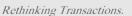
Credit/Debit

Wireless V9 and V 9 PLUS Retail Quick Reference Guide



Your Dejavoo payment terminal is equipped with Event Driven software; The terminal will automatically choose the appropriate application based upon the swipe or entry of a card number.



CREDIT CARD SALE POWER ON/OFF **DEBIT CARD SALE** Swipe Debit Card To Power Unit On: Swipe OR Manually Enter Credit Card 2 If prompted Select **DEBIT** Press and hold the F1 key until the unit powers ON. 2 If prompted Select CREDIT 3 Input \$ amount of the sale 2 The terminal initializes and registers to the GPRS / GSM network. 3 Input the \$ amount of the sale Press the green ENTER button - If AVS is on, input AVS information S Customer Inputs PIN # on the PIN Pad To Power Unit Off: **4** Press the green ENTER button **6** Press the green ENTER button Press the green ENTER button Terminal communicates with the Host Terminal communicates with the Host Press the to highlight Power Off 6 Receipts Print 500 Receipts Print 3 Press the green ENTER button. **VOID CREDIT TRANSACTION RETURN TRANSACTION SETTLE CURRENT BATCH** • From the idle prompt Press green ENTER button Swipe Credit Card OR Manually Enter Card Swipe Debit or Credit Card three times 2 If prompted Select CREDIT 2 If prompted Select CREDIT **3** Input password if prompted **❸ Press ▼ twice** until Display says **VOID** ❸ Press ▼ 1 Time Display says RETURN 4 Terminal communicates with the Host 4 Input the exact \$ amount to be Voided 4 Input \$ amount of the Return S Reports Print soo **6** Press the green ENTER button **5** Press the green ENTER button **6** Press F2 to select OK 6 *Terminal communicates with the Host Receipts Print Terminal communicates with the Host *Denotes: Dependent on capture type 8 Receipts Print 6 **GPRS/GSM Network**

Mobile

Credit/Debit

Retail Quick Reference Guide



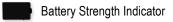
These steps have been provided as a guide for assistance with your Dejavoo Payment Device.

REPRINT RECEIPT COPY

- From idle Press the green ENTER button
- 2 times, highlight APPLICATIONS
- **③** Press the green ENTER button 2 times.
- **6** Press the green ENTER button
- **6** Select desired option & Press ENTER
- Receipt Prints

TERMINAL ICON INDICATORS

Signal Strength Indicator (The More Bars, The Better Your Signal)



SIM Indicates Issue with SIM Card

Adding Favorites

- Press the key on any menu item
- **2** Press the F2 F2 to select YES

Managing Favorites

3 Highlight the hotkey option to assign favorite to

② Press **▼** 3 times to highlight UTILITY

4 If prompted input Password & Press ENTER

Select desired option to edit & Press ENTER

9 Press **1** 3 times highlight MANAGE FAVORITES

Press the green ENTER button

3 Press the green ENTER button

6 Press the green ENTER button



My Favorites

Press the green ENTER button

From idle **Press** the green **ENTER** button

2 Press 7 1 Time to highlight REPORTS

On Screen Terminal Help

For Immediate assistance with all the

Terminal Functions, simply Press the

Press the **Dot** key on your terminal keypad

PRINT DAILY REPORT

ENABLE / DISABLE STORE & FORWARD

- From idle Press the green ENTER button
- 2 Press the \uparrow arrow to highlight Applications and Press ENTER.
- Press ENTER on Credit/Debit
- **④** Press the **↓** arrow to highlight Host Utility and Press ENTER.
- **⑤** Press the ↑ arrow to highlight Store and Forward, Press ENTER.
- **6** Press ENTER to select Settings, highlight Mode. Press ENTER.
- Highlight Enable/Disable, Press ENTER.

Accessing Favorites

1 Press the F3 "favorites" button

Highlight option from list & press ENTER



The **Help** will appear on the Terminal Display to assist with explanations/ next steps Press the **RED X** Key to exit help 500

Dejavoo Systems * 1129 Northern Blvd * Suite 303 * Manhasset, NY 11030

Doc V1.13

For Additional Documentation Visit: www.DejavooSystems.com

