

2023–24

Residential Living Handbook

Community Standards of Conduct

For Mansfield Molyet Village Apartments



THE OHIO STATE UNIVERSITY

OFFICE OF STUDENT LIFE
HOUSING AND RESIDENCE EDUCATION

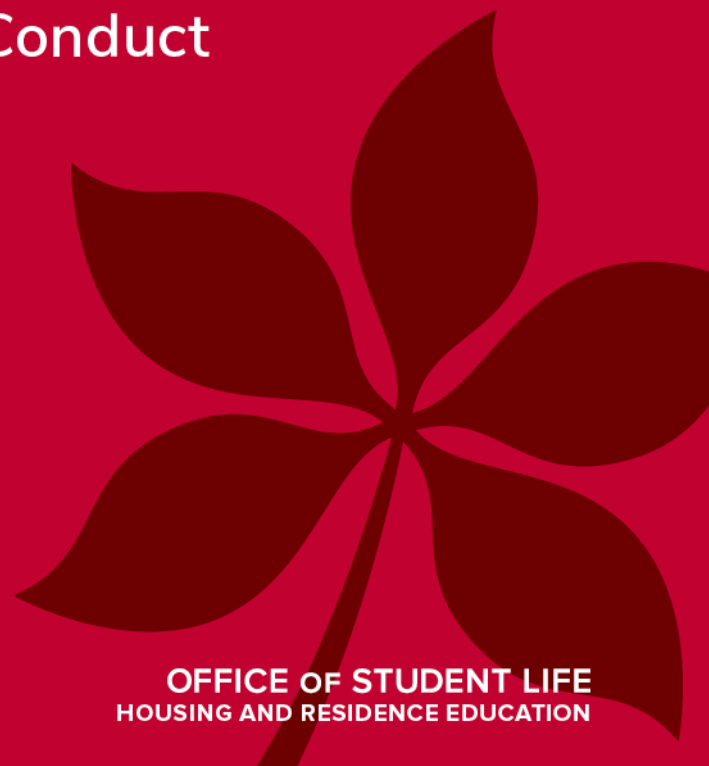


Table of Contents

COMMUNITY STANDARDS OF CONDUCT IN THE RESIDENCE HALLS	5
HOW THE COMMUNITY STANDARDS OF CONDUCT ARE APPLIED	5
RESIDENTS' RIGHTS	5
RESIDENTS' RESPONSIBILITIES	5
1. DAMAGES AND LIABILITY	6
1.1 University Liability	6
(a) Acknowledgment of risks	
(b) Coverage	
(c) Loss of personal property	
(d) Damages	
12 Resident Liability	6
(a) Room Condition	
(b) Maintenance and Facilities requests	
(c) Repairs	
(d) Damages – mutual liability	
(e) Damages – individual liability	
(f) Room Condition/move-out	
(g) Door security	
(h) Damages to public areas	
(i) Repeated/excessive damages to public areas	
(j) Reporting vandalism/public indecency	
(k) Apartment cleaning	
(l) Damage charges to residents	
2. UNIVERSITY SERVICES, PROPERTY, APPLIANCES AND EQUIPMENT	7
21 Keycards/Building Access Cards	7
(a) Loaner keycards	
(b) Key duplication	
(c) Replacement locks and keys	
(d) Loaner keycards	
(e) Replacement lock procedures	
(f) Locks	
22 University-Provided Room Furnishings and Appliances	7
(a) Safety	
(b) Transferring furniture	
(c) Cleanliness	
23 Vending, Laundry and Game Equipment	7
(a) Tampering	
(b) Requests	
24 Windows and Doors	7
25 Theft	7
(a) University services	
(b) University property	
(c) Personal property	
26 Outdoor University Property	7
(a) University services	
(b) University property	
(c) Personal property	

3.	PERSONAL PROPERTY, APPLIANCES AND EQUIPMENT	8
3.1	Appliances	8
	(a) Acceptable appliances	
	(b) Heating elements	
	(c) Use of appliances	
	(d) Banned appliances	
	(e) Extension outlets	
	(f) Extension cords	
	(g) Multiple plugs	
	(h) Holiday lights	
	(i) Appliances in specific housing units	
	(j) Hoverboards	
	(k) Drones and UAS	
3.2	Discarding of Personal Property	8
	(a) Item storage	
	(b) After Hours check-out	
3.3	Technology Usage	9
	(a) University computing resources	
	(b) Illegal downloads	
	(c) Terms of use	
	(d) Misuse of resources	
	(e) Unauthorized services	
	(f) Firewall/network services	
	(g) Tampering	
	(h) Network trafficking	
	(i) Distribution of images	
	(j) Satellite dishes	
3.4	Bicycles and Motorcycles	9
3.5	Apartment/Room Furnishings	9
	(a) Lofts	
	(b) Carpet	
	(c) Waterbeds	
	(d) Structural modifications	
	(e) Wall/ceiling-mounted lights/fans	
	(f) Common area furniture	
	(g) Removal of furniture	
	(h) Room Paint/Wallpaper	
	(i) Window Coverings	
3.6	Pets	10
	(a) Service, Assistance, Emotional Support or Therapy Animals	
3.7	Exercise Equipment	10
3.8	Trash	10
3.9	Diesel Equipped Vehicles	10
4.	RESIDENT PRIVACY AND BEHAVIOR	11
4.1	Access to residence halls and apartments	11
	(a) Access	
	(b) Search of university premises	
	(c) Search and seizure of evidence	
4.2	Alcohol	11
	(a) Compliance	
	(b) Underage possession/consumption	

	(c) Prohibited items	
	(d) Proper identification	
	(e) False identification	
	(f) Supplying to underage individuals	
	(g) Open containers	
	(h) Group events	
	(i) Common source containers	
	(j) Misuse/abuse of alcohol	
	(k) Games involving alcohol are prohibited	
4.3	Amnesty	12
4.4	Drugs	12
	(a) Compliance	
	(b) Reporting to staff	
	(c) Misuse/abuse of substances	
4.5	Gambling	12
4.6	Noise	12
	(a) Quiet hours	
	(b) Courtesy hours	
	(c) Speaker/sound equipment	
	(d) Speakers and windows	
	(e) Yelling	
	(f) Exam week quiet hours	
4.7	Smoking and the Use of Tobacco Products	13
	(a) Smoking – university	
	(b) Smoking – residence hall	
4.8	Dining Services	13
	(a) Food throwing	
	(b) Dining equipment	
	(c) Food items	
5.	GUESTS AND VISITATION	13
5.1	Guest Behavior	13
	(a) Guest Hosts	
	(b) Rights of Roommates	
	(c) Guest Escorts	
	(d) Guest Bathrooms	
	(e) Key Use	
	(f) Guest ID	
5.2	Guest Safety and Security	13
	(a) Fire Safety	
	(b) Host Guidelines	
5.3	Overnight Guests	14
	(a) Visit Limits	
	(b) Beds	
	(c) Lounges	
5.4	Visitation Guidelines	14
6.	SALES AND SOLICITATION	14
	(a) Information	
	(b) Postings/flyers	
	(c) Student publications	
	(d) Signs	
	(e) Mail	
	(f) Operating a business	

