

Create an account
and activate your
new 4G SIM card



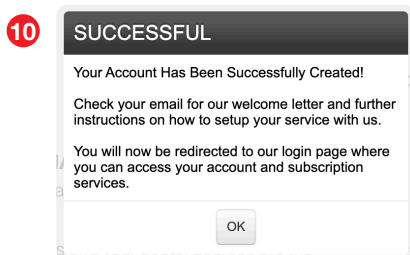
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Register to the Dejavoo My Account Portal

The following steps will guide you through the process of creating a new account and choosing an appropriate subscription plan for your SIM card on Dejavoo System's MY ACCOUNT page.

1. To begin the registration process, access [my account](#).
 2. Start the process by selecting your monthly plan. If you have an AT&T SIM card, you **must** choose an AT&T monthly plan. If you have a Verizon SIM card, you **must** choose a Verizon monthly plan.
 3. Choose your subscription plan from the options that appear in the drop down menu. Details of the plan will be displayed on the left, based on your plan selection.
 4. Enter your email address and create a unique password.
 5. A credit card must be used for this transaction. Enter your credit card details.
 6. If your billing address and your postal address are the same, click the box indicated and the fields will automatically populate with your billing address. If it is different, enter your alternative address details.
 7. Enter your billing contact phone number using no spaces or characters.
 8. Click the box to indicate that you agree with the terms & conditions. You cannot proceed until this box is clicked.
 9. Once all the correct information has been entered, the INCOMPLETE button will change to SIGN-UP. Click on the SIGN-UP button to proceed with the registration process.
- If the INCOMPLETE button hasn't changed to SIGNUP, then look for any fields which are NOT outlined in green. Any field NOT outlined in green will need attention.
10. A new window will pop up, confirming the creation of your account. Check your email for further instructions on how to set up your service or log into your new account to access your account and subscription services.



Dejavoo Payment Software Solutions

Welcome to Dejavoo Systems

ALREADY REGISTERED?
If you're already a registered user, you may access your online account by clicking the login button on the right. [Login](#)

NOT REGISTERED YET? DO IT NOW!
Complete the registration form below to create your account today.

Registration Form

CHOOSE A PLAN
We have just the wireless SIM card plan to suit your needs. Choose from our variety of options, designed for low and high usage customers.

All purchases and charges will be billed to your payment method on file.

Your data plans are pooled across all of your Dejavoo terminals. If you have 3 active terminals, each on a 10MB plan, then you have a total allowance of 30MB of data which can be used equally across all 3 or entirely by 1.

* NOTE: The pooled data applies only for active SIMs within the same Data Plan.

Plan Details

\$7.50 Monthly for 1MB of data per month and \$2 per MB overages.

AT&T Monthly Plans
Choose a Subscription Plan
✓ AT&T Lite (1MB)
AT&T Deluxe (10MB)
AT&T Ultimate (100MB)
AT&T Supreme (1GB)

PROVIDE A USERNAME & PASSWORD
Please choose a username and password that you'll use to access your online account. Your username must be a valid email address that you can access.

Your password must be at least 6 characters in length, may contain numbers, letters, and a few reserved special characters \$@%#.* and space, but they are not required.

ADD YOUR PAYMENT INFORMATION
A valid payment method is required in order to process your order. Your card on file will be billed based on your order.

PROVIDE YOUR MAILING ADDRESS
The Postal Address at which you'll receive and operate your equipment.

If your billing address and your postal address are the same, just check the box to indicate they are the same.

TERMS and CONDITIONS
Please review the provided terms and conditions and check the box below as your acknowledgement that you agree to our terms of service.

10 SUCCESSFUL

Your Account Has Been Successfully Created!

Check your email for our welcome letter and further instructions on how to setup your service with us.

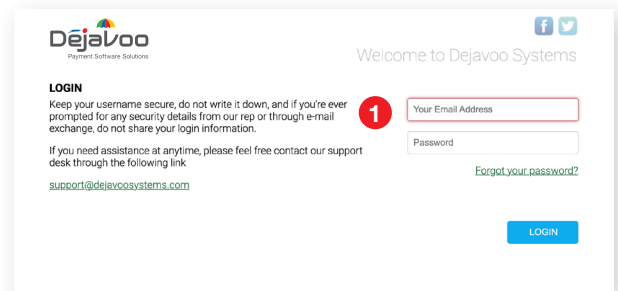
You will now be redirected to our login page where you can access your account and subscription services.

