Metropolitan Police Department FY2017

Agency Metropolitan Police Department Agency Code FA0 Fiscal Year 2017

Mission The mission of the Metropolitan Police Department (MPD) is to safeguard the District of Columbia and protect its residents and visitors by providing the highest quality police service with integrity, compassion, and a commitment to innovation that integrates people, technology, and progressive business systems.

2017 Strategic Objectives

Objective Number	Strategic Objective
1	Safeguard the District of Columbia and protect its residents and visitors.
2	Provide the highest quality police service with integrity, compassion, and a commitment to innovation.
3	$Improve \ police \ service \ to \ the \ public \ through \ the \ integration \ of \ the \ Department's \ people, \ technology, \ and \ business \ systems.$
4	Create and maintain a highly efficient, transparent and responsive District government.**

2017 Key Performance Indicators

Measure	New Measure/ Benchmark Year	Frequency of Reporting	Add Data Fields (if applicable)	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target
1 - Safeguard the Dis	trict of Colu	mbia and p	rotect its re	esidents and v	visitors. (10	Measures)			
Percent change in the number of homicides		Annually		1%	-10%	54.3%	-10%	-16.7%	-10%
Percent change in DC Code Index violent crime		Quarterly		-9.2%	-5%	0.5%	-5%	-0.9%	-5%
Percent change in DC Code Index property crime		Quarterly		8.4%	-5%	-0.6%	-5%	-6.3%	-5%
Clearance rate for homicides		Annually		70.5%	75%	61.7%	75%	Waiting on Data	75%
Clearance rate for forcible rape		Annually		56.2%	70%	69.4%	70%	Waiting on Data	70%
Clearance rate for robbery		Annually		20.1%	23.6%	19.5%	21.7%	Waiting on Data	Waiting on Data
Clearance rate for aggravated assault		Annually		46.7%	49%	43.2%	45.4%	Waiting on Data	Waiting on Data
Clearance rate for burglary		Annually		11.8%	12.4%	10.9%	11.4%	Waiting on Data	Waiting on Data
Clearance rate for larceny-theft		Annually		7.7%	16%	6%	14.7%	Waiting on Data	Waiting on Data
Clearance rate for motor vehicle theft		Annually		1.8%	8%	3.3%	9.1%	Waiting on Data	Waiting on Data
2 - Provide the higher	st quality po	olice servic	e with integ	grity, compass	sion, and a co	mmitment to	innovation. ((1 Measure)	
Rate of sustained citizen allegations of police misconduct per 1,000 sworn members		Quarterly		14.6	14.3	12.3	12.1	19.2	18.8
3 - Improve police se Measures)	rvice to the	public thro	ugh the int	tegration of th	ne Departmen	t's people, te	chnology, and	l business sys	stems. (2
Average daily fleet availability		Quarterly		96.21%	95%	96.2%	95%	96.1%	95%
Average court overtime hours per arrest		Annually		2.7	2.6	2.3	2.3	1.6	1.6
4 - Create and mainta	in a highly	efficient, tı	ansparent	and responsi	ve District gov	vernment.**	(9 Measures)	
Contracts/Procurement- Expendable Budget spent on Certified Business Enterprises	~			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcomine October 2017
Contracts/Procurement- Contracts lapsed into retroactive status	~			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Budget- Local funds unspent	~			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017

Budget- Federal Funds returned	*		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Customer Service- Meeting Service Level Agreements	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources- Vacancy Rate	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources- Employee District residency	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources- Employee Onboard Time	¥		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Performance Management- Employee Performance Plan Completion	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017

