



# General Assembly

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## Preparatory Committee for the United Nations Conference on Housing and Sustainable Urban Development (Habitat III)

Third session

Surabaya, Indonesia, 25-27 July 2016

### Information note for participants

#### I. Introduction

1. The third session of the Preparatory Committee of the United Nations Conference on Housing and Sustainable Urban Development (Habitat III) will be held at the Convention and Exhibition Hall, Grand City Convex in Surabaya, Indonesia, from Monday, 25 July 2016, to Wednesday, 27 July 2016, in accordance with General Assembly resolutions 67/216 of 21 December 2012, 69/226 of 19 December 2014 and 70/210 of 22 December 2015.

Address:

Jalan Walikota Mustajab,  
Surabaya 60272,  
East Java Province,  
Indonesia

2. Information on the third session of the Preparatory Committee is available from [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3). Information about Habitat III is available at [www.habitat3.org](http://www.habitat3.org).

3. The Habitat III secretariat can be contacted at [habitat3secretariat@un.org](mailto:habitat3secretariat@un.org). For issues related to the third session of the Preparatory Committee, [habitat3prepcom3@un.org](mailto:habitat3prepcom3@un.org) should be copied.

#### II. Access and accreditation

4. Access to the site and conference rooms will require the presentation of a Preparatory Committee pass issued by the United Nations to registered participants. Participating States are required to register by sending a note verbale to the Habitat III secretariat. For other participants, online registration at [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3) is required. Onsite registration will be allowed if official communications are provided.



Accreditation will take place on the ground floor of the venue, starting 24 July 2016, from 10 a.m. to 6 p.m. It will continue on 25 July 2016, from 7 a.m. to 5 p.m. and on 26 and 27 July 2016, from 8 a.m. to 5 p.m.

### **Participating States**

5. Participating States are requested to inform the secretariat of the Preparatory Committee of the composition of their delegation via a note verbale from their Permanent Mission to the United Nations. A scanned copy of the note verbale is to be sent to the secretariat of the Preparatory Committee by e-mail to [tanoy@un.org](mailto:tanoy@un.org), with copy to [habitat3secretariat@un.org](mailto:habitat3secretariat@un.org) and [habitat3prepcom3@un.org](mailto:habitat3prepcom3@un.org).

6. Members of delegations should also register online at <http://www.habitat3.org/prepcom3> to speed up the process of issuing passes at the venue.

### **Intergovernmental organizations**

7. Intergovernmental organizations with observer status with the General Assembly and the Economic and Social Council are requested to register online at [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3). To obtain a pass to attend the Preparatory Committee, a valid national passport or photo identification must be presented at the registration counter during the periods designated for the issuance of passes (see para. 4 above). Participants must also present the confirmation e-mail that was sent to each nominated representative after the registration form was received and their accreditation status confirmed.

### **United Nations system**

8. Representatives of the United Nations system and related organizations should register online at [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3).

9. United Nations funds, programmes and other entities are requested to communicate the composition of their delegation to the Habitat III secretariat via e-mail to [habitat3secretariat@un.org](mailto:habitat3secretariat@un.org) and [habitat3prepcom3@un.org](mailto:habitat3prepcom3@un.org) and to register online at [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3).

### **Major groups and other relevant stakeholders**

10. Pursuant to General Assembly resolution 70/210, major groups and other relevant stakeholders that are currently in consultative status with the Economic and Social Council, including those that are local, as well as those accredited to Habitat II and the United Nations summit for the adoption of the post-2015 development agenda, and that wish to participate in the preparatory sessions should register at [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3).

11. To obtain a United Nations pass to attend the third session of the Preparatory Committee, a valid national passport or photo identification must be presented at the registration counter at the venue during the periods designated for the issuance of passes (see para. 4 above). Participants must also present the confirmation e-mail that

was sent to each nominated representative after the registration form was received and their accreditation status confirmed.

12. Those stakeholders that applied for special accreditation for the third session of the Preparatory Committee and/or the Habitat III Conference will receive an “accredited stakeholder” pass following the approval by the Preparatory Committee at the first meeting of the Committee.

13. All stakeholders will have access to the exhibition area and side events.

### **Media arrangements**

14. All media interested in attending the third session of the Preparatory Committee must be accredited by the Habitat III secretariat and are requested to submit the following documents via e-mail to [habitat3media@un.org](mailto:habitat3media@un.org) after they register online at [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3):

- A recognized national or international press association card
- A corresponding national identification card

15. Freelance journalists or those unable to provide the first item above, are requested to provide instead:

- Two (2) examples of their work from the last 12 months (direct links to published work, or scans if published in print media, should be submitted), and
- A letter on letterhead from their place of employment outlining their role, or, for freelance journalists, a letter from a recognized media organization outlining the organization’s intention to consider the material gathered for broadcast.