OK

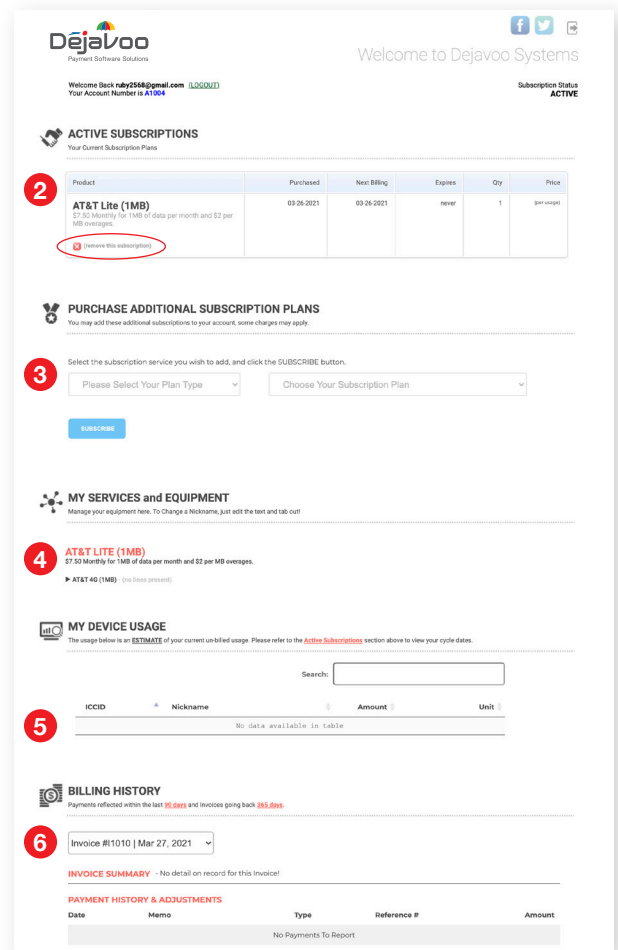
General Account Information

Log into your account to view or make changes to your account.

1. Once you are registered, you can log into your account at any time by entering your email address and password to access your:
 - Active subscriptions
 - Option to add additional subscription plans
 - Services and equipment
 - Device usage
 - Billing history
 - Credit card information
 - Account profile
 - Change your password
2. **Active subscriptions:** View details of any of your active subscription plans and remove subscriptions you no longer require (see page 4 for details).
3. **Purchase additional subscriptions plans:** Add an extra subscription service by selecting a Plan Type and Subscription Plan (see page 4 for details).
4. **My services and equipment:** Manage your services and equipment, including activation of subscription services (see page 5 for details).
5. **My device usage:** View estimated un-billed usage (see page 5 for details).
6. **Billing history:** Check your billing and payments within the last 90 days and invoices going back 365 days (see page 6 for details).



The login page features the Dejavoo logo and social media icons. It includes a 'Welcome to Dejavoo Systems' message and a 'LOGIN' button. A red circle '1' highlights the 'Your Email Address' input field. Below the email field is a 'Password' field and a 'Forgot your password?' link. A support email address, support@dejavoo.com, is also visible.



The dashboard shows the user's account information, including their email and account number. It features several sections: 'ACTIVE SUBSCRIPTIONS' with a table of current plans, 'PURCHASE ADDITIONAL SUBSCRIPTION PLANS' with a dropdown menu for selecting a plan type and subscription plan, 'MY SERVICES and EQUIPMENT' with a search bar, 'MY DEVICE USAGE' with a search bar, and 'BILLING HISTORY' with a dropdown menu for selecting an invoice. Red circles '2' through '6' highlight specific elements in each section.

