

# 24/7 Fully Managed Database Service

**Managing and optimizing your mission critical data systems.**

With over 25 years experience, Pythian ensures operational excellence when it comes to managing your data systems.

We go beyond data support - we help you continuously transform and optimize your database and data warehouse environments. Pythian offers expertise, efficiency and enterprise-grade tooling across more than 30 database and data warehouse technologies.

Successful businesses understand the importance of an available, performant, optimized, and governed database environment. In today's fast-paced digital world, organizations are up against the 4Vs of the data world; volume, velocity, variety, and veracity.

Systems are constantly loading and extracting large volumes of data to, on, and from their database environments. The immense velocity and variety of data are taking huge tolls on the performance of businesses' database infrastructure. Most importantly, the veracity of data in terms of authenticity, compliance, and security can't be put at risk. The resourcing issues that businesses are facing can impact this if they are not ensuring that their data systems are continuously being managed, monitored, and optimized.

It is clear the needs of businesses exceed just having day-to-day database management. To keep up and stay ahead, businesses require continual analysis and optimizations of their data systems. But this capability to resource internally (e.g. salaries, hiring, training, etc.) becomes costly.

With the increase of resignations that happened during the pandemic, and looming recession, your data systems are critical and cannot be compromised due to lack of resourcing. Pythian is here to help you combat the 4V's of data, ensuring your systems are future-proofed.

## Transform Your Database Into Future Proof System

### Continuous Transformation to Optimize your Database Systems.

Pythian's 24/7 Fully Managed Database Service goes beyond database management. We provide a proactive approach to ensure your database(s) continually transforms into higher performing, more secure systems. We optimize your data systems to ensure they are future-proof.



## Annual Database Management and Optimization service.

Pythian will provide you with operational excellence when it comes to managing your database, with proactive support to ensure continuous transformation.

### What you'll receive:

- Assigned team of experts
- On-call support and incident management
- Unlimited monitoring and alerting
- Service requests
- Database patching
- Monthly status calls/quarterly reviews/SLOs
- Free database monitoring and alerting tool, developed by Pythian
- Database analysis, continuously identifying optimizations.
- Advanced, resolution-focused support to optimize your database environment.
- Solutions to critical database problems that require high-end expertise.
- Opportunity to leverage consultant and advisory service allocations for other advanced database services.

**Annual subscription required to enable 24/7 Managed Database Service**

Pythian is an extension of your team - available, on-call, and at your service - devoting as much care to your systems as your in-house staff.

We leverage our proprietary enterprise grade tooling to create efficiencies and automations - providing you with higher performing data systems at a lower cost.

Our automated alerting tool ensures we identify issues before they even occur. This proprietary monitoring tool sends us reports that are reviewed to identify opportunities to optimize your systems. With our 24/7 Fully Managed Database Service, our teams of database experts go beyond consulting, we implement optimization solutions for you.

#### **Experience Enables your Data Systems to Evolve.**

Future proofing your systems depends on the level of experience you have available to you.

Staffing, acquisition, retention, and resourcing have become an increased concern. The veracity of data in terms of authenticity, compliance, and security can't be put at risk due to lack of resourcing - whether that be monetary or due to lack of experienced DBAs.

Building a future proof system requires experienced database experts, solutions that are implemented efficiently, at a lower cost and enable database performance efficiencies.

No one understands this better than Pythian. Data and database management is in our DNA. Pythian started as a database service company, and continues to deliver top of the line database services 25 year later. Our database experts not only present you with solutions to complex database problems, but implement them for you - with our resolution focused approach. Our 24/7 Fully Managed Database Service saves you costs and lowers your operational risks. You receive top of the line talent - guaranteeing complete security, compliance, and peace of mind that your data systems are continuously evolving with your business.

### **Get started with Pythian**

Pythian's team of database experts will start managing, monitoring, and optimizing your data systems within just a few weeks! Email us at [info@pythian.com](mailto:info@pythian.com) to get started.


## **Future-proof data systems**

**When you future proof your system, you minimize the risks and vulnerabilities of your mission critical systems.**

**Pythian ensures your data systems are continuously being analyzed to identify optimizations, and implement these future-proof solutions. Our proactive approach ensures your systems continue to become more secure and higher performing.**

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#### **ABOUT PYTHIAN**

Founded in 1997, Pythian is a global IT services company that helps organizations transform how they compete and win by helping them turn data into valuable insights, predictions and products. From cloud automation to machine learning, Pythian designs, implements and supports customized solutions to the toughest data challenges.

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