

## DISHWASHER READY2FIT™ GUARANTEE TERMS AND CONDITIONS

**Offer description.** Samsung guarantees that your new 24" Samsung Dishwasher will fit the existing 24" wide cutout and countertop that houses your existing 24" Dishwasher of the same width and configuration, or Samsung will give you up to \$50 based on the product purchased (awarded as a Samsung Prepaid Mastercard®) to cover the cost of professionally modifying the countertop cut-out ("Offer"). No more than seventy (70) Prepaid Mastercards are available in the Offer. Your payment will be delivered via email with instructions for claiming your Prepaid Mastercard. Please note that access to your payment expires 3 months from the date it is issued. Your right to the payment expires after that time. However, if a valid email address is not provided, a physical prepaid card will be sent to your mailing address on file. You must claim your card within that timeframe. Use your card everywhere Mastercard is accepted in the U.S. Issued by The Bancorp Bank, Member FDIC, pursuant to license by Mastercard International Incorporated. Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated. Your use of the prepaid card is governed by the Cardholder Agreement, and some fees may apply. This is not a gift card. Please note that prepaid cards are subject to expiration, so pay close attention to the expiration date of the card. Offer valid on select Samsung Dishwasher models (each a "Qualifying Product"). Consult the list below to determine if your model is eligible. Offer limited to one (1) claim per household. Offer cannot be combined with other offers, promotions, or discounts.

**Offer timing.** Qualifying Product must be purchased between January 1, 2024 and December 31, 2024. Offer claim forms, including all required information and documentation must be submitted as set forth below within 90 days of purchase. Access to the Offer claim form opens at 12:00 PM Eastern Time ("ET") January 18, 2024.

**Offer eligibility.** The Offer is open only to legal residents of the fifty (50) United States and the District of Columbia, who are at least 18 years old at the time of purchase. Void where prohibited or restricted by law (does not apply in New Jersey). Administrator reserves the right to request participants to provide verification of identity. Participation constitutes a participant's full and unconditional agreement to these Terms and Conditions and Sponsor's and Administrator's decisions, which are final and binding in all matters related to the Offer.

**Size and configuration requirements.** Offer applies to 24" dishwashers only. Offer valid only when the Qualifying Product is of the same width (i.e., 24"), configuration as the dishwasher it replaces.

**Residential and consumer use only.** Offer valid on replacements of existing Dishwashers in residential households only; not valid on new construction, first-time Dishwasher installations, or remodeling projects. Offer not valid on bulk purchases or purchases by wholesalers, contractors, builders, or multi-unit apartment or condominium owners.

**Professional modification required.** Offer valid only when modifications to the countertop cut-out are performed by a professional contractor or carpenter; modifications performed by you or other non-professionals are not eligible. **Offer does not apply to installation or other costs.** Offer limited to \$50 (inclusive of any applicable taxes) or the cost of professional modification, whichever is lesser. You are responsible for the excess of any professional modification costs exceeding \$50. When using a professional contractor or carpenter to perform the modification work, you must obtain a receipt or invoice that includes the name of the person or entity performing the work, the date the work was performed, and a detailed description of the work performed. Modification and installation costs cannot be combined; the receipt or invoice must show separate line items for modification costs and installation costs (if applicable).

**Photographic proof required.** You must submit before and after photographs of your old 24" Dishwasher and Qualifying Product. Both photographs must show the Dishwasher installed in the wall, and must include proof of dimensions. For example, you can hold a yard stick horizontally against the dishwasher in order to demonstrate that both are 24".

**No warranty of workmanship.** Samsung is not responsible for and makes no representations or warranties regarding the workmanship of the cabinet or countertop cut-out modifications performed by your professional contractor or carpenter. It is your responsibility to ensure that you obtain adequate warranties and other assurances from your professional contractor or carpenter regarding the quality and workmanship of the modifications to your countertop cut-out.

