

Rental Housing Commission FY2023

Agency Rental Housing Commission

Agency Code DRO

Fiscal Year 2023

Mission The mission of the Rental Housing Commission (RHC) is to ensure the fair and effective implementation of the District of Columbia's rent stabilization and tenant rights laws by publishing clear legal guidelines and resolving appeals in disputed cases.

Strategic Objectives

Objective Number	Strategic Objective
1	Resolve administrative appeals efficiently.
2	Issue, amend, and rescind rules and procedures for the administration of the Rental Housing Act (Act) and for the resolution of disputes arising under the Act.
3	Determine allowable annual adjustments of rent charged.

Key Performance Indicators (KPIs)

Measure	Directionality	FY 2020 Actual	FY 2021 Actual	FY 2022 Target	FY 2023 Target
1 - Resolve administrative appeals efficiently. (3 Measures)					
Average number of business days to issue an order on a procedural motion	Neutral	New in 2021	New in 2022	New in 2022	No Target Set
Average number of days between receiving a case and issuing an opinion in remanded cases	Neutral	New in 2021	New in 2022	New in 2022	No Target Set
Average number of days between receiving a case and issuing an opinion in non-remanded cases	Neutral	New in 2021	New in 2022	New in 2022	No Target Set

Operations

Operations Title	Operations Description	Type of Operations
1 - Resolve administrative appeals efficiently. (2 Activities)		
Case Mediation	Lead dispute resolution efforts to reduce time and cost associated with appeals and help reach mutually agreeable settlement for parties.	Daily Service
Appellate Resolution	Resolves appeals by tenants and housing providers to decisions from the Rent Administrator or the Office of Administrative Hearings through written, legal decisions-making.	Daily Service
2 - Issue, amend, and rescind rules and procedures for the administration of the Rental Housing Act (Act) and for the resolution of disputes arising under the Act. (1 Activity)		
Monitor statutory changes to the Rental Housing Act of 1985	Monitors statutory changes to the Rental Housing Act of 1985 and determines if corresponding rent stabilization regulations need to be issued, amended or rescinded.	Daily Service
3 - Determine allowable annual adjustments of rent charged. (1 Activity)		
Determine allowable rent increases	Determine the change, during the twelve months of calendar year and the Consumer Price Index for Urban Wage Earners and Clerical Workers ("CPI-W") for all items in the metropolitan statistical area that includes the District of Columbia adjust to other statutorily required calculations.	Key Project

Workload Measures (WMs)

Measure	FY 2020 Actual	FY 2021 Actual
1 - Case Mediation (2 Measures)		
Average caseload per administrative judge	New in 2022	New in 2022
Total number of cases received during the fiscal year	New in 2022	New in 2022