16. For accredited journalists: the Media Centre Room is located on the second floor of the venue and will be open during the conference period from 8 a.m. to 7 p.m. The room is equipped with computers, printers and free internet access for use by accredited journalists only.

### **III. Opening of the third session of the Preparatory Committee for the United Nations Conference on Housing and Sustainable Urban Development (Habitat III) and seating arrangements**

17. The ceremonial opening of the third session of the Preparatory Committee will be held from 9 a.m. to 9.45 a.m. in the Plenary Hall of the Convention and Exhibition Hall, Grand City Convex, in Surabaya, Indonesia.

18. The formal opening plenary meeting of the third session of the Preparatory Committee will commence at 10 a.m. on 25 July 2016 at the Convention Hall of the Convention and Exhibition Hall, Grand City Convex, in Surabaya, Indonesia, to consider all procedural and organizational matters and to hear statements by the representatives of States participating in the Preparatory Committee, intergovernmental organizations, the United Nations system, major groups and other relevant stakeholders.

19. Four seats (2+2) will be made available for each official government delegation at the plenary meetings. A limited number of seats will also be available for representatives of intergovernmental organizations, the United Nations system and major groups at the plenary meetings.

#### **IV. Provisional agenda for the third session of the Preparatory Committee for the United Nations Conference on Housing and Sustainable Urban Development (Habitat III)**

20. The provisional agenda for the third session of the Preparatory Committee ([A/CONF.226/PC.3/1](http://www.habitat3.org/prepcom3)) is available from [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3).

21. The Preparatory Committee will establish a main committee to consider the item on the draft outcome document of Habitat III. The meetings of the main committee will take place as follows:

Monday, 25 July 2016: 3 p.m.-6 p.m.

Tuesday, 26 July 2016: 10 a.m.-1 p.m.; 3 p.m.-6 p.m.

Wednesday, 27 July 2016: 10 a.m.-1 p.m.

22. The main committee meetings will take place in the Grand City Ballroom, on level 4.

#### **V. Languages and interpretation**

23. The six official languages of the third session of the Preparatory Committee are Arabic, Chinese, English, French, Russian and Spanish. In addition to the official languages, the Government of Indonesia will provide translation into Indonesian. During the plenary meeting, statements made in any of the six official languages will be interpreted into the other official languages. Any representative may make a statement in a language other than the official languages. In such cases, the delegation should provide either interpretation or a written text of the statement in one of the official languages. The interpretation or written text will be considered by the secretariat to represent the official text of the statement and will be used by United Nations interpreters as the basis for interpretation into the other official languages.

##### **Statements in the plenary**

24. The list of speakers for the plenary meeting will be established on a first-come, first-served basis, taking into account the customary protocol. Delegations wishing to be inscribed on the list of speakers are invited to contact the secretariat of the Preparatory Committee via e-mail at [casast@un.org](mailto:casast@un.org), with copy to [habitat3prepcom3@un.org](mailto:habitat3prepcom3@un.org). A copy of their statement should be sent to [habitat3secretariat@un.org](mailto:habitat3secretariat@un.org), with copy to [habitat3prepcom3@un.org](mailto:habitat3prepcom3@un.org). Statements should be limited to three minutes when speaking in a national capacity and five minutes when speaking on behalf of a group.

#### **VI. Distribution of documents**



25. Participants are encouraged to download documents of the Preparatory Committee from the Conference website ([www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3)) or the Official Documents System of the United Nations (<http://documents.un.org>).

### **Wireless internet**

26. Wireless Internet access will be available in meeting rooms and other rooms at the venue.

### **Webcast**

27. A webcast of Habitat III will be available from and archived on United Nations Web TV (<http://webtv.un.org>).

## **VII. Side events, exhibitions and parallel and other events**

### **Side events**

28. Side events will be held in Crystal 1-5 (third floor), with a room capacity of 75-100 persons. Side events will be held during the following times:

Monday, 25 July 2016: 1.30 p.m.-2.30 p.m.

Tuesday, 26 July 2016: 8.30 a.m.-9.30 a.m.; 1.30 p.m.-2.30 p.m.; and 6.30 p.m.-7.30 p.m.

