



OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS

FY 2022 PERFORMANCE AND ACCOUNTABILITY REPORT

JANUARY 15, 2023

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1 OFFICE OF VICTIM SERVICES AND JUSTICE GRANTS

Mission: The mission of the Mayor’s Office of Victim Services and Justice Grants (OVSJG) is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

Services: The Office of Victim Services and Justice Grants (OVSJG) coordinates and funds community-based organizations and District agencies that provide services for: (1) victims of crime; (2) justice-involved individuals; and (3) truancy reduction and juvenile delinquency prevention programs. As the State Administering Agency (SAA) for federal victim services and criminal and juvenile justice system funding, OVSJG engages in planning and coordination with, and provides training and technical assistance to, organizations and agencies receiving grant funding to provide these services. In addition to the Victim Services, Justice Grants, and Truancy Reduction programs, OVSJG operates the District’s Address Confidentiality Program, which provides a legal substitute address and mail forwarding for eligible DC residents to maintain the confidentiality of her or his actual address; the Private Security Camera Incentive Program, which encourages residents, businesses, non-profits and religious institutions to install security camera systems on their property; and administers the Access to Justice initiative, which provides funding to entities providing civil legal services and student loan repayment assistance for eligible lawyers. OVSJG also provides policy making expertise, advice, and counsel to the Mayor on the role of victims and offenders in the criminal justice system, enhancing the District’s responses to trauma; and evidence-based practices to respond to, intervene in, and prevent violence.

2 2022 ACCOMPLISHMENTS

| Accomplishment | Impact on Agency | Impact on Residents |
|---|---|--|
| <p>Sexual Assault Victims' Right Amendment Act (SAVRAA) grantees continued implementation and expansion of the program in FY22. Grantees began reporting data on the outputs of their programs and served a total of 313 victims in the community and at the hospital.</p> | <p>SAVRAAs expansion furthers OVSJGs core mission to create systems of care for crime victims, youth, and their families in the District.</p> | <p>Victims/survivors of sexual assault have 24/7 access to sexual assault victim advocates in hospital and community settings, and at law enforcement and other District agency interviews. 144 clients were served in the hospital and 169 clients were served in the community. Victim advocates provided 100 clients with transportation assistance, 27 clients with emergency housing, and 98 clients with basic need assistance.</p> |
| <p>In FY 22 OVSJG began providing funding to grantees who provide services and support for victims of gun violence under the Building Blocks DC program. Providers supported clients with safe housing, housing assistance, and relocation services for District residents who have been victims of gun violence or are at risk of gun violence and trauma-informed mental health services and alternative healing options for victims/survivors of gun violence.</p> | <p>The development of the BBDC grant program allowed OVSJG to build stronger interagency relationships with various public safety agency through a whole of government approach and in partnership with the District's communities most impacted by gun violence.</p> | <p>Providers connected residents to mental health services, stable housing, employment opportunities, education, and other critical supports. In FY22 BBDC grantees provided access to safe housing for 277 clients, which includes safe housing, housing assistance, and relocation services. Additionally, grantees supported clients with mental health services in which 381 victims were provided trauma-informed therapeutic services, 660 victims participated in healing circles or other alternative healing options, and 80% percent of victims who requested same-day access to trauma-informed therapeutic services received care within 24 hours.</p> |
| <p>Under the American Rescue Plan Act (ARPA), OVSJG funded 11 flex funding reentry grants to community-based organizations to serve returning citizens. These awards totaled \$5,453,084.72 for the FY.</p> | <p>OVSJG has been able to expand the support provided to organizations serving returning citizens with the support of ARPA funds.</p> | <p>Reentry flex funding awards to support goods and services that are directly related to housing (access and retention or critical supplies), vital documents (birth certificates, IDs, immigration documents, etc.), access to health care services (co-pays, required immunizations), transportation needs, connectivity, and other temporary or immediate expenses, to assist with reintegration, avoid homelessness, and reduce recidivism. In FY 22 1128 clients were provided flex funding to support their individual needs.</p> |

3 2022 OBJECTIVES

| Strategic Objective | Number of Measures | Number of Operations |
|---|--------------------|----------------------|
| Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. | 5 | 4 |
| Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. | 1 | 4 |
| Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. | 1 | 2 |
| Provide leadership in developing the capacity of and improving the performance of grantees. | 4 | 4 |
| Create and maintain a highly efficient, transparent, and responsive District government. | 12 | 0 |

