

# Workforce Investment Council FY2018

Agency Workforce Investment Council Agency Code UP0 Fiscal Year 2018

Mission

## 2018 Strategic Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations
1	Business Engagement: Expand Workforce Intermediary programming to connect businesses within high-demand sectors to skilled District residents through innovative partnerships	1	3
2	Guidance / Oversight (State board functions + local board function as outlined in WIOA): Provide strategic planning and coordination of the workforce system to implement the plans and programs outlined in WIOA State Plan for 2016-2020	1	2
3	Credentialing / Access to Training: Provide WIOA participants with high-quality training opportunities that lead to employment within the District's high-demand industries through Eligible Training Provider List (ETPL) program services	3	2
4	Career Pathways: Advance the development of the District's high-demand career pathways, ensuring they are informed by business, transparent to all parts of the workforce system, and fully supported by District agencies and partners to allow residents to seamlessly move forward in their chosen pathways	1	4
5	Create and maintain a highly efficient, transparent and responsive District government.**	9	0
<b>TOT</b>		<b>15</b>	<b>11</b>

## 2018 Key Performance Indicators

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target	FY 2017 Actual	FY 2018 Target
<b>1 - Business Engagement: Expand Workforce Intermediary programming to connect businesses within high-demand sectors to skilled District residents through innovative partnerships (1 Measure)</b>									
Percent of WIC designated business representatives from high-demand sectors attending Demand Industry Council Meetings	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	90%	142%	90%
<b>2 - Guidance / Oversight (State board functions + local board function as outlined in WIOA): Provide strategic planning and coordination of the workforce system to implement the plans and programs outlined in WIOA State Plan for 2016-2020 (1 Measure)</b>									
Percent increase in agency participation in technical assistance activities	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	5%	Data Forthcoming	5%

**3 - Credentialing / Access to Training: Provide WIOA participants with high-quality training opportunities that lead to employment within the District's high-demand industries through Eligible Training Provider List (ETPL) program services (3 Measures)**

Percentage of WIOA-funded customers who completed ETPL training program	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	56%	Data Forthcoming	56%
Percentage of WIOA-funded customers who completed ETPL training program and entered employment within 6 months of completing training	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	52%	Data Forthcoming	52%
Percentage of WIOA-funded customers who completed ETPL training program and entered employment, who are employed 12 months after completing training	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	57%	Data Forthcoming	57%

**4 - Career Pathways: Advance the development of the District's high-demand career pathways, ensuring they are informed by business, transparent to all parts of the workforce system, and fully supported by District agencies and partners to allow residents to seamlessly move forward in their chosen pathways (1 Measure)**

Percent of workforce providers funded by the WIC who participate in the Career Pathways Community of Practice	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	90%	120.8%	90%
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We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

**2018 Operations**

Operations Header	Operations Title	Operations Description	Type of Operations	# of Measures	# of Strategic Initiatives
<b>1 - Business Engagement: Expand Workforce Intermediary programming to connect businesses within high-demand sectors to skilled District residents through innovative partnerships (3 Activities)</b>					
WORKFORCE INVESTMENTS	Sector Partnerships	Increase accessibility and awareness of regional sector partnerships and training activities related to demand occupations	Daily Service	2	2
WORKFORCE INVESTMENTS	Labor Market Awareness	Increase awareness of regional labor markets among workforce system and stakeholders to create a common language and discussion about skills gaps.	Daily Service	0	0
WORKFORCE INVESTMENTS	Sector Strategy Meetings	Convene strategic sector strategy meetings using the market segmentation framework to ensure that businesses are identified for proactive talent support strategies to support the District's demand industry sectors.	Key Project	0	0
<b>TOT</b>				<b>2</b>	<b>2</b>

