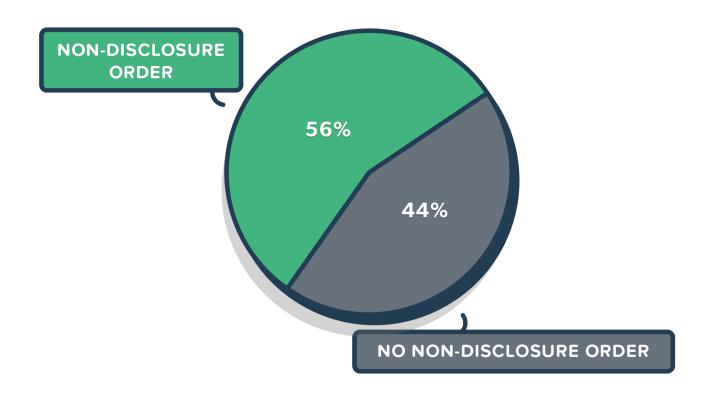
Our standard policy, as noted in previous transparency reports, is to notify users of any requests for their account information prior to disclosing it to the requesting agency. We do so in order to give the user an opportunity to challenge the request in court.

There are a handful of circumstances, however, when we delay any notice. Specifically:

- When we're prohibited from doing so by a nondisclosure order.
- When we conclude, in conjunction with government officials, that the time required to provide notice might result in death or injury. For instance, if a user were to post a credible suicide note, and we were asked for data that would help officials locate him or her so as to provide immediate medical help.
- In cases that present a serious threat to public safety, such as imminent violent crimes or harm to minors. In such an event, we may delay notice 90 or more days to give law enforcement reasonable time for their investigation. Ultimately, however, we will provide the user notice that their account had been targeted.

#### **Non-Disclosure Orders**

From January to June 2015, 56% of account information requests were accompanied by non-disclosure orders, meaning that a court legally prohibited us from notifying our users about the request.



#### **User Notice by Category of Investigation**

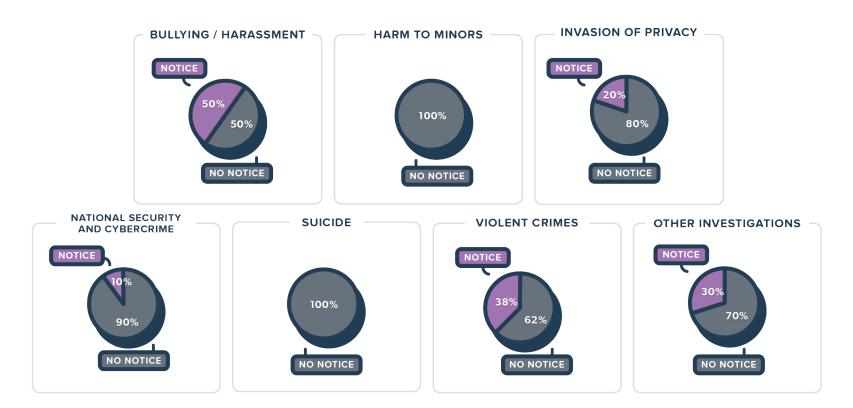
Below is our track record on providing prior user notice in cases when we complied, at least in part, with requests for user information, 5 organized by category of investigation. 6

5. Note that in some cases, we provide user notice after having complied with a government data request. Additionally, in previous reports we reported on an 8th user notice category: Fraud/Theft. To our knowledge, we did not receive any requests in that category this reporting period.

6. "Other Investigations" includes all requests in which the nature of the underlying criminal investigation was not clear based on the request.

As mentioned above, if users were not notified prior to the disclosure of their account data, it was for at least one of the following reasons:

- The request was combined with a binding non-disclosure order;
- Notice was not practicable due to the threat of death or serious injury; or
- The case presented a serious threat to public safety.



#### National Security Issues

Requests made on national security grounds typically take the form of National Security Letters from the FBI, or classified orders from a FISA (Foreign Intelligence Surveillance Act) court. As of the date of publication, we have never received a National Security Letter, FISA order, or other classified request for user information. Though there may be times in the future when these instruments prevent us from disclosing any information, we will continue to be as transparent as legally possible.

## **Government Takedown Requests**

From January to June 2015, we received 13 requests for content removal from 5 different countries. 26 blogs were affected. We removed content in 54% of the requests.<sup>7</sup>

7. Note that TumbIr is a U.S. company and complies with U.S. laws. In any instance where content was removed, it was always in accordance with our policies.

To avoid jeopardizing ongoing investigations or public safety, any countries that submitted a takedown fewer than three times are reported as "<3".



#### **Possible Emerging Trends**

In the course of comparing our numbers from this period, January to June 2015, to those from previous periods, we noticed the following trends:

- Though the number of requests did not increase significantly, we saw a notable decrease in blogs affected by the requests: 227 blogs for this 6-month period, compared to 269 blogs for the prior 6-month period.
- We received proportionally more "facially defective" domestic law enforcement requests (that is, not supported by any legal process): 4% of all requests for this period, compared to 0.58% for the prior period.
- There was an increase in valid requests, as we were required to provide account data in response to 82% of all requests for this period, compared to 77% for the prior period.
- On the user notice front: We continue to see an increase in requests that contain non-disclosure orders. This period, 56% of all requests were combined with a non-disclosure order, compared with 43% for July–December 2014, and 37% for January–June 2014.

We'll leave it to the number crunchers and policy wonks to draw (or not draw) broader conclusions from this data, and we should emphasize that our sampling numbers are very small, but we still think these trends are worth highlighting.

And that's the end of our report. We hope you found it interesting and informative, and that you'll check back in six months for the next edition.

#### Appendix A – Types of Legal Process

**Subpoenas.** Subpoenas are the most common requests we receive. They generally don't require a judge's review. Under U.S. law, we may disclose limited account data in response to a lawful subpoena. Account data includes registration email address, how long a Tumblr account has been registered, and login IP addresses. Account data does not include posts made to a blog, whether public or private. Because Tumblr does not collect real names or addresses, we don't (and can't) provide this information in response to a subpoena.

Court orders. Court orders for user data may be issued under various U.S. federal and state laws, such as section 2703(d) of the Electronic Communications Privacy Act, a federal privacy law. Court orders are issued by judges and are generally harder to obtain than subpoenas. If we receive a lawful 2703(d) order, we may disclose the same account data described above, plus an additional category of account data: the IP address used to make a particular post.

**Search warrants.** Search warrants may be issued if a reviewing judge or magistrate concludes that there is "probable cause" to believe that a particular account may contain information related to a crime. Search warrants are generally harder to obtain than 2703(d) orders or subpoenas. Under U.S. law, we may disclose the same account data described above, as well as blog content, in response to a lawful search warrant. Blog content includes the posts made to a blog, both public and private. Posts can be one of Tumblr's seven post types, including text, audio, images, or videos.