Wednesday, 27 July 2016: 8.30 a.m.-9.30 a.m.; 1.30 p.m.-2.30 p.m.; and 6.30 p.m.-7.30 p.m.

29. The list of side events is available from [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3).

### **Exhibitions**

30. Participating States, stakeholders and various organizations working in sustainable urban development will exhibit projects, innovations and solutions in the Exhibition Hall, Grand City Convex, in Surabaya, Indonesia. The exhibitions will run from 25 to 27 July 2016 and will be open daily from 10 a.m. to 6 p.m.

### **Parallel events**

31. A number of parallel events will take place within or outside the venue, organized by Governments or stakeholders and revolving around the theme of housing and sustainable urban development. Parallel events will take place mostly before or after the third session of the Preparatory Committee (24 July 2016 or earlier, or 28 July 2016 or later).

32. The list of parallel events is available from [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3).

### **Field visits and city tours**

33. The Government of Indonesia and the city of Surabaya will offer Preparatory Committee participants the opportunity to visit several locations that showcase the unique culture of local green communities, housing developments and city parks. Field visits and city tours are available for all Preparatory Committee delegations. Transportation will be provided by the host from Grand City Convex to all destinations. Further information is available from <http://prepcom3surabaya2016.id/field-visit>.

## VIII. Additional practical information

34. Participants are responsible for making arrangements for their own accommodations and travel. All representatives interested in attending are required to have adequate medical insurance prior to arrival as well as all necessary documents.

### Visa requirements

35. Visitors to Indonesia must obtain a visa from one of the Indonesian diplomatic missions prior to arrival, unless they come from a Visa Exempt Country or a country that is eligible for Visa on Arrival.

#### 1. Visa exemption

**Requirements:** A valid passport (diplomatic/service/official and regular) with minimum validity of 6 (six) months and return ticket.

**Length of stay:** 30 (thirty) days, non-extendable and with no possibility of conversion to another stay permit.

36. The list of countries and regions whose nationals are not required to obtain a visa is available from [www.imigrasi.go.id](http://www.imigrasi.go.id).

#### 2. Visa on arrival

37. This visa can be obtained directly when participants land at certain airports or seaports in Indonesia.

**Requirements:** a valid passport (diplomatic/service/official and regular) with minimum validity of 6 (six) months and return ticket.

**Length of stay:** 30 (thirty) days, which can be extended by the Immigration Office for 1 (one) time, for another 30-day stay.

38. The list of eligible countries is available from [www.imigrasi.go.id](http://www.imigrasi.go.id).

#### 3. Calling Visa

39. Calling Visas are for counties that require special authorization prior to the issuance of a visa. Applicants may contact the Habitat III secretariat by e-mail at [habitat3secretariat@un.org](mailto:habitat3secretariat@un.org), with copy to [habitat3prepcom3@un.org](mailto:habitat3prepcom3@un.org), if assistance is needed for requesting the Clearing House Calling Visa from the Immigration Head Office.

**Requirements:** Applicant must have a letter from the host organization, a copy of a valid passport (diplomatic/service/official and regular) with minimum validity of 6 (six) months; photographs and other documents may be required, as determined by the immigration authorities.

**Length of stay:** 30 (thirty) days.

40. It is the responsibility of the participants to ascertain if they need to apply for a Calling Visa.

41. For further information please visit <http://www.imigrasi.go.id>.

### **Accommodations**

42. Participants are requested to make their own arrangements for accommodation. The Government of Indonesia is warmly recommending JW Marriott Hotel Surabaya, and other hotels in close proximity to the venue are also available (see below).

#### **JW Marriott Hotel ★★★★★**

Jl. Embong Malang 85-89, Surabaya

E-mail: [meity.yustini@marriott.com](mailto:meity.yustini@marriott.com)

Phone: +62 21 545 8888

Fax: +62 21 546 9041

Web page: [www.marriott.com/subjw](http://www.marriott.com/subjw)

Distance from the venue: 8 minutes by taxi; 24-minute walk

Rates:

Deluxe room: USD 90

Studio room: USD 121.5

Executive deluxe: USD 150

Executive studio: USD 179

One bed suite: USD 286

*Note:* reservations can be made directly with the hotel, with copy to the Government of Indonesia ([seknashabitat@gmail.com](mailto:seknashabitat@gmail.com)), and will be subject to room availability. Nevertheless, there are many hotels located around or near the venue, with a range of three to five stars. Participants are requested to contact the hotel in advance, providing guest's full name, date and time of check-in and check-out, flight numbers and contact details.

