

# **NetApp Hybrid Multicloud with VMware**

**NetApp Solutions** 

NetApp May 17, 2024

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# **NetApp Hybrid Multicloud with VMware Solutions**

# **VMware for Public Cloud**

# Overview of NetApp Hybrid Multicloud with VMware

Most IT organizations follow the hybrid cloud-first approach. These organizations are in a transformation phase and customers are evaluating their current IT landscape and then migrating their workloads to the cloud based on the assessment and discovery exercise.

The factors for customers migrating to the cloud can include elasticity and burst, data center exit, data center consolidation, end-of-life scenarios, mergers, acquisitions, and so on. The reason for this migration can vary based on each organization and their respective business priorities. When moving to the hybrid cloud, choosing the right storage in the cloud is very important in order to unleash the power of cloud deployment and elasticity.

## **VMware Cloud options in Public Cloud**

This section describes how each of the cloud providers support a VMware Software Defined Data Center (SDDC) and/or VMware Cloud Foundation (VCF) stack within their respective public cloud offerings.

#### **Azure VMware Solution**



Azure VMware Solution is a hybrid cloud service that allows for fully functioning VMware SDDCs within the Microsoft Azure public cloud. Azure VMware Solution is a first-party solution fully managed and supported by Microsoft, verified by VMware leveraging Azure infrastructure. This means that when Azure VMware Solution is deployed, customer's get VMware's ESXi for compute virtualization, vSAN for hyper-converged storage, and NSX for networking and security, all while taking advantage of Microsoft Azure's global presence, class-leading data center facilities and proximity to the rich ecosystem of native Azure services and solutions.

#### VMware Cloud on AWS



VMware Cloud on AWS brings VMware's enterprise-class SDDC software to the AWS Cloud with optimized access to native AWS services. Powered by VMware Cloud Foundation, VMware Cloud on AWS integrates VMware's compute, storage, and network virtualization products (VMware vSphere, VMware vSAN, and VMware NSX) along with VMware vCenter Server management, optimized to run on dedicated, elastic, bare-metal AWS infrastructure.

#### **Google Cloud VMware Engine**



Google Cloud VMware Engine is an infrastructure-as-a-service (laaS) offering built on Google Cloud's highly performant scalable infrastructure and VMware Cloud Foundation stack – VMware vSphere, vCenter, vSAN, and NSX-T. This service enables a fast path to the cloud, seamlessly migrating or extending existing VMware workloads from on-premises environments to Google Cloud Platform without the cost, effort ,or risk of rearchitecting applications or retooling operations. It is a service sold and supported by Google, working closely with VMware.



SDDC private cloud and NetApp Cloud Volumes colocation provides the best performance with minimal network latency.

#### Did you know?

Regardless of the cloud used, when a VMware SDDC is deployed, the initial cluster includes the following products:

- VMware ESXi hosts for compute virtualization with a vCenter Server appliance for management
- VMware vSAN hyper-converged storage incorporating the physical storage assets of each ESXi host
- VMware NSX for virtual networking and security with an NSX Manager cluster for management

### Storage configuration

For customers planning to host storage-intensive workloads and scale out on any cloud-hosted VMware solution, the default hyper-converged infrastructure dictates that the expansion should be on both the compute and storage resources.

By integrating with NetApp Cloud Volumes, such as Azure NetApp Files, Amazon FSx for NetApp ONTAP, Cloud Volumes ONTAP (available in all three major hyperscalers), and Cloud Volumes Service for Google Cloud, customers now have options to independently scale their storage separately, and only add compute nodes to the SDDC cluster as needed.

#### Notes:

- VMware does not recommend unbalanced cluster configurations, hence expanding storage means adding more hosts, which implies more TCO.
- Only one vSAN environment is possible. Therefore, all storage traffic will compete directly with production workloads.
- There is no option to provide multiple performance tiers to align application requirements, performance, and cost.
- It is very easy to reach the limits of storage capacity of vSAN built on top of the cluster hosts. Use NetApp Cloud Volumes to scale storage to either host active datasets or tier cooler data to persistent storage.

Azure NetApp Files, Amazon FSx for NetApp ONTAP, Cloud Volumes ONTAP (available in all three major hyperscalers), and Cloud Volumes Service for Google Cloud can be used in conjunction with guest VMs. This hybrid storage architecture consists of a vSAN datastore that holds the guest operating system and application binary data. The application data is attached to the VM through a guest-based iSCSI initiator or the NFS/SMB mounts that communicate directly with Amazon FSx for NetApp ONTAP, Cloud Volume ONTAP, Azure NetApp Files and Cloud Volumes Service for Google Cloud respectively. This configuration allows you to easily overcome challenges with storage capacity as with vSAN, the available free space depends on the slack space and storage policies used.

Let's consider a three-node SDDC cluster on VMware Cloud on AWS:

- The total raw capacity for a three-node SDDC = 31.1TB (roughly 10TB for each node).
- The slack space to be maintained before additional hosts are added = 25% = (.25 x 31.1TB) = 7.7TB.
- The usable raw capacity after slack space deduction = 23.4TB
- The effective free space available depends on the storage policy applied.

#### For example:

- RAID 0 = effective free space = 23.4TB (usable raw capacity/1)
- RAID 1 = effective free space = 11.7TB (usable raw capacity/2)
- RAID 5 = effective free space = 17.5TB (usable raw capacity/1.33)

Thus, using NetApp Cloud Volumes as guest-connected storage would help in expanding the storage and optimizing the TCO while meeting the performance and data protection requirements.



In-guest storage was the only available option at the time this document was written. As supplemental NFS datastore support becomes available, additional documentation will be available here.

#### Points to Remember

- In hybrid storage models, place tier 1 or high priority workloads on vSAN datastore to address any specific latency requirements because they are part of the host itself and within proximity. Use in-guest mechanisms for any workload VMs for which transactional latencies are acceptable.
- Use NetApp SnapMirror® technology to replicate the workload data from the on-premises ONTAP system
  to Cloud Volumes ONTAP or Amazon FSx for NetApp ONTAP to ease migration using block-level
  mechanisms. This does not apply to Azure NetApp Files and Cloud Volumes Services. For migrating data
  to Azure NetApp Files or Cloud Volumes Services, use NetApp XCP, BlueXP Copy and Sync, rysnc or
  robocopy depending on the file protocol used.
- Testing shows 2-4ms additional latency while accessing storage from the respective SDDCs. Factor this additional latency into the application requirements when mapping the storage.
- For mounting guest-connected storage during test failover and actual failover, make sure iSCSI initiators are reconfigured, DNS is updated for SMB shares, and NFS mount points are updated in fstab.
- Make sure that in-guest Microsoft Multipath I/O (MPIO), firewall, and disk timeout registry settings are configured properly inside the VM.



This applies to guest connected storage only.

#### Benefits of NetApp cloud storage

NetApp cloud storage offers the following benefits:

- Improves compute-to-storage density by scaling storage independently of compute.
- Allows you to reduce the host count, thus reducing the overall TCO.
- Compute node failure does not impact storage performance.
- The volume reshaping and dynamic service-level capability of Azure NetApp Files allows you to optimize cost by sizing for steady-state workloads, and thus preventing over provisioning.
- The storage efficiencies, cloud tiering, and instance-type modification capabilities of Cloud Volumes ONTAP allow optimal ways of adding and scaling storage.

- Prevents over provisioning storage resources are added only when needed.
- Efficient Snapshot copies and clones allow you to rapidly create copies without any performance impact.
- · Helps address ransomware attacks by using quick recovery from Snapshot copies.
- Provides efficient incremental block transfer-based regional disaster recovery and integrated backup block level across regions provides better RPO and RTOs.

### **Assumptions**

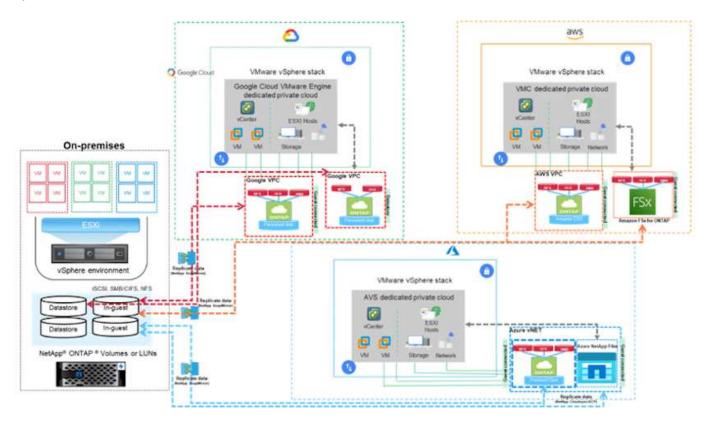
- SnapMirror technology or other relevant data migration mechanisms are enabled. There are many connectivity options, from on-premises to any hyperscaler cloud. Use the appropriate path and work with the relevant networking teams.
- In-guest storage was the only available option at the time this document was written. As supplemental NFS datastore support becomes available, additional documentation will be available here.



Engage NetApp solution architects and respective hyperscaler cloud architects for planning and sizing of storage and the required number of hosts. NetApp recommends identifying the storage performance requirements before using the Cloud Volumes ONTAP sizer to finalize the storage instance type or the appropriate service level with the right throughput.

#### **Detailed architecture**

From a high-level perspective, this architecture (shown in the figure below) covers how to achieve hybrid Multicloud connectivity and app portability across multiple cloud providers using NetApp Cloud Volumes ONTAP, Cloud Volumes Service for Google Cloud and Azure NetApp Files as an additional in-guest storage option.



# **NetApp Solutions for VMware in Hyperscalers**

Learn more about the capabilities that NetApp brings to the three (3) primary hyperscalers - from NetApp as a guest connected storage device or a supplemental NFS datastore to migrating workflows, extending/bursting to the cloud, backup/restore and disaster recovery.

Pick your cloud and let NetApp do the rest!





To see the capabilities for a specific hyperscaler, click on the appropriate tab for that hyperscaler.

Jump to the section for the desired content by selecting from the following options:

- VMware in the Hyperscalers Configuration
- NetApp Storage Options
- NetApp / VMware Cloud Solutions

#### **VMware in the Hyperscalers Configuration**

As with on-premises, planning a cloud based virtualization environment is critical for a successful production-ready environment for creating VMs and migration.

This section describes how to set up and manage VMware Cloud on AWS SDDC and use it in combination with the available options for connecting NetApp storage.



In-guest storage is the only supported method of connecting Cloud Volumes ONTAP to AWS VMC.

The setup process can be broken down into the following steps:

- Deploy and Configure VMware Cloud for AWS
- Connect VMware Cloud to FSx ONTAP

View the detailed configuration steps for VMC.

#### Azure / AVS

This section describes how to set up and manage Azure VMware Solution and use it in combination with the available options for connecting NetApp storage.



In-guest storage is the only supported method of connecting Cloud Volumes ONTAP to Azure VMware Solution.

The setup process can be broken down into the following steps:

- Register the resource provider and create a private cloud
- Connect to a new or existing ExpressRoute virtual network gateway
- Validate the network connectivity and access the private cloud

View the detailed configuration steps for AVS.

#### GCP / GCVE

This section describes how to set up and manage GCVE and use it in combination with the available options for connecting NetApp storage.



In-guest storage is the only supported method of connecting Cloud Volumes ONTAP and Cloud Volumes Services to GCVE.

The setup process can be broken down into the following steps:

- · Deploy and Configure GCVE
- Enable Private Access to GCVE

View the detailed configuration steps for GCVE.

## **NetApp Storage Options**

NetApp storage can be utilized in several ways - either as guest connected or as a supplemental NFS datastore - within each of the 3 major hyperscalers.

Please visit Supported NetApp Storage Options for more information.

AWS supports NetApp storage in the following configurations:

- FSx ONTAP as guest connected storage
- Cloud Volumes ONTAP (CVO) as guest connected storage
- FSx ONTAP as a supplemental NFS datastore

View the detailed guest connect storage options for VMC. View the detailed supplemental NFS datastore options for VMC.

#### Azure / AVS

Azure supports NetApp storage in the following configurations:

- Azure NetApp Files (ANF) as guest connected storage
- Cloud Volumes ONTAP (CVO) as guest connected storage
- · Azure NetApp Files (ANF) as a supplemental NFS datastore

View the detailed guest connect storage options for AVS. View the detailed supplemental NFS datastore options for AVS.

#### GCP / GCVE

Google Cloud supports NetApp storage in the following configurations:

- Cloud Volumes ONTAP (CVO) as guest connected storage
- Cloud Volumes Service (CVS) as guest connected storage
- Cloud Volumes Service (CVS) as a supplemental NFS datastore

View the detailed guest connect storage options for GCVE.

Read more about NetApp Cloud Volumes Service datastore support for Google Cloud VMware Engine (NetApp blog) or How to use NetApp CVS as datastores for Google Cloud VMware Engine (Google blog)

#### NetApp / VMware Cloud Solutions

With NetApp and VMware cloud solutions, many use cases are simple to deploy in your hyperscaler of choice. VMware defines the primary cloud workload use-cases as:

- Protect (includes both Disaster Recovery and Backup / Restore)
- Migrate
- Extend

Browse the NetApp solutions for AWS / VMC

Azure / AVS

Browse the NetApp solutions for Azure / AVS

GCP / GCVE

Browse the NetApp solutions for Google Cloud Platform (GCP) / GCVE

# Supported Configurations for NetApp Hybrid Multicloud with VMware

Understanding the combinations for NetApp storage support in the major hyperscalers.

	Guest Connected	Supplemental NFS Datastore
AWS	CVO FSx ONTAP Details	FSx ONTAP Details
Azur e	CVO ANF Details	ANF Details
GCP	CVO CVS Details	CVS Details

# Configuring the virtualization environment in the cloud provider

Details for how to configure the virtualization environment in each of the supported hyperscalers are covered here.

This section describes how to set up and manage VMware Cloud on AWS SDDC and use it in combination with the available options for connecting NetApp storage.



In-guest storage is the only supported method of connecting Cloud Volumes ONTAP to AWS VMC.

The setup process can be broken down into the following steps:

- Deploy and Configure VMware Cloud for AWS
- Connect VMware Cloud to FSx ONTAP

View the detailed configuration steps for VMC.

#### Azure / AVS

This section describes how to set up and manage Azure VMware Solution and use it in combination with the available options for connecting NetApp storage.



In-guest storage is the only supported method of connecting Cloud Volumes ONTAP to Azure VMware Solution.

The setup process can be broken down into the following steps:

- Register the resource provider and create a private cloud
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- · Validate the network connectivity and access the private cloud

View the detailed configuration steps for AVS.

#### GCP / GCVE

This section describes how to set up and manage GCVE and use it in combination with the available options for connecting NetApp storage.



In-guest storage is the only supported method of connecting Cloud Volumes ONTAP and Cloud Volumes Services to GCVE.

The setup process can be broken down into the following steps:

- · Deploy and Configure GCVE
- Enable Private Access to GCVE

View the detailed configuration steps for GCVE.

### Deploy and configure the Virtualization Environment on AWS

As with on-premises, planning VMware Cloud on AWS is critical for a successful production-ready environment for creating VMs and migration.

This section describes how to set up and manage VMware Cloud on AWS SDDC and use it in combination

with the available options for connecting NetApp storage.



In-guest storage is currently the only supported method of connecting Cloud Volumes ONTAP (CVO) to AWS VMC.

The setup process can be broken down into the following steps:

#### **Deploy and configure VMware Cloud for AWS**

VMware Cloud on AWS provides for a cloud native experience for VMware based workloads in the AWS ecosystem. Each VMware Software-Defined Data Center (SDDC) runs in an Amazon Virtual Private Cloud (VPC) and provides a full VMware stack (including vCenter Server), NSX-T software-defined networking, vSAN software-defined storage, and one or more ESXi hosts that provide compute and storage resources to your workloads.

This section describes how to set up and manage VMware Cloud on AWS and use it in combination with Amazon FSx for NetApp ONTAP and/or Cloud Volumes ONTAP on AWS with in-guest storage.



In-guest storage is currently the only supported method of connecting Cloud Volumes ONTAP (CVO) to AWS VMC.

The setup process can be broken down into three parts:

#### Register for an AWS Account

Register for an Amazon Web Services Account.

You need an AWS account to get started, assuming there isn't one created already. New or existing, you need administrative privileges in the account for many steps in this procedure. See this link for more information regarding AWS credentials.

#### Register for a My VMware Account

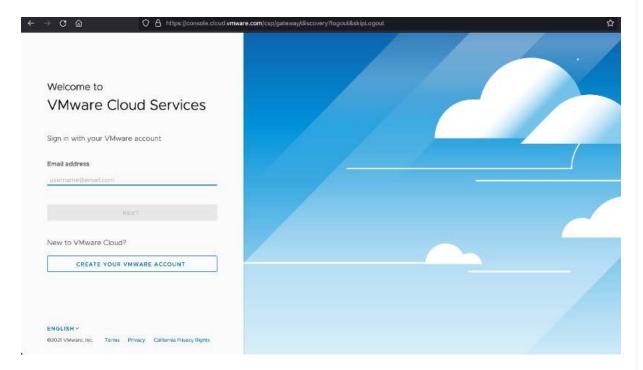
Register for a My VMware account.

For access to VMware's cloud portfolio (including VMware Cloud on AWS), you need a VMware customer account or a My VMware account. If you have not already done so, create a VMware account here.

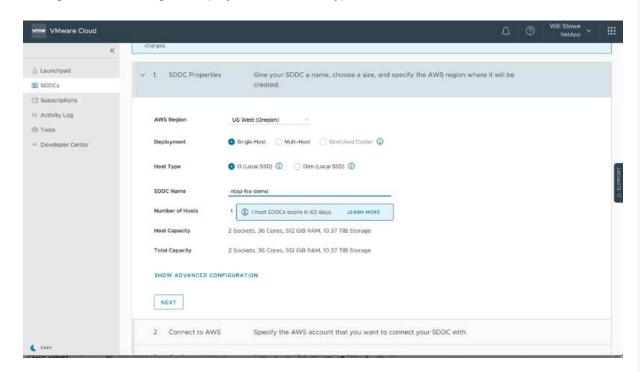
#### **Provision SDDC in VMware Cloud**

After the VMware account is configured and proper sizing is performed, deploying a Software-Defined Data Center is the obvious next step for using the VMware Cloud on AWS service. To create an SDDC, pick an AWS region to host it, give the SDDC a name, and specify how many ESXi hosts you want the SDDC to contain. If you don't already have an AWS account, you can still create a starter configuration SDDC that contains a single ESXi host.

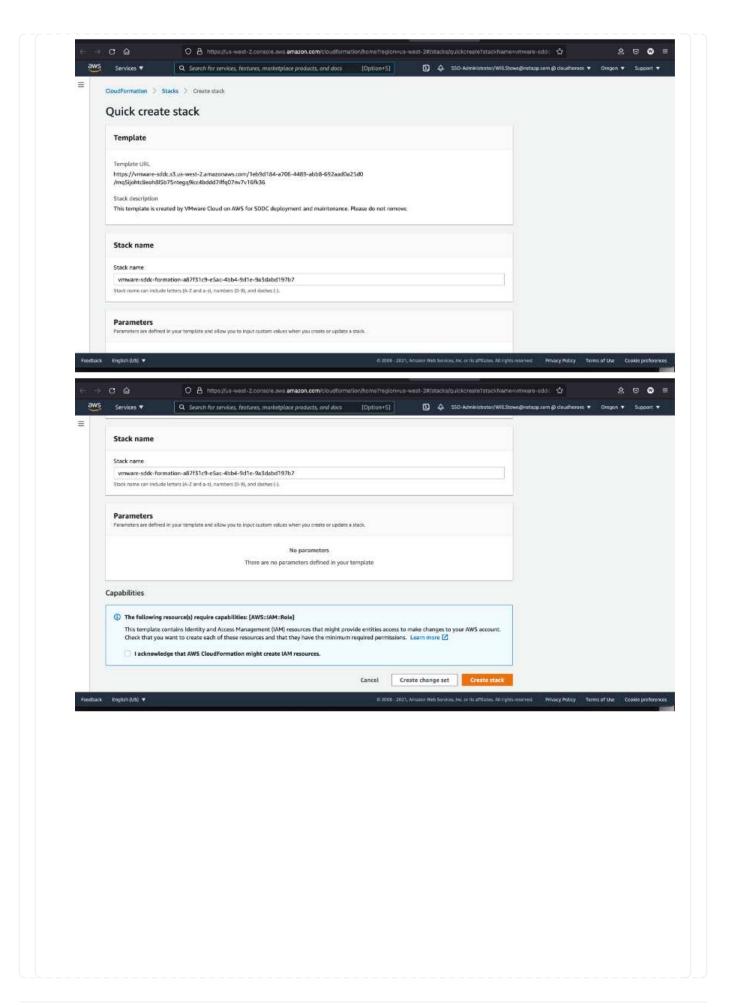
1. Log into the VMware Cloud Console using your existing or newly created VMware credentials.

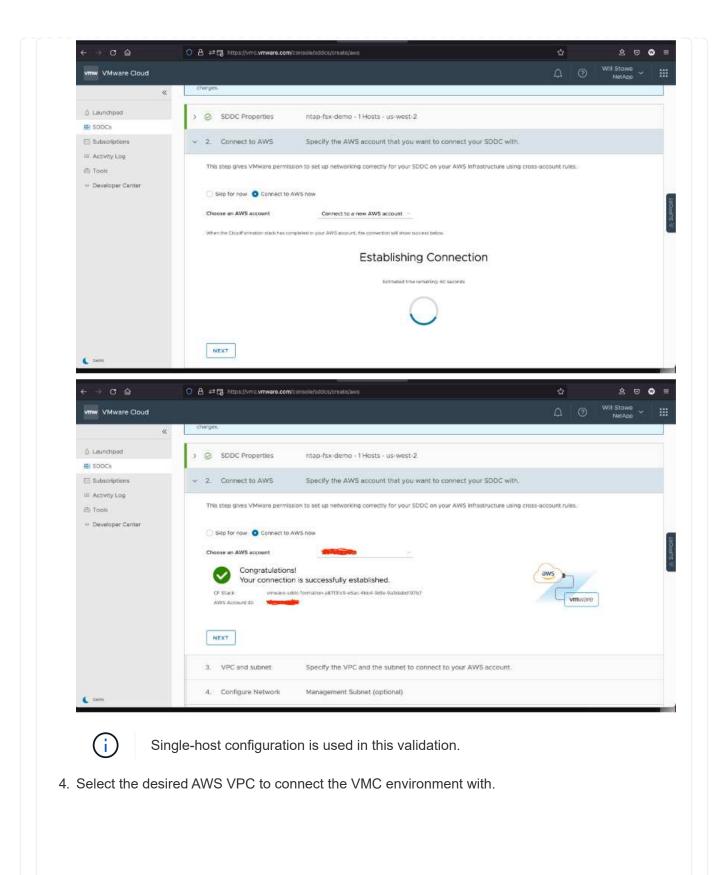


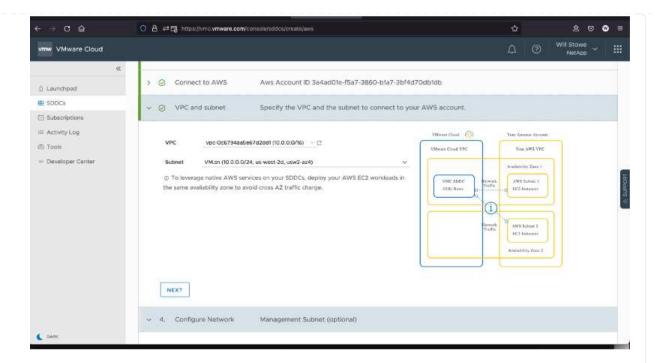
2. Configure the AWS region, deployment, and host type and the SDDC name:



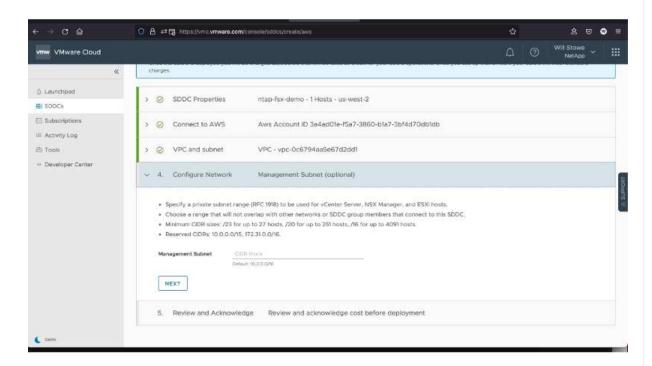
3. Connect to the desired AWS account and execute the AWS Cloud Formation stack.



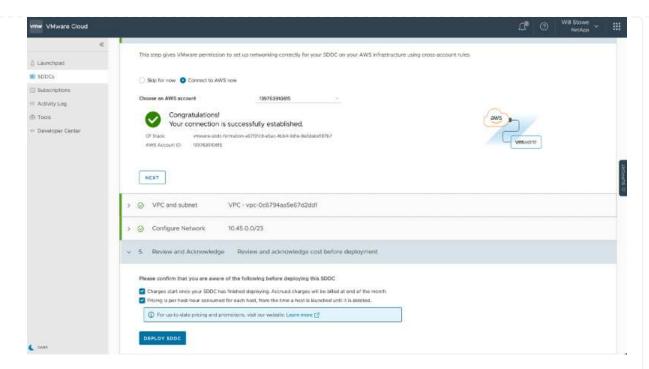




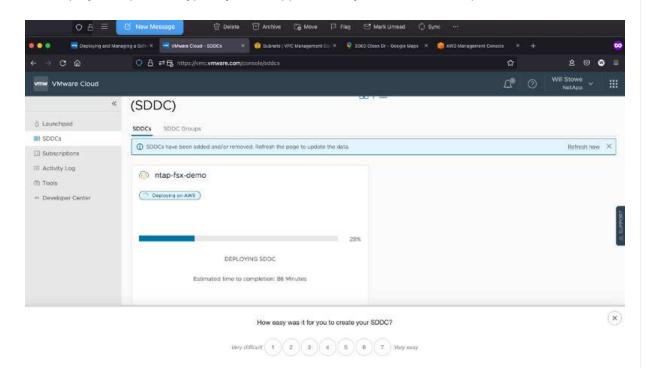
5. Configure the VMC Management Subnet; this subnet contains VMC-managed services like vCenter, NSX, and so on. Do not choose an overlapping address space with any other networks that need connectivity to the SDDC environment. Finally, follow the recommendations for CIDR size notated below.



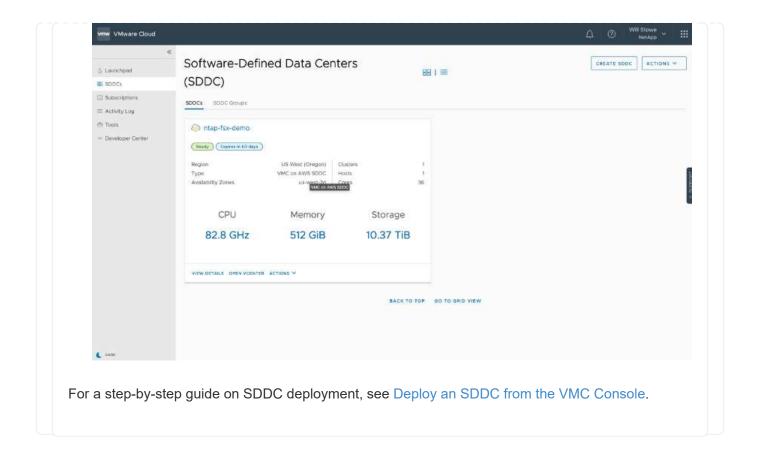
6. Review and acknowledge the SDDC configuration, and then click deploy the SDDC.



The deployment process typically takes approximately two hours to complete.

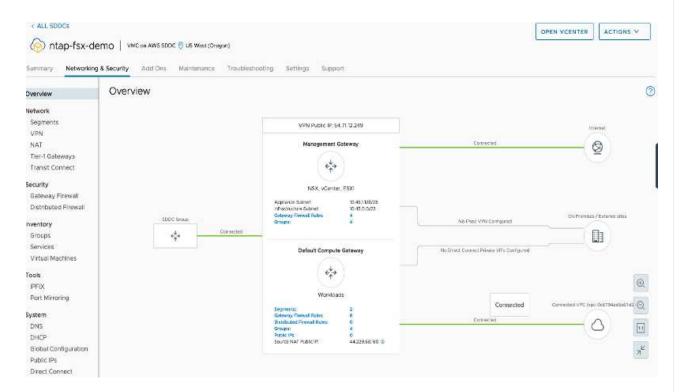


7. After completion, the SDDC is ready for use.



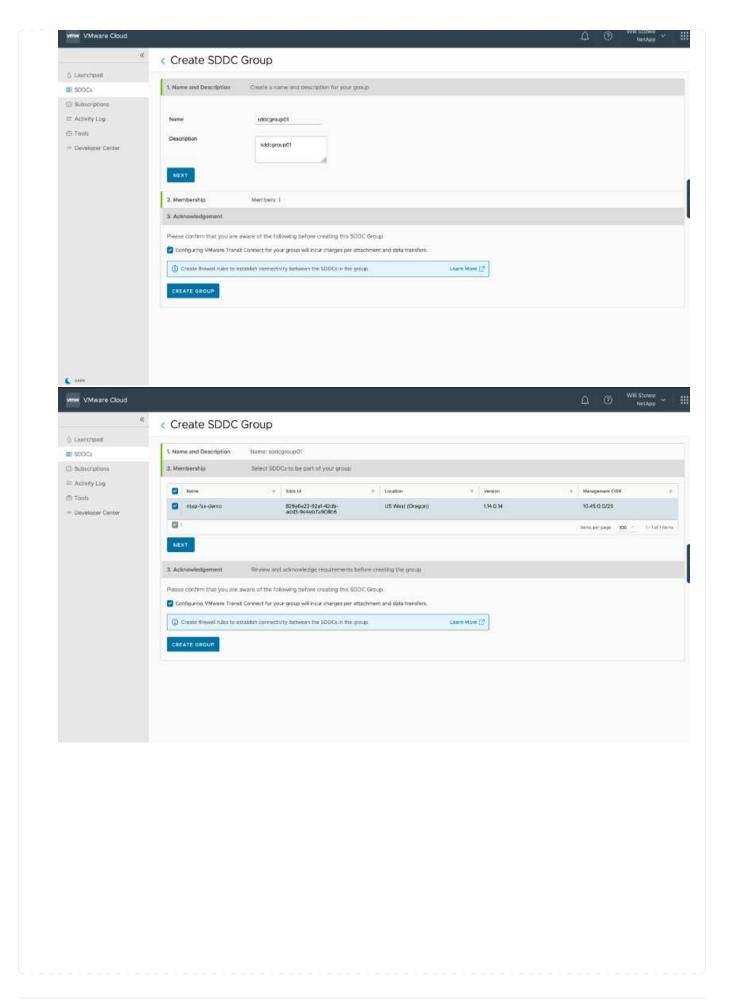
To connect VMware Cloud to FSx ONTAP, complete the following steps:

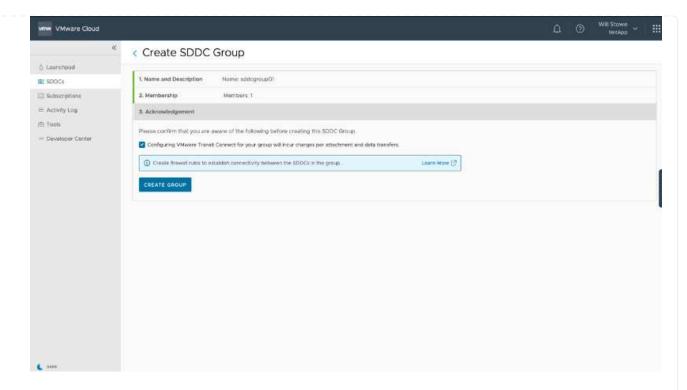
 With VMware Cloud deployment completed and connected to AWS VPC, you must deploy Amazon FSx for NetApp ONTAP into a new VPC rather than the original connected VPC (see the screenshot below). FSx (NFS and SMB floating IPs) is not accessible if it is deployed in the connected VPC. Keep in mind that ISCSI endpoints like Cloud Volumes ONTAP work just fine from the connected VPC.



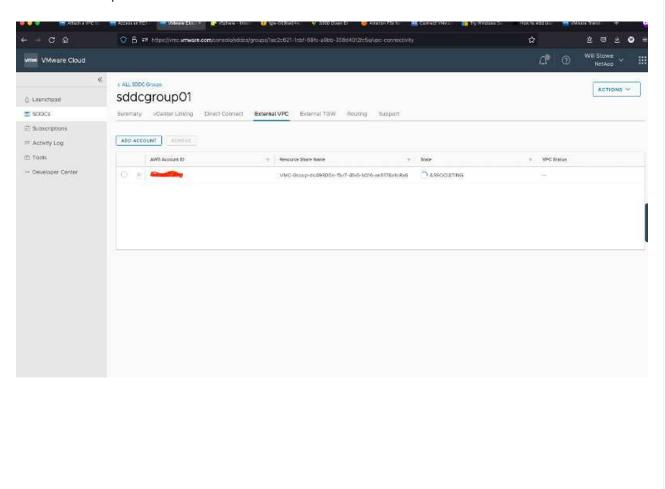
2. Deploy an additional VPC in the same region, and then deploy Amazon FSx for NetApp ONTAP into the new VPC.

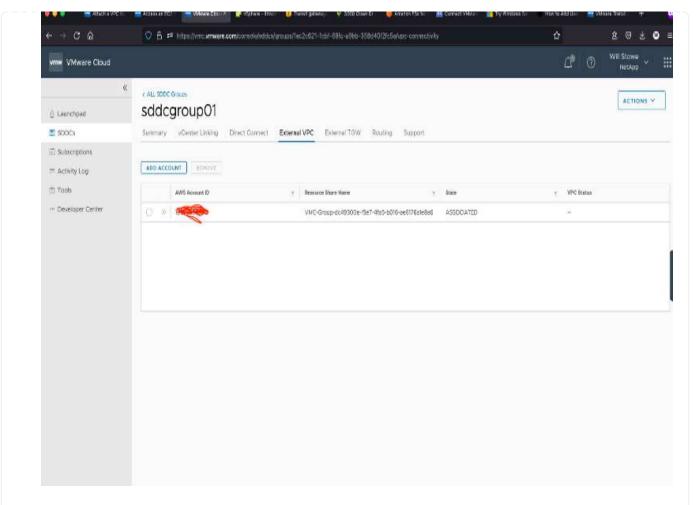
Configuration of an SDDC group in the VMware Cloud console enables the networking configuration options required to connect to the new VPC where FSx is deployed. In step 3, verify that "Configuring VMware Transit Connect for your group will incur charges per attachment and data transfers" is checked, and then choose Create Group. The process can take a few minutes to complete.



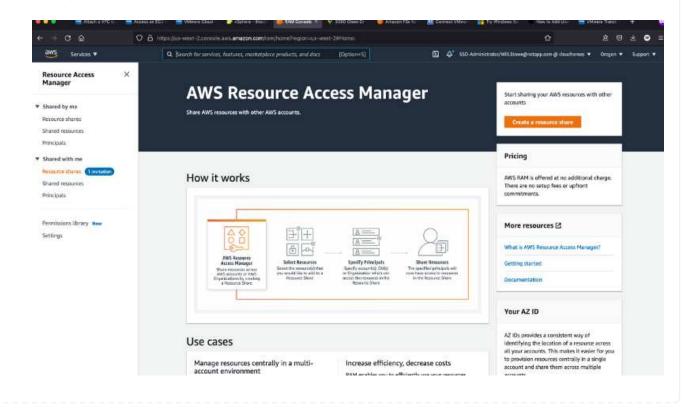


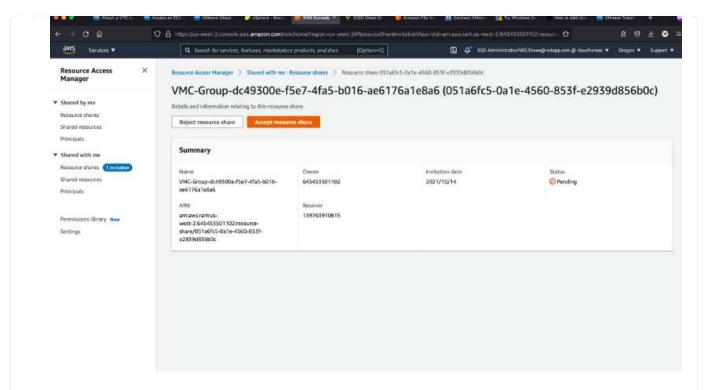
3. Attach the newly created VPC to the just created SDDC group. Select the External VPC tab and follow the instructions for attaching an External VPC to the group. This process can take 10 to 15 minutes to complete.



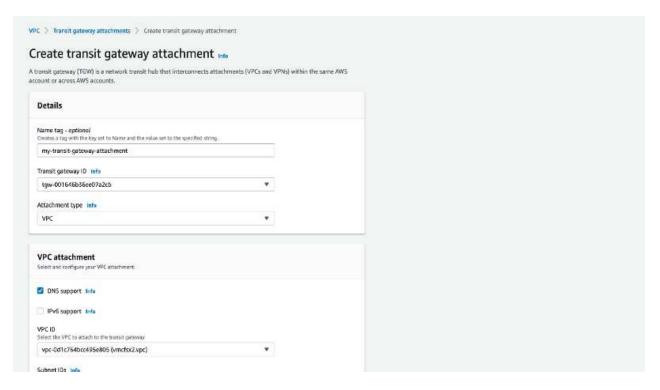


4. As part of the external VPC process, you are prompted through the AWS console to a new shared resource via the Resource Access Manager. The shared resource is the AWS Transit Gateway managed by VMware Transit Connect.

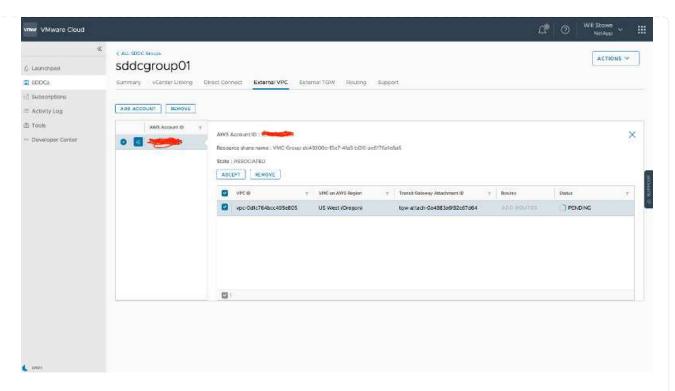




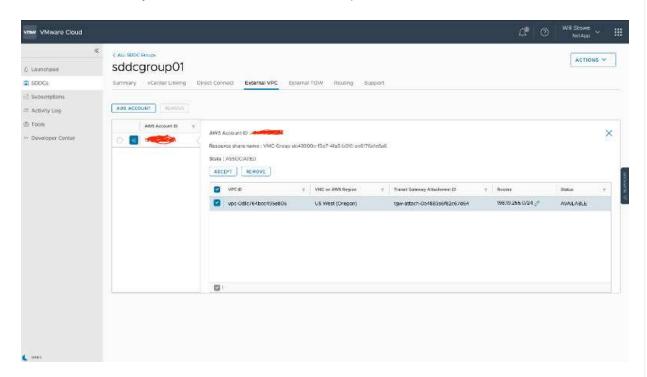
5. Create the Transit Gateway Attachment.



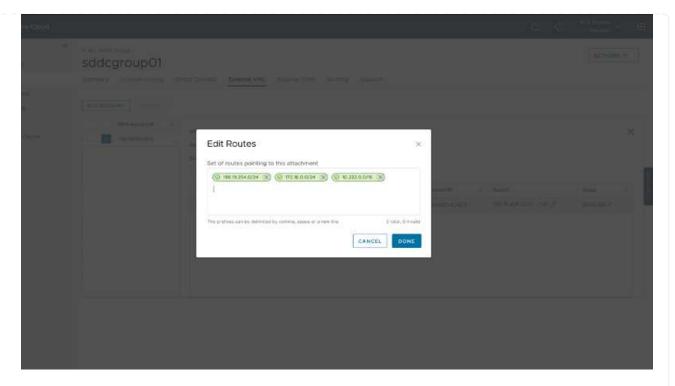
6. Back on the VMC Console, Accept the VPC attachment. This process can take approximately 10 minutes to complete.



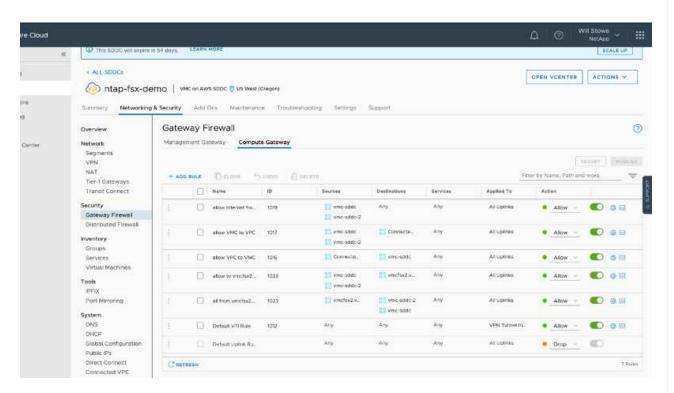
- 7. While in the External VPC tab, click the edit icon in the Routes column and add in the following required routes:
  - A route for the floating IP range for Amazon FSx for NetApp ONTAP floating IPs.
  - A route for the floating IP range for Cloud Volumes ONTAP (if applicable).
  - A route for the newly created external VPC address space.



8. Finally, allow bidirectional traffic firewall rules for access to FSx/CVO. Follow these detailed steps for compute gateway firewall rules for SDDC workload connectivity.



9. After the firewall groups are configured for both the Management and Compute gateway, the vCenter can be accessed as follows:



The next step is to verify that Amazon FSx ONTAP or Cloud Volumes ONTAP is configured depending on your requirements and that the volumes are provisioned to offload storage components from vSAN to optimize the deployment.

# Deploy and configure the Virtualization Environment on Azure

As with on-premises, planning Azure VMware Solution is critical for a successful production-ready environment for creating VMs and migration.

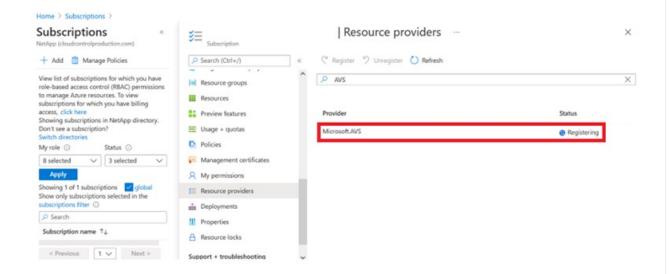
This section describes how to set up and manage Azure VMware Solution and use it in combination with the available options for connecting NetApp storage.

The setup process can be broken down into the following steps:

#### Register the resource provider and create a private cloud

To use Azure VMware Solution, first register the resource provider within the identified subscription:

- 1. Sign in to the Azure portal.
- 2. On the Azure portal menu, select All Services.
- 3. In the All Services dialog box, enter the subscription and then select Subscriptions.
- 4. To view, select the subscription from the subscription list.
- 5. Select Resource Providers and enter Microsoft.AVS into the search.
- 6. If the resource provider is not registered, select Register.

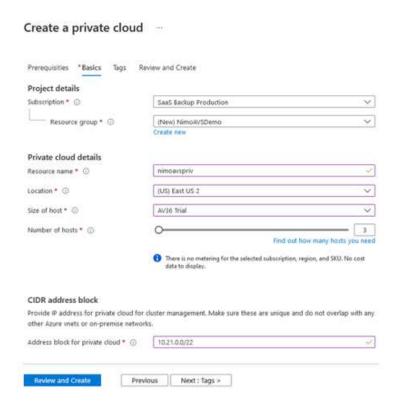


Provider	Status
Microsoft.OperationsManagement	Registered
Microsoft.Compute	Registered
Microsoft.ContainerService	Registered
Microsoft.ManagedIdentity	Registered
Microsoft.AVS	Registered
Microsoft.OperationalInsights	Registered
Microsoft.GuestConfiguration	Registered

- 7. After the resource provider is registered, create an Azure VMware Solution private cloud by using the Azure portal.
- 8. Sign in to the Azure portal.
- 9. Select Create a New Resource.
- 10. In the Search the Marketplace text box, enter Azure VMware Solution and select it from the results.
- 11. On the Azure VMware Solution page, select Create.
- 12. From the Basics tab, enter the values in the fields and select Review + Create.

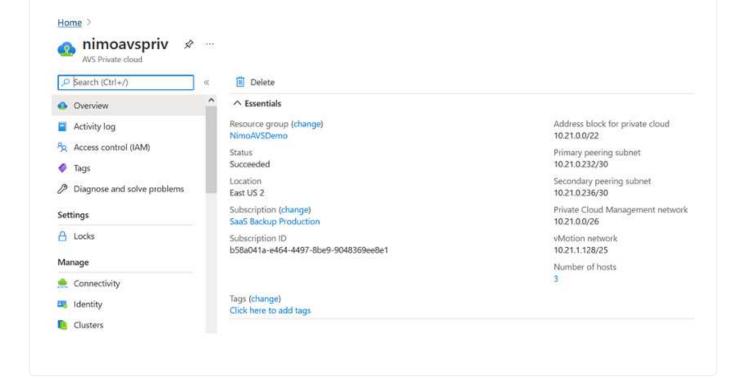
#### Notes:

- For a quick start, gather the required information during the planning phase.
- Select an existing resource group or create a new resource group for the private cloud. A resource group is a logical container in which the Azure resources are deployed and managed.
- Make sure the CIDR address is unique and does not overlap with other Azure Virtual Networks or onpremises networks. The CIDR represents the private cloud management network and is used for the cluster management services, such as vCenter Server and NSX-T Manager. NetApp recommends using a /22 address space. In this example, 10.21.0.0/22 is used.



The provisioning process takes approximately 4–5 hours. After the process is complete, verify that the deployment was successful by accessing the private cloud from the Azure portal. A status of Succeeded is displayed when the deployment is complete.

An Azure VMware Solution private cloud requires an Azure Virtual Network. Because Azure VMware Solution doesn't support on-premises vCenter, additional steps are required to integrate with an existing on-premises environment. Setting up an ExpressRoute circuit and a virtual network gateway is also required. While waiting for the cluster provisioning to complete, create a new virtual network or use an existing one to connect to Azure VMware Solution.



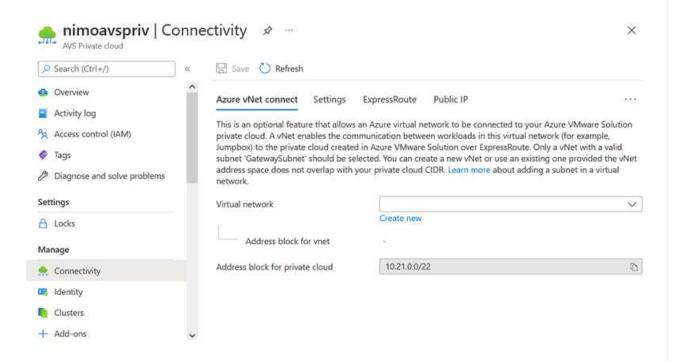
#### Connect to a new or existing ExpressRoute virtual network gateway

To create a new Azure Virtual Network (VNet), select the Azure VNet Connect tab. Alternatively, you can create one manually from the Azure portal by using the Create Virtual Network wizard:

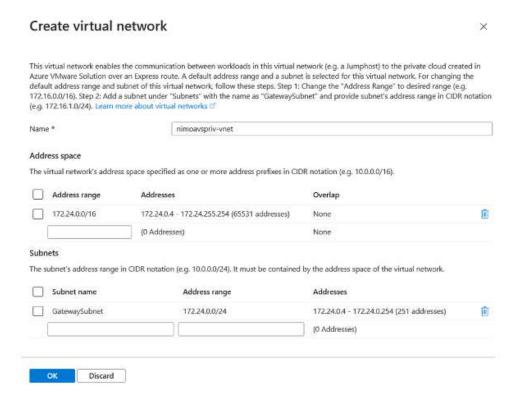
- 1. Go to Azure VMware Solution private cloud and access Connectivity under the Manage option.
- 2. Select Azure VNet Connect.
- 3. To create a new VNet, select the Create New option.

This feature allows a VNet to be connected to the Azure VMware Solution private cloud. The VNet enables communication between workloads in this virtual network by automatically creating required components (for example, jump box, shared services such as Azure NetApp Files, and Cloud Volume ONTAP) to the private cloud created in Azure VMware Solution over ExpressRoute.

**Note:** The VNet address space should not overlap with the private cloud CIDR.



4. Provide or update the information for the new VNet and select OK.



The VNet with the provided address range and gateway subnet is created in the designated subscription and resource group.

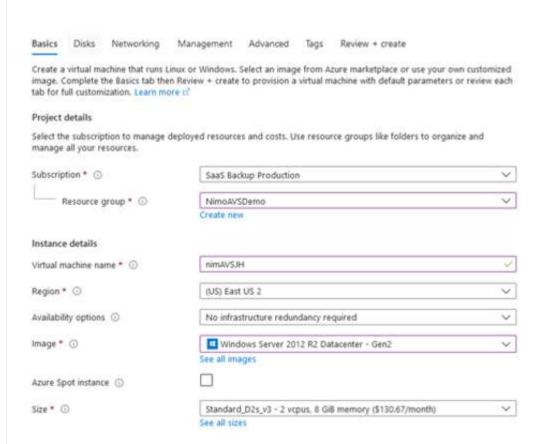


If you create a VNet manually, create a virtual network gateway with the appropriate SKU and ExpressRoute as the gateway type. After the deployment is complete, connect the ExpressRoute connection to the virtual network gateway containing Azure VMware Solution private cloud using the authorization key. For more information, see Configure networking for your VMware private cloud in Azure.

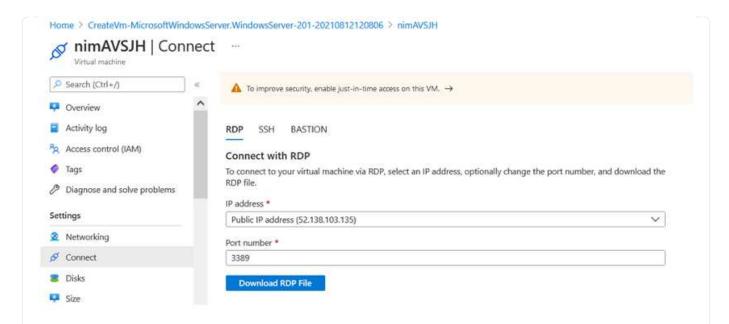
#### Validate the network connect and access to Azure VMware Solution private cloud

Azure VMware Solution does not allow you to manage a private cloud with on-premises VMware vCenter. Instead, jump host is required to connect to the Azure VMware Solution vCenter instance. Create a jump host in the designated resource group and sign in to the Azure VMware Solution vCenter. This jump host should be a Windows VM on the same virtual network that was created for connectivity and should provide access to both vCenter and the NSX Manager.

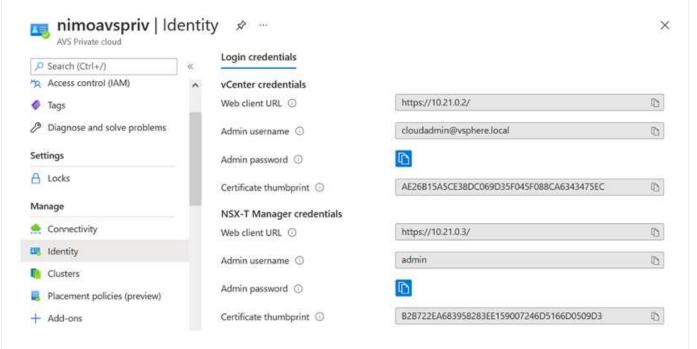
## Create a virtual machine



After the virtual machine is provisioned, use the Connect option to access RDP.



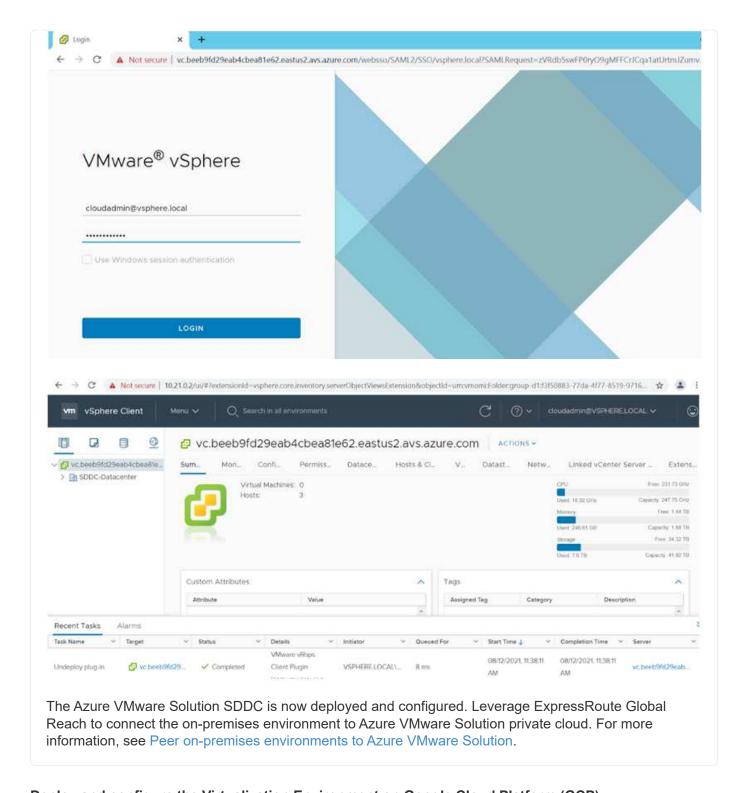
Sign in to vCenter from this newly created jump host virtual machine by using the cloud admin user . To access the credentials, go to the Azure portal and navigate to Identity (under the Manage option within the private cloud). The URLs and user credentials for the private cloud vCenter and NSX-T Manager can be copied from here.



In the Windows virtual machine, open a browser and navigate to the vCenter web client URL (https://10.21.0.2/) and use the admin user name as **cloudadmin@vsphere.local** and paste the copied password. Similarly, NSX-T manager can also be accessed using the web client URL (https://10.21.0.3/) and use the admin user name and paste the copied password to create new segments or modify the existing tier gateways.



The web client URLs are different for each SDDC provisioned.



## Deploy and configure the Virtualization Environment on Google Cloud Platform (GCP)

As with on-premises, planning Google Cloud VMware Engine (GCVE) is critical for a successful production-ready environment for creating VMs and migration.

This section describes how to set up and manage GCVE and use it in combination with the available options for connecting NetApp storage.

The setup process can be broken down into the following steps:

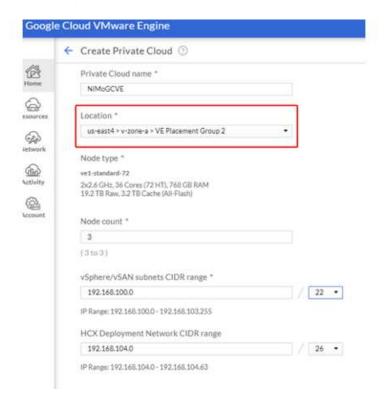
#### **Deploy and configure GCVE**

To configure a GCVE environment on GCP, login to the GCP console and access the VMware Engine portal.

Click on the "New Private Cloud" button and enter the desired configuration for the GCVE Private Cloud. On "Location", make sure to deploy the private cloud in the same Region/Zone where CVS/CVO is deployed, to ensure the best performance and lowest latency.

## Pre-requisites:

- Setup VMware Engine Service Admin IAM role
- Enable VMWare Engine API access and node quota
- Make sure that the CIDR range doesn't overlap with any of your on-premises or cloud subnets. The CIDR range must be /27 or higher.



Note: Private cloud creation can take between 30 minutes to 2 hours.

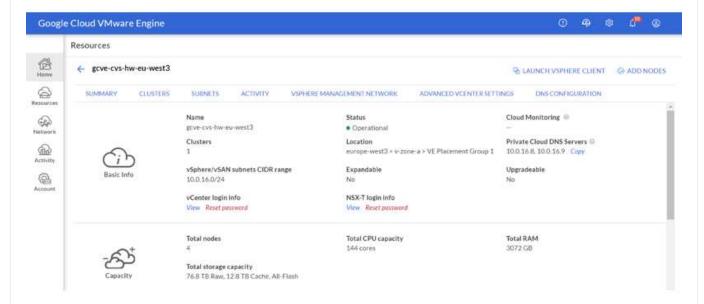
#### **Enable Private Access to GCVE**

Once the Private Cloud is provisioned, configure private access to the Private Cloud for high-throughput and low-latency data-path connection.

This will ensure that the VPC network where Cloud Volumes ONTAP instances are running is able to communicate with the GCVE Private Cloud. To do so, follow the GCP documentation. For the Cloud Volume Service, establish a connection between VMware Engine and Cloud Volumes Service by performing a one-time peering between the tenant host projects. For detailed steps, follow this link.

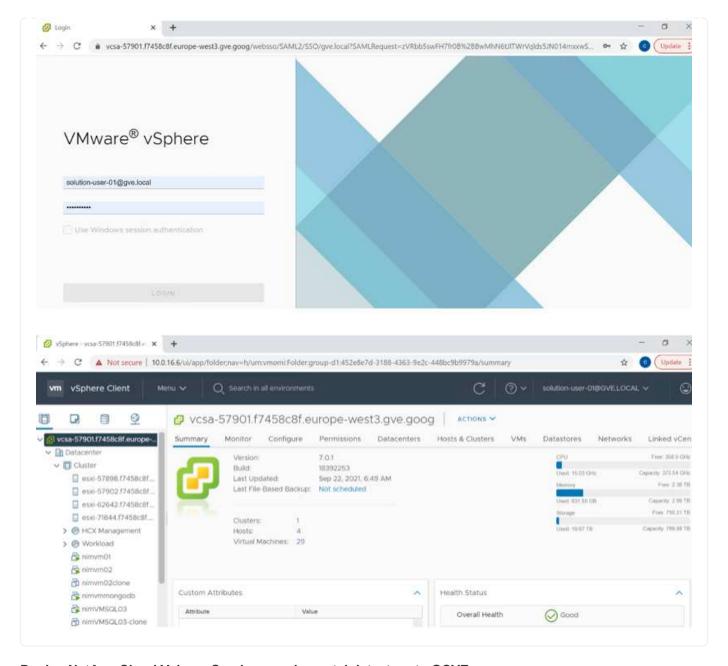


Sign in to vcenter using the CloudOwner@gve.local user. To access the credentials, go to the VMware Engine portal, Go to Resources, and select the appropriate private cloud. In the Basic info section, click the View link for either vCenter login info (vCenter Server, HCX Manager) or NSX-T login info (NSX Manager).



In a Windows virtual machine, open a browser and navigate to the vCenter web client URL (https://10.0.16.6/) and use the admin user name as CloudOwner@gve.local and paste the copied password. Similarly, NSX-T manager can also be accessed using the web client URL (https://10.0.16.11/) and use the admin user name and paste the copied password to create new segments or modify the existing tier gateways.

For connecting from an on-premises network to VMware Engine private cloud, leverage cloud VPN or Cloud Interconnect for appropriate connectivity and make sure the required ports are open. For detailed steps, follow this link.



# Deploy NetApp Cloud Volume Service supplemental datastore to GCVE

Refer Procedure to deploy supplemental NFS datastore with NetApp CVS to GCVE

# **NetApp Storage options for Public Cloud Providers**

Explore the options for NetApp as storage in the three major hyperscalers.

### AWS / VMC

AWS supports NetApp storage in the following configurations:

- FSx ONTAP as guest connected storage
- Cloud Volumes ONTAP (CVO) as guest connected storage
- FSx ONTAP as a supplemental NFS datastore

View the detailed guest connect storage options for VMC. View the detailed supplemental NFS datastore options for VMC.

### Azure / AVS

Azure supports NetApp storage in the following configurations:

- Azure NetApp Files (ANF) as guest connected storage
- Cloud Volumes ONTAP (CVO) as guest connected storage
- Azure NetApp Files (ANF) as a supplemental NFS datastore

View the detailed guest connect storage options for AVS. View the detailed supplemental NFS datastore options for AVS.

### GCP / GCVE

Google Cloud supports NetApp storage in the following configurations:

- Cloud Volumes ONTAP (CVO) as guest connected storage
- Cloud Volumes Service (CVS) as guest connected storage
- Cloud Volumes Service (CVS) as a supplemental NFS datastore

View the detailed guest connect storage options for GCVE.

Read more about NetApp Cloud Volumes Service datastore support for Google Cloud VMware Engine (NetApp blog) or How to use NetApp CVS as datastores for Google Cloud VMware Engine (Google blog)

## TR-4938: Mount Amazon FSx for ONTAP as a NFS datastore with VMware Cloud on AWS

This document outlines how to mount Amazon FSx for ONTAP as a NFS datastore with VMware Cloud on AWS.

Niyaz Mohamed, NetApp

## Introduction

Every successful organization is on a path of transformation and modernization. As part of this process, companies typically use their existing VMware investments to leverage cloud benefits and exploring how to migrate, burst, extend, and provide disaster recovery for processes as seamlessly as possible. Customers migrating to the cloud must evaluate the use cases for elasticity and burst, data-center exit, data-center consolidation, end-of-life scenarios, mergers, acquisitions, and so on.

Although VMware Cloud on AWS is the preferred option for the majority of the customers because it delivers unique hybrid capabilities to a customer, limited native storage options have restricted its usefulness for

organizations with storage-heavy workloads. Because storage is directly tied to hosts, the only way to scale storage is to add more hosts, which can increase costs by 35-40% or more for storage intensive workloads. These workloads need additional storage and segregated performance, not additional horsepower, but that means paying for additional hosts. This is where the recent integration of FSx for ONTAP comes in handy for storage and performance intensive workloads with VMware Cloud on AWS.

Let's consider the following scenario: a customer requires eight hosts for horsepower (vCPU/vMem), but they also have a substantial requirement for storage. Based on their assessment, they require 16 hosts to meet storage requirements. This increases the overall TCO because they must buy all that additional horsepower when all they really need is more storage. This is applicable for any use case, including migration, disaster recovery, bursting, dev/test, and so on.

This document walks you through the steps necessary to provision and attach FSx for ONTAP as a NFS datastore for VMware Cloud on AWS.



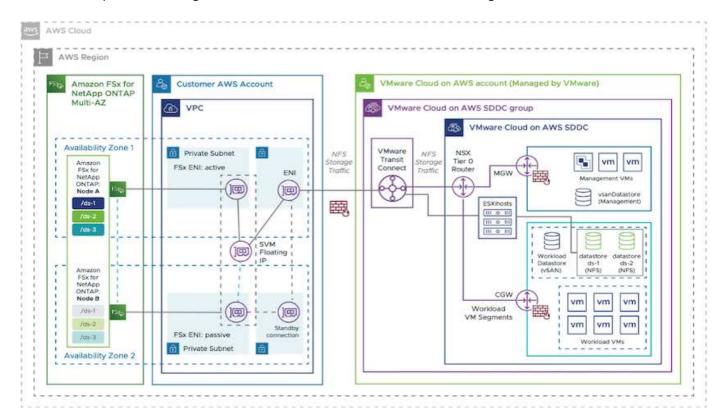
This solution is also available from VMware. Please visit the VMware Cloud Tech Zone for more information.

### **Connectivity options**



VMware Cloud on AWS supports both multi-AZ and single-AZ deployments of FSx for ONTAP.

This section describes the high-level connectivity architecture along with the steps needed to implement the solution to expand the storage in a SDDC cluster without the need for adding additional hosts.



The high-level deployment steps are as follows:

- 1. Create Amazon FSx for ONTAP in a new designated VPC.
- 2. Create an SDDC group.

- Create VMware Transit Connect and a TGW attachment.
- 4. Configure routing (AWS VPC and SDDC) and security groups.
- 5. Attach an NFS volume as a datastore to the SDDC cluster.

Before you provision and attach FSx for ONTAP as a NFS datastore, you must first set up a VMware on Cloud SDDC environment or get an existing SDDC upgraded to v1.20 or above. For more information, see the Getting Started With VMware Cloud on AWS.



FSx for ONTAP is not currently supported with stretched clusters.

### Conclusion

This document covers the steps necessary to configure Amazon FSx for ONTAP with VMware cloud on AWS. Amazon FSx for ONTAP provides excellent options to deploy and manage application workloads along with file services while reducing the TCO by making data requirements seamless to the application layer. Whatever the use case, choose VMware Cloud on AWS along with Amazon FSx for ONTAP for rapid realization of cloud benefits, consistent infrastructure, and operations from on-premises to AWS, bidirectional portability of workloads, and enterprise-grade capacity and performance. It is the same familiar process and procedures used to connect storage. Remember, it is just the position of the data that changed along with new names; the tools and processes all remain the same, and Amazon FSx for ONTAP helps to optimize the overall deployment.

To learn more about this process, feel free to follow the detailed walkthrough video.

Amazon FSX for Ontap VMware Cloud

## **NetApp Guest Connected Storage Options for AWS**

AWS supports guest connected NetApp storage with the native FSx service (FSx ONTAP) or with Cloud Volumes ONTAP (CVO).

### **FSx ONTAP**

Amazon FSx for NetApp ONTAP is a fully managed service that provides highly reliable, scalable, high-performing, and feature-rich file storage built on NetApp's popular ONTAP file system. FSx for ONTAP combines the familiar features, performance, capabilities, and API operations of NetApp file systems with the agility, scalability, and simplicity of a fully managed AWS service.

FSx for ONTAP provides feature-rich, fast, and flexible shared file storage that's broadly accessible from Linux, Windows, and macOS compute instances running in AWS or on premises. FSx for ONTAP offers high-performance solid state drive (SSD) storage with submillisecond latencies. With FSx for ONTAP, you can achieve SSD levels of performance for your workload while paying for SSD storage for only a small fraction of your data.

Managing your data with FSx for ONTAP is easier because you can snapshot, clone, and replicate your files with the click of a button. In addition, FSx for ONTAP automatically tiers your data to lower-cost, elastic storage, lessening the need for you to provision or manage capacity.

FSx for ONTAP also provides highly available and durable storage with fully managed backups and support for cross-Region disaster recovery. To make it easier to protect and secure your data, FSx for ONTAP supports popular data security and antivirus applications.

## FSx ONTAP as guest connected storage

## Configure Amazon FSx for NetApp ONTAP with VMware Cloud on AWS

Amazon FSx for NetApp ONTAP files shares and LUNs can be mounted from VMs that are created within the VMware SDDC environment at VMware Cloud at AWS. The volumes can also be mounted on the Linux client and mapped on the Windows client using the NFS or SMB protocol, and LUNS can be accessed on Linux or Windows clients as block devices when mounted over iSCSI. Amazon FSx for the NetApp ONTAP file system can be set up quickly with the following steps.

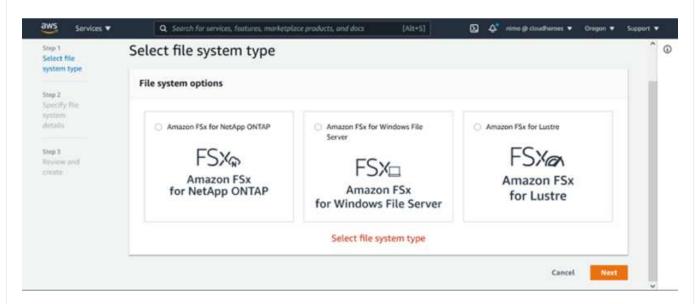


Amazon FSx for NetApp ONTAP and VMware Cloud on AWS must be in the same availability zone to achieve better performance and avoid data transfer charges between availability zones.

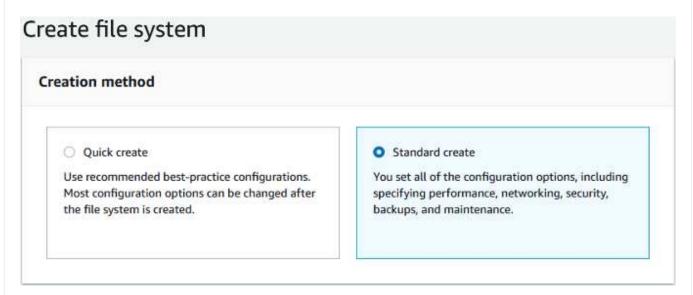
### Create and mount Amazon FSx for ONTAP volumes

To create and mount Amazon FSx for NetApp ONTAP file system, complete the following steps:

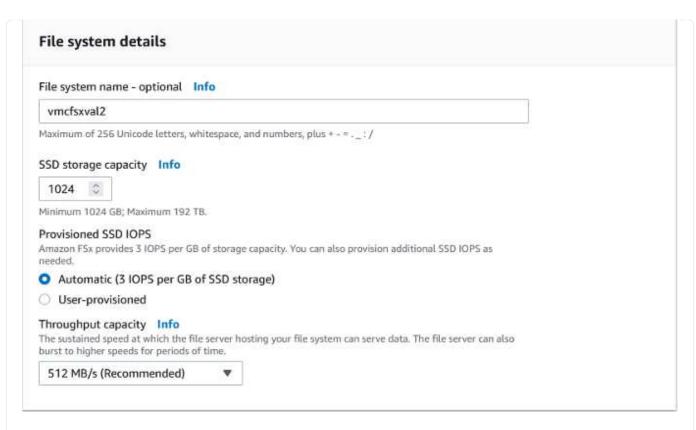
- 1. Open the Amazon FSx console and choose Create file system to start the file system creation wizard.
- 2. On the Select File System Type page, choose Amazon FSx for NetApp ONTAP, and then choose Next. The Create File System page appears.



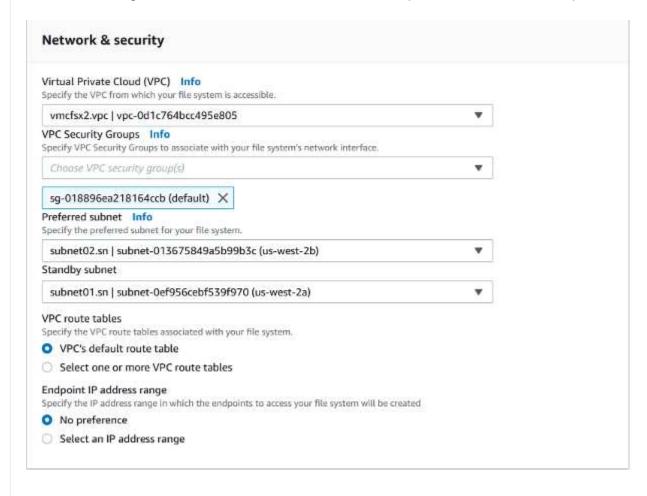
1. In the Networking section, for Virtual Private Cloud (VPC), choose the appropriate VPC and preferred subnets along with the route table. In this case, vmcfsx2.vpc is selected from the dropdown.



1. For the creation method, choose Standard Create. You can also choose Quick Create, but this document uses the Standard create option.