- (g) Telephone solicitation
- (h) Door-to-door sales
- (i) Food delivery
- (j) Research projects
- (k) Packages requiring 21+ signatures

7.	SAFETY	14
	911 Emergency Telephone Network	14
7.1	Firearms and Weapons	14
	(a) Possession of firearms/weapons	
	(b) Possession of fireworks	
	(c) Obligation to report	
	(d) Misuse of weapons	
7.2	Fire Prevention	15
	(a) Setting fires	
	(b) False alarms/reporting	
	(c) Evacuation procedures	
	(d) Grills	
	(e) Open flames	
7.3	Identification	15
7.4	Personal Safety	15
	(a) Disruptive behavior	
	(b) Wall/ceiling hangings	
	(c) Hazardous materials	
	(d) Recycling	
	(e) Unauthorized areas	
	(f) Elevator Safety	
	(g) Elevator Incidents	
	(h) Elevator emergency item recovery	
7.5	Traffic Safety	16
7.6	Parking Policy	16
7.7	Self-Care	16
8.	MOVE-IN, MOVE-OUT AND BREAK PERIODS	16
	(a) Move-in day	
	(b) Autumn semester	
	(c) Spring semester	
	(d) Graduating seniors	
	(e) Break periods	
	(f) Room/apartment temperature	
9.	MAIL AND PACKAGES	17
9.1	General Information	
9.2	Additional Package Information	

COMMUNITY STANDARDS OF CONDUCT IN THE RESIDENCE HALLS

We want you to look back on your time at Molyet Village with memories of success—good friends, good times and good grades. Ohio State and Housing and Residence Education have established guidelines to help students live together successfully. These rules and policies include Community Standards of Conduct, published here; Terms and Conditions and Undergraduate Addendum, published in their entirety on the Housing and Residence Education website (housing.osu.edu); and the Code of Student Conduct, available at studentlife.osu.edu/csc, which applies to the conduct of all registered students and registered student organizations.

HOW THE COMMUNITY STANDARDS OF CONDUCT ARE APPLIED

Housing and Residence Education staff members, as well as the various governing bodies within the university, rely on Community Standards of Conduct as a guide to help define acceptable behavior on issues related to university and resident property or resident behavior. Residents who violate policies may be held accountable for their behavior, up to and including termination of

their contract or housing agreement in accordance with the notice and hearing procedures set forth in the Code of Student Conduct and/or the Ohio Revised Code 5321.031, "Termination of Student Tenant Rental Agreements." Once an alleged violation of policy is reported, the student(s) alleged to be involved is asked to meet with the housing coordinator or designee to discuss the violation. During this meeting, the administrator may determine whether an individual intervention, community intervention or judicial hearing is warranted.

Residence hall officials may refer cases involving suspected violations of these standards to the Office of Student Conduct. For more information regarding the Code of Student Conduct, visit trustees.osu.edu/rules/code-of-student-conduct/.

RESIDENTS' RIGHTS

As members of the residential community, you have the right to expect the following:

- The ability to sleep, read and study, free from undue interference, unreasonable noise and other distractions.
- Personal privacy within the limits of Molyet Village.
- A clean living environment.
- Freedom from harassment, as defined in University Policies 1.10 and 1.15, so sufficiently severe, persistent, or pervasive such that it unreasonably interferes with, denies, or limits an individual's ability to participate in or benefit from the university's education and employment programs and activities.
- Assistance and support resources from housing staff.

RESIDENTS' RESPONSIBILITIES

As members of the residential community, you have the responsibility to:

- Help maintain an environment conducive to academic pursuit.
- Treat fellow residents and housing staff with respect, consideration and cooperation
- Accord every resident personal dignity and report incidents of racial or other discrimination or harassment to housing staff.
- Understand and comply with all university and housing policies and regulations.
- Resolve personal and community issues in a calm and diplomatic manner.
- Take action by addressing any situation with a housing staff member or a fellow resident (if you feel comfortable) when it interferes with your rights or the rights of others.
- Exercise an individual commitment to personal and community security.

Handbook Policies

1. DAMAGES AND LIABILITY

1.1 University Liability

- (a) The university acknowledges, and the resident is hereby made aware, that criminal activity, personal injury and theft occur and the risk exists for such future occurrences on university premises, specifically within and around residence halls and adjacent dining facilities. Therefore, the resident agrees to assume responsibility for their own personal safety and security, as well as for their own personal belongings.
- (b) In order to reduce the financial burden of replacing personal belongings after such unexpected events, or accidental damage to the property of others, including university property, residents are strongly encouraged to obtain appropriate coverage, including renter's insurance. Ohio State does not endorse any specific insurance company and recommends that you consult with your current insurance provider regarding appropriate coverage options, including renter's insurance.
- (c) The university does not assume responsibility for any resident's, guest's or other person's loss of money or valuables or for the loss of or damage to property due to natural and unnatural causes (i.e., flooding, fire, etc.) or injuries, personal or otherwise, sustained on or about the residence halls and adjacent dining facilities. As stated in the Housing Contract, the university encourages students to contact local insurance carriers concerning the availability of protection against such losses.
- (d) Residents must pay charges for damages levied against them by Housing and Residence Education. Residents who do not pay charges may be subject to university disciplinary action.

