Office of the Deputy Mayor for Public Safety and Justice FY2019

Agency	Office of the Deputy Mayor for Public Safety and Justice	**Agency Code**	FQ0	**Fiscal Year**	2019

Mission The mission of the Office of the Deputy Mayor for Public Safety and Justice is to provide direction, guidance, support and coordination to the District's public safety agencies to develop and lead interagency public safety initiatives to improve the quality of life in the District's neighborhoods.

Summary of Services The Office of Deputy Mayor for Public Safety and Justice was created in January 2011 to provide guidance, support, and coordination of public safety and justice agencies of the District. During FY 2013 and 2014, the role of the agency has been expanded to include oversight of service programs that previously had operated as independent agencies. This structure enhances the oversight function and improves service delivery.

2019 Accomplishments

Accomplishment	Impact on Agency	Impact on Residents
ODMPSJ took on two additional agencies, for a total of 11. By adding the Office of Human Rights and the Department of Youth Rehabilitation Services, we fully embraced both the public safety and the justice side of our cluster name.	We now have more agencies to monitor and assist.	All of the executive agencies that deal with public safety and with justice are now in one cluster, helping interagency initiatives and cross-pollination to occur.
ODMPSJ coordinated conversations among all 11 PSJ agencies on a monthly basis. These conversations enabled agencies to discuss issues related to budget, HR policies, Council outreach, and implementing initiatives.	We all had to be prepared to interact with directors and chiefs of 11 different agencies regularly. We learned a lot from the agencies about what is happening on the ground, and they learned a lot about what is happening in the Wilson Building.	These conversations enabled agencies to give each other ideas, and invite each other to events, assisting in a show of unity and support among the PSJ cluster for the residents of DC.
ODMPSJ helped create and support a variety of working groups that tackled diverse cross-cluster issues. We also supported oversight of two reports, reforming the parole board and envisioning a new jail for the District.	We worked with our counterparts in other DM offices, as well as directors of PSJ agencies, other agencies, and community members, building a sense of trust.	Residents reap the benefits of the recommendations that come out of the working groups. These include things like a K2 overdose protocol, recommendations for diverting people involved in prostitution, how the District should handle the new surge in popularity of drones, and a survey on street harassment experiences in the District, among others.

2019 Key Performance Indicators

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual	KPI Status	Explanation
1 - Foster collaboration and coordination among District agencies and federal, neighboring jurisdiction, and private sector partners to achieve District goals. (1 Measure)											
Number of joint agency initiatives reporting progress toward meeting their goal	Annually	New in 2019	New in 2019	New in 2019	Annual Measure	Annual Measure	Annual Measure	Annual Measure	7	No Target Set	
2 - Provide direction, guidance, and oversight of public safety agencies to enhance safety in the District. (3 Measures)											
Percent of cluster agencies that fully achieve 75 percent of fiscal year performance targets	Annually	50%	44.4%	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	81.8%	Unmet	A number of agencies were close to 75%; so if we include all the KPIs that were "nearly met" by all agencies, we get to 10 out of 11 agencies, or 90.9%
Percent of cluster agencies that fully achieved 75 percent of fiscal year initiatives	Annually	62.5%	50%	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	54.5%	Unmet	All the agencies met 65% or more of their FY19 initiatives. If we include all the initiatives that agencies achieved at least 75% completion on, we get to 9 out of 11 agencies, or 81.8%.

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual	KPI Status	Explanation
Percent of cluster agencies that submit quarterly updates in Quickbase on time	Annually	New in 2019	New in 2019	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	Met	
3 - Create and maintain a highly efficient, transparent and responsive District government. (10 Measures)											
Number of retroactive contracts across cluster agencies	Annually	Not Available	1	0	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1	Unmet	DOC had one retroactive contract. No one else had one.
Percent of DMPSJ agencies' budgets that were reprogrammed in to the agency during the fiscal year	Annually	New in 2019	New in 2019	New in 2019	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0.2%	No Target Set	
HR MANAGEMENT - Percent of eligible employees completing and finalizing a performance plan in PeopleSoft (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0%	No Target Set	
HR MANAGEMENT - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	
FINANCIAL MANAGEMENT - Quick Payment Act Compliance - Percent of QPA eligible invoices paid within 30 days (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	100%	No Target Set	
FINANCIAL MANAGEMENT - Percent of local budget de-obligated to the general fund at the end of year (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	
CONTRACTS AND PROCUREMENT - Percent of Small Business Enterprise (SBE) annual goal spent (Updated by OCA)	Annually	New in 2019	New in 2019	100%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data		

