



CRIMINAL JUSTICE COORDINATING COUNCIL

FY 2023 PERFORMANCE ACCOUNTABILITY REPORT

JANUARY 16, 2024

CONTENTS

Contents	2
1 Criminal Justice Coordinating Council	3
2 2023 Accomplishments	4
3 2023 Objectives	5
4 2023 Operations	6
5 2023 Strategic Initiatives	8
6 2023 Key Performance Indicators and Workload Measures	9

1 CRIMINAL JUSTICE COORDINATING COUNCIL

Mission: The mission of the Criminal Justice Coordinating Council (CJCC) is to serve as the forum for identifying issues and their solutions, proposing actions, and facilitating cooperation that will improve public safety and the criminal and juvenile justice system of the District of Columbia for its residents, visitors, victims and justice-involved individuals.

Services: Provide a forum for effective collaboration and problem solving among criminal and juvenile justice agencies. Identify, develop and coordinate innovative interagency solutions to address District of Columbia public safety challenges. Research and analyze critical issues identified by the criminal and juvenile justice system. Facilitate and provide long-term performance monitoring of collaborative solutions to public safety and criminal justice challenges.

2 2023 ACCOMPLISHMENTS

Accomplishment	Impact on Agency	Impact on Residents
<p>CJCC issued a report on "Parole and Supervised Release Sanctions," which is the first detailed analysis CJCC has conducted of the District's adult community corrections population.</p>	<p>Obtaining the data to conduct this analysis enhances CJCC's ability to meet one of its strategic objectives, which is the provide research and analysis to inform partner agency's public safety decisions.</p>	<p>This enables District residents to understand the process by which CSOSA and the US Parole Commission-federal agencies-address DC Code Offenders who are alleged to have violated the conditions of their release, including (1) the types of actions CSOSA requested and USPC took; (2) the process for determining probable cause; (3) how revocation decisions were made and outcomes; and (4) the length of re-incarceration. The report also identifies alternative sanctions.</p>
<p>As a result of an FY22 FISMA assessment, JUSTIS was upgraded from a Medium security system to a High security system, which called for CJCC to incorporate nearly twice as many security controls for JUSTIS than previously required. During FY23, CJCC successfully implemented the additional controls, which led to a renewed "Authorization to Operate" for JUSTIS with no conditions.</p>	<p>This enabled CJCC to accomplish its strategic objective regarding the facilitation of automated information sharing among local and federal criminal justice agencies.</p>	<p>JUSTIS is the central repository for criminal justice information in the District. Incorporating additional security controls helps maintain privacy for justice-involved persons and ensures criminal justice agencies continue to receive accurate data in a timely manner.</p>

3 2023 OBJECTIVES

Strategic Objective

Provide a reliable mechanism for electronic information sharing among local and federal criminal justice partners to enhance public safety in the District of Columbia.

Facilitate collaboration among criminal and juvenile justice partners for efforts that require participation and input from multiple agencies.

Conduct research and analysis to enhance data-driven and evidence-based decision-making among criminal and juvenile justice partners.

Provide training and technical assistance to assist partners in making informed decisions when addressing criminal and juvenile justice issues.

Create and maintain a highly efficient, transparent, and responsive District government.

4 2023 OPERATIONS

Operation Title	Operation Description
Provide a reliable mechanism for electronic information sharing among local and federal criminal justice partners to enhance public safety in the District of Columbia.	
JUSTIS facilitates electronic information sharing among local and federal criminal justice partners.: Daily Service	CJCC operates and maintains JUSTIS, which is the Integrated Justice Information System (IJIS) for the District of Columbia. JUSTIS is available 24 hours a day, 7 days a week, and enables authorized agencies to contribute criminal justice information through an automated data feed. The information is made available to authorized viewing agencies through an information portal, as well as, through a system-to-system exchange.
Facilitate collaboration among criminal and juvenile justice partners for efforts that require participation and input from multiple agencies.	
Interagency Committees and Workgroups: Daily Service	CJCC facilitates and supports the efforts of multiple committees and workgroups, which include representatives from public safety and justice, education and health and human services agencies in the District, as well as federal criminal justice agencies. The committees and workgroups convene to address a range of system-wide criminal justice and juvenile justice issues with respect to Information Technology, Research and Analysis, Combating Violent Crime, Juvenile Justice, Substance Abuse and Mental Health Services, and Adult Reentry.
Conduct research and analysis to enhance data-driven and evidence-based decision-making among criminal and juvenile justice partners.	
Research and Analysis to Support CJCC Priority Areas: Key Project	CJCC's Statistical Analysis Center (SAC) conducts research and analysis to help inform interagency efforts across several of the CJCC priority areas (combating violent crime, substance abuse and mental health, juvenile justice, and adult reentry).
Justice Statistical Analysis Tool: Daily Service	CJCC's JSAT is intended to automate and enhance criminal justice information sharing in the District for the purpose of research and analysis and to enhance justice system agencies' and the public's knowledge, as appropriate, of the state of the District's criminal and juvenile justice systems. JSAT has two components: the JSAT Enterprise, which is available to authorized justice system personnel, and the JSAT Public Portal, which is available to the general public (dcjsat.net).
Provide training and technical assistance to assist partners in making informed decisions when addressing criminal and juvenile justice issues.	
Public Meetings: Key Project	CJCC hosts Public Meetings, where community members have the opportunity to engage with partners on relevant criminal and juvenile justice issues that affect District residents.
Training and Technical Assistance: Daily Service	CJCC hosts a number of training and technical assistance events to equip District and federal partners with tools for addressing timely and relevant criminal justice and juvenile justice issues. The training events include the annual Criminal Justice Summit, annual Information Sharing Forum, Juvenile Justice Technical Assistance Workshops, Bridging Research to Practice series, and Grants Planning workshops.

