

PRIVACY NOTICE FOR CAR PARK USERS

The protection of your personal data is very important to us. We only process your data in accordance with the law (the EU General Data Protection Regulation [GDPR], as well as the Austrian Datenschutzgesetz [Data Protection Act] and the Austrian Telekommunikationsgesetz [Telecommunications Act] 2003). This notice provides you with information on the most important aspects of data processing in connection with our business relationship.

1. Purposes for which we process your data

We process the personal data specified under point 2 below for the following purposes:

- Implementation or processing of contracts with short-stay and long-stay parking customers

The required data are either provided by you or the vehicle registration number is captured by an automatic number-plate recognition system upon entry to the car park and is stored for the period specified in point 4 below. Processing is explicitly not for the purpose of surveillance or of establishing the identity of a registered vehicle owner.

2. Categories of data processed and legal basis for processing

We process your personal data solely:

- a) on the basis of your consent in accordance with Article 6(1)(a) GDPR
- b) in order to take steps prior to entering into a contract or in order to perform a contract, in accordance with Article 6(1)(b) GDPR
- c) on the basis of our overriding legitimate interest in accordance with Article 6(1)(f) GDPR.

This relates to the following categories of data:

- Long-term parkers: Name, phone number, email address, vehicle license plate number, duration of the contractual relationship, company affiliation (for corporate customers).
- Short-term parkers: Vehicle license plate number

3. Transfer of your personal data

Your personal data will not be shared, unless this is essential for the processing or enforcement of a contract (technical service provider for the barrier system), or for billing purposes (payment service provider), or if you have given your consent for us to do so.

4. Retention periods

We will only store your personal data for as long as is necessary to perform the contract, or for tax reasons, or for as long as is permitted:

- Short-term and long-term parkers:

License plate numbers are processed exclusively for the purpose of recording the duration of the parking process, preventing misuse, assessing occupancy, and documenting in case of accidents in the parking deck. They are stored unencrypted for only 24 hours after entry and then encrypted.

- Automatic barrier system:

If you have given your consent, the license plate numbers are stored for the duration of the contractual relationship for the purpose of using the automatic barrier system.

5. Your rights in connection with your personal data

Under applicable law, you have, among others, the rights (under the conditions set out in applicable law): (i) to check whether and what kind of personal data we hold about you and to request copies of such data; (ii) to request rectification, completion or erasure of your personal data that are inaccurate or not processed in compliance with applicable law; (iii) to request that we restrict the processing of your personal data; (iv) in certain circumstances, to object to the processing of your personal data, or to withdraw consent previously granted for the processing; (v) to request data portability; (vi) to know the identities of third parties to whom your personal data are transferred, and (vii) to lodge a complaint with the competent authority.

6. Our contact details

If you have any questions or concerns about the processing of your personal data, please contact us at:

Internationales Amtssitz- und Konferenzzentrum Wien, AG, Bruno-Kreisky-Platz 1, 1220 Vienna; e-mail: datenschutz@acv.at

Alternatively, you can contact our Data Protection Officer at datenschutzbeauftragter@acv.at.