

Department of Health FY2018

Agency Department of Health

Agency Code HC0

Fiscal Year 2018

Mission The District of Columbia Department of Health promotes health, wellness and equity, across the District, and protects the safety of residents, visitors and those doing business in our nation's Capital.

2018 Strategic Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations
1	Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework.	8	10
2	Office of Health Equity. Promote Health Equity. Collaborate with other government agencies and community partners to identify and address the social determinants of health which are the key drivers of inequities in health outcomes.	0	3
3	Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs.	3	3
4	Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations.	13	23
5	HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District.	9	5
6	Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies.	6	5
7	Create and maintain a highly efficient, transparent and responsive District government.**	17	0
TOT		56	49

2018 Key Performance Indicators

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target	FY 2017 Actual	FY 2018 Target
1 - Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by									

fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework. (8 Measures)

Percent of follow-up inspections of health care facilities with harm level deficiencies completed within 30 days	<input type="checkbox"/>	Not available	Not available	Not Available	100%	100%	100%	100%	100%
Percent of food establishment complaints inspected within 5 days	<input type="checkbox"/>	Not available	Not available	0%	100%	78.5%	100%	94.7%	95%
Percent of Registered Controlled Substance Facilities inspected	<input type="checkbox"/>	Not available	Not available	0%	100%	94.5%	100%	100%	90%
Percent of samples taken from rabies suspect animals submitted for testing within 48 hours	<input type="checkbox"/>	Not available	Not available	0%	100%	100%	100%	100%	100%
Percent of intermediate care facilities identified with immediate jeopardies investigated within 24 hours	<input type="checkbox"/>	Not available	Not available	Not Available	100%	100%	100%	100%	100%
Percent of food-borne outbreak notifications in which suspected products were embargoed or collected and submitted for testing	<input type="checkbox"/>	Not available	Not available	Not Available	100%	100%	100%	No applicable incidents	95%
Percent of inspections of pharmacy facilities where pharmacists are in compliance with patient counseling requirements	<input type="checkbox"/>	Not available	Not available	0%	100%	100%	100%	100%	90%
Percent of rodent activity complaints inspected or baited within 48 hours.	<input type="checkbox"/>	Not available	Not available	0%	100%	100%	100%	100%	100%

3 - Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs. (3 Measures)

Percent of Certificates of Need (CONs) reviewed on time within 90 days	<input type="checkbox"/>	Not available	Not available	Not Available	100%	100%	100%	100%	100%
Number of CON Appeals	<input type="checkbox"/>	Not available	Not available	Not Available	0	1	0	0	0
Percent of vital records walk-in requests processed within 30 minutes	<input type="checkbox"/>	89.2%	95%	96.8%	95%	97.3%	97%	85.8%	95%

4 - Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations. (13 Measures)

Percent of infants that receive documented follow up care after the first referral	<input type="checkbox"/>	65.3%	75%	61.6%	80%	56.3%	80%	37.1%	80%
Percent of eligible children enrolled in the	<input type="checkbox"/>	Not	95%	Not	95%	78.9%	95%	52.8%	95%

Maternal, Infant, and Early Childhood Home Visiting (MIECHV) programs who receive developmental and social-emotional screenings	<input type="checkbox"/>	available		Available					
Percent of women enrolled in the MIECHV programs that are screened for depression	<input type="checkbox"/>	Not available	95%	Not Available	95%	79.5%	95%	85.9%	95%
Percent increase in visits for primary medical, dental, and behavioral health services funded by the Diffusion of Care grants	<input type="checkbox"/>	Not available	5%	Not Available	5%	90.1%	5%	Data Forthcoming	5%
Total number of nutrition education and wellness contacts made to low income District residents participating in DOH Healthful Food Access programs	<input type="checkbox"/>	Not available	40,000	Not Available	42,000	43,448	44,000	25,994	44,000
Percent of parents receiving educational counseling for newborn hearing loss	<input type="checkbox"/>	93.9%	94%	95%	95%	92.8%	95%	70%	95%
Percent of eligible perinatal program participants with a documented reproductive health plan	<input type="checkbox"/>	Not available	90%	Not Available	90%	34%	90%	65.1%	90%
Percent of school age children with up-to-date immunizations	<input type="checkbox"/>	83.1%	92%	87.4%	92%	74.2%	92%	79.1%	92%
Total breastfeeding initiation rates among WIC enrollees	<input type="checkbox"/>	Not available	Not available	Not Available	55%	62.3%	57%	60.4%	57%
Breastfeeding initiation rates among African-American WIC enrollees	<input type="checkbox"/>	Not available	45%	Not Available	46%	41.6%	47%	53.3%	47%
Number of children <18 years of age who receive a dental examination and a fluoride varnish treatment through the SBPOHP	<input type="checkbox"/>	Not available	Not available	Not Available	2000	Not Available	3000	3697	3000
Percent of HPLRP participants that are practicing in priority underserved areas.	<input type="checkbox"/>	Not available	Not available	Not Available	40%	95.7%	90%	98%	90%
Percent increase in the number of students utilizing school-based oral health services	<input type="checkbox"/>	Not available	Not available	Not Available	5%	Not Available	7.5%	-23.6%	1%

5 - HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District. (9 Measures)

Proportion of gonorrhea cases with appropriate treatment confirmed	<input type="checkbox"/>	Not available	Not available	Not Available	50%	29.9%	75%	23.9%	75%
Percent of clients linked to care within 3 months of diagnosis	<input type="checkbox"/>	88%	86%	86.3%	87%	85.4%	88%	89.8%	88%
	<input type="checkbox"/>								

