



Office of Victim Services and Justice Grants (OVSJG) FY2016 Performance Accountability Report (PAR)

Introduction

The Performance Accountability Report (PAR) measures each agency's performance for the fiscal year against the agency's performance plan and includes major accomplishments, updates on initiatives' progress and key performance indicators (KPIs).

Mission

The mission of OVSJG is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Summary of Services

OVSJG administers grants to agency-based and community-based organizations to support victims of crime, and provides coordination and leadership around multi-disciplinary efforts to develop and maintain a continuum of care for all types of crime victims. Some of this support includes providing safe temporary and transitional housing for victims of domestic violence; coordinating with area hospitals to ensure that victims are able to receive advocacy and medical forensic services; maintaining outreach programs to residents, visitors, campuses, and military personnel regarding the dynamics and impact of victimization from violent crime; and providing crisis intervention services and advocacy for victims of homicide, sexual assault, domestic violence, child abuse and youth violence. OVSJG also represents the Executive Office of the Mayor on local coordinating bodies such as the DC Victims Assistance Network. The Sexual Assault Response Team and the Sexual Assault Victims Rights Amendment Act (SAVRAA) Task Force.

OVSJG also provides grants to agency-based and community-based organizations with an emphasis on improving the criminal and juvenile justice system. Justice grants programs have focused on truancy prevention, reentry of returning citizens, juvenile diversion, mentoring, and gang intervention efforts. Justice Grants is responsible for developing early intervention youth crime reduction strategies, gathering stakeholder input and identifying cross-cutting funding priorities each year; identifying sub-grantees that are well-positioned to advance these funding priorities; and providing financial, administrative, and programmatic oversight, training, and technical assistance to ensure program outcomes are achieved. The agency also represents the Executive Office of the Mayor on the DC Juvenile Justice Advisory Committee, and responds to the District's effort to substantially comply with the Sex Offender Registration and Notification Act (SORNA) and the Prison Rape Elimination Act (PREA).

Overview – Agency Performance

The following section provides a summary of OVSJG performance in FY 2016 by listing OVSJG’s top accomplishments, and a summary of its progress achieving its initiatives and progress on key performance indicators.

Top Agency Accomplishments

| Accomplishment | Impact on Agency | Impact on Residents |
|--|--|---|
| <p>Created and sustained a coordinated community response to all victims of violent crime that is sensitive, respectful, age appropriate, and culturally competent.</p> <p>In FY16, OVSJG exceeded targets over multiple KPIs, including:</p> <ul style="list-style-type: none"> - Number of victims served by the victim hotline: Target - 200, Actual 435 - Number of medical forensic evaluations performed: Target 525, Actual 761 - Number of calls for service to the Emergency and Victim Services Interpreter Bank: Target 100, Actual 1494 | <p>These activities enhanced the coordination of programs and services funded by OVSJG and strengthened established continuums of care. Resources were allocated or reprogrammed specifically for the implementation of the hotline and expansion of medical forensic and interpreter services. The ultimate benefit was the reduction of barriers for victims to receive much needed services.</p> | <p>Victims of any type of crime in all eight Wards were able to access services to meet their diverse needs. This included crisis intervention, advocacy, counseling, information and referrals. The victim hotline provided a single point of entry for crime victims to access services; medical forensic evaluations provided health care and critical evidence in cases where victims chose to report to law enforcement; and the Interpreter Bank ensured that LEP and NEP victims could access services in over 20 languages.</p> |
| <p>Improved performance management and program development by exceeding the targets for number of technical assistance sessions provided to and meetings conducted with sub-grantees: Target 7, Actual 30.</p> | <p>Increased meetings and provision of technical assistance (TA) provided opportunities for OVSJG to strengthen our partnerships with community based service providers, allowing us to better identify successes, gaps, and emerging needs of those served by the programs we fund. Additionally, technical assistance specifically around outcome measures resulted in better quality data that is critical for current and future funding allocation decisions, to ensure we are serving as good stewards of tax payer dollars. Lastly, it demonstrated that we are responsive to the needs of our grantees as they stated the need for additional support and we responded with both individual sessions and open house TA sessions.</p> | <p>Increased meetings and enhanced technical assistance provided grantees with the information, tools, and resources to better meet their program goals, which ultimately positively affect residents in the District. This included working with sub-grantees to equip them to collect, analyze, and report outcome data to ensure that the services they are providing are having the desired outcomes with the clients they serve.</p> |

Reduce truancy in the District of Columbia
Public Schools.