2017 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Safeguard the	e District of Colur	nbia and protect its residents and visitors. (11 Activities)	
PATROL DISTRICTS	Patrol Services	Provides focused law enforcement, responds to calls for service, and provides crime prevention services to residents, visitors, and commuters.	Daily Service
CRIMINAL INVESTIGATIONS DIVISION	Criminal Investigations	Investigates and solves crimes so that offenders are brought to justice, and provides assistance to victims.	Daily Service
NARCOTICS & SPECIAL INVESTIGATIONS DIV.	Narcotics and Special Investigations	Provides proactive criminal enforcement services so that citizens can live in neighborhoods free from drug dealing, drug-related crime, and prostitution.	Daily Service
CRIME SCENE INVESTIGATIONS DIVISION	Crime Scene Investigations	Processes crime scenes and coordinates evidence collection.	Daily Service
YOUTH INVESTIGATIONS DIVISION	Youth Investigations	Investigates abuse of minors, sexual abuse, internet-related crimes against minors, and human trafficking; processes all juvenile arrestees; coordinates proactive outreach to community members and youth; directs the School Resource Officer program; and manages the security contract for D.C. Public Schools.	Daily Service
SPECIAL OPERATIONS DIVISION	Special Operations	Provides specialized patrol, tactical, rescue, and security services to the public, businesses, and government in the District.	Daily Service
INTELLIGENCE DIVISION	Intelligence	Works with local and federal partners to assist with intelligence gathering and dissemination relating to crimes that have been committed, or would possibly be committed, within the District of Columbia.	Daily Service
TACTICAL INFORMATION DIVISION	Tactical Information	Supports District functions in keeping both the command staff and the community aware, by sending out crime alerts that give timely information about offenses occurring within neighborhoods, and liaises with the Washington Regional Threat Analysis Center and the Capitol Police.	Daily Service
PATROL SUPPORT DIVISION	Patrol Support	Augments patrol functions by providing additional uniformed personnel to perform patrol functions in various areas and at times areas with higher crime rates, and helps to keep non-patrol members abreast of current tactics and trends related to street patrol.	Daily Service
EXECUTIVE PROTECTION UNIT	Executive Protection	Responsible for the security of the Mayor.	Daily Service
PATROL DISTRICTS	School Security	Manages security in all District of Columbia Public and Public Charter Schools and works to reduce juvenile victimization and delinquent behavior.	Daily Service
2 - Provide the h	ighest quality pol	lice service with integrity, compassion, and a commitment to innovation. (9 Activities)	
PATROL DISTRICTS	Special Liaison	Provides targeted outreach and specialized response to historically underserved communities.	Daily Service
METROPOLITAIN POLICE ACADEMY	Metropolitan Police Academy	provides training to MPD recruits and MPD-sworn personnel to create a capable, knowledgeable, and professional staff.	Daily Service
STRATEGIC CHANGE DIVISION	Strategic Change	Coordinates strategic planning, government relations, legislative affairs, and performance management.	Daily Service
POLICY AND STANDARDS DIVISION	Policy and Standards	Develops policies and procedures for the department.	Daily Service

OFFICE OF RESERACH AND ANALYTICAL SERV	Research and Analytical Services	Provides research and analytical services to support innovative policing operations and public safety practices.	Daily Service
INTERNAL AFFAIRS DIVISION	Internal Affairs	Conducts general investigations into allegations of police misconduct and use of force by MPD-sworn personnel and serves as the liaison to the Office of Police Complaints.	Daily Service
DIVERSITY AND ADA COMPLIANCE DIVISION	Diversity and ADA Compliance	Ensures that MPD complies with diversity and ADA requirements and regulations.	Daily Service
EXECUTIVE OFFICE OF THE CHIEF OF POLICE	Executive Office of the Chief of Police	Provides management, oversight, and direction for the agency.	Daily Service
COMMUNICATIONS	Communications	Manages media relations and provides information about the events and activities involving the MPD to the residents and visitors of the District of Columbia.	Daily Service
3 - Improve polic Activities)	e service to the p	public through the integration of the Department's people, technology, and business sys	tems. (6
COURT LIAISON DIVISION	Court Liaison	Coordinates officer appearances related to criminal and traffic cases.	Daily Service
GENERAL SUPPORT SERVICES DIVISION	General Support Services	Provides support for equipment and supply, evidence and property control, reproduction, and fleet services.	Daily Service
HUMAN RESOURCE MANAGEMENT DIVISION	Human Resource Management	Hires, retains, and makes appropriate duty status determinations for sworn personnel.	Daily Service
RECRUITING DIVISION	Recruiting	Conducts outreach to recruit a diverse and highly qualified workforce, and conducts comprehensive examination and background screening on all prospective applicants.	Daily Service
POLICE BUSINESS SERVICES DIVISION	Police Business	Provides services to the public and the criminal justice community by maintaining police records, regulating security officers, and registering firearms.	Daily Service
INFORMATION TECHNOLOGY	Information Technology	Provides strategic IT vision, leadership, and enterprise solutions that advance the Metropolitan Department mission.	Daily Service