Proportion of TB patients completing treatment	<input type="checkbox"/>	Not available	Not available	Not Available	85%	50%	90%	100%	90%
Number of individuals started on Pre-Exposure Prophylaxis (PrEP)	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	100	3465	100
Percentage of individuals diagnosed with HIV living in the District that are on Anti-Retroviral Therapy	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	80%	83.6%	80%
Percentage of individuals diagnosed with HIV retained in care that are virally suppressed	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	80%	82.3%	80%
Percentage of individuals diagnosed with HIV identified as out-of-care that are re-engaged in care within 3 months	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	50%	Data Forthcoming	50%
Percentage of DOH-supported HIV tests conducted with focus populations	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	18.7%	12%	35.8%	12%
Percentage of clients with a positive Hepatitis C test enrolling in treatment	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	40%	30%	40%

6 - Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies. (6 Measures)

Percent of HEPRA new hires that completed ICS 100 and 200 training	<input type="checkbox"/>	25%	50%	Not Available	75%	Not Available	100%	100%	100%
Percent of health and medical plan applications with initial review completed within 72 hours.	<input type="checkbox"/>	Not available	80%	Not Available	90%	100%	100%	100%	100%
Percent of unannounced ambulance inspections resulting in a pass rating	<input type="checkbox"/>	Not available	Not available	Not Available	95%	88.5%	95%	88.8%	95%
Percent of Medical Reserve Corps (MRC) units that can respond within 2 hours during an emergency.	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	75%	89.5%	75%
Average set-up time for PODs	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	2	2.3	2
Percent of Management Supervisory Service (MSS), Excepted Service (ES), and Legal Services staff with the essential or emergency designation who complete the independent study portion of the Management ICS Training Series as outlined in DOH Standard Operating Procedure 1380	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	30%	6.9%	60%

7 - Create and maintain a highly efficient, transparent and responsive District government. (8 Measures)**

Percent of MSS employees who complete the required MSS training curriculum	<input type="checkbox"/>	Not available	Not available	Not Available	75%	32.1%	80%	41.2%	80%
Number of documents converted to the electronic file management system	<input type="checkbox"/>	Not available	81,600	210,506	89,000	111,753	98,000	112,942	98,000
Percent of DOH grants management (program/fiscal) personnel completing EGMS Training	<input type="checkbox"/>	Not available	Not available	Not Available	90%	96.9%	90%	70.4%	90%
Percent of lapsed dollar amounts on federal awards	<input type="checkbox"/>	Not available	Not available	Not Available	3%	1%	3%	5.8%	3%
Percent of eligible employee reviews completed on time	<input type="checkbox"/>	Not available	90%	37.9%	90%	57.6%	90%	95%	90%
Percent of DOH employees participating in a public health development activity	<input type="checkbox"/>	Not available	Not available	Not Available	50%	28.7%	60%	37.5%	60%
Percent of all sub-grantees receiving DOH funding registered in EGMS	<input type="checkbox"/>	Not available	Not available	Not Available	100%	100%	100%	100%	100%
Percent of sub-grantee organizations that have submitted all required business documents into EGMS accounts	<input type="checkbox"/>	Not available	Not available	Not Available	90%	86.9%	100%	85.6%	100%

**We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

2018 Operations

Operations Header	Operations Title	Operations Description	Type of Operations	# of Measures	# of Strategic Initiatives
1 - Health Regulation and Licensing Administration (HRLA). Protect the health of those who reside and do business in the District of Columbia by fostering excellence in health professional practice and building quality and safety in health systems and facilities through an effective regulatory framework. (10 Activities)					
HEALTH PROFESSIONAL LICENSE ADMIN	Health Professional Licensing	Receive, process, and review for compliance with District and Federal regulatory compliance license applications for thirty-nine (39) different healthcare professions.	Daily Service	2	2
FOOD,DRUG,RADIATION & COMMUNITY HYGIENE	Food Safety and Hygiene Inspection Services Division	Food Safety and Hygiene Inspection Services Division inspects food establishments (e.g. restaurants, food trucks, etc.) to prevent the spread of food-borne illness. They also inspect public pools, barbershops and beauty salons for cleanliness.	Daily Service	1	0

	(FSHISD)				
HEALTH CARE FACILITIES REGULATION	Health Care Facilities Division	The Health Care Facilities Division inspects, monitors, and investigates: Ambulatory Surgical Centers, Certified Home Health Agencies, End-Stage Renal Disease Facilities, Hospices, Hospitals, Laboratories (Clinical Laboratory Improvement Amendments of 1988[CLIA]), Certificate of Waiver Programs (COW), Communicable Disease Laboratories, Tissue Banks, and Hospital Laboratories, Maternity Centers, Nursing Homes, Outpatient Physical Therapy or Speech Pathology Services, and Portable X-Ray Suppliers in the District of Columbia. The Division inspects these sites to determine compliance with local licensure health and safety regulations and federal standards for participation in Medicare and Medicaid programs under Titles XVIII and XIX of the Social Security Act. The Division also conducts Architectural Plans Review of health care facilities in the District of Columbia and inspects renovated projects and new construction. In addition, the Division inspects the DC Detention Facility aka (DC Jail) and the DC Youth Services Administration Detention Center – at New Beginnings Youth Development Center (located in Laurel, Maryland) and Mt. Olivet Road, NE (Washington, DC) in accordance with court mandates.	Daily Service	1	0
HEALTH PROFESSIONAL LICENSE ADMIN	Criminal Background Check Program	The Division is responsible for processing criminal background checks for health care professionals and prospective applicants of long term care facilities.	Daily Service	2	0
HEALTH PROFESSIONAL LICENSE ADMIN	Compliance and Quality Assurance	The Office of Compliance and Quality Assurance enforces the District and federal laws and regulations governing licensed health professionals (Health Professional Boards and Advisory Committees). In addition, to determine compliance with federal participation in Medicare and Medicaid programs regarding Nursing Homes and Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF/ID), the Office also conducts investigations, as necessary.	Daily Service	2	0
FOOD,DRUG,RADIATION & COMMUNITY HYGIENE	Rodent and Vector Control Division	The Rodent and Vector Control Division conducts field inspections, rodent baiting and community education activities to reduce the rat population in the District of Columbia.	Daily Service	1	1
FOOD,DRUG,RADIATION & COMMUNITY HYGIENE	Animal Services Program (ASP)	The Animal Services Program is responsible for the prevention and spread of diseases transmitted by animals to people, follow-up on disease investigations, dog licensing, regulation and enforcement, field inspection and animal sheltering services in the District of Columbia. In addition, the ASP responds to any animal related compliant.	Daily Service	2	0
FOOD,DRUG,RADIATION & COMMUNITY HYGIENE	Pharmaceutical Control Division (PCD)	The Pharmaceutical Control Division licenses, regulates and inspects community and hospital pharmacies. It also registers, regulates and inspects medical marijuana dispensaries and cultivation centers. The	Daily Service	2	1