#### **Artotel Surabaya ★★★**

Jl. Dr. Soetomo No. 79-81

Phone: +62 31 568 9000

61-75 USD/night

[www.artotelindonesia.com](http://www.artotelindonesia.com)

From/to venue: 13-minute drive

**Best Western Papilio Hotel ★★★★★**

Jl. Ahmad Yani 176-178, Surabaya  
E-mail: [rm@bwpapilio.com](mailto:rm@bwpapilio.com)  
Phone: +62 31 9904 3000  
Fax. 99043111  
[www.bwpapilio.com](http://www.bwpapilio.com)  
71-105 USD/night  
From/to venue: 20-minute drive

**Cleo Hotel ★★**

Jl. Basuki Rahmat No. 11  
Phone: +62 31 532 3330  
From 30 USD/night  
[www.cleohotels.com](http://www.cleohotels.com)  
From/to venue: 13-minute drive

**Country Heritage Resort Hotel ★★★★★**

Jl. Nginden Intan Utara No. 7  
Phone: +62 31 594 9494  
From 38 USD/night  
[www.countryheritagehotel.com](http://www.countryheritagehotel.com)  
From/to venue: 20-minute drive

**Harris-Pop! Hotels & Conventions ★★★★★**

Jl. Bangka 8-18, Surabaya  
E-mail: [Reservations-harrispop-gubeng@tauzia.com](mailto:Reservations-harrispop-gubeng@tauzia.com)  
Phone: +62 31 501 1100  
Fax. +62 31 501 2225  
[www.gubeng-surabaya.harrishotels.com](http://www.gubeng-surabaya.harrishotels.com)  
76-124 USD/night  
From/to the venue: 8-minute drive or 17-minute walk

**Holiday Inn Express ★★★★★**

Jl. Kedungdoro No. 58  
E-mail: [dosm.subsa@ihg.com](mailto:dosm.subsa@ihg.com)  
Phone: +62 31 535 5500  
Fax. +62 31 6003 3000  
[www.holidayinnexpress.com](http://www.holidayinnexpress.com)  
From 42 USD/night  
From/to venue: 8-minute drive or 32-minute walk

**Ibis Surabaya City Center ★★ ★**

Jl. Basuki Rahmat No. 94-96  
 E-mail: [reservation@ibis-surabaya-city-center.com](mailto:reservation@ibis-surabaya-city-center.com)  
 Phone: +62 31 5358885  
 Fax: +62 31 5358880  
[www.ibis.com](http://www.ibis.com)  
 From 40 USD/night  
 From/to venue: 12-minute drive or 23-minute walk

**Ibis Styles Jemursari ★★ ★**

Jl. Jemursari No. 110-112  
 Phone: +62 31 849 8999  
 From 40 USD/night  
[www.ibisstyles.com/accorhotels.com](http://www.ibisstyles.com/accorhotels.com)  
 From/to venue: 24-minute drive

**Pullman Surabaya ★★ ★★ ★**

Jl. Basuki Rahmat No. 67-73  
 E-mail: [sb3@pullman-surabaya-citycenter.com](mailto:sb3@pullman-surabaya-citycenter.com)  
 Phone: +62 31 535 1555  
 Fax: +62 31 535 0666  
 71-102 USD/night  
[www.pullmanhotels.com](http://www.pullmanhotels.com)  
 From/to venue: 14-minute drive or 20-minute walk

**Transportation**

43. Arrival at Juanda International Airport (about 22 km from venue).
44. The Government of Indonesia will provide transportation by car for each country's head of delegation, and by van or shuttle bus for other delegates, based on a pre-arranged arrival schedule. All delegations are asked to provide their flight details upon registration at [www.habitat3.org/prepcom3](http://www.habitat3.org/prepcom3) if they wish transportation to be organized for them. Hotels also provide shuttle services to/from the airport; to arrange such services, delegations should communicate directly with hotels.
45. There are various taxi companies that can be used for airport transfer arrangements, as listed below:
- Prima Taxi/Wings Taxi: (+62 31) 8688409
  - SBS Taxi: (+62 813) 3311 5114
  - Golden Bird: (+62 31) 2986200
  - O-Renz: (+62 31) 8799999
46. Further information about Juanda International Airport is available from [www.juanda-airport.com](http://www.juanda-airport.com). Participants may also call: Terminal 1 for domestic arrivals (+62 31 2986200) or Terminal 2 for international arrivals (+62 31 2986700).