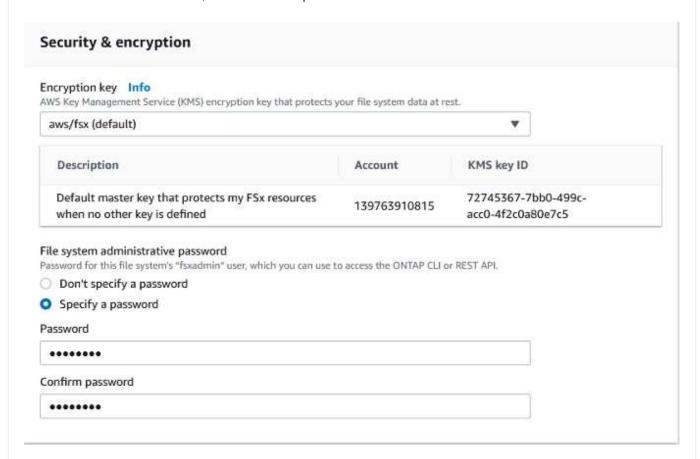
1. In the Networking section, for Virtual Private Cloud (VPC), choose the appropriate VPC and preferred subnets along with the route table. In this case, vmcfsx2.vpc is selected from the dropdown.



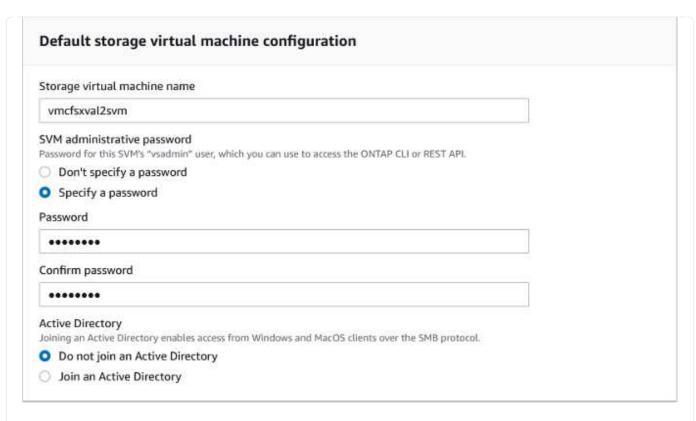


In the Networking section, for Virtual Private Cloud (VPC), choose the appropriate VPC and preferred subnets along with the route table. In this case, vmcfsx2.vpc is selected from the dropdown.

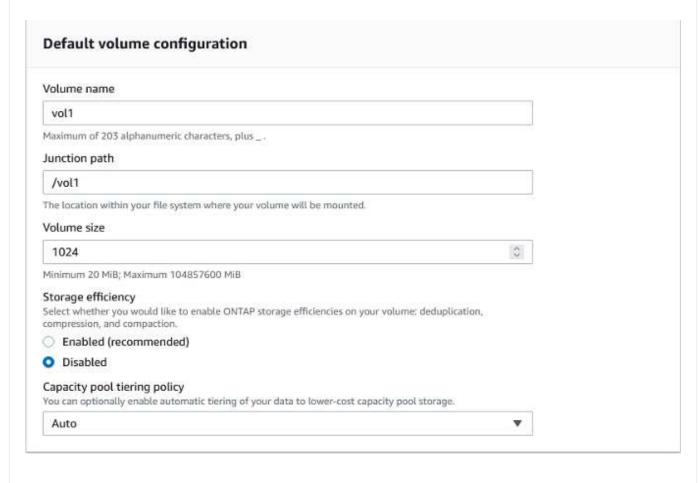
1. In the Security & Encryption section, for the Encryption Key, choose the AWS Key Management Service (AWS KMS) encryption key that protects the file system's data at rest. For the File System Administrative Password, enter a secure password for the fsxadmin user.



1. In virtual machine and specify the password to use with vsadmin for administering ONTAP using REST APIs or the CLI. If no password is specified, a fsxadmin user can be used for administering the SVM. In the Active Directory section, make sure to join Active Directory to the SVM for provisioning SMB shares. In the Default Storage Virtual Machine Configuration section, provide a name for the storage in this validation, SMB shares are provisioned using a self-managed Active Directory domain.



1. In the Default Volume Configuration section, specify the volume name and size. This is an NFS volume. For Storage Efficiency, choose Enabled to turn on the ONTAP storage efficiency features (compression, deduplication, and compaction) or Disabled to turn them off.



 Review the file system configuration shown on the Create File System page. 2. Click Create File System. Services ▼ Q. Search for services, features, marketplace products, and docs × Amazon FSx FSx > File systems C Attach Actions \* File systems File systems (3) Backups 0 Q Filter file systems 1 W ONTAR Storage virtual machines File File Deployment Storage system File system ID system Status type type ¢a type ▼ Windows File Server fs-014c28399be9c1f9f fsxntapcifs ONTAP Available Multi-AZ SSD 1,1 fs-040eacc5d0ac31017 Data repository tasks vmcfsxval2 ONTAP Multi-AZ SSD 1,0 O fs-Oab4b447ebd6082aa ONTAP Available Multi-AZ SSD 2,1 fsxntapsql FSx on Service Quotas 🖸 Network & security Administration Backups Storage virtual machines Volumes Tags C Actions T Create storage virtual machine Storage virtual machines (SVMs) (2) Q Find storage virtual machines 0 SVM name SVM ID Status ♥ Creation time 0 2021-10-19 15:17:08 UTC fsxsmbtesting01 svm-075dcfbe2cfa2ece9 FSXTESTING.LOCAL Created +01:00 0 2021-10-15 15:16:54 UTC vmcfsxval2svm svm-095db076341561212 Created +01:00 FSx > Storage virtual machines > svm-075dcfbe2cfa2ece9 fsxsmbtesting01 (svm-075dcfbe2cfa2ece9) Delete Update Summary SVM ID Creation time Active Directory 2021-10-19T15:17:08+01:00 FSXTESTING.LOCAL svm-075dcfbe2cfa2ece9 🗇 Lifecycle state Net BIOS name SVM name ○ Created FSXSMBTESTING01 fsxsmbtesting01 🗇 Fully qualified domain name Subtype UUID DEFAULT FSXTESTING.LOCAL 4a50e659-30e7-11ec-ac4ff3ad92a6a735 Service account username

For more detailed information, see Getting started with Amazon FSx for NetApp ONTAP.

File system ID

fs-040eacc5d0ac31017

administrator

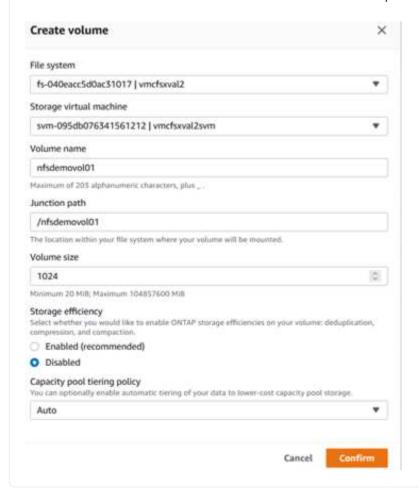
CN=Computers

Organizational unit distinguished name

After the file system is created as above, create the volume with the required size and protocol.

- 1. Open the Amazon FSx console.
- 2. In the left navigation pane, choose File systems, and then choose the ONTAP file system that you want to create a volume for.
- 3. Select the Volumes tab.
- 4. Select the Create Volume tab.
- 5. The Create Volume dialog box appears.

For demo purposes, an NFS volume is created in this section that can be easily mounted on VMs running on VMware cloud on AWS. nfsdemovol01 is created as depicted below:



### Mount FSx ONTAP volume on Linux client

To mount the FSx ONTAP volume created in the previous step. from the Linux VMs within VMC on AWS SDDC, complete the following steps:

- 1. Connect to the designated Linux instance.
- 2. Open a terminal on the instance using Secure Shell (SSH) and log in with the appropriate credentials.
- 3. Make a directory for the volume's mount point with the following command:

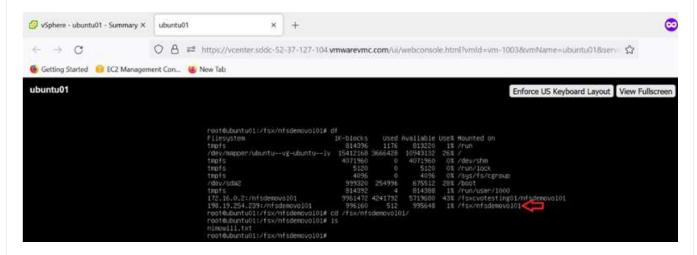
```
$ sudo mkdir /fsx/nfsdemovol01
```

4. Mount the Amazon FSx for NetApp ONTAP NFS volume to the directory that is created in the previous step.

```
sudo mount -t nfs nfsvers=4.1,198.19.254.239:/nfsdemovol01
/fsx/nfsdemovol01
```

## root@ubuntu01:/fsx/nfsdemovol01# mount -t nfs 198.19.254.239:/nfsdemovol01 /fsx/nfsdemovol01

1. Once executed, run the df command to validate the mount.



Mount FSx ONTAP volume on Linux client

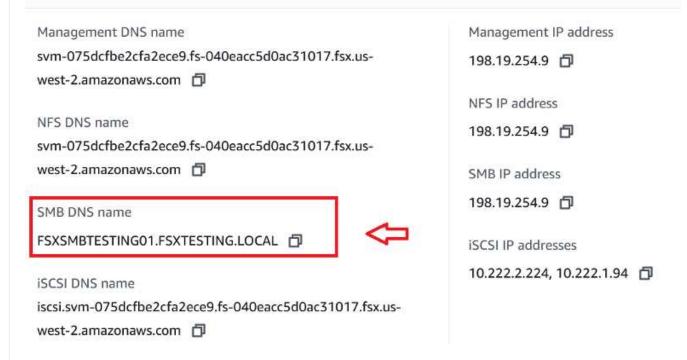
To manage and map file shares on an Amazon FSx file system, the Shared Folders GUI must be used.

- 1. Open the Start menu and run fsmgmt.msc using Run As Administrator. Doing this opens the Shared Folders GUI tool.
- 2. Click Action > All tasks and choose Connect to Another Computer.
- 3. For Another Computer, enter the DNS name for the storage virtual machine (SVM). For example, FSXSMBTESTING01.FSXTESTING.LOCAL is used in this example.

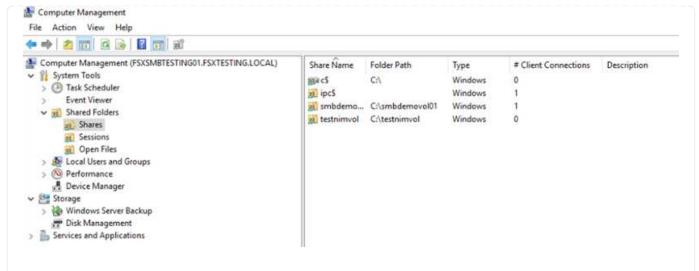


Tp find the SVM's DNS name on the Amazon FSx console, choose Storage Virtual Machines, choose SVM, and then scroll down to Endpoints to find the SMB DNS name. Click OK. The Amazon FSx file system appears in the list for the Shared Folders.

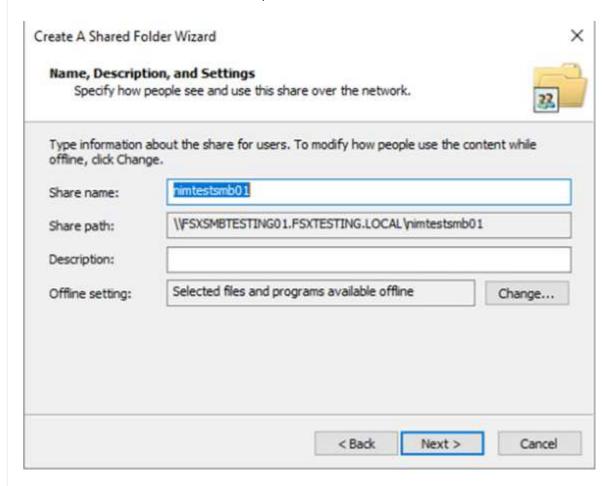
# **Endpoints**



1. In the Shared Folders tool, choose Shares in the left pane to see the active shares for the Amazon FSx file system.



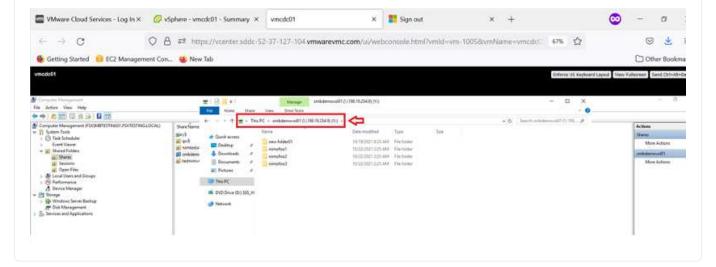
1. Now choose a new share and complete the Create a Shared Folder wizard.





To learn more about creating and managing SMB shares on an Amazon FSx file system, see Creating SMB Shares.

1. After connectivity is in place, the SMB share can be attached and used for application data. To accomplish this, Copy the share path and use the Map Network Drive option to mount the volume on the VM running on VMware Cloud on the AWS SDDC.



## Connect a FSx for NetApp ONTAP LUN to a host using iSCSI

## Connect a FSx for NetApp ONTAP LUN to a host using iSCSI

iSCSI traffic for FSx traverses the VMware Transit Connect/AWS Transit Gateway via the routes provided in the previous section. To configure a LUN in Amazon FSx for NetApp ONTAP, follow the documentation found here.

On Linux clients, make sure that the iSCSI daemon is running. After the LUNs are provisioned, refer to the detailed guidance on iSCSI configuration with Ubuntu (as an example) here.

In this paper, connecting the iSCSI LUN to a Windows host is depicted:

### Provision a LUN in FSx for NetApp ONTAP:

- 1. Access the NetApp ONTAP CLI using the management port of the FSx for the ONTAP file system.
- 2. Create the LUNs with the required size as indicated by the sizing output.

```
FsxId040eacc5d0ac31017::> lun create -vserver vmcfsxval2svm -volume nimfsxscsivol -lun nimofsxlun01 -size 5gb -ostype windows -space -reserve enabled
```

In this example, we created a LUN of size 5g (5368709120).

1. Create the necessary igroups to control which hosts have access to specific LUNs.

```
FsxId040eacc5d0ac31017::> igroup create -vserver vmcfsxval2svm -igroup
winIG -protocol iscsi -ostype windows -initiator ign.1991-
05.com.microsoft:vmcdc01.fsxtesting.local
FsxId040eacc5d0ac31017::> igroup show
Vserver
        Igroup Protocol OS Type Initiators
_____ ___
vmcfsxval2svm
         ubuntu01 iscsi
                            linux iqn.2021-
10.com.ubuntu:01:initiator01
vmcfsxval2svm
         winIG
                    iscsi
                             windows iqn.1991-
05.com.microsoft:vmcdc01.fsxtesting.local
```

Two entries were displayed.

1. Map the LUNs to igroups using the following command:

FsxId040eacc5d0ac31017::> lun map -vserver vmcfsxval2svm -path /vol/nimfsxscsivol/nimofsxlun01 -igroup winIG FsxId040eacc5d0ac31017::> lun show Vserver Path State Mapped Type Size vmcfsxval2svm /vol/blocktest01/lun01 online mapped linux 5GB vmcfsxval2svm /vol/nimfsxscsivol/nimofsxlun01 online mapped windows 5GB

Two entries were displayed.

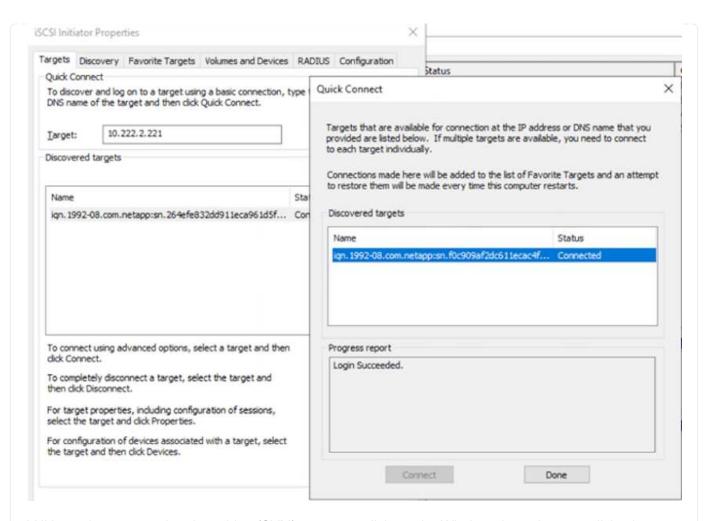
1. Connect the newly provisioned LUN to a Windows VM:

To connect the new LUN tor a Windows host residing on VMware cloud on AWS SDDC, complete the following steps:

- a. RDP to the Windows VM hosted on the VMware Cloud on AWS SDDC.
- b. Navigate to Server Manager > Dashboard > Tools > iSCSI Initiator to open the iSCSI Initiator Properties dialog box.
- c. From the Discovery tab, click Discover Portal or Add Portal and then enter the IP address of the iSCSI target port.
- d. From the Targets tab, select the target discovered and then click Log On or Connect.
- e. Select Enable Multipath, and then select "Automatically Restore This Connection When the Computer Starts" or "Add This Connection to the List of Favorite Targets". Click Advanced.

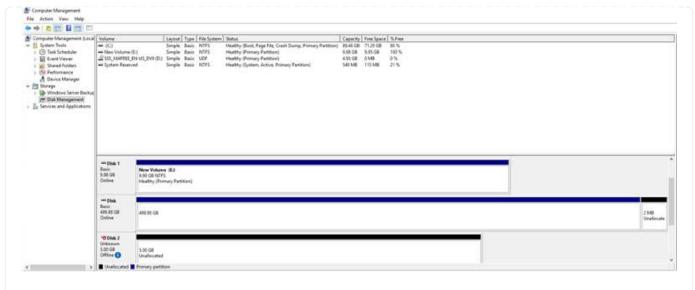


The Windows host must have an iSCSI connection to each node in the cluster. The native DSM selects the best paths to use.



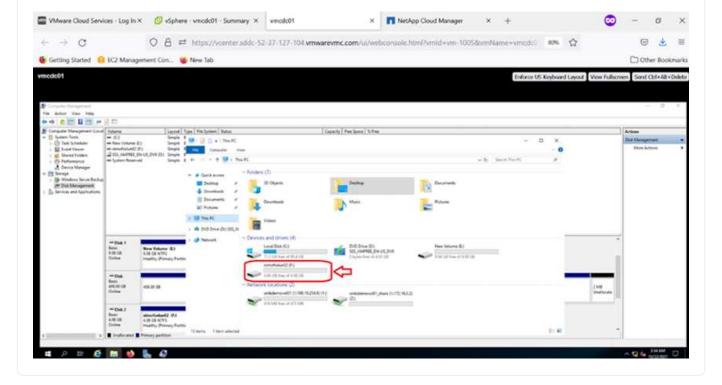
LUNs on the storage virtual machine (SVM) appear as disks to the Windows host. Any new disks that are added are not automatically discovered by the host. Trigger a manual rescan to discover the disks by completing the following steps:

- 1. Open the Windows Computer Management utility: Start > Administrative Tools > Computer Management.
- 2. Expand the Storage node in the navigation tree.
- 3. Click Disk Management.
- 4. Click Action > Rescan Disks.



When a new LUN is first accessed by the Windows host, it has no partition or file system. Initialize the LUN and, optionally, format the LUN with a file system by completing the following steps:

- 1. Start Windows Disk Management.
- 2. Right-click the LUN, and then select the required disk or partition type.
- 3. Follow the instructions in the wizard. In this example, drive F: is mounted.



## **Cloud Volumes ONTAP (CVO)**

Cloud volumes ONTAP, or CVO, is the industry-leading cloud data management solution built on NetApp's ONTAP storage software, available natively on Amazon Web Services (AWS), Microsoft Azure and Google Cloud Platform (GCP).

It is a software-defined version of ONTAP that consumes cloud-native storage, allowing you to have the same storage software in the cloud and on-premises, reducing the need to retrain you IT staff in all-new methods to

manage your data.

CVO gives customers the ability to seamlessly move data from the edge, to the data center, to the cloud and back, bringing your hybrid cloud together — all managed with a single-pane management console, NetApp Cloud Manager.

By design, CVO delivers extreme performance and advanced data management capabilities to satisfy even your most demanding applications in the cloud

Cloud Volumes ONTAP (CVO) as guest connected storage

### Deploy new Cloud Volumes ONTAP instance in AWS (do it yourself)

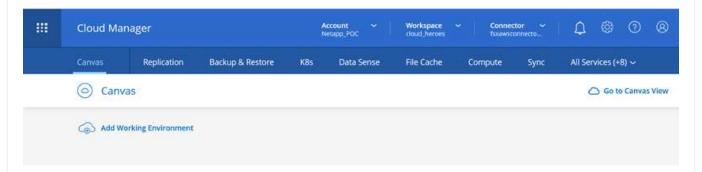
Cloud Volumes ONTAP shares and LUNs can be mounted from VMs that are created in the VMware Cloud on AWS SDDC environment. The volumes can also be mounted on native AWS VM Linux Windows clients, and LUNS can be accessed on Linux or Windows clients as block devices when mounted over iSCSI because Cloud Volumes ONTAP supports iSCSI, SMB, and NFS protocols. Cloud Volumes ONTAP volumes can be set up in a few simple steps.

To replicate volumes from an on-premises environment to the cloud for disaster recovery or migration purposes, establish network connectivity to AWS, either using a site-to-site VPN or DirectConnect. Replicating data from on-premises to Cloud Volumes ONTAP is outside the scope of this document. To replicate data between on-premises and Cloud Volumes ONTAP systems, see Setting up data replication between systems.

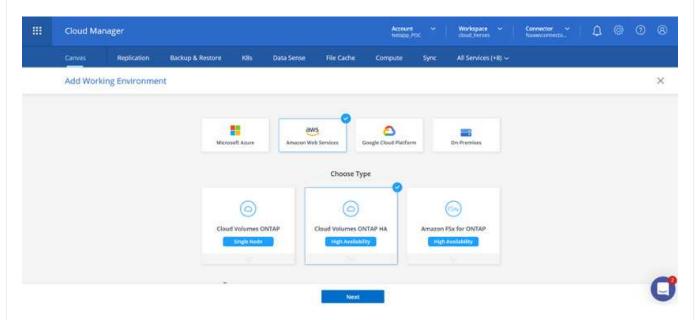


Use the Cloud Volumes ONTAP sizer to accurately size the Cloud Volumes ONTAP instances. Also, monitor on-premises performance to use as inputs in the Cloud Volumes ONTAP sizer.

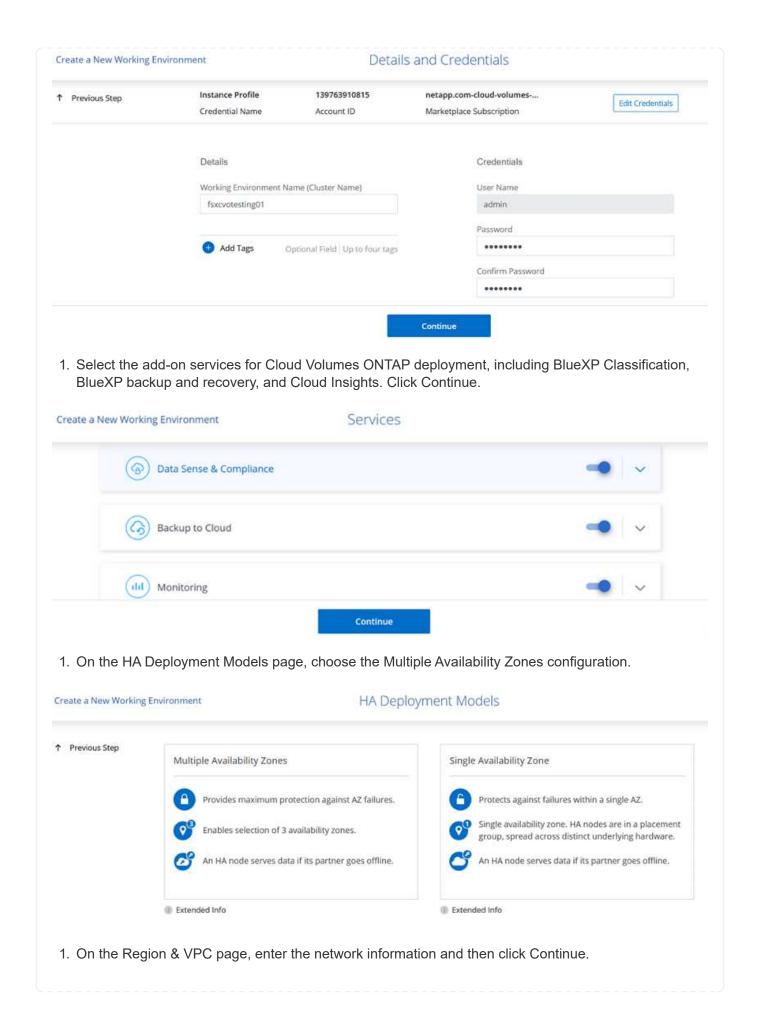
1. Log into NetApp Cloud Central; the Fabric View screen is displayed. Locate the Cloud Volumes ONTAP tab and select Go to Cloud Manager. After you are logged in, the Canvas screen is displayed.

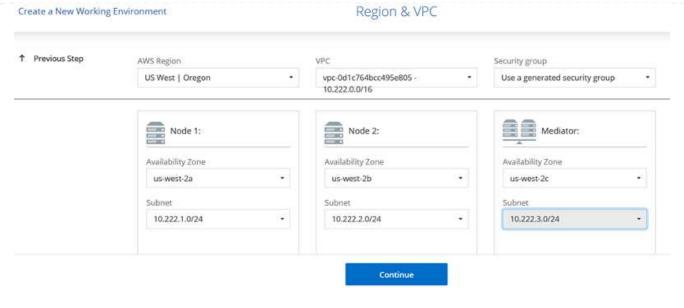


1. On the Cloud Manager home page, click Add a Working Environment and then select AWS as the cloud and the type of the system configuration.

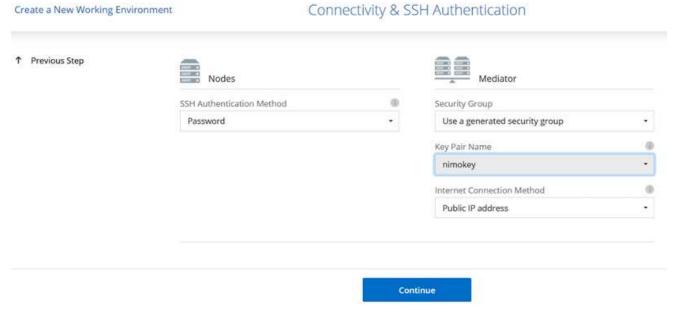


1. Provide the details of the environment to be created including the environment name and admin credentials. Click Continue.

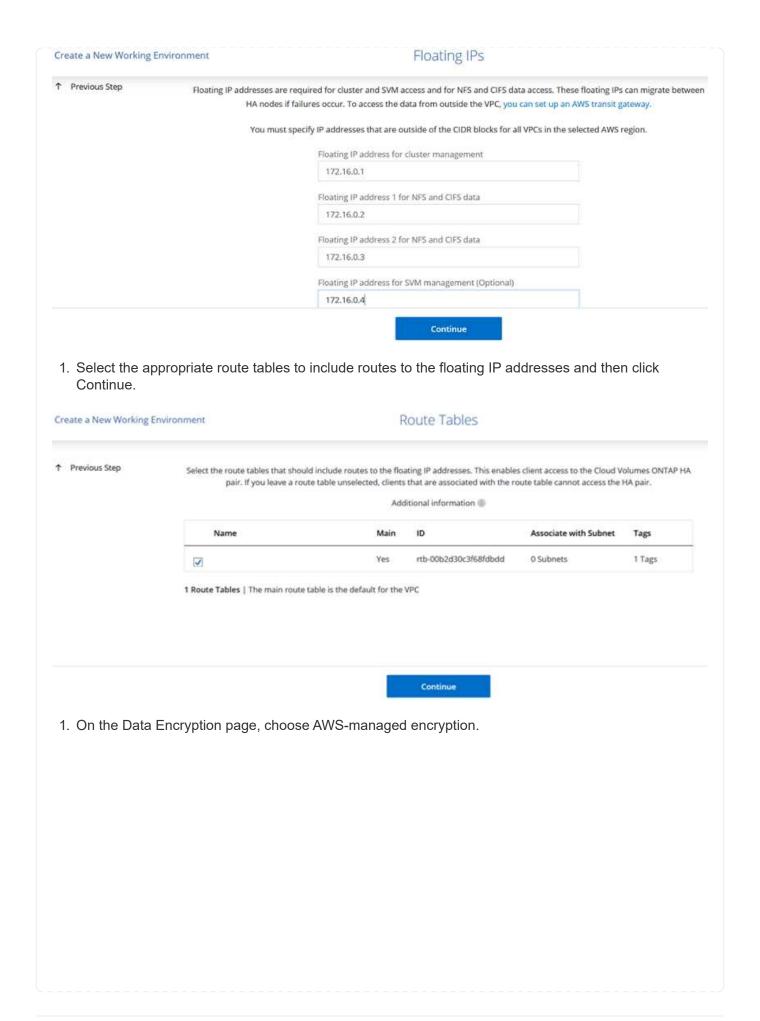


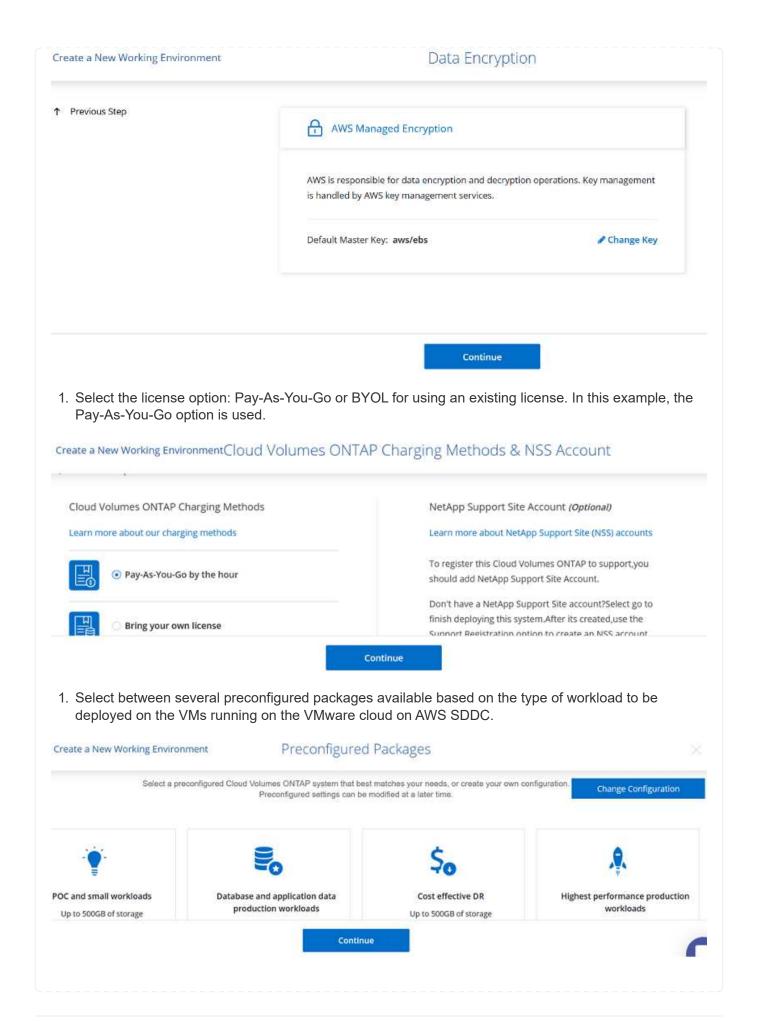


1. On the Connectivity and SSH Authentication page, choose connection methods for the HA pair and the mediator.



1. Specify the floating IP addresses and then click Continue.





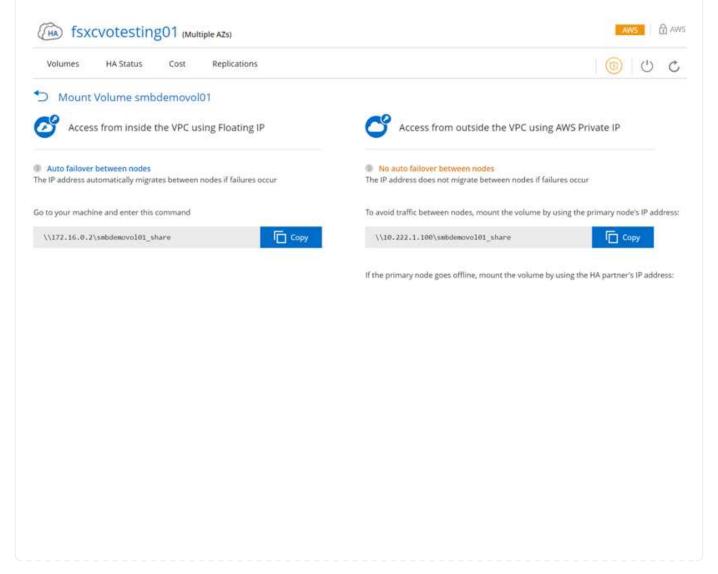
1. On the Review & Approve page, review and confirm the selections. To create the Cloud Volumes ONTAP instance, click Go. Create a New Working Environment Review & Approve ↑ Previous Step TSXCVotesting Show API request us-west-2 HA This Cloud Volumes ONTAP instance will be registered with NetApp support under the NSS Account mchad. I understand that Cloud Manager will allocate the appropriate AWS resources to comply with my above requirements. More information > Networking Overview Storage Cloud Volumes ONTAP HA HA Deployment Model: Multiple Availability Zones Storage System: License Type: Cloud Volumes ONTAP Explore Encryption: AWS Managed Capacity Limit: 21B Customer Master Key: aws/ebs 1. After Cloud Volumes ONTAP is provisioned, it is listed in the working environments on the Canvas page. Replication Canvas Go to Tabular View fsxcvotesting01 (I) (I) (E) Add Working Environment DETAILS Cloud Volumes ONTAP | AWS | HA

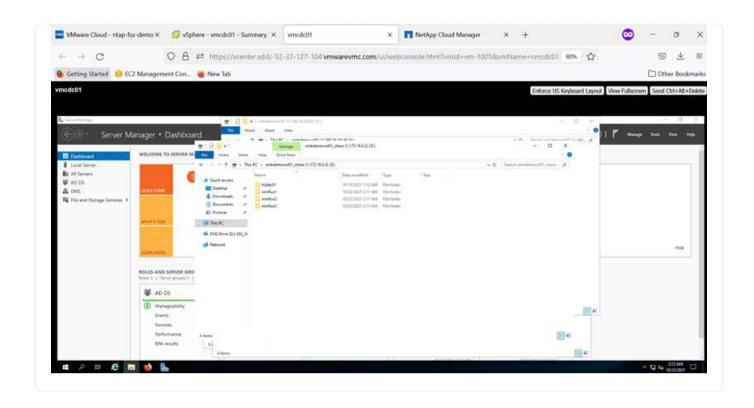
### Additional configurations for SMB volumes

1. After the working environment is ready, make sure the CIFS server is configured with the appropriate DNS and Active Directory configuration parameters. This step is required before you can create the SMB volume. AWS Managed Encryption (HA) fsxcvotesting01 (Multiple AZs) Volumes HA Status Replications (a) (b) (c) (c) 4 ≡ Create a CIFS server + Advanced DNS Primary IP Address Active Directory Domain to Join 192.168.1.3 fixtesting.local DNS Secondary IP Address (Optional) Credentials authorized to join the domain Example: 127.0.0.1 Username Password Cancel 1. Select the CVO instance to create the volume and click the Create Volume option. Choose the appropriate size and cloud manager chooses the containing aggregate or use advanced allocation mechanism to place on a specific aggregate. For this demo, SMB is selected as the protocol. Volume Details, Protection & Protocol Create new volume in fsxcvotesting01 Details & Protection Protocol Volume Name: Size (GB): NFS CIFS iscsi smbdemovol01 100 Share name: Permissions: Snapshot Policy: smbdemovol01\_share Full Control default Default Policy Users / Groups: Everyone; Valid users and groups separated by a semicolon Continue 1. After the volume is provisioned, it is availabe under the Volumes pane. Because a CIFS share is provisioned, you should give your users or groups permission to the files and folders and verify that those users can access the share and create a file.



- 1. After the volume is created, use the mount command to connect to the share from the VM running on the VMware Cloud in AWS SDDC hosts.
- 2. Copy the following path and use the Map Network Drive option to mount the volume on the VM running on the VMware Cloud in AWS SDDC.

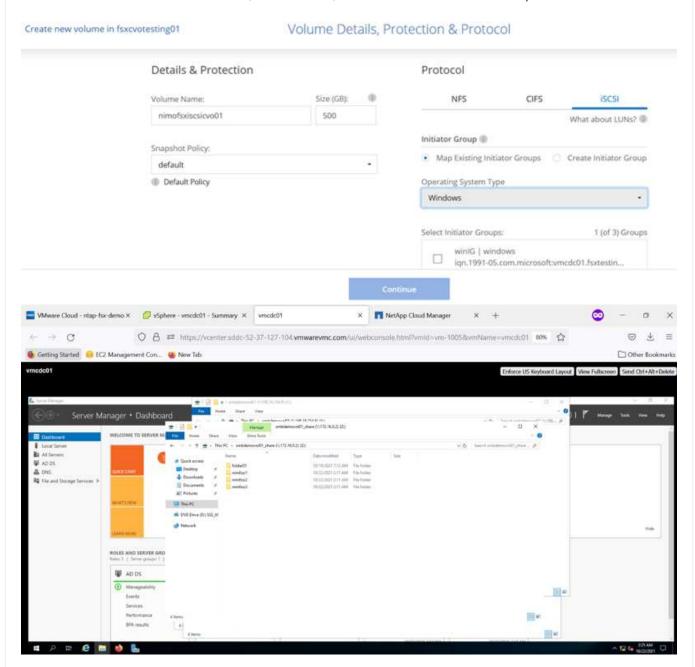




### Connect the LUN to a host

To connect the Cloud Volumes ONTAP LUN to a host, complete the following steps:

- 1. On the Cloud Manager Canvas page, double-click the Cloud Volumes ONTAP working environment to create and manage volumes.
- 2. Click Add Volume > New Volume, select iSCSI, and click Create Initiator Group. Click Continue.



1. After the volume is provisioned, select the volume, and then click Target IQN. To copy the iSCSI Qualified Name (IQN), click Copy. Set up an iSCSI connection from the host to the LUN.

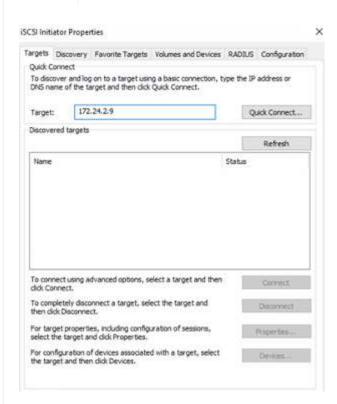
To accomplish the same for the host residing on the VMware Cloud on AWS SDDC, complete the following steps:

a. RDP to the VM hosted on VMware cloud on AWS.

- b. Open the iSCSI Initiator Properties dialog box: Server Manager > Dashboard > Tools > iSCSI Initiator.
- c. From the Discovery tab, click Discover Portal or Add Portal and then enter the IP address of the iSCSI target port.
- d. From the Targets tab, select the target discovered and then click Log On or Connect.
- e. Select Enable Multipath, and then select Automatically Restore This Connection When the Computer Starts or Add This Connection to the List of Favorite Targets. Click Advanced.

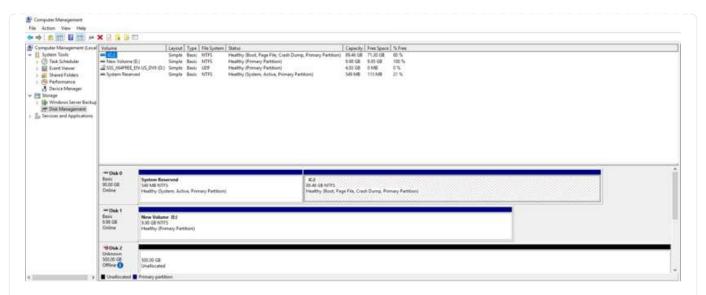


The Windows host must have an iSCSI connection to each node in the cluster. The native DSM selects the best paths to use.



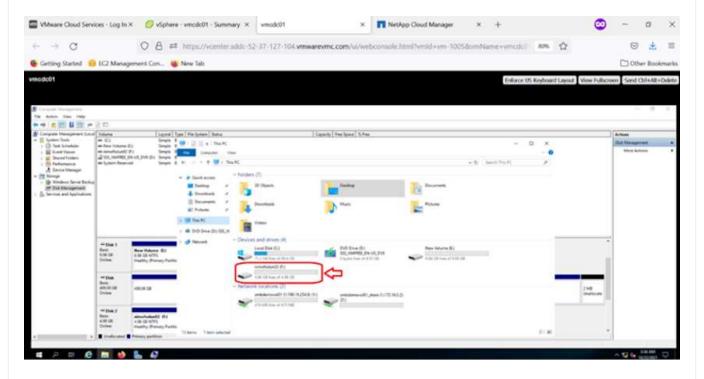
LUNs from the SVM appear as disks to the Windows host. Any new disks that are added are not automatically discovered by the host. Trigger a manual rescan to discover the disks by completing the following steps:

- Open the Windows Computer Management utility: Start > Administrative Tools > Computer Management.
- 2. Expand the Storage node in the navigation tree.
- 3. Click Disk Management.
- 4. Click Action > Rescan Disks.



When a new LUN is first accessed by the Windows host, it has no partition or file system. Initialize the LUN; and optionally, format the LUN with a file system by completing the following steps:

- 1. Start Windows Disk Management.
- 2. Right-click the LUN, and then select the required disk or partition type.
- 3. Follow the instructions in the wizard. In this example, drive F: is mounted.



On the Linux clients, ensure the iSCSI daemon is running. After the LUNs are provisioned, refer to the detailed guidance on iSCSI configuration for your Linux distribution. For example, Ubuntu iSCSI configuration can be found here. To verify, run lsblk cmd from the shell.

### Mount Cloud Volumes ONTAP NFS volume on Linux client

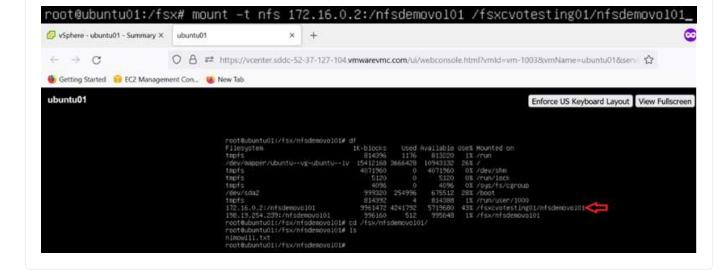
To mount the Cloud Volumes ONTAP (DIY) file system from VMs within VMC on AWS SDDC, complete the following steps:

- 1. Connect to the designated Linux instance.
- 2. Open a terminal on the instance using secure shell (SSH) and log in with the appropriate credentials.
- 3. Make a directory for the volume's mount point with the following command.

```
$ sudo mkdir /fsxcvotesting01/nfsdemovol01
```

4. Mount the Amazon FSx for NetApp ONTAP NFS volume to the directory that is created in the previous step.

```
sudo mount -t nfs nfsvers=4.1,172.16.0.2:/nfsdemovol01
/fsxcvotesting01/nfsdemovol01
```



## **Overview of ANF Datastore Solutions**

Every successful organization is on a path of transformation and modernization. As part of this process, companies typically use their existing VMware investments while leveraging cloud benefits and exploring how to make migration, burst, extend, and disaster recovery processes as seamless as possible. Customers migrating to the cloud must evaluate the issues of elasticity and burst, data center exit, data center consolidation, end- of- life scenarios, mergers, acquisitions, and so on. The approach adopted by each organization can vary based on their respective business priorities. When choosing cloud-based operations, selecting a low- cost model with appropriate performance and minimal hindrance is a critical goal. Along with choosing the right platform, storage and workflow orchestration is particularly important to unleash the power of cloud deployment and elasticity.

#### **Use Cases**

Although the Azure VMware solution delivers unique hybrid capabilities to a customer, limited native storage options have restricted its usefulness for organizations with storage-heavy workloads. Because storage is directly tied to hosts, the only way to scale storage is to add more hosts, which can increase costs by 35-40% or more for storage intensive workloads. These workloads need additional storage, not additional horsepower, but that means paying for additional hosts.

Let's consider the following scenario; a customer requires six hosts for horsepower (vCPU/vMem), but they also have a substantial requirement for storage. Based on their assessment, they require 12 hosts to meet storage requirements. This increases the overall TCO because they must buy all that additional horsepower when all they really need is more storage. This is applicable for any use case, including migration, disaster recovery, bursting, dev/test, and so on.

Another common use case for Azure VMware Solution is disaster recovery (DR). Most organizations do not have a fool- proof DR strategy, or they might struggle to justify running a ghost datacenter just for DR. Administrators might explore zero- footprint DR options with a pilot- light cluster or an on-demand cluster. They could then scale the storage without adding additional hosts, potentially an attractive option.

So, to summarize, the use cases can be classified in two ways:

- Scaling storage capacity using ANF datastores
- Using ANF datastores as a disaster recovery target for a cost- optimized recovery workflow from onpremises or within Azure regions between the software-defined datacenters (SDDCs). This guide provides
  insight into using Azure NetApp Files to provide optimized storage for datastores (currently in public
  preview) along with best-in-class data protection and DR capabilities in an Azure VMware solution, which
  enables you to offload storage capacity from vSAN storage.



Contact NetApp or Microsoft solution architects in your region for additional information on using ANF datastores.

### **VMware Cloud options in Azure**

### **Azure VMware Solution**

The Azure VMware Solution (AVS) is a hybrid cloud service that provides fully functioning VMware SDDCs within a Microsoft Azure public cloud. AVS is a first-party solution fully managed and supported by Microsoft and verified by VMware that uses Azure infrastructure. Therefore, customers get VMware ESXi for compute virtualization, vSAN for hyper-converged storage, and NSX for networking and security, all while taking advantage of Microsoft Azure's global presence, class-leading data center facilities, and proximity to the rich ecosystem of native Azure services and solutions. A combination of Azure VMware Solution SDDC and Azure NetApp Files provides the best performance with minimal network latency.

Regardless of the cloud used, when a VMware SDDC is deployed, the initial cluster includes the following components:

- VMware ESXi hosts for compute virtualization with a vCenter server appliance for management.
- VMware vSAN hyper-converged storage incorporating the physical storage assets of each ESXi host.
- · VMware NSX for virtual networking and security with an NSX Manager cluster for management.

## Conclusion

Whether you are targeting all-cloud or hybrid cloud, Azure NetApp files provide excellent options to deploy and

manage the application workloads along with file services while reducing the TCO by making the data requirements seamless to the application layer. Whatever the use case, choose Azure VMware Solution along with Azure NetApp Files for rapid realization of cloud benefits, consistent infrastructure, and operations across on-premises and multiple clouds, bi-directional portability of workloads, and enterprise-grade capacity and performance. It is the same familiar process and procedures used to connect the storage. Remember, it is just the position of the data that changed along with new names; the tools and processes all remain the same, and Azure NetApp Files helps in optimizing the overall deployment.

#### **Takeaways**

The key points of this document include:

- You can now use Azure NetApp Files as a datastore on AVS SDDC.
- Boost the application response times and deliver higher availability to provide access workload data when and where it is needed.
- · Simplify the overall complexity of the vSAN storage with simple and instant resizing capabilities.
- Guaranteed performance for mission-critical workloads using dynamic reshaping capabilities.
- If Azure VMware Solution Cloud is the destination, Azure NetApp Files is the right storage solution for optimized deployment.

#### Where to find additional information

To learn more about the information described in this document, refer to the following website links:

Azure VMware Solution documentation

https://docs.microsoft.com/en-us/azure/azure-vmware/

Azure NetApp Files documentation

https://docs.microsoft.com/en-us/azure/azure-netapp-files/

Attach Azure NetApp Files datastores to Azure VMware Solution hosts (Preview)

https://docs.microsoft.com/en-us/azure/azure-vmware/attach-azure-netapp-files-to-azure-vmware-solution-hosts?tabs=azure-portal/

## **NetApp Guest Connected Storage Options for Azure**

Azure supports guest connected NetApp storage with the native Azure NetApp Files (ANF) service or with Cloud Volumes ONTAP (CVO).

## Azure NetApp Files (ANF)

Azure netApp Files brings enterprise-grade data management and storage to Azure so you can manage your workloads and applications with ease. Migrate your workloads to the cloud and run them without sacrificing performance.

Azure netApp Files removes obstacles, so you can move all of your file-based applications to the cloud. For the first time, you do not

have to re-architect your applications, and you get persistent storage for your applications without complexity.

Because the service is delivered through the Microsoft Azure Portal, users experience a fully managed service

as part of their Microsoft enterprise Agreement. World-class support, managed by Microsoft, gives you complete peace of mind. This single solution enables you to quickly and easily add multiprotocol workloads. you can build and deploy both Windows and Linux file-based applications, even for legacy environments.

# Azure NetApp Files (ANF) as guest connected storage

# **Configure Azure NetApp Files with Azure VMware Solution (AVS)**

Azure NetApp Files shares can be mounted from VMs that are created in the Azure VMware Solution SDDC environment. The volumes can also be mounted on the Linux client and mapped on the Windows client because Azure NetApp Files supports SMB and NFS protocols. Azure NetApp Files volumes can be set up in five simple steps.

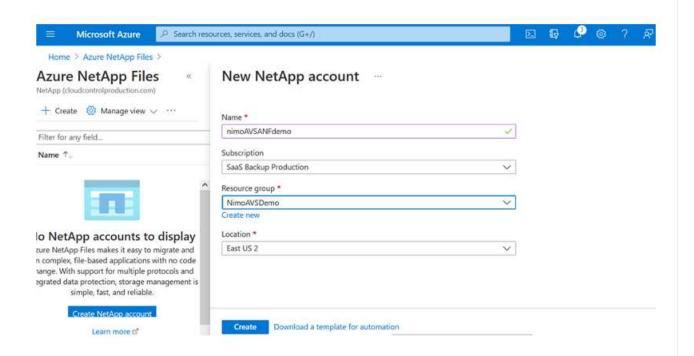
Azure NetApp Files and Azure VMware Solution must be in the same Azure region.

## Create and mount Azure NetApp Files volumes

To create and mount Azure NetApp Files volumes, complete the following steps:

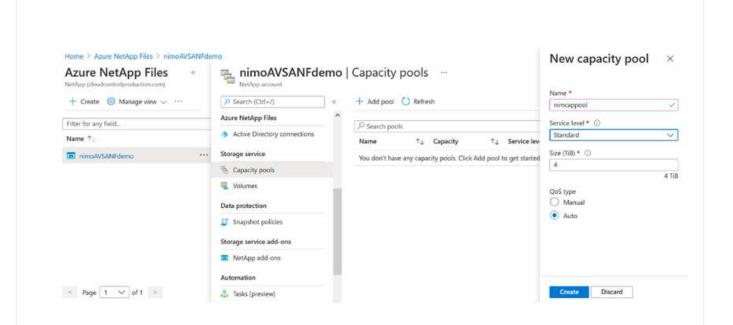
 Log in to the Azure Portal and access Azure NetApp Files. Verify access to the Azure NetApp Files service and register the Azure NetApp Files Resource Provider by using the az provider register --namespace Microsoft.NetApp –wait command. After registration is complete, create a NetApp account.

For detailed steps, see Azure NetApp Files shares. This page will guide you through the step-by-step process.

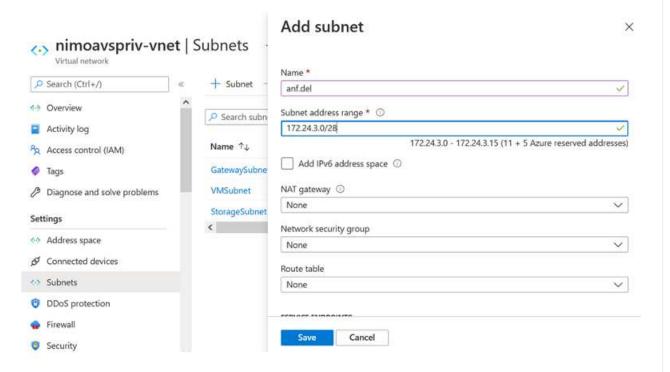


2. After the NetApp account is created, set up the capacity pools with the required service level and size.

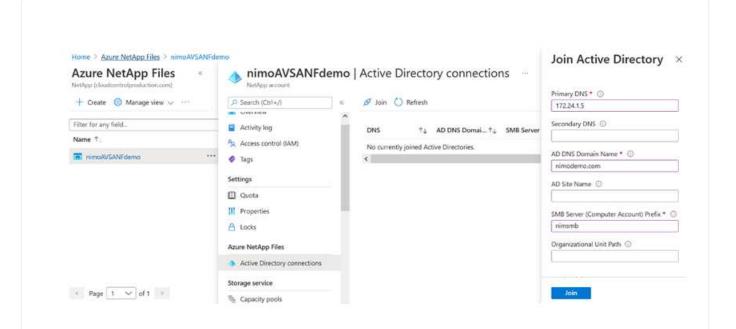
For more information, see Set up a capacity pool.



Configure the delegated subnet for Azure NetApp Files and specify this subnet while creating the
volumes. For detailed steps to create delegated subnet, see Delegate a subnet to Azure NetApp
Files.

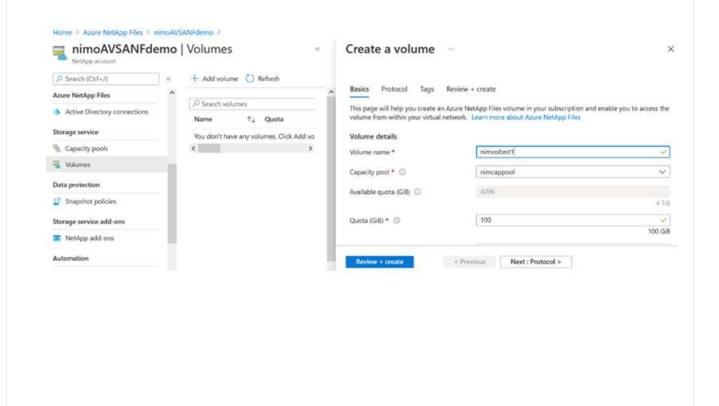


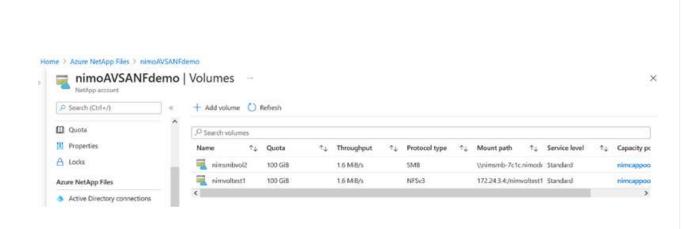
4. Add an SMB volume by using the Volumes blade under the Capacity Pools blade. Make sure the Active Directory connector is configured prior to creating the SMB volume.



5. Click Review + Create to create the SMB volume.

If the application is SQL Server, then enable the SMB continuous availability.

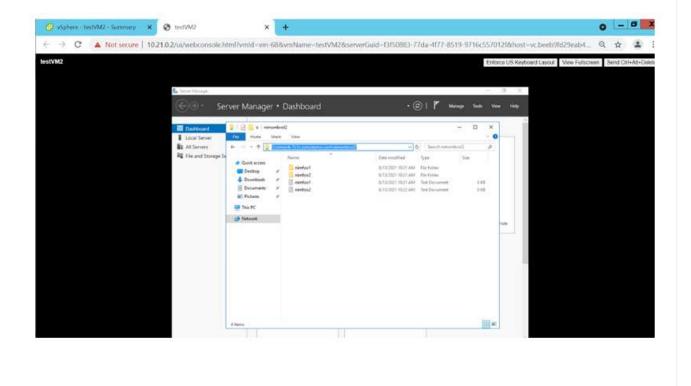


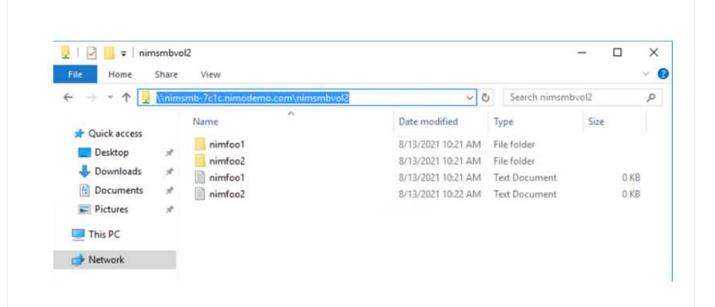


To learn more about Azure NetApp Files volume performance by size or quota, see Performance considerations for Azure NetApp Files.

6. After the connectivity is in place, the volume can be mounted and used for application data.

To accomplish this, from the Azure portal, click the Volumes blade, and then select the volume to mount and access the mount instructions. Copy the path and use the Map Network Drive option to mount the volume on the VM running on Azure VMware Solution SDDC.





7. To mount NFS volumes on Linux VMs running on Azure VMware Solution SDDC, use this same process. Use volume reshaping or dynamic service level capability to meet the workload demands.

```
achine: $ sudo mount -t nfs -o rw,hard,tcp 172.24.
3.4:/nimodemonfsv1 /home/nimoadmin/nimodemo11
 imoadmin@nimoadmin-virtual-machine:-$ df
ilesystem
                                        Used Available Use% Mounted on
                           1K-blocks
udev
                             8168112
                                           0
                                               8168112
                                                          0% /dev
                                        1488
tmpfs
                             1639548
                                               1638060
                                                          1% /run
                                                         17% /
/dev/sdaS
                            50824704 7902752
                                              40310496
tmpfs
                             8197728
                                           8
                                               8197728
                                                          0% /dev/shm
tnpfs
                                5120
                                           0
                                                  5120
                                                          0% /run/lock
                                                         0% /sys/fs/cgroup
tmpfs
                             8197728
                                           .
                                               8197728
/dev/loop0
                                                       100% /snap/core18/2128
                               56832
                                       56832
                                                      0
/dev/loop2
                               66688
                                       66688
                                                      8 100% /snap/gtk-common-the
nes/1515
/dev/loop1
                              224256
                                      224256
                                                      0 100% /snap/gnome-3-34-180
dev/loop3
                               52224
                                       52224
                                                      8 188% /snap/snap-store/547
/dev/loop4
                                                     0 100% /snap/snapd/12704
                               33152
                                       33152
/dev/sda1
                              523248
                                                523244
                                                          1% /boot/efi
                             1639544
                                          52
                                                1639492
                                                          1% /run/user/1000
tmpfs
/dev/sr0
                                                      0 100% /media/nimoadmin/VMw
                               54738
                                       54738
are Tools
172.24.3.4:/nimodemonfsv1 104857600
                                           0 104857600
                                                          0% /home/nimoadmin/nimo
demo11
inoadmin@ninoadmin-virtual-machine:-$
```

For more information, see Dynamically change the service level of a volume.

## **Cloud Volumes ONTAP (CVO)**

Cloud volumes ONTAP, or CVO, is the industry-leading cloud data management solution built on NetApp's ONTAP storage software, available natively on Amazon Web Services (AWS), Microsoft Azure and Google Cloud Platform (GCP).

It is a software-defined version of ONTAP that consumes cloud-native storage, allowing you to have the same storage software in the cloud and on-premises, reducing the need to retrain you IT staff in all-new methods to manage your data.

CVO gives customers the ability to seamlessly move data from the edge, to the data center, to the cloud and back, bringing your hybrid cloud together — all managed with a single-pane management console, NetApp Cloud Manager.

By design, CVO delivers extreme performance and advanced data management capabilities to satisfy even your most demanding applications in the cloud

Cloud Volumes ONTAP (CVO) as guest connected storage

## **Deploy new Cloud Volumes ONTAP in Azure**

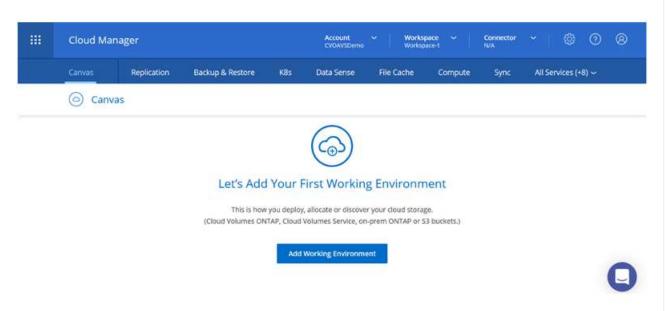
Cloud Volumes ONTAP shares and LUNs can be mounted from VMs that are created in the Azure VMware Solution SDDC environment. The volumes can also be mounted on the Linux client and on Windows client because Cloud Volumes ONTAP supports iSCSI, SMB, and NFS protocols. Cloud Volumes ONTAP volumes can be set up in a few simple steps.

To replicate volumes from an on-premises environment to the cloud for disaster recovery or migration purposes, establish network connectivity to Azure, either using a site-to-site VPN or ExpressRoute. Replicating data from on-premises to Cloud Volumes ONTAP is outside the scope of this document. To replicate data between on-premises and Cloud Volumes ONTAP systems, see Setting up data replication between systems.

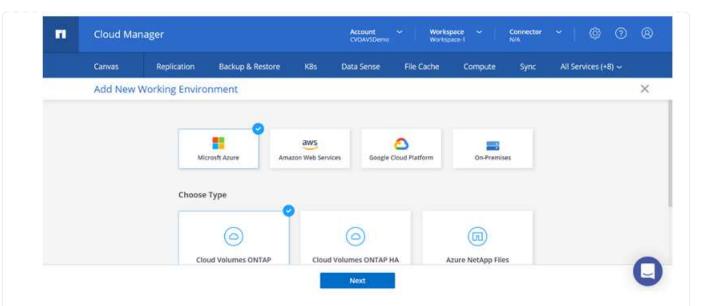


Use Cloud Volumes ONTAP sizer to accurately size the Cloud Volumes ONTAP instances. Also monitor on-premises performance to use as inputs in the Cloud Volumes ONTAP sizer.

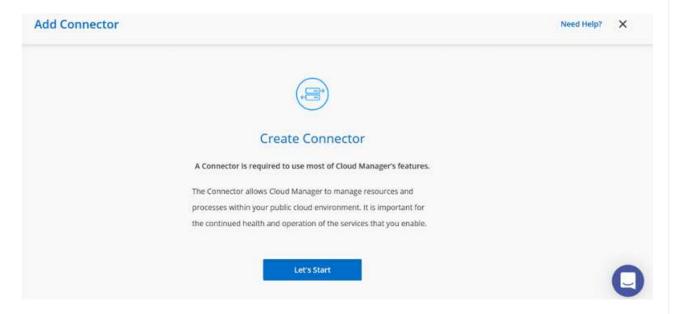
1. Log in to NetApp Cloud Central—the Fabric View screen is displayed. Locate the Cloud Volumes ONTAP tab and select Go to Cloud Manager. After you are logged in, the Canvas screen is displayed.



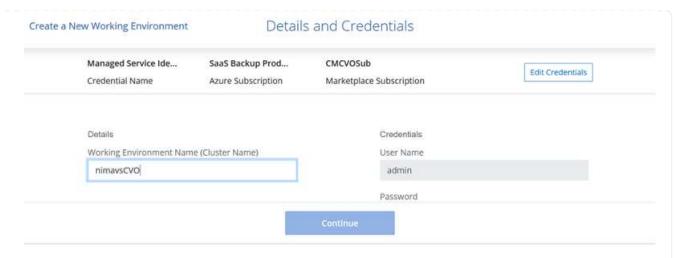
2. On the Cloud Manager home page, click Add a Working Environment and then select Microsoft Azure as the cloud and the type of the system configuration.



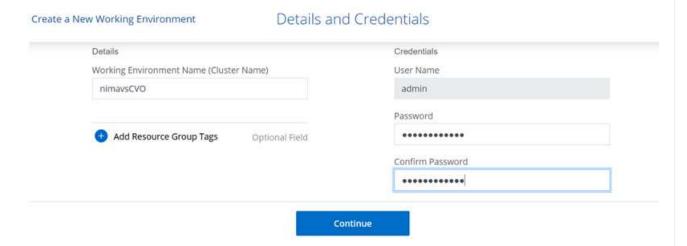
3. When creating the first Cloud Volumes ONTAP working environment, Cloud Manager prompts you to deploy a Connector.



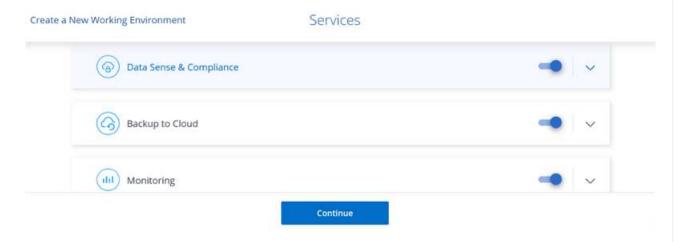
4. After the connector is created, update the Details and Credentials fields.



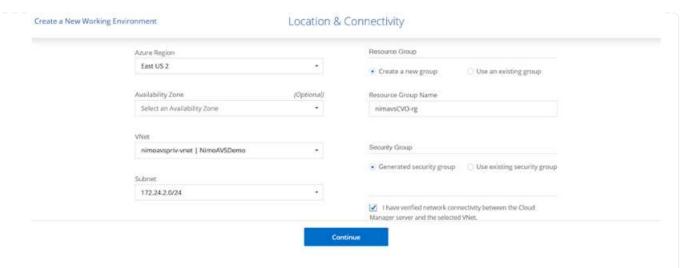
5. Provide the details of the environment to be created including the environment name and admin credentials. Add resource group tags for the Azure environment as an optional parameter. After you are done, click Continue.



6. Select the add-on services for Cloud Volumes ONTAP deployment, including BlueXP Classification, BlueXP backup and recovery, and Cloud Insights. Select the services and then click Continue.

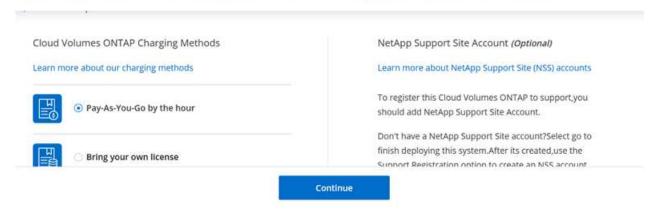


7. Configure the Azure location and connectivity. Select the Azure Region, resource group, VNet, and subnet to be used.

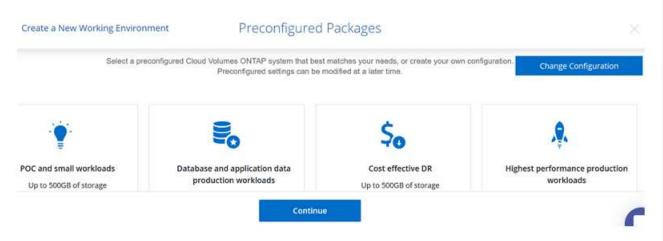


8. Select the license option: Pay-As-You-Go or BYOL for using existing license. In this example, Pay-As-You-Go option is used.

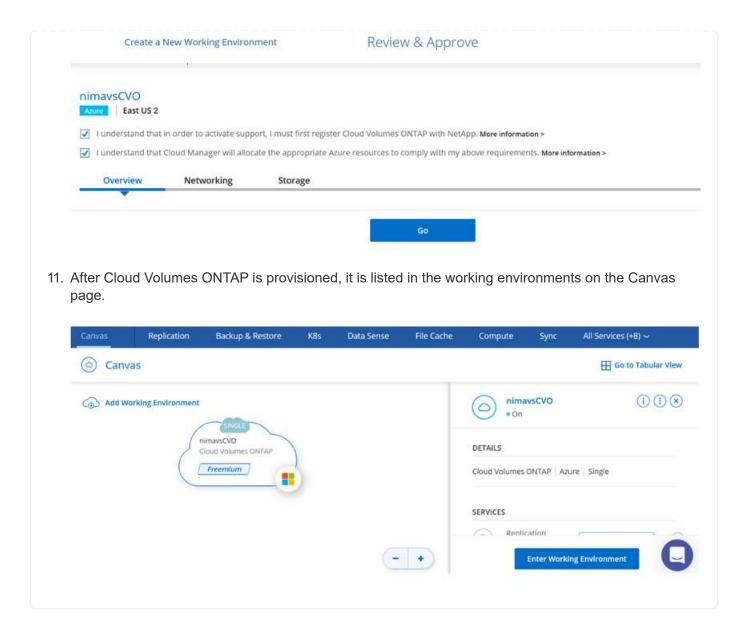
# Create a New Working EnvironmentCloud Volumes ONTAP Charging Methods & NSS Account



9. Select between several preconfigured packages available for the various types of workloads.

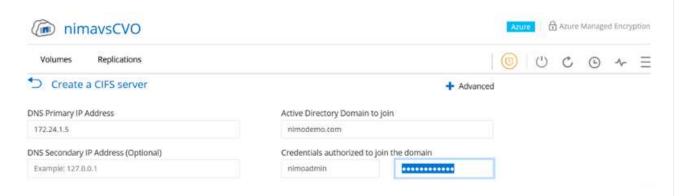


10. Accept the two agreements regarding activating support and allocation of Azure resources. To create the Cloud Volumes ONTAP instance, click Go.

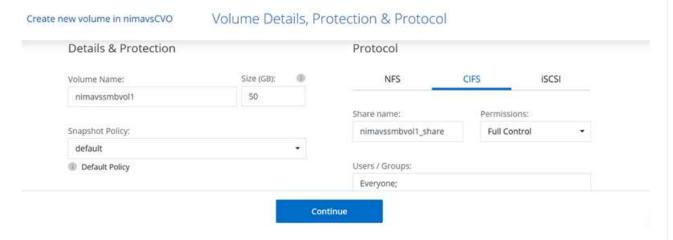


## Additional configurations for SMB volumes

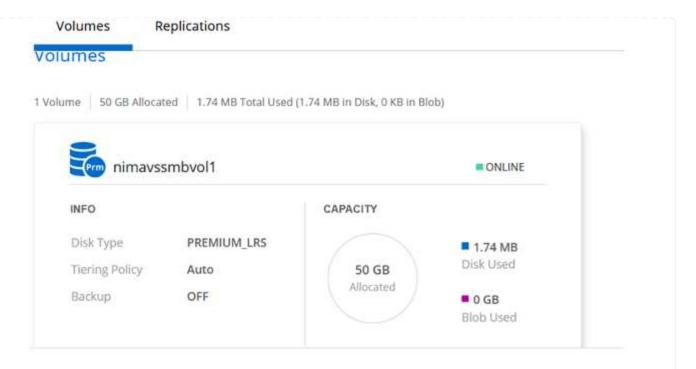
1. After the working environment is ready, make sure the CIFS server is configured with the appropriate DNS and Active Directory configuration parameters. This step is required before you can create the SMB volume.