		PCD also licenses pharmaceutical detailers (e.g., pharmaceutical representatives).			
FOOD, DRUG, RADIATION & COMMUNITY HYGIENE	Radiation Protection Division (RPD)	The Radiation Protection seeks to reduce and/or eliminate radiation overexposure of naturally occurring or man-made radiation in the District of Columbia.	Daily Service	0	0
HEALTH CARE FACILITIES REGULATION	Intermediate Care Facilities Division (ICFD)	The Intermediate Care Facilities Division seeks to ensure applicable agencies substantially comply with District and/or Federal regulatory requirements for licensure and/or federal certification. ICFD has the regulatory oversight responsibility for the following seven (7) different programs: 1) Intermediate Care Facilities for Individuals with Intellectual Disabilities; 2) Group Homes for Individuals with Intellectual Disabilities; 3) Child Placing Agencies; 4) Home Care Agencies; 5) Assisted Living Residence; 6) Community Residence Facilities; and 7) Nurse Staffing Agencies. The oversight of these facilities is conducted at least annually and when necessary to ensure the health and safety of residents.	Daily Service	1	0

TOT 14 4

2 - Office of Health Equity. Promote Health Equity. Collaborate with other government agencies and community partners to identify and address the social determinants of health which are the key drivers of inequities in health outcomes. (3 Activities)

HEALTH EQUITY PRACTICE AND PROGRAM IMPLEMENTATION	Multi Sector Collaboration	The Office of Health Equity (OHE) provides informed, data driven and evidence based leadership in convening and sustaining effective multi-sector collaborative partnerships essential to promote and achieve health equity. OHE uses a "health in all policies" (HiAP) approach to improving community health. OHE serves as a liaison and technical advisor to all DOH Administrations regarding health equity, as well as external DC government agencies and private partners.	Daily Service	0	0
HEALTH EQUITY PRACTICE AND PROGRAM IMPLEMENTATION	Community Based Participatory Research & Policy Evaluation	OHE applies data driven and evidence based research methods, tools and practices, including Geographic Information Systems (GIS) and other innovative methodologies, to measure social determinant and population health outcomes. This includes current and projected opportunities for health, disparate outcomes and inequities by socio-economic and demographic subpopulation and geographic location. This core function includes support to design, development and implementation of Health Equity Programs and their evaluation, including community based participatory research, and publication of reports that inform the policy making process as well as building the evidence base.	Daily Service	0	0
HEALTH EQUITY PRACTICE AND PROGRAM IMPLEMENTATION	Health Equity Practice & Program Implementation	Development and delivery of selected programs and initiatives with demonstrable strategic health equity nexus and operational potential, so as to contribute to, and inform, the essential paradigm shift in policy and practice to improve population health and promote more equitable opportunities for health, especially amongst vulnerable	Daily Service	0	6

		populations.			
TOT				0	6
3 - Center for Policy Planning and Evaluation (CPPE). Develop an integrated public health information system to support health policy decision, state health planning activities, performance analysis and direction setting for department programs. (3 Activities)					
STATE HEALTH PLANNING AND DEVELOPMENT	Certificate of Need (CON) Program	CPPE works with healthcare providers to administer the Certificate of Need program to ensure that the healthcare services and facilities established in the District are of high quality and meet the needs of residents.	Daily Service	1	0
STATE CENTER HEALTH STATISTICS	Behavioral Risk Factor Surveillance System	CPPE/BRFSS conducts an estimated 333 health surveys monthly to District residents aged 18 years of age and older in all eight wards of the city.	Daily Service	1	0
STATE CENTER HEALTH STATISTICS	Vital Records	Vital Records is responsible for collecting, preserving and administering the District's system of birth, death and domestic partnership records.	Daily Service	1	4
TOT				3	4
4 - Community Health Administration (CHA). Provide programs and services that promote coordination among the health care systems in the city and enhance access to effective prevention, primary and specialty medical care through collaborations with public and private organizations. (23 Activities)					
CANCER AND CHRONIC DISEASE PREVENTION	DC Control Asthma Now (DC CAN)	DC CAN collaborates with local stakeholders to develop and implement strategic initiatives to reduce the burden of asthma and promotes comprehensive asthma management across the lifespan.	Daily Service	0	0
CANCER AND CHRONIC DISEASE PREVENTION	Cancer Programs Division	The Cancer Programs Division encompasses three programs (Project WISH, Comprehensive Cancer Control, Cancer Management, Leadership and Coordination, and Colorectal Screening) engaged in reducing the District's cancer burden.	Daily Service	5	0
CANCER AND CHRONIC DISEASE PREVENTION	DC Cancer Registry (DCCR)	DCCR is a population-based registry that maintains data on all cancer patients diagnosed and/or treated within the District. All cancer cases are required by DC Law to be reported to DCCR within six months of first contact with a cancer patient.	Daily Service	0	0
CANCER AND CHRONIC DISEASE PREVENTION	Cardiovascular Disease and Diabetes Program	This program promotes and reinforces healthful behaviors and practices across the lifespan. The program works to ensure the implementation of best-practices to improve quality, effectiveness, delivery, and use of clinical preventive services related to cardiovascular disease, diabetes, and obesity.	Daily Service	2	0
CANCER AND CHRONIC DISEASE PREVENTION	Tobacco Control Program	This program aims to reduce disease, disability and death due to tobacco use by: preventing youth from smoking; helping adults and youth quit their tobacco use; reducing exposure to secondhand	Daily Service	1	0