47. The trip from the airport to the venue and hotels nearby can take between 45 and 90 minutes, depending on the time of day. City rush hours are from 7 a.m. to 9 a.m. and from 4 p.m. to 6 p.m.

48. The Surabaya City government will also provide complimentary transportation to facilitate all delegates' travel to the venue in Grand City Convex and to other events arranged by the city government, including field visits, city tours and other city events.

49. For transfer to Grand City Convex, shuttle buses will be operating on a daily basis during the event, from 25 to 27 July 2016. They will be scheduled to travel several routes, according to the locations of recommended hotels.

## **Security**

50. The venue will be secured by the United Nations, with support from the Government of Indonesia. All participants will pass through security control, including scanners, every time they enter the venue.

51. In the event of any security concerns or issues, participants are encouraged to contact any of the security officers at the venue.

52. The information on the main police station in Surabaya is as follows:

POLRESTABES SURABAYA, Jl. Taman Sikatan 1, Surabaya, Tel: +6231 3522011  
POLDA JATIM, Jl. Ahmad Yani, Surabaya, Tel: (+6231) 8280748

POLRES PELABUHAN TANJUNG PERAK, Jl. Kalianget 1, Surabaya, Tel: (+6231) 3293023.

## **Restaurants**

53. The venue is located in the annex of the Grand City Mall Surabaya. The following is the list of restaurants located in Grand City Mall Surabaya:

### **Coffee and pastries**

Excelso  
Starbucks

### **Asian food**

Banana Leaf  
Bentoya  
Edamame  
House of Wok (vegetarian)  
Kafe Betawi  
Kedai Si Mbok  
Pondok Jenggala  
Porong Wei  
Salt N Pepper (halal)  
Sate Soerabadja (halal)  
Xo Suki

**Western food**

Eazy Egg  
Pepper Lunch (halal)  
Pieno Bistro  
Pique Nique  
The Spagheti's (halal)

**Fast food**

Wendy's

**Services for differently abled persons**

54. The venue is equipped with facilities for differently abled persons, including bathrooms, elevators and a ramp for wheelchairs at the entrance to the venue.

**Emergency numbers**

55. Emergency telephone numbers in Surabaya are as follows:

- Ambulance: 119/118
- Police: 110
- Local information: 108
- Indonesian police headquarters: Jl. Trunojoyo 3, Jakarta Selatan. DKI Jakarta 12110 Tel: +62-21 91261059
- Surabaya police headquarters: Jl. Sikatan No. 1, Jembatan Merah-Jawa Timur Tel: +62-31 3523927

**Banking services**

56. ATMs are available country-wide, with 24-hour access. Most accept international Visa and MasterCard. Diners Club, American Express, Visa and MasterCard are widely accepted at hotels, department stores, shops, restaurants and pubs. According to Indonesian banking regulations, payments by credit card should be charged in local currency. Please take the usual precautions when using credit cards.

57. The ATM centre near the venue is located on the lower ground level of the Grand City Mall. Access from the venue is available from the third floor.

58. Some of the larger banks in Indonesia are listed below:

**Bank Central Asia (BCA)**

BCA KCU Darmo, Jl. Raya Darmo No. 5  
Ph. +62 31 5671003  
9-minute drive from the venue

**Bank CIMB Niaga**

Bank CIMB Niaga, Jl. Raya Darmo No. 26  
Ph. +62 31 5683060  
9-minute drive from the venue

**Bank Mandiri**

KCP PDAM, Jl. Prof. Dr. Moestopo No. 2  
Ph. +62 31 5046745-46  
4-minute drive/10-minute walk from the venue

**Bank Nasional Indonesia (BNI)**

BNI Surabaya, Jl. Gubernur Suryo No. 36  
Ph. +62 31 5320 841  
4-minute drive/10-minute walk from the venue

**Bank Rakyat Indonesia (BRI)**

Plaza BRI, Jl. Basuki Rahmat No. 122-138  
Ph. +62 31 5320 736  
8-minute drive from the venue

59. The regular working hours of banks in major centres are from 8 a.m. to 3 p.m., Monday to Friday.

**Postal services**

60. The Surabaya Post Office is located at Jalan Kebon Rojo 10.

**Electricity and power outlets**

61. Electrical power is 220 volts, with 2-pin wall switch socket outlets.

**Drinking water**

62. Drinking water directly from the tap is not recommended. We advise participants to consume the bottled water provided by the hotels or to purchase bottled water at any grocery store.