(continued)

Operation Title	Operation Description
Juvenile Justice Compliance Monitoring: Daily Service	CJCC's Juvenile Justice Compliance Monitor ensures the District's compliance with four core requirements of the Juvenile Justice and Delinquency Prevention Act (JJDP): (1) deinstitutionalization of status offenders; (2) separation of juveniles from adults in secure facilities; (3) removal of juveniles from adult jails and lockups; and (4) reduction of disproportionate minority contact within the juvenile justice system. Noncompliance would result in a reduction of grant funding from the Office of Juvenile Justice and Delinquency Prevention (OJJDP). The Compliance Monitor receives and reviews annual admissions reports from all DC juvenile correctional and detention facilities and conducts site visits at each of these facilities. The Compliance Monitor investigates presumptive violations and recommends corrective actions, as needed.

5 2023 STRATEGIC INITIATIVES

In FY 2023, Criminal Justice Coordinating Council had 2 Strategic Initiatives and completed 0%.

Title	Description	Update
JUSTIS Cloud Migration	CJCC maintains JUSTIS, which is the District's Integrated Justice Information System (IJIS). JUSTIS facilitates electronic information sharing among local and federal criminal justice partners by ingesting data directly from agencies' records management systems (RMS) and displaying that data in the information portal or allowing direct sharing between agency RMS's through the system-to-system exchange. From FY23 - FY25, CJCC will migrate JUSTIS to the cloud, which will enhance the efficiency, agility, mobility and security of JUSTIS and reduce operational costs. Migration activities for FY23 will include: (1) engaging a contractor; (2) assessment of current systems; (3) designing the architecture for the cloud solution; (4) developing a detailed project plan for the migration; and (5) initiating the migration.	Completed to date: 0-24% During Q4, a vendor was selected to complete Phase 1 of the cloud migration project. The vendor engaged the CJCC IT staff to gather technical information about the JUSTIS System hardware and software configurations. The vendor used the gathered information to develop a first draft of the technical requirements document. This Strategic Initiative was designed as a multi-year project. Phase 1 will be completed by 12/30/2023 and Phase 2 (which is more intensive) will be completed by 9/30/2025.
JSAT Cloud Migration	CJCC maintains the Justice Statistical Analysis Tool (JSAT), which automates criminal justice information sharing in the District for the purpose of research and analysis and to increase transparency regarding activity across the District's criminal justice system. During FY23, CJCC will migrate JSAT to the cloud, which will enhance the efficiency, agility, mobility and security of JSAT and reduce operational costs.	Completed to date: 0-24% The contract for the JSAT Cloud Migration project which includes, integration within the JSAT Public Portal and JSAT Enterprise websites, was awarded in September 2023. Work will begin in Q1 of FY 2024. There were delays in the procurement process such that about 8 months passed between the time when CJCC submitted the draft SOW/RFP to OCP and when the contract with the vendor was awarded.

6 2023 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

Key Performance Indicators

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?	Explanation of Unmet KPI
Provide a reliable mechanism for electronic information sharing among local and federal criminal justice partners to enhance public safety in the District of Columbia.											
Percent of users who reported being satisfied with their JUSTIS experience	Up is Better	93%	93%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	88%	94%	Nearly Met	As a result of an FY22 FISMA assessment, the security level of JUSTIS was increased from Medium to High, which required CJCC to implement additional security measures for JUSTIS to remain FISMA compliant. One of the new measures was applying Multi-Factor Authentication (MFA) to the JUSTIS login process. Many JUSTIS users expressed that they found MFA to be an annoyance and inconvenience. While we understand that this change was not desirable for users, considering that JUSTIS houses most of the District's criminal justice information, it was essential that CJCC implement MFA to enhance system security.