4 2022 OPERATIONS

| Operation Title | Operation Description | Type of Operation |
|--|---|-------------------|
| Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. | | |
| Provide a comprehensive response to sexual assault victims in the District. | OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District. | Daily Service |
| Provide a comprehensive response to intimate partner violence victims in the District. | OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District. | Daily Service |
| Deliver a comprehensive response to underserved and marginalized victims in the District. | OVSJG provides funding for a variety of groups and programs that work with historically marginalized communities. | Daily Service |
| Build a coordinated community response for all victims of crime that improves outcomes for survivors. | OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers. | Daily Service |
| Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. | | |
| Reduce truancy in the District | OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy. | Daily Service |
| Provide evidence-based violence prevention in-school programming throughout the District. | OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity. | Daily Service |
| Develop and coordinate juvenile delinquency prevention programs in the District | OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District. | Daily Service |
| Provide training to community members to help equip them with skills and resources for improving community outcomes | OVSJG will fund programs to train community members on techniques for reducing truancy, delinquency, and violence in their communities. | Daily Service |
| Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. | | |

(continued)

| Operation Title | Operation Description | Type of Operation |
|--|--|-------------------|
| Build and expand the network of community-based providers that serve returning citizens. | OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job training and substance abuse and mental health services (co-occurring disorder) for returning citizens. | Daily Service |
| Provide legal services to low-income and underserved District residents. | OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents. | Daily Service |
| Provide leadership in developing the capacity of and improving the performance of grantees. | | |
| Ensure compliance of core requirements for all federal grants. | As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources. | Daily Service |
| Ensure federal and local grants funds are allocated and spent. | OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent. | Daily Service |
| Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes. | OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees. | Daily Service |
| Enhance the capacity of grantees to collect, analyze and report performance data. | OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative. | Daily Service |

5 2022 STRATEGIC INITIATIVES

In FY 2022, Office of Victim Services and Justice Grants had 8 Strategic Initiatives and completed 75%.

| Title | Description | Completion to Date | Update | Explanation for Incomplete Initiative |
|---|---|--------------------|---|---|
| Building Blocks DC Intensive Case Coordination | Execute a grant award to a community-based organization to provide intensive case coordination to persons identified by Building Blocks DC. | 50-74% | With the transition of BBDC person-based services to ONSE, OVSJG has transferred the funding for this initiative to ONSE to execute. | OVSJG no longer manages the funds for project |
| Flexible funding for victims/survivors of domestic violence, sexual assault, stalking, and human trafficking. | Execute grant awards to community-based organizations to provide flexible funding to victims/survivors of domestic violence, sexual assault, stalking, and human trafficking. | Complete | Fifteen organizations were awarded. All Flex Funding has been awarded. | |
| Services and supports for gun violence victims | Execute grant awards to community-based organizations to provide safe housing and expanded access to trauma-informed mental health services related to gun violence. | Complete | Awards were executed with three organizations that are working in coordination with ONSE and receiving referrals for services. | |
| Support for Transgender Returning Citizens | Execute a grant award to a community-based organization to support re-entry services for transgender returning citizens. | Complete | One grant award was issued to a community-based organization that provided services and supports to the transgender reentry community. | |
| Housing for Returning Citizens | Execute a grant award, or awards, to a community-based organization to provide housing for returning citizens. | Complete | To date, all four reentry housing providers have full occupancy; a total of 46 clients have received reentry housing services and support. | |
| Flex Funding for Returning Citizens | Execute grant awards to community-based organizations to provide flex funding to meet the individual needs of returning citizens. | Complete | OVSJG awarded a total of 11 grant awards totaling \$5,453,084.72. All grant awards have been fully executed and grantees are assisting clients based on articulated needs with these funds. | |

| | | | | |
|---|--|----------|--|--|
| Expansion of Place-based Trauma Response and Community Engagement Program | Develop and establish a second site for place-based community engagement and trauma services in Ward 7. | 0-24% | An RFA was issued for the 2nd site and we did not receive a viable applicant. Staff is working to identify a potential provider in FY23. | OVSJG did not receive any viable applications to implement this project. |
| Emergency and transitional housing for domestic violence victims/survivors. | Execute grant awards to community-based organizations to provide emergency and transitional housing for domestic violence victims/survivors. | Complete | All awards for domestic violence emergency and transitional housing have been executed. Six providers received funding for this purpose. Construction and rehabilitation-funded activities are complete. | |