1.2 Resident Liability

- (a) Upon arrival, each resident of a room or apartment must inspect the condition of items in the room/ apartment/suite. A service request (s2f.osu.edu) should be submitted within 7 days for any University property that is damaged and that requires repair or replacement.
- (b) The student or staff member, in order to initiate repair or replace damaged objects, must complete service requests. Service requests may be submitted online by selecting "Maintenance/Facilities Request" on the menu bar of the Housing and Residence Education web page (housing.osu.edu).
- (c) Maintenance and housekeeping staff members repair, replace or adjust university equipment or property. Residents are not permitted to do so.
- (d) All residents of a room or apartment are held mutually liable for damages to the room or apartment once occupancy is established.
- (e) An individual resident of a room or apartment is solely liable for damages to the room or apartment when individual responsibility for the damages can be clearly established.
- (f) It is the resident's responsibility to complete a service request (s2f.osu.edu) within one week of move-in, to notify staff of any needed repairs in the assigned apartment/room/suite. Rooms, apartments, or suites must be in the same condition upon resident departure as they are upon arrival.
- (g) Residents are responsible for locking their room and apartment doors. Residents may be held accountable for loss of personal belongings or university property if their room or apartment doors are not properly secured. Properly secured means the door is closed and locked.
- (h) Residents are held liable for damages to public and semipublic areas of apartment complex and grounds when individual or group responsibility for the damages can be clearly established. Residence hall elevators are considered part of the residence hall's public areas. Elevator tampering includes, but is not limited to, graffiti, pushing the emergency bell when there is no emergency or purposefully stopping the elevator by jumping or other means.
- (i) When individual or group responsibility for repeated or excessive damages to public areas of the apartments cannot be established, all residents of the apartments are held financially liable for those damages. This policy is in accordance with the Terms and Conditions of the Housing Contract.
- (j) Residents who observe vandalism within and around Molyet Village and fail to report the vandalism to a housing staff member may be held financially liable for the damages and subject to university disciplinary proceedings and/or criminal charges.
- (k) Apartment residents are responsible for cleaning on a regular basis. To ensure health and well-being and to protect the condition of the apartment, residents should conduct routine cleaning, with special attention to food preparation areas, bathrooms and trash containers.
- (l) Residents may be charged for damages, including damage resulting from the resident's acts or omissions, whether accidental or not. The university encourages students to contact local insurance carriers concerning the availability of protection against liability resulting from accidental damage to personal property, property

of other residents and/or university property.

2. UNIVERSITY SERVICES, PROPERTY, APPLIANCES AND EQUIPMENT

University services, property, appliances and equipment are available to residents for their use while living on campus.

21 Keys

University room and apartment keys are issued to the assigned occupants of a room or apartment. Residents may not lend their keys to anyone. Lost or missing keys must be reported as soon as possible to housing staff. If a key should be lost, the resident will be charged \$105 for one assigned key and \$175 for both assigned keys. (See section 14 of the Terms and Conditions of the Residence Halls Contract.)

- (a) It is a violation of state statutes and university regulations to duplicate keys or key cards to any apartment bedroom or exterior door.
- (b) Residents are financially responsible for the cost of changing locks and producing keys to apartment doors and mailboxes if applicable if they do not return their apartment and/or mailbox keys when they check out of the apartment.
- (c) Residents who accidentally lock themselves out of their rooms or apartments may borrow keys for a limited time by presenting their university identification at the housing office.
- (d) Locks may not be changed or added without prior written permission of Housing and Residence Education. Locks and the appropriate keys must be left in place upon vacating the premises.

22 University-Provided Room Furnishings and Appliances

- (a) Room, apartment or patio furnishings provided by the university may be arranged in any reasonable manner that does not endanger resident safety, with the exception that any furnishing bolted to a wall or floor, which must remain in its original position. This includes closet and bedroom doors.
- (b) Room or apartment furnishings provided by the university may not be transferred or interchanged among rooms, apartments or public areas. Residents may be billed for missing furnishings upon checkout from the room or apartment.
- (c) All university-provided appliances (microwave, refrigerator, freezer, stove, dishwasher washer and dryer where applicable) must be cleaned and in the same working condition upon departure as they were upon arrival.
- (d) All university-provided furniture must remain in the room/apartment and in the same working condition upon departure as they were upon arrival.

23 Vending, Laundry and Game Equipment

The Molyet Village Apartments are equipped with their own washers and dryers. Washers and dryers in the residence halls are available at no charge. Laundry facilities are available only to those living in university housing. The Molyet Village Office has games that are available for the convenience of the residents. Please fill out our online service request for inoperable machines and appliances.

- (a) Tampering with or maliciously damaging any machine, appliance, or game equipment is prohibited.
- (b) Please fill out an online service request for inoperable machines and appliances. Service request can be made at <https://fod.osu.edu/make-request>.

24 Windows and Doors

For reasons of safety and design, stops or seals on window screens and doors may not be loosened or removed. Residents will be assessed for the cost of window screens, stops or seals that they damage or otherwise cause to be replaced. Nothing may hang or be thrown from a window. (Refer to 3.4(i) for more on windows)

25 Theft

Theft, or the unauthorized use or possession of university property, services, resources or the property of others is a serious offense — one that will be investigated and may be punished to the full extent of university policy and federal, state and local laws and ordinances.

- (a) Theft of university services includes, but is not limited to, network access, cable/philos accounts and BuckID accounts or services.
- (b) Theft of university property includes, but is not limited to, furnishings and traffic control devices (including traffic cones and signage).
- (c) Residents may not use another's personal property without prior authorization, including, but not limited to, another's computer database services or BuckID account.

26 Outdoor University Property

- (a) Residents may not use outdoor university property for personal use, including water spigots and

electrical outlets unless special permission has been granted by Housing and Residence Education.

- (b) Students are not permitted to permanently install or stake fixtures into university ground, such as but not limited to flagpoles, or to the exterior structures of buildings.

3. **PERSONAL PROPERTY, APPLIANCES AND EQUIPMENT**

Residents may bring some personal property, appliances and equipment to campus for use in their rooms or apartments, provided that such property, appliances and equipment do not endanger resident safety, restrict reasonable freedom of movement within shared living space and do not violate the policy guidelines outlined below. These policy guidelines were developed with consideration for resident needs and safety, as well as with consideration for the structural design of residence hall facilities.

31

Appliances

- (a) Residents may use some personal appliances within their rooms or apartments, provided the appliances and their power cords carry Underwriters' Laboratory approval and are in good condition. Power cords and appliances must be in good working order for the safety of all residents and facilities.
- (b) Residents may use the following appliances in their rooms or apartments: clocks, stereos, televisions, fans, personal computers, lamps and the university-provided appliances.
- (c) Residents, exercising reasonable caution, may use the following appliances in their rooms or apartments: pod-style coffee makers, hot air popcorn poppers, irons and hair appliances.
 - If the appliance has a heating element, the element must be enclosed inside the appliance.
 - Appliances are to be used on a noncombustible surface (special pads can be purchased from local department stores) and never on bedding, upholstery or wood surfaces.
- (d) Appliances should be attended while in use and unplugged when not in use.
- (e) Residents may not use the following appliances in the apartment complex: including but not limited to 3D printers, electric or gas grills, electric blankets, heating pads, space heaters, sun lamps, air conditioners, popcorn popper other than a hot air popcorn popper, and air fryers (except in apartments with kitchens).
- (f) An extension outlet bar equipped with a circuit breaker is the recommended extension device. Cords should never be placed across aisles, wrapped around metal fixtures or furniture, run through doorways, or under carpet or bedding.
- (g) Residents may not use any extension cord on a permanent basis.
- (h) Octopus plugs or other multiple plugs are prohibited.
- (i) Holiday lights may not be connected to anything other than a wall socket or extension device with a circuit breaker. Holiday lights may not be stapled to walls or ceilings.
- (j) Residents living in Molyet Village and exercising reasonable caution may use additional appliances in the kitchen areas of their living quarters. Students should consult with their housing coordinator (or assistant housing coordinator) for clarification of exceptions.
- (k) The misuse or tampering of university provided heating or cooling elements including but not limited to water heaters and air conditioning units is a violation of the handbook
- (l) Hoverboards, and similar lithium battery self-balancing personal transportation devices (such as electric scooters), are not permitted to be used in any residence hall, including rooms, suites, hallways, or any public space. However, they may be charged in private rooms only if the device has been certified by the Underwriters' Laboratory (UL).

