Board of Elections FY2020

Agency Board of Elections   **Agency Code** DL0   **Fiscal Year** 2020

Mission

The Board's mission is to enfranchise eligible residents, conduct elections, and assure the integrity of the electoral process.

Strategic Objectives

Objective Number	Strategic Objective
1	Increase the percentage of District of Columbia residents registered to vote.
2	Maintain an accurate and up-to-date voter registry.
3	Increase accessibility, public awareness, and knowledge of the electoral process
4	Leverage technology to improve the efficiency of Board operations
5	Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters

Key Performance Indicators

Measure	Directionality	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual	FY 2020 Target
1 - Increase the percentage of District of Columbia residents registered to vote. (1 Measure)					
Number of District of Columbia residents who are registered to vote each month	Up is Better	New in 2018	3144	3179	3000
3 - Increase accessibility, public awareness, and knowledge of the electoral process (1 Measure)					
Percent of polling places that are operationally accessible in FY 2018 elections	Up is Better	New in 2018	100%	100%	100%
4 - Leverage technology to improve the efficiency of Board operations (1 Measure)					
Number of voters who register or update their voter registration information electronically through the Board's mobile registration application	Up is Better	New in 2018	9461	15,703	12,000
5 - Recruit and train poll workers adequately to fulfill duties and provide excellent customer service to voters (5 Measures)					
Percent of polling places open on time on Election Day	Up is Better	New in 2018	94.3%	97.9%	100%
Percent of voting equipment open on time on Election Day	Up is Better	New in 2018	84.3%	97.1%	100%
Percent of special ballots processed correctly in elections held in FY2018	Up is Better	New in 2018	97.4%	94.9%	100%
Percent of poll workers who complete and submit required post-election documentation in FY2018	Up is Better	New in 2018	95.7%	96.4%	100%
Percent of precincts that successfully electronically transmit election results to Board headquarters on election night in FY2018	Up is Better	New in 2018	89.3%	93%	100%

Operations

Operations Header	Operations Title	Operations Description	Type of Operations
2 - Maintain an accurate and up-to-date voter registry. (1 Activity)			
VOTER SERVICES	Processing voter registration information received	Updating voter registry based upon information from voters and other sources	Daily Service
3 - Increase accessibility, public awareness, and knowledge of the electoral process (2 Activities)			
COMMUNICATION	Voter Education and Outreach Program	Enhancing the effectiveness and inclusiveness of our public messaging.	Key Project
ELECTION OPERATIONS	Feasibility Study	Exploring ways to enhance the election administration process while simultaneously implementing cost-saving measures	Key Project
4 - Leverage technology to improve the efficiency of Board operations (3 Activities)			
INFO TECH	Enhancement of IT Infrastructure	Undertaking comprehensive program to ensure the currency and security of our IT infrastructure so as to protect the security and integrity of voter registration and other data.	Key Project
INFO TECH	Records Conversion	Conservation of Space and Data	Key Project
ELECTION OPERATIONS	Procurement	Procurement of equipment that will introduce efficiencies into the Board's election administration program	Key Project

Workload Measures

Measure	FY 2017 Actual	FY 2018 Actual	FY 2019 Actual
2 - VOTER SERVICES (6 Measures)			
Number of voter registration applications and updates submitted online	New in 2018	9461	13,361
Number of deceased voters removed from the voter registry	New in 2018	2585	4493
Number of duplicate voters removed from the voter registry	New in 2018	2591	5933
Number of non-resident voters removed from the voter registry	New in 2018	3657	13,559
Number of incarcerated voters removed from the voter registry	New in 2018	630	585
Number of voter registration records with legacy birth dates (12/31/1800) corrected	New in 2018	2191	79

Strategic Initiatives

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Feasibility Study (3 Strategic initiatives)		
Increase number of voting precincts to accommodate larger electorate	The Board plans to create additional precincts by splitting some of those that currently contain, or are projected to contain, significant numbers of registered voters, thereby providing for more effective and efficient service to voters on Election Day.	10-31-2019
Increase Number of Early Voting Centers	The Board will increase the number of Early Voting Centers so that there are two in each of the District's eight wards.	02-01-2020

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
Post-Election Audit Feasibility Analysis	The Board will research the various types of post-election risk-limiting audit to determine whether that method of auditing will introduce efficiencies and other benefits into the Board's operations	09-30-2020
Procurement (3 Strategic initiatives)		
Procurement of Early Voting Equipment	The Board will implement a Ballot-on-Demand solution at each Early Voting Center (EVC) that will allow voters to cast pre-printed ballots at all EVCs, as opposed to solely at the One Judiciary Square EVC.	03-02-2020
Automated Petition Processing	The Board will utilize petition management software that will streamline the petition verification process by providing automated counting and verification while providing full auditability.	01-01-2020
Accessible Absentee Voting	The Board plans to provide a fully-accessible online absentee ballot marking system that will allow voters with visual impairments to vote in secrecy and mail their ballots to the Board.	03-01-2020