Product	Purchased	Next Billing	Expires	Qty	Price
AT&T Lite (1MB) \$7.50 Monthly for 1MB of data per month and \$2 per MB overages	03-26-2021	03-26-2021	never	1	see next

ICCID	Nickname	Amount	Unit
No data available in table			

Date	Memo	Type	Reference #	Amount
No Payments To Report				

General Account Information

- 7. Credit card information:** View your current credit card information or change your credit card information and save it (see page 6 for details).
- 8. Account profile:** View your account profile or make changes to your profile (see page 6 for details).
- 9. Change your password:** Change your password periodically to ensure the privacy of your account is maintained (see page 7 for details).

The screenshot displays a user interface for account management, divided into three sections:

- CREDIT CARD INFORMATION:** This section includes a red circle with the number 7. It contains input fields for the cardholder's name (Jane Doe), card number (xxxx-xxxx-xxxx-0123), expiration date (12/2022), address (2100 Jones Avenue, Brooklyn), country (US - United States), state (NY-New York), and zip code (71822). A blue "Save" button is located at the bottom right.
- YOUR ACCOUNT PROFILE:** This section includes a red circle with the number 8. It contains input fields for first name (Jane), last name (Elizabeth), and a middle name (Doe). It also includes a business name (Jane's Coffee Shop), address (2100 Jones Avenue, Address Line 2, Brooklyn), country (US - United States), state (NY-New York), and zip code (71822). Email (ruby2568@gmail.com) and phone (8772356782) fields are also present. A blue "Save" button is at the bottom right.
- CHANGE YOUR PASSWORD:** This section includes a red circle with the number 9. It features a current password field (masked with dots), a "New Password" field, and a "Confirm Password" field. A blue "Save" button is at the bottom right.

Active Subscriptions

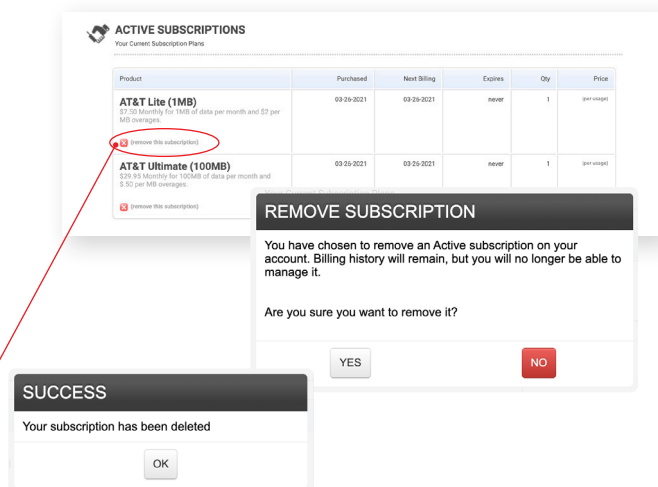
View details of any active SIM subscriptions and remove subscriptions you no longer require.

The Active Subscriptions window shows details of any subscriptions you are currently subscribed to and includes the following information:

- monthly fee
- amount of data
- overage fees
- when the subscription was purchased
- the next billing period
- expiration date
- quantity
- price

A subscription can be cancelled by clicking the red 'X' below the subscription listing. When clicked, a window will pop up asking you to confirm the cancellation, followed by another window confirming the subscription's removal.

The red 'X' will only show up once ALL lines have been removed. You cannot remove a subscription which has either active or suspended lines on it.



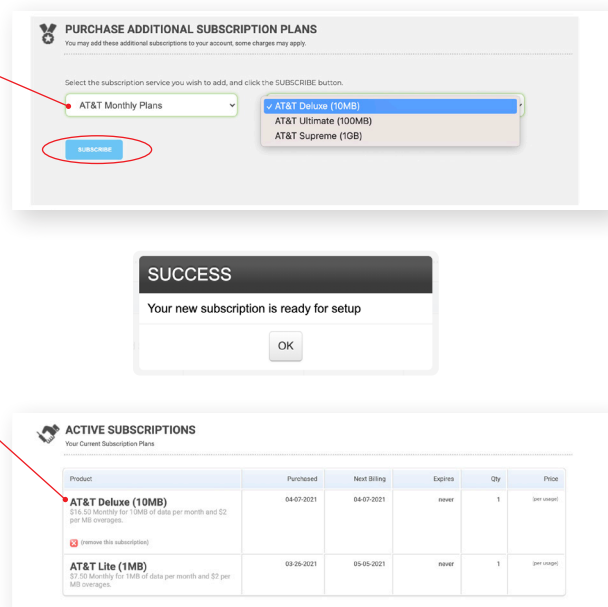
Purchase Additional Subscription Plans

Activate a new SIM subscription service by selecting a Plan Type and Subscription Plan.

