



# **CORRECTIONS INFORMATION COUNCIL**

## **FY 2023 PERFORMANCE ACCOUNTABILITY REPORT**

**JANUARY 16, 2024**

# CONTENTS

---

<b>Contents</b>	<b>2</b>
<b>1 Corrections Information Council</b>	<b>3</b>
<b>2 2023 Accomplishments</b>	<b>4</b>
<b>3 2023 Objectives</b>	<b>5</b>
<b>4 2023 Operations</b>	<b>6</b>
<b>5 2023 Strategic Initiatives</b>	<b>7</b>
<b>6 2023 Key Performance Indicators and Workload Measures</b>	<b>9</b>

# 1 CORRECTIONS INFORMATION COUNCIL

---

*Mission:* The District of Columbia Corrections Information Council (CIC) is an independent monitoring body mandated by the US Congress and the DC Council to inspect, monitor, and report on the conditions of confinement at facilities where DC residents are incarcerated.

*Services:* The Corrections Information Council operates through the following program: Prisoner Well-Being provides comprehensive inspections of Federal Bureau of Prisons and Department of Corrections facilities and contract facilities where District residents are incarcerated. The CIC makes recommendations to maintain or improve the conditions of confinement and well-being of District residents in these facilities.

## 2 2023 ACCOMPLISHMENTS

---

Accomplishment	Impact on Agency	Impact on Residents
The CIC increased data output significantly through inspection reports, thematic reports, newsletters, information sheets, and social media posts.	The agency was forced to strategize innovative methods to communicate data regarding conditions of confinement in order to disseminate important information.	DC residents have increased access to information regarding conditions of confinement in a variety of forms.
The CIC strengthened its working relationship with the DC Board of Elections (BOE) through an MOU focused on the voting rights of people who are incarcerated.	The CIC was able to develop the protocols necessary to assist the BOE in its efforts to increase civic engagements within carceral settings.	DC residents received an statutorily mandated report on the involvement of incarcerated people within the voting process.
The CIC produced several reports detailing follow-up information on previously made recommendations.	The follow-up recommendations project allowed for reflective analysis of prior recommendations, which will improve the consistency of future recommendations and their alignment with existing agency standards and metrics.	DC residents have access and improved transparency regarding interagency recommendations and their implementation and/or current statuses.

### 3 2023 OBJECTIVES

---

#### Strategic Objective

---

Improve transparency of the corrections systems through inspections and monitoring.

Provide information and education on conditions of confinement, programs, and prison reentry to inform and empower inmates, the community, and policy decision-makers.

Provide recommendations to improve conditions of confinement, policies, and procedures affecting incarcerated residents to improve public safety.

Improve the transparency of CIC operations, including how the CIC selects facilities to inspect, and how the CIC stores and uses information from stakeholders.

---

## 4 2023 OPERATIONS

---

Operation Title	Operation Description
<b>Improve transparency of the corrections systems through inspections and monitoring.</b>	
Inspections and Reports: Daily Service	Inspect Bureau of Prisons and Department of Corrections facilities, monitor changes, and write and publish inspection reports.
<b>Provide information and education on conditions of confinement, programs, and prison reentry to inform and empower inmates, the community, and policy decision-makers.</b>	
Thematic Reports: Key Project	Provide briefs and reports on systemic issues affecting inmates in Bureau of Prisons or Department of Corrections facilities.
Data Reporting: Key Project	Develop independent content on the information received directly about the Bureau of Prisons and Department of Corrections, and regularly disseminate that information via agency newsletters, the dashboard, and other media platforms.
Community Outreach and Education: Daily Service	Attend events, host events, and communicate via the web, email, and social media in order to educate the community about issues related to confinement.
<b>Provide recommendations to improve conditions of confinement, policies, and procedures affecting incarcerated residents to improve public safety.</b>	
Relationship Building: Daily Service	Communication with Bureau of Prisons and Department of Corrections officials on conditions of confinement and community concerns.
<b>Improve the transparency of CIC operations, including how the CIC selects facilities to inspect, and how the CIC stores and uses information from stakeholders.</b>	
Scheduling: Daily Service	Create inspection schedules based on the incoming information, and draft a list of facilities to inspect at the beginning of the fiscal year.

## 5 2023 STRATEGIC INITIATIVES

In FY 2023, Corrections Information Council had 8 Strategic Initiatives and completed 62.5%.

