

Board of Elections FY2018

Agency Board of Elections

Agency Code DLO

Fiscal Year 2018

Mission The Board of Elections, a Charter independent agency, mission is to enfranchise eligible residents, conduct elections, and assure the integrity of the electoral process as mandated by both federal and local laws.

2018 Strategic Objectives

Objective Number	Strategic Objective	# of Measures	# of Operations
1	Increase the percentage of District of Columbia residents registered to vote.	1	0
2	Maintain an accurate and up-to-date voter registry	1	1
3	Increase accessibility, public awareness, and knowledge of the electoral process	1	1
4	Leverage technology to improve the efficiency of Board operations	1	0
5	Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters	5	0
6	Create and maintain a highly efficient, transparent and responsive District government.**	9	0
TOT		18	2

2018 Key Performance Indicators

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Target	FY 2015 Actual	FY 2016 Target	FY 2016 Actual	FY 2017 Target	FY 2017 Actual	FY 2018 Target
1 - Increase the percentage of District of Columbia residents registered to vote. (1 Measure)									
Number of District of Columbia residents who are registered to vote each month	✓	Not available	Not available	Not Available	Not Available	4000	New Measure	New Measure	6000
2 - Maintain an accurate and up-to-date voter registry (1 Measure)									
Percent decrease in registered voters who request non-address change related corrections to their voter records	✓	Not available	Not available	Not Available	Not Available	New Measure	New Measure	New Measure	New Measure
3 - Increase accessibility, public awareness, and knowledge of the electoral process (1 Measure)									
Percent of polling places that are operationally accessible in FY 2018 elections	✓	Not available	Not available	Not Available	Not Available	New Measure	New Measure	New Measure	New Measure

4 - Leverage technology to improve the efficiency of Board operations (1 Measure)									
Number of voters who register or update their voter registration information electronically through the Board's mobile registration application	✓	Not available	Not available	Not Available	Not Available	New Measure	New Measure	New Measure	New Measure
5 - Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters (5 Measures)									
Percent of polling places open on time on Election Day	✓	Not available	Not available	Not Available	Not Available	97.2%	New Measure	New Measure	100%
Percent of voting equipment open on time on Election Day	✓	Not available	Not available	Not Available	Not Available	92.9%	New Measure	New Measure	100%
Percent of special ballots processed correctly in elections held in FY2018	✓	Not available	Not available	Not Available	Not Available	New Measure	New Measure	New Measure	New Measure
Percentage of poll workers who complete and submit required post-election documentation in FY2018	✓	Not available	Not available	Not Available	Not Available	New Measure	New Measure	New Measure	New Measure
Percentage of precincts that successfully electronically transmit election results to Board headquarters on election night in FY2018	✓	Not available	Not available	Not Available	Not Available	New Measure	New Measure	New Measure	New Measure

**We've revisited a project to standardize District wide measures for the Objective "Create and maintain a highly efficient, transparent and responsive District government." New measures will be tracked in FY18 and FY19 and published starting in the FY19 Performance Plan.

2018 Operations

Operations Header	Operations Title	Operations Description	Type of Operations	# of Measures	# of Strategic Initiatives
2 - Maintain an accurate and up-to-date voter registry (1 Activity)					
VOTER SERVICES	Processing voter registration information received	Updating voter registry based upon information from voters and other sources	Daily Service	6	0
TOT				6	0
3 - Increase accessibility, public awareness, and knowledge of the electoral process (1 Activity)					
COMMUNICATION	Deploy new, accessible website	Deploy new, accessible website	Key Project	0	1
TOT				0	1
TOT				6	1

2018 Workload Measures

Measure	New Measure/ Benchmark Year	FY 2014 Actual	FY 2015 Actual	FY2016 Actual	FY 2017 Actual
2 - Processing voter registration information received (6 Measures)					
Number of voter registration applications and updates submitted online	✓	Not available	Not Available	New Measure	New Measure
Number of deceased voters removed from the voter registry	✓	Not available	Not Available	New Measure	New Measure
Number of duplicate voters removed from the voter registry	✓	Not available	Not Available	New Measure	New Measure
Number of non-resident voters removed from the voter registry	✓	Not available	Not Available	New Measure	New Measure
Number of incarcerated voters removed from the voter registry	✓	Not available	Not Available	New Measure	New Measure
Number of voter registration records with legacy birth dates (12/31/1800) corrected	✓	Not available	Not Available	New Measure	New Measure

Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
No strategic initiatives found		