In FY16, OVSJG expanded the Show Up Stand Out (SUSO) truancy reduction program from 70 community based organizations and schools in SY14-15 to 77 community based organizations and schools in SY15-16. As a result of the SUSO program:

- 83% of elementary students whose parents participated in the program and 84% of middle school students who were referred to school based clubs in SY14-15, were not re-referred for poor attendance in SY15-16.
- Over 55% of SUSO participating schools reported a decrease in truancy rates between SY14-15 and SY15-16.

Expansion of the program allowed for services to be offered to more students and families in need, furthering the goals of the program to reduce overall truancy in the District. Additionally, the data collected from school and community based organization provided critical information to inform programmatic enhancements, and opportunities and needs for expansion in FY17.

Participation in the Show-Up Stand Out (SUSO) program helped families and students improve attendance and access to learning. The program worked with families to identify barriers to school attendance and provided support services that address family needs to ensure students attend school regularly.

In FY 2016, OVSJG had 30 Key Performance Indicators. Of those, 15 were neutral. Of the remaining measures, 40% (12 KPIs) were met, 3% (1 KPIs) were nearly met, and 7% (2 KPIs) were unmet. In FY 2016, OVSJG had 14 Initiatives. Of those, 100% (14) were completed and 0% (0) were nearly completed, and 0% (0) were not completed. The next sections provide greater detail on the specific metrics and initiatives for OVSJG in FY 2016.

FY16 Objectives

| Division | Objective |
|-------------------------------|---|
| Access to Justice Initiative | Provide direct civil legal services to low-income and underserved District residents. |
| Justice Grants Administration | Coordinate programs to deter criminal activity and enhance responses to crime |
| Justice Grants Administration | Improve performance management and program development |
| Justice Grants Administration | Improve administration of federal grants |
| Justice Grants Administration | Provide leadership and financial support to allied District agencies to improve the administration of justice within the District of Columbia. |
| Justice Grants Administration | Reduce truancy in the District of Columbia Public Schools. |
| Office of Victim Services | Create and sustain a coordinated community response to all victims of violent crime that is sensitive, respectful, age appropriate and culturally competent |
| Office of Victim Services | Maintain respectful, articulate, and productive relationships with all partnering agencies and organizations to improve services to crime victims. |

FY16 KPIs

Objective: Create and sustain a coordinated community response to all victims of violent crime that is sensitive, respectful, age appropriate and culturally competent

| Measure | Target | Freq | Q1 | Q2 | Q3 | Q4 | Total | KPI Status | KPI Barriers |
|--|--------|------|-------|-------|------|-------|-------|-----------------|---|
| Number of community-based victim service providers with translated material | 20 | Q | 7 | 6 | 9 | 4 | 26 | Met | |
| Number of calls for service to the Emergency and Victim Services Interpreter Bank | 100 | Q | 251 | 266 | 439 | 538 | 1,494 | Met | |
| Number of SART meetings staffed and attended | 10 | Q | 3 | 3 | 3 | 2 | 11 | Met | |
| Percentage of clients who were assessed as polyvictims through the polycictimization assessment process | 30 | Q | 41.5 | 47.52 | 41.3 | 39.02 | 42.2 | Met | |
| Percentage of DC SANE patients who received on-call advocacy at the sexual assault medical forensic exam | 100 | Q | 98.32 | 96.4 | 100 | 96.4 | 97.6 | Nearly Met | This measure was not completely met due to a combination of victims who either left the hospital prior to an advocates arrival or declined advocacy services that were offered. |
| Percentage of clients who were assessed as polyvictims and entered the PRT | 60 | A | | | | | 47 | Neutral Measure | |
| Number of DC agencies provided funding to enhance sexual assault services | 4 | A | | | | | 4 | Neutral Measure | |
| Number of language access plans developed by community-based victim service providers | 10 | Q | 0 | 0 | 16 | 13 | 29 | Neutral Measure | |
| Number of toolkits developed for DC-based campuses | 4 | Q | 0 | 0 | 0 | 2 | 2 | Neutral Measure | |
| Number of advanced academies held | 4 | Q | 1 | 1 | 0 | 1 | 3 | Unmet | Due to shifts in programming priorities and resources, OVSJG only held three academies. |
| Number of victim service providers trained through the advanced academies | 100 | Q | 17 | 8 | 0 | 15 | 40 | Unmet | Due to shifts in programming priorities and resources, OVSJG only held three academies. In addition, several people signed up for each course and ended up not attending. |