Additionally, follow these guidelines for all lithium battery self-balancing personal transportation devices:

 - Observe charging of device at all times and do not charge overnight
 - Do not charge a device overnight or in a separate room where one cannot observe it at all times
 - Charge and store in an open, dry area away from combustible materials
 - Do not charge directly after riding; first allow the device to cool
- (m) Drones and micro drones are not permitted to be used in any residence hall including rooms, hallways, suites or any public space. Use of drones and similar Unmanned Aircraft Systems (UAS) on Ohio State property are subject to requirements found in Ohio State's UAS policy found at <http://go.osu.edu/uas-policy>. All flights must have prior university permission as per policy.
- (n) The use and/or storage of motorized scooters, including battery operated ones, are prohibited in residence halls.

32

Discarding of Personal Property

- (a) Any items, including but not limited to personal property, left behind in the contracted residential space will be stored on a temporary basis for 7 days and then discarded if not claimed and retrieved by the resident. The University is not able or responsible to ship items left behind by residents or guests.
- (b) Residents who do not follow the approved check out process will have any remaining items discarded either immediately after vacating their room/suite/apartment or the contract termination date.
- (c) The Ohio State University is not liable for personal items left behind in public spaces. Personal items left behind in public spaces within the facility may be discarded. All personal items remaining in the laundry facilities that are not actively being laundered will be removed and discarded at 10am on Tuesdays.

33

Technology Usage

The Ohio State University, through Housing and Residence Education, provides network connection services in student rooms, apartments and other university-owned housing facilities.

- (a) Use of this service is a privilege, and it is the responsibility of each user to utilize these services appropriately. By connecting a host/computer to ResNet, users are bound to and required to adhere to all aspects of The Ohio State University Policy on Responsible Use of University Computing Resources, found at <https://ocio.osu.edu/sites/default/files/assets/Policies/Responsible-Use-of-University-Computing-and-Network-Resources-Policy.pdf>, as well as any and all university, city, county, state and federal regulations.
- (b) Housing and Residence Education cooperates with the Office of Chief Information Officer (OCIO) in the compliance of all federal and state laws; all university rules and policies; and all applicable contracts and licenses including, but not limited to, laws of libel, privacy, copyright and trademark. Included in such laws, rules, policies, contracts and licenses is piracy or copyright infringement, as in the case of illegal downloading of music, software, etc.
- (c) In addition, users of ResNet at Ohio State are required to adhere to the following terms of acceptable use. Any actions that are deemed a violation of these policies may result in a termination of services, and/or monetary fine and/or judicial or criminal sanctions.
- (d) Residents will refrain from abuse and excessive use of the finite resources and hosts connected to ResNet and the Ohio State network. Users will also refrain from abuse and excessive use of hosts and services outside of ResNet and Ohio State.
- (e) As the intent of ResNet is to provide residents with access to outside services, users will not attempt to run any unauthorized services.
- (f) Residents will not attempt to circumvent the ResNet firewall or any other established network services.
- (g) Residents will not modify or tamper with any ResNet network wiring, hardware or jacks.
- (h) Residents are responsible for all network traffic originating from their host.
- (i) Using electronic or other means to make a video or photographic record of any person in a location where there is a reasonable expectation of privacy without the person's prior knowledge, when such a recording is likely to cause injury, distress or damage to reputation is prohibited. This includes, but is not limited to, taking video or photographic images in shower, residence hall rooms and restrooms. The storing, sharing and/or distributing of such unauthorized records by any means is also prohibited.
- (j) Residents may not bring or install satellite dishes in or on university and/or Housing and Residence Education property.

34

Bicycles and Motorcycles

- (a) Bicycles that residents bring to campus may be stored outdoors in one of the bicycle racks provided. Bicycles may not be stored in residents' rooms or apartments or ever ridden in the building.
- (b) Motorcycles may not be stored in resident's apartments, on sidewalks, on apartment patios or balconies or under pavilions. Excessive noise related to or emitted from motorcycles, including, but not limited to stereos, engines or tires (e.g., "peeling out") is prohibited.

35

Apartment Room Furnishings

Residents may add limited personal furnishings to their apartments, provided that the furnishings neither restrict reasonable freedom of movement within shared living space nor endanger resident safety.

- (a) Lofts are prohibited.
- (b) Residents may carpet their rooms or apartments if they are not already carpeted.
 - Carpet may not have foam backing, and carpet padding is not permitted.
 - Residents may not modify university property to accommodate carpet. They may not use double-sided or other tape, glue, adhesive or nails in carpet installation.
 - Residents who install carpet must remove it before checkout and haul it away from campus. Housing staff members may have information about local agencies that will haul carpet away.
 - Residents are assessed for damages caused by carpet and for any special housekeeping services made necessary by installation or removal.
- (c) Waterbeds, pools of water and water chairs are not permitted in rooms or apartments, or on patios, balconies or apartment grounds.
- (d) In personalizing rooms or apartments, residents may not rewire them or otherwise modify electrical outlets, switches, fixtures or wall coverings.
- (e) Installing wall/ceiling-mounted electrical items (including, but not limited to, fans, lights, etc.), is prohibited. LED lights with removable adhesive backing is prohibited.
- (f) Residents may not move university furniture from public areas to their rooms or apartments.
- (g) Residents may not remove university furniture or fixtures (including doors) from their rooms or apartments.
- (h) Room painting or wallpapering are not permitted.
- (i) Windows must remain clear from obstruction and university window coverings need to be visible from the

outside. Posting, hanging or otherwise displaying signage, lighting or other materials in or around the residence hall windows or on university window coverings is not permitted.