Title	Description	Update
IRAA Video	The CIC will compose a video discussing the pre and post incarceration experiences of IRRA beneficiaries.	Completed to date: 75-99% Post production is underway. Post production barriers and fiscal limitations resulted in a necessary extension, but the project is being finalized.
IRAA Video Presentation	The CIC will host a live video presentation and panel discussion about the pre and post incarceration experiences of IRRA beneficiaries in order to educate constituents and contemplate solution-based strategies.	Completed to date: 50-74% The presentation is expected to undergo planning contingent upon post production efforts of the video, which are currently underway. The presentation is expected to undergo planning contingent upon post production efforts of the video, which are currently underway.
Information Sheets	The CIC will complete two new information sheets on topics, issues, and/or legislation based upon questions frequently asked by our stakeholders.	Completed to date: Complete The CIC has posted information sheets containing data about ages, facility populations, women, lifers, extended sentences, and BOP programming.
BOP Resident FAQ sheet	The CIC will coordinate efforts with BOP officials to provide an informational document that addresses questions frequently asked by residents during inspection interviews.	Completed to date: 75-99% The document is complete but distribution was postponed based upon information requiring clarity from the BOP. The agency will proceed with publication and produce any updates required based upon BOP implementation of the earned time credits. The document is complete but distribution was postponed based upon information requiring clarity from the BOP. The agency will proceed with publication and produce any updates required based upon BOP implementation of the earned time credits.
Revised Reporting Style	The CIC will revise and condense its reporting style to focus on prominent issues in order to both increase the speed of written communications to local and federal institutions and to facilitate timely interactions.	Completed to date: Complete The format has been successfully condensed and revised.
Experts & Standards	The CIC will consult with industry experts and similar agencies to assess and reevaluate standards.	Completed to date: Complete The agency has met with industry experts to assess and reevaluate standards.
Experts & Standards	The CIC will consult with industry experts and similar agencies to assess and reevaluate standards.	Completed to date: Complete The CIC consulted with industry experts and similar agencies to assess and reevaluate standards.

Experts &  
Standards

The CIC will consult with industry experts and similar agencies to assess and reevaluate standards.

Completed to date: Complete  
The CIC consulted with industry experts and similar agencies to assess and reevaluate standards.

---



## 6 2023 KEY PERFORMANCE INDICATORS AND WORKLOAD MEASURES

### Key Performance Indicators

Measure	Directionality	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023	FY 2023 Target	Was 2023 KPI Met?
<b>Improve transparency of the corrections systems through inspections and monitoring.</b>										
Number of facilities housing DC residents that have been inspected during the fiscal year	Up is Better	9	15	Annual Measure	Annual Measure	Annual Measure	Annual Measure	18	8	Met
<b>Provide information and education on conditions of confinement, programs, and prison reentry to inform and empower inmates, the community, and policy decision-makers.</b>										
Total number of CIC communications ready for publishing, including letters, bulletins, information sheets, and inspection, thematic, and annual reports.	Up is Better	23	36	Annual Measure	Annual Measure	Annual Measure	Annual Measure	57	20	Met
<b>Improve the transparency of CIC operations, including how the CIC selects facilities to inspect, and how the CIC stores and uses information from stakeholders.</b>										
Estimated number of days to produce a first draft following an inspection.	Down is Better	120	45	Annual Measure	Annual Measure	Annual Measure	Annual Measure	30	90	Met

Workload Measures

Measure	FY 2021	FY 2022	FY 2023 Q1	FY 2023 Q2	FY 2023 Q3	FY 2023 Q4	FY 2023
<b>Inspections and Reports</b>							
Number of facilities inspected	9	15	1	6	10	1	18
Number of inspections with expert participation	0	7	0	0	2	0	2
Number of facilities nationwide housing DC residents	119	112	98	105	114	115	115
<b>Community Outreach and Education</b>							
Number of community meetings and events attended by CIC	62	75	Annual Measure	Annual Measure	Annual Measure	Annual Measure	64
Number of CIC education presentations/events held	2	4	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1
Number of bulletins produced	12	12	3	3	3	3	12
<b>Relationship Building</b>							
Number of inspection reports published	5	9	3	3	1	6	13
Number of thematic reports published	8	4	4	6	5	13	28
One Annual Report of CIC activities of prior fiscal year, per statute	1	1	Annual Measure	Annual Measure	Annual Measure	Annual Measure	1