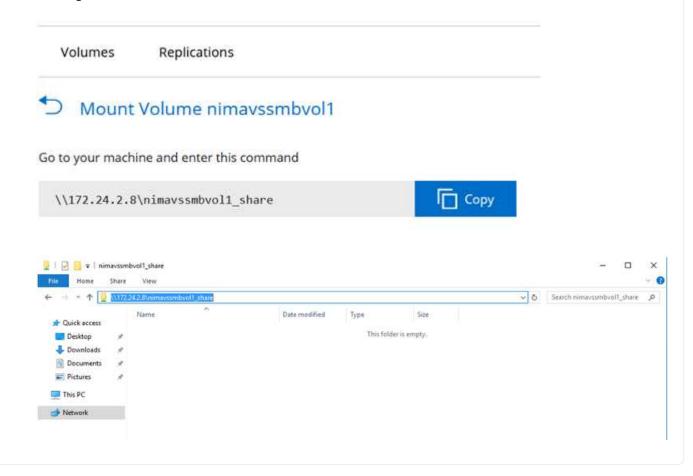
2. Creating the SMB volume is an easy process. Select the CVO instance to create the volume and click the Create Volume option. Choose the appropriate size and cloud manager chooses the containing aggregate or use advanced allocation mechanism to place on a specific aggregate. For this demo, SMB is selected as the protocol.



3. After the volume is provisioned, it will be availabe under the Volumes pane. Because a CIFS share is provisioned, give your users or groups permission to the files and folders and verify that those users can access the share and create a file. This step is not required if the volume is replicated from an on-premises environment because the file and folder permissions are all retained as part of SnapMirror replication.



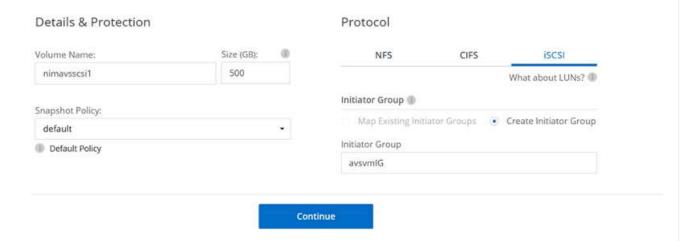
- 4. After the volume is created, use the mount command to connect to the share from the VM running on the Azure VMware Solution SDDC hosts.
- 5. Copy the following path and use the Map Network Drive option to mount the volume on the VM running on Azure VMware Solution SDDC.



#### Connect the LUN to a host

To connect the LUN to a host, complete the following steps:

- 1. On the Canvas page, double-click the Cloud Volumes ONTAP working environment to create and manage volumes.
- 2. Click Add Volume > New Volume and select iSCSI and click Create Initiator Group. Click Continue.



3. After the volume is provisioned, select the volume, and then click Target IQN. To copy the iSCSI Qualified Name (IQN), click Copy. Set up an iSCSI connection from the host to the LUN.

To accomplish the same for the host residing on Azure VMware Solution SDDC:

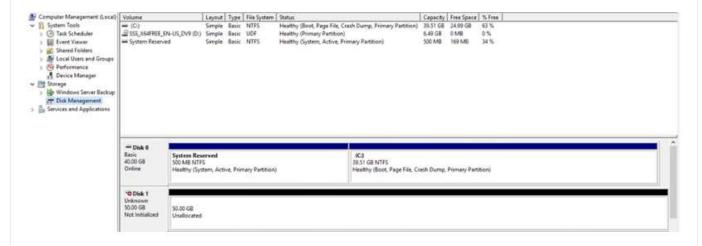
- a. RDP to the VM hosted on Azure VMware Solution SDDC.
- b. Open the iSCSI Initiator Properties dialog box: Server Manager > Dashboard > Tools > iSCSI Initiator.
- c. From the Discovery tab, click Discover Portal or Add Portal and then enter the IP address of the iSCSI target port.
- d. From the Targets tab, select the target discovered and then click Log on or Connect.
- e. Select Enable multipath, and then select Automatically Restore This Connection When the Computer Starts or Add This Connection to the List of Favorite Targets. Click Advanced.

**Note:** The Windows host must have an iSCSI connection to each node in the cluster. The native DSM selects the best paths to use.

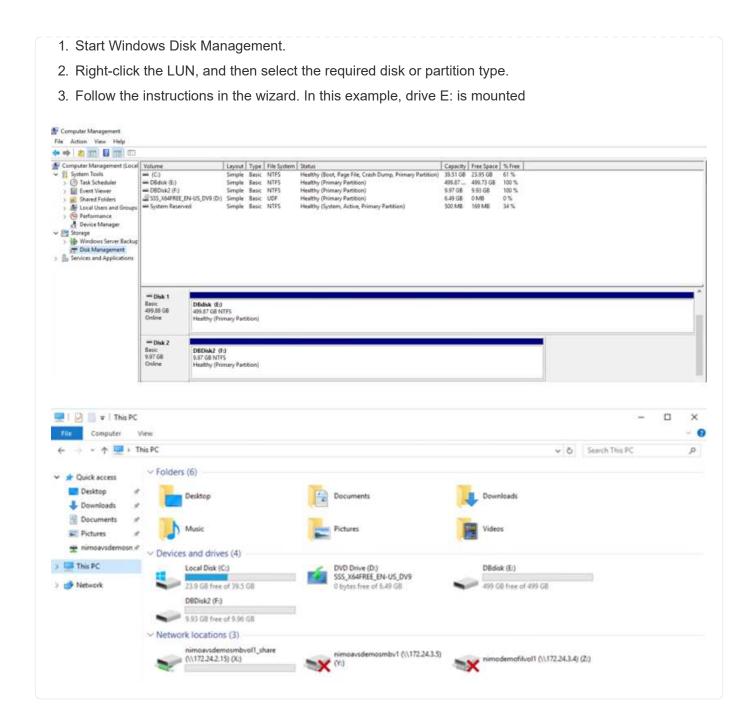


LUNs on storage virtual machine (SVM) appear as disks to the Windows host. Any new disks that are added are not automatically discovered by the host. Trigger a manual rescan to discover the disks by completing the following steps:

- Open the Windows Computer Management utility: Start > Administrative Tools > Computer Management.
- 2. Expand the Storage node in the navigation tree.
- 3. Click Disk Management.
- 4. Click Action > Rescan Disks.



When a new LUN is first accessed by the Windows host, it has no partition or file system. Initialize the LUN; and optionally, format the LUN with a file system by completing the following steps:



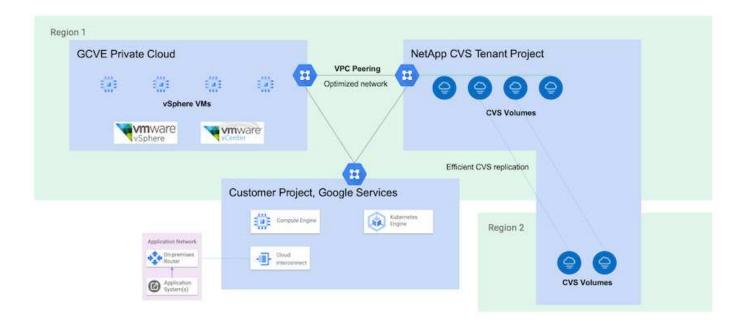
## Google Cloud VMware Engine Supplemental NFS Datastore with NetApp Cloud Volume Service

Customers can expand storage capacity on Google Cloud VMware Engine using NFS supplemental datastore with NetApp Cloud Volume Service.

### Overview

Authors: Suresh Thoppay, NetApp

Customers that requires additional storage capacity on their Google Cloud VMware Engine (GCVE) environment can utilize Netapp Cloud Volume Service to mount as supplemental NFS datastore. Storing data on NetApp Cloud Volume Service allows customers to replicate between regions to protect from diaster.

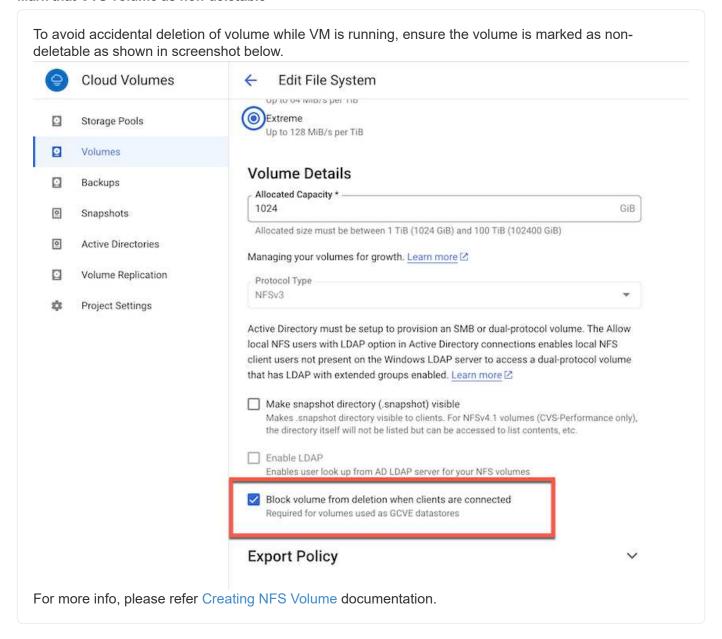


Deployment steps to mount NFS datastore from NetApp CVS on GCVE

## **Provision CVS-Performance Volume**

The NetApp Cloud Volume Service volume can be either provisioned by Using Google Cloud Console Using NetApp BlueXP portal or API

#### Mark that CVS volume as non-deletable



## Ensure Private Connection on GCVE exists for NetApp CVS Tenant VPC.

To mount NFS Datastore, there should be a private connection exists between GCVE and NetApp CVS project.

For more info, please refer How to setup Private Service Access

#### Mount NFS datastore

For instructions on how to mount NFS datastore on GCVE, please refer How to create NFS datastore with NetApp CVS



As vSphere hosts are managed by Google, you don't have access to install NFS vSphere API for Array Integration (VAAI) vSphere Installation Bundle (VIB).

If you need support for Virtual Volumes (vVol), please let us know.

If you like to use Jumbo Frames, please refer Maximum supported MTU sizes on GCP

#### Savings with NetApp Cloud Volume Service

To learn more about your potential saving with NetApp Cloud Volume Service for your storage demands on GCVE, please check NetApp ROI Calculator

#### **Reference Links**

- Google Blog How to use NetApp CVS as datastores for Google Cloud VMware Engine
- NetApp Blog A better way to migrate your storage-rich apps to Google Cloud

## **NetApp Storage Options for GCP**

GCP supports guest connected NetApp storage with Cloud Volumes ONTAP (CVO) or Cloud Volumes Service (CVS).

### **Cloud Volumes ONTAP (CVO)**

Cloud volumes ONTAP, or CVO, is the industry-leading cloud data management solution built on NetApp's ONTAP storage software, available natively on Amazon Web Services (AWS), Microsoft Azure and Google Cloud Platform (GCP).

It is a software-defined version of ONTAP that consumes cloud-native storage, allowing you to have the same storage software in the cloud and on-premises, reducing the need to retrain you IT staff in all-new methods to manage your data.

CVO gives customers the ability to seamlessly move data from the edge, to the data center, to the cloud and back, bringing your hybrid cloud together — all managed with a single-pane management console, NetApp Cloud Manager.

By design, CVO delivers extreme performance and advanced data management capabilities to satisfy even your most demanding applications in the cloud

## Cloud Volumes ONTAP (CVO) as guest connected storage

## **Deploy Cloud Volumes ONTAP in Google Cloud (Do It Yourself)**

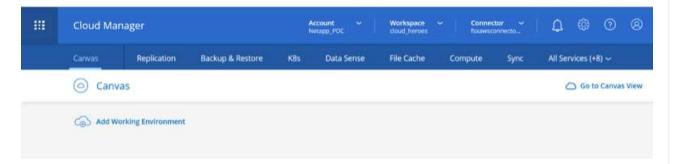
Cloud Volumes ONTAP shares and LUNs can be mounted from VMs that are created in the GCVE private cloud environment. The volumes can also be mounted on the Linux client and on Windows client and LUNS can be accessed on Linux or Windows clients as block devices when mounted over iSCSI because Cloud Volumes ONTAP supports iSCSI, SMB, and NFS protocols. Cloud Volumes ONTAP volumes can be set up in a few simple steps.

To replicate volumes from an on-premises environment to the cloud for disaster recovery or migration purposes, establish network connectivity to Google Cloud, either using a site-to-site VPN or Cloud Interconnect. Replicating data from on-premises to Cloud Volumes ONTAP is outside the scope of this document. To replicate data between on-premises and Cloud Volumes ONTAP systems, see xref:./ehc/Setting up data replication between systems.

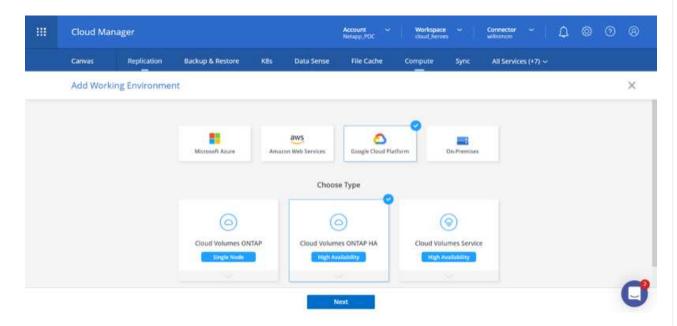


Use Cloud Volumes ONTAP sizer to accurately size the Cloud Volumes ONTAP instances. Also monitor on-premises performance to use as inputs in the Cloud Volumes ONTAP sizer.

1. Log in to NetApp Cloud Central—the Fabric View screen is displayed. Locate the Cloud Volumes ONTAP tab and select Go to Cloud Manager. After you are logged in, the Canvas screen is displayed.



2. On the Cloud Manager Canvas tab, click Add a Working Environment and then select Google Cloud Platform as the cloud and the type of the system configuration. Then, click Next.

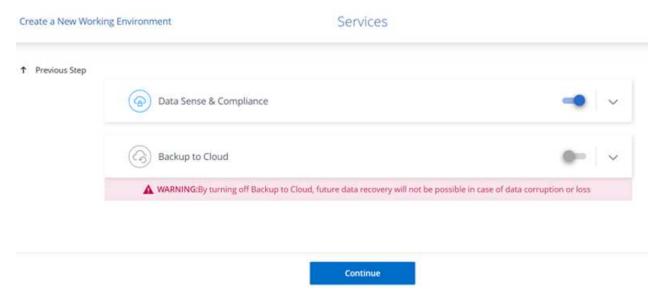


3. Provide the details of the environment to be created including the environment name and admin

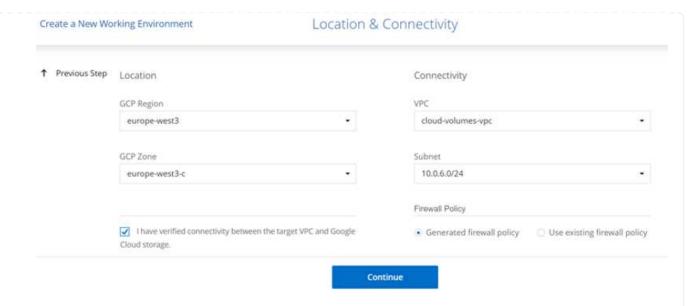
credentials. After you are done, click Continue. Details and Credentials Create a New Working Environment CV-Performance-Testing HCLMainBillingAccountSubs... ↑ Previous Step Edit Project Google Cloud Project Marketplace Subscription Details Credentials Working Environment Name (Cluster Name) User Name cvogcveva admin Password Service Account \*\*\*\*\*\* Notice: A Google Cloud service account is required Confirm Password to use two features: backing up data using Backup Continue

4. Select or deselect the add-on services for Cloud Volumes ONTAP deployment, including Data Sense & Compliance or Backup to Cloud. Then, click Continue.

HINT: A verification pop-up message will be displayed when deactivating add-on services. Add-on services can be added/removed after CVO deployment, consider to deselect them if not needed from the beginning to avoid costs.

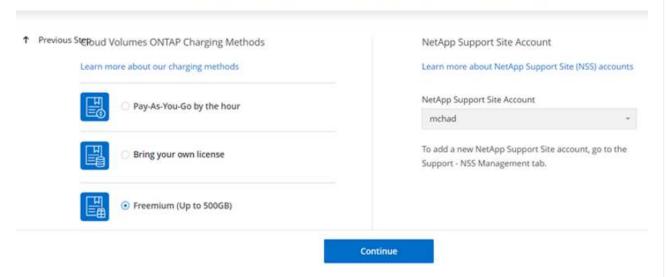


5. Select a location, choose a firewall policy, and select the checkbox to confirm network connectivity to Google Cloud storage.



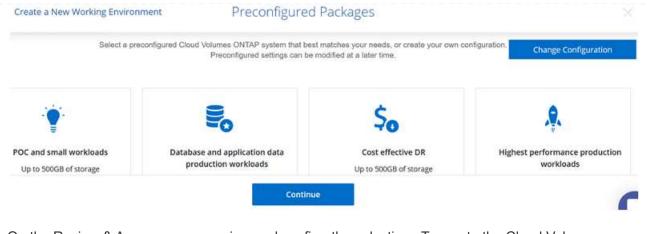
6. Select the license option: Pay-As-You-Go or BYOL for using existing license. In this example, Freemium option is used. Then, click on Continue.

# Create a New Working Environment Cloud Volumes ONTAP Charging Methods & NSS Account

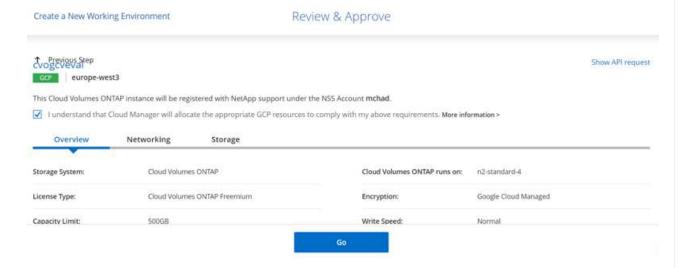


7. Select between several preconfigured packages available based on the type of workload that will be deployed on the VMs running on VMware cloud on AWS SDDC.

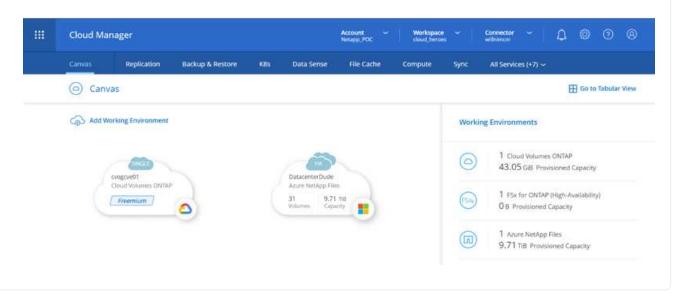
HINT: Hoover your mouse over the tiles for details or customize CVO components and ONTAP version by clicking on Change Configuration.



8. On the Review & Approve page, review and confirm the selections. To create the Cloud Volumes ONTAP instance, click Go.



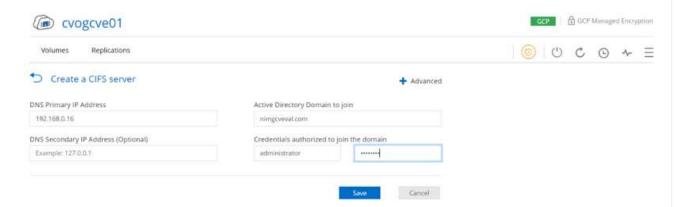
9. After Cloud Volumes ONTAP is provisioned, it is listed in the working environments on the Canvas page.



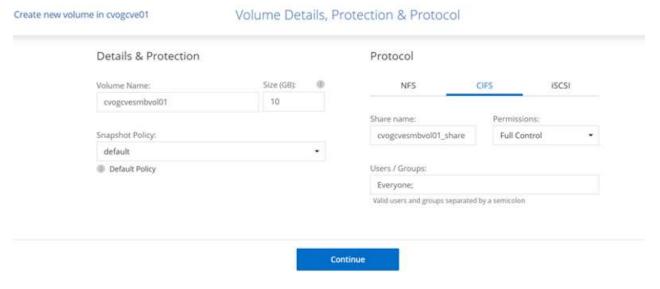
## Additional configurations for SMB volumes

1. After the working environment is ready, make sure the CIFS server is configured with the appropriate DNS and Active Directory configuration parameters. This step is required before you can create the SMB volume.

HINT: Click on the Menu Icon (°), select Advanced to display more options and select CIFS setup.

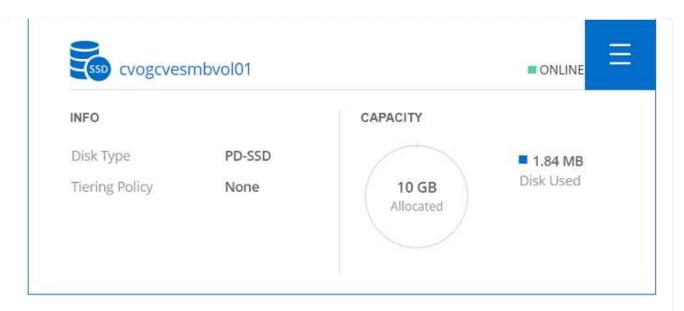


2. Creating the SMB volume is an easy process. At Canvas, double-click the Cloud Volumes ONTAP working environment to create and manage volumes and click on the Create Volume option. Choose the appropriate size and cloud manager chooses the containing aggregate or use advanced allocation mechanism to place on a specific aggregate. For this demo, CIFS/SMB is selected as the protocol.

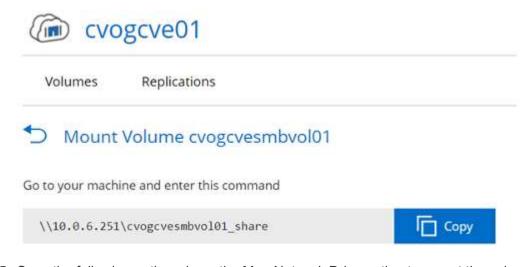


3. After the volume is provisioned, it will be availabe under the Volumes pane. Because a CIFS share is provisioned, give your users or groups permission to the files and folders and verify that those users can access the share and create a file. This step is not required if the volume is replicated from an on-premises environment because the file and folder permissions are all retained as part of SnapMirror replication.

HINT: Click on the volume menu (°) to display its options.



4. After the volume is created, use the mount command to display the volume connection instructions, then connect to the share from the VMs on Google Cloud VMware Engine.

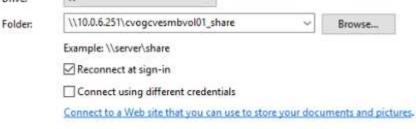


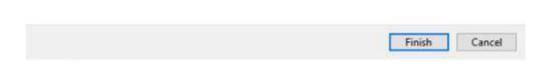
5. Copy the following path and use the Map Network Drive option to mount the volume on the VM running on the Google Cloud VMware Engine.

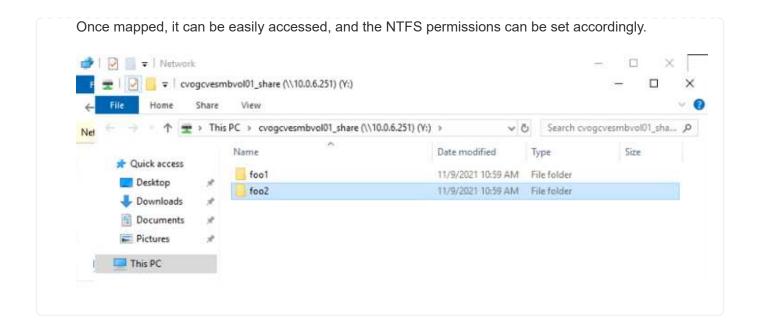
Specify the drive letter for the connection and the folder that you want to connect to:

Drive:

Y:



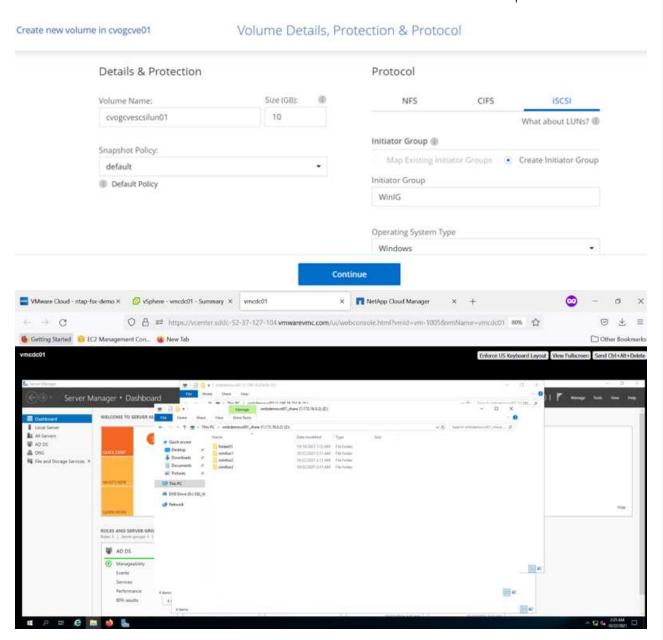




#### Connect the LUN on Cloud Volumes ONTAP to a host

To connect the cloud volumes ONTAP LUN to a host, complete the following steps:

- 1. On the Canvas page, double-click the Cloud Volumes ONTAP working environment to create and manage volumes.
- 2. Click Add Volume > New Volume and select iSCSI and click Create Initiator Group. Click Continue.



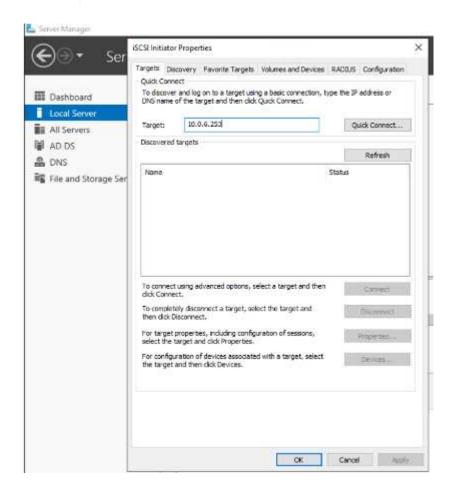
3. After the volume is provisioned, select the volume menu (°), and then click Target iQN. To copy the iSCSI Qualified Name (iQN), click Copy. Set up an iSCSI connection from the host to the LUN.

To accomplish the same for the host residing on Google Cloud VMware Engine:

- a. RDP to the VM hosted on Google Cloud VMware Engine.
- b. Open the iSCSI Initiator Properties dialog box: Server Manager > Dashboard > Tools > iSCSI Initiator.
- c. From the Discovery tab, click Discover Portal or Add Portal and then enter the IP address of the iSCSI target port.

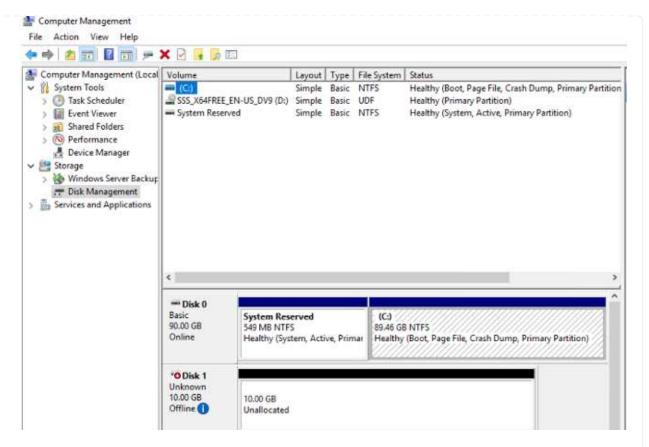
- d. From the Targets tab, select the target discovered and then click Log on or Connect.
- e. Select Enable multipath, and then select Automatically Restore This Connection When the Computer Starts or Add This Connection to the List of Favorite Targets. Click Advanced.
  - (i)

The Windows host must have an iSCSI connection to each node in the cluster. The native DSM selects the best paths to use.



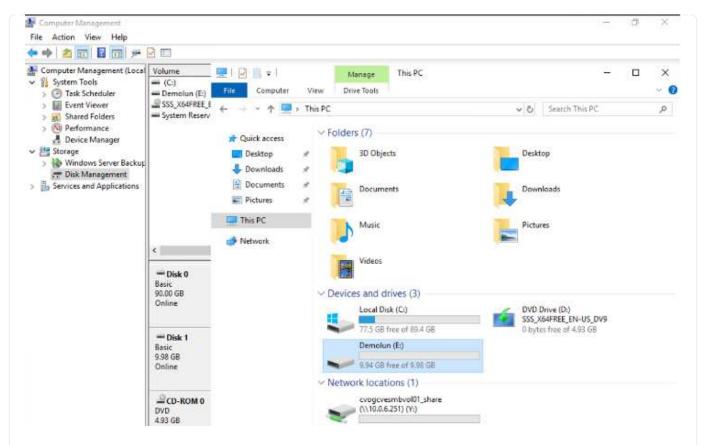
LUNs on storage virtual machine (SVM) appear as disks to the Windows host. Any new disks that are added are not automatically discovered by the host. Trigger a manual rescan to discover the disks by completing the following steps:

- Open the Windows Computer Management utility: Start > Administrative Tools > Computer Management.
- 2. Expand the Storage node in the navigation tree.
- 3. Click Disk Management.
- 4. Click Action > Rescan Disks.



When a new LUN is first accessed by the Windows host, it has no partition or file system. Initialize the LUN; and optionally, format the LUN with a file system by completing the following steps:

- 5. Start Windows Disk Management.
- 6. Right-click the LUN, and then select the required disk or partition type.
- 7. Follow the instructions in the wizard. In this example, drive F: is mounted.



On the Linux clients, ensure the iSCSI daemon is running. Once the LUNs are provisioned, refer to the detailed guidance on iSCSI configuration with Ubuntu as an example here. To verify, run lsblk cmd from the shell.

```
lmubu01: $ lsblk
NAME
       MAJ:MIN RM SIZE RO TYPE MOUNTPOINT
loope
         7:0
                0 55.4M
                            loop /snap/core18/2128
         7:1
                   219M
                            loop
                                 /snap/gnome-3-34-1804/72
loop1
                0
loop2
         7:2
                          1 loop /snap/gtk-common-themes/1515
                8 65.1M
loop3
                0
                    51M
                          1 loop /snap/snap-store/547
loop4
         7:4
                0 32.3M
                                 /snap/snapd/12704
                          1 loop
                                 /snap/snapd/13640
loop5
         7:5
                0
                  32.5M
                            loop
                            loop /snap/core18/2246
loops
         7:6
                  55.5M
                0
Loop7
         7:7
                      4K
                            loop /snap/bare/5
                0 65.2M
                          1 loop /snap/gtk-common-themes/1519
loop8
         7:8
sda
                          0 disk
         8:0
                0
                    16G
                   512M
                          0 part /boot/eft
 -sda1
         8:1
                0
                         0 part
 sda2
         8:2
                0
                     1K
                  15.5G
                         0 part /
 sda5
         8:5
                0
         8:16
                      16
                          0 disk
sdb
                0
```

```
iyaz@nimubu01:@$ df
Filesystem
                    Size
                           Used Avail Use% Mounted on
udev
                    1.9G
                              8 1.9G
                                           0% /dev
                           1.5M 392M 1% /run
7.6G 6.9G 53% /
0 2.0G 0% /dev/shm
tmpfs
                    394M
/dev/sda5
                    16G
tmpfs
                    2.0G
tmpfs
                    5.0M
                               0 5.0M 0% /run/lock
tmpfs
/dev/loop1
/dev/loop2
                    2.0G
                              0 2.0G 0% /sys/fs/cgroup
                                      0 100% /snap/gnome-3-34-1804/72
0 100% /snap/gtk-common-themes/1515
                    219M 219M
                     66M
                            66M
/dev/loop3
                     51M
                            51M
                                      0 100% /snap/snap-store/547
                                       0 100% /snap/core18/2128
/dev/loop0
                     56M
                            56M
                                  0 100% /snap/snapd/12704
511M 1% /boot/efi
394M 1% /run/user/1000
0 100% /snap/snapd/13640
/dev/loop4
/dev/sda1
                     33M
                            33M
                    511M
                           4.0K
                            64K
tmpfs
                    394M
/dev/loops
                     33M
                             33M
/dev/loop6
                                       8 188% /snap/core18/2246
                     56M
                             56M
/dev/loop7
/dev/loop8
/dev/sdb
                    128K
                           128K
                                       0 100% /snap/bare/5
                    66M
                            66M
                                       0 100% /snap/gtk-common-themes/1519
                    976M
                           2.6M
                                   987M
                                           1% /mnt
```

#### Mount Cloud Volumes ONTAP NFS volume on Linux client

To mount the Cloud Volumes ONTAP (DIY) file system from VMs within Google Cloud VMware Engine, follow the below steps:

Provision the volume following the below steps

- 1. In the Volumes tab, click Create New Volume.
- 2. On the Create New Volume page, select a volume type:



3. In the Volumes tab, place your mouse cursor over the volume, select the menu icon (°), and then click Mount Command.



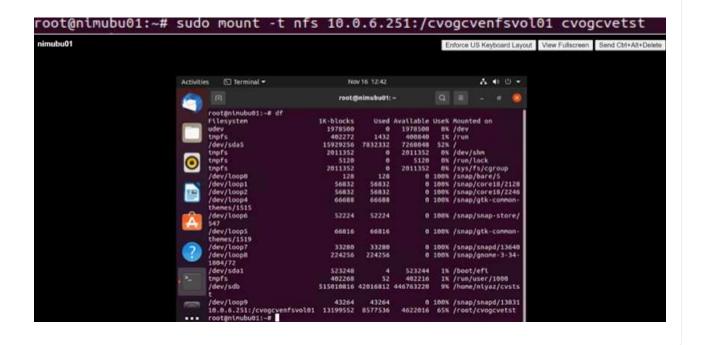
- 4. Click Copy.
- 5. Connect to the designated Linux instance.
- 6. Open a terminal on the instance using secure shell (SSH) and log in with the appropriate credentials.
- 7. Make a directory for the volume's mount point with the following command.

\$ sudo mkdir /cvogcvetst

# root@nimubu01:~# sudo mkdir cvogcvetst

8. Mount the Cloud Volumes ONTAP NFS volume to the directory that is created in the previous step.

sudo mount 10.0.6.251:/cvogcvenfsvol01 /cvogcvetst



## **Cloud Volumes Service (CVS)**

Cloud Volumes Services (CVS) is a complete portfolio of data services to deliver advanced cloud solutions. Cloud Volumes Services supports multiple file access protocols for major cloud providers (NFS and SMB support).

Other benefits and features include: data protection and restore with Snapshot; special features to replicate, sync and migrate data destinations on-prem or in the cloud; and consistent high performance at the level of a dedicated flash storage system.

Cloud Volumes Service (CVS) as guest connected storage

## **Configure Cloud Volumes Service with VMware Engine**

Cloud Volumes Service shares can be mounted from VMs that are created in the VMware Engine environment. The volumes can also be mounted on the Linux client and mapped on the Windows client because Cloud Volumes Service supports SMB and NFS protocols. Cloud Volumes Service volumes can be set up in simple steps.

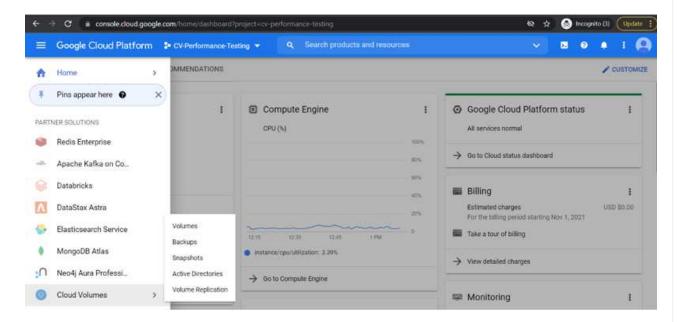
Cloud Volume Service and Google Cloud VMware Engine private cloud must be in the same region.

To purchase, enable and configure NetApp Cloud Volumes Service for Google Cloud from the Google Cloud Marketplace, follow this detailed guide.

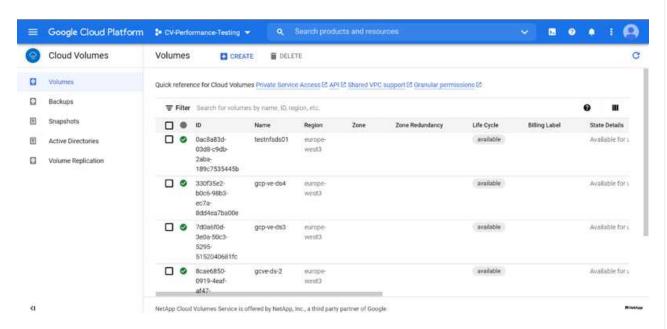
### Create a CVS NFS volume to GCVE private cloud

To create and mount NFS volumes, complete the following steps:

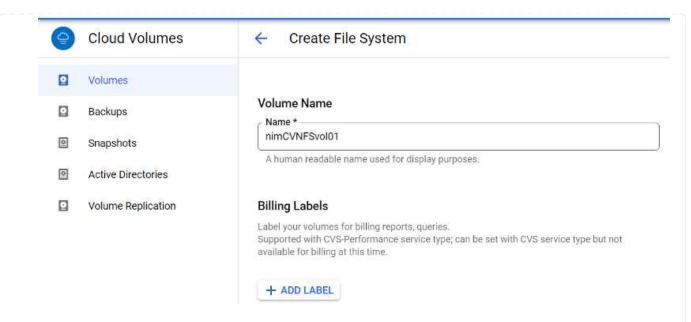
1. Access Cloud Volumes from Partner Solutions within the Google cloud console.



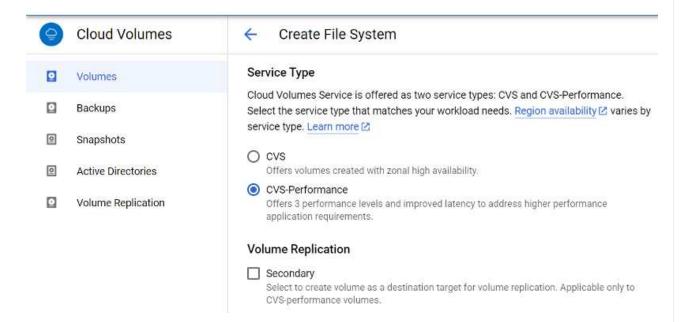
2. In the Cloud Volumes Console, go to the Volumes page and click Create.



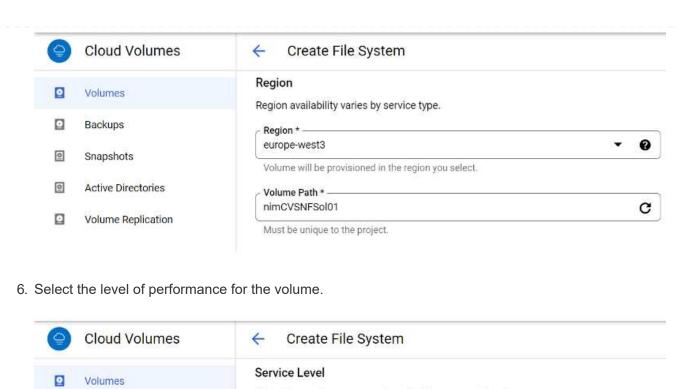
3. On the Create File System page, specify the volume name and billing labels as required for chargeback mechanisms.

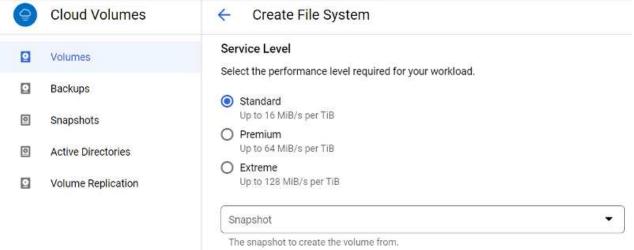


4. Select the appropriate service. For GCVE, choose CVS-Performance and desired service level for improved latency and higher performance based on the application workload requirements.

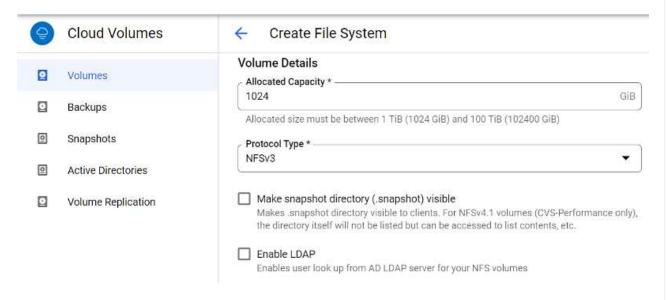


5. Specify the Google Cloud region for the volume and volume path (The volume path must be unique across all of cloud volumes in the project)



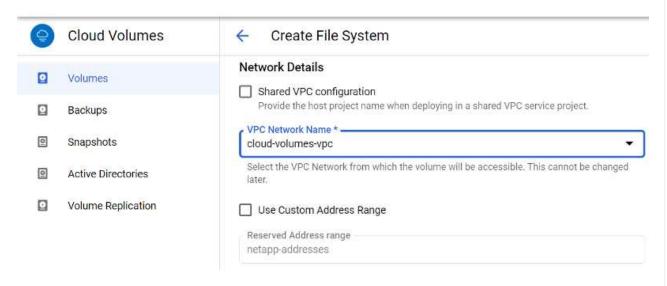


7. Specify the size of the volume and the protocol type. In this testing, NFSv3 is used.



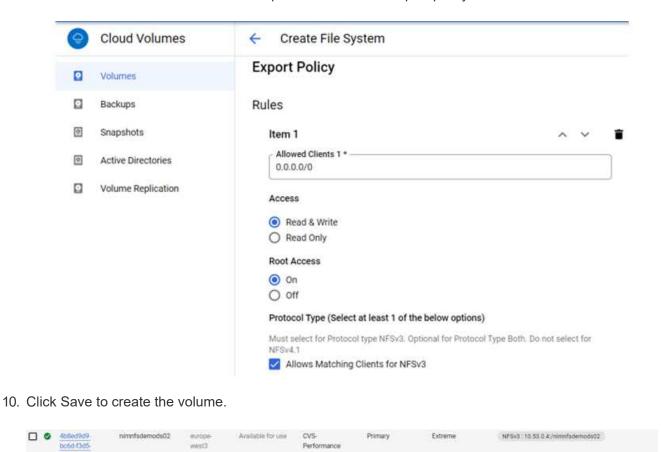
8. In this step, select the VPC Network from which the volume will be accessible. Ensure VPC peering is in place.

HINT: If VPC peering has not been done, a pop-up button will be displayed to guide you through the peering commands. Open a Cloud Shell session and execute the appropriate commands to peer your VPC with Cloud Volumes Service producer. In case you decide to prepare VPC peering in beforehand, refer to these instructions.



9. Manage the Export policy rules by adding the appropriate rules and Select the checkbox for the corresponding NFS version.

Note: Access to NFS volumes won't be possible unless an export policy is added.



### Mounting NFS exports to VMs running on VMware Engine

Before preparing to mount the NFS volume, ensure the peering status of private connection is listed as Active. Once status is Active, use the mount command.

To mount an NFS volume, do the following:

- 1. In the Cloud Console, go to Cloud Volumes > Volumes.
- 2. Go to the Volumes page
- 3. Click the NFS volume for which you want to mount NFS exports.
- 4. Scroll to the right, under Show More, click Mount Instructions.

To perform the mounting process from within the guest OS of the VMware VM, follow the below steps:

- 1. Use SSH client and SSH to the virtual machine.
- 2. Install the nfs client on the instance.
  - a. On Red Hat Enterprise Linux or SuSE Linux instance:

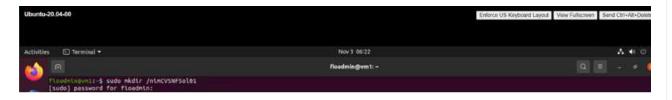
```
sudo yum install -y nfs-utils
```

b. On an Ubuntu or Debian instance:

```
sudo apt-get install nfs-common
```

3. Create a new directory on the instance, such as "/nimCVSNFSol01":

sudo mkdir /nimCVSNFSol01



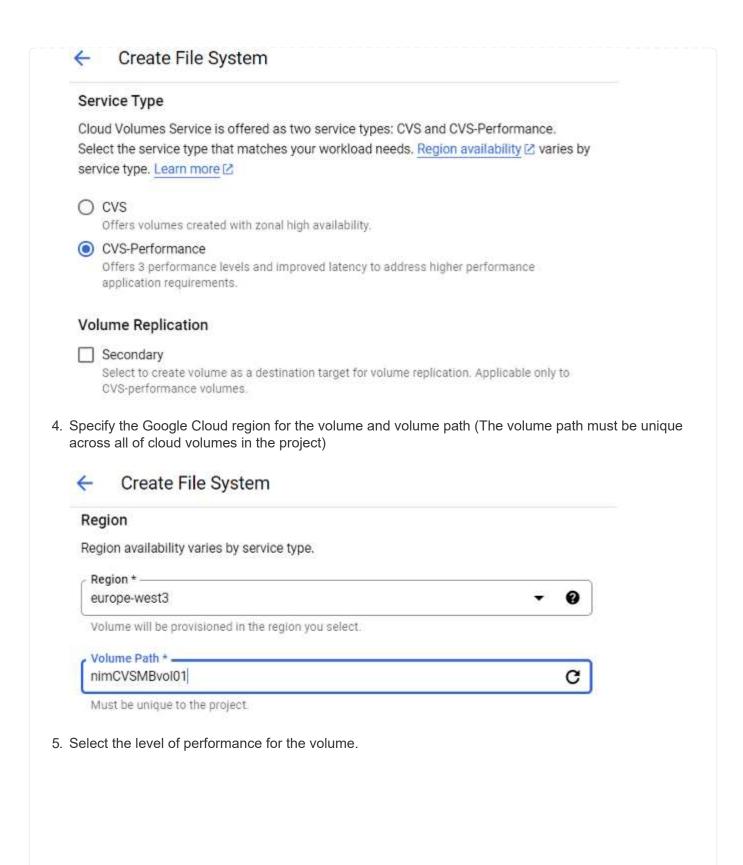
4. Mount the volume using the appropriate command. Example command from the lab is below:

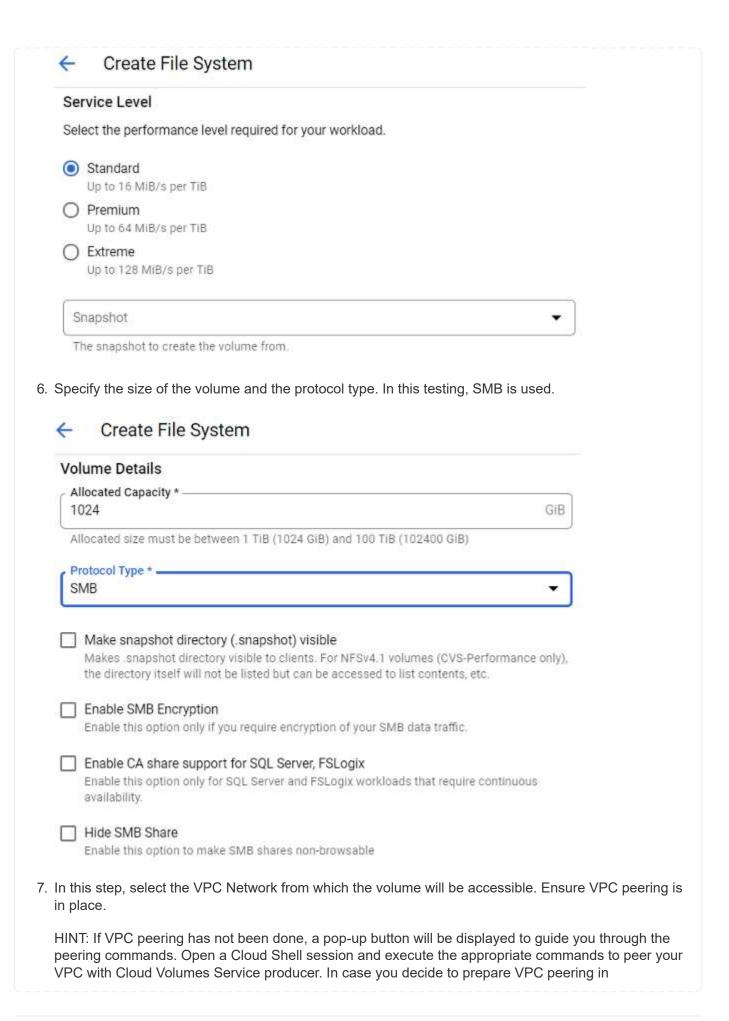
sudo mount -t nfs -o rw,hard,rsize=65536,wsize=65536,vers=3,tcp
10.53.0.4:/nimCVSNFSol01 /nimCVSNFSol01

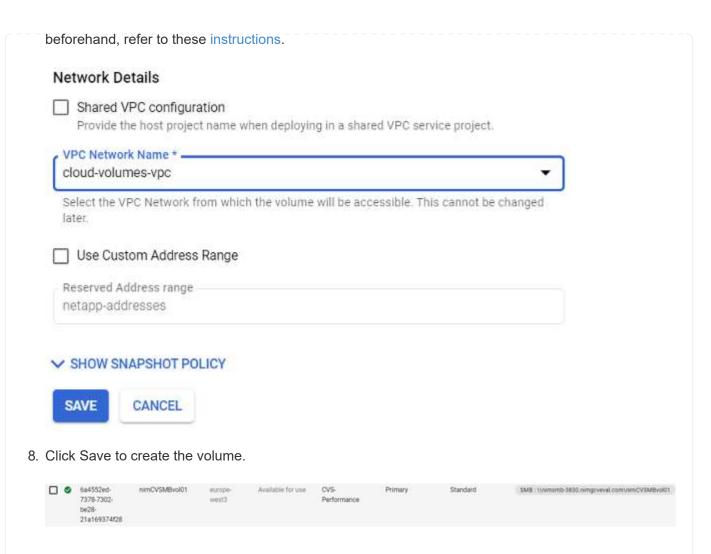
```
ootgvm1:-# sudo mkdir nimcvskFsol01
ootgvm1:-# sudo mount -t nfs -o rw,hard,rsize=65536,wsize=65536,vers=3,tcp 10.53.0.4:/nimCVSNFSol01 /nimCVSNFSol01
```

root@vm1:~# df Filesystem	1K-blocks	Used	Available	Usex	Mounted on
udev	16409952	0.00	16489952	0%	/dev
tnpfs	3288328	1588	3286748	1%	/run
/dev/sdb5	61145932	19231356	38778832	34%	7
tripfs	16441628	0	16441628	8%	/dev/shm
inpfs	5120	6	5120	8%	/run/lock
tnpfs	16441628	0	16441628	0%	/sys/fs/cgroup
/dev/loop0	128	128	0	188%	/snap/bare/5
/dev/loop1	56832	56832		188%	/snap/core18/2128
/dev/loop2	66688	66688		100%	/snap/gtk-common-themes/1515
/dev/loop4	66816	66816		100%	/snap/gtk-common-themes/1519
/dev/loop3	52224	52224	0	100%	/snap/snap-store/\$47
/dev/loop5	224256	224256	0	166%	/snap/gnone-3-34-1804/72
/dev/sdb1	523248	4	523244	1%	/boot/eft
tnpfs	3288324	28	3288296	1%	/run/user/1000
10.53.0.4:/gcve-ds-1	107374182400	1136086016	106238096384	2%	/base
/dev/mapper/nfsprdvg1-prod01	419155968	55384972	363778996	14%	/datastore1
/dev/loop8	33280	33280		100%	/snap/snapd/13278
/dev/loop6	33280	33280	0	100%	/snap/snapd/13640
/dev/loop7	56832	56832	0	100%	/snap/core18/2246
10.53.0.4:/nlmCVSNFSol01	107374182400	256	107374182144	1%	/nimcVSNFSol01
root@vm1:-#					

Creating and Mounting SMB Share to VMs running on VMware Engine For SMB volumes, make sure the Active Directory connections is configured prior to creating the SMB volume. Active Directory connections C CREATE @ DELETE Create a Windows Active Directory connection to your existing AD server. This is a prerequisite step before creating volumes with the SMB protocol type. Learn more 🗵 ₹ Filter Search for Active Directory connections by ID, username, DNS, netBIOS, region, etc. DNS Servers NetBIOS Prefix OU Path KDC IP Region administrator nimgoveval.com 192,168.0.16 nimsmb CN=Computers in Use Once the AD connection is in place, create the volume with the desired service level. The steps are like creating NFS volume except selecting the appropriate protocol. 1. In the Cloud Volumes Console, go to the Volumes page and click Create. 2. On the Create File System page, specify the volume name and billing labels as required for chargeback mechanisms. Create File System Volume Name Name \* nimCVSMBvol01 A human readable name used for display purposes. Billing Label Label your volumes for billing reports, queries. Supported with CVS-Performance service type; can be set with CVS service type but not available for billing at this time. + ADD LABEL 3. Select the appropriate service. For GCVE, choose CVS-Performance and desired service level for improved latency and higher performance based on the workload requirements.







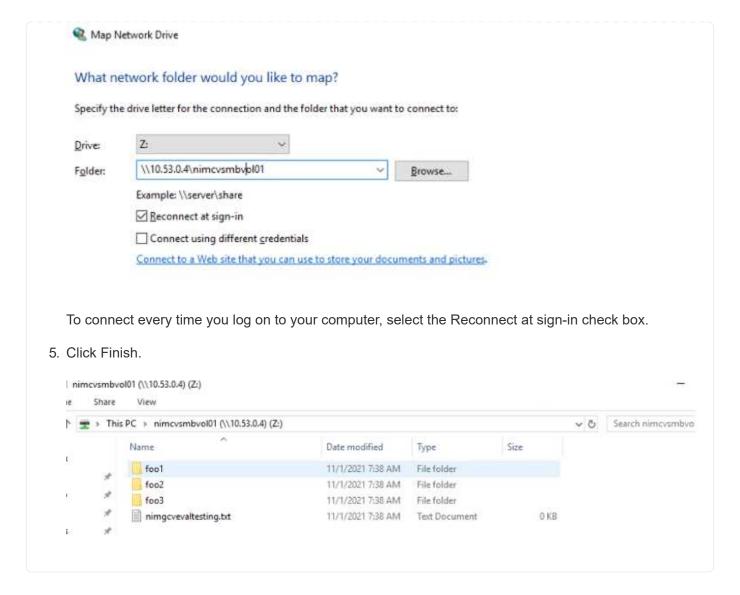
To mount the SMB volume, do the following:

- 1. In the Cloud Console, go to Cloud Volumes > Volumes.
- 2. Go to the Volumes page
- 3. Click the SMB volume for which you want to map an SMB share.
- 4. Scroll to the right, under Show More, click Mount Instructions.

To perform the mounting process from within the Windows guest OS of the VMware VM, follow the below steps:

- 1. Click the Start button and then click on Computer.
- 2. Click Map Network Drive.
- 3. In the Drive list, click any available drive letter.
- 4. In the folder box, type:

\\nimsmb-3830.nimgcveval.com\nimCVSMBvol01



### Region Availability for Supplemental NFS datastores on AWS, Azure, and GCP

Learn more about the Global Region support for supplemental NFS datastores on AWS, Azure and Google Cloud Platform (GCP).

### **AWS Region Availability**

The availability of supplemental NFS datastores on AWS / VMC is defined by Amazon. First, you need to determine if both VMC and FSxN are available in a specified region. Next, you need to determine if the FSxN supplemental NFS datastore is supported in that region.

- Check the availability of VMC here.
- Amazon's pricing guide offers information on where FSxN (FSx ONTAP) is available. You can find that information here.
- Availability of the FSxN supplemental NFS datastore for VMC is coming soon.

While information is still being released, the following chart identifies the current support for VMC, FSxN and FSxN as a supplemental NFS datastore.

Americas			
AWS Region	VMC Availability	FSx ONTAP Availability	NFS Datastore Availability
US East (Northern Virginia)	Yes	Yes	Yes
US East (Ohio)	Yes	Yes	Yes
US West (Northern California)	Yes	No	No
US West (Oregon)	Yes	Yes	Yes
GovCloud (US West)	Yes	Yes	Yes
Canada (Central)	Yes	Yes	Yes
South America (Sao Paulo)	Yes	Yes	Yes

Last updated on: June 2, 2022.

# **EMEA**

AWS Region	VMC Availability	FSx ONTAP Availability	NFS Datastore Availability
Europe (Ireland)	Yes	Yes	Yes
Europe (London)	Yes	Yes	Yes
Europe (Frankfurt)	Yes	Yes	Yes
Europe (Paris)	Yes	Yes	Yes
Europe (Milan)	Yes	Yes	Yes
Europe (Stockholm)	Yes	Yes	Yes

Last updated on: June 2, 2022.

### **Asia Pacific**

AWS Region	VMC Availability	FSx ONTAP Availability	NFS Datastore Availability
Asia Pacific (Sydney)	Yes	Yes	Yes
Asia Pacific (Tokyo)	Yes	Yes	Yes
Asia Pacific (Osaka)	Yes	No	No
Asia Pacific (Singapore)	Yes	Yes	Yes
Asia Pacific (Seoul)	Yes	Yes	Yes
Asia Pacific (Mumbai)	Yes	Yes	Yes
Asia Pacific (Jakarta)	No	No	No
Asia Pacific (Hong Kong)	) Yes	Yes	Yes

Last updated on: September 28, 2022.

### **Azure Region Availability**

The availability of supplemental NFS datastores on Azure / AVS is defined by Microsoft. First, you need to determine if both AVS and ANF are available in a specific region. Next, you need to determine if the ANF supplemental NFS datastore is supported in that region.

- · Check the availability of AVS and ANF here.
- Check the availability of the ANF supplemental NFS datastore here.

### **GCP Region Availability**

GCP region availability will be released when GCP enters public availability.

### Summary and Conclusion: Why NetApp Hybrid Multicloud with VMware

NetApp Cloud Volumes along with VMware solutions for the major hyperscalers provides great potential for organizations looking to leverage hybrid cloud. The rest of this section provides the use cases that show integrating NetApp Cloud Volumes enables true hybrid Multicloud capabilities.

### Use case #1: Optimizing storage

When performing a sizing exercise using RVtools output, it is always evident that the horsepower (vCPU/vMem) scale is parallel with storage. Many times, organizations find themselves in a situation where the storage space requires drives the size of the cluster well beyond what is needed for horsepower.

By integrating NetApp Cloud Volumes, organizations can realize a vSphere-based cloud solution with a simple migration approach, with no re-platforming, no IP changes, and no architectural changes. Additionally, this optimization enables you to scale the storage footprint while keeping the host count to least amount required in vSphere, but no change to the storage hierarchy, security, or files made available. This allows you to optimize the deployment and reduce the overall TCO by 35–45%. This integration also enables you to scale storage from warm storage to production-level performance in seconds.

### Use case #2: Cloud migration

Organizations are under pressure to migrate applications from on-premises data centers to the Public Cloud for multiple reasons: an upcoming lease expiration; a finance directive to move from capital expenditure (capex) spending to operational expenditures (opex) spending; or simply a top-down mandate to move everything to the cloud.

When speed is critical, only a streamlined migration approach is feasible because re-platforming and refactoring applications to adapt to the cloud's particular laaS platform is slow and expensive, often taking months. By combining NetApp Cloud Volumes with the bandwidth-efficient SnapMirror replication for guest-connected storage (including RDMs in conjunction with application-consistent Snapshot copies and HCX, cloud specific migration (e.g. Azure Migrate), or third-party products for replicating VMs), this transition is even easier than relying on time-consuming I/O filters mechanisms.

### Use case #3: Data center expansion

When a data center reaches capacity limits due to seasonal demand spikes or just steady organic growth,

moving to the cloud-hosted VMware along with NetApp Cloud Volumes is an easy solution. Leveraging NetApp Cloud Volumes allows storage creation, replication, and expansion very easily by providing high availability across availability zones and dynamic scaling capabilities. Leveraging NetApp Cloud Volumes helps in minimizing host cluster capacity by overcoming the need for stretch clusters.

### Use case #4: Disaster recovery to the cloud

In a traditional approach, if a disaster occurs, the VMs replicated to the cloud would require conversion to the cloud's own hypervisor platform before they could be restored – not a task to be handled during a crisis.

By using NetApp Cloud Volumes for guest-connected storage using SnapCenter and SnapMirror replication from on-premises along with public cloud virtualization solutions, a better approach for disaster recovery can be devised allowing VM replicas to be recovered on fully consistent VMware SDDC infrastructure along with cloud specific recovery tools (e.g. Azure Site Recovery) or equivalent third-party tools such as Veeam. This approach also enables you to perform disaster recovery drills and recovery from ransomware quickly. This also enables you to scale to full production for testing or during a disaster by adding hosts on-demand.

### Use case #5: Application modernization

After applications are in the public cloud, organizations will want to take advantage of the hundreds of powerful cloud services to modernize and extend them. With the use of NetApp Cloud Volumes, modernization is an easy process because the application data is not locked into vSAN and allows data mobility for a wide range of use cases, including Kubernetes.

### Conclusion

Whether you are targeting an all-cloud or hybrid cloud, NetApp Cloud Volumes provides excellent options to deploy and manage the application workloads along with file services and block protocols while reducing the TCO by making the data requirements seamless to the application layer.

Whatever the use case, choose your favorite cloud/hyperscaler together with NetApp Cloud Volumes for rapid realization of cloud benefits, consistent infrastructure, and operations across on-premises and multiple clouds, bidirectional portability of workloads, and enterprise-grade capacity and performance.

It is the same familiar process and procedures that are used to connect the storage. Remember, it is just the position of the data that changed with new names; the tools and processes all remain the same and NetApp Cloud Volumes helps in optimizing the overall deployment.

# **VMware Hybrid Cloud Use Cases**

# Use Cases for NetApp Hybrid Multicloud with VMware

An overview of the use cases of importance to IT organization when planning hybridcloud or cloud-first deployments.

### **Popular Use Cases**

Use cases include:

- Disaster recovery,
- Hosting workloads during data center maintenance, \* quick burst in which additional resources are required beyond what's provisioned in the local data center,

- VMware site expansion,
- · Fast migration to the cloud,
- · Dev/test, and
- · Modernization of apps leveraging cloud supplemental technologies.

Throughout this documentation, cloud workload references will be detailed using the VMware use-cases. These use-cases are:

- Protect (includes both Disaster Recovery and Backup / Restore)
- Migrate
- Extend

### Inside the IT Journey

Most organizations are on a journey to transformation and modernization. As part of this process, companies are trying use their existing VMware investments while leveraging cloud benefits and exploring ways to make the migration process as seamless as possible. This approach would make their modernization efforts very easy because the data is already in the cloud.

The easiest answer to this scenario is VMware offerings in each hyperscaler. Like NetApp® Cloud Volumes, VMware provides a way to move or extend on-premises VMware environments to any cloud, allowing you to retain existing on-premises assets, skills, and tools while running workloads natively in the cloud. This reduces risk because there will be no service breaks or a need for IP changes and provides the IT team the ability to operate the way they do on-premises using existing skills and tools. This can lead to accelerated cloud migrations and a much smoother transition to a hybrid Multicloud architecture.

### **Understanding the Importance of Supplemental NFS Storage Options**

While VMware in any cloud delivers unique hybrid capabilities to every customer, limited supplemental NFS storage options have restricted its usefulness for organizations with storage-heavy workloads. Because storage is directly tied to hosts, the only way to scale storage is to add more hosts—and that can increase costs by 35–40 percent or more for storage intensive workloads. These workloads just need additional storage, not additional horsepower. But that means paying for additional hosts.

Let's consider this scenario:

A customer requires just five hosts for CPU and memory, but has a lot of storage needs, and needs 12 hosts to meet the storage requirement. This requirement ends up really tipping the financial scale by having to buy the additional horsepower, when they only need to increment the storage.

When you're planning cloud adoption and migrations, it's always important to evaluate the best approach and take the easiest path that reduces total investments. The most common and easiest approach for any application migration is rehosting (also known as lift and shift) where there is no virtual machine (VM) or data conversion. Using NetApp Cloud Volumes with VMware software-defined data center (SDDC), while complementing vSAN, provides an easy lift-and-shift option.

# **NetApp Solutions for Amazon VMware Managed Cloud (VMC)**

Learn more about the solutions that NetApp brings to AWS.

VMware defines the cloud workloads into one of three categories:

- Protect (including both Disaster Recovery and Backup / Restore)
- · Migrate
- Extend

Browse the available solutions in the following sections.

### **Protect**

- Disaster Recovery with VMC on AWS (guest connected)
- Veeam Backup & Restore in VMC with FSx for ONTAP
- · Disaster Recovery (DRO) with FSx for ONTAP and VMC
- Using Veeam Replication and FSx for ONTAP for Disaster recovery to VMware Cloud on AWS

### **Migrate**

Migrate Workloads to FSxN datastore using VMware HCX

### **Extend**

**COMING SOON!!** 

## **NetApp Solutions for Azure VMware Solution (AVS)**

Learn more about the solutions that NetApp brings to Azure.

VMware defines the cloud workloads into one of three categories:

- Protect (including both Disaster Recovery and Backup / Restore)
- Migrate
- Extend

Browse the available solutions in the following sections.

### **Protect**

- Disaster Recovery with ANF and JetStream (supplemental NFS datastore)
- Disaster Recovery with ANF and CVO (guest connected storage)
- Disaster Recovery (DRO) with ANF and AVS
- Using Veeam Replication and Azure NetApp Files datastore for disaster recovery to Azure VMware Solution

### **Migrate**

Migrate Workloads to Azure NetApp Files datastore using VMware HCX

### **Extend**

**COMING SOON!!** 

# **NetApp Solutions for Google Cloud VMware Engine (GCVE)**

Learn more about the solutions that NetApp brings to GCP.

VMware defines the cloud workloads into one of three categories:

- Protect (including both Disaster Recovery and Backup / Restore)
- Migrate
- Extend

Browse the available solutions in the following sections.

### **Protect**

- Application Disaster Recovery with SnapCenter, Cloud Volumes ONTAP and Veeam Replication
- Application Consistent Disaster Recovery with NetApp SnapCenter and Veeam Replication to NetApp CVS on GCVE

### **Migrate**

- Workload Migration using VMware HCX to NetApp Cloud Volume Service NFS datastore
- VM Replication using Veeam to NetApp Cloud Volume Service NFS datastore

### **Extend**

**COMING SOON!!** 

# **NetApp Capabilities for AWS VMC**

Learn more about the capabilities that NetApp brings to the AWS VMware Cloud (VMC) - from NetApp as a guest connected storage device or a supplemental NFS datastore to migrating workflows, extending/bursting to the cloud, backup/restore and disaster recovery.

Jump to the section for the desired content by selecting from the following options:

- Configuring VMC in AWS
- NetApp Storage Options for VMC
- NetApp / VMware Cloud Solutions

# **Configuring VMC in AWS**

As with on-premises, planning a cloud based virtualization environment is critical for a successful production-ready environment for creating VMs and migration.

Unresolved directive in ehc/aws-vmc.adoc - include::../../\_include/ehc-config-vmware.adoc[tags=aws-config;aws;!ehc-aws]

### **NetApp Storage Options for VMC**

NetApp storage can be utilized in several ways - either as guess connected or as a supplemental NFS datastore - within AWS VMC.

Please visit Supported NetApp Storage Options for more information.

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### **Solution Use Cases**

With NetApp and VMware cloud solutions, many use cases are simple to deploy in your AWS VMC. Use cases are defined for each of the VMware defined cloud areas:

- Protect (includes both Disaster Recovery and Backup / Restore)
- Extend
- Migrate

Browse the NetApp solutions for AWS VMC

# **Protecting Workloads on AWS / VMC**

### TR-4931: Disaster Recovery with VMware Cloud on Amazon Web Services and Guest Connect

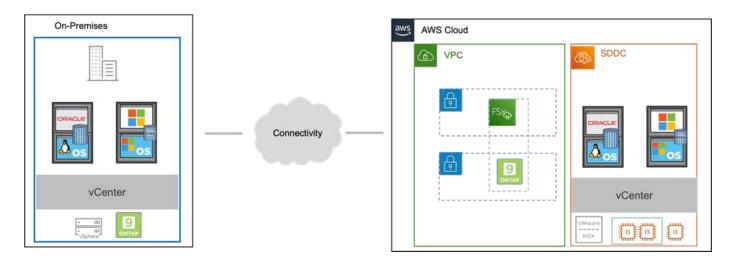
A proven disaster recovery (DR) environment and plan is critical for organizations to ensure that business-critical applications can be rapidly restored in the event of a major outage. This solution focuses on demonstrating DR use cases with a focus on VMware and NetApp technologies, both on-premises and with VMware Cloud on AWS.

Authors: Chris Reno, Josh Powell, and Suresh Thoppay - NetApp Solutions Engineering

### Overview

NetApp has a long history of integration with VMware as evidenced by the tens of thousands of customers that have chosen NetApp as their storage partner for their virtualized environment. This integration continues with guest-connected options in the cloud and recent integrations with NFS datastores as well. This solution focuses on the use case commonly referred to as guest-connected storage.

In guest-connected storage, the guest VMDK is deployed on a VMware-provisioned datastore, and application data is housed on iSCSI or NFS and mapped directly to the VM. Oracle and MS SQL applications are used to demonstrate a DR scenario, as shown in the following figure.



### Assumptions, pre-requisites and component overview

Before deploying this solution, review the overview of the components, the required pre-requisites to deploy the solution and assumptions made in documenting this solution.

### DR Solution Requirements, Pre-requisities and Planning

### Performing DR with SnapCenter

In this solution, SnapCenter provides application-consistent snapshots for SQL Server and Oracle application data. This configuration, together with SnapMirror technology, provides high-speed data replication between our on-premises AFF and FSx ONTAP cluster. Additionally, Veeam Backup & Replication provides backup and restore capabilities for our virtual machines.

In this section, we cover the configuration of SnapCenter, SnapMirror, and Veeam for both backup and restore.

The following sections cover configuration and the steps needed to complete a failover at the secondary site:

### Configure SnapMirror relationships and retention schedules

SnapCenter can update SnapMirror relationships within the primary storage system (primary > mirror) and to secondary storage systems (primary > vault) for the purpose of long-term archiving and retention. To do so, you must establish and initialize a data replication relationship between a destination volume and a source volume using SnapMirror.

The source and destination ONTAP systems must be in networks that are peered using Amazon VPC peering, a transit gateway, AWS Direct Connect, or an AWS VPN.

The following steps are required for setting up SnapMirror relationships between an on-premises ONTAP system and FSx ONTAP:

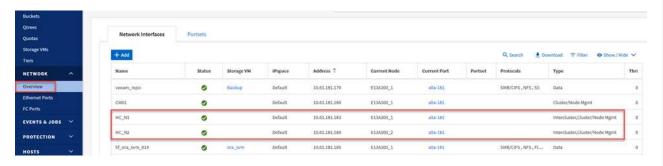


Refer to the FSx for ONTAP – ONTAP User Guide for more information on creating SnapMirror relationships with FSx.

### Record the source and destination Intercluster logical interfaces

For the source ONTAP system residing on-premises, you can retrieve the inter-cluster LIF information from System Manager or from the CLI.

1. In ONTAP System Manager, navigate to the Network Overview page and retrieve the IP addresses of Type: Intercluster that are configured to communicate with the AWS VPC where FSx is installed.