**Mobile phones**

63. For ease of communication in Indonesia, participants are to use an Indonesian number during the event. Mobile phone cards and vouchers can be found at the cellular shops at hotels, the airport or shopping centres or from the official providers listed below:



**3 Store**

Jl. Raya Darmo No. 37, Keputan  
Ph. +62 31 561 0826  
10-minute drive from the venue

**Galeri Indosat Kayon**

Gedung Indosat, Jalan Kayon No. 72  
Ph. +62 31 60000880  
5-minute drive from the venue

**Telkomsel Grapari**

Jl. Pemuda No 27-31  
Ph. +62 31 5357 073  
7-minute drive from the venue

**XL Axiata**

Jl. Pemuda No 94-98  
Ph. +62 31 840 3000  
4-minute drive from the venue

*Note:* Most providers' service offices are open from 9 a.m. to 7 p.m.

**Health services and vaccines required**

64. All representatives interested in attending the meeting are required to have adequate medical insurance prior to arrival. Vaccination against hepatitis A and typhoid is recommended for travellers from other countries. Any medical costs incurred during the stay in Indonesia shall be borne by participants directly. It is therefore strongly recommended that the participants arrange for their own health insurance.

65. Surabaya has several international medical facilities. The following are some of the main hospitals in Surabaya:

**Darmo Hospital**

Jl. Raya Darmo No. 90 Surabaya  
Phone: +62 31 5676253, 5676145/emergency: ext. 128  
Fax: +62 31 5620690  
[www.rsdarmo.co.id](http://www.rsdarmo.co.id)

**National Hospital**

Boulevard Famili Sel Kav 1 Graha Famili, 60228 Surabaya, Jawa Timur  
Phone: +62 31 2975777  
Fax: +62 312975799  
E-mail: [info@national-hospital.com](mailto:info@national-hospital.com)

**RS Premier Surabaya**

Ramsay Healthcare Australia  
Jl. Nginden Intan Barat Blok B, Surabaya  
Phone: +62 31 5993211  
[rspremier.surabaya@ramsayhealth.co.id](mailto:rspremier.surabaya@ramsayhealth.co.id)

**Siloam Hospitals Surabaya**

Jl. Raya Gubeng 70, Surabaya 60281  
Phone: +62 31 5031333  
Fax: +62 315030221, 5031533  
E-mail: [info@siloamhospitals.com](mailto:info@siloamhospitals.com)  
[www.siloamhospitals.comdr](http://www.siloamhospitals.comdr).

**Soetomo Hospital Surabaya**

Jl. Mayor Jenderal Prof. Dr. Moestopo, No. 6-8, Surabaya  
Phone: +62 31 5501011-13  
Fax: +62 31 5022068  
[www.rsudrsoetomo.jatimprov.go.id](http://www.rsudrsoetomo.jatimprov.go.id)

**Surabaya Surgical Hospital**

Jl. KH. Mas Mansyur 210-214, Surabaya 60162  
Phone: +62 31 3550922, 3531223 – 5 ext. 339  
Fax: +62 31 3541517.

66. There is a medical room located on the ground floor at the venue, open from 7.30 a.m. to 7.30 p.m. during the meeting days. First aid will be provided free of charge. For all medications and medical services provided by clinics, hospitals, pharmacies or other health-care institutions, delegates must pay the service providers directly.

**Currency**

67. The official currency of the Republic of Indonesia is the rupiah (Rp), which consist of notes (1,000; 2,000; 5,000; 10,000; 20,000; 50,000; and 100,000) and coins (100; 200; 500; and 1,000). Foreign currency can be changed at Juanda International Airport, banks, foreign currency exchange bureaux or hotels. Foreign exchange bureaux are open during office hours and on Saturdays and Sundays.

**Telephone**

68. Telephone services and pre-paid mobile telephone cards are available at hotels or local cellular shops.

69. Dialling directions are as follows:

- (a) Local calls: dial the number directly;
- (b) Long-distance calls within Indonesia: dial the area code (for Surabaya 031) + the number;

(c) International calls: dial the international direct dial access (001 or 008 or 007) + country code + area code + number;

(d) To call Indonesia from abroad, dial the international direct dial access + country code (62) + area code + number. When calling from abroad, the 0 prefix of the area code should not be dialled.

### **Climate**

70. The weather in Surabaya is warm and humid. The average daytime temperature in July ranges between 24 and 31°C.

### **Contact information**

71. The Habitat III secretariat can be contacted at [habitat3secretariat@un.org](mailto:habitat3secretariat@un.org), with copy to [habitat3prepcom3@un.org](mailto:habitat3prepcom3@un.org).

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