6 2022 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

| Measure | Directionality | FY 2020 | FY 2021 | FY 2022 Target | FY 2022 Q1 | FY 2022 Q2 | FY 2022 Q3 | FY 2022 Q4 | FY 2022 | Was 2022 KPI Met? | Explanation of Unmet KPI |
|---|----------------|-------------|-------------|----------------|-----------------|----------------|----------------|----------------|---------|-------------------|--|
| Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. | | | | | | | | | | | |
| Percent of victims of attempted homicide who accept hospital based violence intervention project services | Up is Better | 56.4% | 34.6% | 70% | 15.6% | 34.8% | 27.2% | 21% | 24.5% | Unmet | HVIPs were unable to meet this target due to staff vacancies and extended leaves of absence as a result of the ongoing impacts of the pandemic |
| Percent of victims who received information or support from the DC Victim Hotline (DCVH) call-takers to address caller needs and/or a referral by the DC victim hotline | Up is Better | 96.8% | 94.1% | 95% | 94.7% | 90.6% | 91.8% | 91.7% | 92.3% | Nearly Met | This KPI was nearly met with a difference of 2.7% of our target. This is likely due to a small number of dropped calls, i.e., individuals who leave the queue prior to connecting with a victim services specialist. |
| Percent of sexual assault victims who received on-call advocacy services | Up is Better | 99.1% | 98.8% | 85% | 98.6% | 94% | 97.3% | 97.4% | 97.2% | Met | |
| Percent of victims who received language interpretation services from the Language Access Program | Up is Better | 99.4% | 100% | 90% | 98.3% | 98.5% | 99.5% | 99.1% | 98.9% | Met | |
| Percent of primary and secondary victims of gun violence requesting same-day access to trauma-informed therapeutic services who receive care within 24 hours. | Up is Better | New in 2022 | New in 2022 | New in 2022 | Waiting on Data | 100% | 83% | 77.8% | 80.4% | - | |
| Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. | | | | | | | | | | | |
| Percent of students in agency sponsored truancy reduction programs who are not rereferred | Up is Better | 96% | 92.4% | 70% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 85.19% | Met | |

Key Performance Indicators (continued)

| Measure | Directionality | FY 2020 | FY 2021 | FY 2022 Target | FY 2022 Q1 | FY 2022 Q2 | FY 2022 Q3 | FY 2022 Q4 | FY 2022 | Was 2022 KPI Met? | Explanation of Unmet KPI |
|--|----------------|-------------------------|-------------|----------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|---|
| Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for justice involved individuals. | | | | | | | | | | | |
| Percentage of participants in reentry programs who report and increase in self-sufficiency | Up is Better | 78.6% | 54.9% | 55% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 56.6% | Met | |
| Provide leadership in developing the capacity of and improving the performance of grantees. | | | | | | | | | | | |
| Percent of budgeted federal grant funds lapsed at end of fiscal year | Down is Better | 0.09% | 4.34% | 5% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 7.95% | Unmet | Out of the \$7,169,477.49 in federal awards closing in FY22, eight percent (8%) lapsed. This is due to staff vacancies in grantee programs and the impact of the pandemic on program operations and services. |
| Percent of budgeted local grant funds lapsed at end of fiscal year | Down is Better | 1.4% | 1.5% | 5% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 4.71% | Met | |
| Percent of grantees that are in full compliance of federal and local requirements | Up is Better | 100% | 99.2% | 95% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 100% | Met | |
| Percent of training participants who reported learning | Up is Better | No Applicable Incidents | 95.8% | 97% | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 96% | Nearly Met | This KPI was nearly met with a 1% difference due to system calculation. |
| Create and maintain a highly efficient, transparent, and responsive District government. | | | | | | | | | | | |
| Percentage of households provided with eviction prevention services in a qualified census tract | Neutral | New in 2022 | New in 2022 | New in 2022 | No data available | No data available | No data available | No data available | No data available | - | |