2. To retrieve the Intercluster IP addresses for FSx, log into the CLI and run the following command:

FSx-Dest::> network interface show -role intercluster

```
FsxId0ae40e08acc0dea67::> network interface show -role intercluster
           Logical Status Network
                                                   Current
                                                                Current Is
           Interface Admin/Oper Address/Mask
                                                                 Port
                                                                         Home
FsxId0ae40e08acc0dea67
                                172.30.15.42/25
                                                   FsxId0ae40e08acc0dea67-01
           inter 1
                        up/up
                                                                 e0e
           inter 2
                        up/up
                                172.30.14.28/26
                                                   FsxId0ae40e08acc0dea67-02
                                                                 e0e
                                                                         true
 entries were displayed.
```

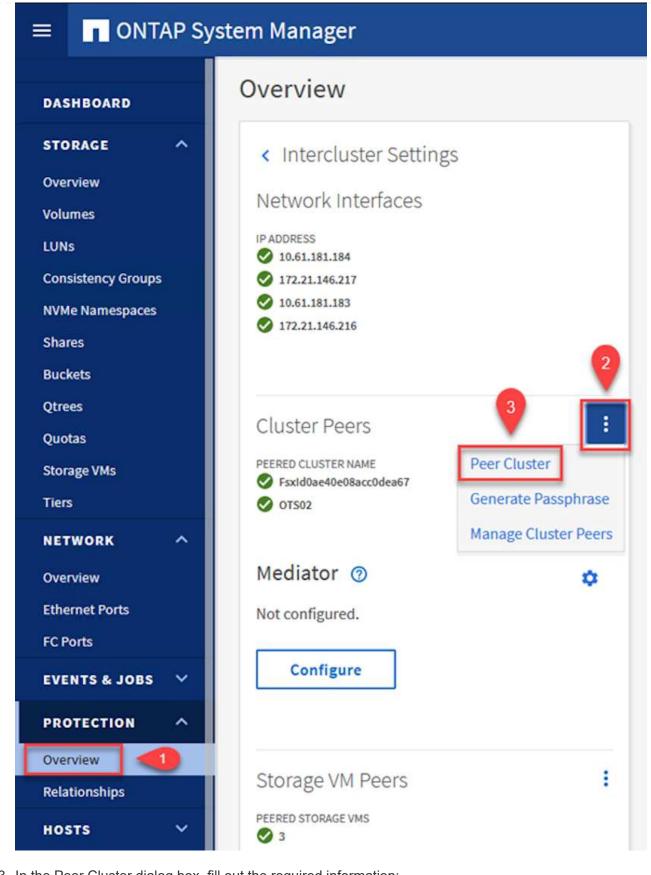
### Establish cluster peering between ONTAP and FSx

To establish cluster peering between ONTAP clusters, a unique passphrase entered at the initiating ONTAP cluster must be confirmed in the other peer cluster.

1. Set up peering on the destination FSx cluster using the cluster peer create command. When prompted, enter a unique passphrase that is used later on the source cluster to finalize the creation process.

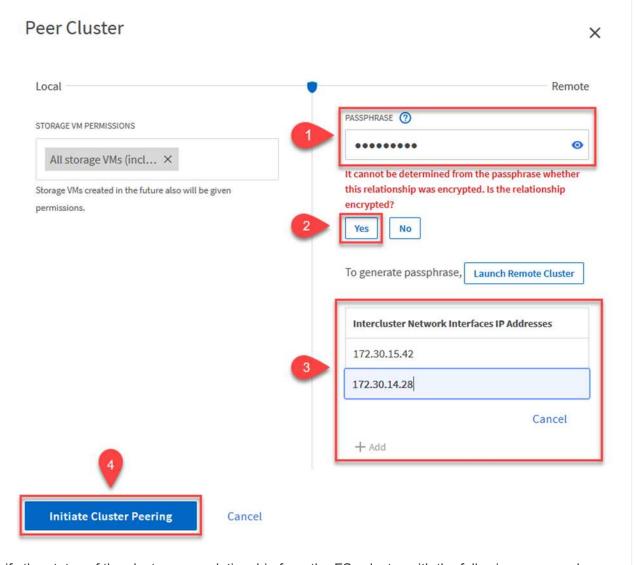
```
FSx-Dest::> cluster peer create -address-family ipv4 -peer-addrs
source_intercluster_1, source_intercluster_2
Enter the passphrase:
Confirm the passphrase:
```

2. At the source cluster, you can establish the cluster peer relationship using either ONTAP System Manager or the CLI. From ONTAP System Manager, navigate to Protection > Overview and select Peer Cluster.



- 3. In the Peer Cluster dialog box, fill out the required information:
  - a. Enter the passphrase that was used to establish the peer cluster relationship on the destination FSx cluster.

- b. Select Yes to establish an encrypted relationship.
- c. Enter the intercluster LIF IP address(es) of the destination FSx cluster.
- d. Click Initiate Cluster Peering to finalize the process.



4. Verify the status of the cluster peer relationship from the FSx cluster with the following command:

```
FSx-Dest::> cluster peer show

FsxIdOae40e08acc0dea67::> cluster peer show
Peer Cluster Name Cluster Serial Number Availability Authentication
E13A300 1-80-000011 Available ok
```

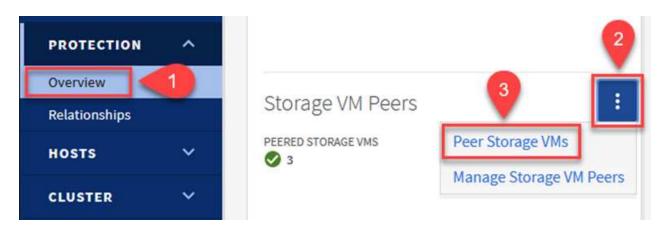
### Establish SVM peering relationship

The next step is to set up an SVM relationship between the destination and source storage virtual machines that contain the volumes that will be in SnapMirror relationships.

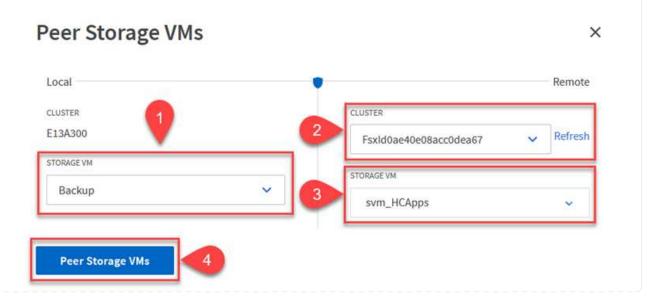
1. From the source FSx cluster, use the following command from the CLI to create the SVM peer relationship:

FSx-Dest::> vserver peer create -vserver DestSVM -peer-vserver Backup -peer-cluster OnPremSourceSVM -applications snapmirror

- 2. From the source ONTAP cluster, accept the peering relationship with either ONTAP System Manager or the CLI.
- 3. From ONTAP System Manager, go to Protection > Overview and select Peer Storage VMs under Storage VM Peers.



- 4. In the Peer Storage VM's dialog box, fill out the required fields:
  - The source storage VM
  - The destination cluster
  - The destination storage VM



5. Click Peer Storage VMs to complete the SVM peering process.

### Create a snapshot retention policy

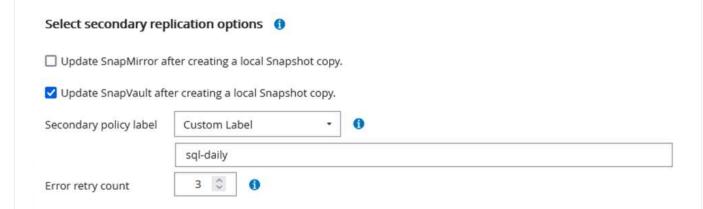
SnapCenter manages retention schedules for backups that exist as snapshot copies on the primary storage system. This is established when creating a policy in SnapCenter. SnapCenter does not manage retention policies for backups that are retained on secondary storage systems. These policies are managed separately through a SnapMirror policy created on the secondary FSx cluster and associated with the destination volumes that are in a SnapMirror relationship with the source volume.

When creating a SnapCenter policy, you have the option to specify a secondary policy label that is added to the SnapMirror label of each snapshot generated when a SnapCenter backup is taken.



On the secondary storage, these labels are matched to policy rules associated with the destination volume for the purpose of enforcing retention of snapshots.

The following example shows a SnapMirror label that is present on all snapshots generated as part of a policy used for daily backups of our SQL Server database and log volumes.



For more information on creating SnapCenter policies for a SQL Server database, see the SnapCenter documentation.

You must first create a SnapMirror policy with rules that dictate the number of snapshot copies to retain.

1. Create the SnapMirror Policy on the FSx cluster.

```
FSx-Dest::> snapmirror policy create -vserver DestSVM -policy PolicyName -type mirror-vault -restart always
```

2. Add rules to the policy with SnapMirror labels that match the secondary policy labels specified in the SnapCenter policies.

```
FSx-Dest::> snapmirror policy add-rule -vserver DestSVM -policy
PolicyName -snapmirror-label SnapMirrorLabelName -keep
#ofSnapshotsToRetain
```

The following script provides an example of a rule that could be added to a policy:

FSx-Dest::> snapmirror policy add-rule -vserver sql\_svm\_dest -policy Async SnapCenter SQL -snapmirror-label sql-ondemand -keep 15



Create additional rules for each SnapMirror label and the number of snapshots to be retained (retention period).

### Create destination volumes

To create a destination volume on FSx that will be the recipient of snapshot copies from our source volumes, run the following command on FSx ONTAP:

```
FSx-Dest::> volume create -vserver DestSVM -volume DestVolName -aggregate DestAggrName -size VolSize -type DP
```

### Create the SnapMirror relationships between source and destination volumes

To create a SnapMirror relationship between a source and destination volume, run the following command on FSx ONTAP:

```
FSx-Dest::> snapmirror create -source-path
OnPremSourceSVM:OnPremSourceVol -destination-path DestSVM:DestVol -type
XDP -policy PolicyName
```

### Initialize the SnapMirror relationships

Initialize the SnapMirror relationship. This process initiates a new snapshot generated from the source volume and copies it to the destination volume.

```
FSx-Dest::> snapmirror initialize -destination-path DestSVM:DestVol
```

Deploy and configure Windows SnapCenter server on-premises.

### **Deploy Windows SnapCenter Server on premises**

This solution uses NetApp SnapCenter to take application-consistent backups of SQL Server and Oracle databases. In conjunction with Veeam Backup & Replication for backing up virtual machine VMDKs, this provides a comprehensive disaster recovery solution for on-premises and cloud-based datacenters.

SnapCenter software is available from the NetApp support site and can be installed on Microsoft Windows systems that reside either in a domain or workgroup. A detailed planning guide and installation instructions can be found at the NetApp Documentation Center.

The SnapCenter software can be obtained at this link.

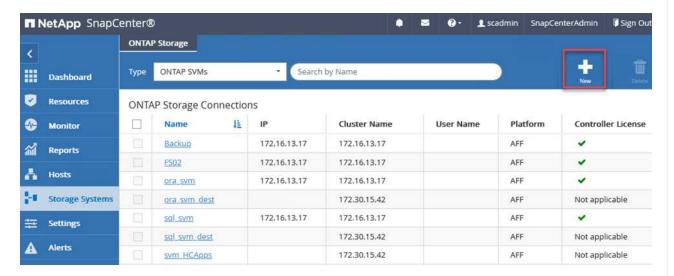
After it is installed, you can access the SnapCenter console from a web browser using https://Virtual Cluster IP or FQDN:8146.

After you log into the console, you must configure SnapCenter for backup SQL Server and Oracle databases.

### Add storage controllers to SnapCenter

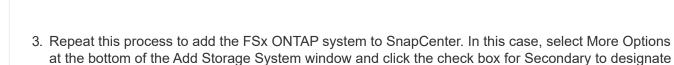
To add storage controllers to SnapCenter, complete the following steps:

1. From the left menu, select Storage Systems and then click New to begin the process of adding your storage controllers to SnapCenter.



2. In the Add Storage System dialog box, add the management IP address for the local on-premises ONTAP cluster and the username and password. Then click Submit to begin discovery of the storage system.

# Add Storage System Storage System 10.61.181.180 Username admin Password ••••••• Event Management System (EMS) & AutoSupport Settings Send AutoSupport notification to storage system Log SnapCenter Server events to syslog More Options: Platform, Protocol, Preferred IP etc..



the FSx system as the secondary storage system updated with SnapMirror copies or our primary

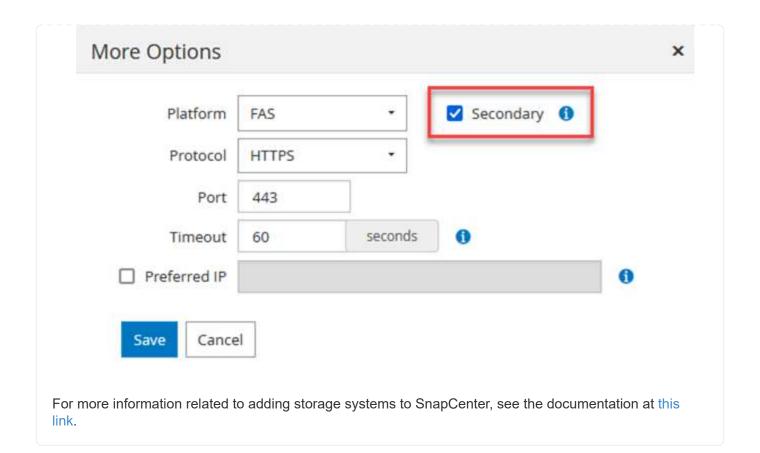
Reset

Submit

backup snapshots.

Cancel

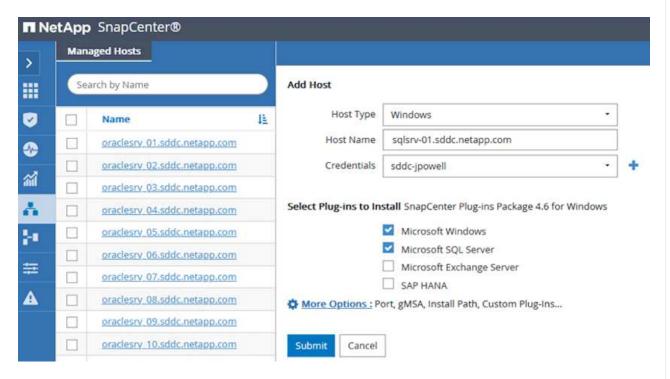
136



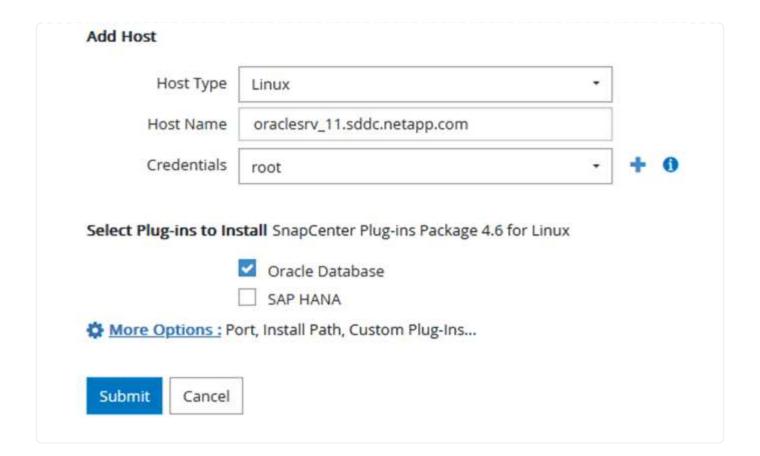
### Add hosts to SnapCenter

The next step is adding host application servers to SnapCenter. The process is similar for both SQL Server and Oracle.

- 1. From the left menu, select Hosts and then click Add to begin the process of adding storage controllers to SnapCenter.
- 2. In the Add Hosts window, add the Host Type, Hostname, and the host system Credentials. Select the plug-in type. For SQL Server, select the Microsoft Windows and Microsoft SQL Server plug-in.



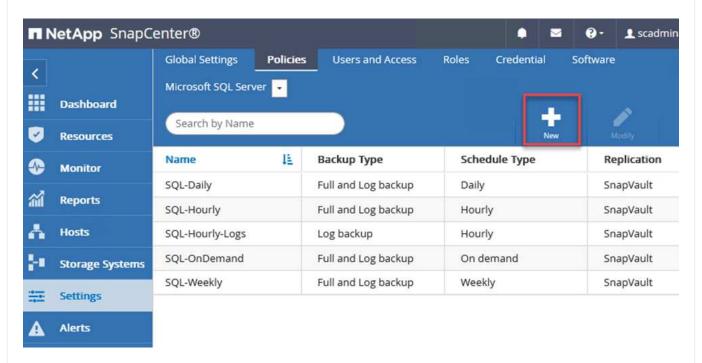
For Oracle, fill out the required fields in the Add Host dialog box and select the check box for the Oracle Database plug-in. Then click Submit to begin the discovery process and to add the host to SnapCenter.



### **Create SnapCenter policies**

Policies establish the specific rules to be followed for a backup job. They include, but are not limited to, the backup schedule, replication type, and how SnapCenter handles backing up and truncating transaction logs.

You can access policies in the Settings section of the SnapCenter web client.



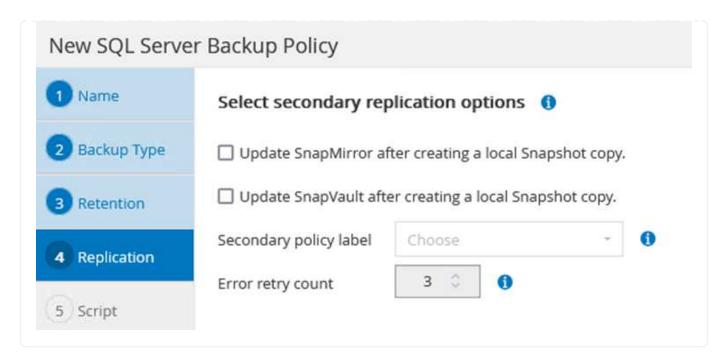
For complete information on creating policies for SQL Server backups, see the SnapCenter documentation.

For complete information on creating policies for Oracle backups, see the SnapCenter documentation.

### Notes:

- As you progress through the policy creation wizard, take special note of the Replication section. In this section you stipulate the types of secondary SnapMirror copies that you want taken during the backups process.
- The "Update SnapMirror after creating a local Snapshot copy" setting refers to updating a SnapMirror relationship when that relationship exists between two storage virtual machines residing on the same cluster.
- The "Update SnapVault after creating a local SnapShot copy" setting is used to update a SnapMirror relationship that exists between two separate cluster and between an on-premises ONTAP system and Cloud Volumes ONTAP or FSxN.

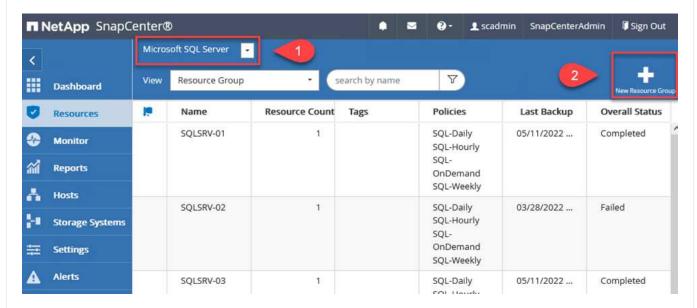
The following image shows the preceding options and how they look in the backup policy wizard.



### **Create SnapCenter Resource Groups**

Resource Groups allow you to select the database resources you want to include in your backups and the policies followed for those resources.

- 1. Go to the Resources section in the left-hand menu.
- 2. At the top of the window, select the resource type to work with (In this case Microsoft SQL Server) and then click New Resource Group.



The SnapCenter documentation covers step-by-step details for creating Resource Groups for both SQL Server and Oracle databases.

For backing up SQL resources, follow this link.

For Backing up Oracle resources, follow this link.

### **Deploy and configure Veeam Backup Server**

Veeam Backup & Replication software is used in the solution to back up our application virtual machines and archive a copy of the backups to an Amazon S3 bucket using a Veeam scale-out backup repository (SOBR). Veeam is deployed on a Windows server in this solution. For specific guidance on deploying Veeam, see the Veeam help Center Technical documentation.

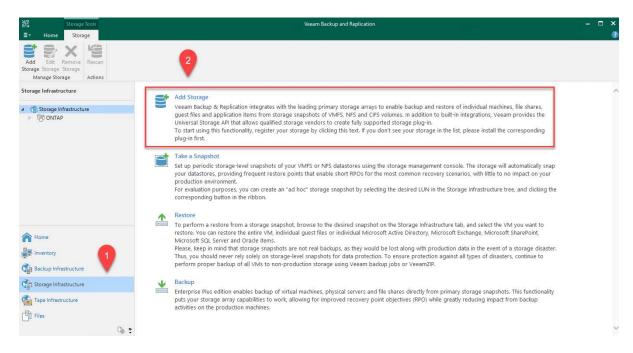
# Configure Veeam scale-out backup repository

After you deploy and license the software, you can create a scale-out backup repository (SOBR) as target storage for backup jobs. You should also include an S3 bucket as a backup of VM data offsite for disaster recovery.					
See the following prerequisites before getting started.					
<ol> <li>Create an SMB file share on your on-premises ONTAP system as the target storage for backups.</li> <li>Create an Amazon S3 bucket to include in the SOBR. This is a repository for the offsite backups.</li> </ol>					

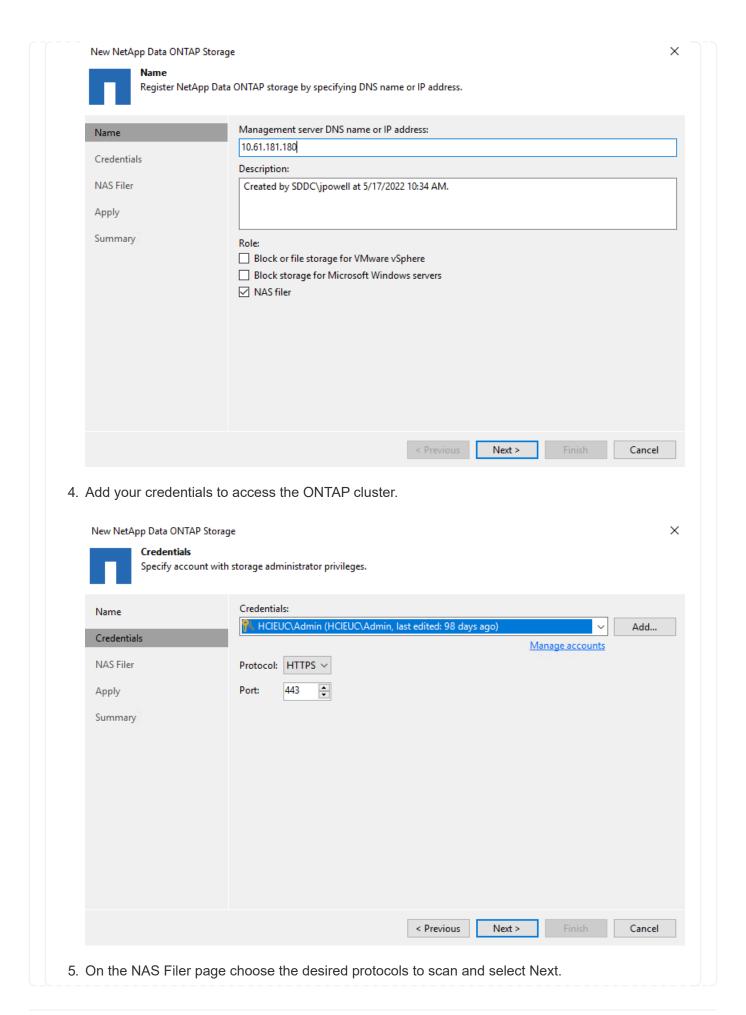
# Add ONTAP Storage to Veeam

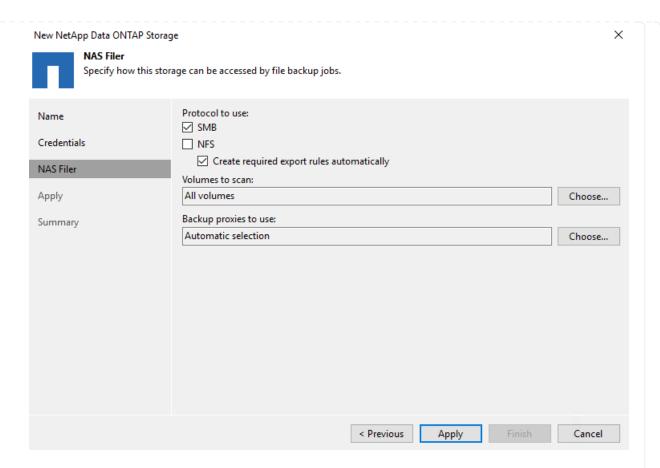
First, add the ONTAP storage cluster and associated SMB/NFS filesystem as storage infrastructure in Veeam.

 Open the Veeam console and log in. Navigate to Storage Infrastructure and then select Add Storage.

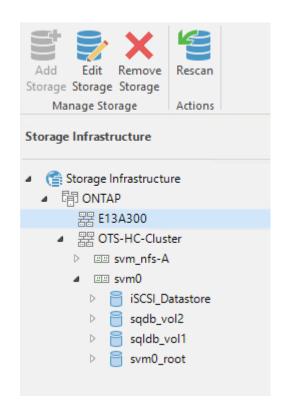


- 2. In the Add Storage wizard, select NetApp as the storage vendor and then select Data ONTAP.
- 3. Enter the management IP address and check the NAS Filer box. Click Next.

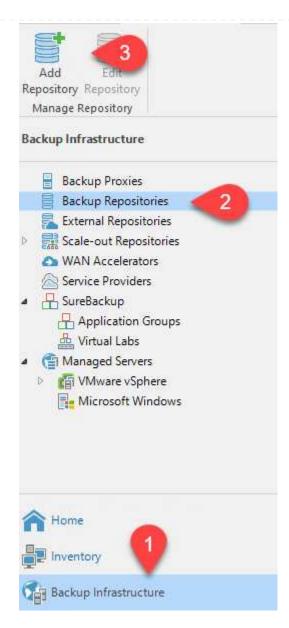




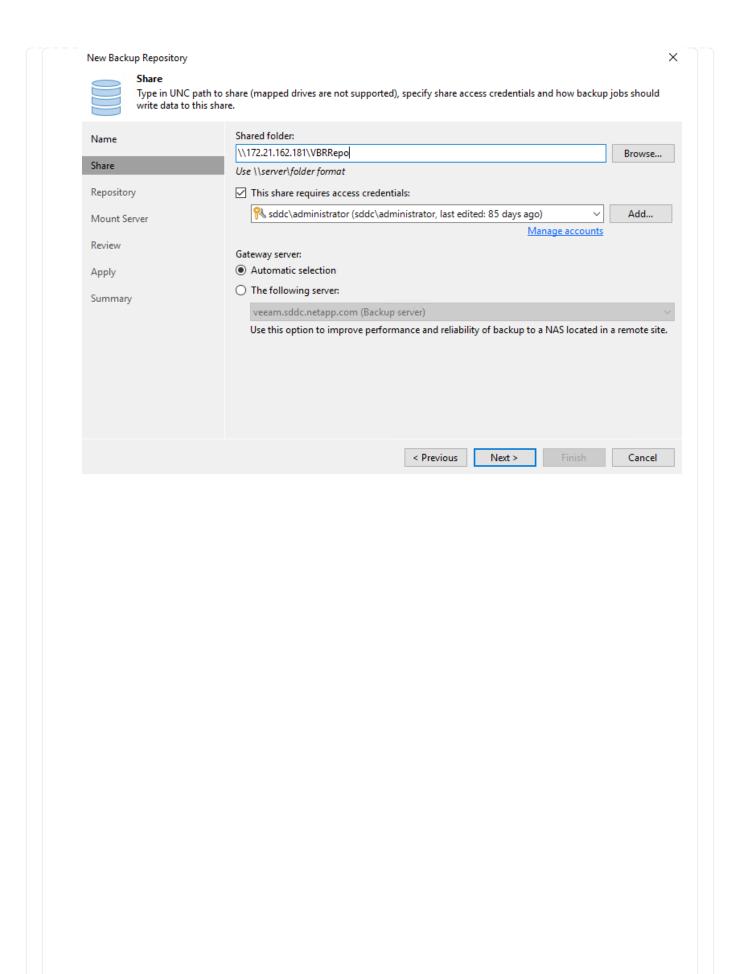
6. Complete the Apply and Summary pages of the wizard and click Finish to begin the storage discovery process. After the scan completes, the ONTAP cluster is added along with the NAS filers as available resources.



7. Create a backup repository using the newly discovered NAS shares. From Backup Infrastructure, select Backup Repositories and click the Add Repository menu item.



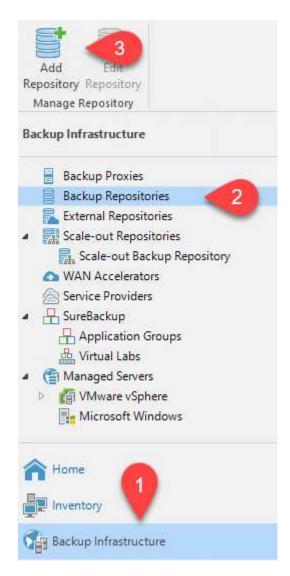
8. Follow all steps in the New Backup Repository Wizard to create the repository. For detailed information on creating Veeam Backup Repositories, see the Veeam documentation.



# Add the Amazon S3 bucket as a backup repository

The next step is to add the Amazon S3 storage as a backup repository.

1. Navigate to Backup Infrastructure > Backup Repositories. Click Add Repository.



2. In the Add Backup Repository wizard, select Object Storage and then Amazon S3. This starts the New Object Storage Repository wizard.

# Add Backup Repository

Select the type of backup repository you want to add.



# Direct attached storage

Microsoft Windows or Linux server with internal or direct attached storage. This configuration enables data movers to run directly on the server, allowing for fastest performance.



#### Network attached storage

Network share on a file server or a NAS device. When backing up to a remote share, we recommend that you select a gateway server located in the same site with the share.



# Deduplicating storage appliance

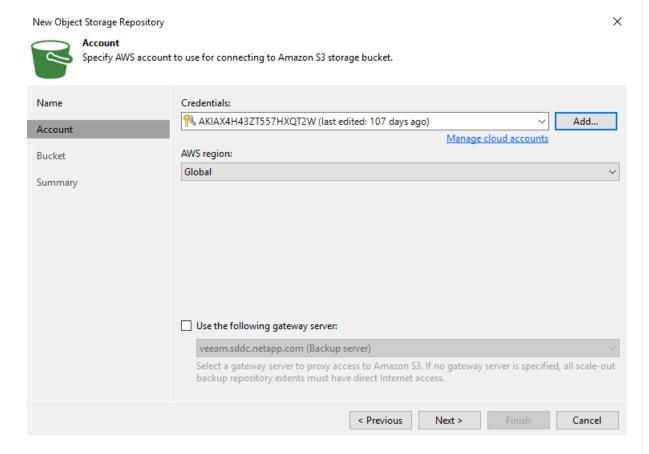
Dell EMC Data Domain, ExaGrid, HPE StoreOnce or Quantum DXi. If you are unable to meet the requirements of advanced integration via native appliance API, use the network attached storage option instead.



# Object storage

On-prem object storage system or a cloud object storage provider. Object storage can only be used as a Capacity Tier of scale-out backup repositories, backing up directly to object storage is not currently supported.

- 3. Provide a name for your object storage repository and click Next.
- 4. In the next section, provide your credentials. You need an AWS Access Key and Secret Key.

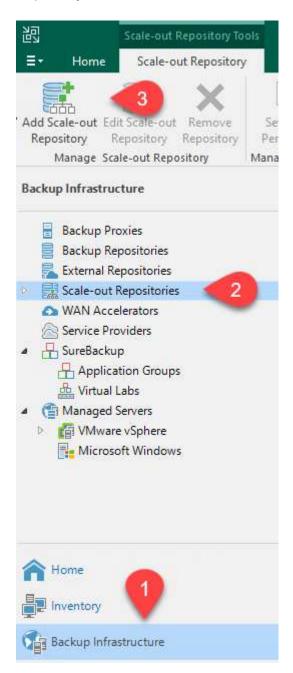


5. After the Amazon configuration loads, choose your datacenter, bucket, and folder and click Apply. Finally, click Finish to close out the wizard.

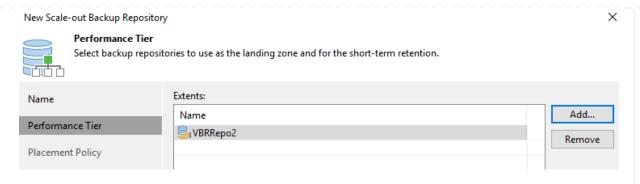
# **Create scale-out backup repository**

Now that we have added our storage repositories to Veeam, we can create the SOBR to automatically tier backup copies to our offsite Amazon S3 object storage for disaster recovery.

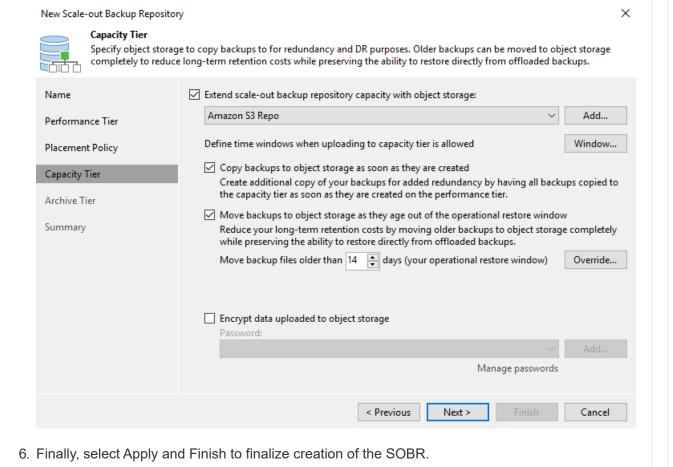
1. From Backup Infrastructure, select Scale-out Repositories and then click the Add Scale-out Repository menu item.



- 2. In the New Scale-out Backup Repository provide a name for the SOBR and click Next.
- 3. For the Performance Tier, choose the backup repository that contains the SMB share residing on your local ONTAP cluster.



- 4. For the Placement Policy, choose either Data Locality or Performance based your requirements. Select next.
- For Capacity Tier we extend the SOBR with Amazon S3 object storage. For the purposes of disaster recovery, select Copy Backups to Object Storage as Soon as They are Created to ensure timely delivery of our secondary backups.



Create the scale-out backup repository jobs

The final step to configuring Veeam is to create backup jobs using the newly created SOBR as the backup destination. Creating backup jobs is a normal part of any storage administrator's repertoire and we do not cover the detailed steps here. For more complete information on creating backup jobs in Veeam, see the Veeam Help Center Technical Documentation.

# BlueXP backup and recovery tools and configuration

To conduct a failover of application VMs and database volumes to VMware Cloud Volume services running in AWS, you must install and configure a running instance of both SnapCenter Server and Veeam Backup and Replication Server. After the failover is complete, you must also configure these tools to resume normal backup operations until a failback to the on-premises datacenter is planned and executed.

# **Deploy secondary Windows SnapCenter Server**

SnapCenter Server is deployed in the VMware Cloud SDDC or installed on an EC2 instance residing in a VPC with network connectivity to the VMware Cloud environment.

SnapCenter software is available from the NetApp support site and can be installed on Microsoft Windows systems that reside either in a domain or workgroup. A detailed planning guide and installation instructions can be found at the NetApp documentation center.

You can find the SnapCenter software at this link.

# Configure secondary Windows SnapCenter Server

To perform a restore of application data mirrored to FSx ONTAP, you must first perform a full restore of the on-premises SnapCenter database. After this process is complete, communication with the VMs is reestablished and application backups can now resume using FSx ONTAP as the primary storage.

To achieve this, you must complete the following items on the SnapCenter Server:

- 1. Configure the computer name to be identical to the original on-premises SnapCenter Server.
- 2. Configure networking to communicate with VMware Cloud and the FSx ONTAP instance.
- 3. Complete the procedure to restore the SnapCenter database.
- 4. Confirm that SnapCenter is in Disaster Recovery mode to make sure that FSx is now the primary storage for backups.
- 5. Confirm that communication is reestablished with the restored virtual machines.

# Deploy secondary Veeam Backup & Replication server

You can install the Veeam Backup & Replication server on a Windows server in the VMware Cloud on AWS or on an EC2 instance. For detailed implementation guidance, see the Veeam Help Center Technical Documentation.

# Configure secondary Veeam Backup & Replication server

To perform a restore of virtual machines that have been backed up to Amazon S3 storage, you must install the Veeam Server on a Windows server and configure it to communicate with VMware Cloud, FSx ONTAP, and the S3 bucket that contains the original backup repository. It must also have a new backup repository configured on FSx ONTAP to conduct new backups of the VMs after they are restored.

To perform this process, the following items must be completed:

- 1. Configure networking to communicate with VMware Cloud, FSx ONTAP, and the S3 bucket containing the original backup repository.
- 2. Configure an SMB share on FSx ONTAP to be a new backup repository.
- 3. Mount the original S3 bucket that was used as part of the scale-out backup repository on premises.
- 4. After restoring the VM, establish new backup jobs to protect SQL and Oracle VMs.

For more information on restoring VMs using Veeam, see the section "Restore Application VMs with Veeam Full Restore".

# SnapCenter database backup for disaster recovery

SnapCenter allows for the backup and recovery of its underlying MySQL database and configuration data for the purpose of recovering the SnapCenter server in the case of a disaster. For our solution, we recovered the SnapCenter database and configuration on an AWS EC2 instance residing in our VPC. For more information on this step, see this link.

# SnapCenter backup prerequisites

The following prerequisites are required for SnapCenter backup:

- A volume and SMB share created on the on-premises ONTAP system to locate the backed-up database and configuration files.
- A SnapMirror relationship between the on-premises ONTAP system and FSx or CVO in the AWS account. This relationship is used for transporting the snapshot containing the backed-up SnapCenter database and configuration files.
- Windows Server installed in the cloud account, either on an EC2 instance or on a VM in the VMware Cloud SDDC.
- SnapCenter installed on the Windows EC2 instance or VM in VMware Cloud.

# SnapCenter backup and restore process summary

- Create a volume on the on-premises ONTAP system for hosting the backup db and config files.
- Set up a SnapMirror relationship between on-premises and FSx/CVO.
- · Mount the SMB share.
- Retrieve the Swagger authorization token for performing API tasks.
- Start the db restore process.
- Use the xcopy utility to copy the db and config file local directory to the SMB share.
- On FSx, create a clone of the ONTAP volume (copied via SnapMirror from on-premises).
- Mount the SMB share from FSx to EC2/VMware Cloud.
- Copy the restore directory from the SMB share to a local directory.
- Run the SQL Server restore process from Swagger.

# Back up the SnapCenter database and configuration SnapCenter provides a web client interface for executing RESTAPI commands. For information on accessing the REST APIs through Swagger, see the SnapCenter documentation at this link.

# Log into Swagger and obtain authorization token

After you have navigated to the Swagger page, you must retrieve an authorization token to initiate the database restore process.

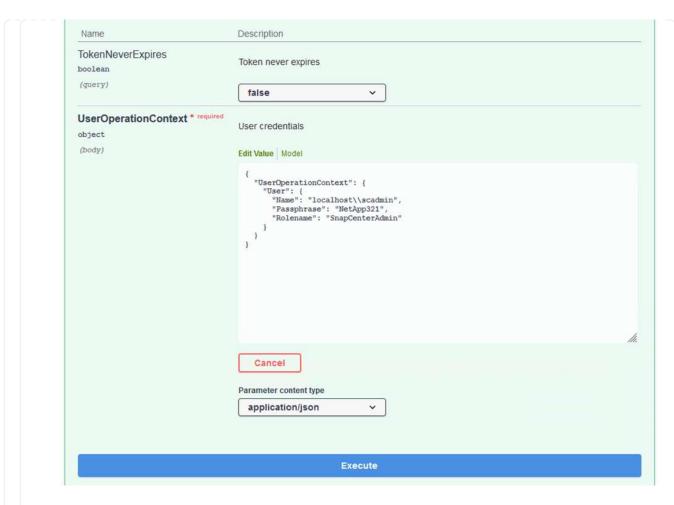
1. Access the SnapCenter Swagger API web page at https://<SnapCenter Server IP>:8146/swagger/.



2. Expand the Auth section and click Try it Out.



3. In the UserOperationContext area, fill in the SnapCenter credentials and role and click Execute.



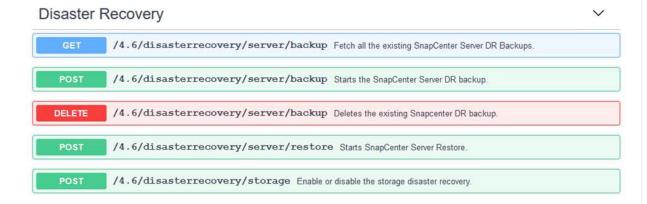
4. In the Response body below, you can see the token. Copy the token text for authentication when executing the backup process.

```
200
             Response body
                  "PluginName": null,
                  "HostId": 0,
                  "RoleId": null,
                  "JobIds": null
                "User": {
               "KIYxOg==tsV6EOdtdAmAYpe8q5SG6wcoGaSjwME6jrNy5CsY63HKQ5LkoZLIESRNAhpGJJ0UUQynENdgtVGDZnvx+I/ZJZIn5M1NZrj6
              CLfGTApg1GmcagT08bqb5bMTx07EcdrAidzAXUDb3GyLUKtW0GdwKzSeUwKj3uVupnk1E31skK6PRBv9RS8j0qHQvo4v4RL0hhTnhwFhV
              9/23nFeJVP/p1Ev4vrV/zeZVTUHFHUM069XRe5cuW9nwyj4b0I5Y5FN3XDkjQ--
                  "Name": "SCAdmin",
                  "TokenHashed": null,
                  "Туре": "",
                  "TokenTime": "2022-03-22T14:21:57.3665661-07:00",
                   "FullName": "SCAdmin",
                   "Host": null,
                   "Author": null,
                   "UserName": "",
                   "Domain": "",
                                                                                                                  Download
                   "Passphrase": ""
```

# Perform a SnapCenter database backup

Next go to the Disaster Recovery area on the Swagger page to begin the SnapCenter backup process.

1. Expand the Disaster Recovery area by clicking it.



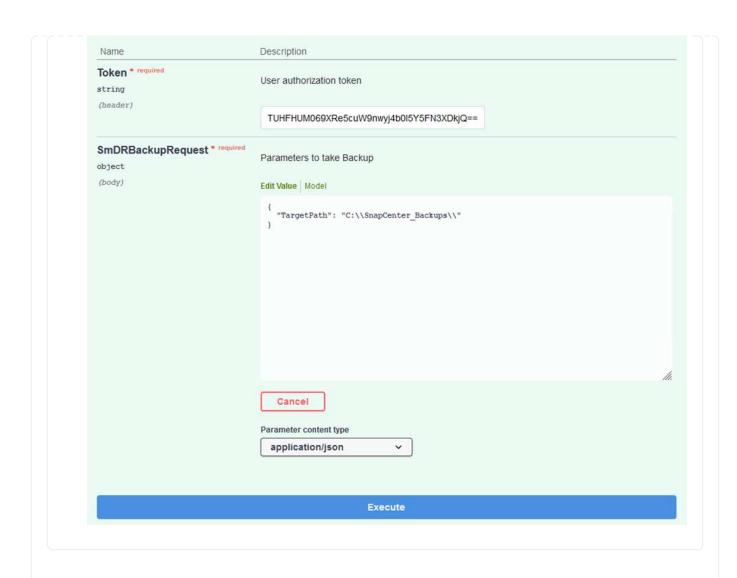
2. Expand the /4.6/disasterrecovery/server/backup section and click Try it Out.

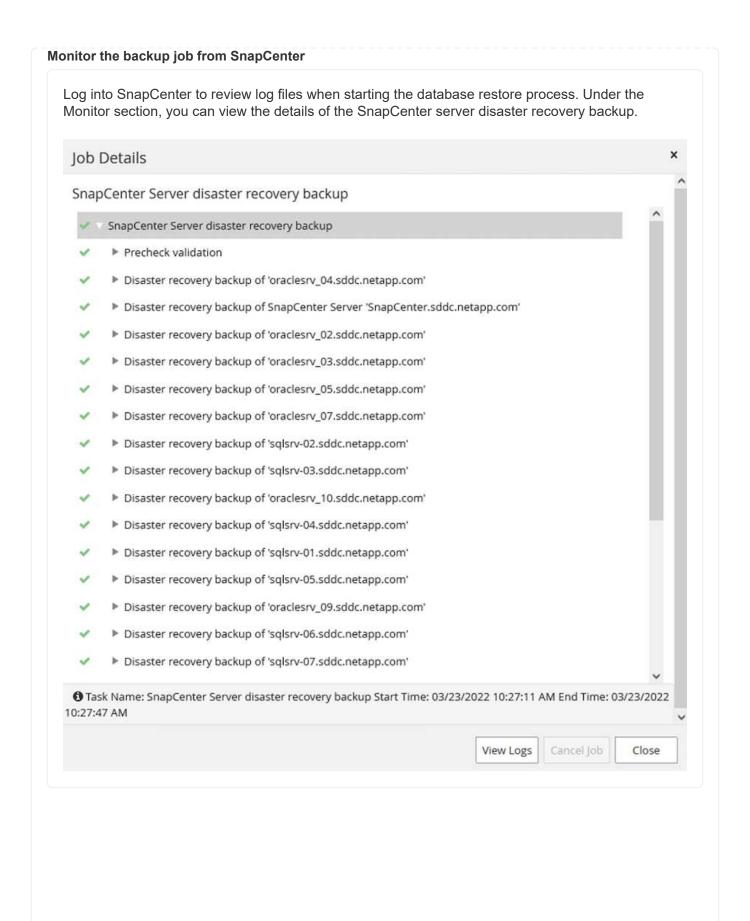


3. In the SmDRBackupRequest section, add the correct local target path and select Execute to start the backup of the SnapCenter database and configuration.



The backup process does not allow backing up directly to an NFS or CIFS file share.





# Use XCOPY utility to copy the database backup file to the SMB share

Next you must move the backup from the local drive on the SnapCenter server to the CIFS share that is used to SnapMirror copy the data to the secondary location located on the FSx instance in AWS. Use xcopy with specific options that retain the permissions of the files.

Open a command prompt as Administrator. From the command prompt, enter the following commands:

```
xcopy <Source_Path> \\ Destination_Server_IP>\<Folder_Path> /O /X
/E /H /K
xcopy c:\SC_Backups\SnapCenter_DR \\10.61.181.185\snapcenter_dr /O
/X /E /H /K
```

# **Failover**

# Disaster occurs at primary site

For a disaster that occurs at the primary on-premises datacenter, our scenario includes failover to a secondary site residing on Amazon Web Services infrastructure using VMware Cloud on AWS. We assume that the virtual machines and our on-premises ONTAP cluster are no longer accessible. In addition, both the SnapCenter and Veeam virtual machines are no longer accessible and must be rebuilt at our secondary site.

This section address failover of our infrastructure to the cloud, and we cover the following topics:

- SnapCenter database restore. After a new SnapCenter server has been established, restore the MySQL database and configuration files and toggle the database into disaster recovery mode in order to allow the secondary FSx storage to become the primary storage device.
- Restore the application virtual machines using Veeam Backup & Replication. Connect the S3 storage that contains the VM backups, import the backups, and restore them to VMware Cloud on AWS.
- Restore the SQL Server application data using SnapCenter.
- Restore the Oracle application data using SnapCenter.

# **SnapCenter database restore process**

SnapCenter supports disaster recovery scenarios by allowing the backup and restore of its MySQL database and configuration files. This allows an administrator to maintain regular backups of the SnapCenter database at the on-premises datacenter and later restore that database to a secondary SnapCenter database.

To access the SnapCenter backup files on the remote SnapCenter server, complete the following steps:

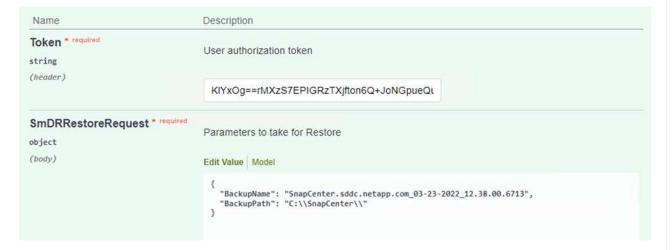
- 1. Break the SnapMirror relationship from the FSx cluster, which makes the volume read/write.
- 2. Create a CIFS server (if necessary) and create a CIFS share pointing to the junction path of the cloned volume.
- 3. Use xcopy to copy the backup files to a local directory on the secondary SnapCenter system.
- 4. Install SnapCenter v4.6.
- 5. Ensure that SnapCenter server has the same FQDN as the original server. This is required for the db restore to be successful.

To start the restore process, complete the following steps:

- 1. Navigate to the Swagger API web page for the secondary SnapCenter server and follow the previous instructions to obtain an authorization token.
- 2. Navigate to the Disaster Recovery section of the Swagger page, select /4.6/disasterrecovery/server/restore, and click Try it Out.

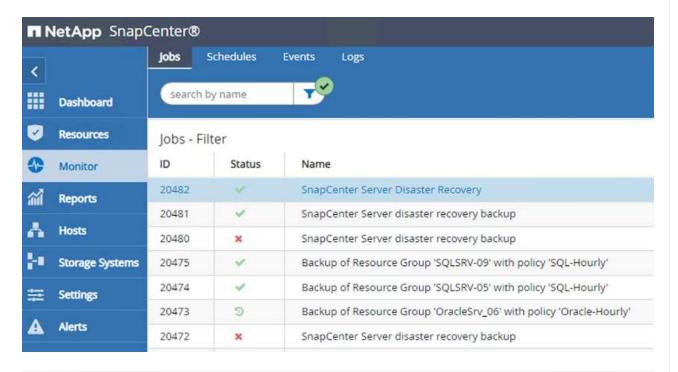


3. Paste in your authorization token and, in the SmDRResterRequest section, paste in the name of the backup and the local directory on the secondary SnapCenter server.



4. Select the Execute button to start the restore process.

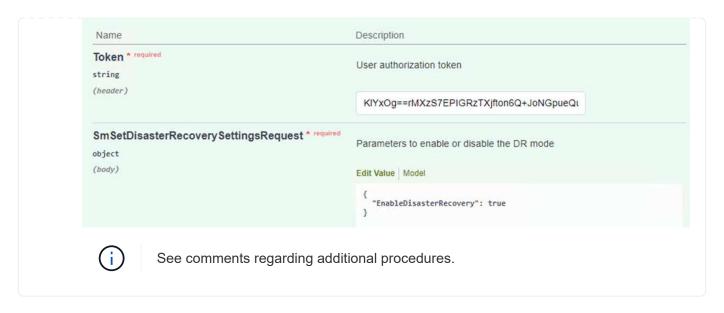
5. From SnapCenter, navigate to the Monitor section to view the progress of the restore job.



# Job Details

# SnapCenter Server Disaster Recovery

- ✓ SnapCenter Server Disaster Recovery
- Prepare for restore job
- ✓ Precheck validation
- ✓ Saving original server state
- ✓ Schedule restore
- ✓ Config restore
- Reset MySQL password
- 6. To enable SQL Server restores from secondary storage, you must toggle the SnapCenter database into Disaster Recovery mode. This is performed as a separate operation and initiated on the Swagger API web page.
  - a. Navigate to the Disaster Recovery section and click /4.6/disasterrecovery/storage.
  - b. Paste in the user authorization token.
  - c. In the SmSetDisasterRecoverySettingsRequest section, change EnableDisasterRecover to true.
  - d. Click Execute to enable disaster recovery mode for SQL Server.

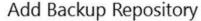


Restore application VMs with Veeam full restore

From the secondary Veeam server, import the backups from S3 storage and restore the SQL Server and Oracle VMs to your VMware Cloud cluster.

To import the backups from the S3 object that was part of the on-premises scale-out backup repository, complete the following steps:

 Go to Backup Repositories and click Add Repository in the top menu to launch the Add Backup Repository wizard. On the first page of the wizard, select Object Storage as the backup repository type.



Select the type of backup repository you want to add.



# Direct attached storage

Microsoft Windows or Linux server with internal or direct attached storage. This configuration enables data movers to run directly on the server, allowing for fastest performance.

×



# Network attached storage

Network share on a file server or a NAS device. When backing up to a remote share, we recommend that you select a gateway server located in the same site with the share.



# Deduplicating storage appliance

Dell EMC Data Domain, ExaGrid, HPE StoreOnce or Quantum DXi. If you are unable to meet the requirements of advanced integration via native appliance API, use the network attached storage option instead.



# Object storage

On-prem object storage system or a cloud object storage provider. Object storage can only be used as a Capacity Tier of scale-out backup repositories, backing up directly to object storage is not currently supported.

2. Select Amazon S3 as the Object Storage type.



# Object Storage

Select the type of object storage you want to use as a backup repository.



# S3 Compatible

Adds an on-premises object storage system or a cloud object storage provider.



# Amazon S3

Adds Amazon cloud object storage. Amazon S3, Amazon S3 Glacier (including Deep Archive) and Amazon Snowball Edge are supported



# Google Cloud Storage

Adds Google Cloud storage. Both Standard and Nearline storage classes are supported.



# IBM Cloud Object Storage

Adds IBM Cloud object storage. S3 compatible versions of both on-premises and IBM Cloud storage offerings are supported.



# Microsoft Azure Storage

Adds Microsoft Azure cloud object storage. Microsoft Azure Blob Storage, Microsoft Azure Archive Storage and Microsoft Azure Data Box are supported.

3. From the list of Amazon Cloud Storage Services, select Amazon S3.



# Amazon Cloud Storage Services

Select the type of Amazon storage you want to use as a backup repository.



#### Amazon S3

Adds Amazon S3 storage. Both Standard and Infrequent Access (IA) storage classes are supported.



# Amazon S3 Glacier

Adds Amazon S3 Glacier storage. Both Amazon S3 Glacier and Glacier Deep Archive are supported.

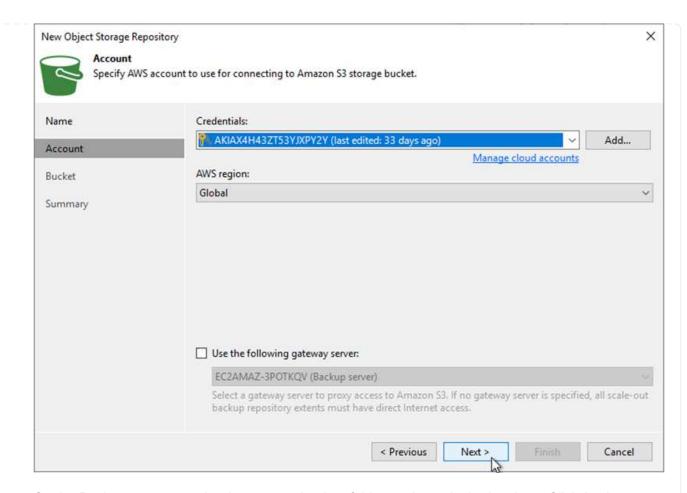


#### AWS Snowball Edge

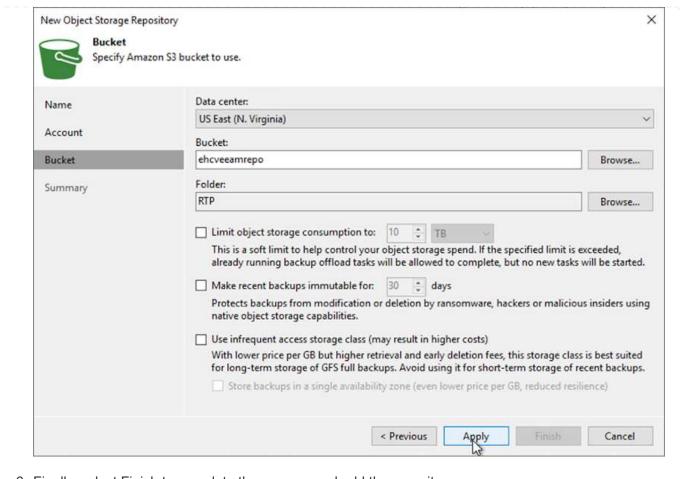
Adds AWS Snowball Edge appliance to enable seeding of backups into Amazon S3 object storage.

4. Select your pre-entered credentials from the drop-down list or add a new credential for accessing the cloud storage resource. Click Next to continue.

×



5. On the Bucket page, enter the data center, bucket, folder, and any desired options. Click Apply.

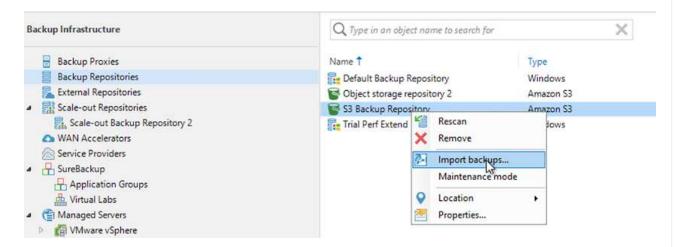


6. Finally, select Finish to complete the process and add the repository.

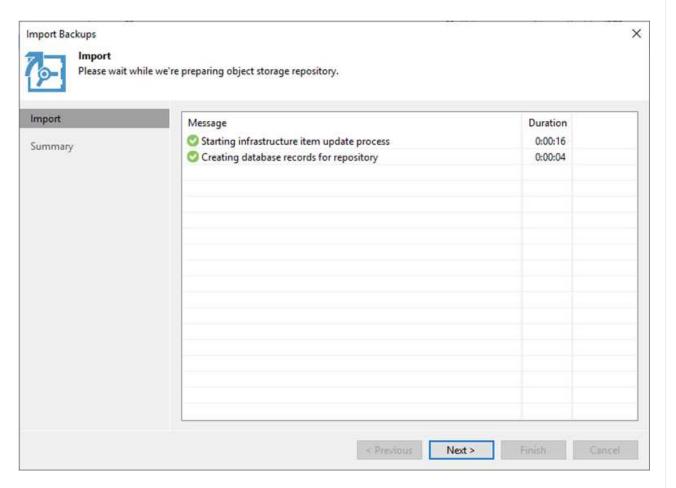
# Import backups from S3 object storage

To import the backups from the S3 repository that was added in the previous section, complete the following steps.

1. From the S3 backup repository, select Import Backups to launch the Import Backups wizard.



2. After the database records for the import have been created, select Next and then Finish at the summary screen to start the import process.



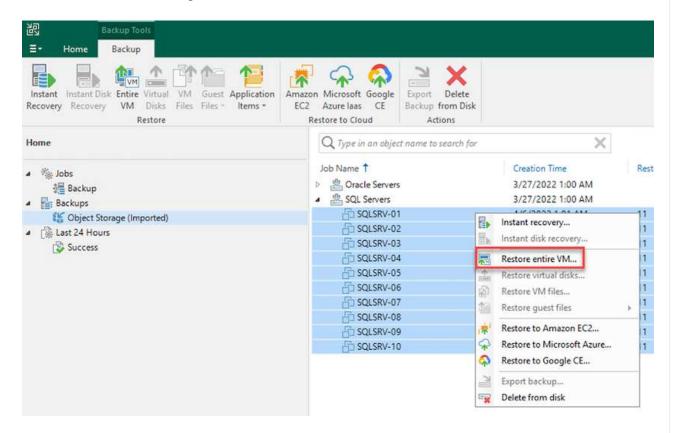
3. After the import is complete, you can restore VMs into the VMware Cloud cluster.

	Configuration Database Resynchr Configuration Resynchronize EC2AMAZ-3POTKQV\vadmin	Status: Start time: End time:		
Message				Duration
	packup repositories synchronization			
_	ting repositories			
Found 1 repository  Processing capacity tier extent of S3 Backup Repository 2				0:03:23
S3 Backup Repository: added 2 unencrypted				0:03:20
- 10	g backup 2 out of 2			0:03:15
💟 Backup r	epositories synchronization completed	successfully		

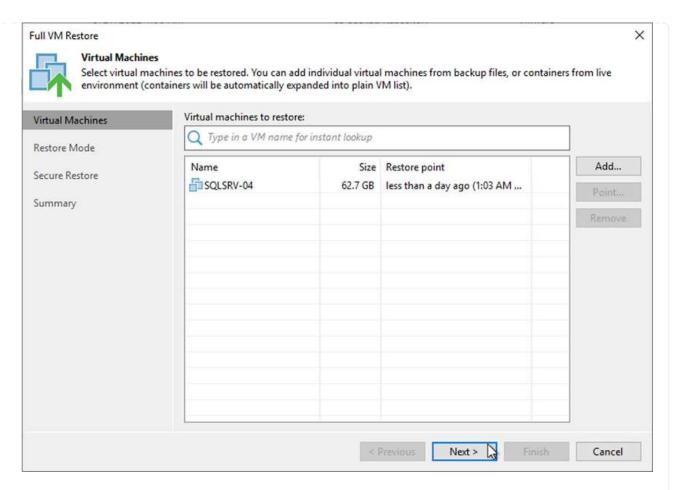
# Restore application VMs with Veeam full restore to VMware Cloud

To restore SQL and Oracle virtual machines to the VMware Cloud on AWS workload domain/cluster, complete the following steps.

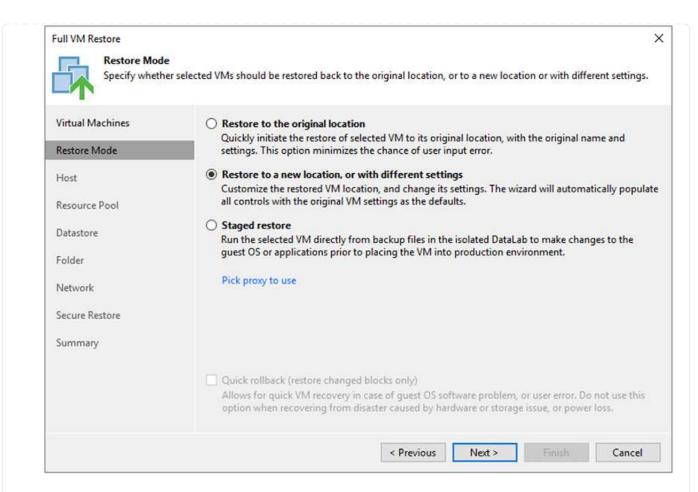
1. From the Veeam Home page, select the object storage containing the imported backups, select the VMs to restore, and then right click and select Restore Entire VM.



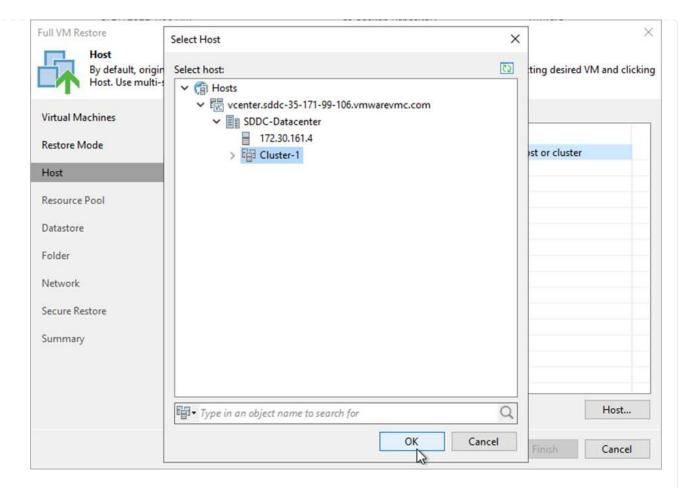
2. On the first page of the Full VM Restore wizard, modify the VMs to backup if desired and select Next.



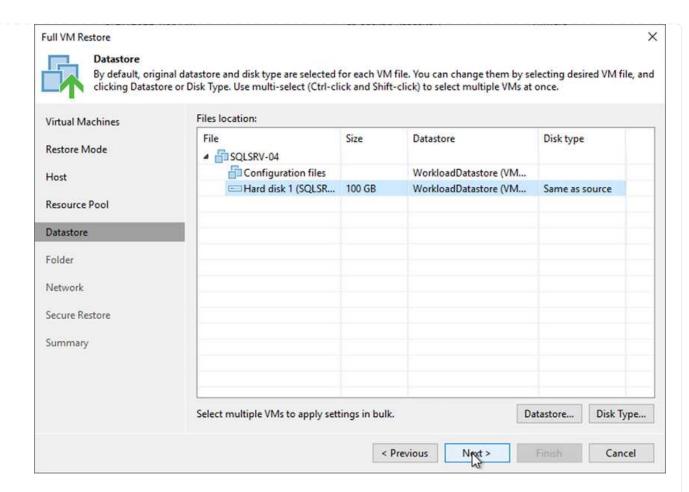
3. On the Restore Mode page, select Restore to a New Location, or with Different Settings.



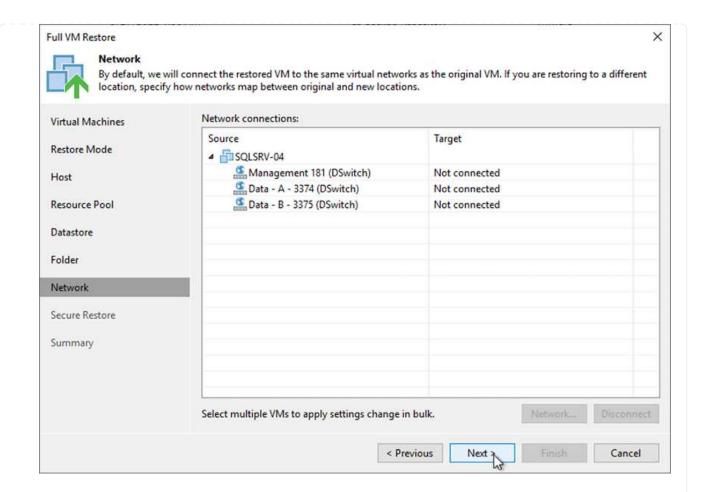
4. On the host page, select the Target ESXi host or cluster to restore the VM to.

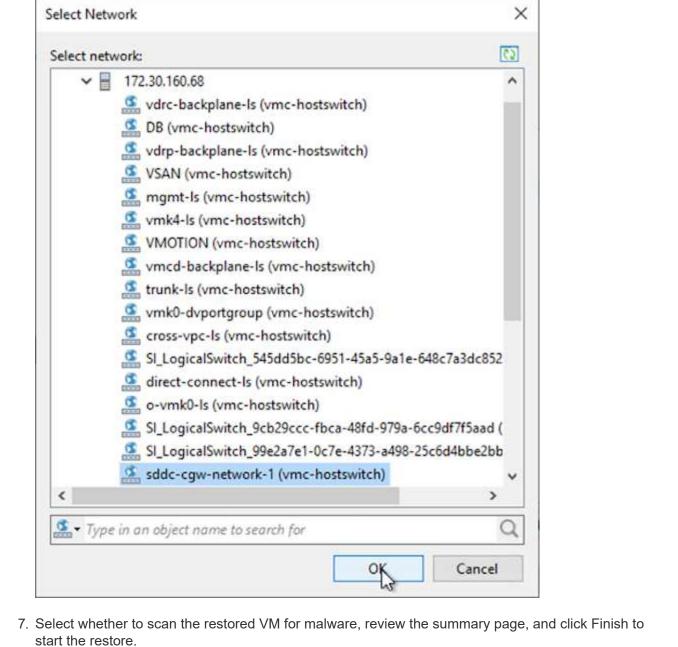


5. On the Datastores page, select the target datastore location for both the configuration files and hard disk.



6. On the Network page, map the original networks on the VM to the networks in the new target location.





# Restore SQL Server application data

The following process provides instructions on how to recover a SQL Server in VMware Cloud Services in AWS in the event of a disaster that renders the on-premises site inoperable.

The following prerequisites are assumed to be complete in order to continue with the recovery steps:

- 1. The Windows Server VM has been restored to the VMware Cloud SDDC using Veeam Full Restore.
- 2. A secondary SnapCenter server has been established and SnapCenter database restore and configuration has been completed using the steps outlined in the section "SnapCenter backup and restore process summary."

# VM: Post restore configuration for SQL Server VM

After the restore of the VM is complete, you must configure networking and other items in preparation for rediscovering the host VM within SnapCenter.

- 1. Assign new IP addresses for Management and iSCSI or NFS.
- 2. Join the host to the Windows domain.
- 3. Add the hostnames to DNS or to the hosts file on the SnapCenter server.



If the SnapCenter plug-in was deployed using domain credentials different than the current domain, you must change the Log On account for the Plug-in for Windows Service on the SQL Server VM. After changing the Log On account, restart the SnapCenter SMCore, Plug-in for Windows, and Plug-in for SQL Server services.



To automatically rediscover the restored VMs in SnapCenter, the FQDN must be identical to the VM that was originally added to the SnapCenter on premises.

# Configure FSx storage for SQL Server restore

To accomplish the disaster recovery restore process for a SQL Server VM, you must break the existing SnapMirror relationship from the FSx cluster and grant access to the volume. To do so, complete the following steps.

1. To break the existing SnapMirror relationship for the SQL Server database and log volumes, run the following command from the FSx CLI:

```
FSx-Dest::> snapmirror break -destination-path DestSVM:DestVolName
```

2. Grant access to the LUN by creating an initiator group containing the iSCSI IQN of the SQL Server Windows VM:

```
FSx-Dest::> igroup create -vserver DestSVM -igroup igroupName -protocol iSCSI -ostype windows -initiator IQN
```

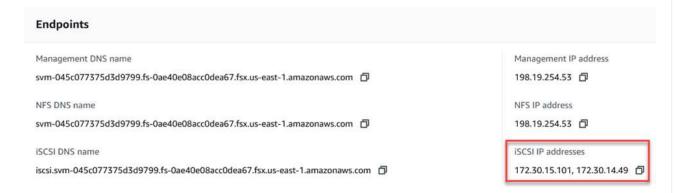
3. Finally, map the LUNs to the initiator group that you just created:

```
FSx-Dest::> lun mapping create -vserver DestSVM -path LUNPath igroup
igroupName
```

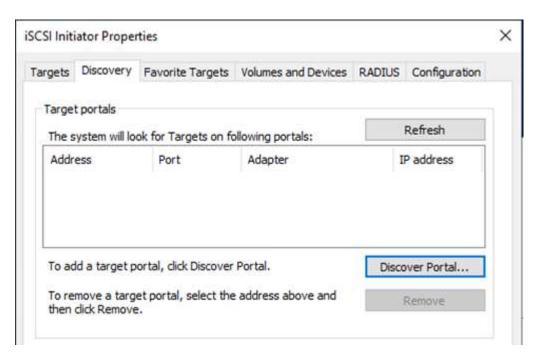
4. To find the path name, run the lun show command.

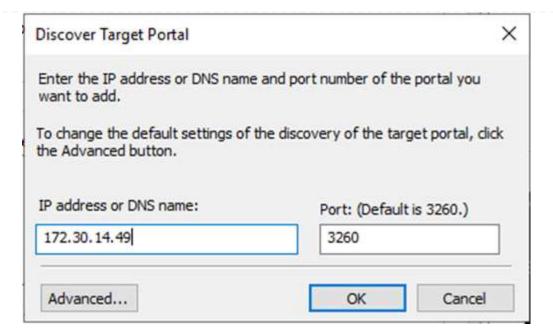
# Set up the Windows VM for iSCSI access and discover the file systems

- 1. From the SQL Server VM, set up your iSCSI network adapter to communicate on the VMware Port Group that has been established with connectivity to the iSCSI target interfaces on your FSx instance.
- 2. Open the iSCSI Initiator Properties utility and clear out the old connectivity settings on the Discovery, Favorite Targets, and Targets tabs.
- 3. Locate the IP address(es) for accessing the iSCSI logical interface on the FSx instance/cluster. This can be found in the AWS console under Amazon FSx > ONTAP > Storage Virtual Machines.

