



**DEPARTMENT OF ENERGY AND ENVIRONMENT
PROPOSED FY 2025 PERFORMANCE PLAN**

APRIL 3, 2024

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1 DEPARTMENT OF ENERGY AND ENVIRONMENT

Mission: The mission of the Department of Energy and Environment (DOEE) is to improve the quality of life for the residents and natural inhabitants of the nation's capital by protecting and restoring the environment, conserving our natural resources, mitigating pollution, increasing access to clean and renewable energy, and educating the public on ways to secure a sustainable future.

Services: DOEE is the leading authority on energy and environmental issues affecting the District of Columbia. Using a combination of regulations, outreach, education, and incentives, our agency administers programs and services to fulfill our mission. We work collaboratively with other government agencies, residents, businesses, and institutions to promote environmentally responsible behavior that will lead to a more sustainable urban environment.

2 PROPOSED 2025 OBJECTIVES

Strategic Objective

Conserve the natural environment and wildlife of the District, and restore and protect aquatic resources from pollution and degradation

Protect the public health of all District residents by improving the environment in areas related to air, soil, and indoor pollution

Reduce the energy burden on the District's most vulnerable populations, promote energy efficiency and energy conservation, and make our energy systems cleaner, more reliable, and more resilient.

Increase engagement with District residents and businesses in an equitable way to increase understanding and adoption of sustainability practices, and implement programs and policies that ensure the District remains a national and international leader in sustainability and climate change.

Administer efficient and effective environmental enforcement operations, strategies, and outreach that bring polluters into compliance with the District's environmental laws

Reduce the water burden on the District's most vulnerable and low-income populations by helping with water utility assistance and through residential services related to lead.

Create and maintain a highly efficient, transparent, and responsive District government.

3 PROPOSED 2025 OPERATIONS

Operation Title	Operation Description	Type of Operation
Conserve the natural environment and wildlife of the District, and restore and protect aquatic resources from pollution and degradation		
Natural resources services performed by agency	The DOEE Natural Resources Administration oversees fisheries and wildlife, water quality, watershed protection, and stormwater management in the District. It provides certification, review, and technical services to businesses, Federal and District government agencies, and District residents through licensing, inspections, monitoring, permitting, and technical assistance. It also provides natural resources education and outreach and demonstrates new technologies to protect natural resources.	Daily Service
Protect the public health of all District residents by improving the environment in areas related to air, soil, and indoor pollution		
Environmental health services performed by agency	The DOEE Environmental Services Administration works to reduce hazards and contaminants in District land, air, water, and homes by certifying facilities and professional service providers, reviewing plans, issuing permits, conducting inspections, and recommending new policy directions. Specific programs include lead poisoning prevention, healthy homes, radon exposure, mold remediation licensing, air quality, pesticides, hazardous waste, underground storage tanks, and contaminated site remediation.	Daily Service
Reduce the energy burden on the District’s most vulnerable populations, promote energy efficiency and energy conservation, and make our energy systems cleaner, more reliable, and more resilient.		
Energy services provided by agency	The DOEE Energy Administration provides advice and recommendations to the Mayor on current or impending energy related problems, and serves as the lead entity to develop and implement a comprehensive long-range District energy plan to achieve maximum effective management and use of present and future sources of energy. It administers energy efficiency and renewable energy programs that help District residents use less energy and generate on-site clean energy, and provides direct financial assistance and discounts to low-income residents to help off-set their energy bills.	Daily Service
Increase engagement with District residents and businesses in an equitable way to increase understanding and adoption of sustainability practices, and implement programs and policies that ensure the District remains a national and international leader in sustainability and climate change.		

(continued)

Operation Title	Operation Description	Type of Operation
Sustainability and engagement activities performed by the agency	The DOEE Urban Sustainability Administration develops innovative policy and programming to address environmental challenges and increase sustainability in the District. It coordinates programs and communications with sister agencies, the Mayor's office, and non-government stakeholders to promote widespread adoption of sustainable practices through implementation of the District's Sustainable DC Plan, waste reduction initiatives, green building policy and programs, greenhouse gas emission reductions, and climate change resiliency planning.	Daily Service
Administer efficient and effective environmental enforcement operations, strategies, and outreach that bring polluters into compliance with the District's environmental laws		
Enforcement services performed by the agency	The DOEE Office of Enforcement and Environmental Justice develops and implements effective practices to support DOEE enforcement efforts. The office works directly with DOEE's environmental enforcement programs by coordinating planning, providing training, developing standard procedures, and managing the civil infractions program. The office serves as the lead agency contact for enforcement matters involving U.S. Environmental Protection Agency (EPA) Region 3.	Daily Service
Reduce the water burden on the District's most vulnerable and low-income populations by helping with water utility assistance and through residential services related to lead.		
Utility assistance and residential services provided by agency	The DOEE Utility Affordability Administration administers energy efficiency and weatherization programs that help District residents use less energy and provides direct financial assistance and discounts to low-income residents to help off-set their energy and water bills.	Daily Service
Create and maintain a highly efficient, transparent, and responsive District government.		
Operation services performed by the agency	Agency Support	Daily Service

