

2017 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Leverage new and existing technologies to further ensure that the District of Columbia's zoning processes are easily understandable and accessible to the public. (2 Activities)			
ZONING SERVICES	The Official Zoning Map	DCOZ is responsible for updating and maintaining the official Zoning Map of the District of Columbia.	Key Project
ZONING SERVICES	Interactive Zoning Information System (IZIS)	DCOZ reviews and accepts applications, schedules public hearings and meetings, and issues legal orders that document the decisions of both the ZC and the BZA. This process is managed through the IZIS system.	Key Project
2 - Streamline zoning regulations to enhance efficiency and transparency of zoning processes. (2 Activities)			
ZONING SERVICES	Zoning Regulations of 2016	DCOZ is responsible for updating and maintaining the official Zoning Regulations of the District of Columbia.	Key Project
ZONING SERVICES	Effectively process ZC and BZA applications and petitions.	DCOZ reviews and accepts applications, schedules public hearings and meetings, and issues legal orders that document the decisions of both the ZC and the BZA.	Daily Service
3 - Create a convenient, easy to use, and understandable zoning process through website development, expansive outreach, and educational programs for District residents and businesses. (2 Activities)			
ZONING SERVICES	Website development to serve the public with zoning information	DCOZ is responsible for making zoning information easily accessible to the public. This is achieved by making a wealth of information, including, documents, video, and regulations available on its website 24/7.	Daily Service
ZONING SERVICES	Conduct expansive outreach and provide educational programs	DCOZ believes an informed public is better able to navigate the zoning process in the District of Columbia; therefore, it conducts expansive outreach to educate the public about the process before the ZC and BZA.	Daily Service

2017 Workload Measures

Measure	New Measure/ Benchmark Year	Add Historical and Target Data (FY17)	Numerator Title	Units	Frequency of Reporting	FY 2014	FY 2015	FY 2016 Actual
2 - Effectively process ZC and BZA applications and petitions. (5 Measures)								
Number of Board of Zoning Adjustment cases filed	<input type="checkbox"/>		Number of Board of Zoning Adjustment cases filed	Number of cases	Quarterly	208	279	237
Number of Zoning Commission cases filed	<input type="checkbox"/>		Number of Zoning Commission cases filed	Number of cases	Quarterly	57	56	73
Number of Board of Zoning Adjustment orders issued	<input type="checkbox"/>		Number of Board of Zoning Adjustment orders issued	Number of orders issued	Quarterly	178	208	221
Number of Zoning Commission orders issued	<input type="checkbox"/>		Number of Zoning Commission orders issued	Number of orders issued	Quarterly	47	54	50
Number of Appeals to the DC Court of Appeals (by Calendar Year)	<input type="checkbox"/>		Number of Appeals to the DC Court of Appeals (by Calendar Year)	Number of appeals	Quarterly	7	11	15
2 - Zoning Regulations of 2016 (1 Measure)								
Number of errata and text amendments processed	<input checked="" type="checkbox"/>		Number of errata and text amendments processed	Number of cases	Quarterly	Not available	Not available	New Measure

2017 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
ZONING SERVICES (5 Strategic initiative-operation links)		
Community Outreach	The Zoning Regulations of 2016 (ZR16) are effective as of September 6, 2016. DCOZ plans to conduct public outreach across the City to provide the citizens information pertaining to the new regulations. An informed public will be able to better navigate the new regulations and the zoning process.	09-30-2017
Enhanced Website	In FY16, DCOZ continued to update its website to include additional information for the public to easily access zoning information. In FY17, DCOZ will continue to add information and make upgrades to its website, including but not limited to upgrading to the Drupal platform, upgrading the calendar, and improving the mobile accessibility. These updates will further expand available access platforms and facilitate user access to the wealth of information on the DCOZ website. DCOZ will continue to expand the website's interactivity and information to provide first rate 24/7 zoning services to District residents.	09-30-2017
IZIS	DCOZ has completed all of the remaining workflows and has updated the workflows to reflect the new ZR16. DCOZ will continue to update the system to enhance both the external and internal user experience. The updates will enhance the IZIS user interface to improve or simplify the user experience in filing new cases and documents, and viewing case information, and internally facilitate the processing of BZA and ZC cases.	09-30-2017

Zoning Map	In FY16, DCOZ released the new Zoning Map that reflects ZR16. In FY17, DCOZ will begin work to develop a 3D Decision Support System for the ZC and the BZA to assist in the review of cases brought before them. The system will enable 3D models of projects submitted for approval by either the ZC or BZA to be electronically placed in context of the project site and reviewed for their impact on the built environment, and their compatibility with the surrounding zoning. This will better enable the BZA, ZC, DCOP, and the general public to understand the context of the project with the surrounding neighborhood.	09-30-2018
ZR16	The ZR16 is effective as of September 6, 2016. DCOZ will work with DCOP to process corrections to the ZR16. These efforts will produce a more effective zoning code for the District.	09-30-2017

Created on Dec. 15, 2015 at 4:14 PM (EST). Last updated by [Bardin, Sara Jo \(DCOZ\)](#) on March 17, 2016 11:34 AM at 11:34 AM (EDT). Owned by [Fowler-Finn, MeghanMarie \(OSSE\)](#).