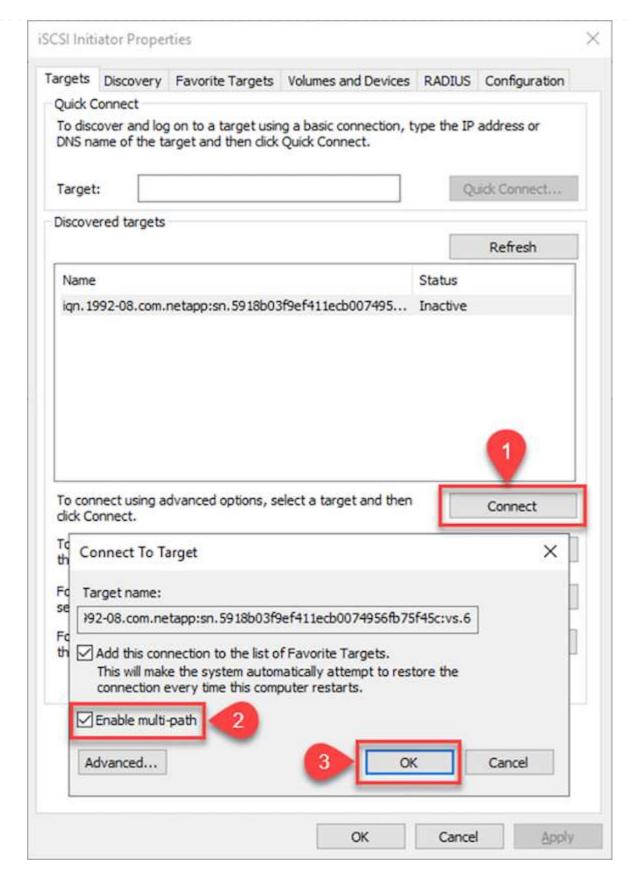


4. From the Discovery tab, click Discover Portal and enter the IP addresses for your FSx iSCSI targets.

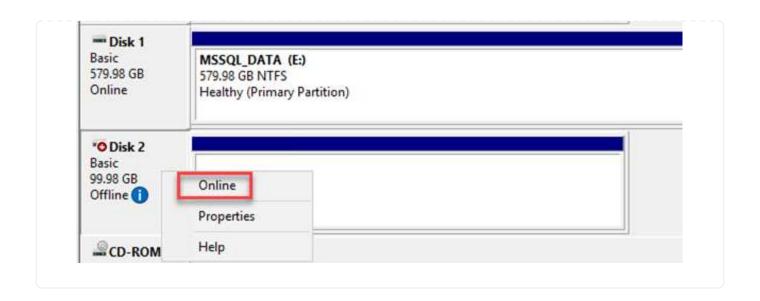




5. On the Target tab, click Connect, select Enable Multi-Path if appropriate for your configuration and then click OK to connect to the target.

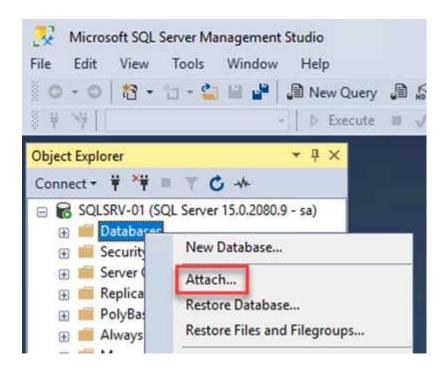


6. Open the Computer Management utility and bring the disks online. Verify that they retain the same drive letters that they previously held.

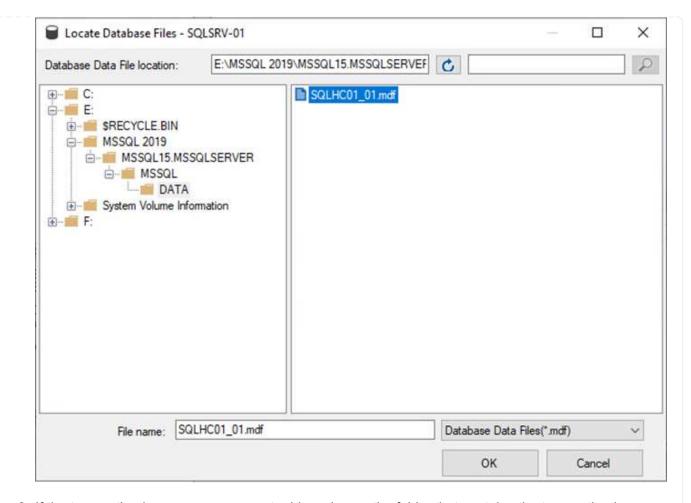


## Attach the SQL Server databases

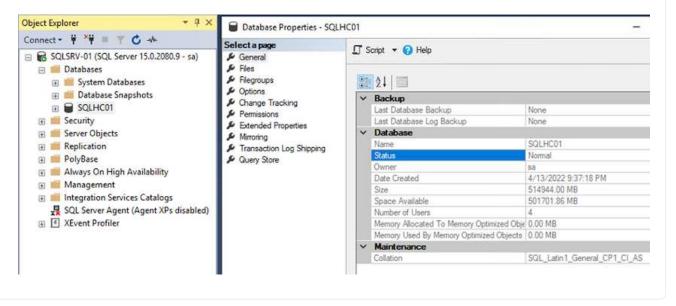
1. From the SQL Server VM, open Microsoft SQL Server Management Studio and select Attach to start the process of connecting to the database.



2. Click Add and navigate to the folder containing the SQL Server primary database file, select it, and click OK.



- 3. If the transaction logs are on a separate drive, choose the folder that contains the transaction log.
- 4. When finished, click OK to attach the database.

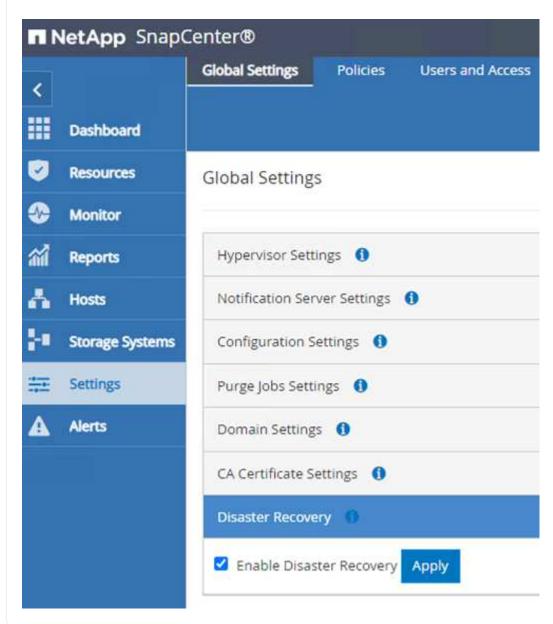


# Confirm SnapCenter communication with SQL Server Plug-in

With the SnapCenter database restored to its previous state, it automatically rediscovers the SQL Server hosts. For this to work correctly, keep in mind the following prerequisites:

- SnapCenter must be placed in Disaster Recover mode. This can be accomplished through the Swagger API or in Global Settings under Disaster Recovery.
- The FQDN of the SQL Server must be identical to the instance that was running in the on-premises datacenter.
- The original SnapMirror relationship must be broken.
- The LUNs containing the database must be mounted to the SQL Server instance and the database attached.

To confirm that SnapCenter is in Disaster Recovery mode, navigate to Settings from within the SnapCenter web client. Go to the Global Settings tab and then click Disaster Recovery. Make sure that the Enable Disaster Recovery checkbox is enabled.



# **Restore Oracle application data**

The following process provides instructions on how to recover Oracle application data in VMware Cloud Services in AWS in the event of a disaster that renders the on-premises site inoperable.

Complete the following prerequisites to continue with the recovery steps:

- 1. The Oracle Linux server VM has been restored to the VMware Cloud SDDC using Veeam Full Restore.
- 2. A secondary SnapCenter server has been established and the SnapCenter database and configuration files have been restored using the steps outlined in this section "SnapCenter backup and restore process summary."

# Configure FSx for Oracle restore – Break the SnapMirror relationship

To make the secondary storage volumes hosted on the FSxN instance accessible to the Oracle servers, you must first break the existing SnapMirror relationship.

1. After logging into the FSx CLI, run the following command to view the volumes filtered by the correct name.

```
FSx-Dest::> volume show -volume VolumeName*
```

and arm day							
ora sym des	st.						
	raclesry 03	u01_dest					
		aggrl	online	DP	100GB	93.12GB	69
ora_svm_des	st.						
	raclesrv_03	u02_dest					
		aggrl	online	DP	200GB	34.98GB	824
ora_svm_des	st.						
	raclesrv_03	u03_dest					
		aggrl	online	DP	150GB	33.37GB	774
entries v	were displaye	d.					

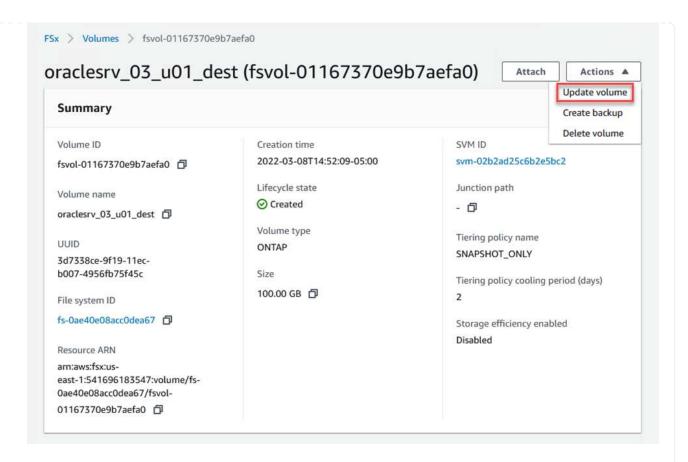
2. Run the following command to break the existing SnapMirror relationships.

```
FSx-Dest::> snapmirror break -destination-path DestSVM:DestVolName
```

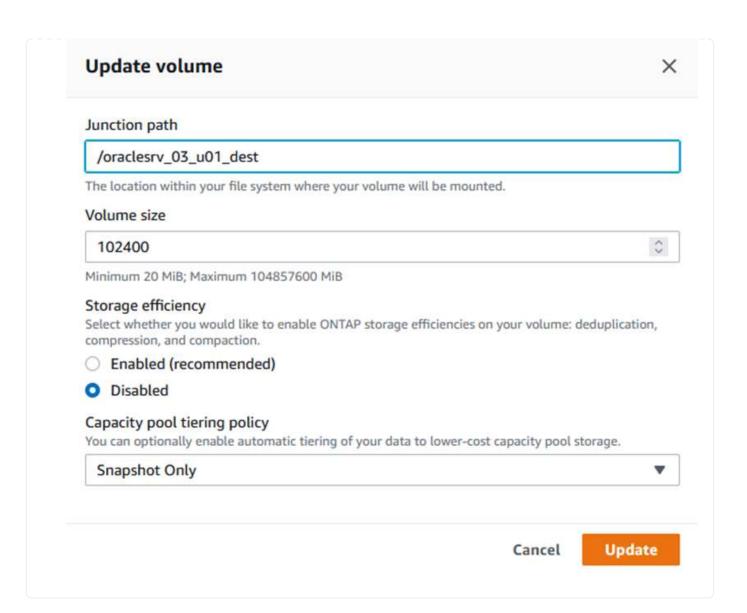
```
FsxId0ae40e08acc0dea67::> snapmirror break -destination-path ora_svm_dest:oraclesrv_03_u02_dest
Operation succeeded: snapmirror break for destination "ora_svm_dest:oraclesrv_03_u02_dest".

FsxId0ae40e08acc0dea67::> snapmirror break -destination-path ora_svm_dest:oraclesrv_03_u03_dest
Operation succeeded: snapmirror break for destination "ora_svm_dest:oraclesrv_03_u03_dest".
```

3. Update the junction-path in the Amazon FSx web client:



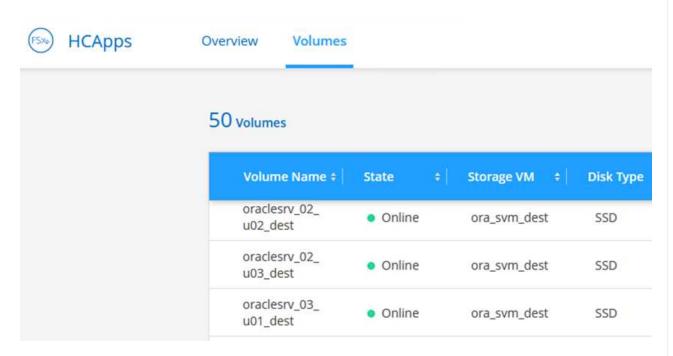
4. Add the junction path name and click Update. Specify this junction path when mounting the NFS volume from the Oracle server.



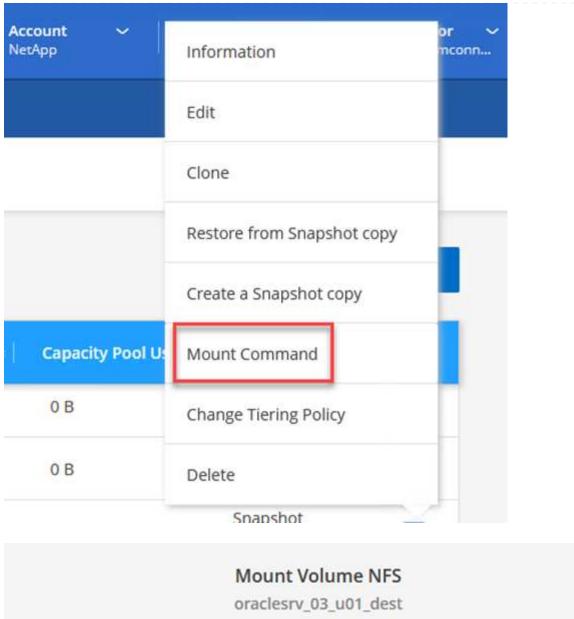
## **Mount NFS volumes on Oracle Server**

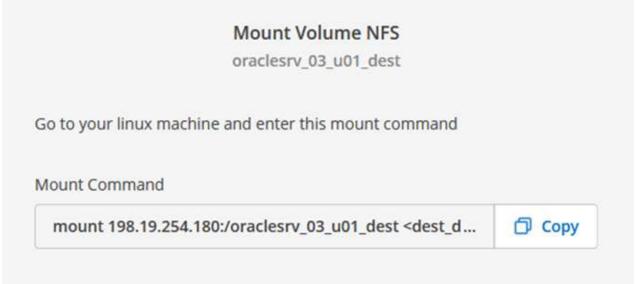
In Cloud Manager, you can obtain the mount command with the correct NFS LIF IP address for mounting the NFS volumes that contain the Oracle database files and logs.

1. In Cloud Manager, access the list of volumes for your FSx cluster.



2. From the action menu, select Mount Command to view and copy the mount command to be used on our Oracle Linux server.





- 3. Mount the NFS file system to the Oracle Linux Server. The directories for mounting the NFS share already exist on the Oracle Linux host.
- 4. From the Oracle Linux server, use the mount command to mount the NFS volumes.

FSx-Dest::> mount -t oracle\_server\_ip:/junction-path

Repeat this step for each volume associated with the Oracle databases.



To make the NFS mount persistent upon rebooting, edit the /etc/fstab file to include the mount commands.

5. Reboot the Oracle server. The Oracle databases should start up normally and be available for use.

## Failback

Upon successful completion of the failover process outlined in this solution, SnapCenter and Veeam resume their backup functions running in AWS, and FSx for ONTAP is now designated as primary storage with no existing SnapMirror relationships with the original on-premises datacenter. After normal function has resumed on premises, you can use a process identical to the one outlined in this documentation to mirror data back to the on-premises ONTAP storage system.

As is also outlined in this documentation, you can configure SnapCenter to mirror the application data volumes from FSx for ONTAP to an ONTAP storage system residing on premises. Similarly, you can configure Veeam to replicate backup copies to Amazon S3 using a scale-out backup repository so that those backups are accessible to a Veeam backup server residing at the on-premises datacenter.

Failback is outside the scope of this documentation, but failback differs little from the detailed process outlined here.

## Conclusion

The use case presented in this documentation focuses on proven disaster recovery technologies that highlight the integration between NetApp and VMware. NetApp ONTAP storage systems provide proven data-mirroring technologies that allow organizations to design disaster recovery solutions that span on-premises and ONTAP technologies residing with the leading cloud providers.

FSx for ONTAP on AWS is one such solution that allows for seamless integration with SnapCenter and SyncMirror for replicating application data to the cloud. Veeam Backup & Replication is another well-known technology that integrates well with NetApp ONTAP storage systems and can provide failover to vSpherenative storage.

This solution presented a disaster recovery solution using guest connect storage from an ONTAP system hosting SQL Server and Oracle application data. SnapCenter with SnapMirror provides an easy-to-manage solution for protecting application volumes on ONTAP systems and replicating them to FSx or CVO residing in the cloud. SnapCenter is a DR-enabled solution for failing over all application data to VMware Cloud on AWS.

#### Where to find additional information

To learn more about the information that is described in this document, review the following documents and/or websites:

· Links to solution documentation

NetApp Hybrid Multicloud with VMware Solutions

**NetApp Solutions** 

# Veeam Backup & Restore in VMware Cloud, with Amazon FSx for ONTAP

Veeam Backup & Replication is an effective and reliable solution for protecting data in VMware Cloud. This solution demonstrates the proper setup and configuration for using Veeam Backup and Replication to backup and restore application VMs residing on FSx for ONTAP NFS datastores in VMware Cloud.

Author: Josh Powell - NetApp Solutions Engineering

#### Overview

VMware Cloud (in AWS) supports the use of NFS datastores as supplemental storage, and FSx for NetApp ONTAP is a secure solution for customers who need to store large amounts of data for their cloud applications that can scale independent of the number of ESXi hosts in the SDDC cluster. This integrated AWS storage service offers highly efficient storage with all of the traditional NetApp ONTAP capabilities.

# **Use Cases**

This solution addresses the following use cases:

- Backup and restore of Windows and Linux virtual machines hosted in VMC using FSx for NetApp ONTAP as a backup repository.
- Backup and restore of Microsoft SQL Server application data using FSx for NetApp ONTAP as a backup repository.
- Backup and restore of Oracle application data using FSx for Netapp ONTAP as a backup repository.

# **NFS Datastores Using Amazon FSx for ONTAP**

All virtual machines in this solution reside on FSx for ONTAP supplemental NFS datastores. Using FSx for ONTAP as a supplemental NFS datastore has several benefits. For example, it allows you to:

- Create a scalable and highly available file system in the cloud without the need for complex setup and management.
- Integrate with your existing VMware environment, allowing you to use familiar tools and processes to manage your cloud resources.
- Benefit from the advanced data management features provided by ONTAP, such as snapshots and replication, to protect your data and ensure its availability.

# **Solution Deployment Overview**

This list provides the high level steps necessary to configure Veeam Backup & Replication, execute backup and restore jobs using FSx for ONTAP as a backup repository, and perform restores of SQL Server and Oracle VMs and databases:

- Create the FSx for ONTAP file system to be used as iSCSI backup repository for Veeam Backup & Replication.
- 2. Deploy Veeam Proxy to distribute backup workloads and mount iSCSI backup repositories hosted on FSx for ONTAP.
- 3. Configure Veeam Backup Jobs to backup SQL Server, Oracle, Linux and Windows virtual machines.
- 4. Restore SQL Server virtual machines and individual databases.
- 5. Restore Oracle virtual machines and individual databases.

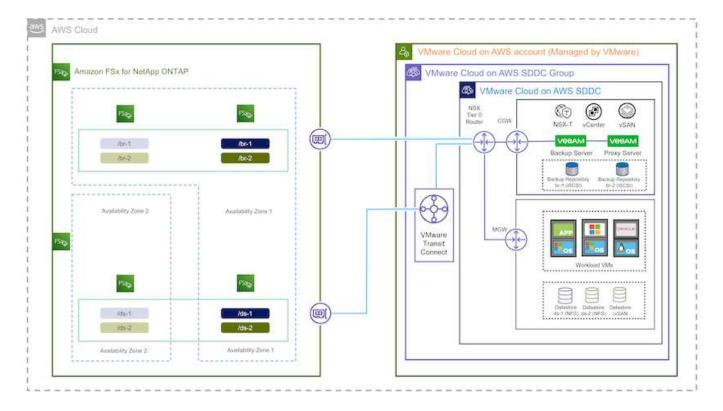
# **Prerequisites**

The purpose of this solution is to demonstrate data protection of virtual machines running in VMware Cloud and located on NFS Datastores hosted by FSx for NetApp ONTAP. This solution assumes the following components are configured and ready for use:

- 1. FSx for ONTAP filesystem with one or more NFS datastores connected to VMware Cloud.
- 2. Microsoft Windows Server VM with Veeam Backup & Replication software installed.
  - vCenter server has been discovered by the Veeam Backup & Replication server using their IP address or fully qualified domain name.
- 3. Microsoft Windows Server VM to be installed with Veeam Backup Proxy components during the solution deployment.
- 4. Microsoft SQL Server VMs with VMDKs and application data residing on FSx for ONTAP NFS datastores. For this solution we had two SQL databases on two separate VMDKs.
  - Note: As a best practice database and transaction log files are placed on separate drives as this
    will improve performance and reliability. This is in part due to the fact that transaction logs are
    written sequentially, whereas database files are written randomly.
- 5. Oracle Database VMs with VMDKs and application data residing on FSx for ONTAP NFS datastores.
- 6. Linux and Windows file server VMs with VMDKs residing on FSx for ONTAP NFS datastores.
- 7. Veeam requires specific TCP ports for communication between servers and components in the backup environment. On Veeam backup infrastructure components, the required firewall rules are automatically created.
  - For a full listing of the network port requirements refer to the Ports section of the Veeam Backup and Replication User Guide for VMware vSphere.

### **High Level Architecture**

The testing / validation of this solution was performed in a lab that may or may not match the final deployment environment. For more information, please refer to the following sections.



# **Hardware / Software Components**

The purpose of this solution is to demonstrate data protection of virtual machines running in VMware Cloud and located on NFS Datastores hosted by FSx for NetApp ONTAP. This solution assumes the following components are already configured and ready for use:

- · Microsoft Windows VM's located on an FSx for ONTAP NFS Datastore
- Linux (CentOS) VM's located on an FSx for ONTAP NFS Datastore
- Microsoft SQL Server VM's located on an FSx for ONTAP NFS Datastore
  - Two databases hosted on separate VMDK's
- Oracle VM's located on an FSx for ONTAP NFS Datastore

# **Solution Deployment**

In this solution we provide detailed instructions for deploying and validating a solution utilizing Veeam Backup and Replication software to perform backup and recovery of SQL Server, Oracle, and Windows and Linux file server virtual machines in a VMware Cloud SDDC on AWS. The Virtual Machines in this solution reside on a supplemental NFS datastore hosted by FSx for ONTAP. In addition, a separate FSx for ONTAP file system is used to host iSCSI volumes that will be used for Veeam backup repositories.

We will go over FSx for ONTAP file system creation, mounting iSCSI volumes to be used as backup repositories, creating and running backup jobs, and performing VM and database restores.

For detailed information on FSx for NetApp ONTAP refer to the FSx for ONTAP User Guide.

For detailed information on Veeam Backup and Replication refer to the Veeam Help Center Technical Documentation site.

For considerations and limitations when using Veeam Backup and Replication with VMware Cloud on AWS, refer to VMware Cloud on AWS and VMware Cloud on Dell EMC Support. Considerations and Limitations.

# **Deploy Veeam Proxy server**

A Veeam proxy server is a component of the Veeam Backup & Replication software that acts as an intermediary between the source and the backup or replication target. The proxy server helps to optimize and accelerate data transfer during backup jobs by processing data locally and can use different Transport Modes to access data using VMware vStorage APIs for Data Protection or through direct storage access.

When choosing a Veeam proxy server design it is important to consider the number of concurrent tasks and the transport mode or type of storage access desired.

For sizing the number of proxy servers, and for their system requirements, refer to the Veeam VMware vSphere Best Practice Guide.

The Veeam Data Mover is a component of the Veeam Proxy Server and utilizes a Transport Mode as a method for obtaining VM data from the source and transferring it to the target. The transport mode is specified during the configuration of the backup job. It is possible to increase the efficiency backups from NFS datastores by using direct storage access.

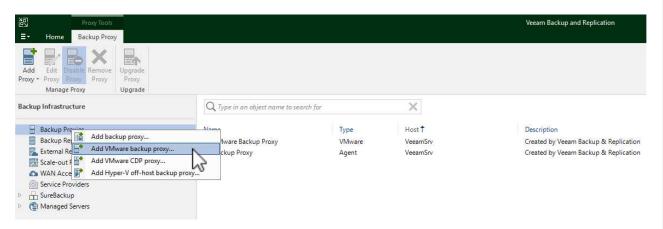
For more information on Transport Modes refer to the Veeam Backup and Replication User Guide for VMware vSphere.

In the following step we cover deployment of the Veeam Proxy Server on a Windows VM in the VMware Cloud SDDC.

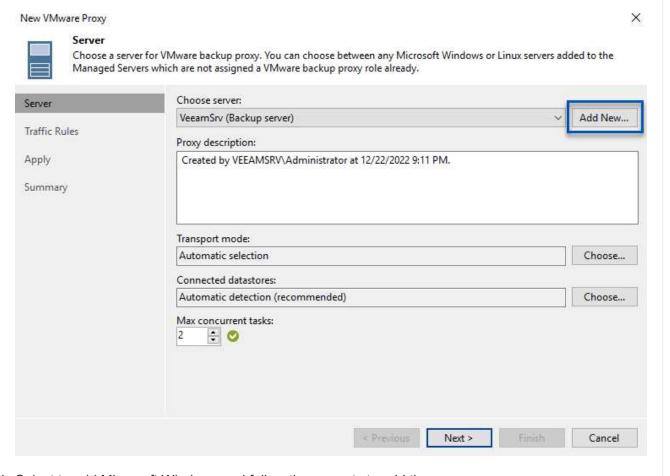
# Deploy Veeam Proxy to distribute backup workloads

In this step the Veeam Proxy is deployed to an existing Windows VM. This allows backup jobs to be distributed between the primary Veeam Backup Server and the Veeam Proxy.

- 1. On the Veeam Backup and Replication server, open the administration console and select **Backup Infrastructure** in the lower left menu.
- 2. Right click on **Backup Proxies** and click on **Add VMware backup proxy...** to open the wizard.

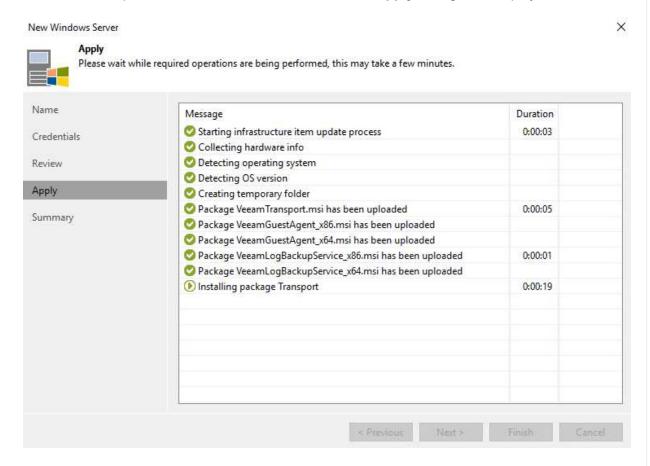


3. In the Add VMware Proxy wizard click the Add New... button to add a new proxy server.

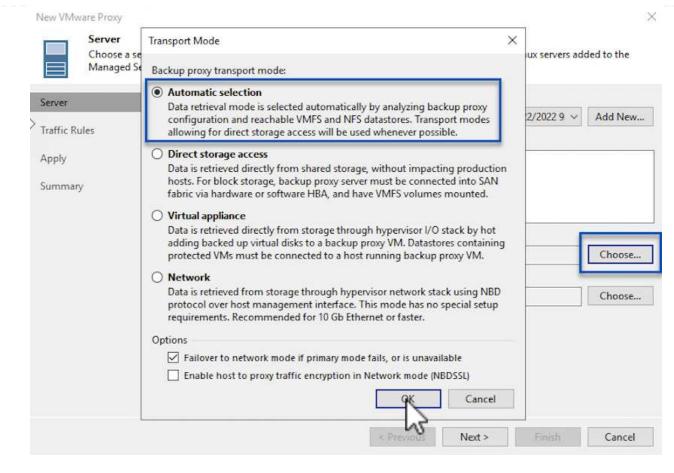


- 4. Select to add Microsoft Windows and follow the prompts to add the server:
  - Fill out the DNS name or IP address

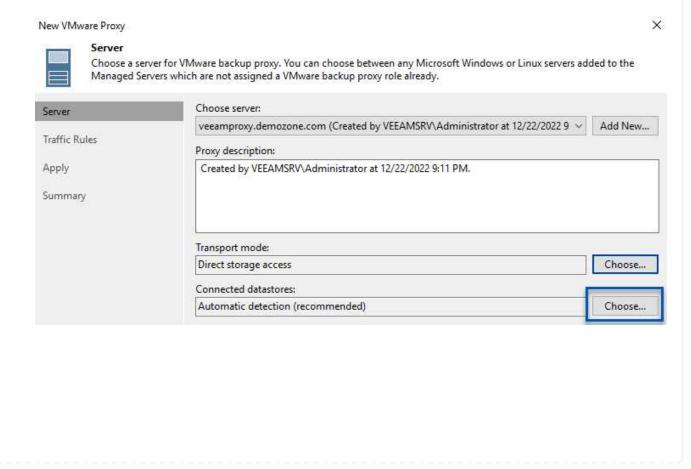
- Select an account to use for Credentials on the new system or add new credentials
- Review the components to be installed and then click on **Apply** to begin the deployment

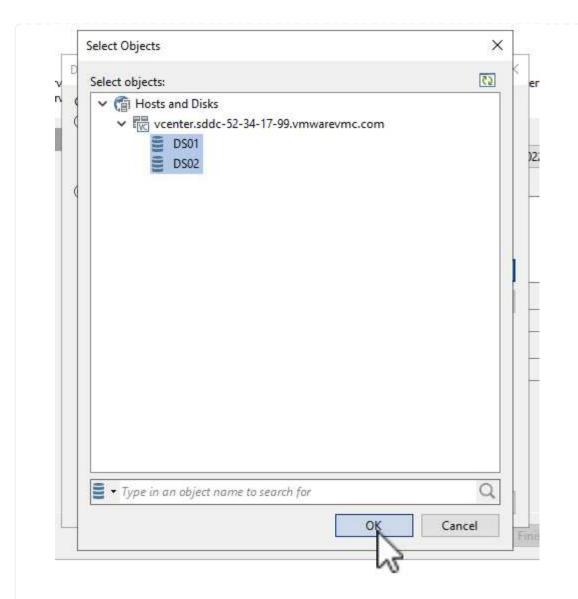


5. Back in the **New VMware Proxy** wizard, choose a Transport Mode. In our case we chose **Automatic Selection**.

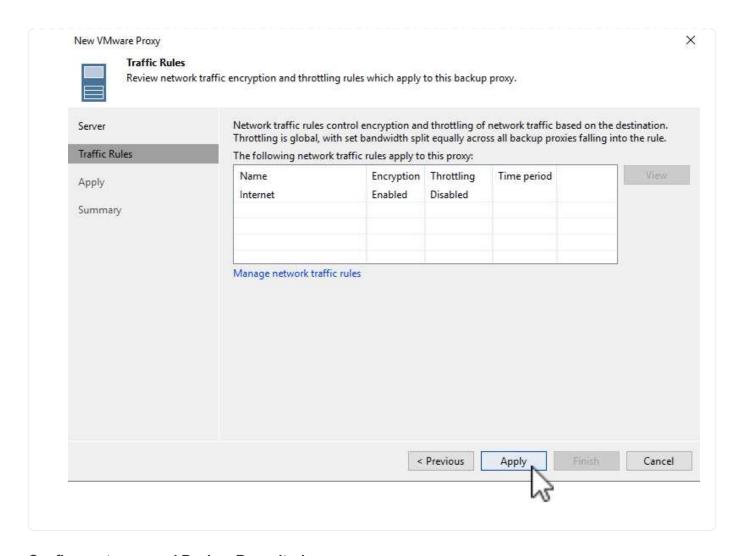


6. Select the Connected datastores that you want the VMware Proxy to have direct access to.





7. Configure and apply any specific network traffic rules such as encryption or throttling that are desired. When complete click on the **Apply** button to complete the deployment.



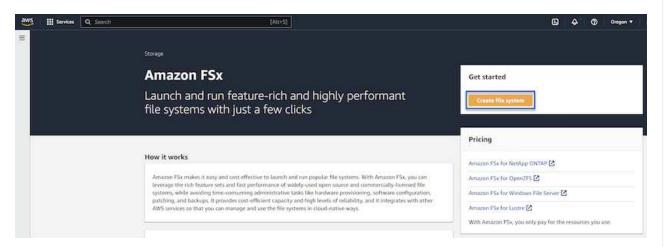
# **Configure storage and Backup Repositories**

The primary Veeam Backup server and Veeam Proxy server have access to a backup repository in the form of direct connected storage. In this section we cover creating an FSx for ONTAP file system, mounting iSCSI LUNs to the Veeam servers and creating Backup Repositories.

# Create FSx for ONTAP file system

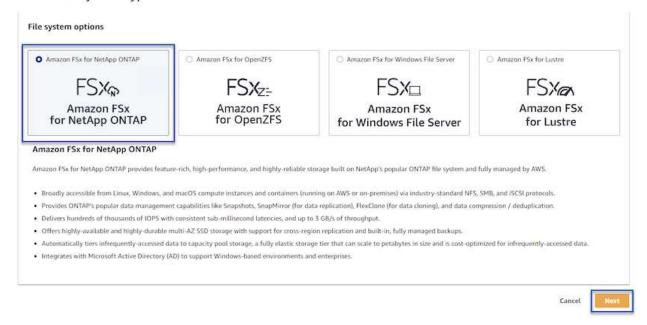
Create an FSx for ONTAP file system that will be used to host the iSCSI volumes for the Veeam Backup Repositories.

1. In the AWS console, Go to FSx and then Create file system

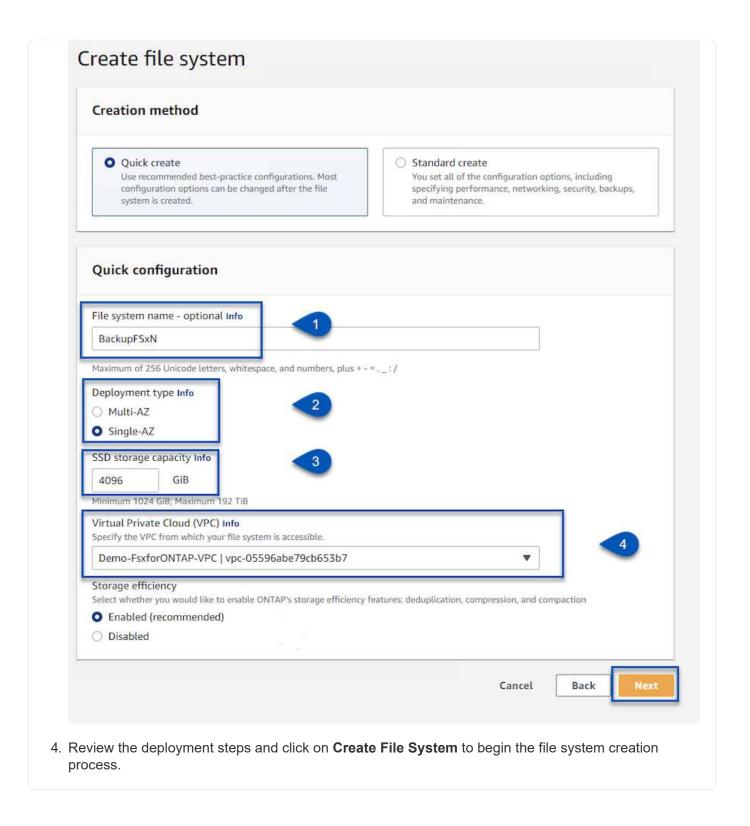


2. Select Amazon FSx for NetApp ONTAP and then Next to continue.

# Select file system type



3. Fill in the file system name, deployment type, SSD storage capacity and the VPC in which the FSx for ONTAP cluster will reside. This must be a VPC configured to communicate with the virtual machine network in VMware Cloud. Click on **Next**.



# Configure and mount iSCSI LUNs

Create and configure the iSCSI LUNs on FSx for ONTAP and mount to the Veeam backup and proxy servers. These LUNs will later be used to create Veeam backup repositories.



Creating an iSCSI LUN on FSx for ONTAP is a multi-step process. The first step of creating the volumes can be accomplished in the Amazon FSx Console or with the NetApp ONTAP CLI.



For more information on using FSx for ONTAP, see the FSx for ONTAP User Guide.

1. From the NetApp ONTAP CLI create the initial volumes using the following command:

```
FSx-Backup::> volume create -vserver svm_name -volume vol_name
-aggregate aggregate_name -size vol_size -type RW
```

2. Create LUNs using the volumes created in the previous step:

```
FSx-Backup::> lun create -vserver svm_name -path
/vol/vol_name/lun_name -size size -ostype windows -space-allocation
enabled
```

3. Grant access to the LUNs by creating an initiator group containing the iSCSI IQN of the Veeam backup and proxy servers:

```
FSx-Backup::> igroup create -vserver svm_name -igroup_igroup_name
-protocol iSCSI -ostype windows -initiator IQN
```

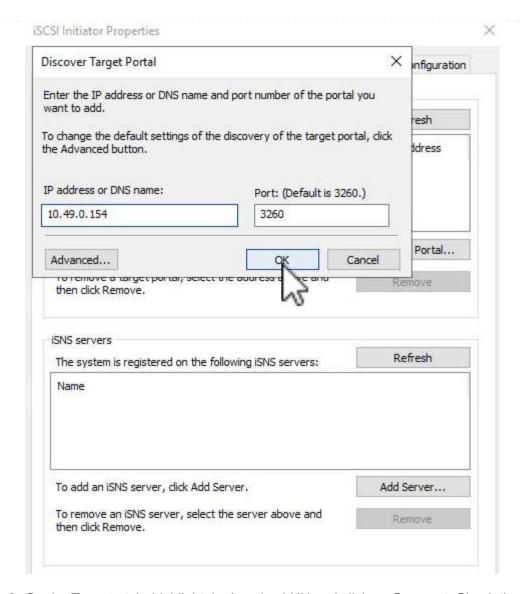


To complete the preceding step you will need to first retrieve the IQN from the iSCSI initiator properties on the Windows servers.

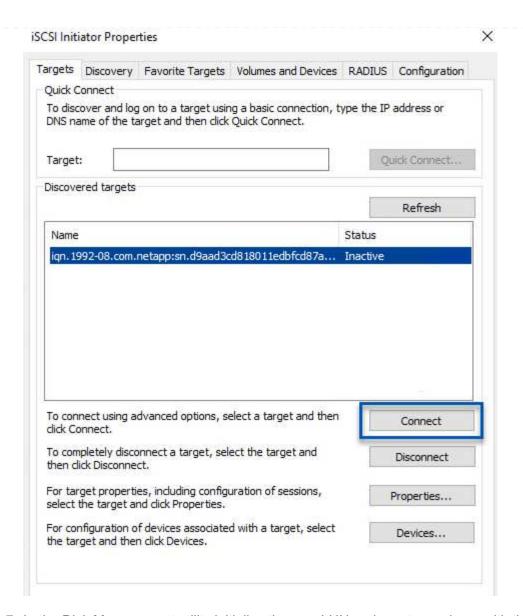
4. Finally, map the LUNs to the initiator group that you just created:

```
FSx-Backup::> lun mapping create -vserver svm_name -path
/vol/vol_name/lun_name igroup igroup_name
```

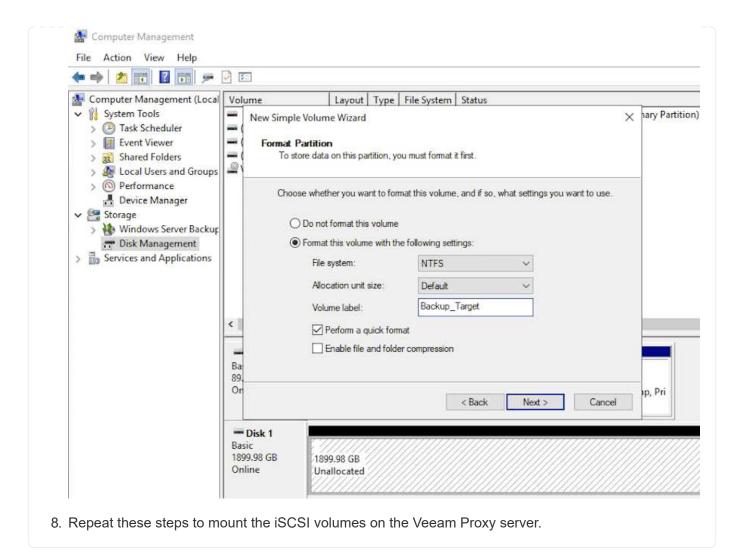
5. To mount the iSCSI LUNs, log into the Veeam Backup & Replication Server and open iSCSI Initiator Properties. Go to the **Discover** tab and enter the iSCSI target IP address.



6. On the **Targets** tab, highlight the inactive LUN and click on **Connect**. Check the **Enable multi-path** box and click on **OK** to connect to the LUN.



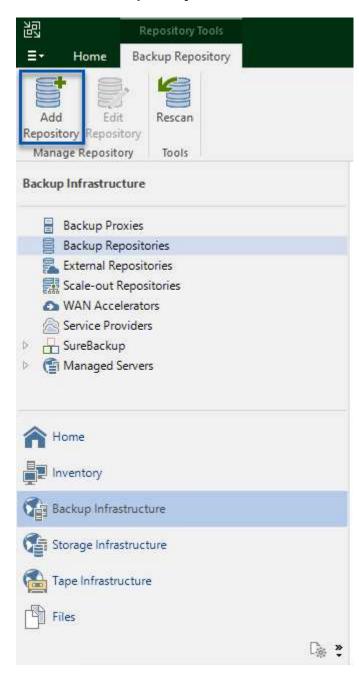
7. In the Disk Management utility initialize the new LUN and create a volume with the desired name and drive letter. Check the **Enable multi-path** box and click on **OK** to connect to the LUN.



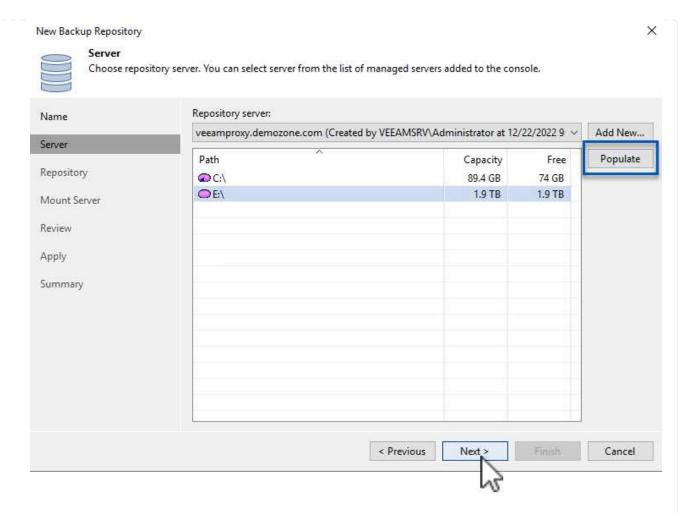
## **Create Veeam Backup Repositories**

In the Veeam Backup and Replication console, create backup repositories for the Veeam Backup and Veeam Proxy servers. These repositories will be used as backup targets for the virtual machines backups.

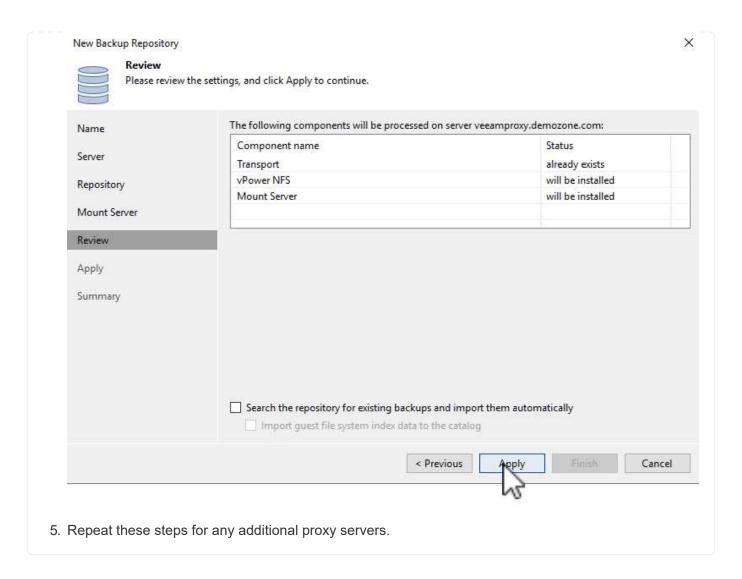
1. In the Veeam Backup and Replication console click on **Backup Infrastructure** in the lower left and then select **Add Repository** 



2. In the New Backup Repository wizard, enter a name for the repository and then select the server from the drop-down list and click on the **Populate** button to choose the NTFS volume that will be used.



- 3. On the next page choose a Mount server that will be used to mount backups to when performing advanced restores. By default this is the same server that has the repository storage connected.
- 4. Review your selections and click on **Apply** to start the backup repository creation.



# Configure Veeam backup jobs

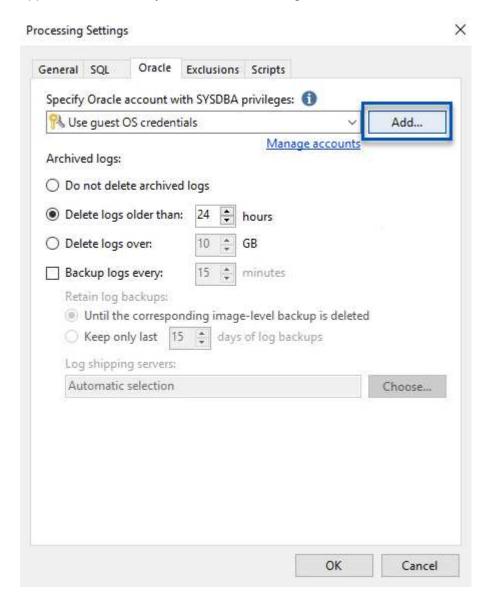
Backup jobs should be created utilizing the the Backup Repositories in the previous section. Creating backup jobs is a normal part of any storage administrator's repertoire and we do not cover all of the steps here. For more complete information on creating backup jobs in Veeam, see the Veeam Help Center Technical Documentation.

In this solution separate backup jobs were created for:

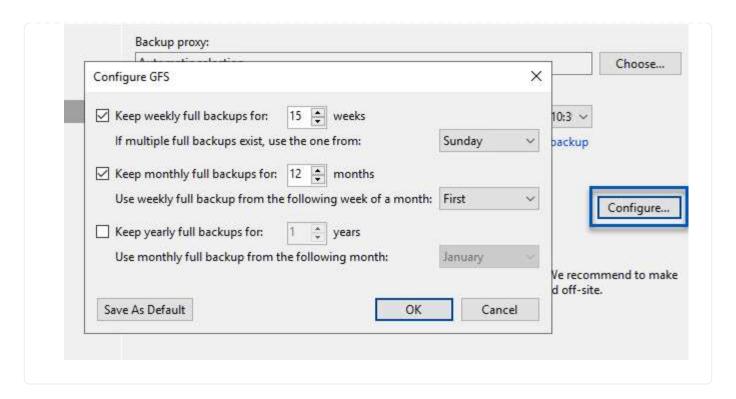
- · Microsoft Windows SQL Servers
- · Oracle database servers
- · Windows file servers
- · Linux file servers

# General considerations when configuring Veeam backup jobs

- 1. Enable application-aware processing to create consistent backups and perform transaction log processing.
- 2. After enabling application-aware processing add the correct credentials with admin privileges to the application as this may be different than the guest OS credentials.



3. To manage the retention policy for the backup check the **Keep certain full backups longer for archival purposes** and click the **Configure...** button to configure the policy.



# Restore Application VMs with Veeam full restore

Performing a full restore with Veeam is the first step in performing an application restore. We validated that full restores of our VMs powered on and all services were running normally.

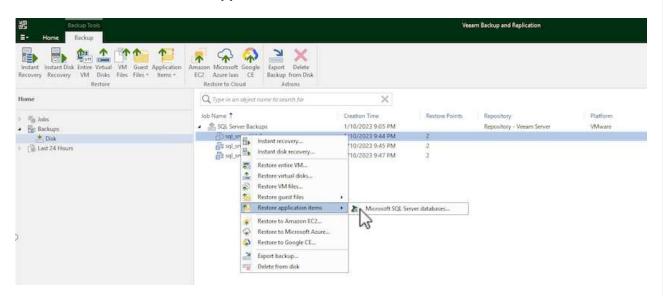
Restoring servers is a normal part of any storage administrator's repertoire and we do not cover all of the steps here. For more complete information on performing full restores in Veeam, see the Veeam Help Center Technical Documentation.

# **Restore SQL Server databases**

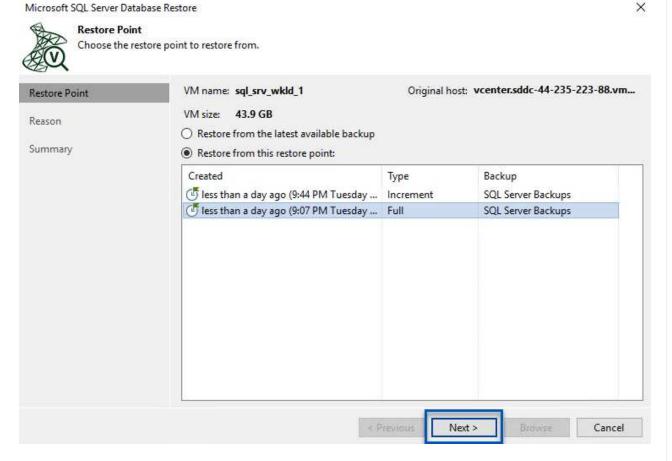
Veeam Backup & Replication provides several options for restoring SQL Server databases. For this validation we used the Veeam Explorer for SQL Server with Instant Recovery to execute restores of our SQL Server databases. SQL Server Instant Recovery is a feature that allows you to quickly restore SQL Server databases without having to wait for a full database restore. This rapid recovery process minimizes downtime and ensures business continuity. Here's how it works:

- Veeam Explorer mounts the backup containing the SQL Server database to be restored.
- The software **publishes the database** directly from the mounted files, making it accessible as a temporary database on the target SQL Server instance.
- While the temporary database is in use, Veeam Explorer **redirects user queries** to this database, ensuring that users can continue to access and work with the data.
- In the background, Veeam **performs a full database restore**, transferring data from the temporary database to the original database location.
- Once the full database restore is complete, Veeam Explorer switches user queries back to the original database and removes the temporary database.

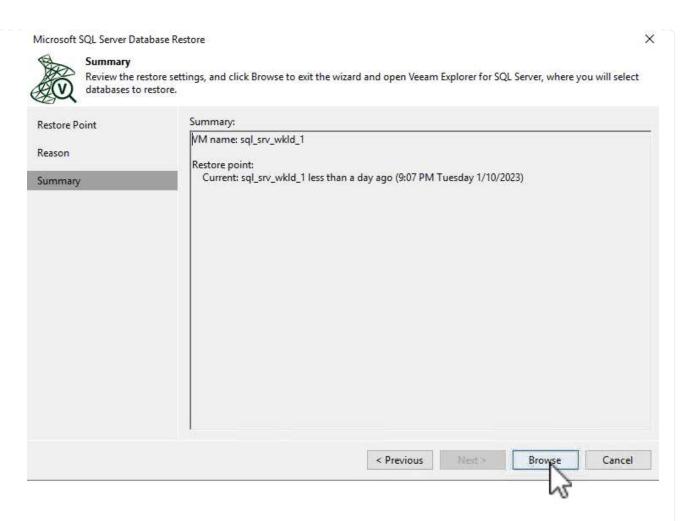
1. In the Veeam Backup and Replication console, navigate to the list of SQL Server backups, right click on a server and select **Restore application items** and then **Microsoft SQL Server databases...**.



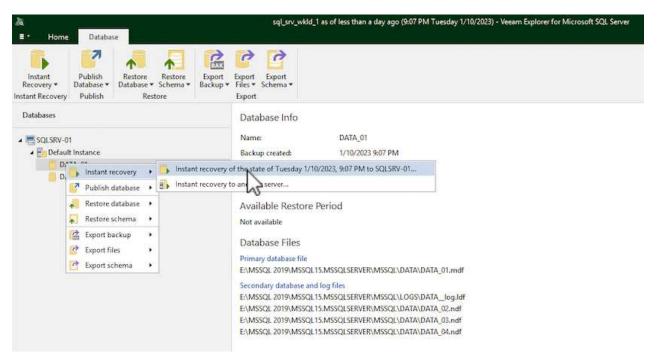
2. In the Microsoft SQL Server Database Restore Wizard select a restore point from the list and click on **Next**.



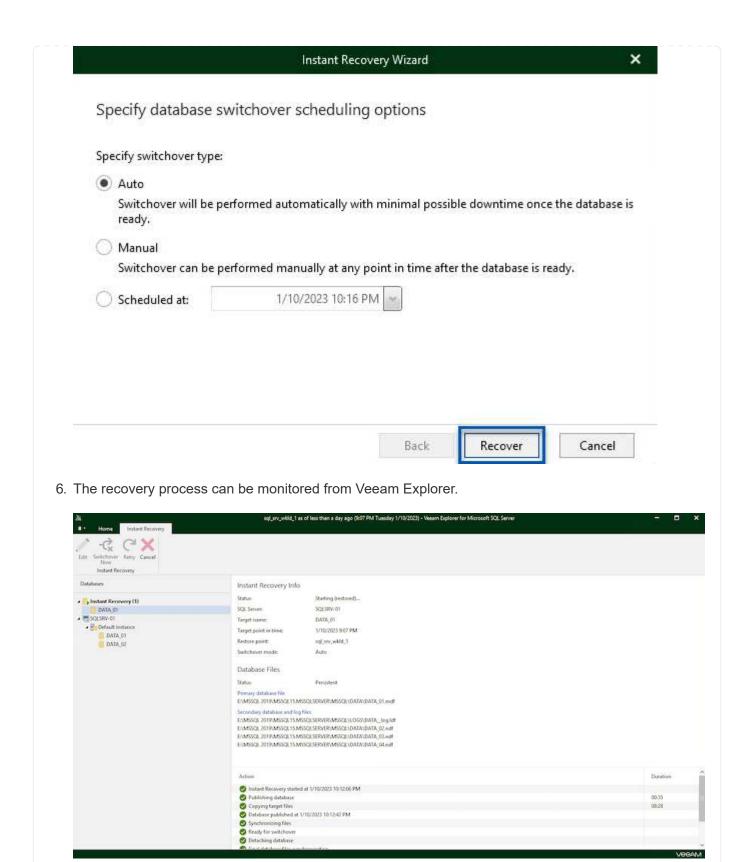
3. Enter a **Restore reason** if desired and then, on the Summary page, click on the **Browse** button to launch Veeam Explorer for Microsoft SQL Server.



4. In Veeam Explorer expand the list of database instances, right click and select **Instant recovery** and then the specific restore point to recover to.



5. In the Instant Recovery Wizard specify the switchover type. This can either be automatically with minimal downtime, manually, or at a specified time. Then click the **Recover** button to begin the restore process.



For more detailed information on performing SQL Server restore operations with Veeam Explorer refer to the Microsoft SQL Server section in the Veeam Explorers User Guide.

# **Restore Oracle databases with Veeam Explorer**

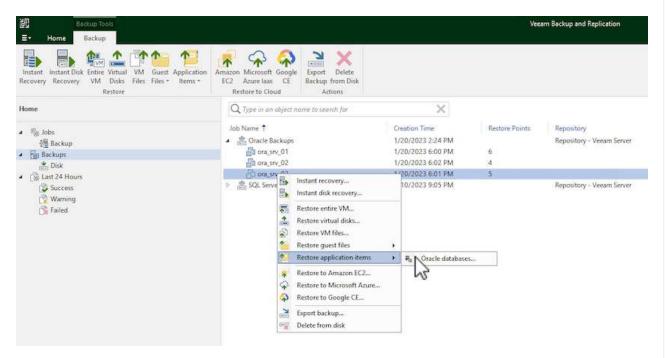
Veeam Explorer for Oracle database provides the ability to perform a standard Oracle database restore or an uninterrupted restore using Instant Recovery. It also supports publishing databases for fast access, recovery of Data Guard databases and restores from RMAN backups.

For more detailed information on performing Oracle database restore operations with Veeam Explorer refer to the Oracle section in the Veeam Explorers User Guide.

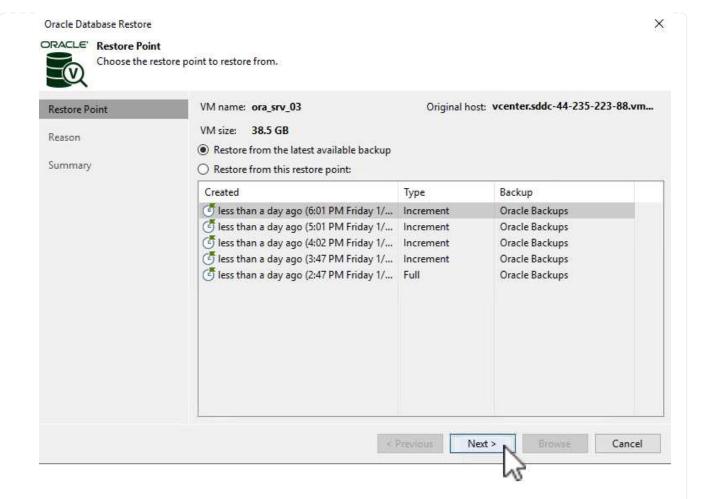
### Restore Oracle database with Veeam Explorer

In this section an Oracle database restore to a different server is covered using Veeam Explorer.

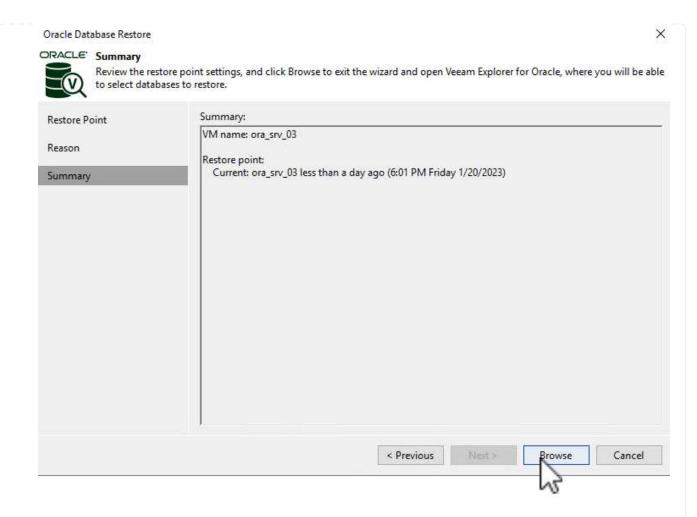
1. In the Veeam Backup and Replication console, navigate to the list of Oracle backups, right click on a server and select **Restore application items** and then **Oracle databases...**.



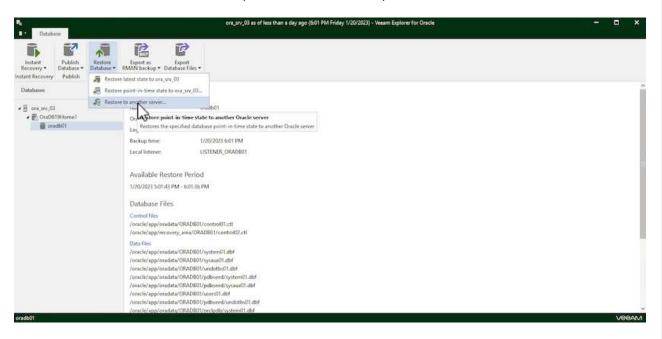
2. In the Oracle Database Restore Wizard select a restore point from the list and click on Next.



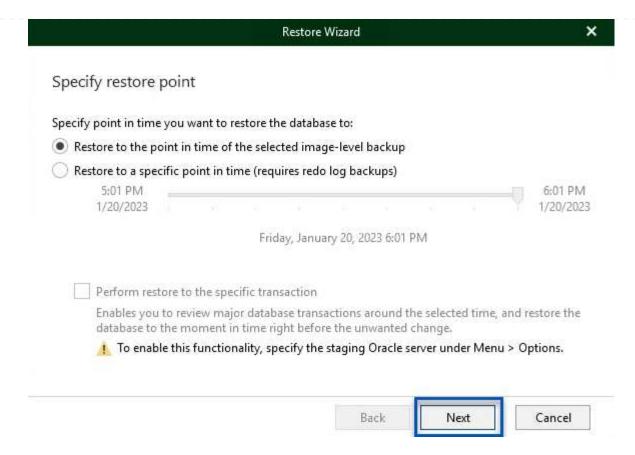
3. Enter a **Restore reason** if desired and then, on the Summary page, click on the **Browse** button to launch Veeam Explorer for Oracle.



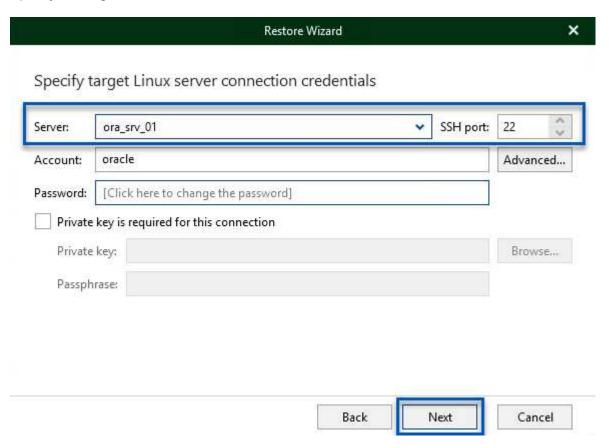
4. In Veeam Explorer expand the list of database instances, click on the database to be restored and then from the **Restore Database** drop-down menu at the top select **Restore to another server...**.



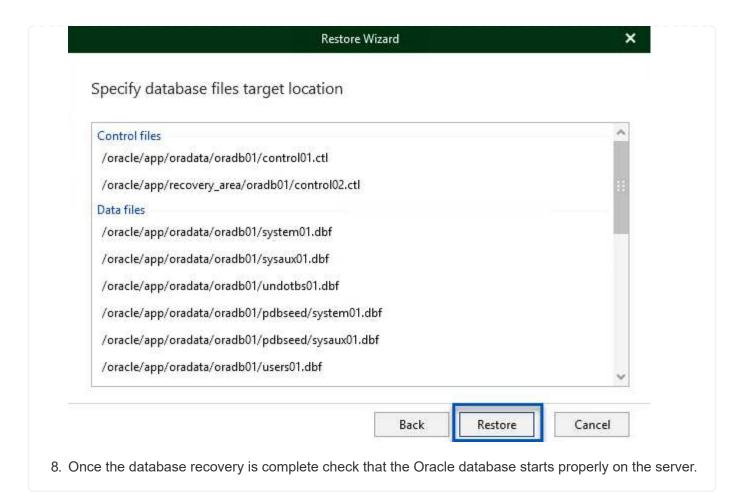
5. In the Restore Wizard specify the restore point to restore from and click **Next**.



6. Specify the target server the database will be restored to and the account credentials and click Next.



Finally, specify the database files target location and click the **Restore** button to start the restore process.

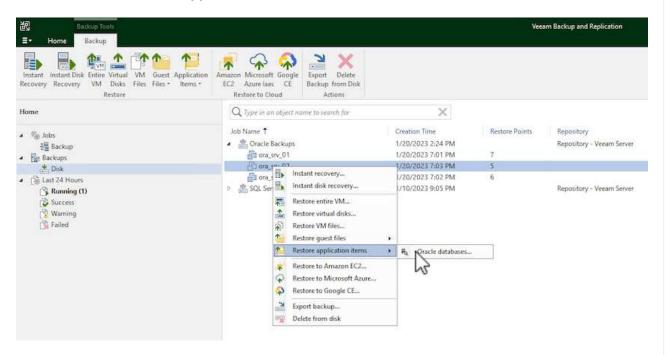


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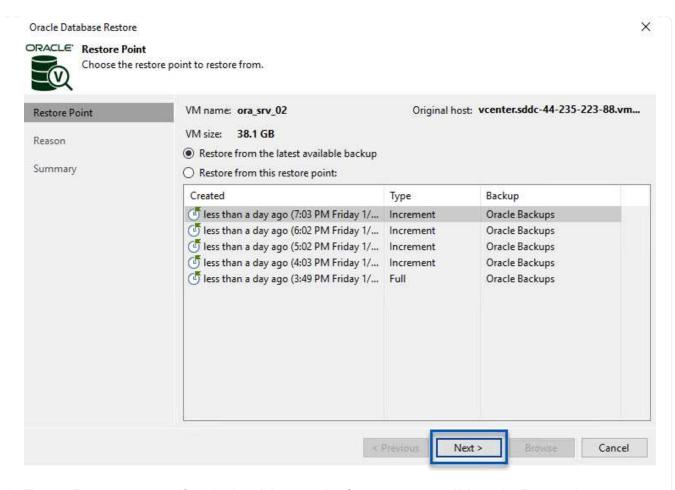
#### Publish Oracle database to alternate server

In this section a database is published to an alternate server for fast access without launching a full restore.

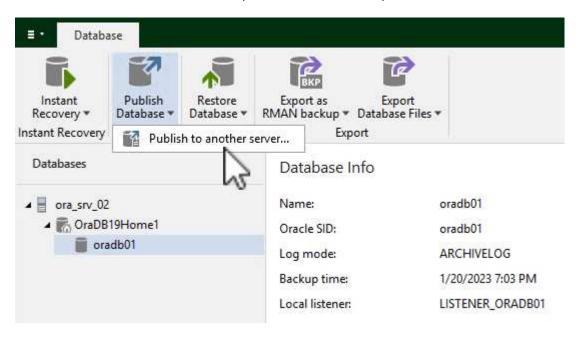
1. In the Veeam Backup and Replication console, navigate to the list of Oracle backups, right click on a server and select **Restore application items** and then **Oracle databases...**.



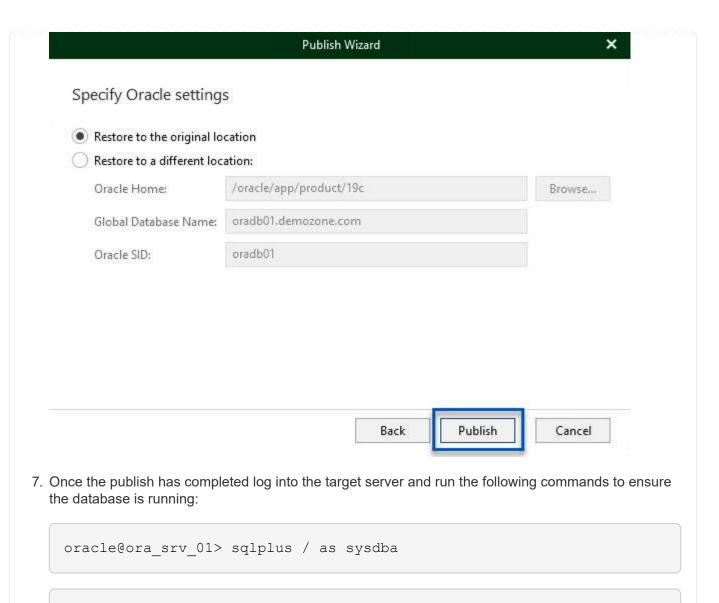
2. In the Oracle Database Restore Wizard select a restore point from the list and click on Next.



- 3. Enter a **Restore reason** if desired and then, on the Summary page, click on the **Browse** button to launch Veeam Explorer for Oracle.
- 4. In Veeam Explorer expand the list of database instances, click on the database to be restored and then from the **Publish Database** drop-down menu at the top select **Publish to another server...**.



- 5. In the Publish wizard, specify the restore point at which to publish the database from and click Next.
- 6. Finally, specify the target linux file system location and click on **Publish** to begin the restore process.



SQL> select name, open\_mode from v\$database;

```
File Edit View Search Terminal Help

[oracle@ora_srv_01 ~]$ sqlplus / as sysdba

SQL*Plus: Release 19.0.0.0.0 - Production on Fri Jan 20 16:46:39 2023

Version 19.3.0.0.0

Copyright (c) 1982, 2019, Oracle. All rights reserved.

Connected to:
Oracle Database 19c Enterprise Edition Release 19.0.0.0.0 - Production
Version 19.3.0.0.0

SQL> select name, open_mode from v$database;

NAME OPEN_MODE

ORADB01 READ WRITE
```

#### Conclusion

VMware Cloud is a powerful platform for running business-critical applications and storing sensitive data. A secure data protection solution is essential for businesses that rely on VMware Cloud to ensure business continuity and help protect against cyber threats and data loss. By choosing a reliable and robust data protection solution, businesses can be confident that their critical data is safe and secure, no matter what.

The use case presented in this documentation focuses on proven data protection technologies that highlight the integration between NetApp, VMware, and Veeam. FSx for ONTAP is supported as supplemental NFS datastores for VMware Cloud in AWS and is used for all virtual machine and application data. Veeam Backup & Replication is a comprehensive data protection solution designed to help businesses improve, automate, and streamline their backup and recovery processes. Veeam is used in conjunction with iSCSI backup target volumes, hosted on FSx for ONTAP, to provide a secure and easy to manage data protection solution for application data residing in VMware Cloud.

#### **Additional Information**

To learn more about the technologies presented in this solution refer to the following additional information.

- FSx for ONTAP User Guide
- Veeam Help Center Technical Documentation
- VMware Cloud on AWS Support. Considerations and Limitations

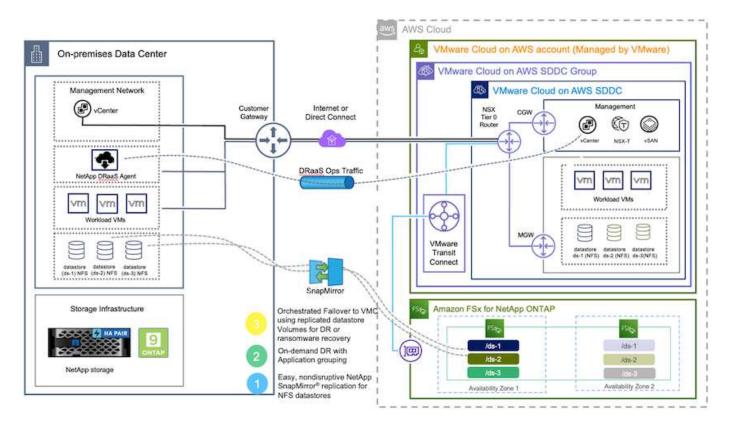
# TR-4955: Disaster Recovery with FSx for ONTAP and VMC (AWS VMware Cloud)

Disaster Recovery Orchestrator (DRO; a scripted solution with UI) can be used to seamlessly recover workloads replicated from on-premises to FSx for ONTAP. DRO automates the recovery from the SnapMirror level, through VM registration to VMC, to network mappings directly on NSX-T. This feature is included with all VMC environments.