<b>2 - Guidance / Oversight (State board functions + local board function as outlined in WIOA): Provide strategic planning and coordination of the workforce system to implement the plans and programs outlined in WIOA State Plan for 2016-2020 (2 Activities)</b>					
WORKFORCE INVESTMENTS	Policy Development	Provide high level policy development through the dissemination of a WIC WIOA Policy Manual, the issuance of important implementation information and updates through Workforce Implementation Guidance Letters (WIGLS), and by facilitating technical assistance webinars and teleconferences. Partner agencies to establish corresponding Standard Operating Procedures that follow the policies and guidance put in place by the WIC.	Daily Service	1	0
WORKFORCE INVESTMENTS	Working Groups	Convene working groups to provide vision and guidance for the successful implementation of the District's workforce strategies.	Daily Service	1	0
<b>TOT</b>				<b>2</b>	<b>0</b>
<b>3 - Credentialing / Access to Training: Provide WIOA participants with high-quality training opportunities that lead to employment within the District's high-demand industries through Eligible Training Provider List (ETPL) program services (2 Activities)</b>					
WORKFORCE INVESTMENTS	Workforce Training Providers	Review, monitor and research industry standards, curriculum, and past performance of prospective eligible training providers	Daily Service	2	0
WORKFORCE INVESTMENTS	Provider Correspondence	Ongoing monitoring and communication with training providers	Daily Service	0	0
<b>TOT</b>				<b>2</b>	<b>0</b>
<b>4 - Career Pathways: Advance the development of the District's high-demand career pathways, ensuring they are informed by business, transparent to all parts of the workforce system, and fully supported by District agencies and partners to allow residents to seamlessly move forward in their chosen pathways (4 Activities)</b>					
WORKFORCE INVESTMENTS	Career Pathways	Offer high-quality professional development training to education and workforce providers under a career pathways framework.	Daily Service	0	1
WORKFORCE INVESTMENTS	Labor Market Tool Development	Create career pathways tools based on Labor Market Information (LMI) and business input to inform partners and jobseekers of the high-demand career pathways.	Key Project	0	0
WORKFORCE INVESTMENTS	Business Representation	Expand Career Pathways Task Force to include business representation.	Key Project	0	0
WORKFORCE INVESTMENTS	Research and Analysis	Conduct in-depth research on DC landscape to identify where gaps may exist in education, training, and support services.	Key Project	0	0
<b>TOT</b>				<b>0</b>	<b>1</b>
<b>TOT</b>				<b>6</b>	<b>3</b>

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY2016 Actual	FY 2017 Actual
<b>1 - Sector Partnerships (2 Measures)</b>					
Number of high demand fields	<input type="checkbox"/>	Not available	Not Available	Not Available	23
Number of business leaders representing high demand sectors	<input type="checkbox"/>	Not available	Not Available	Not Available	45
<b>2 - Policy Development (1 Measure)</b>					
Number of Workforce Implementation Guidance Letters (WIGLS) released	<input type="checkbox"/>	Not available	Not Available	Not Available	20
<b>2 - Working Groups (1 Measure)</b>					
Number of working group meetings	<input type="checkbox"/>	Not available	Not Available	Not Available	10
<b>3 - Workforce Training Providers (2 Measures)</b>					
Number of eligible training providers	<input type="checkbox"/>	Not available	Not Available	Not Available	34
Number of grantees	<input type="checkbox"/>	Not available	Not Available	Not Available	7

## Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Increase the number of providers on the Eligible Training Provider List	In FY 2018, the Workforce Investment Council (WIC) aims to enhance the District's capacity to provide quality occupational training to local residents through the Eligible Training Provider List by engaging with local apprenticeship sponsors, establishing agreements with neighboring states (Maryland and Virginia), and partnering with the city's government agencies, colleges and universities.	09-30-2018
Improve the Workforce Intermediary Program's performance management	In FY 2018, the WIC will evaluate and redefine measures and standards for all grantees in the Workforce Intermediary Program, and develop a standard operating procedure for the process.	09-30-2018
Increase the number of participants in the	In FY 2018, the WIC will increase community outreach efforts, create a website, and utilize the Community of Practice Task Force to build relationships and expand participation in the Community of Practice.	09-30-2018