Measure	Frequency	FY 2017 Actual	FY 2018 Actual	FY 2019 Target	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual	KPI Status	Explanation
IT POLICY AND FOIA COMPLIANCE - Percent of "open" data sets identified by the annual Enterprise Dataset Inventory published on the Open Data Portal - (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Not Available	No Target Set	
IT POLICY AND FOIA COMPLIANCE - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension - (Updated by OCA)	Annually	New in 2019	New in 2019	Not Available	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	
HR MANAGEMENT - Average number of days to fill vacancy from post to offer acceptance (Updated by OCA)	Annually	New in 2019	New in 2019	New in 2019	Annual Measure	Annual Measure	Annual Measure	Annual Measure	Waiting on Data	No Target Set	

*The HR management, financial Management, IT policy and FOIA compliance, and Contracts and Procurement measures were collected for all mayoral agencies in FY 2019. OCA calculates these measure based on summary-level data from various agencies, and cannot verify the accuracy of any calculations that were made to the source data prior to its receipt by OCA. The 2019 DC Enterprise Data Inventory (EDI), which contains data on "open" data sets published on DC's Open Data Portal, is current as of March 9, 2019. Due to data lags, FY 2019 data for the following core business measures will be published in March 2020: Contracts and Procurement - Percent of Small Business Enterprise (SBE) annual goal spent; Financial Management - Percent of local budget de-obligated to the general fund at the end of year; Human Resource Management - Average number of days to fill vacancy from post to offer acceptance; Human Resource Management - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft; and IT Policy and Freedom of Information Act (FOIA) Compliance - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension.

▼ 2019 Workload Measures

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual
1 - Co-produce public safety strategies with District and federal partners and neighboring jurisdictions. (1 Measure)							
Number of meetings attended with federal and/or neighboring jurisdiction partners	20	26	18	19	27	25	89
2 - Legislation (1 Measure)							
Number of proposed legislation recommended	4	6	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0
2 - Oversee administration of the Concealed Pistol Licensing Review Board (CPLRB) (1 Measure)							
Number of cases reviewed by the CPLRB	60	16	Annual Measure	Annual Measure	Annual Measure	Annual Measure	33
2 - Oversight of public safety agencies operations (4 Measures)							
Number of one-on-one meetings held with agency directors	88	99	Annual Measure	Annual Measure	Annual Measure	Annual Measure	12
Number of public safety and justice cluster meetings	11	11	Annual Measure	Annual Measure	Annual Measure	Annual Measure	11

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Q1	FY 2019 Q2	FY 2019 Q3	FY 2019 Q4	FY 2019 Actual
Number of times testifying in front of DC Council	New in 2019	New in 2019	Annual Measure	Annual Measure	Annual Measure	Annual Measure	4
Number of media interviews	New in 2019	New in 2019	6	6	3	10	25
3 - Freedom of Information Act (FOIA) requests (2 Measures)							
Number of FOIA requests processed	0	34	Annual Measure	Annual Measure	Annual Measure	Annual Measure	7
Number of FOIA extensions requested	27	0	Annual Measure	Annual Measure	Annual Measure	Annual Measure	0