		smoke; and identifying and eliminating tobacco-related disparities among specific populations.			
CHILDREN, ADOLESCENT AND SCHOOL HEALTH	Health and Sexuality Education Program	This program focuses on modifying unhealthy behavior through the use of age appropriate educational sessions. The program partners with District of Columbia Public Schools and District of Columbia Public Charter Schools to provide health and sexuality education sessions for youth in grades K – 12.	Daily Service	0	0
CHILDREN, ADOLESCENT AND SCHOOL HEALTH	Home Visiting Program	This program is designed to promote maternal, infant and early childhood health as well as the development of strong parent-child relationships. The program's key outcomes include improved maternal and child health; prevention of child injuries, child abuse or maltreatment; improvement in school readiness and achievement; reduction in crime or domestic violence; and improvements in family economic self-sufficiency.	Daily Service	2	0
CHILDREN, ADOLESCENT AND SCHOOL HEALTH	Help Me Grow (HMG)	HMG builds collaboration across sectors, including child health care, early care and education, and family support. Through comprehensive physician and community outreach and centralized information and referral centers, families are linked with needed programs and services.	Daily Service	1	1
CHILDREN, ADOLESCENT AND SCHOOL HEALTH	Oral Health Program	This program aids schools in maintaining educational readiness by providing preventive oral health services and linkage to dental homes for DC Public and Public Charter students.	Daily Service	1	0
NUTRITION AND PHYSICAL FITNESS	Home Delivered Meals	This program administers a home delivered meals program through a local grant award to Food and Friends.	Daily Service	1	0
NUTRITION AND PHYSICAL FITNESS	Pop-Up Markets in Elementary Schools	This program administers a school based pop-up market program through a local grant award to Martha's Table.	Daily Service	1	0
NUTRITION AND PHYSICAL FITNESS	Supplemental Nutrition Assistance Program, Education and Obesity Grant (SNAP-Ed)	This program provides oversight to two grantees who provide health and wellness education and SNAP referrals to eligible District residents.	Daily Service	1	0
NUTRITION AND PHYSICAL FITNESS	Special Supplemental Nutrition Program for Women, Infants and	This program provides oversight to four WIC Local Agencies that provide no-cost nutrition assessments, breastfeeding support and healthful foods that have been prescribed to promote healthy pregnancies and growth during the first five years of life.	Daily Service	1	0

	Children (WIC)				
NUTRITION AND PHYSICAL FITNESS	Farmers' Market Nutrition Program (FMNP)	This program provides oversight for 52 farmers who participate in healthful food access programs that assist income stressed District residents purchase locally sourced fruits and vegetables. Residents receive health and wellness education along with the food benefit.	Daily Service	2	0
NUTRITION AND PHYSICAL FITNESS	Newborn Hearing Program	This program provides a comprehensive, coordinated system for universal newborn hearing screening and intervention. The program works to ensure all newborns are screened for hearing loss prior to hospital discharge and infants needing additional evaluation are linked with specialized services and a medical home.	Daily Service	1	0
PERINATAL & INFANT HEALTH	The Safe Sleep Program	This program provides safe sleep education for parents/caregivers, child serving community partners, and health providers. The program distributes portable cribs to families in need of a safe sleep environment for their newborn infant.	Daily Service	2	0
PRIMARY CARE	Health Professional Loan Repayment Program (HPLRP)	This program aims to recruit and retain health professionals in the District have underserved areas. The HPLRP, funded with both local and Federal dollars, provides loan repayment awards to eligible primary medical, dental, and mental health, health professionals in exchange for two to four years of service at approved sites.	Daily Service	1	0
CHILDREN, ADOLESCENT AND SCHOOL HEALTH	Sexual Violence Prevention Program	This program provides single and multiple sexual assault prevention sessions to elementary, middle, and high school students using evidence-based curricula.	Daily Service	0	0
CHILDREN, ADOLESCENT AND SCHOOL HEALTH	School Health Programs	These programs consist of both school health services and the School Based Health Centers (SBHC). The School Health Services Program provides comprehensive school health services in District of Columbia public and public charter schools. Located within the school building, SBHCs are designed to bring the medical provider's office to the school. Each SBHC is designed to complement and enhance the health care system in the District by collaborating with each student's medical home/primary care provider or serving as the student's medical home/primary care provider.	Daily Service	2	1
NUTRITION AND PHYSICAL FITNESS	Produce Plus Program	This program administers the Produce Plus farmers' market incentive program and the Fruit and Vegetable Prescription (FVRx) initiative through a local grant award to DC Greens.	Daily Service	2	0
PERINATAL & INFANT HEALTH	DC Healthy Start	This program seeks to eliminate disparities in perinatal health, including prematurity and infant mortality by improving women's health, promoting quality services, strengthening family resilience, and achieving collective impact. The program works with community providers to provide medical and case management services for	Daily Service	1	0

