

Office of the Deputy Mayor for Health and Human Services FY2018

Agency Office of the Deputy Mayor for Health and Human Services

Agency Code HG0

Fiscal Year 2018

Mission The Office of the Deputy Mayor for Health and Human Services (DMHHS) supports the Mayor in coordinating a comprehensive system of benefits, goods and services across multiple agencies to ensure that children, youth and adults, with and without disabilities, can lead healthy, meaningful and productive lives.

2018 Strategic Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations
1	Oversee and facilitate the coordination of interagency activities and initiatives amongst health and human services cluster agencies to eliminate redundancies, leverage resources, create economies of scale, and improve outcomes.	2	5
2	Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals.	2	4
3	Create and maintain a highly efficient, transparent and responsive District government.**	12	2
TOT		16	11

2018 Key Performance Indicators

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target	FY 2017 Actual	FY 2018 Target
1 - Oversee and facilitate the coordination of interagency activities and initiatives amongst health and human services cluster agencies to eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (2 Measures)									
Percent of cluster agencies that stay within budget	<input type="checkbox"/>	100%	100%	100%	100%	100%	100%	100%	100%
Percent of interagency initiatives reporting progress towards meeting their goals	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	100%	100%	100%
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (2 Measures)									
Percent of action items in progress or accomplished under Homeward DC	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	90%	90%	90%
Percent of objectives in progress or accomplished under Age-Friendly DC	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	95%	95%	95%
3 - Create and maintain a highly efficient, transparent and responsive District government.** (3 Measures)									

Percent of consent decrees where progress is made on meeting exit criteria	<input type="checkbox"/>	100%	100%	100%	100%	100%	100%	100%	100%
Percentage of DMHHS Cluster agencies' fiscal year key performance indicators either met or nearly met	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	85%	70%	85%
Percentage of DMHHS Cluster agencies' fiscal year strategic initiatives complete	<input type="checkbox"/>	Not available	Not available	Not Available	Not Available	Not Available	75%	85%	85%

We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

2018 Operations

Operations Header	Operations Title	Operations Description	Type of Operations	# of Measures	# of Strategic Initiatives
1 - Oversee and facilitate the coordination of interagency activities and initiatives amongst health and human services cluster agencies to eliminate redundancies, leverage resources, create economies of scale, and improve outcomes. (5 Activities)					
AGENCY OVERSIGHT AND SUPPORT	Legislation and Council Relations	Review and approval of all HHS Cluster agencies' legislative requests and coordinate with Mayor's Office of Policy and Legislative Affairs (OPLA) and DC Council on legislative-related matters.	Daily Service	0	0
AGENCY OVERSIGHT AND SUPPORT	Rulemaking	Review and approval of all HHS Cluster agencies' rulemaking requests.	Daily Service	0	0
AGENCY OVERSIGHT AND SUPPORT	Budget	Support to HHS Cluster agencies regarding budget needs and priorities to ensure agency and Mayoral priorities.	Daily Service	0	0
AGENCY OVERSIGHT AND SUPPORT	Inter-agency and special initiatives	Ongoing broad oversight of- and support to - HHS Cluster agencies across special and/or inter-agency initiatives.	Daily Service	0	3
AGENCY OVERSIGHT AND SUPPORT	Communications	Support EOM Communications and HHS Cluster agency Public Information Officers (PIOs) with the efficient collection and distribution of information within and outside of government.	Daily Service	0	0
TOT				0	3
2 - Oversee the management of DMHHS led inter-agency programs to develop shared outcomes and improve the delivery and coordination of supports and services across government on identified policies and goals. (4 Activities)					
AGENCY OVERSIGHT AND SUPPORT	Interagency Council on Homelessness	Oversee and facilitate the implementation of Homeward DC, the District's Plan to end homelessness and make it a rare, brief, and non-recurring experience.	Daily Service	0	0

	(ICH)				
AGENCY OVERSIGHT AND SUPPORT	Age-Friendly DC	Oversee and facilitate the implementation of Age-Friendly DC Strategic Plan, the District's Plan to make DC an inclusive urban environment that encourages active and healthy living.	Daily Service	0	1
AGENCY OVERSIGHT AND SUPPORT	Safer Stronger DC Community Partnerships	Oversee and manage the activities associated with fostering a place-based prevention strategy rooted in public health and a community-oriented model to crime prevention and public safety.	Daily Service	0	0
AGENCY OVERSIGHT AND SUPPORT	Short-term Family Housing	Oversee and facilitate the inter-agency collaboration to build and/or renovate identified short-term family housing sites in each ward of the city by 2018 and thereby close DC General.	Key Project	0	1
TOT				0	2
3 - Create and maintain a highly efficient, transparent and responsive District government.** (2 Activities)					
PERFORMANCE MANAGEMENT ACTIVITY	Performance Planning	Review and approve HHS Cluster agencies' performance plans to ensure improved outcomes, accurate information, and efficiencies at the agency-level.	Daily Service	0	0
AGENCY OVERSIGHT AND SUPPORT	Constituent Relations	Receive, track, and resolve health and human services-related constituent issues and concerns brought up to the attention of DMHHS.	Daily Service	0	0
TOT				0	0
TOT				0	5

2018 Workload Measures

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY2016 Actual	FY 2017 Actual
No measures found					

Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Homeless Encampments	In FY18, DMHHS will work with interagency partners and key stakeholders to bolster outreach to residents living in encampments and implement a more targeted and strategic approach to cleaning and clearing encampment sites in order to improve the overall effectiveness and impact of our encampment response.	09-30-2018
Short-term Family Housing	In FY18, DMHHS will continue to implement the Mayor's plan to close and replace DC General with dignified, short-term housing for families experiencing homelessness. The FY18 implementation activities will include overseeing coordination between DGS	09-30-2018

Implementation	and DHS to deliver new short-term family housing facilities and programs, and to execute the closure of DC General.	
Thrive-by-Five	In FY18, DMHHS will continue to enhance the Thrive-by-Five family resources website by coordinating across agencies and providers to ensure that families have a convenient hub to locate services related to early childhood wellbeing. As part of the Thrive-by-Five initiative, in FY18 DMHHS will coordinate with key stakeholders, early childhood providers, and District agencies to explore additional system-changes and programmatic improvements related to infant and early-childhood development and health.	09-30-2018
United Medical Center	In FY18, DMHHS will continue to coordinate the District's efforts to develop a long-term strategy to support, stabilize and ensure the operational and financial success of the District's safety net hospital, the United Medical Center (UMC). Concurrently DMHHS will co-lead with the Office of the City Administrator the work within and outside of government for a potential partnership and comprehensive strategy to build a new hospital and develop a world class integrated health care system east of the Anacostia river.	09-30-2018
Age-Friendly DC	In FY18, DMHHS will continue executing the Age-Friendly DC Initiative. FY18 activities will include renewing the Age-Friendly DC Task Force in collaboration with the Mayor's Office of Talent and Appointments, as well as developing and publicly releasing a new strategic plan to guide the Initiative's work.	09-30-2018