**Additional restrictions.** Claim forms may not be assigned, transferred or sold. No substitutions permitted. **OFFER CANNOT BE COMBINED WITH ANY OTHER OFFERS, PROMOTIONS, OR DISCOUNTS.**

### Eligible Dishwasher Models

#### Reward up to \$50:

- DW80R9950QN/AA
- DW80R9950UG/AA
- DW80R9950US/AA
- DW80BB707012/AA
- DW80B7070UG/AA
- DW80B7070US/AA
- DW80B7071UG/AA
- DW80B7071US/AA
- DW80CG5450SR/AA
- DW80CG5451SR/AA
- DW80CB545012/AA
- DW80CG5450MT/AA
- DW80CG5451MT/AA

#### Reward up to \$25:

- DW80CG4051SR/AA
- DW80CG4021SR/AA
- DW80CG5420SR/AA
- DW80CG5020SR/AA

### How to Redeem This Offer

1. Purchase one of the Qualifying Products included on the list of eligible models above between January 1, 2024 and December 31, 2024 and save your receipt.
2. Take a photo and record the model and serial numbers of the existing Dishwasher and the Qualifying Product. Make sure you photograph your old Dishwasher (step 3) before uninstalling it to obtain the serial number.
3. Photograph and print before and after shots of the existing Dishwasher and the newly installed Qualifying Product. Both photographs must show the existing and new Dishwasher installed, and both must show proof of dimension. For example, you can hold a measuring tape horizontally against the Dishwasher in order to demonstrate that both are 24" wide.
4. Utilize a professional contractor or carpenter to perform any needed modifications to your existing countertop cut-out, and get a receipt or invoice that includes the following information: (a) date of work performed; (b) name of person or entity performing work; (c) detailed description of work performed; and (d) separate line items for modification and installation costs, if applicable.
5. Visit <https://www.samsung.com/us/shop/promotions/2024-dishwasher-ready2fit> starting at 12:00 PM ET on January 18, 2024 to receive and print a claim form.
6. Complete, sign and submit the claim form and all other required documentation described in steps 1 through 4 above. All required documentation must be mailed in an envelope to PL030125 Samsung 2024 HA Dishwasher Ready2Fit™ Guarantee, P.O. Box 251328, West Bloomfield, MI 48325 and received within 90 days of purchase. Required documentation includes:
  - a. Copy of your sales receipt showing the purchase of the Qualifying Product between January 1, 2024 and December 31, 2024. Proof of your delivery date.
  - b. Copy of your sales receipt that include the model number and serial number.
  - c. Proof of your delivery date.
  - d. Before and after photographs showing accurate dimensions.
  - e. Copy of receipt or invoice showing your professional modification costs.
  - f. Model and serial numbers of the existing dishwasher and Qualifying Product.

# Ready2Fit™ Guarantee Offer Claim Form

Your Name

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Address

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City

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State

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Zip Code

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10-Digit Phone Number

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Email Address

If you provide your email address we will notify you of your claim status.

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Previous Dishwasher

Model Number

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Serial Number

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New Samsung Dishwasher

Model Number

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Serial Number

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Date of Qualifying Purchase

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Delivery Date

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Name of Contractor/Carpenter Performing Modification

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Date of Modification

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Modification Cost

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Prior to submitting the required documentation, it is strongly recommended that participants print and maintain the original or a photocopy for themselves of all materials submitted. PARTICIPANTS SHOULD NOT SHOW OR GIVE DOCUMENTATION TO ANY STORE EMPLOYEE.

After verification and approval, a participant will receive an e-mail notification of his/her approval status. In the event a claim is rejected, Administrator will send a rejection e-mail, which will include an explanation as to why the claim was rejected. Administrator is not responsible for any undelivered e-mails, including without limitation e-mails that are not received because of a Participant's privacy or spam filter settings which may divert any Offer e-mails to a spam or junk folder.

Prepaid Mastercards to be sent to approved participants at the email address provided on the claim form within approximately 12 weeks after verification of offer claim form/receipt and compliance with these Terms and Conditions.