Workload Measures

| Measure | FY 2020 | FY 2021 | FY 2022 Q1 | FY 2022 Q2 | FY 2022 Q3 | FY 2022 Q4 | FY 2022 |
|---|-------------|-------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Build a coordinated community response for all victims of crime that improves outcomes for survivors. | | | | | | | |
| Number of primary and secondary victims of gun violence provided trauma-informed therapeutic services. | New in 2022 | New in 2022 | 2 | 10 | 179 | 190 | 381 |
| Number of primary and secondary victims of gun violence who participate in healing circles or other alternative healing options | New in 2022 | New in 2022 | Waiting on Data | 1 | 300 | 359 | 660 |
| Number of individuals referred by the Gun Violence EOC who received case coordination services | New in 2022 | New in 2022 | No data available | No data available | No data available | No data available | No data available |
| Number of victims receiving mental health services | 3658 | 3219 | 759 | 906 | 804 | 649 | 3118 |
| Number of victims served by the DC crime victim services hotline | 3723 | 4576 | 1717 | 1313 | 1303 | 1572 | 5905 |
| Number of victims provided housing services | 2366 | 1900 | 285 | 375 | 401 | 458 | 1519 |
| Number of victims receiving medical forensic care | 1307 | 1107 | 206 | 315 | 212 | 371 | 1104 |
| Number of victims receiving legal services through coordinated continuums | 1430 | 1268 | 469 | 184 | 152 | 208 | 1013 |
| Number of victims of gun violence or residents at risk of gun violence provided access to safe housing | New in 2022 | New in 2022 | Waiting on Data | 0 | 223 | 54 | 277 |
| Deliver a comprehensive response to underserved and marginalized victims in the District. | | | | | | | |
| Number of LGBTQ+ residents provided housing with ARPA funds | New in 2022 | New in 2022 | Waiting on Data | 0 | 1 | 0 | 1 |
| Number of LGBTQ+ residents provided services with ARPA funds | New in 2022 | New in 2022 | Waiting on Data | 2 | 6 | 3 | 11 |
| Number of victims who received interpretation services | 1330 | 1634 | 405 | 470 | 571 | 544 | 1990 |
| Provide a comprehensive response to intimate partner violence victims in the District. | | | | | | | |
| Number of DV victims provided housing with ARPA funds | New in 2022 | New in 2022 | 4 | 186 | 113 | 418 | 721 |
| Number of DV victims provided services with ARPA funds | New in 2022 | New in 2022 | 82 | 370 | 277 | 304 | 1033 |
| Number of victims and other eligible individuals participating in the Address Confidentiality Program | New in 2022 | New in 2022 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | Waiting on Data |

Workload Measures (continued)

| Measure | FY 2020 | FY 2021 | FY 2022 Q1 | FY 2022 Q2 | FY 2022 Q3 | FY 2022 Q4 | FY 2022 |
|--|-------------|-------------|-----------------|-----------------|----------------|----------------|---------|
| Provide training to community members to help equip them with skills and resources for improving community outcomes | | | | | | | |
| Number of individuals trained on de-escalation or mediation. | New in 2022 | New in 2022 | 30 | 33 | 41 | 28 | 132 |
| Reduce truancy in the District | | | | | | | |
| Number of community-based providers that work with schools to reduce truancy | 10 | 10 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 9 |
| Number of students participating in agency sponsored truancy reduction programs | 1143 | 1128 | 482 | 266 | 100 | 512 | 1360 |
| Number of schools participating in truancy reduction programs | 67 | 67 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 63 |
| Build and expand the network of community-based providers that serve returning citizens. | | | | | | | |
| Number of returning citizens provided flex funding to support individual needs. | New in 2022 | New in 2022 | Waiting on Data | 191 | 437 | 500 | 1128 |
| Total number of participants in funded re-entry programs | 794 | 1320 | 347 | 379 | 419 | 524 | 1669 |
| Number of providers offering funded mental health and substance abuse programs for returning citizens | 4 | 5 | Annual Measure | Annual Measure | Annual Measure | Annual Measure | 5 |
| Provide legal services to low-income and underserved District residents. | | | | | | | |
| Number of people or households receiving eviction prevention services (including legal representation) | New in 2022 | New in 2022 | Waiting on Data | 4919 | 607 | 938 | 6464 |
| Number of people or households receiving eviction prevention services (including legal representation) | New in 2022 | New in 2022 | Waiting on Data | Waiting on Data | 607 | 938 | 1545 |
| Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes. | | | | | | | |
| Number of participants in training programs | 323 | 806 | 13 | 37 | 97 | 90 | 237 |
| Number of technical assistance sessions provided for grantees | 20 | 174 | 122 | 161 | 221 | 372 | 876 |