		women and families at high risk for poor perinatal health outcomes.			
PRIMARY CARE	Diffusions of Care and Innovations in Care grant programs	These programs oversee grants to community health centers to expand access to primary and specialty services, improve the delivery and quality of primary care services, and improve patient outcomes.	Daily Service	1	0
CHILDREN, ADOLESCENT AND SCHOOL HEALTH	Early Childhood Place-Based Initiative	This program will partner with community partners to implement early childhood place-based strategies. The initiative aims to improve outcomes for children ages zero to five, and their families, living in communities with poor health and education outcomes.	Daily Service	0	1
TOT				28	3
5 - HIV/AIDS, Hepatitis, STD and TB Administration (HAHSTA) Reduce HIV, STD, TB and hepatitis-related morbidity and mortality and ensure healthy outcomes for persons living with those diseases. Administer federal and local funding, provide grants to service providers, monitor and evaluate programs, ensure quality services, and track the cases and status of the epidemics in the District. (5 Activities)					
DRUG ASSISTANCE PROGRAM (ADAP)	AIDS Drug Assistance	The AIDS Drug Assistance Program (ADAP) provides medication for the treatment of HIV disease. Through screening of clients to determine eligibility, enrollment and medication management the District of Columbia will continue providing this critical service.	Daily Service	3	1
PREVENTION AND INTERVENTION SERVICES	Condom Distribution	The District of Columbia Condom Program distributes both male and female condoms to District residents. The program utilizes an online platform to distribute condoms to individuals and District providers of health and support services.	Daily Service	3	0
PREVENTION AND INTERVENTION SERVICES	DC Needle Exchange Program (DC NEX)	The District of Columbia Needle Exchange Program (DC NEX) supports harm reduction through the distribution of clean needles in exchange for used ones. The program partners with 3 District community based providers to implement these interventions and link clients to primary medical services.	Daily Service	1	0
PREVENTION AND INTERVENTION SERVICES	Pre-Exposure Prophylaxis (PrEP)	HAHSTA makes PrEP widely available in the District, and does targeted outreach to target populations to receive screening, education, and referral to PrEP enrollment.	Daily Service	0	1
PREVENTION AND INTERVENTION SERVICES	Narcan Distribution	Naloxone is an opioid antagonist that was developed in the 1960s. It bonds to the opioid receptors in the brain without activating them, cutting off the effects of opiate drugs. Commonly known by the trade name Narcan, naloxone is carried by first responders, EMTs, and paramedics. It can be administered, in different formulations, intramuscularly, intravenously, or subcutaneously with a syringe or via an intranasal atomizer. DOH provides funding to community partners to provide stipends to peers for outreach, education and the distribution of kits.	Daily Service	0	1
TOT				7	3

6 - Health Emergency Preparedness and Response Administration (HEPRA) Provide regulatory oversight of emergency medical services (EMS) and seek to ensure that DOH, its partners and the community are prepared for, can respond to, and recover from public health and health care system events and emergencies. (5 Activities)

PUBLIC HEALTH EMERGENCY PREPAREDNESS	Incident Command System (ICS) and National Incident Management System (NIMS) Training	HEPRA will ensure that all DOH staff with a designated role within the Health Emergency Coordination Center (HECC) and/or the Emergency Support Function (ESF) #8 response are prepared for and can respond to events and emergencies utilizing the concepts of the NIMS of FEMA Incident Command System (ICS) trainings and participation in planned exercises, as directed by Homeland Security Presidential Directive #5.	Daily Service	0	3
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Special Events	HEPRA reviews the Health, Medical and Safety Plan components of applications, requesting a special event permit to utilize DC public space, processed through the Mayor's Special Events Task Force to ensure that it meets health and medical standards for the size and type of event as defined by the policy.	Daily Service	3	0
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Healthcare Coalition Development	HEPRA provides coordination and DOH-HMC oversight, policy guidance and leadership through meeting participation, planning support and communications to promote, attain and sustain Health and medical emergency preparedness services during routine and emergency operations. HEPRA compiles and distributes situation reports (sitreps), conducts Radio Calls to ensure timely and adequate communication and response, and monitors bed availability status.	Daily Service	4	5
PUBLIC HEALTH EMERGENCY PREPAREDNESS	Medical Materiel Management and Distribution	HEPRA ensures the secure distribution and integrity of the stockpile from receipt to recovery of the materiel through planning, real time inventory tracking, and partner collaboration.	Daily Service	3	1
EMERG. MED. SVS. REGULATION	Training and Certification of EMTs and EMS Vehicles	HEPRA coordinates training and certification for emergency medical service (EMS) vehicles and emergency medical technicians (EMTs) in the District to ensure optimal healthcare response in accordance with District regulations per EMS Act of 2009 and DCMR, Title 29, Chapter 5, Emergency Medical Services.	Daily Service	2	2
TOT				12	11
TOT				64	31

2018 Workload Measures

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY2016 Actual	FY 2017 Actual

1 - Animal Services Program (ASP) (2 Measures)					
Number of calls responded to by Animal Control Officers	<input type="checkbox"/>	Not available	Not Available	10,926	13,972
Number of dog licenses processed	<input type="checkbox"/>	Not available	Not Available	Not Available	3089
1 - Compliance and Quality Assurance (2 Measures)					
Number of Intermediate Care and Nursing Home-related incidents received	<input type="checkbox"/>	Not available	Not Available	10,414	10,713
Number of investigations performed	<input type="checkbox"/>	Not available	Not Available	Not Available	1815
1 - Criminal Background Check Program (2 Measures)					
Number of Criminal Background Checks processed for health professionals	<input type="checkbox"/>	Not available	Not Available	Not Available	9118
Number of Criminal Background Checks processed for non-health professionals	<input type="checkbox"/>	Not available	Not Available	Not Available	7277
1 - Food Safety and Hygiene Inspection Services Division (FSHISD) (1 Measure)					
Number of new and routine food establishments inspected	<input type="checkbox"/>	Not available	Not Available	Not Available	5072
1 - Health Care Facilities Division (1 Measure)					
Number of inspections completed by the Health Care Facilities Division	<input type="checkbox"/>	Not available	Not Available	103	130
1 - Health Professional Licensing (2 Measures)					
Number of new health professional licenses issued	<input type="checkbox"/>	Not available	Not Available	13,530	20,817
Number of walk-in customers to Processing Center	<input type="checkbox"/>	Not available	Not Available	Not Available	31,806
1 - Intermediate Care Facilities Division (ICFD) (1 Measure)					
Number of inspections completed by the Intermediate Care Facilities Division	<input type="checkbox"/>	Not available	Not Available	Not Available	200
1 - Pharmaceutical Control Division (PCD) (2 Measures)					