#### Overview

Disaster recovery to cloud is a resilient and cost-effective way of protecting the workloads against site outages and data corruption events (for example, ransomware). With NetApp SnapMirror technology, on-premises VMware workloads can be replicated to FSx for ONTAP running in AWS.

Disaster Recovery Orchestrator (DRO; a scripted solution with UI) can be used to seamlessly recover workloads replicated from on-premises to FSx for ONTAP. DRO automates the recovery from the SnapMirror level, through VM registration to VMC, to network mappings directly on NSX-T. This feature is included with all VMC environments.



### **Getting started**

### Deploy and configure VMware Cloud on AWS

VMware Cloud on AWS provides a cloud-native experience for VMware-based workloads in the AWS ecosystem. Each VMware Software-Defined Data Center (SDDC) runs in an Amazon Virtual Private Cloud (VPC) and provides a full VMware stack (including vCenter Server), NSX-T software-defined networking, vSAN software-defined storage, and one or more ESXi hosts that provide compute and storage resources to the workloads. To configure a VMC environment on AWS, follow the steps at this link. A pilot-light cluster can also be used for DR purposes.



In the initial release, DRO supports an existing pilot-light cluster. On-demand SDDC creation will be available in an upcoming release.

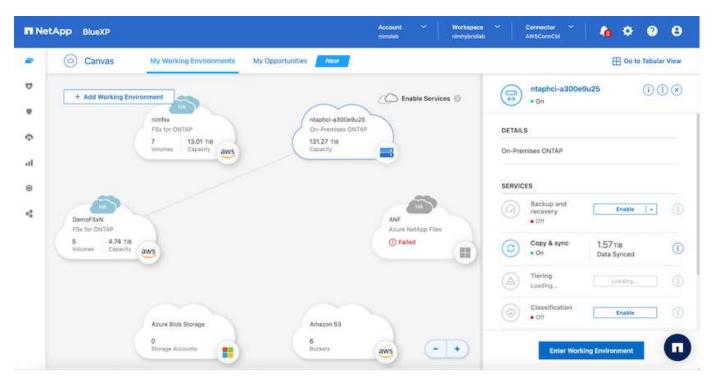
# Provision and configure FSx for ONTAP

Amazon FSx for NetApp ONTAP is a fully managed service that provides highly reliable, scalable, high-

performing, and feature-rich file storage built on the popular NetApp ONTAP file system. Follow the steps at this link to provision and configure FSx for ONTAP.

### Deploy and configure SnapMirror to FSx for ONTAP

The next step is to use NetApp BlueXP and discover the provisioned FSx for ONTAP on AWS instance and replicate the desired datastore volumes from an on-premises environment to FSx for ONTAP with the appropriate frequency and NetApp Snapshot copy retention:



Follow the steps in this link to configure BlueXP. You can also use the NetApp ONTAP CLI to schedule replication following this link.



A SnapMirror relationship is a prerequisite and must be created beforehand.

#### **DRO** installation

To get started with DRO, use the Ubuntu operating system on a designated EC2 instance or virtual machine to make sure you meet the prerequisites. Then install the package.

# **Prerequisites**

- Make sure that connectivity to the source and destination vCenter and storage systems exists.
- DNS resolution should be in place if you are using DNS names. Otherwise, you should use IP addresses
  for the vCenter and storage systems.
- Create a user with root permissions. You can also use sudo with an EC2 instance.

### **OS** requirements

- Ubuntu 20.04 (LTS) with minimum of 2GB and 4 vCPUs
- The following packages must be installed on the designated agent VM:

- Docker
- · Docker-compose
- Jq

Change permissions on docker.sock: sudo chmod 666 /var/run/docker.sock.



The deploy.sh script executes all the required prerequisites.

# Install the package

1. Download the installation package on the designated virtual machine:

git clone https://github.com/NetApp/DRO-AWS.git



The agent can be installed on-premises or within an AWS VPC.

2. Unzip the package, run the deployment script, and enter the host IP (for example, 10.10.10.10).

tar xvf DRO-prereq.tar

3. Navigate to the directory and run the deploy script as follows:

sudo sh deploy.sh

4. Access the UI using:

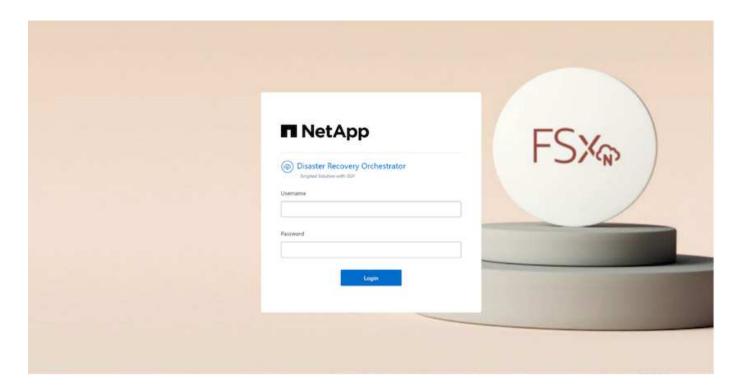
https://<host-ip-address>

with the following default credentials:

Username: admin Password: admin



The password can be changed using the "Change Password" option.



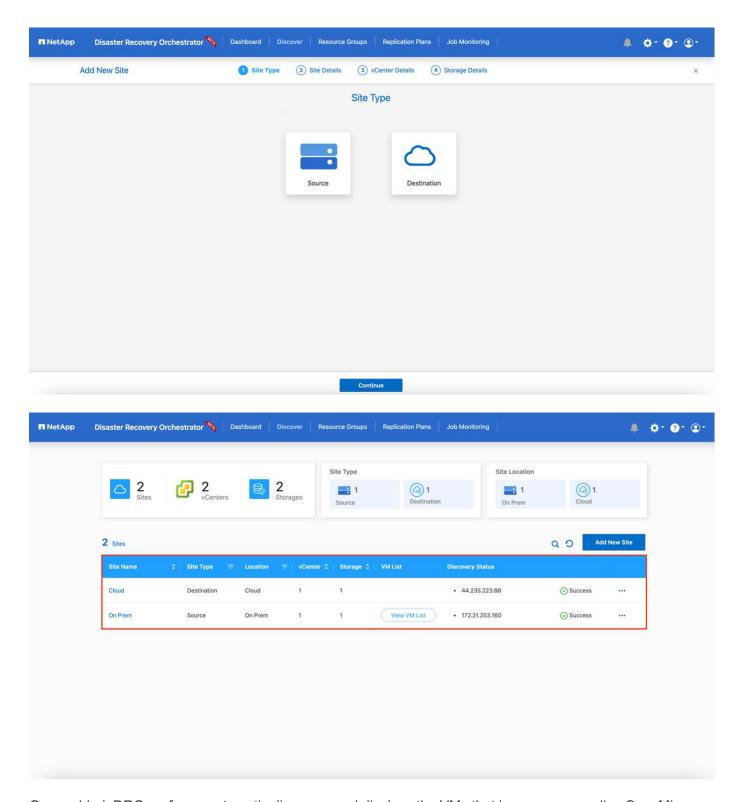
# **DRO** configuration

After FSx for ONTAP and VMC have been configured properly, you can begin configuring DRO to automate the recovery of on-premises workloads to VMC by using the read-only SnapMirror copies on FSx for ONTAP.

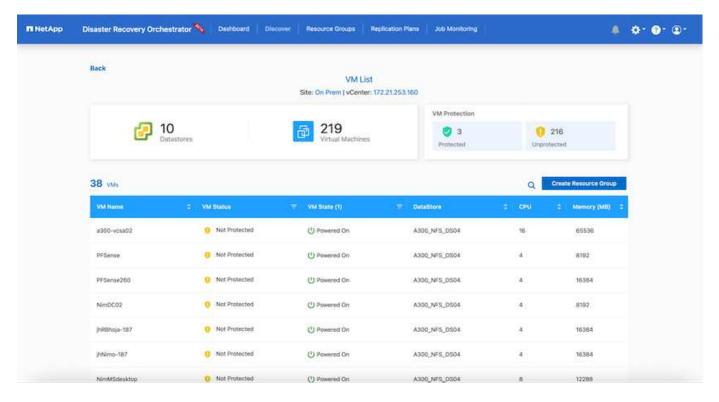
NetApp recommends deploying the DRO agent in AWS and also to the same VPC where FSx for ONTAP is deployed (it can be peer connected too), so that the DRO agent can communicate through the network with your on-premises components as well as with the FSx for ONTAP and VMC resources.

The first step is to discover and add the on-premises and cloud resources (both vCenter and storage) to DRO. Open DRO in a supported browser and use the default username and password (admin/admin) and Add Sites. Sites can also be added using the Discover option. Add the following platforms:

- On-premises
  - On-premises vCenter
  - ONTAP storage system
- Cloud
  - VMC vCenter
  - FSx for ONTAP



Once added, DRO performs automatic discovery and displays the VMs that have corresponding SnapMirror replicas from the source storage to FSx for ONTAP. DRO automatically detects the networks and portgroups used by the VMs and populates them.



The next step is to group the required VMs into functional groups to serve as resource groups.

# **Resource groupings**

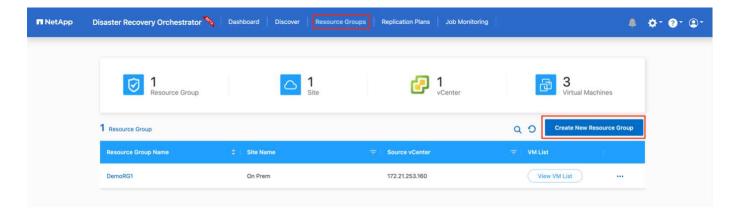
After the platforms have been added, you can group the VMs you want to recover into resource groups. DRO resource groups allow you to group a set of dependent VMs into logical groups that contain their boot orders, boot delays, and optional application validations that can be executed upon recovery.

To start creating resource groups, complete the following steps:

- 1. Access Resource Groups, and click Create New Resource Group.
- 2. Under New resource group, select the source site from the dropdown and click Create.
- 3. Provide Resource Group Details and click Continue.
- 4. Select the appropriate VMs using the search option.
- 5. Select the boot order and boot delay (secs) for the selected VMs. Set the order of the power-on sequence by selecting each VM and setting up the priority for it. Three is the default value for all VMs.

Options are as follows:

- 1 The first virtual machine to power on
- 3 Default
- 5 The last virtual machine to power on
- 6. Click Create Resource Group.

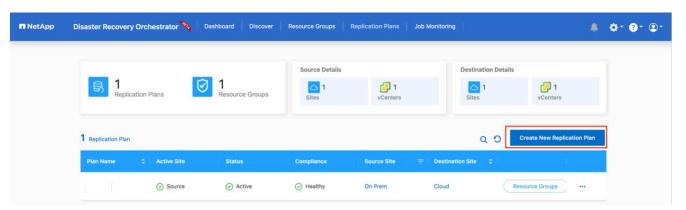


# Replication plans

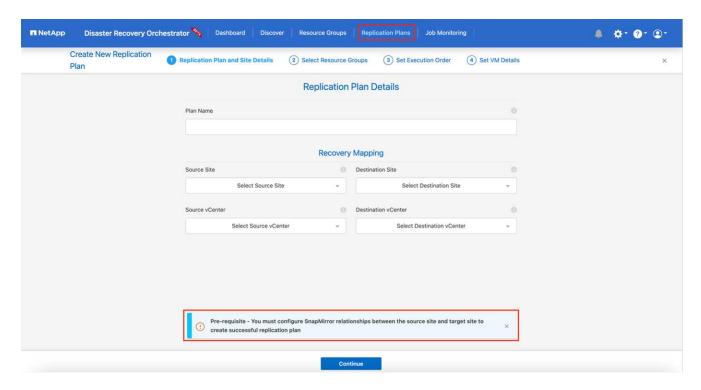
You need a plan to recover applications in the event of a disaster. Select the source and destination vCenter platforms from the drop down and pick the resource groups to be included in this plan, along with the grouping of how applications should be restored and powered on (for example, domain controllers, then tier-1, then tier-2, and so on). Such plans are sometimes also called blueprints. To define the recovery plan, navigate to the **Replication Plan** tab and click **New Replication Plan**.

To start creating a replication plan, complete the following steps:

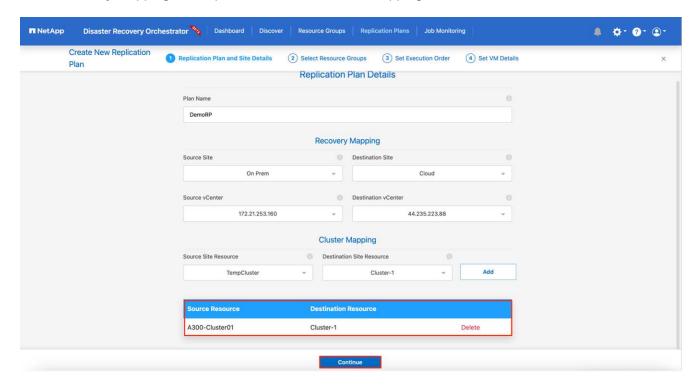
1. Access Replication Plans, and click Create New Replication Plan.



2. Under **New Replication Plan**, provide a name for the plan and add recovery mappings by selecting the source site, associated vCenter, destination site, and associated vCenter.



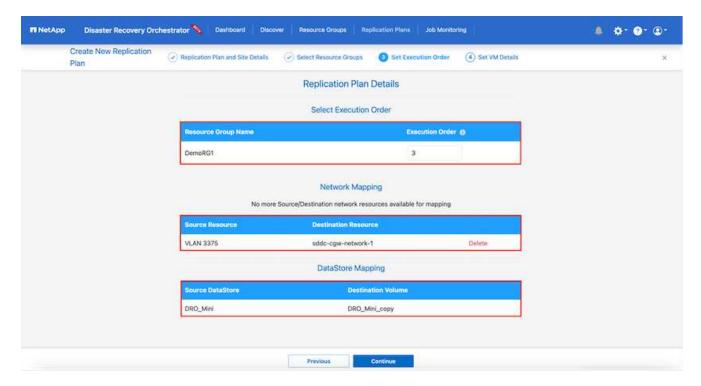
3. After Recovery mapping is completed, select the cluster mapping.



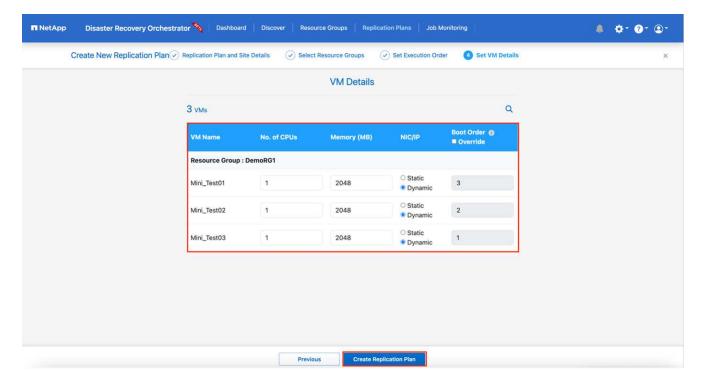
- 4. Select Resource Group Details and click Continue.
- 5. Set the execution order for the resource group. This option enables you to select the sequence of operations when multiple resource groups exist.
- 6. After you are done, select the network mapping to the appropriate segment. The segments should already be provisioned within VMC, so select the appropriate segment to map the VM.
- 7. Based on the selection of VMs, datastore mappings are automatically selected.



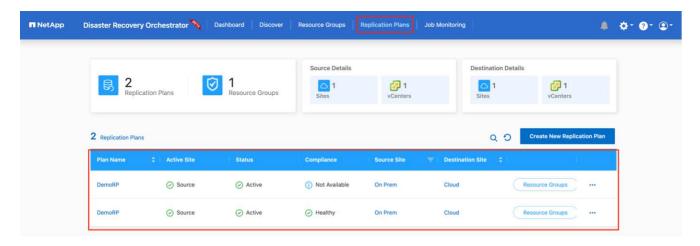
SnapMirror is at the volume level. Therefore, all VMs are replicated to the replication destination. Make sure to select all VMs that are part of the datastore. If they are not selected, only the VMs that are part of the replication plan are processed.



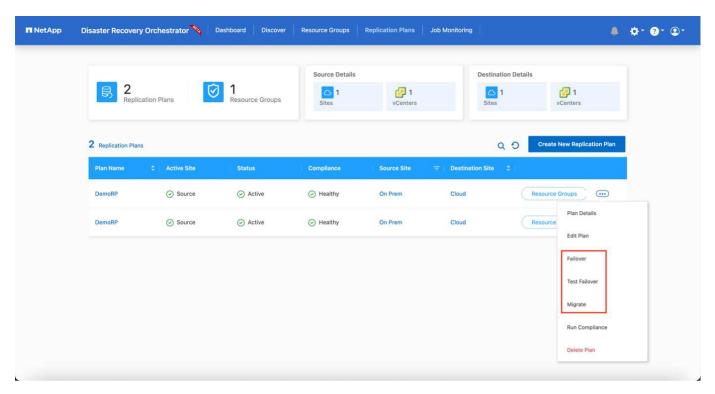
8. Under the VM details, you can optionally resize the VM's CPU and RAM parameters; this can be very helpful when recovering large environments to smaller target clusters or for conducting DR tests without having to provision a one-to-one physical VMware infrastructure. Also, you can modify the boot order and boot delay (seconds) for all the selected VMs across the resource groups. There is an additional option to modify the boot order if there are any changes required from those selected during the resource-group boot-order selection. By default, the boot order selected during resource-group selection is used; however, any modifications can be performed at this stage.

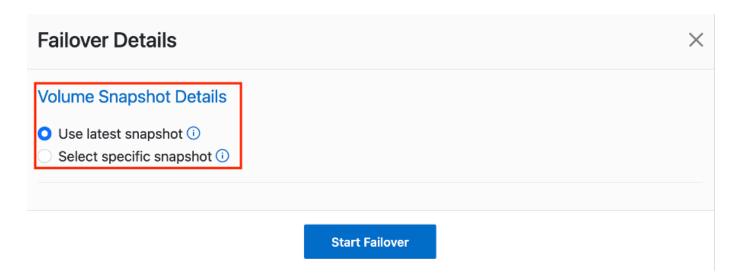


# 9. Click Create Replication Plan.

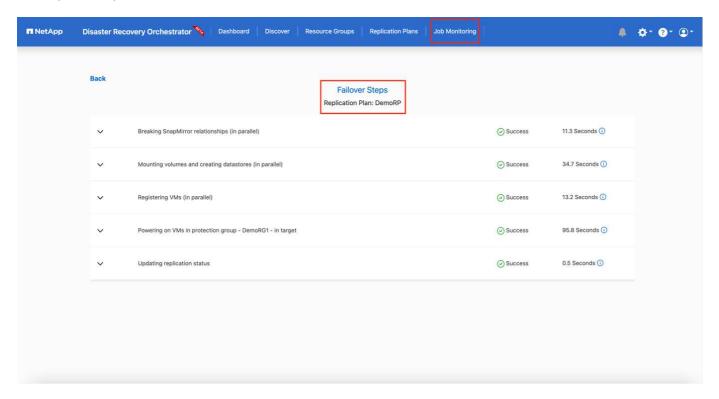


After the replication plan is created, the failover option, the test-failover option, or the migrate option can be exercised depending on the requirements. During the failover and test-failover options, the most recent SnapMirror Snapshot copy is used, or a specific Snapshot copy can be selected from a point-in-time Snapshot copy (per the retention policy of SnapMirror). The point-in-time option can be very helpful if you are facing a corruption event like ransomware, where the most recent replicas are already compromised or encrypted. DRO shows all available points in time. To trigger failover or test failover with the configuration specified in the replication plan, you can click **Failover** or **Test failover**.

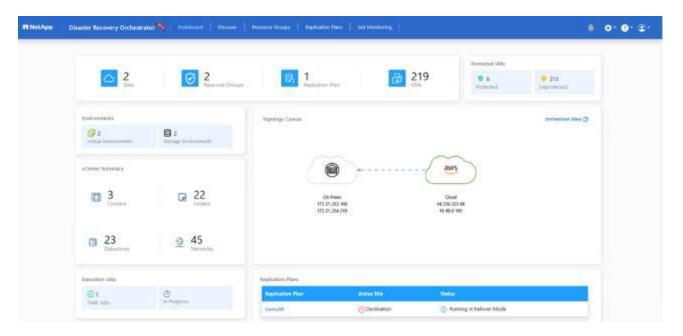




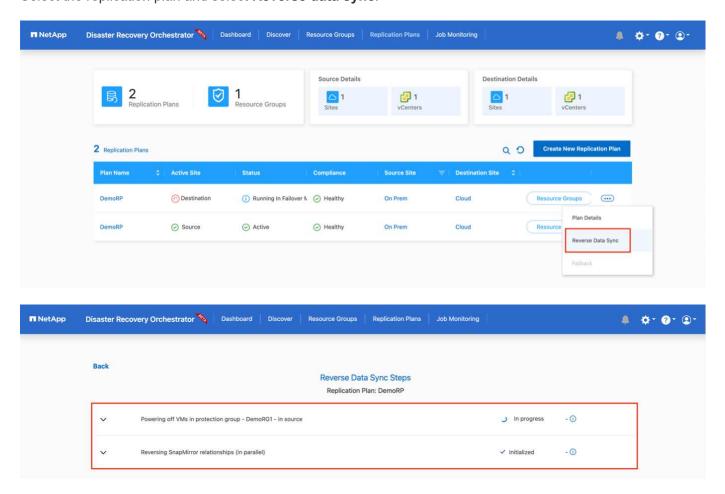
The replication plan can be monitored in the task menu:



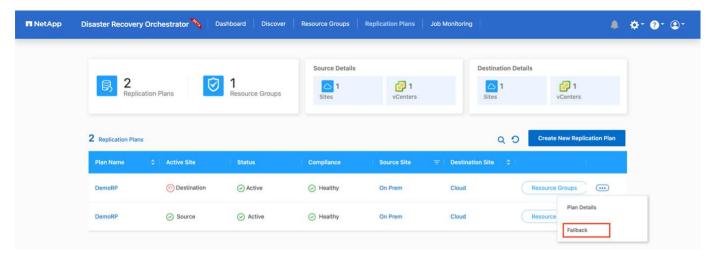
After failover is triggered, the recovered items can be seen in the VMC vCenter (VMs, networks, datastores). By default, the VMs are recovered to the Workload folder.

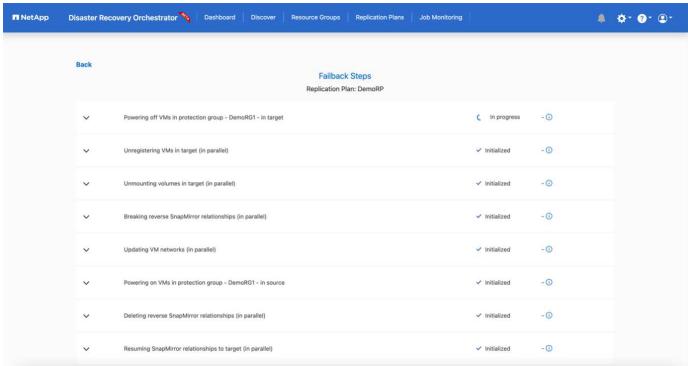


Failback can be triggered at the replication-plan level. For a test failover, the tear-down option can be used to roll back the changes and remove the FlexClone relationship. Failback related to failover is a two-step process. Select the replication plan and select **Reverse data sync**.

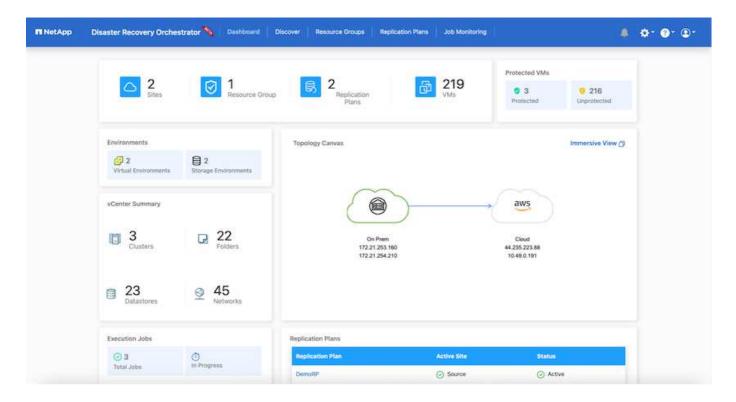


Once completed, you can trigger failback to move back to original production site.





From NetApp BlueXP, we can see that replication health has broken off for the appropriate volumes (those that were mapped to VMC as read-write volumes). During test failover, DRO does not map the destination or replica volume. Instead, it makes a FlexClone copy of the required SnapMirror (or Snapshot) instance and exposes the FlexClone instance, which does not consume additional physical capacity for FSx for ONTAP. This process makes sure that the volume is not modified and replica jobs can continue even during DR tests or triage workflows. Additionally, this process makes sure that, if errors occur or corrupted data is recovered, the recovery can be cleaned up without the risk of the replica being destroyed.



# Ransomware recovery

Recovering from ransomware can be a daunting task. Specifically, it can be hard for IT organizations to pinpoint where the safe point of return is and, once that is determined, to protect recovered workloads from reoccurring attacks from, for example, sleeping malware or vulnerable applications.

DRO addresses these concerns by enabling you to recover your system from any available point in time. You can also recover workloads to functional and yet isolated networks so that applications can function and communicate with each other in a location where they are not exposed to north-south traffic. This gives your security team a safe place to conduct forensics and make sure there is no hidden or sleeping malware.

#### **Benefits**

- Use of the efficient and resilient SnapMirror replication.
- Recovery to any available point in time with Snapshot copy retention.
- Full automation of all required steps to recover hundreds to thousands of VMs from the storage, compute, network, and application validation steps.
- Workload recovery with ONTAP FlexClone technology using a method that doesn't change the replicated volume.
  - Avoids risk of data corruption for volumes or Snapshot copies.
  - Avoids replication interruptions during DR test workflows.
  - Potential use of DR data with cloud computing resources for workflows beyond DR such as DevTest, security testing, patch or upgrade testing, and remediation testing.
- CPU and RAM optimization to help lower cloud costs by allowing recovery to smaller compute clusters.

Using Veeam Replication and FSx for ONTAP for Disaster recovery to VMware Cloud on AWS

Amazon FSx for NetApp ONTAP integration with VMware Cloud on AWS is an AWS-

managed external NFS datastore built on NetApp's ONTAP file system that can be attached to a cluster in the SDDC. It provides customers with flexible, high-performance virtualized storage infrastructure that scales independently of compute resources.

Author: Niyaz Mohamed - NetApp Solutions Engineering

#### Overview

For those customers looking to use VMware Cloud on AWS SDDC as the disaster recovery target, FSx for ONTAP datastores can be used to replicate data from on-premises using any validated third-party solution that provides VM replication capability. By adding FSx for ONTAP datastore, it will enable cost optimised deployment than building VMware cloud on AWS SDDC with enormous amount of ESXi hosts just to accommodate the storage.

This approach also helps customers to use pilot light cluster in VMC along with FSx for ONTAP datastores to host the VM replicas. The same process can also be extended as a migration option to VMware Cloud on AWS by gracefully failing over the replication plan.

#### **Problem Statement**

This document describes how to use FSx for ONTAP datastore and Veeam Backup and replication to set up disaster recovery for on-premises VMware VMs to VMware Cloud on AWS using the VM replication functionality.

Veeam Backup & Replication allows onsite and remote replication for disaster recovery (DR). When virtual machines are replicated, Veeam Backup & Replication creates an exact copy of the VMs in the native VMware vSphere format on the target VMware Cloud on AWS SDDC cluster and keeps the copy synchronized with the original VM.

Replication provides the best recovery time objective (RTO) values as there is a copy of a VM in the ready-to-start state. This replication mechanism ensures that the workloads can quickly start in VMware Cloud on AWS SDDC in case of a disaster event. The Veeam Backup & Replication software also optimizes traffic transmission for replication over WAN and slow connections. In addition, it also filters out duplicate data blocks, zero data blocks, swap files and excluded VM guest OS files, and compresses the replica traffic.

To prevent replication jobs from consuming the entire network bandwidth, WAN accelerators and network throttling rules can be put in place. The replication process in Veeam Backup & Replication is job driven which means replication is performed by configuring replication jobs. In case of a disaster event, failover can be triggered to recover the VMs by failing over to its replica copy.

When failover is performed, a replicated VM takes over the role of the original VM. Fail over can be performed to the latest state of a replica or to any of its good known restore points. This enables ransomware recovery or isolated testing as needed. In Veeam Backup & Replication, failover and failback are temporary intermediate step that should be further finalized. Veeam Backup & Replication offers multiple options to handle different disaster recovery scenarios.

[Diagram of DR scenario using Veeam Replication and FSx ONTAP for VMC]

#### **Solution Deployment**

# **High level steps**

1. Veeam Backup and Replication software is running in on-premises environment with appropriate network connectivity.

- 2. Configure VMware Cloud on AWS, see the VMware Cloud Tech Zone article VMware Cloud on AWS integration with Amazon FSx for NetApp ONTAP Deployment Guide to deploy, configure VMware Cloud on AWS SDDC and FSx for ONTAP as NFS datastore. (A pilot-light environment set up with a minimal configuration can be used for DR purposes. VMs will fail over to this cluster in the event of an incident, and additional nodes can be added).
- 3. Set up replication jobs to create VM replicas using Veeam Backup and Replication.
- 4. Create failover plan and perform failover.
- 5. Switch back to production VMs once the disaster event is complete and primary site is Up.

# Pre-requisites for Veeam VM Replication to VMC and FSx for ONTAP datastores

- 1. Ensure Veeam Backup & Replication backup VM is connected to the source vCenter as well as the target VMware cloud on AWS SDDC clusters.
- 2. The backup server must be able to resolve short names and connect to source and target vCenters.
- 3. The target FSx for ONTAP datastore must have enough free space to store VMDKs of replicated VMs

For additional information, refer to "Considerations and Limitations" covered here.

# **Deployment Details**

#### Step 1: Replicate VMs

Veeam Backup & Replication leverages VMware vSphere snapshot capabilities and during replication, Veeam Backup & Replication requests VMware vSphere to create a VM snapshot. The VM snapshot is the point-in-time copy of a VM that includes virtual disks, system state, configuration and so on. Veeam Backup & Replication uses the snapshot as a source of data for replication.

To replicate VMs, follow the below steps:

- 1. Open the Veeam Backup & Replication Console.
- 2. On the Home view, select Replication Job > Virtual machine > VMware vSphere.
- 3. Specify a job name and select the appropriate advanced control checkbox. Click Next.
  - Select the Replica seeding check box if connectivity between on-premises and AWS has restricted bandwidth.
  - Select the Network remapping (for AWS VMC sites with different networks) check box if segments on VMware Cloud on AWS SDDC do not match that of on-premises site networks.
  - If the IP addressing scheme in on-premises production site differs from the scheme in the AWS VMC site, select the Replica re-IP (for DR sites with different IP addressing scheme) check box.

[dr veeam fsx image2] | dr-veeam-fsx-image2.png

4. Select the VMs that needs to be replicated to FSx for ONTAP datastore attached to VMware Cloud on AWS SDDC in the Virtual Machines step. The Virtual machines can be placed on vSAN to fill the available vSAN datastore capacity. In a pilot light cluster, the usable capacity of a 3-node cluster will be limited. The rest of the data can be replicated to FSx for ONTAP datastores. Click Add, then in the Add Object window select the necessary VMs or VM containers and click Add. Click Next.

[dr veeam fsx image3] | dr-veeam-fsx-image3.png

5. After that, select the destination as VMware Cloud on AWS SDDC cluster / host and the appropriate resource pool, VM folder and FSx for ONTAP datastore for VM replicas. Then Click **Next**.

[dr veeam fsx image4] | dr-veeam-fsx-image4.png

6. In the next step, create the mapping between source and destination virtual network as needed.

[dr veeam fsx image5] | dr-veeam-fsx-image5.png

- 7. In the **Job Settings** step, specify the backup repository that will store metadata for VM replicas, retention policy and so on.
- 8. Update the **Source** and **Target** proxy servers in the **Data Transfer** step and leave **Automatic** selection (default) and keep **Direct** option selected and click **Next**.
- 9. At the **Guest Processing** step, select **Enable application-aware processing** option as needed. Click **Next**.

[dr veeam fsx image6] | dr-veeam-fsx-image6.png

- 10. Choose the replication schedule to run the replication job to run on a regular basis.
- 11. At the **Summary** step of the wizard, review details of the replication job. To start the job right after the wizard is closed, select the **Run the job when I click Finish** check box, otherwise leave the check box unselected. Then click **Finish** to close the wizard.

[dr veeam fsx image7] | dr-veeam-fsx-image7.png

Once the replication job starts, the VMs with the suffix specified will be populated on the destination VMC SDDC cluster / host.

[dr veeam fsx image8] | dr-veeam-fsx-image8.png

For additional information for Veeam replication, refer to How Replication Works.

# Step 2: Create a failover plan

When the initial replication or seeding is complete, create the failover plan. Failover plan helps in performing failover for dependent VMs one by one or as a group automatically. Failover plan is the blueprint for the order in which the VMs are processed including the boot delays. The failover plan also helps to ensure that critical dependant VMs are already running.

To create the plan, navigate to the new sub section called Replicas and select Failover Plan. Choose the appropriate VMs. Veeam Backup & Replication will look for the closest restore points to this point in time and use them to start VM replicas.



The failover plan can only be added once the initial replication is complete and the VM replicas are in Ready state.



The maximum number of VMs that can be started simultaneously when running a failover plan is 10.



During the failover process, the source VMs will not be powered off.

To create the Failover Plan, do the following:

- 1. On the Home view, select **Failover Plan > VMware vSphere**.
- 2. Next, provide a name and a description to the plan. Pre and Post-failover script can be added as required. For instance, run a script to shutdown VMs before starting the replicated VMs.

[dr veeam fsx image9] | dr-veeam-fsx-image9.png

3. Add the VMs to the plan and modify the VM boot order and boot delays to meet the application dependencies.

[dr veeam fsx image10] | dr-veeam-fsx-image10.png

For additional information for creating replication jobs, refer Creating Replication Jobs.

### Step 3: Run the failover plan

During failover, the source VM in the production site is switched over to its replica at the disaster recovery site. As part of the failover process, Veeam Backup & Replication restores the VM replica to the required restore point and moves all I/O activities from the source VM to its replica. Replicas can be used not only in case of a disaster, but also to simulate DR drills. During failover simulation, the source VM remains running. Once all the necessary tests have been conducted, you can undo the failover and return to normal operations.



Make sure network segmentation is in place to avoid IP conflicts during DR drills.

To start the failover plan, simply click in **Failover Plans** tab and right click on the failover plan. Select **Start**. This will failover using the latest restore points of VM replicas. To fail over to specific restore points of VM replicas, select **Start to**.

[dr veeam fsx image11] | dr-veeam-fsx-image11.png

[dr veeam fsx image12] | dr-veeam-fsx-image12.png

The state of the VM replica changes from Ready to Failover and VMs will start on the destination VMware Cloud on AWS SDDC cluster / host.

[dr veeam fsx image13] | dr-veeam-fsx-image13.png

Once the failover is complete, the status of the VMs will change to "Failover".

[dr veeam fsx image14] | dr-veeam-fsx-image14.png



Veeam Backup & Replication stops all replication activities for the source VM until its replica is returned to the Ready state.

For detailed information about failover plans, refer to Failover Plans.

#### Step 4: Failback to the Production site

When the failover plan is running, it is considered as an intermediate step and needs to be finalized based on the requirement. The options include the following:

• Failback to production - switch back to the original VM and transfer all changes that took place while the VM replica was running to the original VM.



When you perform failback, changes are only transferred but not published. Choose **Commit failback** (once the original VM is confirmed to work as expected) or **Undo failback** to get back to the VM replica If the original VM is not working as expected.

- **Undo failover** switch back to the original VM and discard all changes made to the VM replica while it was running.
- **Permanent Failover** permanently switch from the original VM to a VM replica and use this replica as the original VM.

In this demo, Failback to production was chosen. Failback to the original VM was selected during the Destination step of the wizard and "Power on VM after restoring" check box was enabled.

[dr veeam fsx image15] | dr-veeam-fsx-image15.png

[dr veeam fsx image16] | dr-veeam-fsx-image16.png

Failback commit is one of the ways to finalize failback operation. When failback is committed, it confirms that the changes sent to the VM which is failed back (the production VM) are working as expected. After the commit operation, Veeam Backup & Replication resumes replication activities for the production VM.

For detailed information about the failback process, refer Veeam documentation for Failover and Failback for replication.

[dr veeam fsx image17] | dr-veeam-fsx-image17.png

[dr veeam fsx image18] | dr-veeam-fsx-image18.png

After failback to production is successful, the VMs are all restored back to the original production site.

[dr veeam fsx image19] | dr-veeam-fsx-image19.png

### Conclusion

FSx for ONTAP datastore capability enables Veeam or any validated third-party tool to provide low-cost DR solution using Pilot light cluster and without standing up large number of hosts in the cluster just to accommodate the VM replica copy. This provides a powerful solution to handle a tailored, customized disaster recovery plan and also allows to reuse existing backup products in house to meet the DR needs, thus enabling cloud-based disaster recovery by exiting DR datacentres on-premises. Failover can be done as planned failover or failover with a click of a button when disaster occurs, and decision is made to activate the DR site.

To learn more about this process, feel free to follow the detailed walkthrough video.

https://netapp.hosted.panopto.com/Panopto/Pages/Embed.aspx?id=15fed205-8614-4ef7-b2d0-b061015e925a

# Migrating Workloads on AWS / VMC

### TR 4942: Migrate Workloads to FSx ONTAP datastore using VMware HCX

A common use case for VMware Cloud (VMC) on Amazon Web Services (AWS), with its supplemental NFS datastore on Amazon FSx for NetApp ONTAP, is the migration of VMware workloads. VMware HCX is a preferred option and provides various migration methods to move on-premises virtual machines (VMs) and their data, running on any VMware supported datastores, to VMC datastores, which includes supplemental NFS datastores on FSx for ONTAP.

Author(s): NetApp Solutions Engineering

Overview: Migrating virtual machines with VMware HCX, FSx ONTAP supplemental datastores, and VMware Cloud

VMware HCX is primarily a mobility platform that is designed to simplify workload migration, workload rebalancing, and business continuity across clouds. It is included as part of VMware Cloud on AWS and offers many ways to migrate workloads and can be used for disaster recovery (DR) operations.

This document provides step-by-step guidance for deploying and configuring VMware HCX, including all its main components, on-premises and on the cloud data center side, which enables various VM migration mechanisms.

For more information, see Introduction to HCX Deployments and Install Checklist B - HCX with a VMware Cloud on AWS SDDC Destination Environment.

# **High-level steps**

This list provides the high-level steps to install and configure VMware HCX:

- 1. Activate HCX for the VMC software-defined data center (SDDC) through VMware Cloud Services Console.
- 2. Download and deploy the HCX Connector OVA installer in the on-premises vCenter Server.
- 3. Activate HCX with a license key.
- 4. Pair on-premises VMware HCX Connector with VMC HCX Cloud Manager.
- 5. Configure the network profile, compute profile, and service mesh.
- 6. (Optional) Perform Network Extension to extend the network and avoid re-IP.
- 7. Validate the appliance status and ensure that migration is possible.
- 8. Migrate the VM workloads.

### **Prerequisites**

Before you begin, make sure the following prerequisites are met. For more information, see Preparing for HCX Installation. After the prerequisites are in place, including connectivity, configure and activate HCX by generating a license key from the VMware HCX Console at VMC. After HCX is activated, the vCenter Plug- in is deployed and can be accessed by using the vCenter Console for management.

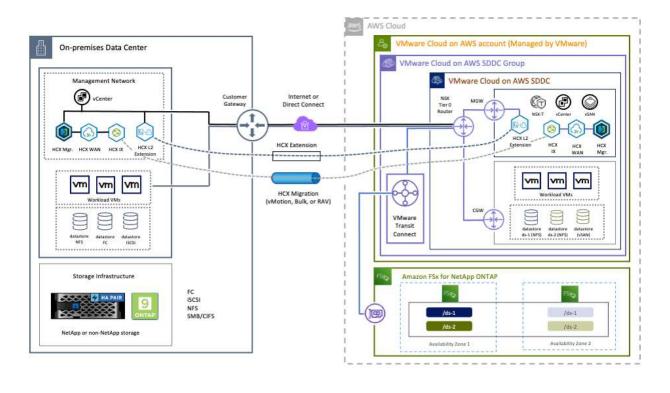
The following installation steps must be completed before proceeding with HCX activation and deployment:

- 1. Use an existing VMC SDDC or create a new SDDC following this NetApp link or this VMware link.
- 2. The network path from the on-premises vCenter environment to the VMC SDDC must support migration of VMs by using vMotion.
- 3. Make sure the required firewall rules and ports are allowed for vMotion traffic between the onpremises vCenter Server and the SDDC vCenter.
- 4. The FSx for ONTAP NFS volume should be mounted as a supplemental datastore in the VMC SDDC. To attach the NFS datastores to the appropriate cluster, follow the steps outlined in this NetApp link or this VMware link.

### **High Level Architecture**

For testing purposes, the on-premises lab environment used for this validation was connected through a site-to-site VPN to AWS VPC, which allowed on-premises connectivity to AWS and to VMware cloud SDDC through External transit gateway. HCX migration and network extension traffic flows over the internet between on-premises and VMware cloud destination SDDC. This architecture can be modified to use Direct Connect private virtual interfaces.

The following image depicts the high-level architecture.



### **Solution Deployment**

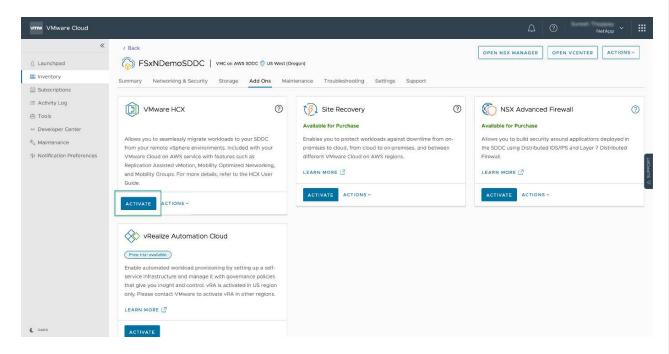
Follow the series of steps to complete the deployment of this solution:

# Step 1: Activate HCX through VMC SDDC using the Add-ons option

To perform the installation, complete the following steps:

- 1. Log in to the VMC Console at vmc.vmware.com and access Inventory.
- 2. To select the appropriate SDDC and access Add- ons, click View Details on SDDC and select the Add Ons tab.
- 3. Click Activate for VMware HCX.
  - (i)

This step takes up to 25 minutes to complete.

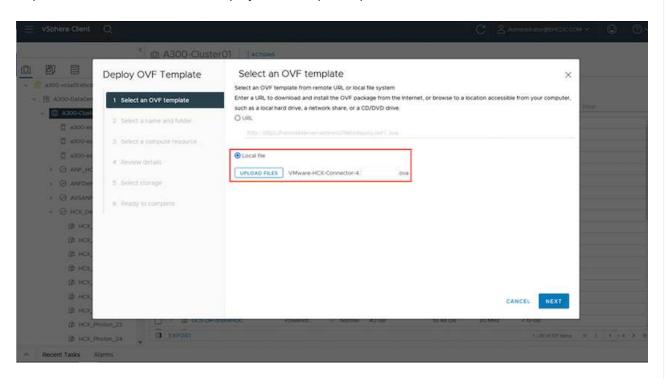


- 4. After the deployment is complete, validate the deployment by confirming that HCX Manager and its associated plug-ins are available in vCenter Console.
- 5. Create the appropriate Management Gateway firewalls to open the ports necessary to access HCX Cloud Manager.HCX Cloud Manager is now ready for HCX operations.

### Step 2: Deploy the installer OVA in the on-premises vCenter Server

For the on-premises Connector to communicate with the HCX Manager in VMC, make sure that the appropriate firewall ports are open in the on-premises environment.

- 1. From the VMC Console, navigate to the HCX Dashboard, go to Administration, and select the Systems Update tab. Click Request a Download Link for the HCX Connector OVA image.
- 2. With the HCX Connector downloaded, deploy the OVA in the on-premises vCenter Server. Right- click vSphere Cluster and select the Deploy OVF Template option.

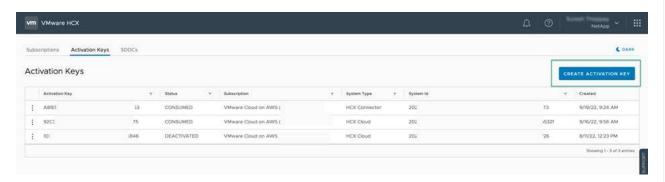


- 3. Enter the required information in the Deploy OVF Template wizard, click Next and then Finish to deploy the VMware HCX Connector OVA.
- 4. Power on the virtual appliance manually. For step- by- step instructions, go to VMware HCX User Guide.

### Step 3: Activate HCX Connector with the license key

After you deploy the VMware HCX Connector OVA on-premises and start the appliance, complete the following steps to activate HCX Connector. Generate the license key from the VMware HCX Console at VMC and input the license during the VMware HCX Connector setup.

- 1. From the VMware Cloud Console, go to Inventory, select the SDDC, and click View Details. From the Add Ons tab, in the VMware HCX tile, click Open HCX.
- 2. From the Activation Keys tab, click Create Activation Key. Select the System Type as HCX Connector and click Confirm to generate the key. Copy the activation key.





A separate key is required for each HCX Connector deployed on-premises.

- 3. Log in to the on-premises VMware HCX Connector at https://hcxconnectorIP:9443 using administrator credentials.
  - Use the password defined during the OVA deployment.
- 4. In the Licensing section, enter the activation key copied from step 2 and click Activate.

The on-premises HCX Connector must have internet access for the activation to complete successfully.

- 5. Under Datacenter Location, provide the desired location for installing the VMware HCX Manager onpremises. Click Continue.
- 6. Under System Name, update the name and click Continue.
- 7 Select Yes and then Continue
- 8. Under Connect Your vCenter, provide the IP address or fully qualified domain name (FQDN) and the credentials for the vCenter Server and click Continue.
  - (i) U

Use the FQDN to avoid communication issues later.

9. Under Configure SSO/PSC, provide the Platform Services Controller's FQDN or IP address and click Continue.



Enter the vCenter Server's IP address or FQDN.

- 10. Verify that the information is entered correctly and click Restart.
- 11. After complete, the vCenter Server is displayed as green. Both the vCenter Server and SSO must

have the correct configuration parameters, which should be the same as the previous page. This process should take approximately 10–20 minutes and for the plug-in to be added to the vCenter Server. ← → Ø O & https://172.21.254.157:9443/hcc-manager-ui/index.html#/dashboard Û □ = m HCX Manager O VMware-HCX-440 Free 688 MHZ FODN: VMware-HCX-440.ehcdc.com Free 2316 MB Capacity 12008 MB 81% Uptime: 20 days, 21 hours, 9 minutes Current Time: Tuesday, 13 September 2022 07:44:11 PM UTC Free 98G 23% Capacity 127G NSX vCenter SSO https://a300-vcsa01.ehcdc.com https://a300-vcsa01.ehcdc.com

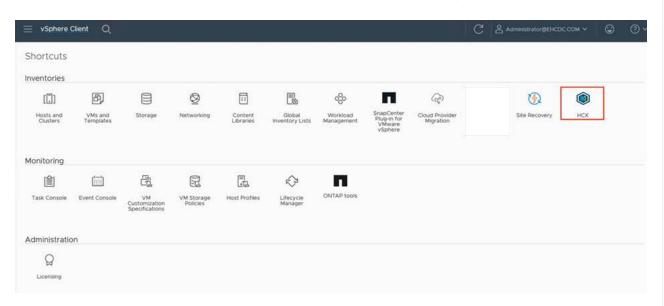
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# Step 4: Pair on-premises VMware HCX Connector with VMC HCX Cloud Manager

1. To create a site pair between the on-premises vCenter Server and the VMC SDDC, log in to the on-premises vCenter Server and access the HCX vSphere Web Client Plug- in.

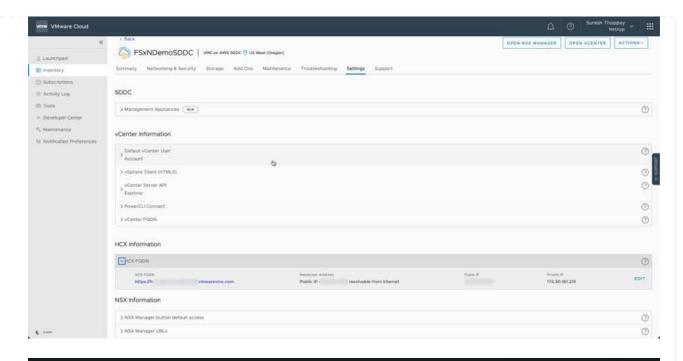


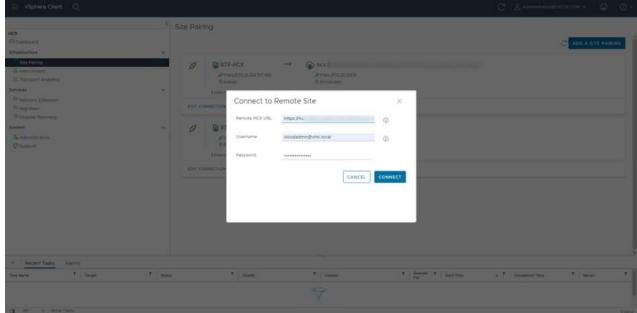
2. Under Infrastructure, click Add a Site Pairing. To authenticate the remote site, enter the VMC HCX Cloud Manager URL or IP address and the credentials for the CloudAdmin role.





HCX information can be retrieved from the SDDC Settings page.





3. To initiate the site pairing, click Connect.



VMware HCX Connector must be able to communicate with the HCX Cloud Manager IP over port 443.

4. After the pairing is created, the newly configured site pairing is available on the HCX Dashboard.

#### Step 5: Configure the network profile, compute profile, and service mesh

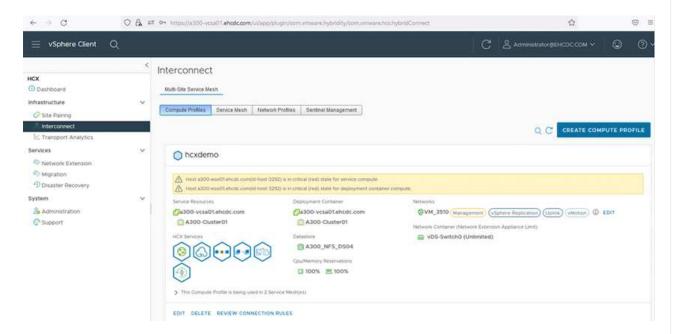
The VMware HCX Interconnect (HCX-IX) appliance provides secure tunnel capabilities over the internet and private connections to the target site that enable replication and vMotion-based capabilities. The interconnect provides encryption, traffic engineering, and an SD-WAN. To create the HCI-IX Interconnect Appliance, complete the following steps:

1. Under Infrastructure, select Interconnect > Multi-Site Service Mesh > Compute Profiles > Create Compute Profile.



Compute profiles contain the compute, storage, and network deployment parameters required to deploy an interconnect virtual appliance. They also specify which portion of the VMware data center will be accessible to the HCX service.

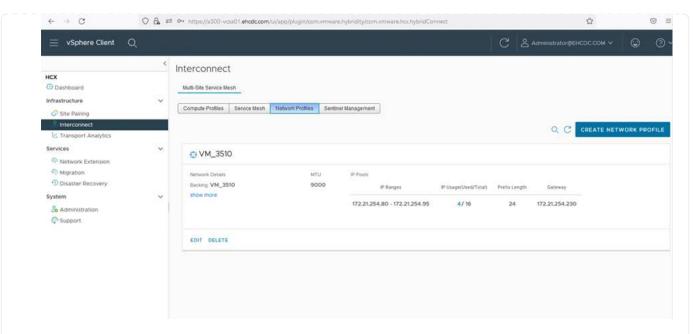
For detailed instructions, see Creating a Compute Profile.



- 2. After the compute profile is created, create the network profile by selecting Multi-Site Service Mesh > Network Profiles > Create Network Profile.
- 3. The network profile defines a range of IP address and networks that will be used by HCX for its virtual appliances.



This will require two or more IP address. These IP addresses will be assigned from the management network to virtual appliances.



For detailed instructions, see Creating a Network Profile.



If you are connecting with an SD-WAN over the internet, you have to reserve public IPs under the Networking and Security section.

4. To create a service mesh, select the Service Mesh tab within the Interconnect option and select onpremises and VMC SDDC sites.

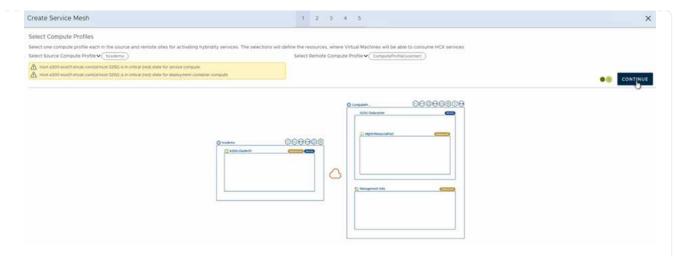
The service mesh establishes a local and remote compute and network profile pair.



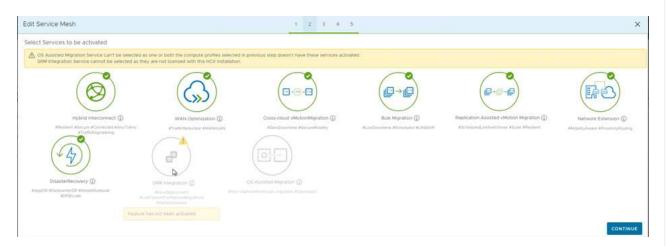


Part of this process involves deploying HCX appliances that will be automatically configured on both the source and target sites, creating a secure transport fabric.

5. Select the source and remote compute profiles and click Continue.



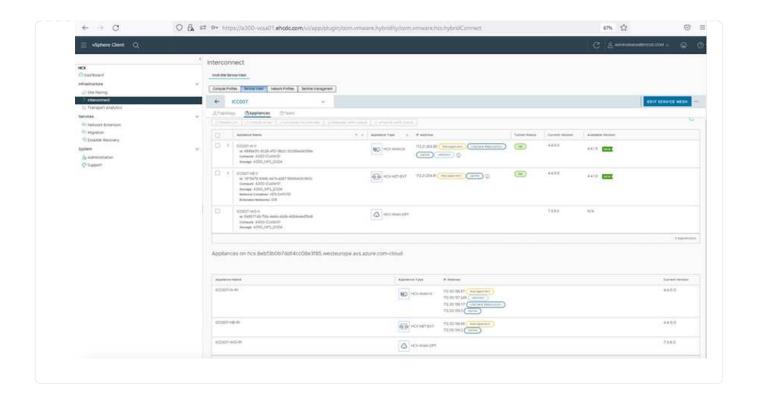
6. Select the service to be activated and click Continue.





An HCX Enterprise license is required for Replication Assisted vMotion Migration, SRM Integration, and OS Assisted Migration.

7. Create a name for the service mesh and click Finish to begin the creation process. The deployment should take approximately 30 minutes to complete. After the service mesh is configured, the virtual infrastructure and networking required to migrate the workload VMs has been created.



### Step 6: Migrating Workloads

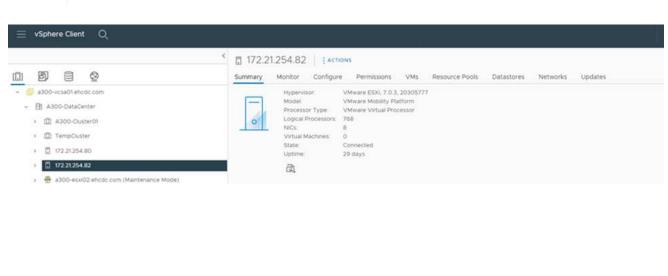
HCX provides bidirectional migration services between two or more distinct environments such as onpremises and VMC SDDCs. Application workloads can be migrated to and from HCX activated sites using a variety of migration technologies such as HCX bulk migration, HCX vMotion, HCX Cold migration, HCX Replication Assisted vMotion (available with HCX Enterprise edition), and HCX OS Assisted Migration (available with HCX Enterprise edition).

To learn more about available HCX migration technologies, see VMware HCX Migration Types

The HCX-IX appliance uses the Mobility Agent service to perform vMotion, Cold, and Replication Assisted vMotion (RAV) migrations.



The HCX-IX appliance adds the Mobility Agent service as a host object in the vCenter Server. The processor, memory, storage and networking resources displayed on this object do not represent actual consumption on the physical hypervisor hosting the IX appliance.



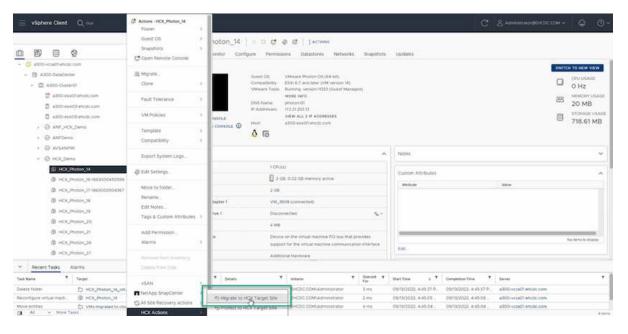
#### **VMware HCX vMotion**

This section describes the HCX vMotion mechanism. This migration technology uses the VMware vMotion protocol to migrate a VM to VMC SDDC. The vMotion migration option is used for migrating the VM state of a single VM at a time. There is no service interruption during this migration method.

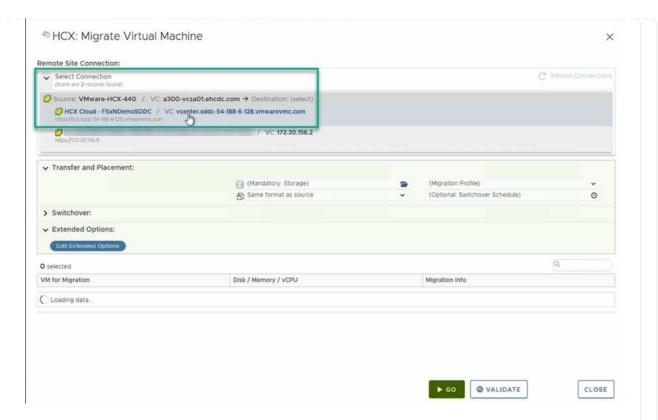


Network Extension should be in place (for the port group in which the VM is attached) in order to migrate the VM without the need to make an IP address change.

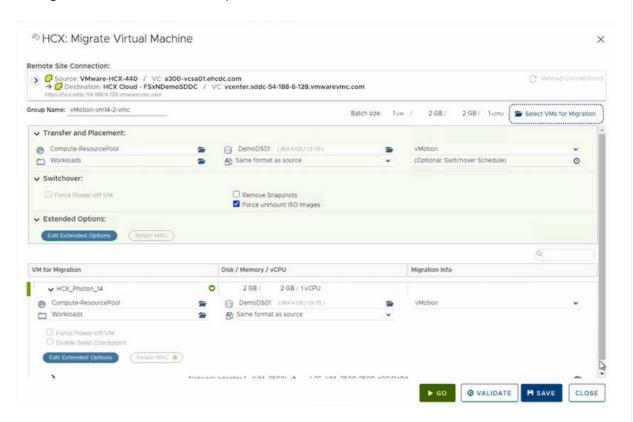
1. From the on-premises vSphere client, go to Inventory, right- click on the VM to be migrated, and select HCX Actions > Migrate to HCX Target Site.



2. In the Migrate Virtual Machine wizard, select the Remote Site Connection (target VMC SDDC).



3. Add a group name and under Transfer and Placement, update the mandatory fields (Cluster, Storage, and Destination Network), Click Validate.

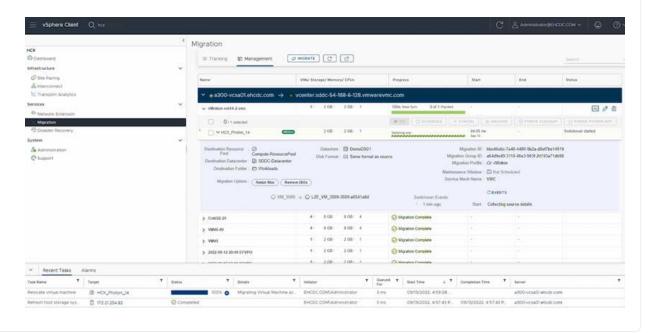


4. After the validation checks are complete, click Go to initiate the migration.



The vMotion transfer captures the VM active memory, its execution state, its IP address, and its MAC address. For more information about the requirements and limitations of HCX vMotion, see Understanding VMware HCX vMotion and Cold Migration.

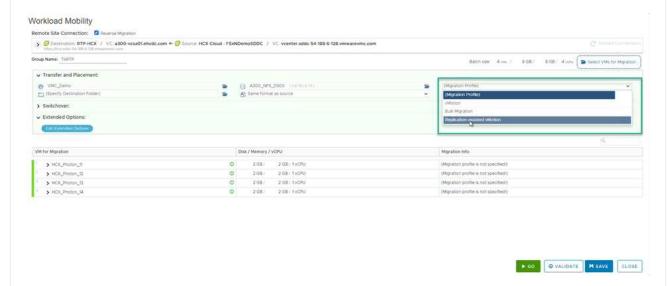
5. You can monitor the progress and completion of the vMotion from the HCX > Migration dashboard.



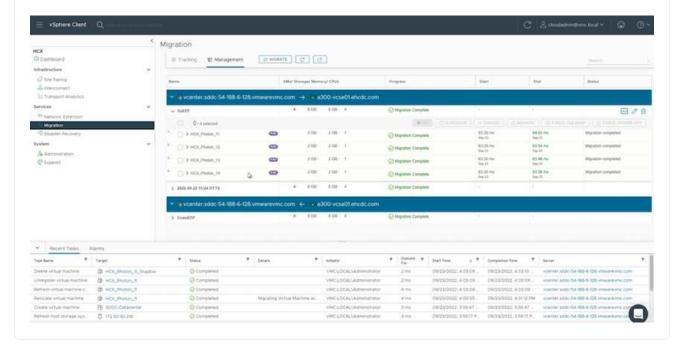
### **VMware Replication Assisted vMotion**

As you might have noticed from VMware documentation, VMware HCX Replication Assisted vMotion (RAV) combines the benefits of bulk migration and vMotion. Bulk migration uses vSphere Replication to migrate multiple VMs in parallel—the VM gets rebooted during switchover. HCX vMotion migrates with no downtime, but it is performed serially one VM at a time in a replication group. RAV replicates the VM in parallel and keeps it in sync until the switchover window. During the switchover process, it migrates one VM at a time with no downtime for the VM.

The following screenshot show the migration profile as Replication Assisted vMotion.



The duration of the replication might be longer compared to the vMotion of a small number of VMs. With RAV, only sync the deltas and include the memory contents. The following is a screenshot of the migration status—it shows how the start time of the migration is the same and the end time is different for each VM.



For additional information about the HCX migration options and on how to migrate workloads from onpremises to VMware Cloud on AWS using HCX, see the VMware HCX User Guide.



VMware HCX vMotion requires 100Mbps or higher throughput capability.



The target VMC FSx for ONTAP datastore must have sufficient space to accommodate the migration.

#### Conclusion

Whether you are targeting all-cloud or hybrid cloud and data residing on any type/vendor storage in on-premises, Amazon FSx for NetApp ONTAP along with HCX provide excellent options to deploy and migrate the workloads while reducing the TCO by making the data requirements seamless to the application layer. Whatever the use case, choose VMC along with FSx for ONTAP datastore for rapid realization of cloud benefits, consistent infrastructure, and operations across on-premises and multiple clouds, bidirectional portability of workloads, and enterprise-grade capacity and performance. It is the same familiar process and procedures used to connect the storage and migrate VMs using VMware vSphere replication, VMware vMotion or even NFC copy.

#### **Takeaways**

The key points of this document include:

- You can now use Amazon FSx ONTAP as a datastore with VMC SDDC.
- You can easily migrate data from any on-premises datacenter to VMC running with FSx for ONTAP datastore
- You can easily grow and shrink the FSx ONTAP datastore to meet the capacity and performance requirements during migration activity.

#### Where to find additional information

To learn more about the information described in this document, refer to the following website links:

VMware Cloud documentation

https://docs.vmware.com/en/VMware-Cloud-on-AWS/

Amazon FSx for NetApp ONTAP documentation

https://docs.aws.amazon.com/fsx/latest/ONTAPGuide

VMware HCX User Guide

 https://docs.vmware.com/en/VMware-HCX/4.4/hcx-user-guide/GUID-BFD7E194-CFE5-4259-B74B-991B26A51758.html

# Region Availability - Supplemental NFS datastore for VMC

Learn more about the Global Region support for AWS, VMC and FSx ONTAP.



NFS datastore will be available in regions where both services (VMC and FSx ONTAP) are available.

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# **NetApp Capabilities for Azure AVS**

Learn more about the capabilities that NetApp brings to the Azure VMware Solution (AVS) - from NetApp as a guest connected storage device or a supplemental NFS datastore to migrating workflows, extending/bursting to the cloud, backup/restore and disaster recovery.

Jump to the section for the desired content by selecting from the following options:

- · Configuring AVS in Azure
- NetApp Storage Options for AVS
- NetApp / VMware Cloud Solutions

# **Configuring AVS in Azure**

As with on-premises, planning a cloud based virtualization environment is critical for a successful production-ready environment for creating VMs and migration.

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# **NetApp Storage Options for AVS**

NetApp storage can be utilized in several ways - either as guess connected or as a supplemental NFS datastore - within Azure AVS.

Please visit Supported NetApp Storage Options for more information.

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# **Solution Use Cases**

With NetApp and VMware cloud solutions, many use cases are simple to deploy in Azure AVS. se cases are defined for each of the VMware defined cloud areas:

- Protect (includes both Disaster Recovery and Backup / Restore)
- Extend
- Migrate

Browse the NetApp solutions for Azure AVS

# Protecting Workloads on Azure / AVS

# Disaster Recovery with ANF and JetStream

Disaster recovery to cloud is a resilient and cost-effective way of protecting the workloads against site outages and data corruption events (for example, ransomware). Using the VMware VAIO framework, on-premises VMware workloads can be replicated to Azure Blob storage and recovered, enabling minimal or close to no data loss and near-zero

# RTO.

JetStream DR can be used to seamlessly recover the workloads replicated from on-premises to AVS and specifically to Azure NetApp Files. It enables cost-effective disaster recovery by using minimal resources at the DR site and cost-effective cloud storage. JetStream DR automates recovery to ANF datastores via Azure Blob Storage. JetStream DR recovers independent VMs or groups of related VMs into recovery site infrastructure according to network mapping and provides point-in-time recovery for ransomware protection.

This document provides an understanding of the JetStream DR principles of operations and its main components.

# Solution deployment overview

- 1. Install JetStream DR software in the on-premises data center.
  - a. Download the JetStream DR software bundle from Azure Marketplace (ZIP) and deploy the JetStream DR MSA (OVA) in the designated cluster.
  - b. Configure the cluster with the I/O filter package (install JetStream VIB).
  - c. Provision Azure Blob (Azure Storage Account) in the same region as the DR AVS cluster.
  - d. Deploy DRVA appliances and assign replication log volumes (VMDK from existing datastore or shared iSCSI storage).
  - e. Create protected domains (groups of related VMs) and assign DRVAs and Azure Blob Storage/ANF.
  - f. Start protection.
- 2. Install JetStream DR software in the Azure VMware Solution private cloud.
  - a. Use the Run command to install and configure JetStream DR.
  - b. Add the same Azure Blob container and discover domains using the Scan Domains option.
  - c. Deploy required DRVA appliances.
  - d. Create replication log volumes using available vSAN or ANF datastores.
  - e. Import protected domains and configure RocVA (recovery VA) to use ANF datastore for VM placements.
  - f. Select the appropriate failover option and start continuous rehydration for near-zero RTO domains or VMs.
- 3. During a disaster event, trigger failover to Azure NetApp Files datastores in the designated AVS DR site.
- 4. Invoke failback to the protected site after the protected site has been recovered. Before starting, make sure that the prerequisites are met as indicated in this link and also run the Bandwidth Testing Tool (BWT) provided by JetStream Software to evaluate the potential performance of Azure Blob storage and its replication bandwidth when used with JetStream DR software. After the pre-requisites, including connectivity, are in place, set up and subscribe to JetStream DR for AVS from the Azure Marketplace. After the software bundle is downloaded, proceed with the installation process described above.

When planning and starting protection for a large number of VMs (for example, 100+), use the Capacity Planning Tool (CPT) from the JetStream DR Automation Toolkit. Provide a list of VMs to be protected together with their RTO and recovery group preferences, and then run CPT.

CPT performs the following functions:

- · Combining VMs into protection domains according to their RTO.
- Defining the optimal number of DRVAs and their resources.
- · Estimating required replication bandwidth.
- Identifying replication log volume characteristics (capacity, bandwidth, and so on).
- Estimating required object storage capacity, and more.



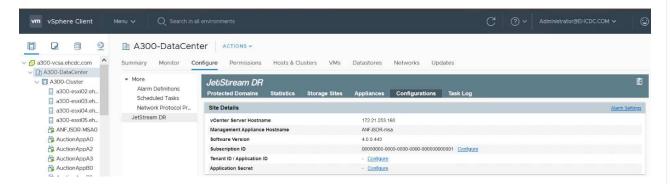
The number and content of domains prescribed depend upon various VM characteristics such as average IOPS, total capacity, priority (which defines failover order), RTO, and others.

#### Install JetStream DR in On-Premises Datacenter

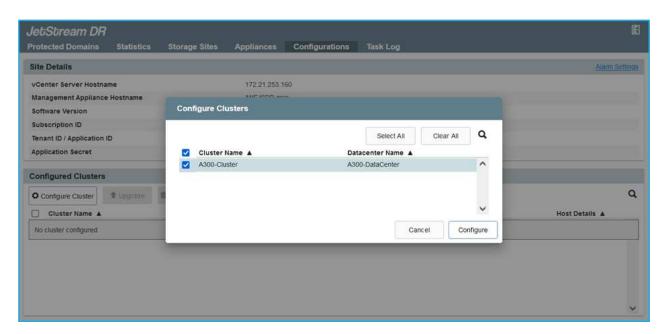
JetStream DR software consists of three major components: JetStream DR Management Server Virtual Appliance (MSA), DR Virtual Appliance (DRVA), and host components (I/O Filter packages). MSA is used to install and configure host components on the compute cluster and then to administer JetStream DR software. The following list provides a high-level description of the installation process:

### How to install JetStream DR for on-premises

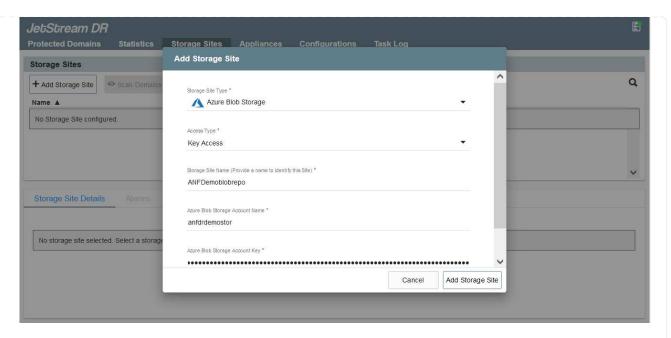
- 1. Check prerequisites.
- 2. Run the Capacity Planning Tool for resource and configuration recommendations (optional but recommended for proof-of-concept trials).
- 3. Deploy the JetStream DR MSA to a vSphere host in the designated cluster.
- 4. Launch the MSA using its DNS name in a browser.
- 5. Register the vCenter server with the MSA.To perform the installation, complete the following detailed steps:
- 6. After JetStream DR MSA has been deployed and the vCenter Server has been registered, access the JetStream DR plug-in using the vSphere Web Client. This can be done by navigating to Datacenter > Configure > JetStream DR.