- (j) Trampolines, exercise poles, hot tubs, stolen traffic signs, snow mobiles, or ATVs are not permitted
- (k) LED lights with removable adhesive backing is prohibited.

36 **Pets**

Residents may keep goldfish or nonhazardous tropical fish, but other types of pets are not permitted in the residence halls at any time. Remember to plan for your fish over break periods. Hazardous pet fish, such as piranhas, are not permitted. Aquariums must be unplugged before you leave. The temperature of the water will fluctuate, thus putting your fish at risk. Aquariums must be 20- gallon capacity or less.

- (a) Service, Assistance, Emotional Support or Therapy Animals in Ohio State University Facilities
 - The University has a general “no pets” policy in all of its buildings. Pets are allowed on the grounds when leashed and under control. Service Animals are generally allowed to accompany their handlers in any building or public space where their handlers are permitted. Emotional Support and Visiting Therapy animals may be allowed in specified areas of the University with advanced approval.

All animals are the responsibility of their handlers and should be under their control (in proximity to the handler and responsive to commands, in harness, leashed or in a carrier). An animal’s behavior is considered the responsibility of the handler; the animal will be held to the same basic standard of conduct as their handlers. If they are disruptive to university business or community behavioral expectations for educational, medical and residential environments handlers may be asked to correct the animal’s behavior or remove it from the environment. If you plan to live in a campus residence and utilize a Service Animal or Assistance Animal as you work with Housing and Residence Education on arranging housing, we ask that you provide a brief statement indicating:

- That you are a person with a disability and will be using a Service Animal;
- The primary service tasks the animal performs;
- All residents are required to provide documentation that they have had an appropriate medical exam and vaccinations; we ask the same of your service animal. Please submit a vaccination certificate or letter identifying your animal and indicating a clean bill of health and up to date vaccinations from your veterinary health provider.
- E-mail, Fax or Mail the statement to: Housing and Residence Education, housing@osu.edu, 614-292-8266 phone, 614-292-6906fax

If you have questions, would like assistance planning for a Service Animal on campus, need to arrange local veterinary care or have a concern about your treatment and access when accompanied by your Service Animal contact the Ohio State University ADA Coordinator at ada-osu@osu.edu, 614-292-6207

If you have questions or need assistance with a Service Animal in Training on campus, contact the ADA Coordinator at ada-osu@osu.edu, 614-292-6207

37 **Exercise Equipment**

- (a) Hand weights, free weights or other weight lifting equipment under 10 pounds may be used in resident rooms or apartments.
- (b) Other equipment can create safety, space and facility concerns and is prohibited, including equipment that attaches to or may impact the structure of the space or facility as determined by Student Life Facilities staff.

38 **Trash**

Residents must properly dispose of all room or apartment trash, including all recyclables, in university-provided dumpsters located outside the apartments. To avoid attracting insects and creating unpleasant odors, residents are expected to routinely remove trash to dumpsters. Trash may not be left on porches, balconies, patios, parking lots or in stairwells. Residents found to be improperly disposing of trash may be charged for its cleanup and removal.

- (a) Excessive trash kept within rooms or apartments may lead to removal and cleanup charges.

39 **Diesel Equipped Vehicles**

- (a) There is no priority parking for any vehicle. It is first come, first serve.
- (b) It is the responsibility of the student to unplug the vehicle prior to our contracted snow removal. The presence of the cords across sidewalks presents a danger while they are being cleared.
- (c) Cords must be plugged into external outlets and cannot be run under doors or out windows.

- (d) All extension cords must be reviewed by housing staff to ensure they are of adequate size to reduce the risk of fire prior to use. In addition, all cords must be UL Listed to comply with the requirements of Housing and Residence Education. Any cord found placed into use without this listing or without prior inspection will be unplugged by housing staff. Cords must be exterior grade, UL grade and grounded (3 prong) on each end. Cords can be brought into the Molyet Village Office during the hours of 8am-5pm weekdays for inspection.
- (e) Extension cords cannot be combined to achieve the necessary length.
- (f) It is the responsibility of the student to unplug the vehicle prior to our contracted snow removal. The presence of the cords across sidewalks presents a danger while they are being cleared. Questions regarding when snow removal is anticipated can be directed to the Molyet Village Office.
- (g) All cords must be covered with a shield to reduce the risk of trips. Lengths of shielding are available from the Molyet Village Office.
- (h) Cords must be plugged into external outlets and cannot be run under doors or out windows.

4. RESIDENT PRIVACY AND BEHAVIOR

41

Access to residence halls and apartments

The university respects residents' rights to privacy, and every effort is made to ensure privacy in Housing and Residence Education. A designated university official has the right to enter any part of the university premises, with or without notice, to perform reasonable custodial, maintenance and repair services, to recover university property, to inspect for damages or cleanliness or in case of emergency. In Housing and Residence Education, reasonable effort will be made to give a 24-hour notice before the service or inspection is performed. Please note that routine work and inspections occur during semester breaks.

- (a) A designated university official may enter and search university premises if there is reason to believe that the premises are being used for an illegal purpose or a purpose that violates health or safety regulations or interferes with normal university operation.
 - Evidence found in such a search might be confiscated and used in disciplinary proceedings.
 - In Housing and Residence Education, the designated university official shall be a housing coordinator, assistant housing coordinator, hall director, assistant hall director or assistant/associate director of Housing and Residence Education. When a housing coordinator enters and searches any residence as provided for under this paragraph, reasonable efforts must be made to have present a resident of the room or apartment being searched. (See the Code of Student Conduct.)
- (b) Law officials may enter, search and seize evidence in accordance with applicable law.

42

Alcohol

The legal drinking age in Ohio is 21. The university and Housing and Residence Education comply fully with all federal, state and municipal regulations regarding the sale, possession and consumption of alcoholic beverages.

- (a) Residents and their guests may not possess alcohol, including empty containers or consume alcohol in a manner inconsistent with either the policies of the university or those of University Housing or in violation of the Ohio Revised Code. Those found in violation must immediately dispose of the alcohol when requested to do so by residence hall staff or other university officials.
- (b) Residents 21 years of age and older may possess and consume legal beverages in private residence hall rooms and apartments (with the door closed) when such possession and consumption is consistent with the Ohio Revised Code (codes.ohio.gov/orc) and the Code of Student Conduct (trustees.osu.edu/rules/code-of-student-conduct/).
- (c) Cans, bottles, cartons and kegs may not be used as decorative items. In addition, those containers/items that promote the excessive and/or irresponsible use of alcohol (e.g., beer bong, funnels, etc.) are prohibited.
- (d) Individuals who bring alcoholic beverages into residence hall rooms and apartments must produce a driver's license or state identification card upon request as proof of eligibility to consume or possess alcohol. A university identification card is not acceptable for this purpose.
- (e) Students are not permitted to be in possession of any false identification or any identification card that does not belong to them.