2017 Workload Measures

Measure	New Measure/ Benchmark Year	Add Historical and Target Data (FY17)	Numerator Title	Units	Frequency of Reporting	FY 2014	FY 2015	FY 2016 Actual
1 - Patrol Services (1 Measure)	•							
# of arrests			# of arrests	#	Quarterly	42384	36003	42888
1 - Special Operations (2 Meas	ures)							
# of Explosive Ordinance Disposal Unit call outs for suspicious packages/vehicles & bomb threats			# of Explosive Ordinance Disposal Unit call outs for suspicious packages/vehicles & bomb threats	#	Quarterly	257	195	218
# of vehicle crash fatalities			# of vehicle crash fatalities	#	Quarterly	29	17	30
1 - Tactical Information (1 Me	asure)							
# of CCTV recordings retrieved for investigations			# of CCTV recordings retrieved for investigations	#	Quarterly	1202	1371	1285
3 - Court Liaison (2 Measures)								
# of court overtime hours			# of court overtime hours	#	Annually	113193	84281.5	68906
# of non-court locally funded overtime hours			# of non-court locally funded overtime hours	#	Annually	277739	334204	304803
3 - Human Resource Manageme	ent (1 Meas	sure)						
# of police officers hired			# of police officers hired	#	Quarterly	269	281	285
3 - Police Business (1 Measure	e)							
# of applications for firearm registrations processed for individuals (excludes security agencies and law enforcement officers)			# of applications for firearm registrations processed for individuals (excludes security agencies and law enforcement officers)	#	Quarterly	1236	1628	1617

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
COMMUNICATIONS	S (1 Strategic Initiative-Operation Link)	
Expand outreach efforts for communities	The Department will expand communication outreach efforts through increased video production on crime information and department related matters. This content will be shared through social media, website, press releases and list serves to the many communities across the District. Additionally, we will increase content provided in foreign languages.	09-30-201
CRIMINAL INVEST	IGATIONS DIVISION (2 Strategic initiative-operation links)	
Reduce domestic violence incidents in the LGBT community	In efforts to reduce intimate partner violence in the lesbian, gay, bisexual, and transgender (LGBT) community, the Department, in conjunction with the Mayor's Office of LGBT and Questioning Affairs, will focus its partnership with the LGBT community to increase awareness and provide outreach materials and resources to victims of intimate partner violence.	09-30-201
Reduce domestic violence in households with repeat incidents	In FY17, the Department will work with community advocates to target services to repeat domestic violence locations. The members of these households will be contacted and offered education and resources. Furthermore, the Department's PSA lieutenants, Community Outreach Coordinators, and Victim Services Unit will work closely with apartment/condo owners and homeless shelters to communicate with those at risk.	03-31-201
EXECUTIVE OFFICE	E OF THE CHIEF OF POLICE (2 Strategic initiative-operation links)	
Conduct research evaluation on body- worn camera	The Metropolitan Police Department is committed to deploying the body-worn camera (BWC) program in a manner that ensures continued evaluation and development. In FY17, the Department and a team of national researchers will analyze the impact of the BWCs on issues such as citizen complaints and use of force. The lessons and findings of this research will benefit DC residents, our police force, and law enforcement agencies and other jurisdictions that are also considering the use of BWCs.	09-30-201
Initiate a mobile Community Engagement Academy	The Department will launch a Mobile Community Engagement Academy, which will provide insight into police operations and the role police officers face every day. This initiative will be hosted by individual houses of worship, offering groups of 20-30 participants and empowering members of the community to engage with the crime they are seeing in their neighborhoods. The initiative will include key themes of the full-length Community Engagement Academy and take the effort on the road to individual houses of worship engaging with parishioners about crime and violence in their neighborhood, in an one eight-hour training session. This program will foster stronger community relations, greater reach into the public, and an increased dialogue regarding police and community relations.	03-31-201
INFORMATION TEC	CHNOLOGY (1 Strategic Initiative-Operation Link)	
Deploy Kronos to automate time and attendance	Kronos is an automated time and attendance system that will replace the existing TACIIS program. The new program is efficient in capturing officer work hours and managing leave and personnel resources. Moreover, it will alleviate the need for time attendance clerks, which will put more officers back on the street.	03-31-201
INTERNAL AFFAIR	S DIVISION (2 Strategic initiative-operation links)	
Expand community outreach regarding police use of force	The MPD strives to ensure that all allegations of use of force are investigated thoroughly and impartially. The Department will host community meetings to help educate citizens on how the Department handles use of force investigations including its principles, policies, and training programs. This open forum meeting will also allow citizens to share concerns and ask questions.	03-31-201
Transform police use of force within MPD	Over the past 18 months and in partnership with law enforcement leaders around the nation, MPD has been actively engaged in redefining how police think about and train on use of force. In FY17, MPD will be implementing the new use of force principles, policies, and training to emphasize necessity and proportionality in response	09-30-201
METROPOLITAIN P	POLICE ACADEMY (2 Strategic initiative-operation links)	
Implement a reality/scenario- based training	The Department will Increase the overall effectiveness and professionalism of the agency by implementing a more reality or scenario based training with actual participants from events. In FY17, all recruit classes will receive the new scenario-based education.	03-31-201
Expand the Field Training Program	The Field Training Program is designed to continue training after members graduate the academy and are assigned to a police district. The program provides on-the-job, practical training to ensure that officers at the Metropolitan Police Academy apply their newly acquired skills and knowledge when working in the community. In FY16, MPD developed a revised training model that better leverages best practices in adult learning. In FY17, MPD will deploy this improved and modernized Field Training Program.	09-30-201
NARCOTICS & SPE	CIAL INVESTIGATIONS DIV. (1 Strategic Initiative-Operation Link)	
Develop a joint- agency campaign with the Department of Health that educates the public and other partner agencies about the risks of use and exposure to fentanyl	Nationwide, local and federal law enforcement are becoming more aware of the sometimes fatal risk of the use or handling of fentanyl. The Department will work with the Department of Health (DOH) to provide more information about sound practices to professionals who may come in contact with fentanyl. The DOH will develop a campaign to inform the public about the risks.	06-30-201

