RingCentral

Chrome Enterprise Recommended Solution Overview with RingCentral

RingCentral's Engage Voice & Engage Digital make customer connections easy

Providing a modern agent experience ensures agents can communicate with their customers across every channel, handle high ticket volumes, and protect their customer's data against fraud. With RingCentral Engage Voice, RingCentral Engage Digital, and Google Chrome OS, you can provide agents with easy to use tools they need to provide great service, all from a secure endpoint that's easy to manage.

Discover the benefits

RingCentral Engage + Chrome OS = Happy Agents + Happy Customers

Increase agent productivity and efficiency:

With RingCentral Engage's robust modern application on the familiar Chrome OS device, agents can spend more time assisting customers vs searching for data or troubleshooting systems.

Protect your business & customer information:

There are no disruptions to an agent with Chrome OS updates and they are protected against all ransomwares. This, combined with RingCentral's proactive application upgrades and secure platform, companies ensure you are compliant with ever changing regulations.

> https://www.ringcentral.com/effortless -customer-engagement.html

Stress-free deployment and administration RingCentral's Engage bundled on Chrome OS devices enables businesses to quickly onboard agents in a work from anywhere environment. It gets much easier to deploy and manage it all from a single Google Admin console.

ENGAGE DIGITA	AGENT ANALYTICS	ADMIN		Available
Inbox	Ongoing Deferred History	Hello can you help me book travel to Paris? Grand Travel Sales	3	Xander Zano 0 Opened 0 Closed 3 Messages
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		en - 11:01 PM	en - 11:01 PM	04:04 2 04:07 1 Page Pages Visit Visits Trigger Default trigger
		11:01 PM - en Read - 11:01 PM		Page Title: Grand Travel Demos – RingCentral Grand Travel Demo Page URL: <u>https://ringcentraldemosv1.com</u>
		From Alex Manzano		ACTIVITY (AM)
		Your message here		View 5 past events Alex Manzano replied to alex.manx = 11:01 Ph Helio Xander This is Alex
		© 0 2 Å 🖵 🗅 1024	Send 👻	Alex Manzano used reply assistant 11:01 Ph on thread « Hello can you help me book »







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Next generation communications that accelerate the world's ability to connect.

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