7. From the JetStream DR interface, select the appropriate cluster.



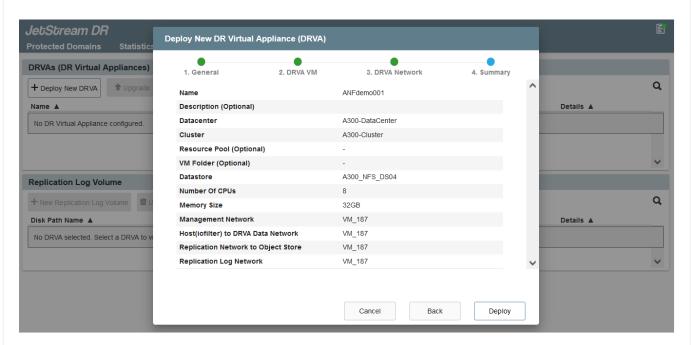
8. Configure the cluster with the I/O filter package.



- 9. Add Azure Blob Storage located at the recovery site.
- 10. Deploy a DR Virtual Appliance (DRVA) from the Appliances tab.

DRVAs can be automatically created by CPT, but for POC trials we recommend configuring and running the DR cycle manually (start protection > failover > failback).

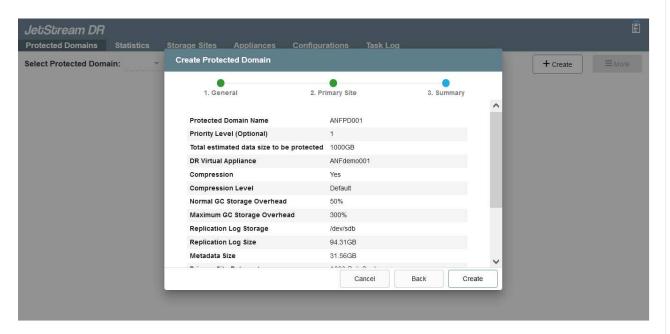
The JetStream DRVA is a virtual appliance that facilitates key functions in the data replication process. A protected cluster must contain at least one DRVA, and typically one DRVA is configured per host. Each DRVA can manage multiple protected domains.



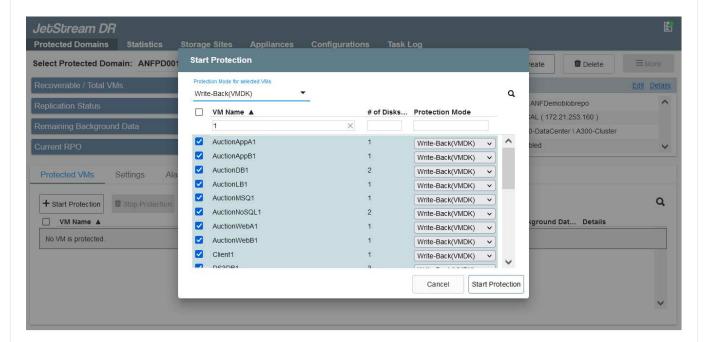
In this example, four DRVA's were created for 80 virtual machines.

- Create replication log volumes for each DRVA using VMDK from the datastores available or independent shared iSCSI storage pools.
- 2. From the Protected Domains tab, create the required number of protected domains using information

about the Azure Blob Storage site, DRVA instance, and replication log. A protected domain defines a specific VM or set of VMs within the cluster that are protected together and assigned a priority order for failover/failback operations.



- 3. Select VMs you want to protect and start VM protection of the protected domain. This begins data replication to the designated Blob Store.
  - (i) Verify that the same protection mode is used for all VMs in a protected domain.
  - Write- Back(VMDK) mode can offer higher performance.



Verify that replication log volumes are placed on high performance storage.



Failover run books can be configured to group the VMs (called Recovery Group), set boot order sequence, and modify the CPU/memory settings along with IP configurations.

### Install JetStream DR for AVS in an Azure VMware Solution private cloud using the Run command

A best practice for a recovery site (AVS) is to create a three-node pilot-light cluster in advance. This allows the recovery site infrastructure to be preconfigured, including the following items:

- Destination networking segments, firewalls, services like DHCP and DNS, and so on.
- · Installation of JetStream DR for AVS
- Configuration of ANF volumes as datastores, and moreJetStream DR supports near-zero RTO mode for mission- critical domains. For these domains, destination storage should be preinstalled. ANF is a recommended storage type in this case.



Network configuration including segment creation should be configured on the AVS cluster to match on-premises requirements.

Depending on the SLA and RTO requirements, continuous failover or regular (standard) failover mode can be used. For near-zero RTO, continuous rehydration should be started at the recovery site.

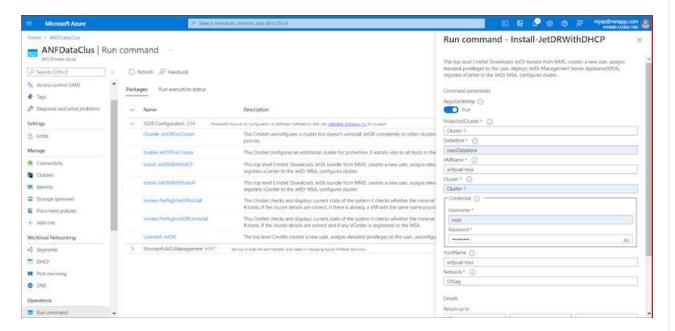
To install JetStream DR for AVS on an Azure VMware Solution private cloud, complete the following steps:

1. From the Azure portal, go to the Azure VMware solution, select the private cloud, and select Run command > Packages > JSDR.Configuration.



The default CloudAdmin user in Azure VMware Solution doesn't have sufficient privileges to install JetStream DR for AVS. Azure VMware Solution enables simplified and automated installation of JetStream DR by invoking the Azure VMware Solution Run command for JetStream DR.

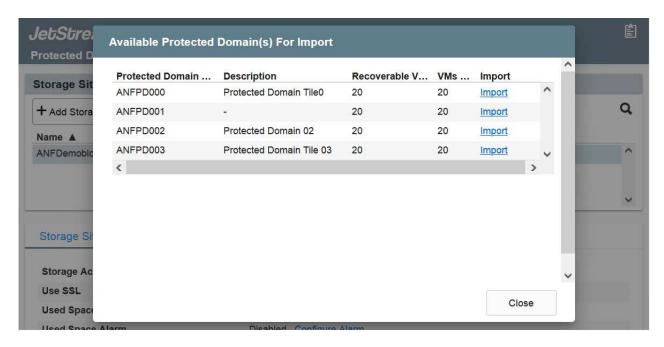
The following screenshot shows installation using a DHCP-based IP address.



2. After JetStream DR for AVS installation is complete, refresh the browser. To access the JetStream DR UI, go to SDDC Datacenter > Configure > JetStream DR.



3. From the JetStream DR interface, add the Azure Blob Storage account that was used to protect the on-premises cluster as a storage site and then run the Scan Domains option.

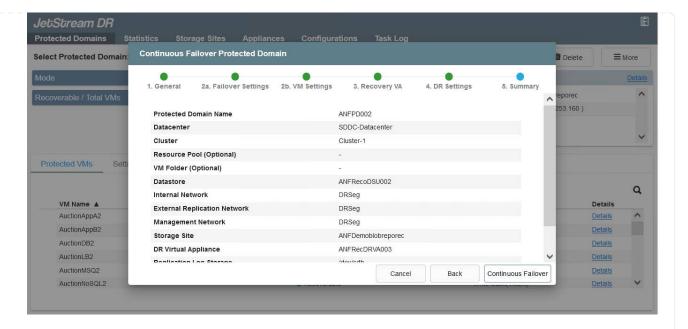


4. After the protected domains are imported, deploy DRVA appliances. In this example, continuous rehydration is started manually from the recovery site using the JetStream DR UI.



These steps can also be automated using CPT created plans.

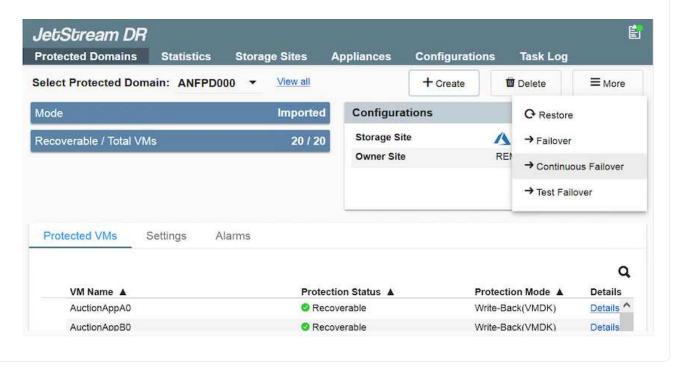
- 5. Create replication log volumes using available vSAN or ANF datastores.
- 6. Import the protected domains and configure the Recovery VA to use the ANF datastore for VM placements.





Make sure that DHCP is enabled on the selected segment and enough IPs are available. Dynamic IPs are temporarily used while domains are recovering. Each recovering VM (including continuous rehydration) requires an individual dynamic IP. After recovery is complete, the IP is released and can be reused.

7. Select the appropriate failover option (continuous failover or failover). In this example, continuous rehydration (continuous failover) is selected.



Performing Failover / Failback

#### How to perform a Failover / Failback

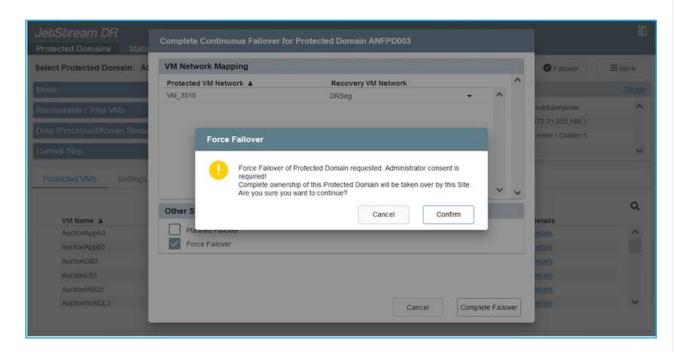
1. After a disaster occurs in the protected cluster of the on-premises environment (partial or full failure), trigger the failover.

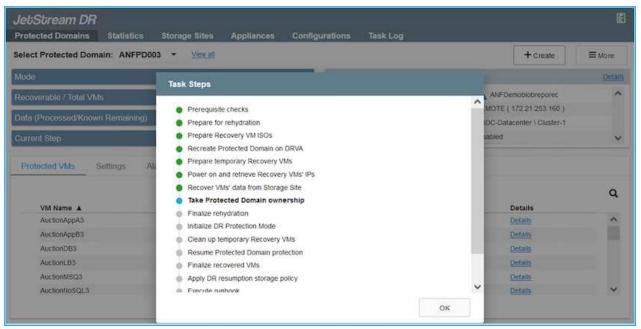


CPT can be used to execute the failover plan to recover the VMs from Azure Blob Storage into the AVS cluster recovery site.



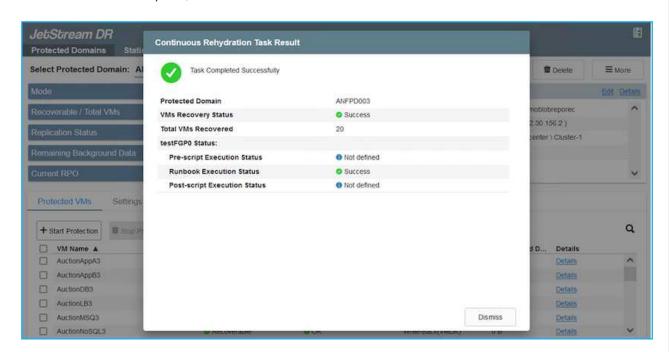
After failover (for continuous or standard rehydration) when the protected VMs have been started in AVS, protection is automatically resumed and JetStream DR continues to replicate their data into the appropriate/original containers in Azure Blob Storage.





The task bar shows progress of failover activities.

2. When the task is complete, access the recovered VMs and business continues as normal.



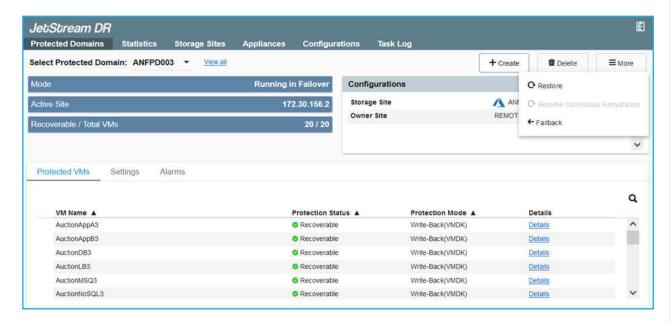
After the primary site is up and running again, failback can be performed. VM protection is resumed and data consistency should be checked.

3. Restore the on-premises environment. Depending upon the type of disaster incident, it might be necessary to restore and/or verify the configuration of the protected cluster. If necessary, JetStream DR software might need to be reinstalled.



Note: The recovery\_utility\_prepare\_failback script provided in the Automation Toolkit can be used to help clean the original protected site of any obsolete VMs, domain information, and so on.

4. Access the restored on-premises environment, go to the Jetstream DR UI, and select the appropriate protected domain. After the protected site is ready for failback, select the Failback option in the UI.





The CPT generated failback plan can also be used to initiate the return of the VMs and their data from the object store back to the original VMware environment.



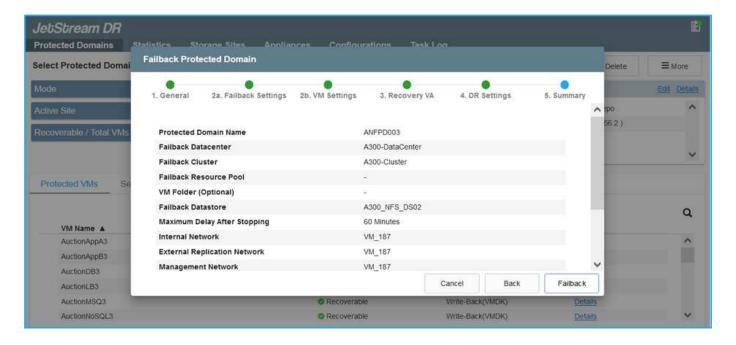
Specify the maximum delay after pausing VMs in the recovery site and restarting in the protected site. This time includes completing replication after stopping failover VMs, the time to clean recovery site, and the time to recreate VMs in protected site. The NetApp recommended value is 10 minutes.

Complete the failback process, and then confirm the resumption of VM protection and data consistency.

#### Ransomeware Recovery

Recovering from ransomware can be a daunting task. Specifically, it can be hard for IT organizations to determine the safe point of return and, once determined, how to ensure that recovered workloads are safeguarded from the attacks reoccurring (from sleeping malware or through vulnerable applications).

JetStream DR for AVS together with Azure NetApp Files datastores can address these concerns by allowing organizations to recover from available points in time, so that workloads are recovered to a functional, isolated network if required. Recovery allows applications to function and communicate with each other while not exposing them to north- south traffic, thereby giving security teams a safe place to perform forensics and other necessary remediation.



# Disaster Recovery with CVO and AVS (guest-connected storage)

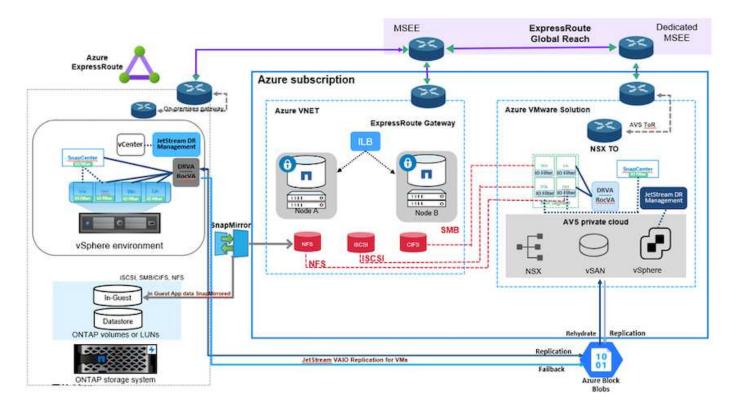
Disaster recovery to cloud is a resilient and cost-effective way of protecting workloads against site outages and data corruption events such as ransomware. With NetApp SnapMirror, on-premises VMware workloads that use guest-connected storage can be replicated to NetApp Cloud Volumes ONTAP running in Azure.

#### Overview

Authors: Ravi BCB and Niyaz Mohamed, NetApp

This covers application data; however, what about the actual VMs themselves. Disaster recovery should cover all dependent components, including virtual machines, VMDKs, application data, and more. To accomplish this, SnapMirror along with Jetstream can be used to seamlessly recover workloads replicated from on-premises to Cloud Volumes ONTAP while using vSAN storage for VM VMDKs.

This document provides a step-by-step approach for setting up and performing disaster recovery that uses NetApp SnapMirror, JetStream, and the Azure VMware Solution (AVS).



# **Assumptions**

This document focuses on in-guest storage for application data (also known as guest connected), and we assume that the on-premises environment is using SnapCenter for application-consistent backups.



This document applies to any third-party backup or recovery solution. Depending on the solution used in the environment, follow best practices to create backup policies that meet organizational SLAs.

For connectivity between the on-premises environment and the Azure virtual network, use the express route global reach or a virtual WAN with a VPN gateway. Segments should be created based on the on-premises vLAN design.



There are multiple options for connecting on-premises datacenters to Azure, which prevents us from outlining a specific workflow in this document. Refer to the Azure documentation for the appropriate on-premises-to-Azure connectivity method.

#### **Deploying the DR Solution**

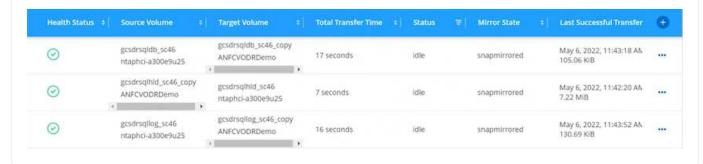
# **Solution Deployment Overview**

- 1. Make sure that application data is backed up using SnapCenter with the necessary RPO requirements.
- 2. Provision Cloud Volumes ONTAP with the correct instance size using Cloud manager within the appropriate subscription and virtual network.
  - a. Configure SnapMirror for the relevant application volumes.
  - b. Update the backup policies in SnapCenter to trigger SnapMirror updates after the scheduled jobs.
- 3. Install the JetStream DR software in the on-premises data center and start protection for virtual machines.
- 4. Install JetStream DR software in the Azure VMware Solution private cloud.
- 5. During a disaster event, break the SnapMirror relationship using Cloud Manager and trigger failover of virtual machines to Azure NetApp Files or to vSAN datastores in the designated AVS DR site.
  - a. Reconnect the ISCSI LUNs and NFS mounts for the application VMs.
- Invoke failback to the protected site by reverse resyncing SnapMirror after the primary site has been recovered.

# **Deployment Details**

# Configure CVO on Azure and replicate volumes to CVO

The first step is to configure Cloud Volumes ONTAP on Azure (Link) and replicate the desired volumes to Cloud Volumes ONTAP with the desired frequencies and snapshot retentions.



### Configure AVS hosts and CVO data access

Two important factors to consider when deploying the SDDC are the size of the SDDC cluster in the Azure VMware solution and how long to keep the SDDC in service. These two key considerations for a disaster recovery solution help reduce the overall operational costs. The SDDC can be as small as three hosts, all the way up to a multi-host cluster in a full-scale deployment.

The decision to deploy an AVS cluster is primarily based on the RPO/RTO requirements. With the Azure VMware solution, the SDDC can be provisioned just in time in preparation for either testing or an actual disaster event. An SDDC deployed just in time saves on ESXi host costs when you are not dealing with a disaster. However, this form of deployment affects the RTO by a few of hours while SDDC is being provisioned.

The most common deployed option is to have SDDC running in an always-on, pilot-light mode of operation. This option provides a small footprint of three hosts that are always available, and it also speeds up recovery operations by providing a running baseline for simulation activities and compliance checks, thus avoiding the risk of operational drift between the production and DR sites. The pilot-light cluster can be scaled up quickly to the desired level when needed to handle an actual DR event.

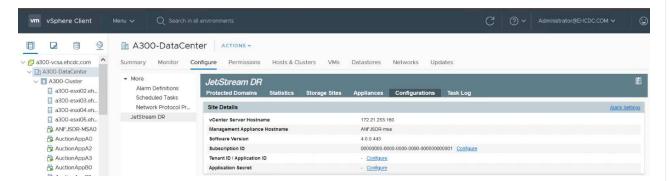
To configure AVS SDDC (be it on-demand or in pilot-light mode), see Deploy and configure the Virtualization Environment on Azure. As a prerequisite, verify that the guest VMs residing on the AVS hosts are able to consume data from Cloud Volumes ONTAP after connectivity has been established.

After Cloud Volumes ONTAP and AVS have been configured properly, begin configuring Jetstream to automate the recovery of on-premises workloads to AVS (VMs with application VMDKs and VMs with inguest storage) by using the VAIO mechanism and by leveraging SnapMirror for application volumes copies to Cloud Volumes ONTAP.

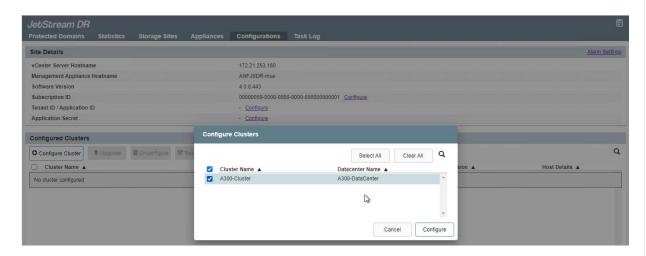
#### Install JetStream DR in on-premises datacenter

JetStream DR software consists of three major components: the JetStream DR Management Server Virtual Appliance (MSA), the DR Virtual Appliance (DRVA), and host components (I/O filter packages). The MSA is used to install and configure host components on the compute cluster and then to administer JetStream DR software. The installation process is as follows:

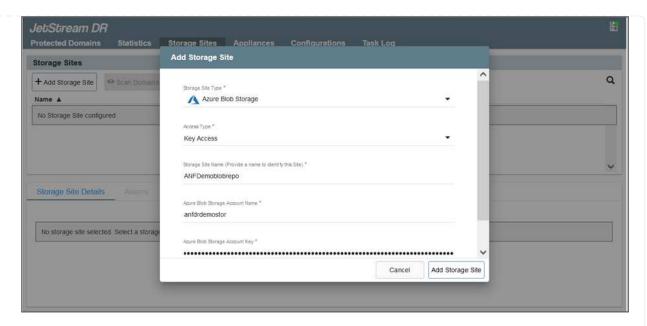
- 1. Check the prerequisites.
- 2. Run the Capacity Planning Tool for resource and configuration recommendations.
- 3. Deploy the JetStream DR MSA to each vSphere host in the designated cluster.
- 4. Launch the MSA using its DNS name in a browser.
- 5. Register the vCenter server with the MSA.
- After JetStream DR MSA has been deployed and the vCenter Server has been registered, navigate to the JetStream DR plug-in with the vSphere Web Client. This can be done by navigating to Datacenter > Configure > JetStream DR.



- 7. From the JetStream DR interface, complete the following tasks:
  - a. Configure the cluster with the I/O filter package.



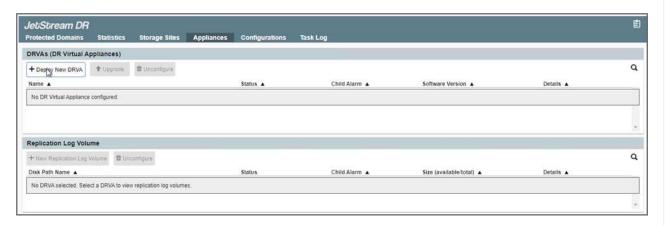
b. Add the Azure Blob storage located at the recovery site.

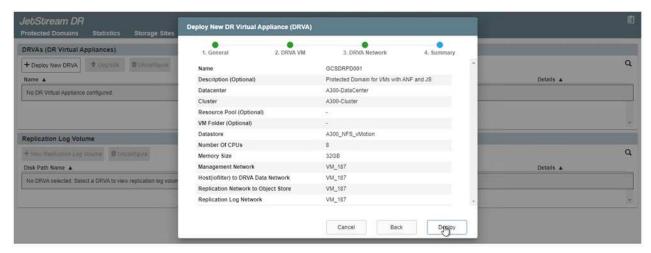


8. Deploy the required number of DR Virtual Appliances (DRVAs) from the Appliances tab.



Use the capacity planning tool to estimate the number of DRVAs required.

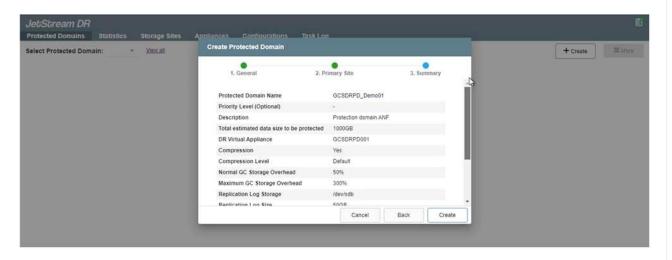


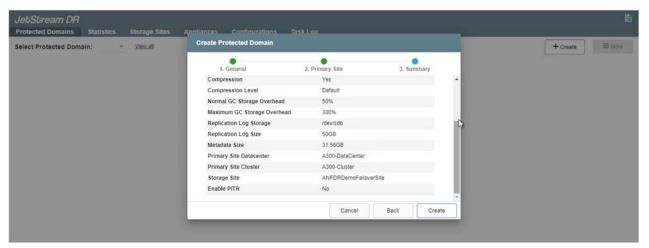


9. Create replication log volumes for each DRVA using the VMDK from the datastores available or the independent shared iSCSI storage pool.



10. From the Protected Domains tab, create the required number of protected domains using information about the Azure Blob Storage site, the DRVA instance, and the replication log. A protected domain defines a specific VM or set of application VMs within the cluster that are protected together and assigned a priority order for failover/failback operations.





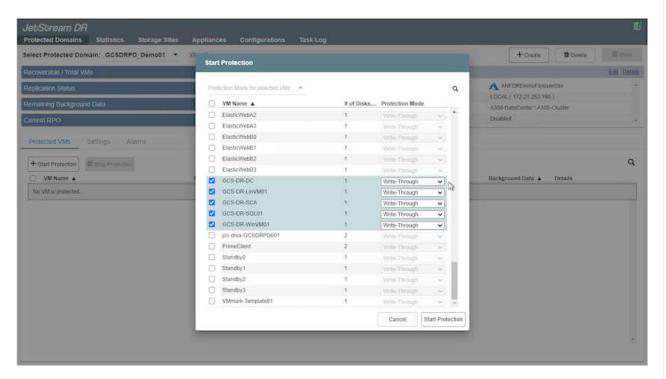
11. Select the VMs to be protected and group the VMs into applications groups based on dependency. Application definitions allow you to group sets of VMs into logical groups that contain their boot orders, boot delays, and optional application validations that can be executed upon recovery.



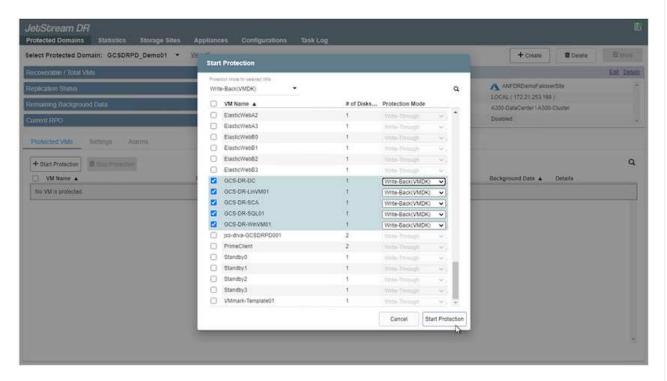
Make sure that the same protection mode is used for all VMs in a protected domain.



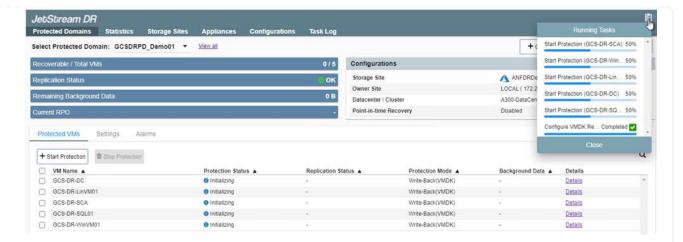
Write-Back(VMDK) mode offers higher performance.



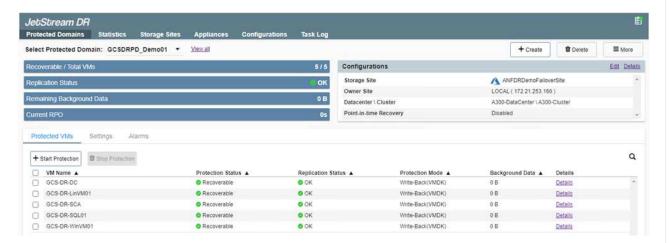
12. Make sure that replication log volumes are placed on high- performance storage.



13. After you are done, click Start Protection for the protected domain. This starts data replication for the selected VMs to the designated Blob store.



14. After replication is completed, the VM protection status is marked as Recoverable.





Failover runbooks can be configured to group the VMs (called a recovery group), set the boot order sequence, and modify the CPU/memory settings along with the IP configurations.

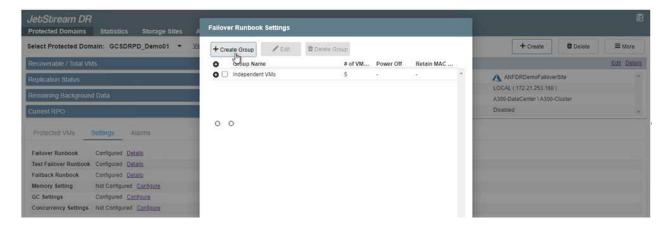
15. Click Settings and then click the runbook Configure link to configure the runbook group.



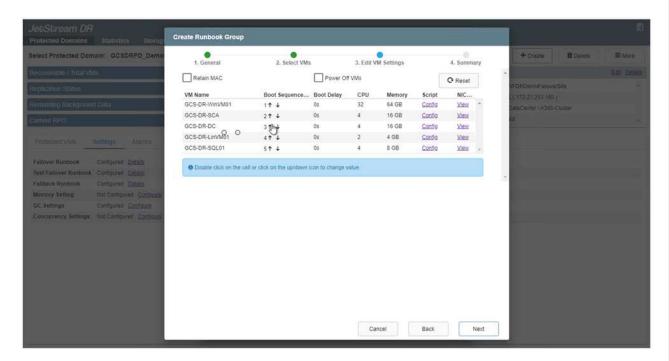
16. Click the Create Group button to begin creating a new runbook group.



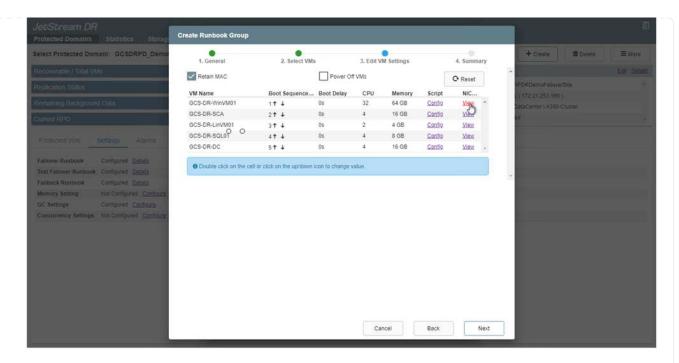
If needed, in the lower portion of the screen, apply custom pre-scripts and post-scripts to automatically run prior to and following operation of the runbook group. Make sure that the Runbook scripts are residing on the management server.



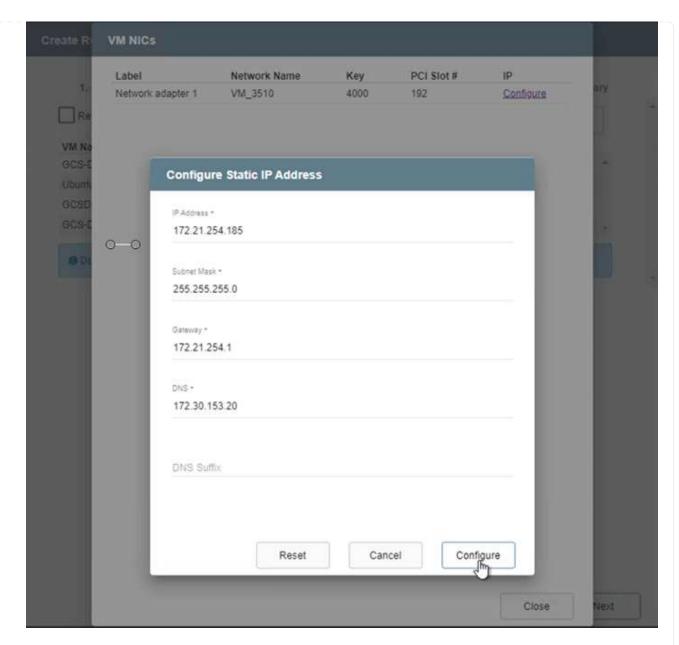
17. Edit the VM settings as required. Specify the parameters for recovering the VMs, including the boot sequence, the boot delay (specified in seconds), the number of CPUs, and the amount of memory to allocate. Change the boot sequence of the VMs by clicking the up or down arrows. Options are also provided to Retain MAC.

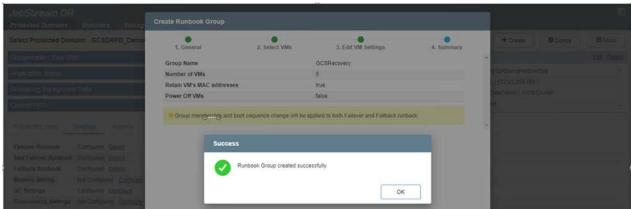


18. Static IP addresses can be manually configured for the individual VMs of the group. Click the NIC View link of a VM to manually configure its IP address settings.



19. Click the Configure button to save NIC settings for the respective VMs.





The status of both the failover and failback runbooks is now listed as Configured. Failover and failback runbook groups are created in pairs using the same initial group of VMs and settings. If necessary, the settings of any runbook group can be individually customized by clicking its respective Details link and making changes.

A best practice for a recovery site (AVS) is to create a three-node pilot-light cluster in advance. This allows the recovery site infrastructure to be preconfigured, including the following:

- Destination networking segments, firewalls, services like DHCP and DNS, and so on
- Installation of JetStream DR for AVS
- Configuration of ANF volumes as datastores and more

JetStream DR supports a near-zero RTO mode for mission-critical domains. For these domains, destination storage should be preinstalled. ANF is a recommended storage type in this case.



Network configuration including segment creation should be configured on the AVS cluster to match on-premises requirements.



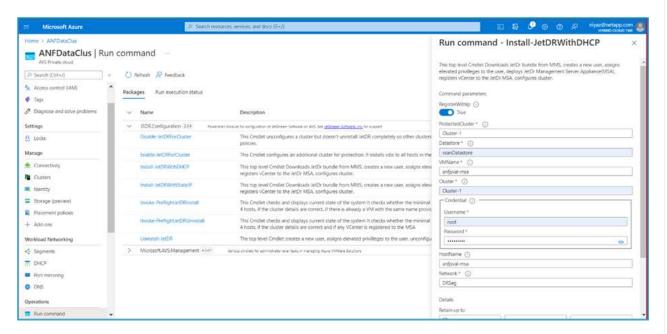
Depending on the SLA and RTO requirements, you can use continuous failover or regular (standard) failover mode. For near-zero RTO, you should start continuous rehydration at the recovery site.

To install JetStream DR for AVS on an Azure VMware Solution private cloud, use the Run command.
 From the Azure portal, go to Azure VMware solution, select the private cloud, and select Run command > Packages > JSDR.Configuration.

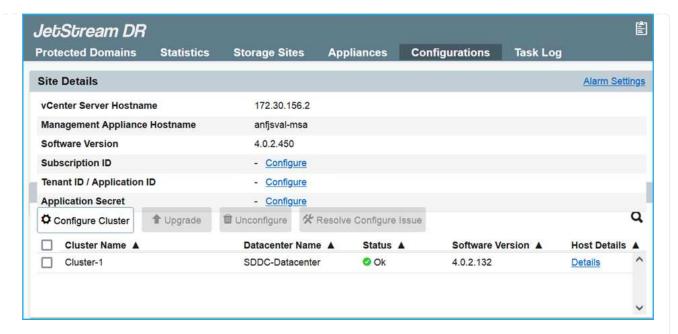


The default CloudAdmin user of the Azure VMware Solution doesn't have sufficient privileges to install JetStream DR for AVS. The Azure VMware Solution enables simplified and automated installation of JetStream DR by invoking the Azure VMware Solution Run command for JetStream DR.

The following screenshot shows installation using a DHCP-based IP address.



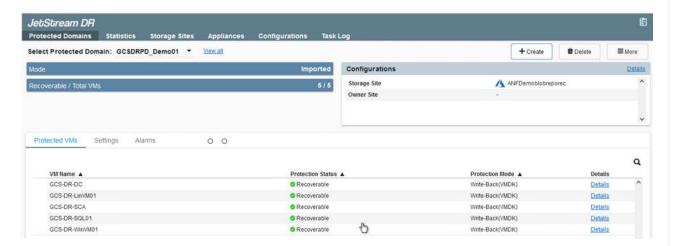
2. After JetStream DR for AVS installation is complete, refresh the browser. To access the JetStream DR UI, go to SDDC Datacenter > Configure > JetStream DR.



- 3. From the JetStream DR interface, complete the following tasks:
  - a. Add the Azure Blob Storage account that was used to protect the on-premises cluster as a storage site and then run the Scan Domains option.
  - b. In the pop-up dialog window that appears, select the protected domain to import and then click its Import link.



4. The domain is imported for recovery. Go to the Protected Domains tab and verify that the intended domain has been selected or choose the desired one from the Select Protected Domain menu. A list of the recoverable VMs in the protected domain is displayed.

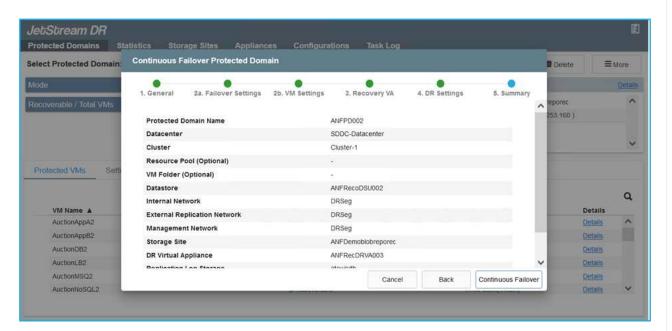


5. After the protected domains are imported, deploy DRVA appliances.



These steps can also be automated using CPT- created plans.

- 6. Create replication log volumes using available vSAN or ANF datastores.
- Import the protected domains and configure the recovery VA to use an ANF datastore for VM placements.



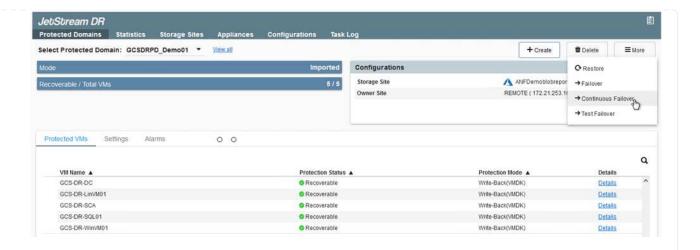


Make sure that DHCP is enabled on the selected segment and that enough IPs are available. Dynamic IPs are temporarily used while domains are recovering. Each recovering VM (including continuous rehydration) requires an individual dynamic IP. After recovery is complete, the IP is released and can be reused.

8. Select the appropriate failover option (continuous failover or failover). In this example, continuous rehydration (continuous failover) is selected.



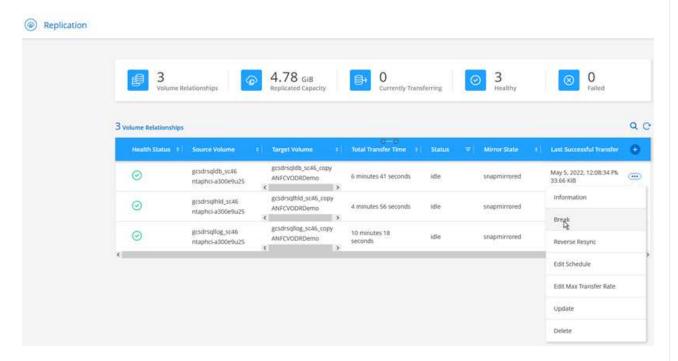
Although Continuous Failover and Failover modes differ on when configuration is performed, both failover modes are configured using the same steps. Failover steps are configured and performed together in response to a disaster event. Continuous failover can be configured at any time and then allowed to run in the background during normal system operation. After a disaster event has occurred, continuous failover is completed to immediately transfer ownership of the protected VMs to the recovery site (near-zero RTO).

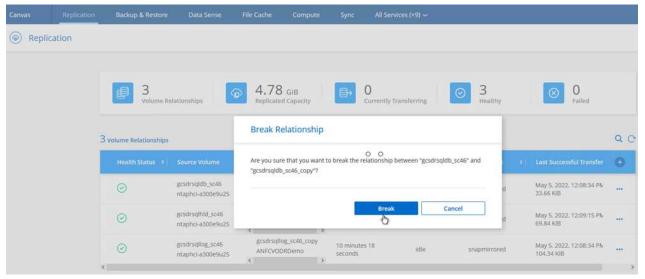


The continuous failover process begins, and its progress can be monitored from the UI. Clicking the blue icon in the Current Step section exposes a pop-up window showing details of the current step of the failover process.

#### Failover and Failback

1. After a disaster occurs in the protected cluster of the on-premises environment (partial or complete failure), you can trigger the failover for VMs using Jetstream after breaking the SnapMirror relationship for the respective application volumes.

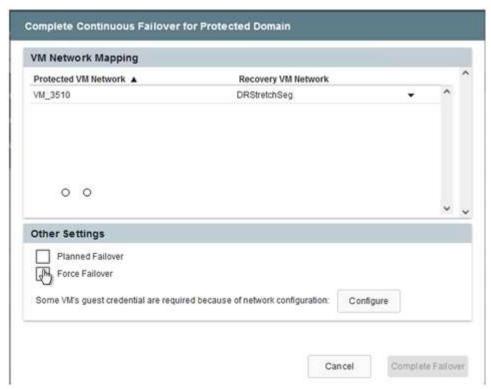




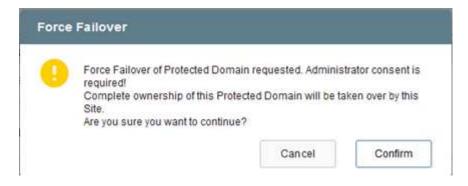
- (i)
- This step can easily be automated to facilitate the recovery process.
- 2. Access the Jetstream UI on AVS SDDC (destination side) and trigger the failover option to complete failover. The task bar shows progress for failover activities.

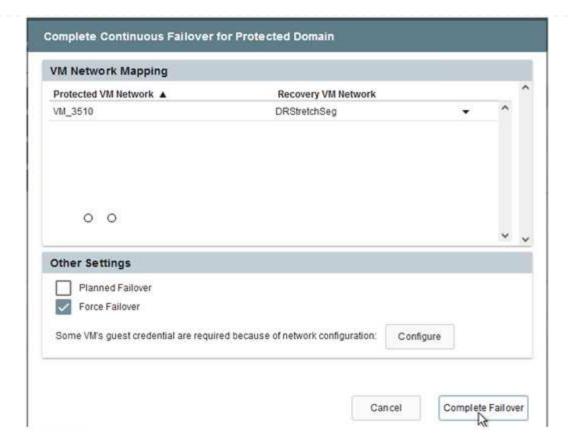
In the dialog window that appears when completing failover, the failover task can be specified as planned or assumed to be forced.





Forced failover assumes the primary site is no longer accessible and ownership of the protected domain should be directly assumed by the recovery site.





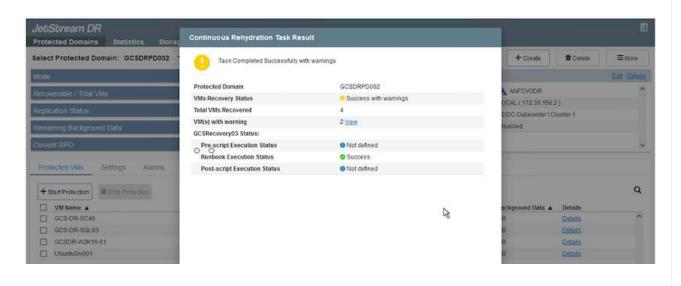
3. After continuous failover is complete, a message appears confirming completion of the task. When the task is complete, access the recovered VMs to configure ISCSI or NFS sessions.



The failover mode changes to Running in Failover and the VM status is Recoverable. All the VMs of the protected domain are now running at the recovery site in the state specified by the failover runbook settings.



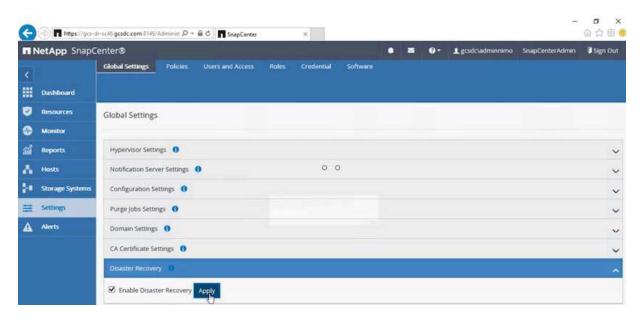
To verify the failover configuration and infrastructure, JetStream DR can be operated in test mode (Test Failover option) to observe the recovery of virtual machines and their data from the object store into a test recovery environment. When a failover procedure is executed in test mode, its operation resembles an actual failover process.



- 4. After the virtual machines are recovered, use storage disaster recovery for in-guest storage. To demonstrate this process, SQL server is used in this example.
- 5. Log into the recovered SnapCenter VM on AVS SDDC and enable DR mode.
  - a. Access the SnapCenter UI using the browserN.



- b. In the Settings page, navigate to Settings > Global Settings > Disaster Recovery.
- c. Select Enable Disaster Recovery.
- d. Click Apply.

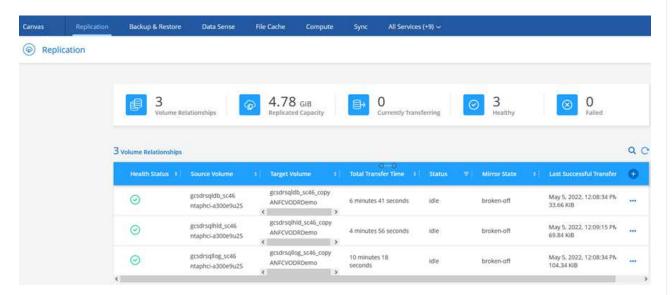


e. Verify whether the DR job is enabled by clicking Monitor > Jobs.

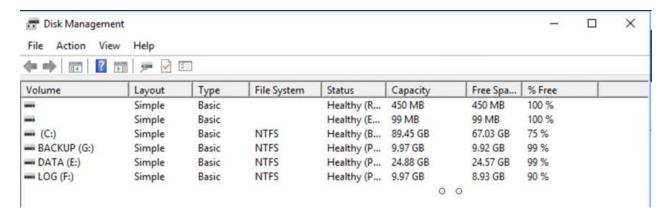


NetApp SnapCenter 4.6 or later should be used for storage disaster recovery. For previous versions, application-consistent snapshots (replicated using SnapMirror) should be used and manual recovery should be executed in case previous backups must be recovered in the disaster recovery site.

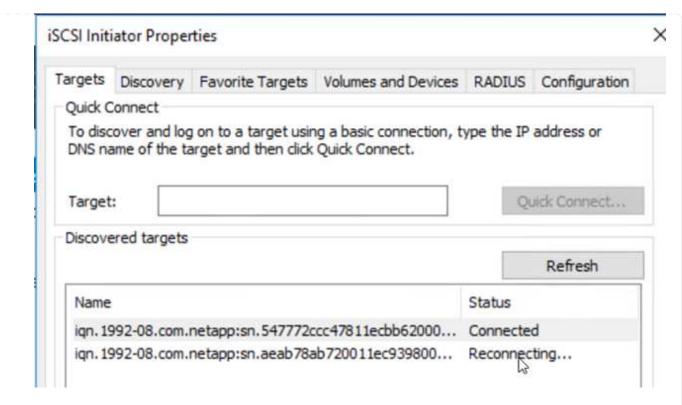
6. Make sure that the SnapMirror relationship is broken.



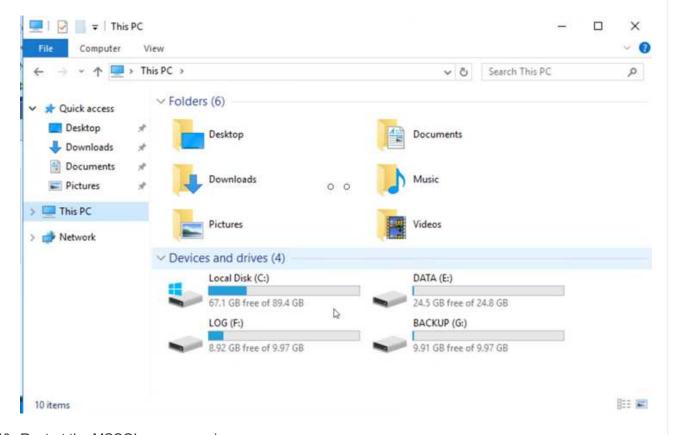
7. Attach the LUN from Cloud Volumes ONTAP to the recovered SQL guest VM with same drive letters.



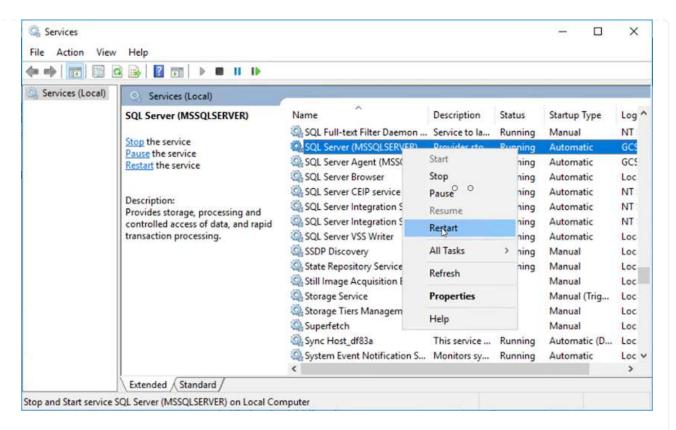
8. Open iSCSI Initiator, clear the previous disconnected session and add the new target along with multipath for the replicated Cloud Volumes ONTAP volumes.



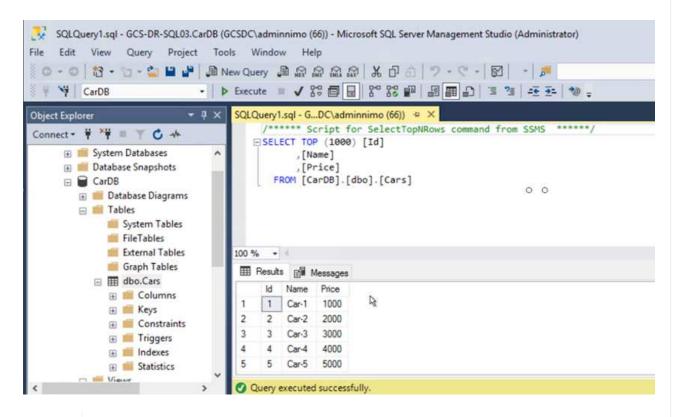
9. Make sure that all the disks are connected using the same drive letters that were used prior to DR.



10. Restart the MSSQL server service.



11. Make sure that the SQL resources are back online.



In the case of NFS, attach the volumes using the mount command and update the /etc/fstab entries.

At this point, operations can be run and business continues normally.

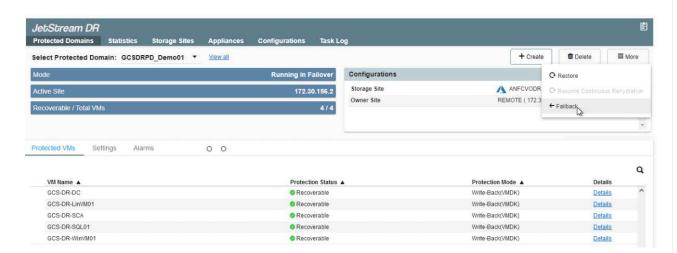


On the NSX-T end, a separate dedicated tier-1 gateway can be created for simulating failover scenarios. This ensures that all workloads can communicate with each other but that no traffic can route in or out of the environment, so that any triage, containment, or hardening tasks can be performed without risk of cross-contamination. This operation is outside of the scope of this document, but it can easily be achieved for simulating isolation.

After the primary site is up and running again, you can perform failback. VM protection is resumed by Jetstream and the SnapMirror relationship must be reversed.

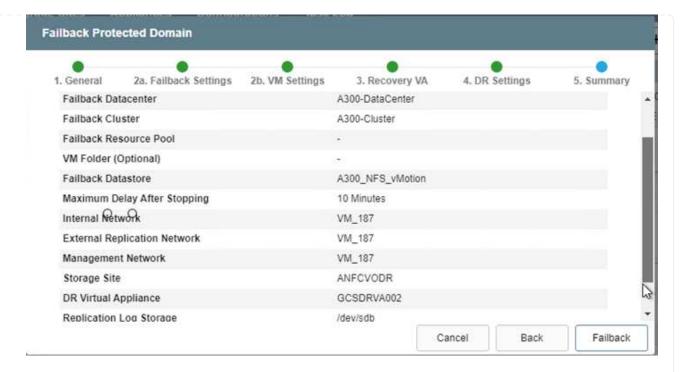
- 1. Restore the on-premises environment. Depending on the type of disaster incident, it might be necessary to restore and/or verify the configuration of the protected cluster. If necessary, JetStream DR software might need to be reinstalled.
- 2. Access the restored on-premises environment, go to the Jetstream DR UI, and select the appropriate protected domain. After the protected site is ready for failback, select the Failback option in the UI.

The CPT-generated failback plan can also be used to initiate the return of the VMs and their data from the object store back to the original VMware environment.

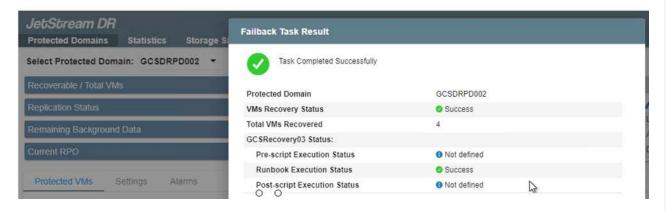




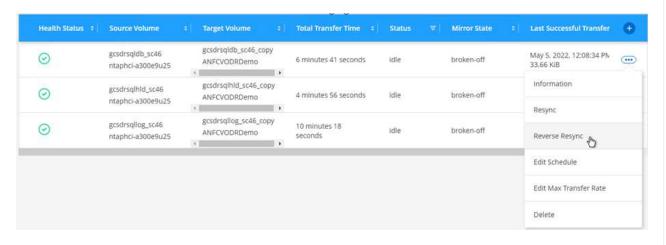
Specify the maximum delay after pausing the VMs in the recovery site and restarting them in the protected site. The time need to complete this process includes the completion of replication after stopping failover VMs, the time needed to clean the recovery site, and the time needed to recreate VMs in the protected site. NetApp recommends 10 minutes.

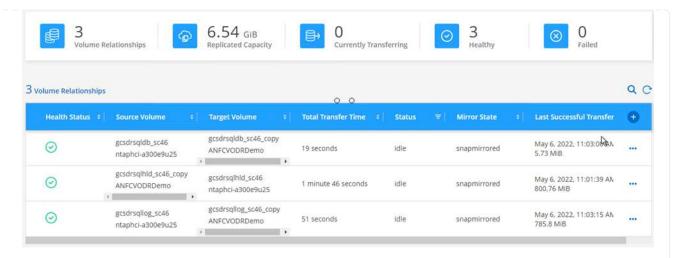


3. Complete the failback process and then confirm the resumption of VM protection and data consistency.

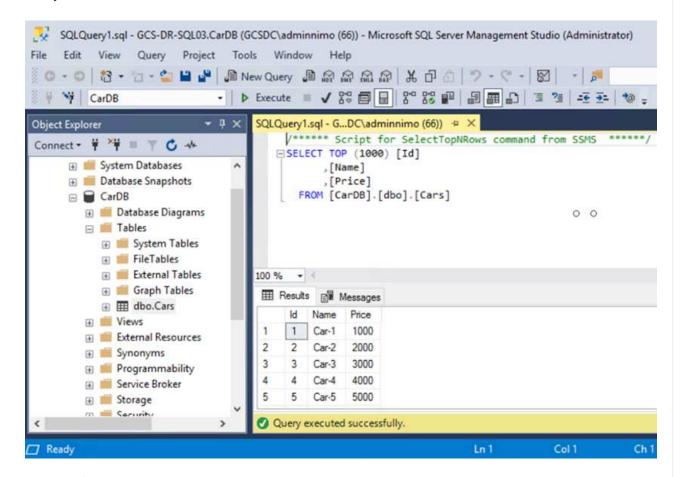


4. After the VMs are recovered, disconnect the secondary storage from the host and connect to the primary storage.





- Restart the MSSQL server service.
- 6. Verify that the SQL resources are back online.



- <u>(i</u>
- To failback to the primary storage, make sure that the relationship direction remains the same as it was before the failover by performing a reverse resync operation.
- To retain the roles of primary and secondary storage after the reverse resync operation, perform the reverse resync operation again.

This process is applicable to other applications like Oracle, similar database flavors, and any other applications using guest-connected storage.

As always, test the steps involved for recovering the critical workloads before porting them into production.

#### Benefits of this solution

- · Uses the efficient and resilient replication of SnapMirror.
- Recovers to any available points in time with ONTAP snapshot retention.
- Full automation is available for all required steps to recover hundreds to thousands of VMs, from the storage, compute, network, and application validation steps.
- SnapCenter uses cloning mechanisms that do not change the replicated volume.
  - This avoids the risk of data corruption for volumes and snapshots.
  - · Avoids replication interruptions during DR test workflows.
  - Leverages the DR data for workflows beyond DR, such as dev/test, security testing, patch and upgrade testing, and remediation testing.
- CPU and RAM optimization can help lower cloud costs by enabling recovery to smaller compute clusters.

# TR-4955: Disaster Recovery with Azure NetApp Files (ANF) and Azure VMware Solution (AVS)

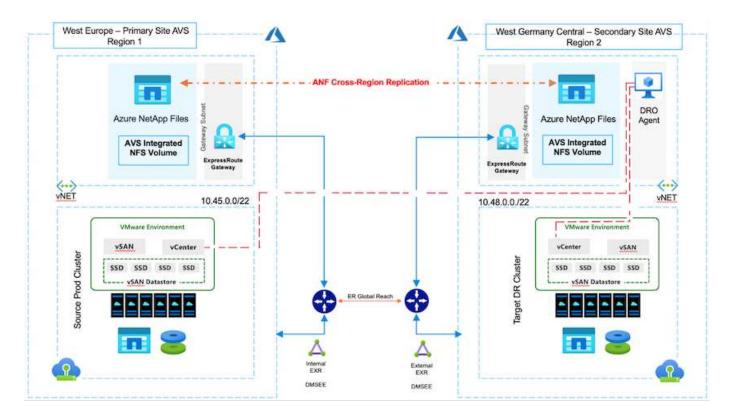
Disaster recovery using block-level replication between regions within the cloud is a resilient and cost-effective way of protecting the workloads against site outages and data corruption events (for example, ransomware).

Author(s): Niyaz Mohamed, NetApp Solutions Engineering

#### Overview

With Azure NetApp files (ANF) cross-region volume replication, VMware workloads running on an Azure VMware Solution (AVS) SDDC site using Azure NetApp files volumes as an NFS datastore on the primary AVS site can be replicated to a designated secondary AVS site in the target recovery region.

Disaster Recovery Orchestrator (DRO) (a scripted solution with a UI) can be used to seamlessly recover workloads replicated from one AVS SDDC to another. DRO automates recovery by breaking replication peering and then mounting the destination volume as a datastore, through VM registration to AVS, to network mappings directly on NSX-T (included with all AVS private clouds).



## Prerequisites and general recommendations

- Verify that you have enabled cross-region replication by creating replication peering. See Create volume replication for Azure NetApp Files.
- You must configure ExpressRoute Global Reach between the source and target Azure VMware Solution private clouds.
- You must have a service principal that can access resources.
- The following topology is supported: primary AVS site to secondary AVS site.
- Configure the replication schedule for each volume appropriately based on business needs and the datachange rate.



Cascading and fan- in and fan- out topologies are not supported.

## **Getting started**

## **Deploy Azure VMware Solution**

The Azure VMware Solution (AVS) is a hybrid cloud service that provides fully functional VMware SDDCs within a Microsoft Azure public cloud. AVS is a first-party solution fully managed and supported by Microsoft and verified by VMware that uses Azure infrastructure. Therefore, customers get VMware ESXi for compute virtualization, vSAN for hyper-converged storage, and NSX for networking and security, all while taking advantage of Microsoft Azure's global presence, class-leading data- center facilities, and proximity to the rich ecosystem of native Azure services and solutions. A combination of Azure VMware Solution SDDC and Azure NetApp Files provides the best performance with minimal network latency.

To configure an AVS private cloud on Azure, follow the steps in this link for NetApp documentation and in this link for Microsoft documentation. A pilot- light environment set up with a minimal configuration can be used for DR purposes. This setup only contains core components to support critical applications, and it can scale out and spawn more hosts to take the bulk of the load if a failover occurs.



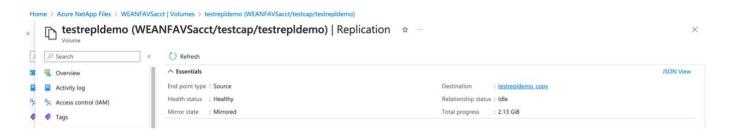
In the initial release, DRO supports an existing AVS SDDC cluster. On-demand SDDC creation will be available in an upcoming release.

# **Provision and configure Azure NetApp Files**

Azure NetApp Files is a high-performance, enterprise-class, metered file- storage service. Follow the steps in this link to provision and configure Azure NetApp Files as a NFS datastore to optimize AVS private cloud deployments.

# Create volume replication for Azure NetApp Files-powered datastore volumes

The first step is to set up cross-region replication for the desired datastore volumes from the AVS primary site to the AVS secondary site with the appropriate frequencies and retentions.



Follow the steps in this link to set up cross-region replication by creating replication peering. The service level for the destination capacity pool can match that of the source capacity pool. However, for this specific use case, you can select the standard service level and then modify the service level in the event of a real disaster or DR simulations.



A cross- region replication relationship is a prerequisite and must be created beforehand.

#### **DRO** installation

To get started with DRO, use the Ubuntu operating system on the designated Azure virtual machine and make sure you meet the prerequisites. Then install the package.

#### **Prerequisites:**

- Service principal that can access resources.
- Make sure that appropriate connectivity exists to the source and destination SDDC and Azure NetApp Files instances.
- DNS resolution should be in place if you are using DNS names. Otherwise, use IP addresses for vCenter.

## OS requirements:

- Ubuntu Focal 20.04 (LTS)The following packages must be installed on the designated agent virtual machine:
- Docker
- · Docker- compose
- JqChange docker.sock to this new permission: sudo chmod 666 /var/run/docker.sock.



The deploy.sh script executes all required prerequisites.

The steps are as follows:

1. Download the installation package on the designated virtual machine:

git clone https://github.com/NetApp/DRO-Azure.git



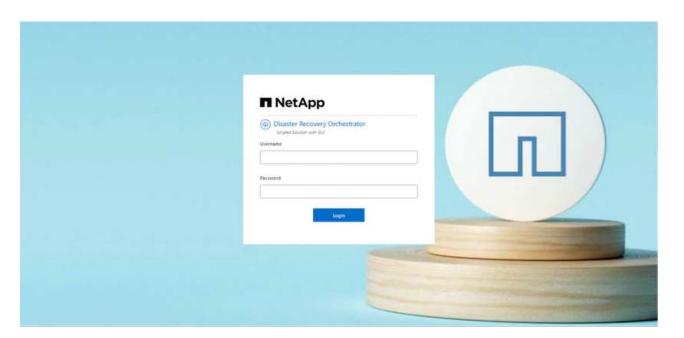
The agent must be installed in the secondary AVS site region or in the primary AVS site region in a separate AZ than the SDDC.

2. Unzip the package, run the deployment script, and enter the host IP (for example, 10.10.10.10).

tar xvf draas\_package.tar
Navigate to the directory and run the deploy script as below:
sudo sh deploy.sh

3. Access the UI using the following credentials:

Username: adminPassword: admin



# **DRO** configuration

After Azure NetApp Files and AVS have been configured properly, you can begin configuring DRO to automate the recovery of workloads from the primary AVS site to the secondary AVS site. NetApp recommends deploying the DRO agent in the secondary AVS site and configuring the ExpressRoute gateway connection so that the DRO agent can communicate via the network with the appropriate AVS and Azure NetApp Files components.

The first step is to Add credentials. DRO requires permission to discover Azure NetApp Files and the Azure VMware Solution. You can grant the required permissions to an Azure account by creating and setting up an

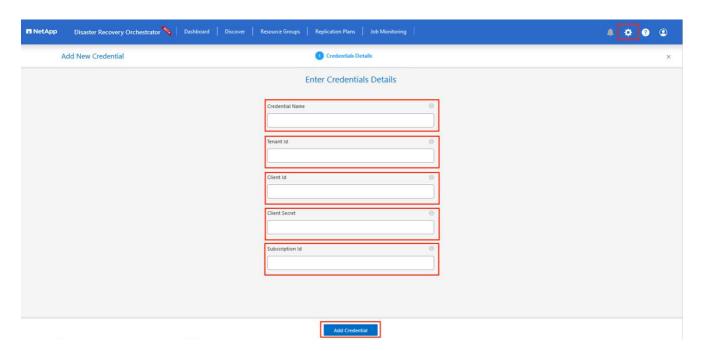
Azure Active Directory (AD) application and by obtaining the Azure credentials that DRO needs. You must bind the service principal to your Azure subscription and assign it a custom role that has the relevant required permissions. When you add source and destination environments, you are prompted to select the credentials associated with the service principal. You need to add these credentials to DRO before you can click Add New Site.

To perform this operation, complete the following steps:

- 1. Open DRO in a supported browser and use the default username and password (admin/admin). The password can be reset after the first login using the Change Password option.
- 2. In the upper right of the DRO console, click the **Settings** icon, and select **Credentials**.
- 3. Click Add New Credential and follow the steps in the wizard.
- 4. To define the credentials, enter information about the Azure Active Directory service principal that grants the required permissions:
  - · Credential name
  - Tenant ID
  - · Client ID
  - Client secret
  - Subscription ID

You should have captured this information when you created the AD application.

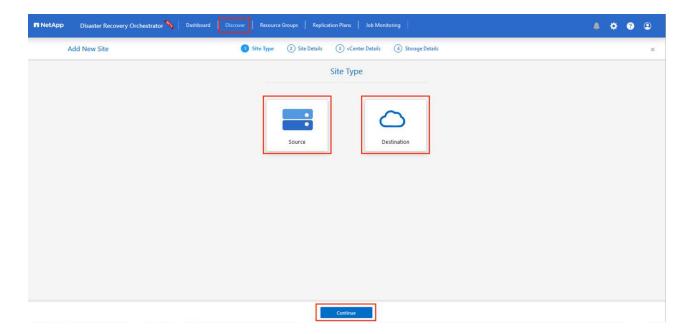
5. Confirm the details about the new credentials and click Add Credential.



After you add the credentials, it's time to discover and add the primary and secondary AVS sites (both vCenter and the Azure NetApp files storage account) to DRO. To add the source and destination site, complete the following steps:

- 6. Go to the **Discover** tab.
- 7. Click Add New Site.

- 8. Add the following primary AVS site (designated as **Source** in the console).
  - SDDC vCenter
  - Azure NetApp Files storage account
- 9. Add the following secondary AVS site (designated as **Destination** in the console).
  - SDDC vCenter
  - Azure NetApp Files storage account

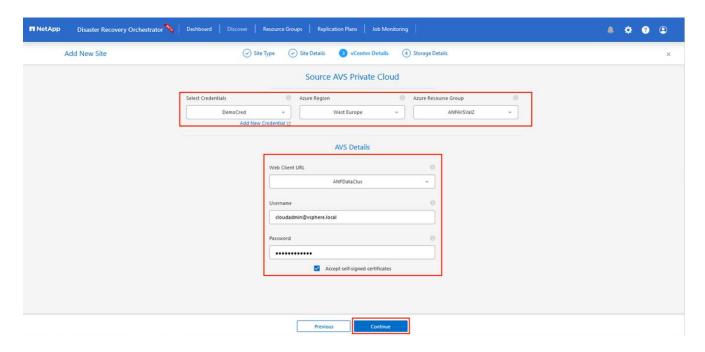


10. Add site details by clicking **Source**, entering a friendly site name, and select the connector. Then click **Continue**.

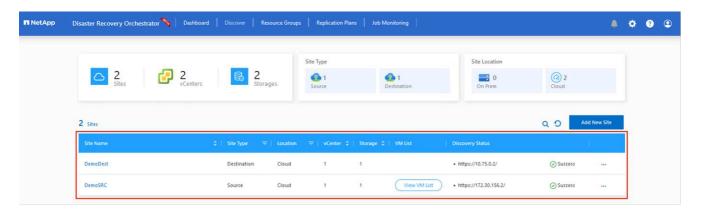


For demonstration purposes, adding a source site is covered in this document.

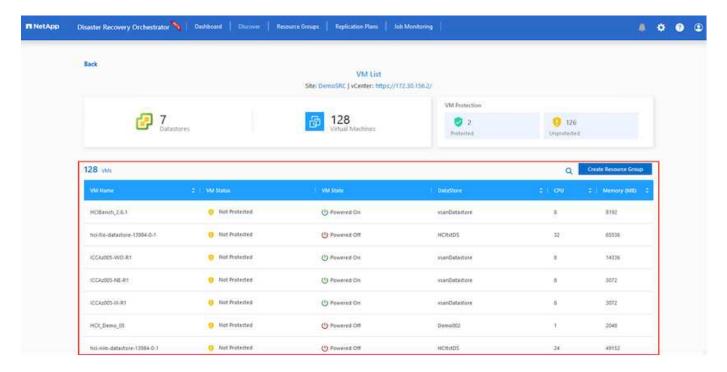
- 11. Update the vCenter details. To do this, select the credentials, Azure region, and resource group from the dropdown for the primary AVS SDDC.
- 12. DRO lists all the available SDDCs within the region. Select the designated private cloud URL from the dropdown.
- 13. Enter the cloudadmin@vsphere.local user credentials. This can be accessed from Azure Portal. Follow the steps mentioned in this link. Once done, click **Continue**.