Number of pharmacies inspected	<input type="checkbox"/>	Not available	Not Available	Not Available	155
Number of Registered Controlled Substance Facilities inspected	<input type="checkbox"/>	Not available	Not Available	Not Available	233
1 - Rodent and Vector Control Division (1 Measure)					
Number of 311 rodent activity complaints inspected or baited within 48 hours	<input checked="" type="checkbox"/>	Not available	Not Available	New Measure	New Measure
3 - Behavioral Risk Factor Surveillance System (1 Measure)					
Number of BRFSS surveys administered	<input type="checkbox"/>	Not available	Not Available	1645	3000
3 - Certificate of Need (CON) Program (1 Measure)					
Number of Certificate of Need application decisions	<input type="checkbox"/>	Not available	Not Available	24	31
3 - Vital Records (1 Measure)					
Number of walk-in customers to the Vital Records Office	<input type="checkbox"/>	Not available	Not Available	49,990	50,790
4 - Cancer Programs Division (5 Measures)					
Number of women receiving mammogram screenings	<input type="checkbox"/>	Not available	Not Available	Not Available	419
Number of women receiving cervical cancer screenings	<input type="checkbox"/>	Not available	Not Available	Not Available	60
Number of patients enrolled in Cancer Surviving and Thriving (CTS) courses	<input type="checkbox"/>	Not available	Not Available	Not Available	0
Number of breast screening procedures performed	<input type="checkbox"/>	2382	1475	1321	1269
Number of cervical screening procedures performed	<input type="checkbox"/>	419	259	196	163
4 - Cardiovascular Disease and Diabetes Program (2 Measures)					
Number of residents enrolled in self-management trainings	<input type="checkbox"/>	Not available	Not Available	Not Available	5431
Number of healthcare systems reporting clinical quality measures related to high blood pressure and/or diabetes	<input type="checkbox"/>	Not available	Not Available	Not Available	8

4 - DC Healthy Start (1 Measure)					
Number of participants receiving services through DC Healthy Start	<input type="checkbox"/>	Not available	Not Available	Not Available	1301
4 - Diffusions of Care and Innovations in Care grant programs (1 Measure)					
Number of patients receiving services through Diffusions of Care and Innovations in Care grant programs	<input type="checkbox"/>	Not available	Not Available	Not Available	Data Forthcoming
4 - Farmers' Market Nutrition Program (FMNP) (2 Measures)					
Percent of WIC participants redeeming FMNP benefits	<input type="checkbox"/>	Not available	Not Available	Not Available	48
Number of District residents receiving supplemental groceries or meals (Pop Up Market/Home delivered meals)	<input type="checkbox"/>	Not available	Not Available	Not Available	45,384
4 - Health Professional Loan Repayment Program (HPLRP) (1 Measure)					
Number of HPLRP providers	<input type="checkbox"/>	Not available	Not Available	Not Available	24
4 - Help Me Grow (HMG) (1 Measure)					
Number of resource referrals completed through Help Me Grow	<input type="checkbox"/>	Not available	Not Available	Not Available	367
4 - Home Delivered Meals (1 Measure)					
Number of District residents receiving farmer's market incentive benefits from DOH administered programs (FMNP, PPP, FVRx)	<input type="checkbox"/>	Not available	Not Available	43,448	25,653
4 - Home Visiting Program (2 Measures)					
Number of families participating in home visiting programs	<input type="checkbox"/>	Not available	Not Available	Not Available	289
Number of resource referrals made through the Home Visiting Program	<input type="checkbox"/>	Not available	Not Available	Not Available	516
4 - Newborn Hearing Program (1 Measure)					
Number of infants receiving a hearing screening in their first month of life	<input type="checkbox"/>	Not available	Not Available	Not Available	8069
4 - Oral Health Program (1 Measure)					
	<input type="checkbox"/>				

Number of students receiving school based oral health services	<input type="checkbox"/>	Not available	Not Available	Not Available	3746
4 - Pop-Up Markets in Elementary Schools (1 Measure)					
Number of students receiving supplemental groceries	<input type="checkbox"/>	Not available	Not Available	Not Available	38,799
4 - Produce Plus Program (2 Measures)					
Number of residents redeeming Produce Plus and FVRx checks	<input type="checkbox"/>	Not available	Not Available	Not Available	10,435
Number of Farmers Markets vendors accepting Produce Plus benefits	<input type="checkbox"/>	Not available	Not Available	93	101
4 - School Health Programs (2 Measures)					
Number of students enrolled in a school based health center	<input type="checkbox"/>	Not available	Not Available	Not Available	1600
Number of students receiving DOH-sponsored school health services	<input type="checkbox"/>	Not available	Not Available	Not Available	76,164
4 - Special Supplemental Nutrition Program for Women, Infants and Children (WIC) (1 Measure)					
Number of Supplemental Nutrition Program for Women, Infants, Children (WIC) participants	<input type="checkbox"/>	Not available	Not Available	Not Available	13,536
4 - Supplemental Nutrition Assistance Program, Education and Obesity Grant (SNAP-Ed) (1 Measure)					
Number of nutrition and wellness education contacts made during the fiscal year	<input type="checkbox"/>	Not available	Not Available	Not Available	25,994
4 - The Safe Sleep Program (2 Measures)					
Number of parents/caregivers educated on infant safe sleep practices	<input type="checkbox"/>	909	2600	1191	875
Number of portable cribs (Pack-n-Play) distributed	<input type="checkbox"/>	Not available	Not Available	Not Available	502
4 - Tobacco Control Program (1 Measure)					
Number of calls to the DC Tobacco Quitline	<input type="checkbox"/>	Not available	Not Available	Not Available	4330
5 - AIDS Drug Assistance (3 Measures)					
	<input type="checkbox"/>				

