Office of the Deputy Mayor for Public Safety and Justice FY2017

Agency Office of the Deputy Mayor for Public Safety and Justice Agency Code FQ0 Fiscal Year 2017

Mission The mission of the Office of the Deputy Mayor for Public Safety and Justice is to provide direction, guidance, support and coordination to the District's public safety agencies to develop and lead interagency public safety initiatives to improve the quality of life in the District's neighborhoods.

2017 Strategic Objectives

Objective Number	Strategic Objective
1	Participate in and encourage community engagement to develop public safety strategies.
2	Employ a comprehensive evidence and data-based evaluation of agency decisions to improve public safety in the District.
3	Foster collaboration and coordination among District agencies, federal, state, and local partners to achieve District goals.
4	Provide direction, guidance, and oversight of public safety agencies to enhance safety in the District.
5	Create and maintain a highly efficient, transparent and responsive District government.**

2017 Key Performance Indicators

Measure	New Measure/ Benchmark Year	Frequency of Reporting	Add Data Fields (if applicable)	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target
1 - Participate in and	encourage	community	engageme	ent to develop	public safety	strategies. (3 Measures)		
Percentage of open correspondences responded to within 10 days	~	Quarterly		Not available	Not available	Not available	Not available	New Measure	90%
Number of times DMPSJ interacted with the media	~	Quarterly		Not available	Not available	Not available	Not available	New Measure	30
Number of Community Meetings Attended	~	Annually		Not available	Not available	Not available	Not available	New Measure	12
2 - Employ a compreh Measure)	nensive evid	lence and c	lata-based	evaluation of	agency decis	ions to impro	ve public safe	ty in the Disti	rict. (1
Number of Rigorous Evaluations Conducted	~	Annually		Not available	Not available	Not available	Not available	New Measure	2
3 - Foster collaboration Measures)	on and coor	dination an	nong Distric	ct agencies, fe	ederal, state, a	and local part	ners to achie	e District goa	ıls. (3
Percentage of COG meetings attended	~	Annually		Not available	Not available	Not available	Not available	New Measure	75%
Percentage of HSEMA meetings attended	~	Annually		Not available	Not available	Not available	Not available	New Measure	75%
Percentage of appeals reviewed within 45 amount of days.	~	Annually		Not available	Not available	Not available	Not available	New Measure	100%
4 - Provide direction,	guidance, a	nd oversig	ht of public	safety agenc	ies to enhanc	e safety in th	e District. (3	Measures)	
Number of public safety and justice cluster meetings held	~	Annually		Not available	Not available	Not available	Not available	New Measure	11
Number of cluster agencies that fully achieve 75% of fiscal year performance targets		Annually		Not available	8	2	8	0	8
Number of cluster agencies that fully achieved 75% of fiscal year initiatives		Annually		Not available	8	5	8		8
5 - Create and mainta	ain a highly	efficient, ti	ransparent	and responsi	ve District gov	vernment.**	(12 Measure	s)	
Contracts/Procurement- Expendable Budget spent on Certified Business Enterprises	•			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Contracts/Procurement- Contracts lapsed into retroactive status	~			Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017

Budget- Local funds	~		Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming	Forthcoming
unspent			October 2017	October 2017	October 2017	October 2017	October 2017	October 2017
Budget- Federal Funds returned	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Customer Service- Meeting Service Level Agreements	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources- Vacancy Rate	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources- Employee District residency	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Human Resources- Employee Onboard Time	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Performance Management- Employee Performance Plan Completion	~		Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017	Forthcoming October 2017
Percentage of Quarterly Budget Meetings Held	~	Annually	Not available	Not available	Not available	Not available	New Measure	100%
Percentage of Public Safety and Justice Agencies within Budget		Annually	100%	100%	100%	100%		100%
Percentage of FOIA Requests Processed within 15 days	~	Annually	Not available	Not available	Not available	Not available	New Measure	100%