4 PROPOSED 2025 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

Measure	Directionality	FY 2022	FY 2023	FY 2024 Target	FY 2025 Target
Conserve the natural environment and wildlife of the District, and restore and protect aquatic resources from pollution and degradation					
Percent of District land retrofitted with green infrastructure that prevents stormwater runoff from becoming pollution	Up is Better	5.6%	5.9%	6.3%	6.6%
Protect the public health of all District residents by improving the environment in areas related to air, soil, and indoor pollution					
Compliance rate of underground storage tanks inspected	Up is Better	98.2%	89%	82%	80%
Percent of lead-safe and healthy housing clients who are referred to DOEE that receive an initial contact call or letter in accordance with the Healthy Housing Standard Operating Procedures	Up is Better	New in 2023	98.6%	100%	98%
Percent of properties with identified lead-based paint hazards that are issued an Enforcement Order or a Notice related to the identification of a lead-based paint hazard within 28 days of the property's risk assessment	Up is Better	100%	93.5%	92%	90%
Reduce the energy burden on the District's most vulnerable populations, promote energy efficiency and energy conservation, and make our energy systems cleaner, more reliable, and more resilient.					
Number of low-income households receiving solar installations/benefits	Up is Better	1,091	2,005	2000	2000
Compliance rate of energy benchmarking for public buildings and buildings over 25,000 sq ft	Up is Better	84%	88.9%	85%	65%
Increase engagement with District residents and businesses in an equitable way to increase understanding and adoption of sustainability practices, and implement programs and policies that ensure the District remains a national and international leader in sustainability and climate change.					
Percent of greenhouse gas emissions reduction from the 2006 baseline year to meet 2045 goal	Up is Better	Not Available	36.5%	36%	39%
Percent of all actions in the current Sustainable DC Plan that are complete	Up is Better	12%	12.6%	15%	8%
Percent of all actions in the current Sustainable DC Plan that are underway	Up is Better	New in 2024	New in 2024	New in 2024	75%
Administer efficient and effective environmental enforcement operations, strategies, and outreach that bring polluters into compliance with the District's environmental laws					

Key Performance Indicators (*continued*)

Measure	Directionality	FY 2022	FY 2023	FY 2024 Target	FY 2025 Target
Air monitoring network performance- Percent of data captured for submitting to EPA's national air quality database	Up is Better	96%	94%	75%	75%
Rate of Compliance with District Environmental Law Detected through Inspections	Up is Better	62.1%	75.4%	75%	75%
Create and maintain a highly efficient, transparent, and responsive District government.					
Percent of new hires that are District residents	Up is Better	New in 2023	52.7%	No Target Set	No Target Set
Percent of employees that are District residents	Up is Better	New in 2023	50.7%	No Target Set	No Target Set
Percent of required contractor evaluations submitted to the Office of Contracting and Procurement on time.	Up is Better	New in 2023	25%	No Target Set	No Target Set
Percent of new hires that are current District residents and received a high school diploma from a DCPS or a District Public Charter School, or received an equivalent credential from the District of Columbia	Up is Better	New in 2023	14%	No Target Set	No Target Set
Percent of agency staff who were employed as Management Supervisory Service (MSS) employees prior to 4/1 of the fiscal year that had completed an Advancing Racial Equity (AE204) training facilitated by ORE within the past two years.	Up is Better	New in 2023	Not Available	No Target Set	No Target Set

Workload Measures

Measure	FY 2022	FY 2023
Natural resources services performed by agency		
Number of RiverSmart Homes audits performed	1,068	1,172
Number of Stormwater Management Plan Maintenance Notices issued	178	33
Number of Stormwater Retention Credit Use Applications Processed	New in 2023	40
Number of Soil Erosion and Sediment Control plans Approved	New in 2023	1,137
Number of Stormwater Management plans Approved	New in 2023	175
Number of properties receiving water bill discounts through the RiverSmart Rewards program	New in 2023	505
Number of participants in fish and wildlife education and outreach programs	3,764	3,713
Number of trees planted by DOEE to help the District meet its goal of 40 percent tree canopy coverage by 2032	4,098	3,888
Number of rivers and tributary streams monitored for water quality and habitat assessment	New in 2024	New in 2024
Number of Compliance Assistance and Policy team inspections	New in 2024	New in 2024
Number of fish and wildlife surveys conducted	New in 2024	New in 2024
Number of stormwater inspections	Not Available	Not Available
Environmental health services performed by agency		
Number of Significant Operational Compliance inspections of underground storage tanks conducted	74	67
Number of hazardous waste inspections conducted	97	105
Number of pesticide inspections conducted	104	69
Number of contaminated site clean-ups under regulatory oversight in the District	175	546
Number of air quality complaints processed (including engine idling, dust, odor, visible emissions, and asbestos)	498	497
Energy services provided by agency		
Amount of solar capacity installed (MW) through the Solar for All program	6,481.1	2.7
Sustainability and engagement activities performed by the agency		
Number of school visits, community meetings, and events where environmental and sustainability programs, activities, and initiatives are promoted	40	79

Workload Measures (continued)

Measure	FY 2022	FY 2023
Number of social media posts containing environmental and sustainability engagement messaging	1,613	2,864
Number of newsletters containing environmental and sustainability engagement messaging	New in 2023	68
Enforcement services performed by the agency		
Amount collected from fines and penalties	\$272,293.00	\$296,696.00
Number of Notices of Infraction processed	223	443
Utility assistance and residential services provided by agency		
Number of low-income households receiving Clean Rivers Impervious Area Charge (CRIAC) Relief	8,700	8,814
Number of residents receiving assistance under the Lead Pipe Replacement Assistance Program	241	653
Number of low-income households receiving energy efficiency measures and services	558	524
Number of low-income households receiving home energy assistance through the Low-Income Home Energy Assistance Program (LIHEAP)	16,772	20,368
Operation services performed by the agency		
Number of participants enrolled in a DOEE workforce training program	108	161
Number of participants in a DOEE workplace training program placed in full-time job post program	32	104
Number of participants who have completed a DOEE workforce training program	63	82