**Release.** Sponsor, Administrator, and each of their respective parent companies, subsidiaries, franchisees, affiliated entities, and each of their respective advertising, promotion agencies, independent contractors (all such individuals and entities collectively referred to herein as "Offer Entities") expressly disclaim any responsibility, and each participant agrees to hold Offer Entities harmless from all liability for any costs, claims, damages or any other injury (whether due to negligence or otherwise), disability or loss to any person or property (including, without limitation, death or violation of any personal rights such as right of publicity/privacy, libel or slander) due in whole or in part, directly or indirectly, to participation in the Offer, the delivery and/or subsequent acceptance of, use or misuse of any Offer related activity. Offer Entities are not responsible for any loss (financial or otherwise), liability, injury (including death) or damage to persons or property, which may be caused directly or indirectly, in whole or in part, by the purchase of, use or misuse of any Offer related product. Offer Entities further assume no liability either for the cancellation, modification or premature conclusion of the Offer for any reason or through the acts or defaults of any company or person providing any Offer or due to weather, fire, strike, acts of war or terrorism, or any other condition beyond its control.

DISPUTES: THIS OFFER IS GOVERNED BY, AND WILL BE CONSTRUED IN ACCORDANCE WITH, THE LAWS OF THE STATE OF NEW YORK, AND THE FORUM AND VENUE FOR ANY DISPUTE SHALL BE IN NEW YORK, NEW YORK. IF THE CONTROVERSY OR CLAIM IS NOT OTHERWISE RESOLVED THROUGH DIRECT DISCUSSIONS OR MEDIATION, IT SHALL THEN BE RESOLVED BY FINAL AND BINDING ARBITRATION IN ACCORDANCE WITH JAMS ARBITRATION RULES AND PROCEDURES OR SUBSEQUENT VERSIONS THEREOF ("JAMS RULES"). THE JAMS RULES FOR SELECTION OF AN ARBITRATOR SHALL BE FOLLOWED, EXCEPT THAT THE ARBITRATOR SHALL BE EXPERIENCED AND LICENSED TO PRACTICE LAW IN NEW YORK. ALL PROCEEDINGS BROUGHT PURSUANT TO THIS PARAGRAPH WILL BE CONDUCTED IN NEW YORK, NEW YORK. THE REMEDY FOR ANY CLAIM SHALL BE LIMITED TO ACTUAL DAMAGES, AND IN NO EVENT SHALL ANY PARTY BE ENTITLED TO RECOVER PUNITIVE, EXEMPLARY, CONSEQUENTIAL OR INCIDENTAL DAMAGES OR HAVE DAMAGES MULTIPLIED OR OTHERWISE INCREASED, INCLUDING ATTORNEY'S FEES OR OTHER SUCH RELATED COSTS OF BRINGING A CLAIM, OR TO RESCIND THIS AGREEMENT OR SEEK INJUNCTIVE OR ANY OTHER EQUITABLE RELIEF. PARTICIPANTS AGREE THAT THE RIGHTS AND OBLIGATIONS OF ANY PARTICIPANT AND/OR OFFER ENTITY AND/OR ANY OTHER PARTY SHALL BE RESOLVED INDIVIDUALLY, WITHOUT RESORT TO ANY FORM OF CLASS ACTION. ANY DEMAND FOR ARBITRATION MUST BE FILED WITHIN ONE (1) YEAR OF THE TIME THE CAUSE OF ACTION ACCRUED, OR THE CAUSE OF ACTION SHALL BE FOREVER BARRED. If any part of this arbitration provision is deemed to be invalid, unenforceable or illegal, or otherwise conflicts with the JAMS Rules, then the balance of this arbitration provision shall remain in effect and shall be construed in accordance with its terms as if the invalid, unenforceable, illegal or conflicting provision were not contained herein.

**General Conditions.** Sponsor reserves the right, in its sole discretion to cancel, terminate, modify, the Offer and proceed in a manner it deems fair and reasonable. Duplicate or non-conforming requests will not be honored or returned. All registrations and/or materials submitted become the property of Sponsor and will not be returned. Offer Entities are not responsible for any lost, late, undeliverable/undelivered e-mails or any other non-delivered Offer related materials, including but not limited to Offer claims mailed by participants or Prepaid Mastercards sent to participants. In the event of any conflict with any Offer details contained in these Terms and Conditions and Offer details contained in Offer materials (including but not limited to point of sale, television, and print advertising, promotional packaging, and other promotion media), the details of the Offer as set forth in these Terms and Conditions shall prevail.

Your Signature

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Date

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Sponsor: Samsung Electronics America, Inc., 85 Challenger Road, Ridgefield Park, NJ 07660.  
Customer service inquiries may be made by calling 1-800-726-7864.

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