2017 Operations

Operations Header	Operations Title	Operations Description	Type of Operation
1 - Participat	e in and encourag	e community engagement to develop public safety strategies. (3 Activities)	
AGENCY MANAGEMENT	DMPSJ Open Correspondence	DMPSJ will respond to residents' inquiries sent to the Mayor's Correspondence Unit in a timely manner.	Daily Service
AGENCY MANAGEMENT	Media Platforms	Provide relevant and up to date information of media platforms, including social media and the DMPSJ website, in order to assist the public.	Daily Service
AGENCY MANAGEMENT	Attend Community Meetings	DMPSJ will attend community meetings to inform the public, receives community input, and provide citizens with another platform to voice their concerns.	Daily Service
2 - Employ a Activities)	comprehensive ev	idence and data-based evaluation of agency decisions to improve public safety in the Distr	rict. (2
AGENCY MANAGEMENT	Use Existing Evidence and Research to Inform Decisions	Identify evidence and research that can inform decisions around agency policies and operations.	Daily Service
AGENCY MANAGEMENT	Conduct evaluations on public safety programs	Rigorously evaluate agency programs using data and evidence.	Daily Service
3 - Foster col Activities)	llaboration and cod	ordination among District agencies, federal, state, and local partners to achieve District goa	ıls. (3
AGENCY MANAGEMENT	Co-Produce Public Safety Strategies with Federal, State and Local	Cross collaboration with other public and safety agencies both inside and outside the District.	Daily Service
AGENCY MANAGEMENT	Community Stabilization Program	Collaborate with DMHHS and public safety and justice agencies to provide immediate wrap-around services to victims and families effected by homicide and violent crime.	Daily Service
AGENCY MANAGEMENT	Oversee Administration of the Concealed Pistol Licensing	DMPSJ will oversee the administration of this board in collaboration with the Office to of the Attorney General and the Mayor's Office of Legal Counsel. This includes handling appeals from license revocations and suspensions, and reviewing appeals of any denials of an application for a concealed pistol license issued by the Chief of the Metropolitan Police Department.	Daily Service

AGENCY MANAGEMENT	Oversight of Public Safety Agencies Operations	DMPSJ examines current agency policies on a continuing basis to enhance the effectiveness and responsiveness of those programs.	Daily Service
AGENCY MANAGEMENT	Legislation	Assist and provide guidance to agencies with regards to legislation and regulation changes.	Daily Service
AGENCY MANAGEMENT	Policy recommendations	DMPSJ recommends policies and programs using data evidence and best practices to promote public safety and justice in the District.	Daily Service
AGENCY MANAGEMENT	Meetings with Agency Directors and Chiefs	DMPSJ provides various forums whether through monthly one-on-one meetings with directors or cluster meetings, for agency directors to voice concerns, opinions, and share ideas.	Daily Service
5 - Create an	id maintain a highl	y efficient, transparent and responsive District government.** (3 Activities)	
AGENCY MANAGEMENT	Quarterly Budget and Performance Meetings	DMPSJ will hold quarterly budget review meetings to analyze actual financial performance compared to projected budget, to ensure compliance with budget requirements.	Daily Service
AGENCY MANAGEMENT	FOIA Requests	DMPSJ will respond to all FOIA requests in a prompt and timely manner.	Daily Service
AGENCY MANAGEMENT	Performance Plan	DMPSJ will create performance plans that reflect the policies and procedures of the Office.	Daily Service