Objective: Improve administration of federal grants

| Measure | Target | Freq | Q1 | Q2 | Q3 | Q4 | Total | KPI Status | KPI Barriers |
|---|--------|------|----|----|----|----|-------|-----------------|---|
| Number of three year strategic plans completed and approved by OJP | 2 | A | | | | | 3 | Met | |
| Percentage of site visits completed and sub-grantees monitored for compliance | 70 | A | | | | | 59.5 | Neutral Measure | |
| Number of Annual Reports published and distributed to stakeholders | 1 | A | | | | | 1 | Neutral Measure | A draft of the annual report has been complete and awaiting final approval. |
| Number of Advisory Board meetings held each year. | 14 | Q | 3 | 0 | 4 | 0 | 7 | Neutral Measure | |

Objective: Improve performance management and program development

| Measure | Target | Freq | Q1 | Q2 | Q3 | Q4 | Total | KPI Status | KPI Barriers |
|--|--------|------|----|----|----|----|-------|-----------------|------------------------------|
| Percentage of sub-grantees participating in process evaluation | 80 | A | | | | | 100 | Met | |
| Number of technical assistance sessions provided to sub-grantees | 3 | Q | 4 | 0 | 6 | 3 | 13 | Met | |
| Number of meetings conducted with sub-grantees | 4 | Q | 9 | 0 | 8 | 0 | 17 | Met | |
| Number of partnerships between sub-grantees, facilitated by JGA | 8 | Q | 7 | 0 | 1 | 0 | 8 | Met | The Target for FY16 was met. |
| Number of baseline indicators established for sub-grantees that are consistent with OJP requirements | 10 | A | | | | | 9 | Neutral Measure | |
| Percentage of sub-grantees participating in data collection | 100 | A | | | | | 100 | Neutral Measure | |
| Percentage of data submitted by sub-grantees that meets the OJP Requirements | 100 | A | | | | | 100 | Neutral Measure | |

Objective: Maintain respectful, articulate, and productive relationships with all partnering agencies and organizations to improve services to crime victims.

| Measure | Target | Freq | Q1 | Q2 | Q3 | Q4 | Total | KPI Status | KPI Barriers |
|---|--------|------|----|----|----|----|-------|-----------------|--------------|
| Number of Victim Assistance Network (VAN) meetings held and staffed | 12 | Q | 4 | 2 | 6 | 5 | 17 | Neutral Measure | |
| Number of SAVRAA Task Force Meetings staffed | 4 | Q | 3 | 1 | 0 | 0 | 4 | Neutral Measure | |

Objective: Provide direct civil legal services to low-income and underserved District residents.

| Measure | Target | Freq | Q1 | Q2 | Q3 | Q4 | Total | KPI Status | KPI Barriers |
|---|--------|------|----|----|----|----|-------|-----------------|--------------|
| Number of sub grants to organizations providing legal services to low income and underserved District residents | 22 | A | | | | | 28 | Met | |
| Number of loans provided to legal services attorneys that assist low income and underserved District residents | 25 | A | | | | | 35 | Met | |
| Percentage of data submitted by sub-grantees that meets the OJP requirements | 100 | A | | | | | 100 | Neutral Measure | |

Objective: Provide leadership and financial support to allied District agencies to improve the administration of justice within the District of Columbia.

| Measure | Target | Freq | Q1 | Q2 | Q3 | Q4 | Total | KPI Status | KPI Barriers |
|---|--------|------|----|----|----|----|-------|-----------------|--------------|
| Number of Meetings held with Stakeholders to improve SORNA and PREA Initiatives | 4 | Q | 0 | 0 | 2 | 1 | 3 | Neutral Measure | |

Objective: Reduce truancy in the District of Columbia Public Schools.

| Measure | Target | Freq | Q1 | Q2 | Q3 | Q4 | Total | KPI Status | KPI Barriers |
|--|--------|------|----|----|----|----|-------|-----------------|--------------|
| Number of schools in which baseline truancy data was determined | 40 | A | | | | | 67 | Met | |
| Number of collaborations established between community-based organizations and identified DCPS and PCS | 10 | Q | 7 | 0 | 0 | 73 | 80 | Neutral Measure | |