- (f) Supplying alcohol to an underage person is illegal.
- (g) Open containers of alcohol and the consumption of alcohol in public areas such as porches, balconies, patios, stairwells and parking lots are prohibited.
- (h) Alcohol is prohibited at undergraduate group events within residence hall facilities, including Molyet Apartments.
- (i) Residents and their guests may not bring in or store kegs or similar containers that hold large amounts of alcohol in the residence halls or in their rooms/apartments.
- (j) The misuse (underage drinking, drinking in unauthorized areas, etc.) and the abuse of alcohol (drinking to an extent such that one's behavior and judgment are impaired or results in disruption of others) are prohibited, regardless of where the alcohol was consumed. The effects of alcohol misuse and abuse include excessive noise, interpersonal conflict and vandalism. The individual who misuses or abuses alcohol not only negatively affects the community but also endangers the individual resident.
- (k) To avoid the misuse and abuse of alcohol, games requiring or involving the consumption of alcohol are prohibited in Molyet Village Apartments and on Housing and Residence Education property.

43 **Amnesty**

- (a) At the university's discretion, amnesty may be extended to students who may be hesitant to report a violation of the code to university officials because they fear that they themselves may be accused of minor policy violations, including but not limited to underage drinking, at the time of the incident. If a student is granted amnesty, an educational discussion or other informal resolution may be considered, but no university conduct proceedings under this code will result.
At the university's discretion, amnesty may also be extended on a case-by-case basis for minor policy violations when students request assistance for others in need, including the person receiving assistance. If a student is granted amnesty, an educational discussion or other informal resolution may be considered, but no university conduct proceedings under this code will result. In cases of academic misconduct, need does not include the inability of a student to complete an assignment without assistance.

44 **Drugs**

The university and Housing and Residence Education comply fully with all federal, state and local regulations.

- (a) Use, production, distribution, sale or possession of drugs or controlled substances in violation of federal, state or municipal laws is prohibited by the university and is not permitted in the residence halls. This includes, but is not limited to, the misuse of prescription drugs.
- (b) Residents are responsible for reporting the use, production, manufacture, sale, distribution and/or possession of illegal substances within any area of the residence halls to housing staff.
- (c) In addition, the misuse of substances that present physical or psychological hazards to individuals is prohibited — including prescription drugs or over-the-counter medications.

45 **Gambling**

In accordance with the Ohio Revised Code 2915.02 (codes.ohio.gov) gambling in any form is not permitted within Housing and Residence Education or on university premises. Such activities include, but are not limited to, football parlays, card games involving money, lotteries, betting, bookmaking, games of chance, schemes of chance and raffles in which a ticket must be purchased.

46 **Noise**

Residents must understand and abide by quiet and courtesy hours.

- (a) Quiet hours are times when noise from speakers, televisions, computers and conversations must not be clearly audible in private rooms from areas such as hallways, adjoining rooms or through open windows.
 - Quiet hours begin at 9 p.m. Sunday through Thursday nights and at 1 a.m. Friday and Saturday nights. Quiet hours extend until 7 a.m. daily.
 - Residents may select a more restrictive quiet hours pattern within the time frames listed above. To select more restrictive quiet hours for a residence hall, residents participate in a community voting process initiated by the hall's government. At least 51% of all residents must vote for the

change to be effective.

- (b) Courtesy hours are all other times. During courtesy hours, residents are expected to keep from unduly interfering with anyone else's ability to sleep, read or study. Students who are asked to be quiet during courtesy hours are expected to do so.
- (c) The use of equipment—such as speakers, radios, amplifiers, sub-woofer speakers, video game equipment, car engines or musical instruments—in a manner that violates a standard of quiet conducive to study or sleep is not permitted.
- (d) Sound equipment or speakers may not be placed facing out of an open window or doorway. Sound equipment and speakers may not be placed on patios and balconies.
- (e) Yelling between buildings or creating noise on sidewalks or in the parking lots is prohibited.
- (f) Beginning the day after the last day of classes through the last day of exams, 24-hour quiet hours shall be in effect.

47 **Smoking and the Use of Tobacco Products**

- (a) Smoking and the use of tobacco are prohibited in or on all university owned, operated or leased property including vehicles. Tobacco is defined as all tobacco-derived or containing products, including and not limited to, cigarettes (e.g., clove, bidis, kreteks), electronic cigarettes, vapes, cigars and cigarillos, hookah smoked products, pipes and oral tobacco (e.g., spit and spitless, smokeless, chew, snuff) and nasal tobacco (e.g. snus). It also includes any product intended to mimic tobacco products, contain tobacco flavoring or deliver nicotine other than for the purpose of cessation.
- (b) Smoking, vaping and the use of tobacco is not permitted in Molyet Village Apartments. This includes, but is not limited to, the following: student rooms, hallways, doorways, restrooms, stairwells, trash rooms, courtyards, sidewalks, bike paths and parking lots.

48 **Dining Services**

Dining Services has a strong commitment to providing a pleasant environment for all in dining operations.

- (a) Initiating or participating in throwing food, drinks or eating utensils is prohibited.
- (b) No dining equipment, including, but not limited to serving/eating utensils and dishes, may be carried out of the dining commons area
- (c) Food items, other than those permitted and advertised as such in the dining commons, may not be carried out.
- (d) BuckIDs are not to be shared for food services. A traditional meal plan is purchased for one user, and access or attempt to access a dining hall by anyone other than the BuckID account holder is not permitted and may be referred to Office of Student Life Student Conduct, OSU Police Division and/or the appropriate office for further review.

5. GUESTS AND VISITATION

With appropriate consideration for safety and security issues, and consistent with the following visitation guidelines, residents may welcome guests into their halls, rooms, or suites. In doing so, however, residents assume responsibility and may be held accountable for their guests' behavior. All guests must wait in the lobby area for their host and may not be unescorted in the building at any time. Residents must also advise guests of these guidelines.

5.1 Guest Behavior

- (a) All guests must have a resident host and be accompanied by the resident host at all times. The host must inform their guest(s) of applicable university and housing policies. Residents may be held accountable for their guests' conduct.
- (b) Guests must not infringe on the rights of roommates or other residents.
- (c) All guests must have resident escorts.
- (d) Guests must use restrooms according to posted gender designations. University policy supports individuals using the restroom that corresponds to their gender identity. One restroom on each wing in remodeled facilities will be designated as gender inclusive and available for use by all students and guests.
- (e) Guests may not use a resident's key or ID for any reason. A resident may be held responsible for knowingly permitting a guest to use their ID or keycard and for any consequences arising from such use.
- (f) Guests are strongly encouraged to carry a valid state ID on their person at all times. Failure to produce a valid ID may result in their removal from the residence hall.