Implement cell- phone theft and synthetic drug- use awareness campaigns for youth	Thefts involving cell phone and synthetic drug-use are activities frequently committed by at-risk youth who may not be aware of the consequences. The Department interacts with at-risk youth every day, in schools, through home visits, and through a wide variety of programs engaging youth from elementary through high school. The Department will incorporate into its many programs with youth an awareness campaign educating youth the dangers and consequences of these criminal activities.	03-31-201
RECRUITING DIV	SION (1 Strategic Initiative-Operation Link)	
Recruiting	MPD will continue to seek to focus on developing a pool of qualified potential police officers from the District by working to expand its cadet program and pre-cadet efforts. The cadet program is an important opportunity for youth in DC to set them on a path to the middle class while supporting the goal of having District residents employed in the public safety sector. Police cadets must have graduated from a District high school. They are employed by MPD in civilian positions working about 20 hours a week, rotating through a variety of assignments to gain a breadth of knowledge about the Department. In addition to paying the cadets for their work, the MPD covers their tuition at the University of the District of Columbia (UDC). MPD is seeking to expand the reach of the program by: Engaging parents and guardians in early planning for youth to participate in the cadet program through targeted outreach. Launching a Public Safety Academy, in partnership with Anacostia High School, to provide students with exciting curricula, work-based learning, and college-credit opportunities to advance their knowledge of the criminal justice system and allow them to explore various careers in law enforcement. Proposing legislation to expand the eligibility criteria for cadets, changing the maximum age of program participants from 20 years of age to 24 years of age.	09-30-201
SPECIAL OPERATI	ONS DIVISION (1 Strategic Initiative-Operation Link)	
Improve officer processing for traffic tickets	MPD will enhance officers' ability to effectively and efficiently prepare and issue traffic Notices of Infraction through an application supported by smart phones issued to every officer who has a body-worn camera. This enhancement will automate ticket preparation, both reducing processing time and improving accuracy.	09-30-201
STRATEGIC CHAN	GE DIVISION (1 Strategic Initiative-Operation Link)	
Launch a web- based resource for DC law enforcement or security professionals	The Department will launch a web page for law enforcement or security professionals working in DC on DC laws and regulations. The web page will be updated weekly with news or answers to questions on issues such as new or frequently misunderstood laws. This will also allow the Department to post new trainings or teletypes.	09-30-201
TACTICAL INFORM	MATION DIVISION (2 Strategic initiative-operation links)	
Improve the City's CCTV network	The Metropolitan Police Department will work with OCTO to upgrade all public safety cameras across the city in a process that will replace aging network components, simplify and speed up the modification process, and develop the ability to transmit high-quality video to multiple locations. Additionally, the process will enhance the existing support systems through incorporating network and datacenter redundancy, adding capabilities for centralized recording, expanding from a crime camera system to a city security system, and facilitating the secure sharing of cameras with other regional and DC-based agencies as needed.	09-30-201
Expand and grow MPD's real-time analysis and critical response capabilities through the development of the Joint Strategic and Tactical Analytical Command Center (JSTACC)	Over the next two fiscal years, the Metropolitan Police Department will merge its 24/7 situational and critical response center, operational and strategic crime analysis unit, and investigative support unit to form one overarching center known as the Joint Strategic and Tactical Analytical Command Center (JSTACC). The newly developed JSTACC will utilize cutting-edge technology and data-driven approach to identify crime patterns and disseminate timely and accurate information to proactively prevent and address crime in real time. In FY17, MPD will develop a "fusion desk" function within the Command Information Center and Investigative Support Unit to provide timely and accurate situational awareness and operational intelligence to MPD personnel. In the event of a priority incident or emergency, JSTACC personnel will circulate pertinent information to responding officers, detectives, officials, and other need-to-know stakeholders.	09-30-201

Created on Dec. 15, 2015 at 4:14 PM (EST). Last updated by Fowler-Finn, MeghanMarie (OSSE) on March 14, 2016 3:07 PM at 3:07 PM (EDT). Owned by Fowler-Finn, MeghanMarie (OSSE).