FY16 Workload Measures

| Measure | Freq | Q1 | Q2 | Q3 | Q4 | Total |
|--|------|-----|-----|-----|-----|-------|
| Number of District agencies who are funded in whole or part by JG | A | 6 | | | | 6 |
| Number of grants funded by federal funding sources | A | 46 | | | | 46 |
| Number of District agencies who are funded in whole or part by OVS | A | 6 | | | | 6 |
| Number of victims served by the victim services hotline | Q | 51 | 66 | 170 | 148 | 435 |
| Number of community-based organizations or individuals that are funded in whole or in part by OVS | Q | 35 | 2 | 15 | 1 | 53 |
| Number of grants funded by local funding sources | Q | 51 | 0 | 15 | | 66 |
| Number of community-based organizations funded in whole or in part by JG | Q | 35 | 2 | 0 | 0 | 37 |
| Number of medical forensic evaluations performed | Q | 119 | 111 | 91 | 139 | 460 |
| Number of victims of attempted homicide or homicide that receive medical forensic care through OVSJG funded programs | Q | 0 | 0 | 78 | 78 | 156 |
| Number of IPV victims that received medical forensic care | Q | 53 | 37 | 25 | 36 | 151 |
| Number of new initiatives or collaborations developed or established | Q | 6 | 0 | 1 | 0 | 7 |

FY16 Initiatives

Title: Provide financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.

Description: In FY12, Access to Justice Funds was awarded to 21 organizations that provide direct civil legal services to low-income and under-served District residents. Six lawyers who live and work in the District received educational loan repayment assistance in FY12 in the areas of legal practice that serve low-income residents. In FY 2013, grants will be awarded to organizations so that low-income and under-served District residents can receive direct civil legal services and loans will be made to lawyers to assist them in educational loan repayment. Completion date: September 30, 2013.

Complete to Date: Complete

Status Update: The program has exceeded targets for the year.

Title: Develop and implement the Private Security Camera Incentive Program to provide rebates and vouchers for the purchase and installation of private security cameras.

Description: The Private Security Camera Incentive Program, administered by the Office of Victim Services and Justice Grants provides rebates for residents, businesses, nonprofits, and religious institutions and vouchers for residents for the purchase and installation of a security camera system on their property and register them with the Metropolitan Police Department (MPD). This program is intended to help deter crime and assist law enforcement with investigations.

Complete to Date: Complete

Status Update: The Private Security Camera Incentive Program has been developed and implemented.

Title: Establish baseline indicators for OVSJG sub-grantees that are consistent with the Justice Department's baseline indicators for Federal Formula grants.

Description: OVSJG sub-grantees will be required to measure performance using a standard set of outputs and outcomes developed for each grant program based on the State Plan and/or proposals responses submitted to the Justice Department.

Complete to Date: Complete

Status Update: All sub-grantees have established baseline standards

Title: Develop and align the strategic plans with grant recipients and the needs of the community.

Description: OVSJG establishes and staffs advisory boards that are intended to provide guidance to community stakeholders on a variety of different subject matters. In addition, OVSJG is required to develop strategic plans, in accordance with the advisory boards. These strategic plans are developed through a city-wide inter/intra agency collaboration to address the needs of the local population. OVSJG will submit updates to the strategic plans and annual as required by federal funding sources with focus on improvements in victim services, juvenile delinquency and reentry efforts.

Complete to Date: Complete

Status Update: 100% of all grant recipients have established a strategic plan

Title: Ensure 100% compliance of core requirements for Department of Justice (DOJ) grants. OVSGJ is tasked with ensuring compliance with enabling legislation for all DOJ funding sources.

Description: Currently, the District is in full compliance with all core requirements of federal grants. OVSJG will continue to ensure that there is citywide compliance by engaging in site visits with stakeholders and sub-grantees.

Complete to Date: Complete

Status Update: All grantees and the agency are in complete compliance with the core requirement of DOJ Grants.

Title: Provide leadership and financial support to all District agencies to improve the administration of justice within the District of Columbia.

Description: OVSJG will support and provide grant assistance to law enforcement and correctional agencies to coordinate supervision of offenders. The agency will use Byrne reallocation funds to prepare for major changes in program development initiated by the SORNA and PREA initiatives.

Complete to Date: Complete

Status Update: In person meetings were held and technical assistance provided.