2017 Workload Measures

Measure	New Measure/ Benchmark Year	Add Historical and Target Data (FY17)	Numerator Title	Units	Frequency of Reporting	FY 2014	FY 2015	FY 2016 Actua
1 - DMPSJ Open Corresponde	nce (1 Mea	asure)				'	'	
Number of Correspondence Requests Answered within 10 Days			Number of Correspondences Requests Answered within 10 Days	Number	Annually	Not available	Not available	
1 - Media Platforms (1 Measu	ıre)							
Number of media inquiries responded to			Number of media inquiries responded to	Number	Annually	Not available	Not available	
3 - Co-Produce Public Safety	Strategies w	vith Federal, Sta	ate and Local (1 Measure)					
Total Number of Meetings Attended with Federal Partners			Number of meetings attended with federal partners	number	Annually	Not available	Not available	
3 - Community Stabilization P	rogram (1	Measure)						
Number of Cases referred to the Community Stabilization Protocol Team			Number of cases referred	number of cases	Quarterly	Not available	Not available	
3 - Oversee Administration of	the Concea	led Pistol Licen	sing Review Board (1 Measu	re)				
Number of Cases Reviewed by the CPLRB			Number of applications that were reviewed	number	Quarterly	Not available	Not available	
4 - Legislation (1 Measure)					'	'	'	
Number of Proposed Legislation Recommended			Number of proposed legislation recommended	number	Annually	Not available	Not available	
4 - Oversight of Public Safety	Agencies O	perations (2 M	easures)		'	'	'	
Number of Monthly One-On-One Meetings Held with Agency Directors			Number of monthly one on one meetings held with agency Directors	Number	Annually	Not available	Not available	
Number of Public Safety andJustice Cluster Meetings			Number of public safety and justice cluster meetings	number	Annually	Not available	Not available	
5 - FOIA Requests (2 Measur	es)							
Number of FOIA Requests Processed within 15 days			Number of FOIA requests processed within 15 days	Number	Annually	Not available	Not available	
Number of FOIA Extensions DMPSJ Requested			Number of FOIA extensions requested	Number	Annually	Not available	Not available	
5 - Quarterly Budget and Perf	ormance Me	eetings (1 Mea	sure)					
Number of Budget Meetings Held			Number of budget meetings held	Number	Quarterly	Not available	Not available	

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
AGENCY MANAGEMENT	(7 Strategic initiative-operation links)	
Support Cluster Agencies in meeting Performance Plan goals.	ODMPSJ receives and approves all cluster agency performance plan goals prior to submission to the City Administrator, helping to ensure compliance with federal law, as well as the overall policy agenda for the Mayor and the city. In addition, ODMPSJ will assist agencies in meeting their target performance plan goals.	09-30-2016
Agency Director Monthly Meeting	Meet monthly with the Deputy Mayor and the Agency Directors on a regular basis.	09-30-2016
Foster a collaborative relationship with all District Government agencies that allow for public safety goals to be achieved.	ODMPSJ will continue to work with the Deputy Mayor for Health and Human Services, Deputy Mayor for Education, and Deputy Mayor for Planning and Economic Development to implement strategies related to public safety and justice.	09-06-2015
Launch a Homicide Elimination Strategy Task Force .	Launch a Homicide Elimination Strategy Task Force composed of community health and safety experts. The Task Force will consider the most effective elements of a comprehensive plan that would lead to the elimination of murder in the District	09-30-2017
Expand use of the Community Stabilization Protocol.	In FY 2017, the CSP will now include responses to all homicides that take place in the District.	09-30-2017
Maintain the 50 Families program to offer services to families most at risk of violence, with a selection of a new list of 50 families each summer.	DMPSJ will continue to work with DMHHS and OUC to identify families with the most calls for service to their residence and identify the families' potential needs for government services. In FY 2016, home visits were conducted with the 50 families, expanded from a pilot program conducted in FY 2015 with 20 families. During these home visits, families are given short questionnaires about their immediate needs for services. Those families with long term needs for support and case management are referred to a program through the Child and Family Services Agency (CFSA) for case management.	09-30-2017
Foster interactive relationship with federal, state, and local partners.	Collaborate with federal, state and local law enforcement partners to co-produce strategies that meet the needs of individuals and communities in the District by conducting monthly case reviews on Gun Stat candidates, as well as participation in Inauguration and Presidential Transition planning."	09-30-2017

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