Purchase added subscription services easily by selecting a Plan Type, followed by a Subscription Plan from the options that appear in the drop down menus.

Once you select the plan you require, click on the Subscribe button. A window will then pop up informing you that your subscription is ready for set up. Click OK.

Your new subscription plan will appear in your Active Subscriptions window.

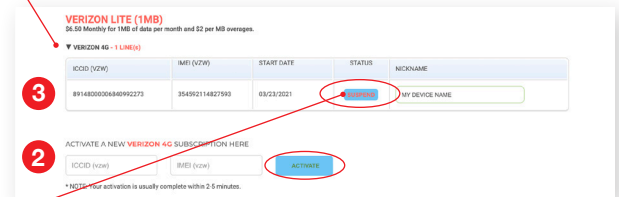
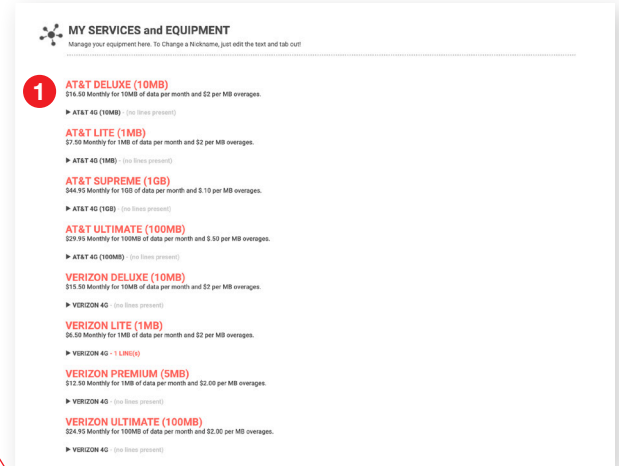


My Services and Equipment

Activate new subscriptions or manage the details of any current subscriptions.

1. Your list of subscriptions will appear in the My Services and Equipment section. Here you will be able to perform the following tasks:
 - Activate a new subscription
 - Add a device nickname
2. To activate a new subscription, click on the arrow that appears under the name of your subscription plan. The plan activation fields will appear requesting your ICCID (SIM card no.) number and your IMEI number. Enter these two numbers and then click the ACTIVATE button.
3. Once your subscription plan is activated, the details of the plan will be visible including:
 - ICCID number (SIM card no.)
 - IMEI number
 - Start date
 - Status of the subscription
 - Nickname

You can deactivate/suspend or reactivate your SIM card at any time with **NO FEE** incurred. To deactivate your SIM card click on the SUSPEND button.



Locate your IMEI number on the back of your Dejavoo terminal.

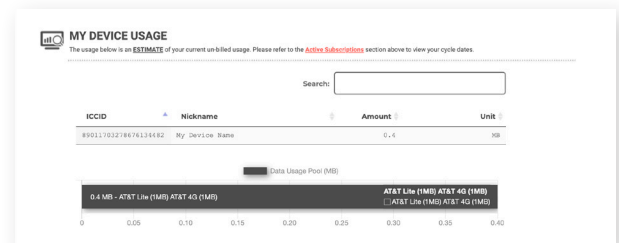


LOCATING YOUR IMEI NUMBER FROM WITHIN YOUR TERMINAL

1. Reboot terminal and when it says System Initializing, keep tapping the red X button repeatedly until you access PROGRAM MANAGER.
2. Press 0 to access SYSTEM MENU, if it asks for password it is 0106.
3. Press 5 for TEST UTILITY.
4. Press 9 for PRINTER and press OK.
5. Press 4 for IMEI INFO.
6. Printer will print IMEI #.
7. Keep hitting red X button until you are back to PROGRAM MANAGER.
8. Press OK to boot terminal.