Key Performance Indicators (continued)

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?	Explanation of Unmet KPI
Percent of users who find JUSTIS to be user-friendly	Up is Better	91%	91%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	89%	92%	Nearly Met	As a result of an FY22 FISMA assessment, the security level of JUSTIS was increased from Medium to High, which required CJCC to implement additional security measures for JUSTIS to remain FISMA compliant. One of the new measures was applying Multi-Factor Authentication (MFA) to the JUSTIS login process. Many JUSTIS users expressed that they found MFA to be an annoyance and inconvenience. While we understand that this change was not desirable for users, considering that JUSTIS houses most of the District's criminal justice information, it was essential that CJCC implement MFA to enhance system security.
Percent of time JUSTIS is available to users	Up is Better	99%	99%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	99%	99%	Met	
Percent of users who reported that JUSTIS provides necessary and important information for carrying out roles and responsibilities	Up is Better	98%	99%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	98%	99%	Nearly Met	No barriers identified. FY23 performance was almost the same as FY22 performance.
Percent of users who reported that JUSTIS is a primary source of information for them	Up is Better	91%	90%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	91%	92%	Nearly Met	No barriers identified. FY23 performance was almost the same as FY22 performance.
Facilitate collaboration among criminal and juvenile justice partners for efforts that require participation and input from multiple agencies.											
Average percent of participating agencies that are represented at committee meetings	Up is Better	New in 2023	New in 2023	74%	82%	84%	77%	79.3%	New in 2023	New in 2023	

Key Performance Indicators (continued)

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?	Explanation of Unmet KPI
Percent of committee members who reported that the issues addressed by the committee are relevant to their work	Up is Better	New in 2023	New in 2023	Annual Measure	Annual Measure	Annual Measure	Annual Measure	86%	New in 2023	New in 2023	
Percent of committee members who reported that participation in the committee is a valuable use of their time	Up is Better	New in 2023	New in 2023	Annual Measure	Annual Measure	Annual Measure	Annual Measure	78.4%	New in 2023	New in 2023	
Percent of committee members who reported that committee meetings encourage collaboration and coordination among justice system agencies and stakeholders	Up is Better	New in 2023	New in 2023	Annual Measure	Annual Measure	Annual Measure	Annual Measure	84.8%	New in 2023	New in 2023	
Conduct research and analysis to enhance data-driven and evidence-based decision-making among criminal and juvenile justice partners.											
Number of CJCC research and analytical reports that informed changes to justice-related policies or practices	Up is Better	8	5	Annual Measure	Annual Measure	Annual Measure	Annual Measure	5	7	Unmet	No specific barriers identified. This is consistent with FY22 performance. CJCC does not have control over the extent to which partners request and use our analysis to directly inform their decisions; however, we still believe it is an important metric to capture.
Provide training and technical assistance to assist partners in making informed decisions when addressing criminal and juvenile justice issues.											
Percent of participants who stated they will be able to use the information they learned during the training/technical assistance session	Up is Better	92%	90%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	90%	93%	Nearly Met	We will consult with CJCC Principals and committee members to determine what webinar topics would be of greatest benefit to them and how we can enhance applicability of the information provided during webinars.

Key Performance Indicators (continued)

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?	Explanation of Unmet KPI
Percent of participants who reported that participation in the training/technical assistance session increased their knowledge about a particular criminal or juvenile justice issue	Up is Better	94%	85%	Annual Measure	Annual Measure	Annual Measure	Annual Measure	77%	95%	Unmet	We will consult with CJCC Principals and committee members to determine what webinar topics would be of greatest benefit to them and how we can enhance applicability of the information provided during webinars.

Workload Measures

Measure	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023
JUSTIS facilitates electronic information sharing among local and federal criminal justice partners.							
Number of JUSTIS training sessions conducted	30	15	Annual Measure	Annual Measure	Annual Measure	Annual Measure	7
Number of JUSTIS audits conducted (agencies audited)	59	60	0	29	29	0	58
Average number of JUSTIS user logins per month	New in 2023	New in 2023	28,224	31,903	25,159	23,958	27,311
Average number of queries logged in JUSTIS per month	New in 2023	New in 2023	140,564	153,641	136,070	124,097	138,593
Interagency Committees and Workgroups							
Average number of agencies that participated in committee and workgroup meetings	9.5	10	8.7	9.5	9.6	9.5	9.3
Number of multi-agency efforts supported by committees and workgroups	18	15	Annual Measure	Annual Measure	Annual Measure	Annual Measure	15
Number of committee and workgroup meetings conducted	156	153	30	35	35	36	136
Justice Statistical Analysis Tool							
Average number of JSAT Enterprise logins per month	New in 2023	New in 2023	0	0	0	0	0
Average number of JSAT Public Portal visits per month	New in 2023	New in 2023	35	123	214	44	104
Research and Analysis to Support CJCC Priority Areas							
Number of briefings and presentations CJCC provided to partner agencies and other stakeholders pertaining to completed research and analytical reports	44	46	10	9	16	15	50
Number of research and analytical products completed	212	193	Annual Measure	Annual Measure	Annual Measure	Annual Measure	68
Juvenile Justice Compliance Monitoring							
Number of juvenile facilities visited by the Compliance Monitor	10	15	Annual Measure	Annual Measure	Annual Measure	Annual Measure	26
Public Meetings							
Number of public meetings held	1	2	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1
Number of people who attended the public meetings	112	224	Annual Measure	Annual Measure	Annual Measure	Annual Measure	68
Training and Technical Assistance							

Workload Measures (continued)

Measure	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023
Number of training and technical assistance events conducted	6	3	0	1	0	2	3
Number of people who participated in training and technical assistance events	482	194	0	57	0	177	234