

Office of Neighborhood Safety and Engagement FY2018

Agency Office of Neighborhood Safety and Engagement

Agency Code NSO

Fiscal Year 2018

Mission The Office’s mission is to foster a community-oriented model to violence prevention and public safety. Our violence prevention strategy is rooted in a public health approach recognizing that reducing crime is not accomplished solely through law enforcement.

2018 Strategic Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations
1	Coordinate the District’s violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations	3	2
2	Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior	5	4
3	Develop data collection tools and processes to support conducting programs and process assessments and to communicate the progress of the ONSE to the Mayor, Council and general public	2	2
4	Create and maintain a highly efficient, transparent and responsive District government**	0	0
TOT		10	8

2018 Key Performance Indicators

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target	FY 2017 Actual	FY 2018 Target
1 - Coordinate the District’s violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations (3 Measures)									
Percent participation in ONSE training for community based organizations and private organizations receiving funding from ONSE	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
Percent of training attendees who rate the ONSE training as satisfactory or higher (5 level Likert scale)	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
Percent participation in ONSE violence prevention and intervention training for District Government agencies that impact violence	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target	FY 2017 Actual	FY 2018 Target
2 - Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior (5 Measures)									
Percent of the total number of short-term milestones set by the cohort of participants during pre-assessment, that were successfully met 3 month post completion of workforce/life skills component	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
Percent of the total number of long-term milestones set by the cohort of participants during pre-assessment, that were successfully met 6 month post completion of workforce/life skills component	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
Percent of individual family member referrals who connect to services within 60 days of being referred (Pathways)	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
Percent of individual participant referrals who connect to services within 60 days of being referred (Pathways)	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
Percent of priority communities and PSAs that experience reduction in violent crime incidents within the fiscal year	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
3 - Develop data collection tools and processes to support conducting programs and process assessments and to communicate the progress of the ONSE to the Mayor, Council and general public (2 Measures)									
Percent of operations having data collection tools and processes in place	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure
Percent of data collection tools and processes with standard operating procedures documented	✓	Not available	Not available	Not Available	Not Available	Not Available	New Measure	New Measure	New Measure

**We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

Operations Header	Operations Title	Operations Description	Type of Operations	# of Measures	# of Strategic Initiatives
1 - Coordinate the District's violence prevention strategy, with a focus on utilizing public health approaches to, respond to and prevent violence, through collaboration with public and private organizations (2 Activities)					
	Communications	Support EOM Communications and PSJ Cluster agency Public Information Officers (PIOs) with the efficient collection and distribution of information within and outside of government.	Daily Service	0	0
	Education and Training	Develop curriculum and provide education and training opportunities to government agencies, community based organizations and private organizations for the purpose of increasing their knowledge and building their capacity to engage in violence prevention and intervention in the District.	Daily Service	3	0
TOT				3	0
2 - Identify and recruit individuals determined to be at high risk of participating in, or being a victim of violent crime, and engaging them and their families in strength and needs based service support and navigation, with the goal of achieving a positive change in outlook and behavior (4 Activities)					
	Safer, Stronger DC Community Partnerships Office	Operate within PSAs, recognized as having high levels of violent crime and foster a place-based prevention strategy, including developing positive relationships, facilitating action teams, coordinating community events, and connecting residents to resources.	Daily Service	0	0
	Community Stabilization Protocol	Activated in response to a homicide or violent incident and set in motion a multi-agency response, for the purpose of providing immediate services to individuals and families involved and/or affected and to reduce or prevent retaliation.	Daily Service	5	0
	Pathways Program	Identify, recruit and engage individuals and families determined to be at high risk of participating in or being a victim of violent crime in a 9-12 month program that includes immediate strength and needs based service support and navigation and employment/training opportunities.	Daily Service	13	0
	Contracted Services	Contract with other District agencies and community based organizations to provide transformative mentoring (Credible Messenger) and supplement the Violence Interruption Program. Operate within communities having experienced a homicide or violent event and work to reduce or prevent further acts of violence by fostering relationships, linking individuals to supports and services, and facilitating mediation (Violence Interrupters).	Daily Service	5	0
TOT				23	0
3 - Develop data collection tools and processes to support conducting programs and process assessments and to communicate the progress of the ONSE to the Mayor, Council and general public (2 Activities)					
	Data Collection		Daily Service	1	0

Operations Header	Operations Title	Operations Description	Type of Operations	# of Measures	# of Strategic Initiatives
		Establish data collection tools and processes, to be included in Standard Operating Procedures, to support conducting program and process assessments and to communicate progress of the ONSE to the Mayor, Council and general public.			
	Standard Operating Procedures	Document the standard operating procedures of the collection and use data, including instructions on how to use the data collection tools and how to protect the privacy of data.	Daily Service	1	0
TOT				2	0
TOT				28	0

2018 Workload Measures

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
1 - Education and Training (3 Measures)						
Number of collaborating District government agencies	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	6
Number of collaborating community based and private sector companies	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3
Number of training surveys administered	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	80
2 - Community Stabilization Protocol (5 Measures)						
Number of families referred to ONSE services	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	194
Number of families accepting ONSE services	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	127
Number of families living outside of the DC area with no involvement with DC agencies	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	28
Number of families not willing to work with the ONSE CSP team	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	21
Number of families not able to be reached by the ONSE CSP team	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	18
2 - Contracted Services (5 Measures)						

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
Number of mediations held	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3
Number of cease fires achieved	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5
Number of families served through contracted services	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	32
Number of community events and small group activities held by contracted services	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	108
Number of critical events responded to by contracted services	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	54
2 - Pathways Program (13 Measures)						
Total number of individuals engaged	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	73
Total number of individuals recruited	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	24
Number of individuals who complete the workforce/life skills component	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	18
Number of individuals placed in subsidized employment post workforce/life skills component	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	16
Number of individuals placed in un-subsidized employment post workforce/life skills component	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1
The total number of short-term milestones set by the cohort of participants during pre-assessment	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	37
The total number of short-term milestones successfully met by the cohort participants	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	20
The total number of long-term milestones set by the cohort of participants during pre-assessment	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	101
The total number of long-term milestones successfully met by the cohort participants	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data
Number of individual family referrals	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	16
Number of individual family referrals connected	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	13
Number of individual referrals	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	116

Measure	Freq	Q1	Q2	Q3	Q4	FY 2018
Number of individual referrals connected	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	109
3 - Data Collection (1 Measure)						
Number of data collection tools and processes established within 9 months of the establishment of the ONSE	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	3
3 - Standard Operating Procedures (1 Measure)						
Number of data collection tools and processes with standard operating procedures documented within 9 months of the establishment of the ONSE	Annually	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4

Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
No strategic initiatives found		