5.2 Guest Safety and Security

Hosts are responsible for their guests' behavior, and guests must behave in a manner consistent with Community Standards of Conduct, including, but not limited to, the following:

- (a) Hosts are responsible for ensuring that guests are aware of fire evacuation and safety procedures in the event of emergency.
- (b) Hosts must adhere to all specified host, escort and guest registration guidelines for their apartments. Failure to comply with any of these guidelines may result in revocation of a guest's access to apartment buildings, police intervention and/or disciplinary action.

5.3 Overnight Guests

With the consent of all roommates, and consistent with the following overnight and visitation policies, residents may welcome occasional overnight guests in their rooms/apartments.

- (a) Guests may stay overnight a maximum of three nights during any seven-day period without prior authorization from the housing coordinator, hall director or assistant hall director or designee.
- (b) Guests may occupy housing beds only with the permission of the resident to whom the bed is assigned.
- (c) Guests may not sleep in lounges or on lounge furnishings, in lobby areas or in other public spaces.

5.4 Visitation Guidelines

All residents may declare their apartment, room or suite off limits for visitation during certain days or hours by using the roommate agreement process. At all other times, with the permission of all roommates, residents may invite guests into their apartments, rooms or suites.

6. SALES AND SOLICITATION

To protect resident privacy and to ensure adherence to university policies, canvassing or solicitation of funds, sales, memberships, subscriptions or distribution of literature in Housing and Residence Education and Dining operations is prohibited unless permission is first granted in writing by the housing coordinator at Molyet Village. University and residence hall groups are responsible for obtaining appropriate permission for any canvassing, sales or solicitation activities they wish to initiate in the residence halls. This includes:

- (a) Approval to distribute information, pamphlets or literature and permission to set up tables and chairs in common areas or to use these areas for any other reason.
- (b) Residents may post announcements and other publicity in approved posting areas with the prior permission of the housing coordinator or coordinator's designee.
- (c) All residence hall student publications (for example, complex council newsletters) may be distributed only within the respective complex.
- (d) Signs may not be posted on apartment exterior doors, walls or in any other unauthorized areas.
- (e) An individual or group may not act as a vendor or sales agent or set up or operate a business enterprise of any kind in university residence halls or dining facilities, except as authorized in writing by Housing and Residence Education.
- (f) Telephone solicitation is prohibited.
- (g) All door-to-door sales or solicitations are prohibited.
- (h) Food, or other goods and services, delivered to the apartment must first be ordered by a resident and picked up on the exterior of the apartment/residence hall facility.
- (i) Individuals or groups who wish to distribute questionnaires, or undertake other research projects involving residents or staff, must contact Housing and Residence Education, 1365 Springmill Road, Mansfield, OH 44903, for written permission. Authorization requires a written proposal submitted at least two weeks before the project begins.

7. SAFETY

911 Emergency Telephone Network

Dialing 911 or the use of an emergency phone in a non-emergency situation is prohibited by the university and bylaw. Staff can be contacted in non-emergency situations by calling Housing and Residence Education. Use 911 when immediate assistance is required for life threatening or other emergencies including medical emergencies, fires or issues requiring immediate support from fire or police personnel.

7.1 Firearms and Weapons

- (a) In alignment with the Code of Student Conduct, possession and/or use of any type of firearm or other dangerous weapon or device is not permitted. Except as provided by the Code of Student Conduct, this includes areas in or around Molyet Village. This prohibition includes, but is not limited to, guns, chemical and dry ice bombs, explosives, bows and arrows, darts, fireworks, knives, paint guns, BB guns, pellet guns, ammunition, air-soft guns, Tasers/stun-guns, nightsticks, sling shots and martial arts equipment. This prohibition includes persons in possession of a concealed firearms permit.
- (b) The use and/or possession of fireworks, including novelty items, smoke bombs or explosive devices of any type, is not permitted in or around Housing and Residence Education and is prohibited by the Ohio Revised Code.
- (c) Residents must report the unlawful possession, use or storage of firearms, weapons, or explosives to

housing staff.

- (d) Use or misuse of weapons, devices or substances in a manner that causes or threatens serious harm to the safety or security of others is prohibited.

72

Fire Prevention

Each residence hall has specific regulations concerning fire prevention and safety that are mandated by the Ohio Fire Code. Violations of these regulations are violations of state law and are prohibited.

- (a) Setting fires inside or outside the complex buildings is prohibited and is punishable under the Ohio Fire Code. This includes, but is not limited to, igniting bulletin boards, wall coverings, trash containers and door decorations. The police will be involved in investigating all fire incidents.
- (b) Pulling a fire alarm or falsely reporting an emergency to the police or fire department is prohibited and is punishable under the Ohio Fire Code.
 - Residents of a room or apartment may be charged for unnecessary fire safety visits when it is determined that the smoke detector in an individual room was intentionally or negligently activated.
 - The unauthorized use, tampering or damage to emergency or safety equipment, including, but not limited to, smoke detectors, fire extinguishers, building fire hose connections and sprinkler systems is prohibited and is punishable under the Ohio Fire Code.
- (c) Obstructing or disobeying emergency evacuation procedures or drills is prohibited and is punishable under the Ohio Fire Code.
- (d) The Department of Public Safety Fire Prevention prohibits the use of non-university charcoal grills on campus. Propane grills may be used only when beyond 25 feet from any building and/or window.
- (e) Using items such as candles, wax/candle/oil warmers, incense, torches, or any item with an open flame, which, by nature of their use, may be left unattended, poses a fire hazard and therefore is not permitted in residence halls and/or apartments, whether indoors or outdoors. This includes smoking and use of tobacco, as defined and prohibited in section 4.6.

73

Identification

Resident identity is established by the university photo identification card (BuckID). For safety reasons, residents must identify themselves and produce a university identification card when it is requested by housing staff or by other university officials. University identification cards may not be borrowed or loaned.

74

Personal Safety

Behavior that endangers personal safety within the apartment complex is not permitted.

