Touch Screen Z Line Models Z6, Z9 & Z11 - EMV Retail Quick Reference Guide
For SPIn Secure Payment Integration

Dējavoo℠

SPIn

**** Note: Terminal Will Default at "POS ONLINE" Until Transaction is Initiated By POS System ****

These steps have been provided as a guide for assistance.

CHIP CARD SALE

❶ Terminal "wakes up" & changes from POS Online
❷ Insert Chip Card
❸ **Press OK** to confirm Sale Amount
- Terminal communicates with the Host
- Sign on Screen if applicable
- Receipts Print

SWIPED OR MANUAL CARD SALE

❶ Terminal "wakes up" & changes from POS Online
❷ **Swipe** OR **Manually Enter** Card #
❸ **Press OK** to confirm Sale Amount
- If AVS prompts, input AVS information
- Terminal communicates with the Host
- Sign on Screen if applicable
- Receipts Print

DEBIT SALE

❶ Terminal "wakes up" & changes from POS Online
❷ Insert Chip Card
❸ When prompted tap "YES"
❹ Input PIN # on PIN Pad and press **OK**
❺ **Press OK** to confirm Sale Amount
- If AVS prompts, input AVS information
- Terminal communicates with the Host
- Sign on Screen if applicable
- Receipts Print

VOID TRANSACTION

❶ Terminal "wakes up" & changes from POS Online
❷ If prompted input Manager Password (1234 default)
- Receipts Print

RETURN TRANSACTION

❶ Terminal "wakes up" & changes from POS Online
❷ If prompted input Manager Password (1234 default)
❸ Insert Chip Card
❹ **Press OK** to confirm Return Amount
- When applicable input PIN and press OK
- Terminal communicates with the Host
- Sign on Screen if applicable
- Receipts Print

SETTLE THE OPEN BATCH

❶ From the POS ONLINE Screen tap the **Favorites icons** on the display:
❷ Tap **CORE SETTLE DAILY BATCH**
❸ If prompted input Manager Password (1234 default)
- Terminal communicates with the Host
- Settle Report Prints

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SPIn Bypass

**** Use these steps to process a stand alone transaction initiated from the payment device INSTEAD of the POS system. (Ie: POS is down)**

❶ From the POS ONLINE Screen tap the **Favorites icons** on the display:

❷ Tap **Turn SPIn Bypass On**

❸ Terminal Displays "Credit I Sale, Enter Amount"

❹ You are now ready to process a stand along transaction at the terminal.

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Wireless Icon Indicators (Mobile Units Only)

GPRS Signal Strength Indicator

(The More Bars, The Better Your Signal GPRS)

Battery Strength Indicator

SIM Indicates Issue with SIM Card (GPRS)

Wi-Fi Icon Indicator (For Wi-Fi Enabled Units)

Wi-Fi Not Connected

Wi-Fi Connected Successfully

Printing Reports

❶ From the **POS ONLINE** screen press **OK**

❷ Tap **REPORTS**

❸ Tap **Desired Report** Type

❸ **Input Password** (1234 Default) and press **OK**

- ❹ Report Prints

Reprint Receipt Option

❶ From the POS ONLINE Screen tap the **Favorites icons** on the display:

❷ Tap **REPRINT CR/DB RCPT**

❸ **Input Password** (1234 Default) and press **OK**

❹ **Tap** desired **option(s)** and press **OK**

- ❺ Receipt Prints

Call Me Feature (Must Be Enabled)

❶ From the POS ONLINE Screen tap the **CALL ME icon** on the display:

❷ Select "**CALL ME**" and press **OK**

❸ The terminal sends notification to the help desk and you will receive a call back from a representative with assistance.