Number of DC ADAP clients receiving pharmaceutical services through the pharmaceutical procurement and distribution program	<input type="checkbox"/>	Not available	Not Available	606	568
Number of clients with DC ADAP and Alliance receiving pharmaceutical services through the pharmaceutical procurement and distribution program	<input type="checkbox"/>	Not available	Not Available	274	568
Number of publicly-supported HIV medication prescriptions refilled	<input type="checkbox"/>	Not available	Not Available	12,481	2596
5 - Condom Distribution (3 Measures)					
Number of condoms (female and male) distributed by DC DOH Condom Program.	<input type="checkbox"/>	Not available	Not Available	6,035,800	5,212,700
Number of youth (15-19 years) screened for STDs through youth outreach programs	<input type="checkbox"/>	3825	1770	2290	650
Number of clients with viral load served through treatment adherence activities	<input type="checkbox"/>	Not available	Not Available	Not Available	795
5 - DC Needle Exchange Program (DC NEX) (1 Measure)					
Number of needles off the streets through DC NEX Program	<input type="checkbox"/>	Not available	Not Available	797,869	784,495
6 - Healthcare Coalition Development (4 Measures)					
Number of Health Action Network (HAN) Alerts generated	<input type="checkbox"/>	Not available	Not Available	Not Available	21
Number of Radio Calls conducted	<input type="checkbox"/>	Not available	Not Available	Not Available	49
Number of Situation Reports (sitreps) distributed	<input type="checkbox"/>	Not available	Not Available	Not Available	52
Number of Health and Medical Coalition (HMC) Meetings held.	<input type="checkbox"/>	Not available	Not Available	Not Available	11
6 - Medical Materiel Management and Distribution (3 Measures)					
Number of POD trainings held	<input type="checkbox"/>	Not available	Not Available	Not Available	19
Number of open PODs	<input type="checkbox"/>	Not available	Not Available	Not Available	64
Number of closed PODs	<input type="checkbox"/>	Not available	Not Available	Not Available	40
6 - Special Events (3 Measures)					

Number of special event health, medical and safety plans requiring DOH review	<input type="checkbox"/>	Not available	Not Available	58	240
Number of HECC Activations	<input type="checkbox"/>	Not available	Not Available	Not Available	3
Number of MRC units activated	<input type="checkbox"/>	Not available	Not Available	Not Available	14
6 - Training and Certification of EMTs and EMS Vehicles (2 Measures)					
Number of new EMT certifications by DC DOH	<input type="checkbox"/>	Not available	Not Available	173	329
Number of emergency vehicle inspections conducted	<input type="checkbox"/>	Not available	Not Available	Not Available	503

Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
School Health Services Program	DOH will implement and monitor a restructured School Health Services Program (SHSP) in public and public charter schools to better focus on child health and educational outcomes and to leverage the existing health care delivery system and other community assets. The new program expands beyond school nursing services to provide clinical and allied health services, care coordination, community navigation, and quality assurance to ensure students are healthy and ready to learn.	09-30-2018
Help Me Grow	In FY18, DOH will implement Help Me Grow (HMG) District-wide to identify children at-risk for developmental and behavioral delays and link them and their families to services. HMG includes ongoing follow-up assessments to ensure families remain connected with the services best suited to meet their children's developmental and behavioral needs.	09-30-2018
Early Childhood Place-Based Initiative	In FY18, DOH will implement early childhood place-based strategies with community partners to improve outcomes for children ages zero to five, and their families, living in communities with poor health and education outcomes.	09-30-2018
Health and Medical Coalition Planning and Development	To enhance collaboration, preparedness, response, and recovery efforts during incidents/emergencies, DOH will develop and expand the DOH Health and Medical Coalition (HMC) among four core member types (public health, emergency management, emergency medical services and healthcare care/hospitals).	09-30-2018
HMC Healthcare Information System (HIS) training	DOH will develop HIS standard operating procedures and conduct stakeholder training for its Core Membership, to share situational awareness across the healthcare and public health systems.	09-30-2018
Volunteer Management Planning	DOH - HEPRA will work with District and Regional partners to ensure access to a medically-trained volunteer workforce by updating the Volunteer Management Annex to the AHEOP; increase recruitment and training of new volunteers for the DOH MRC Unit; and increase outreach and training opportunities for the District's MRC Units.	09-30-2018