- (a) Objects such as, but not limited to, firecrackers, Frisbees, balls, water hoses and containers of water are not to be discharged or thrown in the hallways, in student rooms, the courtyard, in public areas or from windows. Water or shaving cream fights, use of a hoverboard or other similar lithium battery powered self-balancing personal device, as well as any sports or similar behavior that endangers resident safety or university property is not permitted in Molyet Village or in the areas around the complex's buildings.
- (b) Fire code limits no more than 20% aggregate of a residence hall room walls be covered with combustible materials such as bulletin boards, posters and paper attached directly to the wall.
- (c) Paper, fishnets, parachutes, flags, drapes, tapestries, or other combustible items must not be hung from or attached to room ceilings; they constitute a fire hazard. Items may not be hung from sprinkler heads, no matter how light they are. Hanging items and inserting devices into sprinklers may break or interfere with the mechanism or set off the sprinkler.
- (d) Storage and use of hazardous chemicals and materials are strictly prohibited other than common household cleaning materials in consumer quantities. Other exceptions, such as therapeutic drugs and medical gases, may apply and must be approved through the Office of Student Life, Risk and Emergency Management.
- (e) Residents are not permitted to sleep outside the apartments on the grounds, patios or balconies of the Molyet Village.
- (f) Residents should visit the following websites providing helpful information on elevator safety:
<https://slfacilities.osu.edu/posts/documents/residence-hall-elevator-posting.pdf>
- (g) Residents are not allowed in unauthorized areas within the residence hall or adjacent dining facilities. Such areas include, but are not limited to, any place that is officially closed, any place restricted to designated persons only, or any place where the safety and welfare of the residents could be endangered.

75

Traffic Safety

- (a) Driving motorized vehicles on grass, courtyards, bike paths or areas designated for foot traffic (such as sidewalks) is prohibited.

76

Parking Policy

- (a) Residents who wish to park their cars at Molyet Village will be required to display a Molyet Village parking hang-tag on their vehicle. Residents will be required to fill out a vehicle registration card and provide proof of vehicle ownership with up-to-date information. The resident or their parents must be the owner of the vehicle a student wishes to register
- (b) Only current residents and staff assigned to Molyet Village may possess a parking hang-tag. Residents may not lend their parking hang-tag to anyone else. Anyone displaying a parking hang-tag that is not assigned to them will be considered parking illegally at the Molyet Village Apartments. They and the student who gave them the parking hang-tag may be subject to disciplinary action.
- (c) Residents will only be issued one (1) parking hang-tag. If a resident loses their parking permit, they will need to fill out a lost parking permit form. Residents may be billed for a replacement hang-tag. There are no temporary, visitor or guest hang-tags.
- (d) Parking hang-tags must be displayed in the front windshield hanging on the mirror. Hang-tags improperly displayed may result in tickets. It is the responsibility of the resident to make sure their parking hang-tags are properly displayed
- (e) Residents who change cars during the school year are required to use the original hang-tag issued to them. They are required to bring their new vehicle registration information to the Molyet Village Office within three (3) days of bringing a new car to campus.
- (f) Residents who move out of Molyet Village during the academic school year are required to return their parking hang-tag to the Molyet Village Office as part of their check-out process. Residents not returning their parking hang-tags upon checkout may be charged a fee.
- (g) A parking hang-tag from Molyet Village does not authorize a resident to park in handicapped spaces, fire lanes or on the grass.
- (h) Residents with temporary plates are required to provide their permanent license plate numbers to the Molyet Village Office once they receive them
- (i) Guests/Visitors may park at Molyet Village from 7 a.m. to 9 p.m. Sunday through Thursday night and from 7 a.m. to 1 a.m. on Friday and Saturday nights. Guests/visitors staying overnight will need to move their vehicles to the Ohio State Mansfield campus after these times. Residents are required to notify their guest(s) of the parking hang-tag policies
- (j) Residents/visitors receiving two (2) or more parking tickets may have their vehicle towed at their expense.
- (k) No mechanical/maintenance repair work is to be performed on vehicles in the parking lots.

77

Self-Care

Residents must engage in self-care, including appropriate personal hygiene and management of medical conditions, so as not to unduly compromise the health and safety of the apartment community. Residents who are unable to engage in self-care without assistance should collaborate with the appropriate office including Disability Services, Counseling Services or the Diversity and Inclusion Office.

8. MOVE-IN, MOVE-OUT AND BREAK PERIODS

- (a) The resident can move their belongings into their assigned apartment on move-in day(s).
- (b) At the end of autumn semester, if a resident is graduating, transferring, leaving on internship or withdrawing from the university, the resident should vacate their apartment within 24 hours after their last exam. If the resident cannot vacate the apartment, they must obtain prior permission from Housing and Residence Education to remain later.
- (c) At the end of spring semester, the resident should vacate their Molyet Village within 24 hours after their last exam. If the resident cannot vacate the apartment, he or she must obtain prior permission from Housing and Residence Education
- (d) During break periods, residents in non-academic-year housing are not permitted access to the apartment, per the Terms and Conditions of their contract.
- (e) During break periods, the room/apartment temperature must be maintained at 60 degrees to avoid pipe damage and all windows must remain closed.

9. Mail and Packages

91

General Information

- (a) Mail and Packages must include the resident's First and Last Name, Building and Room Number
- (b) Mail and packages incorrectly addressed may be returned
- (c) The University is not liable for stolen, lost or incorrectly delivered mail · Mail, which is to be placed in residence hall mailboxes, must be delivered by the U.S. Postal Service or by the university's campus mail service. Delivery by any other method, or the delivery of any other materials, is prohibited
- (d) Residence Hall Front Desks will only accept packages that arrive through contracted carriers including USPS, UPS, FedEx, FedEx Ground, DHL, Amazon Delivery and LaserShip
- (e) Residence Hall Front Desks will not accept food deliveries or deliveries from other companies that did not arrive through contracted carriers
- (f) Food and other deliveries may be left in designated areas typically located in vestibules or outside of Residence Halls
- (g) Housing and Residence Education may dispose of items not picked up within 12 hours
- (h) Housing and Residence Education is not responsible for items that are missing, opened, and/or eaten

92

Additional Package Information

- (a) Perishable packages logged at a Residence Hall Front Desk must be picked up within 24 hours
- (b) Perishable packages not picked up within 24 hours may be discarded
- (c) All non-perishable packages logged at a Residence Hall Front Desk must be picked up within 1 week of the email notification being sent
- (d) Packages not picked up within 1 week may be returned
- (e) Exceptions may be granted by Housing and Residence Education
- (f) Residence Hall Front Desks will not mail packages or accept return packages for residents · Residence Hall Front Desks will not sign for any mail/packages that require a 21+ signature. Students will need to make arrangements to pick these items up directly from the courier. It may be, that on occasion, such packages will be returned to the sender · Packages shipped to the residence halls marked as containing hazardous materials or which contain prohibited items may be returned to sender. Please refer to Residential Living Handbook regarding prohibited items.