Title: Establish collaborations among community-based organizations and targeted schools to implement JGA developed program strategies

Description: OVSJG will develop program strategies and establish collaborations among community-based organizations and targeted elementary and middle schools to reducing truancy and increase attendance. OVSJG will continue to implement and expand Show Up, Stand Out (SUSO), a program that helps reduce truancy by working with families to provide resources to help kids attend school regularly.

Complete to Date: Complete

Status Update: Collaborations were established among 77 community based organizations and schools

Title: Establish baseline truancy rates for selected schools using data collected from Local Education Agencies (LEA) and community-based organizations.

Description: In order to assess the efficacy of the collaborations between schools and private, community-based organizations are effective, OVSJG will continue to monitor the truancy rate for each school measured.

Complete to Date: Complete

Status Update: Truancy rates were monitored for 67 schools.

Title: Provide outreach and engagement truancy reduction services to students who reach 5-9 unexcused in partnered LEAs

Description: Through SUSO, OVSJG has implemented and executed truancy reduction services operated by qualified community-based organizations at numerous LEAs. OVSJG tracks the number of students that are reached by this program..

Complete to Date: Complete

Status Update: Outreach and engagement was provided to 3,618 students

Title: Build and sustain the continuum of medical forensic and crisis advocacy services for homicide and attempted homicide victims anchored at MedStar Washington Hospital Center.

Description: OVSJG is responsible for building and sustaining direct core victim services in the District in the areas of sexual assault, domestic violence, child abuse, homicide human trafficking, and others. This is accomplished through a combination of special purpose revenue funds, local funds, federal formula funds and federal discretionary funds. OVSJG will expand the opportunities for crime victims in the District to receive on-call advocacy, crisis mental health, and medical forensic care immediately after a victimization through an on-site medical forensic and on-call advocacy program anchored at MedStar Washington Hospital Center.

Complete to Date: Complete

Status Update: Medical forensic and crisis advocacy services are now being offered.

Title: Coordinating and facilitating medical forensic and crisis advocacy care for domestic and sexual violence victims through MedStar Washington Hospital Center as the anchor site.

Description: OVSJG will coordinate and expand programs to address the increase in sexual assault or intimate partner cases that require a medical forensic exam. All reporting and non-reporting victims who present for a medical forensic exam are entitled to paid, professional advocacy services, free prophylactic medication, and a free toxicology screen to determine the incapacitating substances, if any, that were present in the victim's blood or urine. OVSJG will expand the scope of the sexual assault and intimate partner violence continuum of services by investing in a review of the continuum of services for youth and adolescent victims of sexual violence, fund on-call advocacy services for victims of youth and adolescent victims of sexual violence, and increase access points for victims of intimate partner violence to access medical forensic care.

Complete to Date: Complete

Status Update: 98% of victims received medical or forensic care .

Title: Expand access to victim services for the campus populations by developing partnerships and providing technical assistance to the eight colleges and universities within the District.

Description: It is essential that OVSJG adapt services and develop services that are easily accessed by college-aged victims. OVSJG will ensure that the eight campuses in DC and the campuses surrounding DC know of and are able to access District trauma services. OVSJG will develop toolkits to assist campuses in implementing new recommendations for victim services and will host a campus conference for all DC-based campuses.

Complete to Date: Complete

Status Update: OVS continues to develop partnerships and offer technical assistance.

Title: Expand access to victim services for victims of Limited English Proficiency by coordinating services and resources designed to assist LEP populations in accessing and receiving services.

Description: It is essential to adequate service delivery that there is an established and functioning continuum of services that is culturally and linguistically competent. It is crucial that core services in the District have materials that have been translated into multiple languages. OVSJG will ensure that each community-based agency has a language access plan in place, has access to translated materials for each community-based agency, and will continue to expand access to the emergency and victim services interpreter bank.

Complete to Date: Complete

Status Update: Over 100% of targeted goals for calls to Language Access Hotline have been made.

Title: Coordinate the network of victim service providers in the District through development and coordination of the Victim Assistance Network.

Description: Victims of violent crime in the District should have access to a network of exceptional services staffed by skilled service providers. Towards that goal, OVSJG facilitates the Victim Assistance Network, which is a network of all funded agencies and organizations, as well as allied organizations that are not funded. The Victim Assistance Network seeks to raise the standard of victim care and hold organizations accountable to that standard. OVSJG will assist the VAN in implementing its goals and objectives by providing staff resources and coordination efforts.

Complete to Date: Complete

Status Update: OVSJG continues to staff and coordinate VAN.