Distribution and Dispensing of Medical Countermeasures	DOH - HEPRA will work with other DOH Administrations and partner agencies to operationalize the newly revised MCM suite of planning documents to include a full assessment of Open Points of Dispensing (PODs) sites; identification and implementation of a Secondary Receipt, Stage, and Store (RSS) site-per CDC requirement; and increase training personnel for the identified roles in the Open PODs and RSS.	09-30-2018
Vulnerable Populations Planning	DOH - HEPRA will work with District partner agencies and the Mayor's Office to ensure inclusive planning for the access and functional needs population in the District through the Vulnerable Populations Community and Healthcare Coalition (VPCHCC); planning efforts will focus on drafting and implementing an Evacuation Plan for the Home-bound population.	09-30-2018
Incident Management Team (IMT) Formation, Training, and Implementation	DOH - HEPRA will work with DOH HR to implement DOH Procedure 1380.000 for DOH MSS personnel assigned to Incident Management Team (IMT) roles, and assess ways to engage CSS personnel in emergency preparedness and response roles through the development of policies, procedures and/or initiatives.	09-30-2018
Infectious Disease and Planning	DOH - HEPRA will work with other DOH Administrations and partner agencies to revise the DOH Infectious Disease Plan that will address the public health and healthcare needs to plan for and respond to communicable diseases such as the Zika Virus, West Nile Virus, and Dengue Virus for the purpose of protecting the health and safety of the residents, workforce and visitors in the District of Columbia.	09-30-2018
All-Hazards Health and Medical Emergency Operations Planning	DOH - HEPRA will work with other DOH Administrations and partner agencies to ensure the DOH All-Hazards Emergency Operations Plan (AHEOP) aligns with the District's Response Plan (DRP), meets the CDC Public Health Emergency Preparedness (PHEP) capability requirements and addresses vulnerable populations.	09-30-2018
Mass Casualty Incident (MCI) Planning	DOH – HEPRA will ensure ESF 8 coordination among the District stakeholder community to respond to a Mass Casualty Incident (MCI) with the revision of the DOH MCI Plan. By integrating it with other District MCI preparedness efforts from agencies such as FEMS, HSEMA, and MPD and other private and non-profit organizations, DOH – HEPRA will prepare an integrated MCI deliverable to include within the District Response Plan.	09-30-2018
EMS Fees & Fines	DOH – HEPRA will assess and update where necessary Emergency Medical Services fees allowable by D.C. Municipal Regulations (DCMR) Title 28, Chapter 5 (EMS) for services rendered. Simultaneously, the DOH - HEPRA will develop and implement a fine schedule aimed at strengthening the DOH's enforcement of regulations over the DOH-certified EMS response agencies, EMS educational institutions and individual EMS providers.	09-30-2018
EMS Automated Inspections	DOH-HEPRA will develop and implement a new electronic inspection system to replace its current paper-based inspection system for all FEMS and private ambulances as well as medical kits for FEMS emergency response vehicles and rescue boats and commercial air ambulances.	09-30-2018
DC ADAP Enrollment Site	In FY18 DC ADAP will provide electronic enrollment to its beneficiaries through a web-based portal that captures all of the District's and HRSA requirements for determining eligibility.	09-30-2018
Funding to community partners for Naloxone	In FY18, DOH will provided funding and training to community partners to provide funding for Naloxone outreach, education/training and the distribution of kits. The distribution of the kits is part of an initiative to train more community members who interact with persons who inject drugs. Naloxone is an opioid antagonist that reverses overdoses.	09-30-2018
Pre-Exposure Prophylaxis (PrEP) to	In FY18, HAHSTA will Focus efforts toward making PrEP more available to African-American men ages 20-	09-30-2018

decrease the prevalence of HIV spreading to African-American women and young African-American men who have sex with men	35 and women ages 20-35 to decrease the acquisition of HIV. Activities include targeted outreach to those populations including: HIV screening, education, and referral to PrEP enrollment.	
Upgrade Electronic Death Registration System	This project will improve death record registration timeliness and data quality through eliminating paper records, and enhancing minimum reporting standards for death data.	09-30-2018
Implement Kiosk Processing Solution	This project will improve processing and wait times as well as allow for customer engagement prior to their arrival in the DCVRD fulfillment center. The kiosk solution will optimize staff time by automating data entry functions at the beginning of the registration process.	09-30-2018
Implement online processing option for walk-in birth and death certificates	The two-year project to establish this option will allow for customer engagement prior to arriving in the DCVRD fulfillment center. Phase I will be completed in FY18 and will facilitate appointment setting and entitlement verification for issuance and amendment services.	09-30-2019
Implement electronic mothers worksheet	This three-year project will streamline demographic data collection and minimize processing errors in birth records. In FY 18, a survey of new mothers will be conducted, the design of the worksheet will be finalized, and an implementation plan will be developed.	09-30-2020
Continue to Further DC Government Cross- departmental Health in All Policies (HiAP) Collaborative practices and partnerships.	In 2018, OHE will engage, provide leadership, and serve as an active participant with the DC 100 Resilient Cities program and partners, to deepen knowledge about the application of health and equity considerations into the policy and practice across the District.	09-30-2018
Support Commission on Health Equity (CHE) Year 1 Work Program	Work with Commission and Chair to develop and implement Year 1 Work Plan, supported by effective bylaws.	09-30-2018
Social Determinant and Health Equity Data Indicators	In 2018, OHE will integrate health equity indicators to form a Health Opportunities Index for the District.	09-30-2018
Implement OHE Community Engagement Agenda	Use Health Equity Report 2017 as Focal Point for Community Conversations across the District.	09-30-2018
Health Equity Institute	In 2018, OHE will implement the 2018 Cohort of the cross-administration Health Equity Institute, as well as bimonthly Health Equity 101 trainings for new DOH employees.	09-30-2018
Healing Futures Fellowship	Deliver OHE Annual "Healing Futures Fellowship" (HFF-DC) program in summer 2018.	09-30-2018
Development of Health Professions	DOH, in collaboration with University of the District of Columbia (UDC), will explore shortages in health professions and the development of new educational programs needed within the District's hospitals and health care facilities, to increase employment opportunities for District residents. DOH and UDC will consult with Department of Employment Services (DOES) on this initiative.	09-30-2018
Initial Online Application Process	DOH HRLA will begin the process of creating an online application for first-time health professionals seeking licensure in the District of Columbia. This initiative will improve customer application experience and improve overall efficiency of application life-cycle (from application submission to license issuance).	09-30-2018
Medical Marijuana Program Electronic Tracking System	This system will allow the Medical Marijuana and Integrative Therapy (MMIT) Division to track plants from seed to sale. It enables the Division to monitor plant counts remotely (without being on site). It will also make the inspection process quicker and more efficient. Lastly, it will allow the Department to implement	09-30-2018

	reciprocity with jurisdictions that have “equal” programs.	
Rodent Prevention and Abatement	DOH HRLA will enhance collaboration with the Department of Public Works to maintain a sustainable and responsive rodent prevention and abatement program to ensure commercial and residential areas remain healthy, livable enjoyable. DOH HRLA will also collaborate with The Lab @ DC to assist with their Rodent Abatement Predictive Analysis initiative.	09-30-2018