My Device Usage

View unbilled SIM data usage.



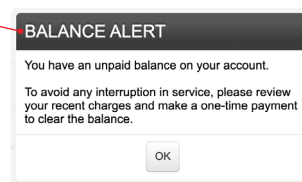
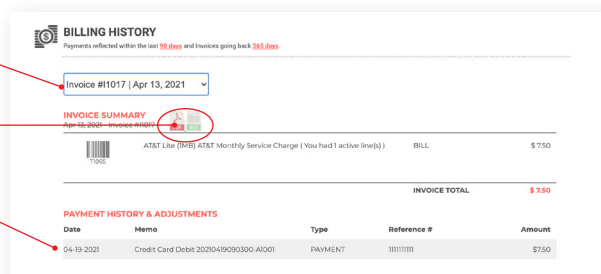
Billing History

Check your billing and payments within the last 90 days and invoices going back 365 days.

View past invoices by making a selection from the drop down menu at the top of the section. Invoices will be listed for up to one year from issue. You can also download a PDF or Microsoft Excel version of your invoice by clicking on the icon.

Your payment history for the selected time period will be listed below the invoice summary.

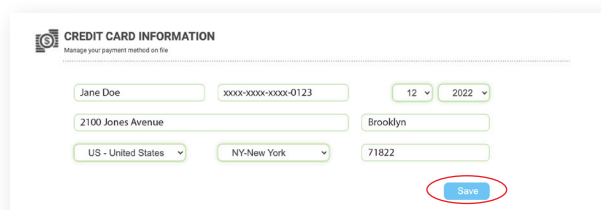
If you have an outstanding payment on your account you will be alerted by a pop up window which will appear when you log into your account.



Credit Card Information

View or change your current credit card information.

Keep your payment information up to date easily by entering your new card details into the fields shown. Make sure to click the SAVE button when complete.

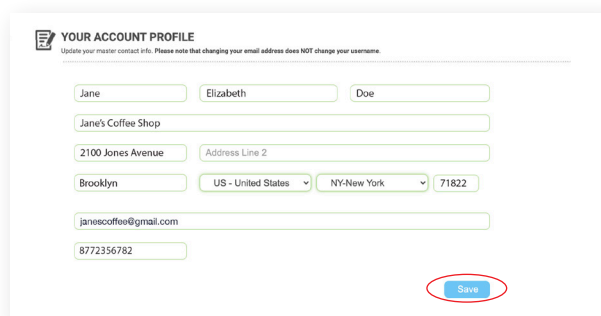


Your Account Profile

Update your master contact information.

Keep your personal information up to date easily by entering your details into the fields shown. Make sure to click the SAVE button when complete.

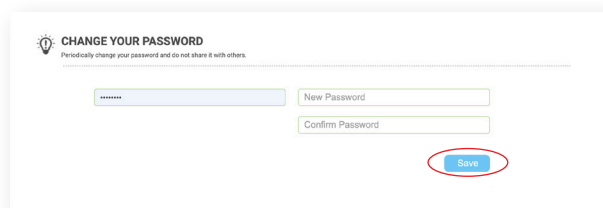
Please note: changing your email address DOES NOT change your username.



Change Your Password

Change your password periodically to ensure the privacy of your account is maintained.

Ensure that your privacy is protected by changing your password from time to time. Simply enter a new password into the top field and then confirm it in the second field. Make sure to click the SAVE button when complete.



Updating your SIM card parameters in STEAM

In STEAM the following information must be reflected in the TPN:

1. The corresponding APN (Access Point Name) for AT&T or Verizon. You must manage a parameter visible in CoreCp called Local_Settings_GPRS_Access_Point and set it as “vzwinternet” for Verizon, or “iot0119.com.attz” for AT&T.
2. The Verizon or AT&T carrier name from the drop down Local_Settings_GPRS_Carrier to match the SIM card you have purchased from Dejavo Systems (AT&T or Verizon).