2019 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
1 - Foster collaboration and coordination among District agencies and federal, neighboring jurisdiction, and private sector partners to achieve District goals. (1 Activity)			
AGENCY MANAGEMENT	Co-produce public safety strategies with District and federal partners and neighboring jurisdictions.	Cross collaborate with other public safety and related agencies both inside and outside the District.	Daily Service
2 - Provide direction, guidance, and oversight of public safety agencies to enhance safety in the District. (6 Activities)			
AGENCY MANAGEMENT	Legislation	DMPSJ assists and provides guidance to agencies with regards to legislation and regulation changes.	Daily Service
AGENCY MANAGEMENT	Oversight of public safety agencies operations	DMPSJ examines current agency policies on a continuing basis to enhance the effectiveness and responsiveness of those programs.	Daily Service
AGENCY MANAGEMENT	Policy recommendations	DMPSJ recommends policies and programs using data evidence and best practices to promote public safety and justice in the District.	Daily Service
AGENCY MANAGEMENT	Meetings with agency directors and chiefs	DMPSJ provides various forums, including one-on-one meetings with directors and cluster meetings, for agency directors to voice concerns, share opinions, ask advice, and share ideas.	Daily Service
AGENCY MANAGEMENT	Oversee administration of the Concealed Pistol Licensing Review Board (CPLRB)	DMPSJ oversees the administration of this board in collaboration with the Office of the Attorney General and the Mayor's Office of Legal Counsel. This includes handling appeals from license revocations and suspensions, and reviewing appeals of any denials of an application for a concealed pistol license issued by the Chief of the Metropolitan Police Department.	Daily Service
AGENCY MANAGEMENT	Assist agencies with getting through roadblocks impeding their ability to carry out their mission effectively	DMPSJ assists agencies with issues they are facing by convening meetings, offering advice, writing correspondence, and other means of support.	Daily Service
3 - Create and maintain a highly efficient, transparent and responsive District government. (3 Activities)			
AGENCY MANAGEMENT	Freedom of Information Act (FOIA) requests	DMPSJ responds to all FOIA requests in a prompt and timely manner.	Daily Service
AGENCY MANAGEMENT	Performance plans	DMPSJ creates, maintains, and monitors performance plans that reflect the policies and procedures of the office and the duties each employee performs.	Daily Service
AGENCY MANAGEMENT	Regular budget and performance meetings	DMPSJ holds regular budget and performance review meetings as needed to analyze actual financial and agency performance compared to projected budget and agency performance plans, to ensure compliance with budget requirements and performance standards.	Daily Service

2019 Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Co-produce public safety strategies with District and federal partners and neighboring jurisdictions. (1 Strategic Initiative)				

Strategic Initiative Title	Strategic Initiative Description	Completion to Date	Status Update	Explanation for Incomplete Initiative
Reduce Violent Crime in Ward 8	Collaborate with PSJ agencies and relevant agencies in other clusters to reduce violent crimes in Ward 8.	Complete	Though the violent crime rate is up 2% overall in the District over this time last year, in 7D (roughly Ward 8), it is down 10%, with homicides down 4%, sex abuse down 26%, assault with a dangerous weapon down 11%, and robbery down 7%.	
Legislation (1 Strategic Initiative)				
Second Chance Amendment Act	Shepherd legislation through the process that makes progressive changes to how the District processes and provides criminal history records for District residents.	0-24%	This legislation has not made it through the legislative process yet.	This was not completed because Council did not take it up.
Oversight of public safety agencies operations (1 Strategic Initiative)				
Data Transparency	Encourage the training and systems upgrades and integration necessary to meet the reporting requirements for public safety data.	Complete	The training and systems upgrades and integration were completed in July, and the initial data was published in August. See https://mpdc.dc.gov/stopdata	
Policy recommendations (2 Strategic initiatives)				
Parole Board	Initiate a contracted study of the effects of the District reestablishing the DC Board of Parole.	Complete	The study was completed, and likely will be published in the first quarter of FY20.	
Federal Criminal Justice Functions	Examine the feasibility of transferring federal criminal justice functions to the District. Analysis would be done to inform the Mayor and CA as we move forward with four-year goals and priorities.	Complete	We have decided not to transfer federal criminal justice functions (other than potentially parole) to the District at this point in time.	