- 14. Select the Source Storge details (ANF) by selecting the Azure Resource group and NetApp account.
- 15. Click Create Site.



Once added, DRO performs automatic discovery and displays the VMs that have corresponding cross-region replicas from the source site to the destination site. DRO automatically detects the networks and segments used by the VMs and populates them.



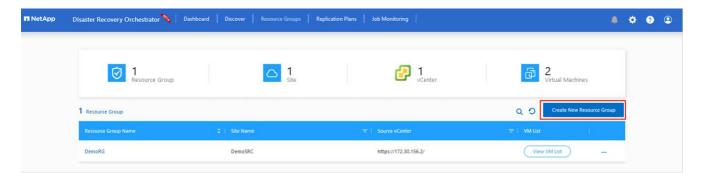
The next step is to group the required VMs into their functional groups as resource groups.

## **Resource groupings**

After the platforms have been added, group the VMs you want to recover into resource groups. DRO resource groups allow you to group a set of dependent VMs into logical groups that contain their boot orders, boot delays, and optional application validations that can be executed upon recovery.

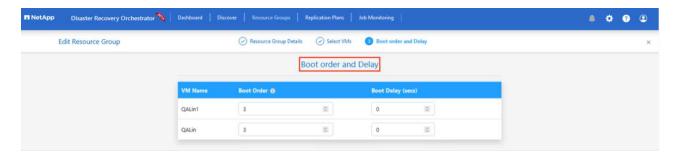
To start creating resource groups, click the Create New Resource Group menu item.

1. Access Resource Grou\*ps and click \*Create New Resource Group.

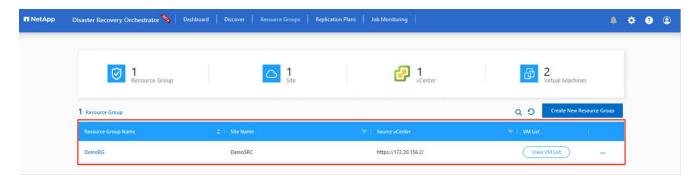


- 2. Under New Resource Group, select the source site from the dropdown and click Create.
- 3. Provide the resource group details and click **Continue**.
- 4. Select appropriate VMs using the search option.
- 5. Select the **Boot Order** and **Boot Delay** (secs) for all the selected VMs. Set the order of the power- on sequence by selecting each virtual machine and setting up the priority for it. The default value for all virtual machines is 3. The options are as follows:
  - · The first virtual machine to power on
  - Default

The last virtual machine to power on



6. Click Create Resource Group.

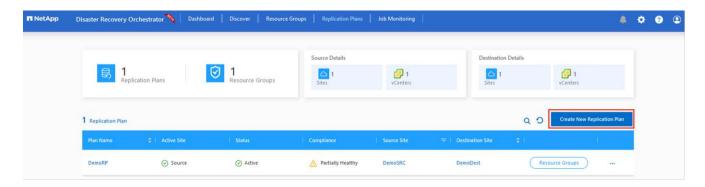


# **Replication plans**

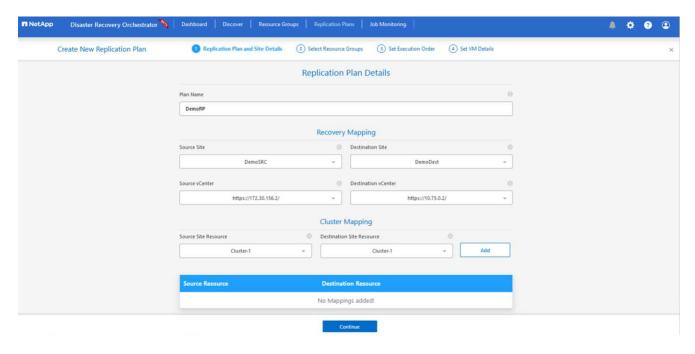
You must have a plan to recover applications in the event of a disaster. Select the source and destination vCenter platforms from the drop down, pick the resource groups to be included in this plan, and also include the grouping of how applications should be restored and powered on (for example, domain controllers, tier-1, tier-2, and so on). Plans are often called blueprints as well. To define the recovery plan, navigate to the Replication Plan tab, and click **New Replication Plan**.

To start creating a replication plan, complete the following steps:

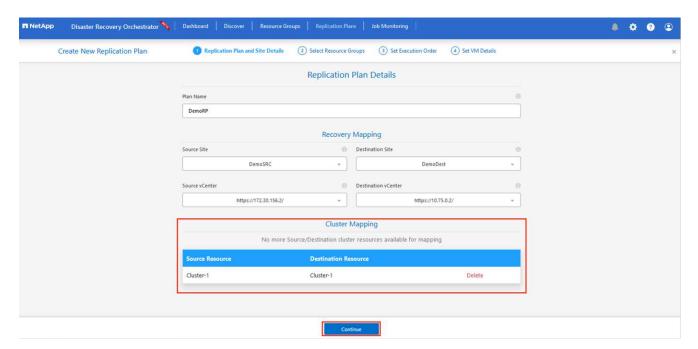
1. Navigate to Replication Plans and click Create New Replication Plan.



2. On the **New Replication Plan**, provide a name for the plan and add recovery mappings by selecting the Source Site, associated vCenter, Destination Site, and associated vCenter.



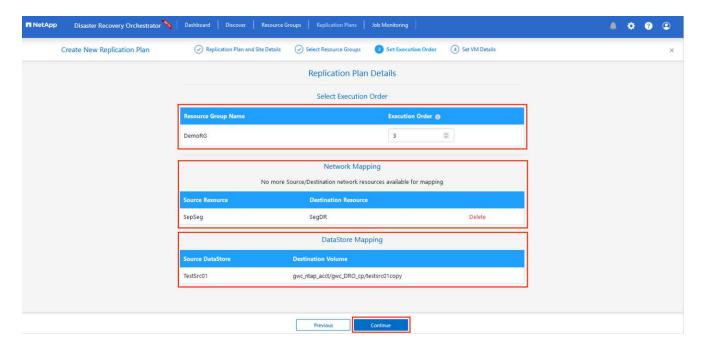
3. After recovery mapping is complete, select the **Cluster Mapping**.



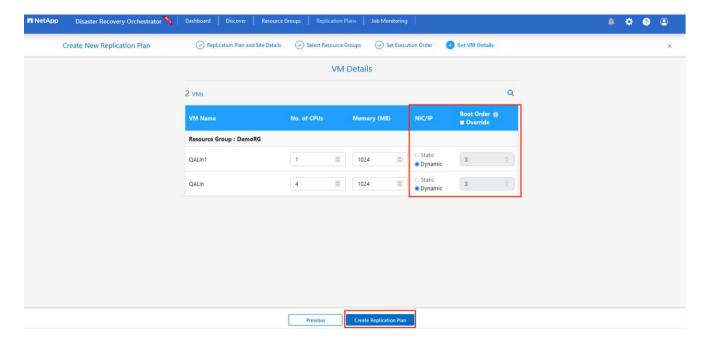
- 4. Select Resource Group Details and click Continue.
- 5. Set the execution order for the resource group. This option enables you to select the sequence of operations when multiple resource groups exist.
- 6. Once done, set network mapping to the appropriate segment. The segments should already be provisioned on the secondary AVS cluster, and, to map the VMs to those, select the appropriate segment.
- 7. Datastore mappings are automatically selected based on the selection of VMs.



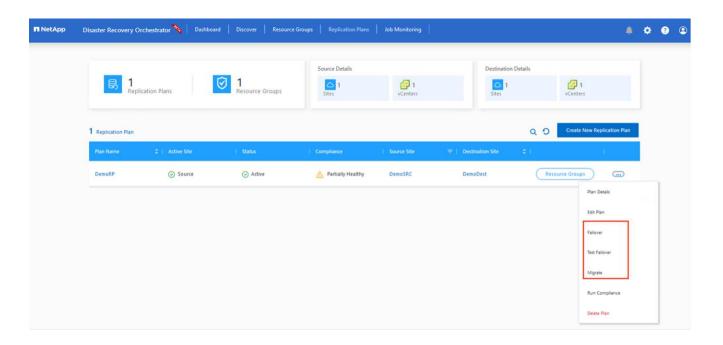
Cross- region replication (CRR) is at the volume level. Therefore, all VMs residing on the respective volume are replicated to the CRR destination. Make sure to select all VMs that are part of the datastore, because only virtual machines that are part of the replication plan are processed.



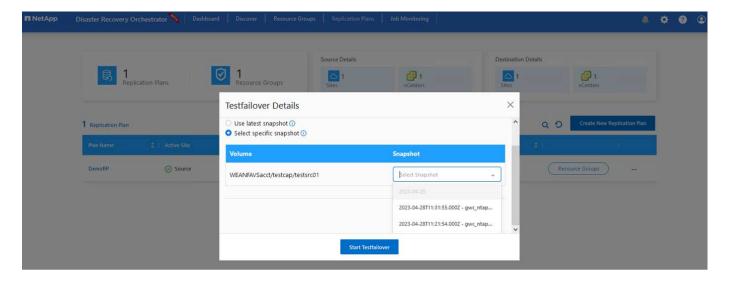
8. Under VM details, you can optionally resize the VMs CPU and RAM parameters. This can be very helpful when you are recovering large environments to smaller target clusters or when you are conducting DR tests without having to provision a one-to-one physical VMware infrastructure. Also, modify the boot order and boot delay (secs) for all the selected VMs across the resource groups. There is an additional option to modify the boot order if any changes are required from what you selected during resource- group boot-order selection. By default, the boot order selected during resource- group selection is used, however any modifications can be performed at this stage.



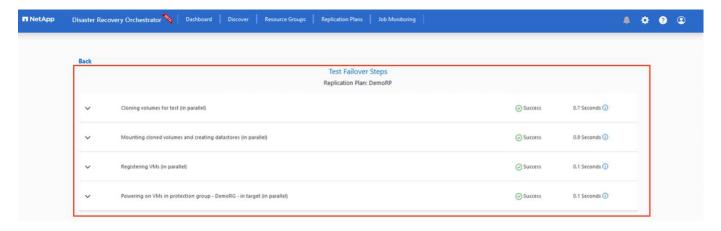
9. Click **Create Replication Plan**. After the replication plan is created, you can exercise the failover, test failover, or migrate options depending on your requirements.



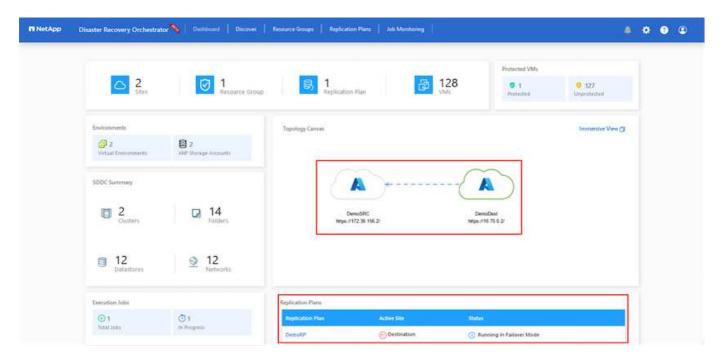
During the failover and test failover options, the most recent snapshot is used, or a specific snapshot can be selected from a point-in-time snapshot. The point-in-time option can be very beneficial if you are facing a corruption event like ransomware, where the most recent replicas are already compromised or encrypted. DRO shows all available time points.



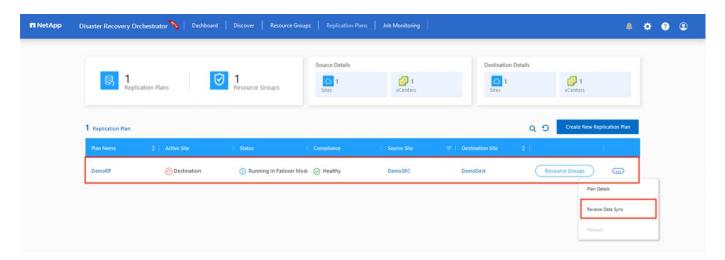
To trigger failover or test failover with the configuration specified in the replication plan, you can click **Failover** or **Test Failover**. You can monitor the replication plan in the task menu.



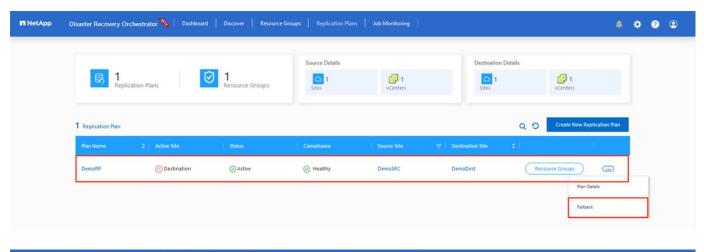
After failover is triggered, the recovered items can be seen in the secondary site AVS SDDC vCenter (VMs, networks, and datastores). By default, the VMs are recovered to Workload folder.

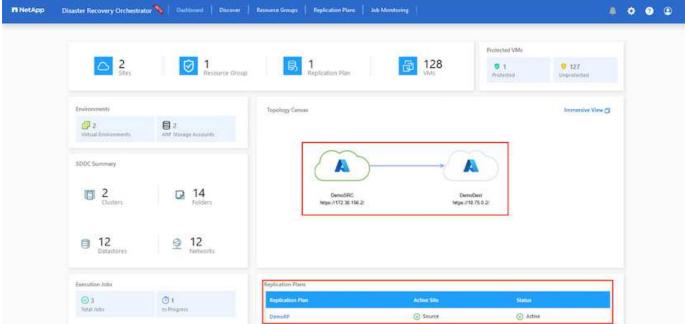


Failback can be triggered at the replication plan level. In case of test failover, the tear down option can be used to roll back the changes and remove the newly created volume. Failbacks related to failover are a two- step process. Select the replication plan and select **Reverse Data sync**.



After this step is complete, trigger failback to move back to the primary AVS site.





From the Azure portal, we can see that the replication health has been broken off for the appropriate volumes that were mapped to the secondary site AVS SDDC as read/write volumes. During test failover, DRO does not map the destination or replica volume. Instead, it creates a new volume of the required cross- region replication snapshot and exposes the volume as a datastore, which consumes additional physical capacity from the capacity pool and ensures that the source volume is not modified. Notably, replication jobs can continue during DR tests or triage workflows. Additionally, this process makes sure that the recovery can be cleaned up without the risk of the replica being destroyed if errors occur or corrupted data is recovered.

## Ransomware recovery

Recovering from ransomware can be a daunting task. Specifically, it can be difficult for IT organizations to pinpoint what the safe point of return is, and, once that's determined, how to ensure that recovered workloads are safeguarded from the attacks reoccurring (for example, from sleeping malware or through vulnerable applications).

DRO addresses these concerns by allowing organizations to recover from any available point-in-time. Workloads are then recovered to functional and yet isolated networks, so that applications can function and communicate with each other but are not exposed to any north- south traffic. This process gives security teams

a safe place to conduct forensics and identify any hidden or sleeping malware.

#### Conclusion

The Azure NetApp Files and Azure VMware disaster recovery solution provide you with the following benefits:

- Leverage efficient and resilient Azure NetApp Files cross- region replication.
- Recover to any available point-in-time with snapshot retention.
- Fully automate all required steps to recover hundreds to thousands of VMs from the storage, compute, network, and application validation steps.
- Workload recovery leverages the "Create new volumes from the most recent snapshots" process, which doesn't manipulate the replicated volume.
- Avoid any risk of data corruption on the volumes or snapshots.
- Avoid replication interruptions during DR test workflows.
- Leverage DR data and cloud compute resources for workflows beyond DR, such as dev/test, security testing, patch and upgrade testing, and remediation testing.
- CPU and RAM optimization can help lower cloud costs by allowing recovery to smaller compute clusters.

#### Where to find additional information

To learn more about the information that is described in this document, review the following documents and/or websites:

Create volume replication for Azure NetApp Files

https://learn.microsoft.com/en-us/azure/azure-netapp-files/cross-region-replication-create-peering

Cross-region replication of Azure NetApp Files volumes

https://learn.microsoft.com/en-us/azure/azure-netapp-files/cross-region-replication-introduction#service-level-objectives

Azure VMware Solution

https://learn.microsoft.com/en-us/azure/azure-vmware/introduction

Deploy and configure the Virtualization Environment on Azure

Setup AVS on Azure

Deploy and configure Azure VMware Solution

https://learn.microsoft.com/en-us/azure/azure-vmware/deploy-azure-vmware-solution?tabs=azure-portal

# Using Veeam Replication and Azure NetApp Files datastore for disaster recovery to Azure VMware Solution

Azure NetApp Files (ANF) datastores decouples storage from compute and unlocks the flexibility needed for any organisation to take their workloads to the cloud. It provides customers with flexible, high-performance storage infrastructure that scales independently of compute resources. Azure NetApp Files datastore's simplifies and

optimizes the deployment alongside Azure VMware Solution (AVS) as a disaster recovery site for on premises VMWare environments.

Author: Niyaz Mohamed - NetApp Solutions Engineering

#### Overview

Azure NetApp Files (ANF) volume based NFS datastores can be used to replicate data from on-premises using any validated third-party solution that provides VM replication capability. By adding Azure NetApp Files datastores, it will enable cost optimised deployment vs building an Azure VMware Solution SDDC with enormous amount of ESXi hosts to accommodate the storage. This approach is called a "Pilot Light Cluster". A pilot light cluster is a minimal AVS host configuration (3 x AVS nodes) along with Azure NetApp Files Datastore capacity.

The objective is to maintain a low-cost infrastructure with all the core components to handle a failover. A pilot light cluster can scale out and provision more AVS hosts if a failover does occur. And once the failover is complete and normal operations are restored, the pilot light cluster can scale back down to low-cost mode of operations.

## Purposes of this document

This article describes how to use Azure NetApp Files datastore with Veeam Backup and replication to set up disaster recovery for on-premises VMware VMs to (AVS) using the Veeam VM replication software functionality.

Veeam Backup & Replication is a backup and replication application for virtual environments. When virtual machines are replicated, Veeam Backup & Replication is replicated from on AVS, the software will create an exact copy of the VMs in the native VMware vSphere format on the target AVS SDDC cluster. Veeam Backup & Replication will keep the copy synchronized with the original VM. Replication provides the best recovery time objective (RTO) as there is a mounted copy of a VM at the DR site in a ready-to-start state.

This replication mechanism ensures that the workloads can quickly start in a AVS SDDC in the case of a disaster event. The Veeam Backup & Replication software also optimizes traffic transmission for replication over WAN and slow connections. In addition, it also filters out duplicate data blocks, zero data blocks, swap files, and "excluded VM guest OS files". The software will also compress the replica traffic. To prevent replication jobs from consuming the entire network bandwidth, WAN accelerators and network throttling rules can be utilized.

The replication process in Veeam Backup & Replication is job driven which means replication is performed by configuring replication jobs. In the case of a disaster event, failover can be triggered to recover the VMs by failing over to its replica copy. When failover is performed, a replicated VM takes over the role of the original VM. Failover can be performed to the latest state of a replica or to any of its good known restore points. This enables ransomware recovery or isolated testing as needed. Veeam Backup & Replication offers multiple options to handle different disaster recovery scenarios.

[dr veeam anf image1]

#### **Solution Deployment**

## High level steps

- 1. Veeam Backup and Replication software is running in an on-premises environment with appropriate network connectivity.
- 2. Deploy Azure VMware Solution (AVS) private cloud and attach Azure NetApp Files datastores to Azure

VMware Solution hosts.

A pilot-light environment set up with a minimal configuration can be used for DR purposes. VMs will fail over to this cluster in the event of an incident, and additional nodes can be added).

- 3. Set up replication job to create VM replicas using Veeam Backup and Replication.
- 4. Create failover plan and perform failover.
- 5. Switch back to production VMs once the disaster event is complete and primary site is Up.

# Pre-requisites for Veeam VM Replication to AVS and ANF datastores

- 1. Ensure the Veeam Backup & Replication backup VM is connected to the source as well as the target AVS SDDC clusters.
- 2. The backup server must be able to resolve short names and connect to source and target vCenters.
- 3. The target Azure NetApp Files datastore must have enough free space to store VMDKs of replicated VMs.

For additional information, refer to "Considerations and Limitations" covered here.

# **Deployment Details**

#### Step 1: Replicate VMs

Veeam Backup & Replication leverages VMware vSphere snapshot capabilities/During replication, Veeam Backup & Replication requests VMware vSphere to create a VM snapshot. The VM snapshot is the point-in-time copy of a VM that includes virtual disks, system state, configuration and metadata. Veeam Backup & Replication uses the snapshot as a source of data for replication.

To replicate VMs, follow the below steps:

- 1. Open the Veeam Backup & Replication Console.
- 2. On the Home view. Right click the jobs node and select Replication Job > Virtual machine.
- 3. Specify a job name and select the appropriate advanced control checkbox. Click Next.
  - Select the Replica seeding check box if connectivity between on-premises and Azure has restricted bandwidth.
    - \*Select the Network remapping (for AVS SDDC sites with different networks) check box if segments on Azure VMware Solution SDDC do not match that of on-premises site networks.
  - If the IP addressing scheme in on-premises production site differs from the scheme in the target AVS site, select the Replica re-IP (for DR sites with different IP addressing scheme) check box.

[dr veeam anf image2]

4. Select the VMs to be replicated to Azure NetApp Files datastore attached to a Azure VMware Solution SDDC in the Virtual Machines\* step. The Virtual machines can be placed on vSAN to fill the available vSAN datastore capacity. In a pilot light cluster, the usable capacity of a 3-node cluster will be limited. The rest of the data can be easily placed on Azure NetApp Files datastores so that the VMs can recovered, and cluster can be expanded to meet the CPU/mem requirements. Click Add, then in the Add Object window select the necessary VMs or VM containers and click Add. Click Next.

[dr veeam anf image3]

5. After that, select the destination as Azure VMware Solution SDDC cluster / host and the appropriate resource pool, VM folder and FSx for ONTAP datastore for VM replicas. Then click **Next**.

[dr veeam anf image4]

6. In the next step, create the mapping between source and destination virtual network as needed.

[dr veeam anf image5]

- 7. In the **Job Settings** step, specify the backup repository that will store metadata for VM replicas, retention policy and so on.
- 8. Update the **Source** and **Target** proxy servers in the **Data Transfer** step and leave **Automatic** selection (default) and keep **Direct** option selected and click **Next**.
- At the Guest Processing step, select Enable application-aware processing option as needed. Click Next.

[dr veeam anf image6]

10. Choose the replication schedule to run the replication job to run on a regular basis.

[dr veeam anf image7]

11. At the **Summary** step of the wizard, review details of the replication job. To start the job right after the wizard is closed, select the **Run the job when I click Finish** check box, otherwise leave the check box unselected. Then click **Finish** to close the wizard.

[dr veeam anf image8]

Once the replication job starts, the VMs with the suffix specified will be populated on the destination AVS SDDC cluster / host.

[dr veeam anf image9]

For additional information for Veeam replication, refer How Replication Works

# Step 2: Create a failover plan

When the initial replication or seeding is complete, create the failover plan. Failover plan helps in performing failover for dependent VMs one by one or as a group automatically. Failover plan is the blueprint for the order in which the VMs are processed including the boot delays. The failover plan also helps to ensure that critical dependant VMs are already running.

To create the plan, navigate to the new sub section called **Replicas** and select **Failover Plan**. Choose the appropriate VMs. Veeam Backup & Replication will look for the closest restore points to this point in time and use them to start VM replicas.



The failover plan can only be added once the initial replication is complete and the VM replicas are in Ready state.



The maximum number of VMs that can be started simultaneously when running a failover plan is 10



During the failover process, the source VMs will not be powered off

To create the **Failover Plan**, do the following:

1. On the Home view. Right click the Replicas node and select Failover Plans > Failover Plan > VMware vSphere.

[dr veeam anf image10]

2. Next provide a name and a description to the plan. Pre and Post-failover script can be added as required. For instance, run a script to shutdown VMs before starting the replicated VMs.

[dr veeam anf image11]

3. Add the VMs to the plan and modify the VM boot order and boot delays to meet the application dependencies.

[dr veeam anf image12]

For additional information for creating replication jobs, refer Creating Replication Jobs.

#### Step 3: Run the failover plan

During failover, the source VM in the production site is switched over to its replica at the disaster recovery site. As part of the failover process, Veeam Backup & Replication restores the VM replica to the required restore point and moves all I/O activities from the source VM to its replica. Replicas can be used not only in case of a disaster, but also to simulate DR drills. During failover simulation, the source VM remains running. Once all the necessary tests have been conducted, you can undo the failover and return to normal operations.



Make sure network segmentation is in place to avoid IP conflicts during failover.

To start the failover plan, simply click in **Failover Plans** tab and right click on your failover plan. Select **\*Start**. This will failover using the latest restore points of VM replicas. To fail over to specific restore points of VM replicas, select **Start to**.

[dr veeam anf image13]

[dr veeam anf image14]

The state of the VM replica changes from Ready to Failover and VMs will start on the destination Azure VMware Solution (AVS) SDDC cluster / host.

[dr veeam anf image15]

Once the failover is complete, the status of the VMs will change to "Failover".

[dr veeam anf image16]



Veeam Backup & Replication stops all replication activities for the source VM until its replica is returned to the Ready state.

For detailed information about failover plans, refer Failover Plans.

#### Step 4: Failback to the Production site

When the failover plan is running, it is considered as an intermediate step and needs to be finalized based on the requirement. The options include the following:

• Failback to production - switch back to the original VM and transfer all changes that took place while the VM replica was running to the original VM.



When you perform failback, changes are only transferred but not published. Choose **Commit failback** (once the original VM is confirmed to work as expected) or Undo failback to get back to the VM replica If the original VM is not working as expected.

- **Undo failover** switch back to the original VM and discard all changes made to the VM replica while it was running.
- **Permanent Failover** permanently switch from the original VM to a VM replica and use this replica as the original VM.

In this demo, Failback to production was chosen. Failback to the original VM was selected during the Destination step of the wizard and "Power on VM after restoring" check box was enabled.

[dr veeam anf image17]

[dr veeam anf image18]

[dr veeam anf image19]

[dr veeam anf image20]

Failback commit is one of the ways to finalize failback operation. When failback is committed, it confirms that the changes sent to the VM which is failed back (the production VM) are working as expected. After the commit operation, Veeam Backup & Replication resumes replication activities for the production VM.

For detailed information about the failback process, refer Veeam documentation for Failover and Failback for replication.

[dr veeam anf image21]

After failback to production is successful, the VMs are all restored back to the original production site.

[dr veeam anf image22]

## Conclusion

Azure NetApp Files datastore capability enables Veeam or any validated third-party tool to provide a low-cost DR solution by leveraging Pilot light clusters instead of standing up a large cluster only to accommodate VM replicas. This provides an efficacious way to handle a tailored, customized disaster recovery plan and to reuse existing backup products in house for DR, enabling cloud-based disaster recovery by exiting on-premises DR datacenters. It is possible to failover by clicking a button in case of disaster or to failover automatically if a disaster occurs.

To learn more about this process, feel free to follow the detailed walkthrough video.

https://netapp.hosted.panopto.com/Panopto/Pages/Embed.aspx?id=2855e0d5-97e7-430f-944a-b061015e9278

## Migrating Workloads on Azure / AVS

TR-4940: Migrate workloads to Azure NetApp Files datastore using VMware HCX - Quickstart guide

One of the most common use cases for the Azure VMware Solution and Azure NetApp Files datastore is the migration of VMware workloads. VMware HCX is a preferred option and provides various migration mechanisms to move on-premises virtual machines (VMs) and its data to Azure NetApp Files datastores.

Author(s): NetApp Solutions Engineering

Overview: Migrating virtual machines with VMware HCX, Azure NetApp Files datastores, and Azure VMware solution

VMware HCX is primarily a migration platform that is designed to simplify application migration, workload rebalancing, and even business continuity across clouds. It is included as part of Azure VMware Solution Private Cloud and offers many ways to migrate workloads and can be used for disaster recovery (DR) operations.

This document provides step-by-step guidance for provisioning Azure NetApp Files datastore followed by downloading, deploying, and configuring VMware HCX, including all its main components in on-premises and the Azure VMware Solution side including Interconnect, Network Extension, and WAN optimization for enabling various VM migration mechanisms.



VMware HCX works with any datastore type as the migration is at the VM level. Hence this document is applicable to existing NetApp customers and non-NetApp customers who are planning to deploy Azure NetApp Files with Azure VMware Solution for a cost-effective VMware cloud deployment.

## **High-level steps**

This list provides the high-level steps necessary to install and configure HCX Cloud Manager on the Azure cloud side and install HCX Connector on-premises:

- 1. Install HCX through the Azure portal.
- 2. Download and deploy the HCX Connector Open Virtualization Appliance (OVA) installer in the onpremises VMware vCenter Server.
- 3. Activate HCX with the license key.
- 4. Pair the on-premises VMware HCX Connector with Azure VMware Solution HCX Cloud Manager.
- 5. Configure the network profile, compute profile, and service mesh.
- 6. (Optional) Perform network extension to avoid re-IP during migrations.
- 7. Validate the appliance status and ensure that migration is possible.
- 8. Migrate the VM workloads.

## **Prerequisites**

Before you begin, make sure the following prerequisites are met. For more information, see this link. After the prerequisites, including connectivity, are in place, configure and activate HCX by generating the license key from the Azure VMware Solution portal. After the OVA installer is downloaded, proceed with the installation process as described below.



HCX advanced is the default option and VMware HCX Enterprise edition is also available through a support ticket and supported at no additional cost.

- Use an existing Azure VMware solution software-defined data center (SDDC) or create a private cloud by using this NetApp link or this Microsoft link.
- Migration of VMs and associated data from the on-premises VMware vSphere- enabled data center requires network connectivity from the data center to the SDDC environment. Before migrating workloads, set up a site-to-site VPN or Express route global reach connection between the onpremises environment and the respective private cloud.
- The network path from on-premises VMware vCenter Server environment to the Azure VMware Solution private cloud must support the migration of VMs by using vMotion.
- Make sure the required firewall rules and ports are allowed for vMotion traffic between the onpremises vCenter Server and SDDC vCenter. On the private cloud, routing on the vMotion network is configured by default.
- Azure NetApp Files NFS volume should be mounted as a datastore in Azure VMware Solution. Follow
  the steps detailed in this link to attach Azure NetApp Files datastores to Azure VMware Solutions
  hosts.

## **High Level Architecture**

For testing purposes, the lab environment from on-premises used for this validation was connected through a site-to-site VPN, which allows on-premises connectivity to Azure VMware Solution.

Azure Region

Azure VMware Solution private cloud

NCX Migration

(mmotion, Bulk or RAV)

NCX WAS REVISION (RCX IX)

AZURE VMware Solution private cloud

NCX Migration

(mmotion, Bulk or RAV)

NCX WAS REVISION (RCX IX)

VSphere environment

VSphere and vCenter

HCX NS HCX XIV

VSphere and vCenter

NATARD or non-NetApp Storage

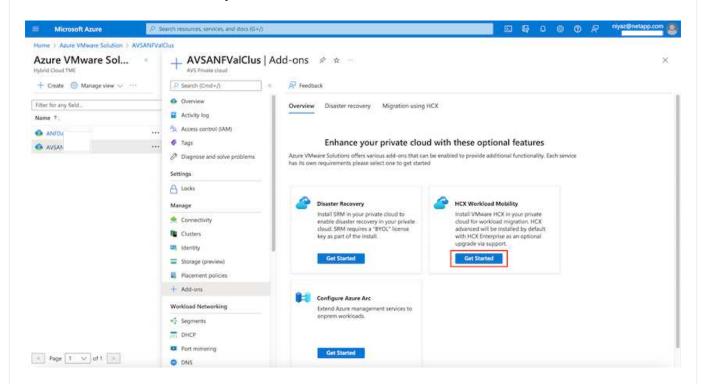
## **Solution Deployment**

Follow the series of steps to complete the deployment of this solution:

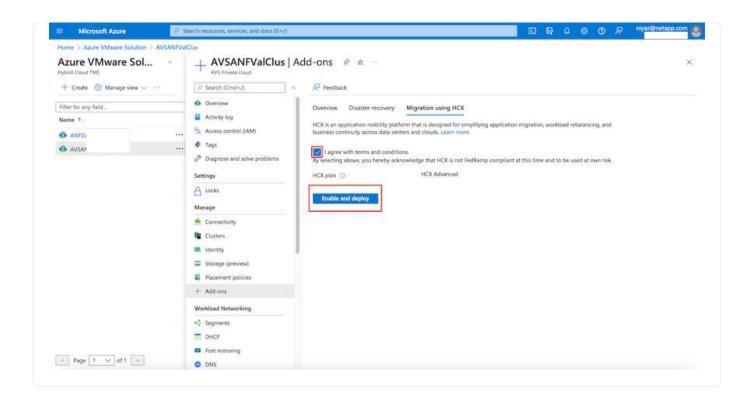
## Step 1: Install HCX through Azure Portal using the Add-ons option

To perform the installation, complete the following steps:

- 1. Log in to the Azure Portal and access the Azure VMware Solution private cloud.
- 2. Select the appropriate private cloud and access Add-ons. This can be done by navigating to **Manage** > **Add-ons**.
- 3. In the HCX Workload Mobility section, click **Get Started**.



- 1. Select the I Agree with Terms and Conditions option and click Enable and Deploy.
- The default deployment is HCX Advanced. Open a support request to enable the Enterprise edition.
- The deployment takes approximately 25 to 30 minutes.



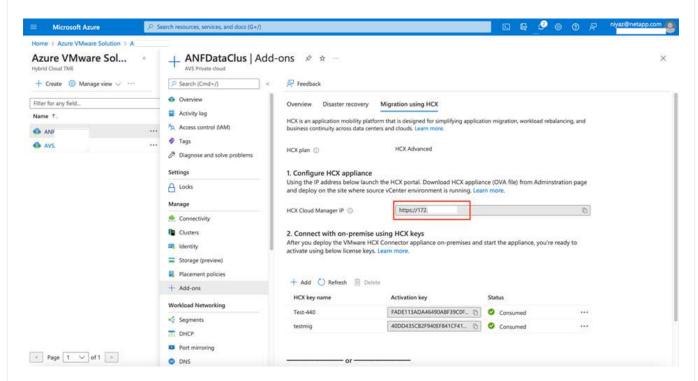
## Step 2: Deploy the installer OVA in the on-premises vCenter Server

For the on-premises Connector to connect to the HCX Manager in Azure VMware Solution, make sure the appropriate firewall ports are open in the on-premises environment.

To download and install HCX Connector in the on-premises vCenter Server, complete the following steps:

- From the Azure portal, go to the Azure VMware Solution, select the private cloud, and select Manage
   Add-ons > Migration using HCX and copy the HCX Cloud Manager portal to download the OVA file.
  - (i)

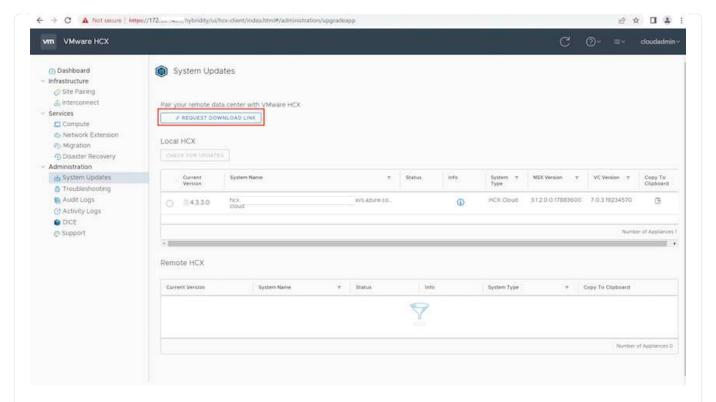
Use the default CloudAdmin user credentials to access the HCX portal.



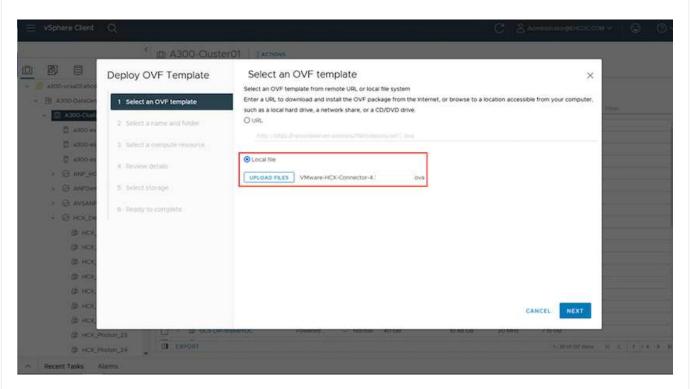
1. After you access the HCX portal with cloudadmin@vsphere.local using the jumphost, navigate to Administration > System Updates and click Request Download Link.



Either download or copy the link to the OVA and paste it into a browser to begin the download process of the VMware HCX Connector OVA file to deploy on the on-premises vCenter Server.



1. After the OVA is downloaded, deploy it on to the on-premises VMware vSphere environment by using the **Deploy OVF Template** option.



1. Enter all the required information for the OVA deployment, click **Next**, and then click **Finish** to deploy the VMware HCX connector OVA.



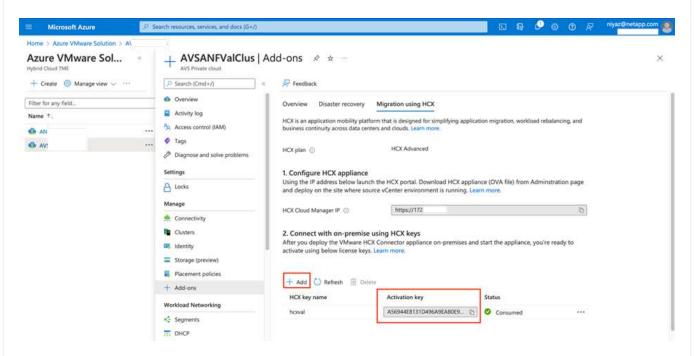
Power on the virtual appliance manually.

For step-by-step instructions, see the VMware HCX User Guide.

## Step 3: Activate HCX Connector with the license key

After you deploy the VMware HCX Connector OVA on-premises and start the appliance, complete the following steps to activate HCX Connector. Generate the license key from the Azure VMware Solution portal and activate it in VMware HCX Manager.

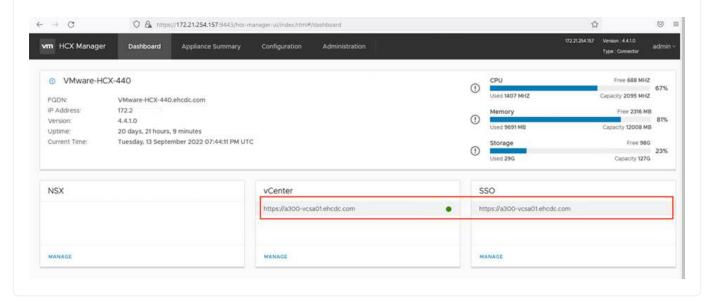
- 1. From the Azure portal, go to the Azure VMware Solution, select the private cloud, and select **Manage** > Add-ons > Migration using HCX.
- 2. Under Connect with on-premise Using HCX keys, click Add and copy the activation key.



- A separate key is required for each on-premises HCX Connector that is deployed.
- 1. Log into the on-premises VMware HCX Manager at https://hcxmanagerIP:9443 using administrator credentials.
  - Use the password defined during the OVA deployment.
- 1. In the licensing, enter the key copied from step 3 and click **Activate**.
- The on-premises HCX Connector should have internet access.
- Under **Datacenter Location**, provide the nearest location for installing the VMware HCX Manager onpremises. Click **Continue**.
- 2. Under **System Name**, update the name and click **Continue**.
- 3. Click Yes, Continue.
- 4. Under **Connect your vCenter**, provide the fully qualified domain name (FQDN) or IP address of vCenter Server and the appropriate credentials and click **Continue**.
  - Use the FQDN to avoid connectivity issues later.

- 1. Under **Configure SSO/PSC**, provide the Platform Services Controller's FQDN or IP address and click **Continue**.
  - Enter the VMware vCenter Server FQDN or IP address.
- 1. Verify that the information entered is correct and click **Restart**.
- 2. After the services restart, vCenter Server is displayed as green on the page that appears. Both vCenter Server and SSO must have the appropriate configuration parameters, which should be the same as the previous page.
  - (i)

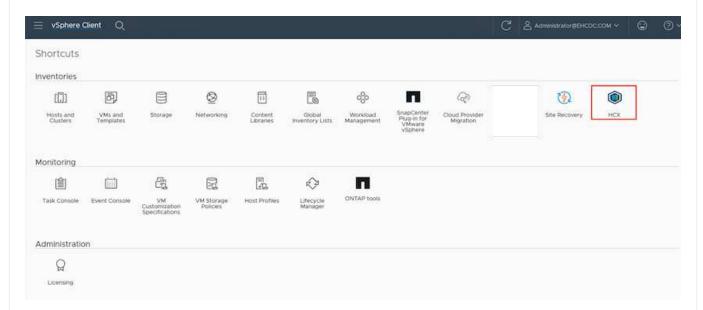
This process should take approximately 10 to 20 minutes and for the plug-in to be added to the vCenter Server.



## Step 4: Pair on-premises VMware HCX Connector with Azure VMware Solution HCX Cloud Manager

After HCX Connector is installed in both on-premises and Azure VMware Solution, configure the on-premises VMware HCX Connector for Azure VMware Solution private cloud by adding the pairing. To configure the site pairing, complete the following steps:

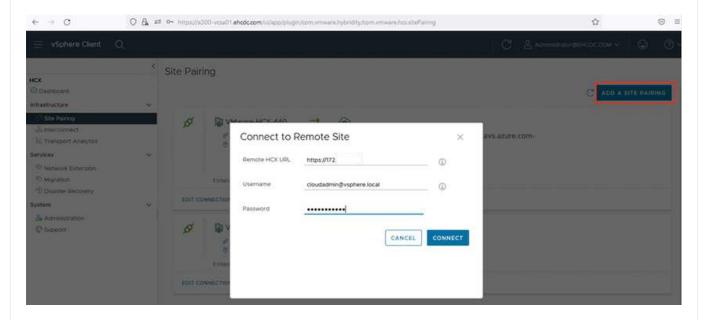
 To create a site pair between the on-premises vCenter environment and Azure VMware Solution SDDC, log in to the on-premises vCenter Server and access the new HCX vSphere Web Client plugin.



1. Under Infrastructure, click Add a Site Pairing.



Enter the Azure VMware Solution HCX Cloud Manager URL or IP address and the credentials for CloudAdmin role for accessing the private cloud.



1. Click Connect.



VMware HCX Connector must be able to route to HCX Cloud Manager IP over port 443.

1. After the pairing is created, the newly configured site pairing is available on the HCX Dashboard. ☆ ♡ ≡ vSphere Client Q Site Pairing HCX C ADD A SITE PAIRING @ Dashboard Infrastructure Site Pairing VMware-HCX-440 @ https://172.21.254.157.443 hcx.8ebf3b0b7ddf4cc08e3f85.westeurope.avs.azure.com-L Transport Analytics cloud @ https://172.30.156.9 Network Extension Migration ( Disaster Recovery EDIT CONNECTION DISCONNECT 20 Administration WMware-HCX-440 ← HCX Support © https://172.21.254.157.443 © Raleigh EDIT CONNECTION DISCONNECT

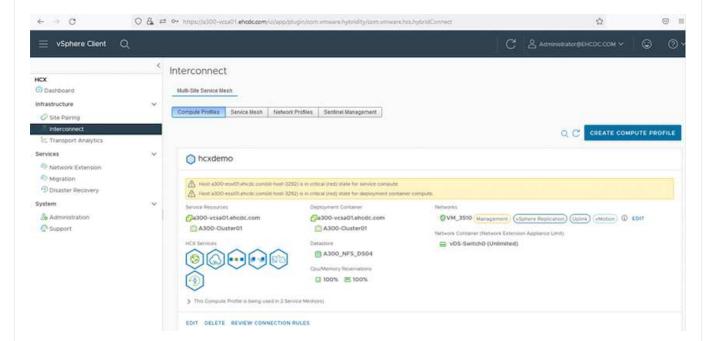
## Step 5: Configure the network profile, compute profile, and service mesh

The VMware HCX Interconnect service appliance provides replication and vMotion-based migration capabilities over the internet and private connections to the target site. The interconnect provides encryption, traffic engineering, and VM mobility. To create an Interconnect service appliance, complete the followings steps:

1. Under Infrastructure, select Interconnect > Multi-Site Service Mesh > Compute Profiles > Create Compute Profile.



The compute profiles define the deployment parameters including the appliances that are deployed and which portion of the VMware data center are accessible to HCX service.

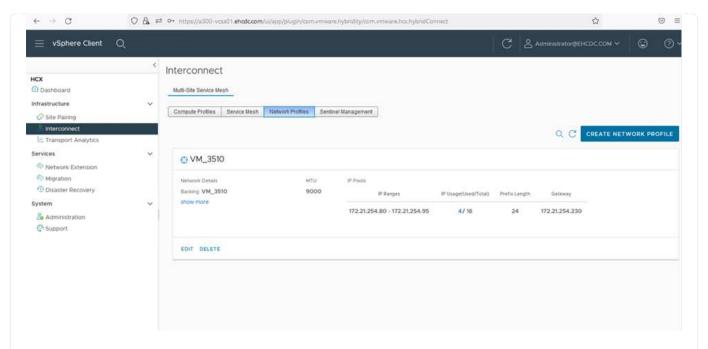


1. After the compute profile is created, create the network profiles by selecting **Multi-Site Service Mesh** > **Network Profiles** > **Create Network Profile**.

The network profile defines a range of IP address and networks that are used by HCX for its virtual appliances.

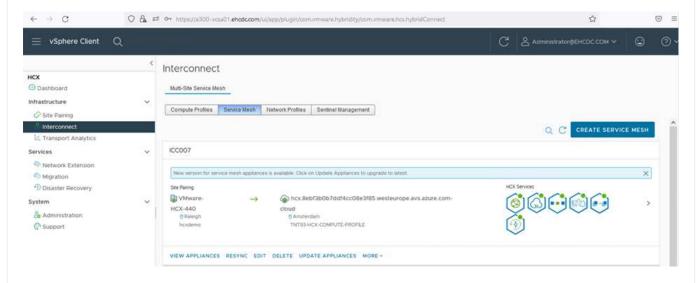


This step requires two or more IP addresses. These IP addresses are assigned from the management network to the Interconnect Appliances.

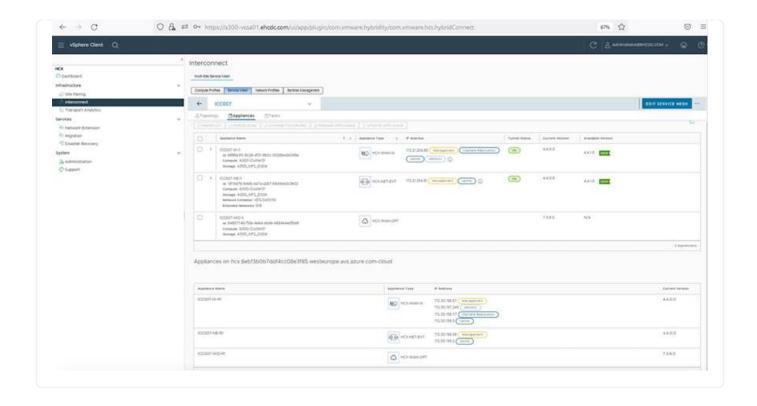


- 1. At this time, the compute and network profiles have been successfully created.
- 2. Create the Service Mesh by selecting the **Service Mesh** tab within the **Interconnect** option and select the on-premises and Azure SDDC sites.
- 3. The Service Mesh specifies a local and remote compute and network profile pair.
- (i)

As part of this process, the HCX appliances are deployed and automatically configured on both the source and target sites in order to create a secure transport fabric.



 This is the final step of configuration. This should take close to 30 minutes to complete the deployment. After the service mesh is configured, the environment is ready with the IPsec tunnels successfully created to migrate the workload VMs.



#### Step 6: Migrate workloads

Workloads can be migrated bidirectionally between on-premises and Azure SDDCs using various VMware HCX migration technologies. VMs can be moved to and from VMware HCX-activated entities using multiple migration technologies such as HCX bulk migration, HCX vMotion, HCX Cold migration, HCX Replication Assisted vMotion (available with HCX Enterprise edition), and HCX OS Assisted Migration (available with the HCX Enterprise edition).

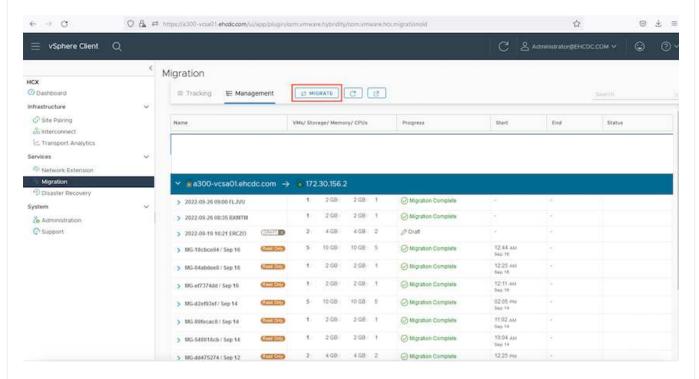
To learn more about various HCX migration mechanisms, see VMware HCX Migration Types.

## **Bulk migration**

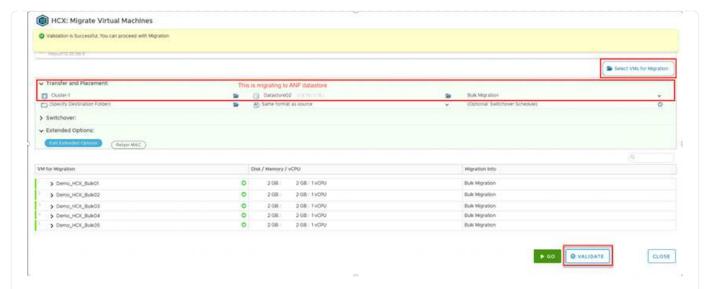
This section details the bulk migration mechanism. During a bulk migration, the bulk migration capability of HCX uses vSphere Replication to migrate disk files while recreating the VM on the destination vSphere HCX instance.

To initiate bulk VM migrations, complete the following steps:

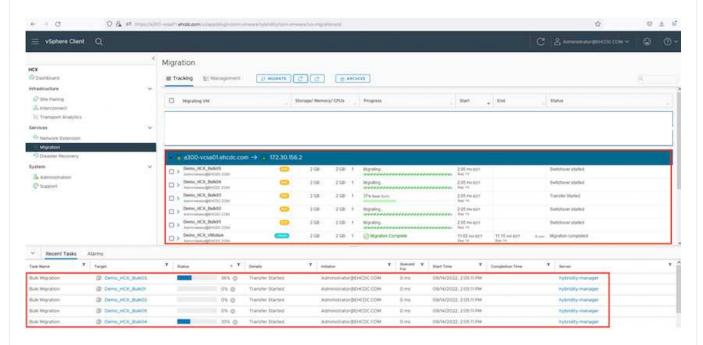
1. Access the Migrate tab under Services > Migration.



- 1. Under **Remote Site Connection**, select the remote site connection and select the source and destination. In this example, the destination is Azure VMware Solution SDDC HCX endpoint.
- 2. Click **Select VMs for Migration**. This provides a list of all the on-premises VMs. Select the VMs based on the match:value expression and click **Add**.
- 3. In the **Transfer and Placement** section, update the mandatory fields (**Cluster**, **Storage**, **Destination**, and **Network**), including the migration profile, and click **Validate**.



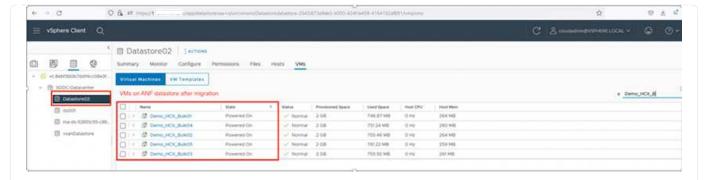
1. After the validation checks are complete, click **Go** to initiate the migration.





During this migration, a placeholder disk is created on the specified Azure NetApp Files datastore within the target vCenter to enable replication of the source VM disk's data to the placeholder disks. HBR is triggered for a full sync to the target, and after the baseline is complete, an incremental sync is performed based on the recovery point objective (RPO) cycle. After the full/incremental sync is complete, switchover is triggered automatically unless a specific schedule is set.

1. After the migration is complete, validate the same by accessing the destination SDDC vCenter.

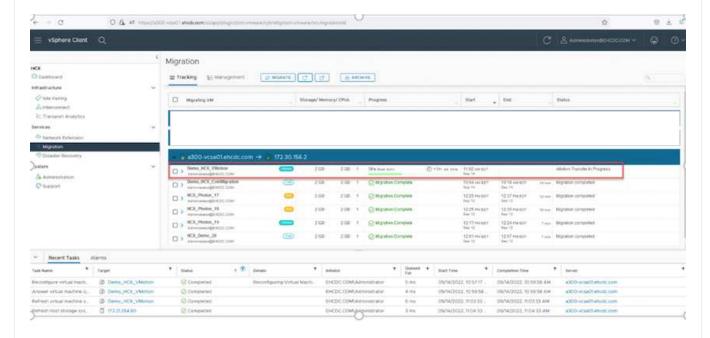


For additional and detailed information about various migration options and on how to migrate workloads from on-premises to Azure VMware Solution using HCX, see VMware HCX User Guide.

To learn more about this process, feel free to watch the following video:

## Workload Migration using HCX

Here is a screenshot of HCX vMotion option.



To learn more about this process, feel free to watch the following video:

#### **HCX** vMotion



Make sure sufficient bandwidth is available to handle the migration.



The target ANF datastore should have sufficient space to handle the migration.

#### Conclusion

Whether you're targeting all-cloud or hybrid cloud and data residing on any type/vendor storage in onpremises, Azure NetApp Files and HCX provide excellent options to deploy and migrate the application workloads while reducing the TCO by making the data requirements seamless to the application layer. Whatever the use case, choose Azure VMware Solution along with Azure NetApp Files for rapid realization of cloud benefits, consistent infrastructure, and operations across on-premises and multiple clouds, bidirectional portability of workloads, and enterprise-grade capacity and performance. It is the same familiar process and procedures used to connect the storage and migrate VMs using VMware vSphere Replication, VMware vMotion, or even network file copy (NFC).

## **Takeaways**

The key points of this document include:

- You can now use Azure NetApp Files as a datastore on Azure VMware Solution SDDC.
- You can easily migrate data from on-premises to Azure NetApp Files datastore.
- You can easily grow and shrink the Azure NetApp Files datastore to meet the capacity and performance requirements during migration activity.

#### Where to find additional information

To learn more about the information described in this document, refer to the following website links:

Azure VMware Solution documentation

https://docs.microsoft.com/en-us/azure/azure-vmware/

Azure NetApp Files documentation

https://docs.microsoft.com/en-us/azure/azure-netapp-files/

VMware HCX User Guide

https://docs.vmware.com/en/VMware-HCX/4.4/hcx-user-guide/GUID-BFD7E194-CFE5-4259-B74B-991B26A51758.html

## Region Availability – Supplemental NFS datastore for ANF

Learn more about the the Global Region support for Azure, AVS and ANF.



NFS datastore will be available in regions where both services (AVS and ANF) are available.

Unresolved directive in ehc/azure-regions.adoc - include::../../\_include/azure-region-support.adoc[]

# NetApp Capabilities for Google Cloud Platform GCVE

Learn more about the capabilities that NetApp brings to the Google Cloud Platform (GCP) Google Cloud VMware Engine (GCVE) - from NetApp as a guest connected storage device or a supplemental NFS datastore to migrating workflows, extending/bursting to the cloud, backup/restore and disaster recovery.

Jump to the section for the desired content by selecting from the following options:

- Configuring GCVE in GCP
- NetApp Storage Options for GCVE

NetApp / VMware Cloud Solutions

## **Configuring GCVE in GCP**

As with on-premises, planning a cloud based virtualization environment is critical for a successful production-ready environment for creating VMs and migration.

Unresolved directive in ehc/gcp-gcve.adoc - include::../../\_include/ehc-config-vmware.adoc[tags=gcp-config;gcp;!ehc-gcp]

## **NetApp Storage Options for GCVE**

NetApp storage can be utilized in several ways - either as guess connected or as a supplemental NFS datastore - within GCP GCVE.

Please visit Supported NetApp Storage Options for more information.

Unresolved directive in ehc/gcp-gcve.adoc - include::../../\_include/ehc-datastore.adoc[tags=gcp-datastore;gcp;!ehc-gcp]

## **Solution Use Cases**

With NetApp and VMware cloud solutions, many use cases are simple to deploy in Azure AVS. se cases are defined for each of the VMware defined cloud areas:

- Protect (includes both Disaster Recovery and Backup / Restore)
- Extend
- Migrate

Browse the NetApp solutions for Google Cloud GCVE

## **Protecting Workloads on GCP / GCVE**

## Application Consistent Disaster Recovery with NetApp SnapCenter and Veeam Replication

Disaster recovery to cloud is a resilient and cost-effective way of protecting workloads against site outages and data corruption events such as ransomware. With NetApp SnapMirror, on-premises VMware workloads that use guest-connected storage can be replicated to NetApp Cloud Volumes ONTAP running in Google Cloud.

Authors: Suresh Thoppay, NetApp

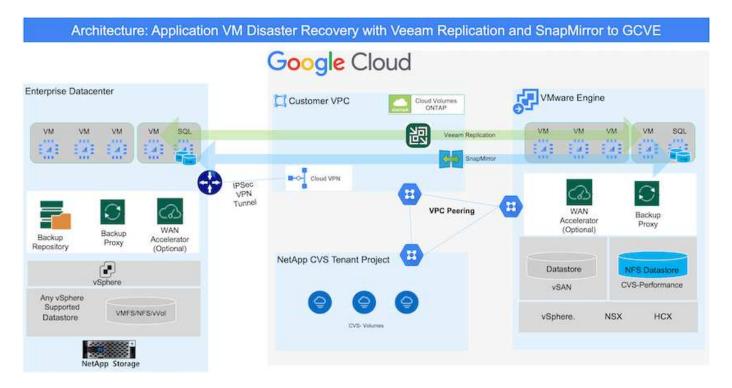
#### Overview

Many customers are looking for an effective disaster recovery solution for their application VMs hosted on VMware vSphere. Many of them use their existing backup solution to perform recovery during diaster. Many times that solution increase the RTO and doesn't meet their expectations. To reduce the RPO and RTO, Veeam VM replication can be utilized even from on-prem to GCVE as long as network connectivity and environemnt with appropriate permissions are available.

NOTE: Veeam VM Replication doesn't protect VM guest connected storage devices like iSCSI or NFS mounts inside the guest VM. Need to protect those seperately.

For application consistent replication for SQL VM and to reduce the RTO, we used SnapCenter to orchestrate snapmirror operations of SQL database and log volumes.

This document provides a step-by-step approach for setting up and performing disaster recovery that uses NetApp SnapMirror, Veeam, and the Google Cloud VMware Engine (GCVE).



## **Assumptions**

This document focuses on in-guest storage for application data (also known as guest connected), and we assume that the on-premises environment is using SnapCenter for application-consistent backups.



This document applies to any third-party backup or recovery solution. Depending on the solution used in the environment, follow best practices to create backup policies that meet organizational SLAs.

For connectivity between the on-premises environment and the Google Cloud network, use the connectivity options like dedicated interconnect or Cloud VPN. Segments should be created based on the on-premises VLAN design.



There are multiple options for connecting on-premises datacenters to Google Cloud, which prevents us from outlining a specific workflow in this document. Refer to the Google Cloud documentation for the appropriate on-premises-to-Google connectivity method.

## **Deploying the DR Solution**

## **Solution Deployment Overview**

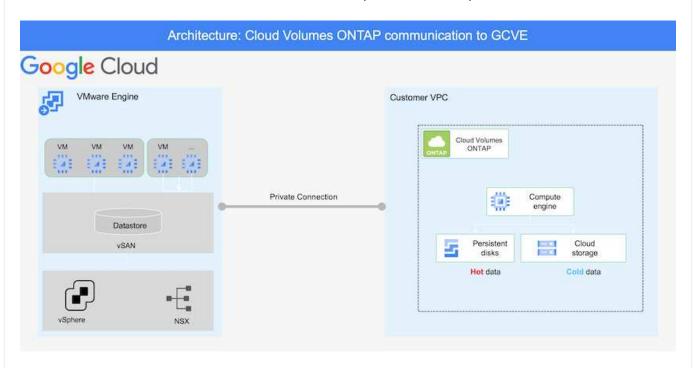
- 1. Make sure that application data is backed up using SnapCenter with the necessary RPO requirements.
- 2. Provision Cloud Volumes ONTAP with the correct instance size using BlueXP within the appropriate subscription and virtual network.
  - a. Configure SnapMirror for the relevant application volumes.

- b. Update the backup policies in SnapCenter to trigger SnapMirror updates after the scheduled jobs.
- 3. Install the Veeam software and start replicating virtual machines to Google Cloud VMware Engine instance.
- 4. During a disaster event, break the SnapMirror relationship using BlueXP and trigger failover of virtual machines with Veeam.
  - a. Reconnect the ISCSI LUNs and NFS mounts for the application VMs.
  - b. Bring up applications online.
- 5. Invoke failback to the protected site by reverse resyncing SnapMirror after the primary site has been recovered.

## **Deployment Details**

## Configure CVO on Google Cloud and replicate volumes to CVO

The first step is to configure Cloud Volumes ONTAP on Google Cloud (cvo) and replicate the desired volumes to Cloud Volumes ONTAP with the desired frequencies and snapshot retentions.



For sample step-by-step instructions on setting up SnapCenter and replicating the data, Refer to Setup Replication with SnapCenter

Review of SQL VM protection with SnapCenter

## Configure GCVE hosts and CVO data access

Two important factors to consider when deploying the SDDC are the size of the SDDC cluster in the GCVE solution and how long to keep the SDDC in service. These two key considerations for a disaster recovery solution help reduce the overall operational costs. The SDDC can be as small as three hosts, all the way up to a multi-host cluster in a full-scale deployment.

NetApp Cloud Volume Service for NFS Datastore and Cloud Volumes ONTAP for SQL databases and log can be deployed to any VPC and GCVE should have private connection to that VPC to mount NFS datastore and have VM connect to iSCSI LUNs.

To configure GCVE SDDC, see Deploy and configure the Virtualization Environment on Google Cloud Platform (GCP). As a prerequisite, verify that the guest VMs residing on the GCVE hosts are able to consume data from Cloud Volumes ONTAP after connectivity has been established.

After Cloud Volumes ONTAP and GCVE have been configured properly, begin configuring Veeam to automate the recovery of on-premises workloads to GCVE (VMs with application VMDKs and VMs with in-guest storage) by using the Veeam Replication feature and by leveraging SnapMirror for application volumes copies to Cloud Volumes ONTAP.

## **Install Veeam Components**

Based on deployment scenario, the Veeam backup server, backup repository and backup proxy that needs to be deployed. For this use case, there is no need to deploy object store for Veeam and Scale-out repository also not required.

Refer to the Veeam documentation for the installation procedure For additional information, please refer Migration with Veeam Replication

#### Setup VM Replication with Veeam

Both on-premises vCenter and GCVE vCenter needs to be registered with Veeam. Setup vSphere VM Replication Job At the Guest Processing step of wizard, select disable application processing as we will be utilizing SnapCenter for application aware backup and recovery.

https://netapp.hosted.panopto.com/Panopto/Pages/Embed.aspx?id=8b7e4a9b-7de1-4d48-a8e2-b01200f00692

## Failover of Microsoft SQL Server VM

https://netapp.hosted.panopto.com/Panopto/Pages/Embed.aspx?id=9762dc99-081b-41a2-ac68-b01200f00ac0

#### Benefits of this solution

- Uses the efficient and resilient replication of SnapMirror.
- Recovers to any available points in time with ONTAP snapshot retention.
- Full automation is available for all required steps to recover hundreds to thousands of VMs, from the storage, compute, network, and application validation steps.
- · SnapCenter uses cloning mechanisms that do not change the replicated volume.

- This avoids the risk of data corruption for volumes and snapshots.
- Avoids replication interruptions during DR test workflows.
- Leverages the DR data for workflows beyond DR, such as dev/test, security testing, patch and upgrade testing, and remediation testing.
- · Veeam Replication allows changing VM IP addresses on DR site.

## Application Disaster Recovery with SnapCenter, Cloud Volumes ONTAP and Veeam Replication

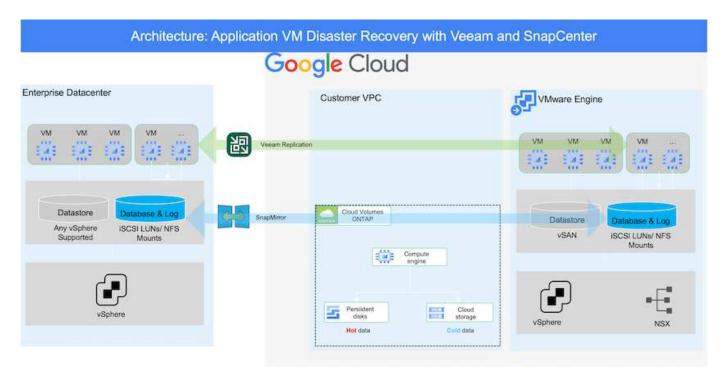
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Authors: Suresh Thoppay, NetApp

#### Overview

This covers application data; however, what about the actual VMs themselves. Disaster recovery should cover all dependent components, including virtual machines, VMDKs, application data, and more. To accomplish this, SnapMirror along with Veeam can be used to seamlessly recover workloads replicated from on-premises to Cloud Volumes ONTAP while using vSAN storage for VM VMDKs.

This document provides a step-by-step approach for setting up and performing disaster recovery that uses NetApp SnapMirror, Veeam, and the Google Cloud VMware Engine (GCVE).



#### **Assumptions**

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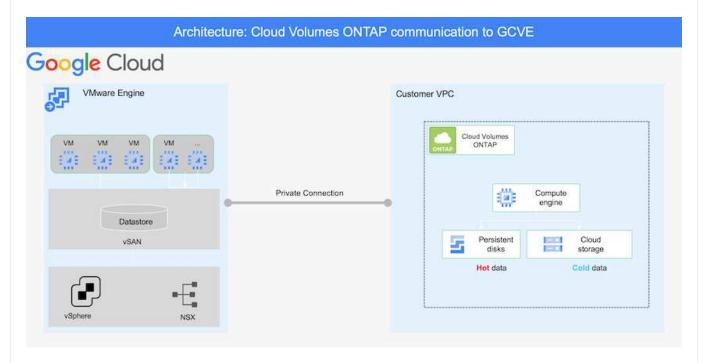
## **Solution Deployment Overview**

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Setup vSphere VM Replication Job

#### Failover of Microsoft SQL Server VM

Failover of Microsoft SQL Server VM

#### Benefits of this solution

- Uses the efficient and resilient replication of SnapMirror.
- Recovers to any available points in time with ONTAP snapshot retention.
- Full automation is available for all required steps to recover hundreds to thousands of VMs, from the storage, compute, network, and application validation steps.
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- · Veeam Replication allows changing VM IP addresses on DR site.

## Migrating Workloads on GCP / GCVE

Migrate workloads to NetApp Cloud Volume Service datastore on Google Cloud VMware Engine using VMware HCX - Quickstart guide

One of the most common use cases for the Google Cloud VMware Engine and Cloud Volume Service datastore is the migration of VMware workloads. VMware HCX is a preferred option and provides various migration mechanisms to move on-premises virtual machines (VMs) and its data to Cloud Volume Service NFS datastores.

Author(s): NetApp Solutions Engineering

Overview: Migrating virtual machines with VMware HCX, NetApp Cloud Volume Service datastores, and Google Cloud VMware Engine (GCVE)

VMware HCX is primarily a migration platform that is designed to simplify application migration, workload rebalancing, and even business continuity across clouds. It is included as part of Google Cloud VMware Engine Private Cloud and offers many ways to migrate workloads and can be used for disaster recovery (DR) operations.

This document provides step-by-step guidance for provisioning Cloud Volume Service datastore followed by downloading, deploying, and configuring VMware HCX, including all its main components in on-premises and the Google Cloud VMware Engine side including Interconnect, Network Extension, and WAN optimization for enabling various VM migration mechanisms.



VMware HCX works with any datastore type as the migration is at the VM level. Hence this document is applicable to existing NetApp customers and non-NetApp customers who are planning to deploy Cloud Volume Service with Google Cloud VMware Engine for a cost-effective VMware cloud deployment.

## **High-level steps**

This list provides the high-level steps necessary to pair & Migrate the VMs to HCX Cloud Manager on the Google Cloud VMware Engine side from HCX Connector on-premises:

- 1. Prepare HCX through the Google VMware Engine portal.
- 2. Download and deploy the HCX Connector Open Virtualization Appliance (OVA) installer in the onpremises VMware vCenter Server.
- 3. Activate HCX with the license key.
- 4. Pair the on-premises VMware HCX Connector with Google Cloud VMware Engine HCX Cloud Manager.
- 5. Configure the network profile, compute profile, and service mesh.
- 6. (Optional) Perform network extension to avoid re-IP during migrations.
- 7. Validate the appliance status and ensure that migration is possible.
- 8. Migrate the VM workloads.

#### **Prerequisites**

Before you begin, make sure the following prerequisites are met. For more information, see this link. After the prerequisites, including connectivity, are in place, download HCX license key from the Google Cloud VMware Engine portal. After the OVA installer is downloaded, proceed with the installation process as described below.

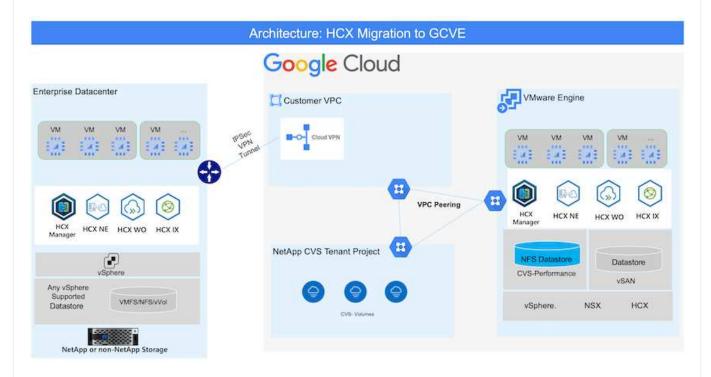


HCX advanced is the default option and VMware HCX Enterprise edition is also available through a support ticket and supported at no additional cost. Refer this link

- Use an existing Google Cloud VMware Engine software-defined data center (SDDC) or create a private cloud by using this NetApp link or this Google link.
- Migration of VMs and associated data from the on-premises VMware vSphere- enabled data center requires network connectivity from the data center to the SDDC environment. Before migrating workloads, set up a Cloud VPN or Cloud Interconnect connection between the on-premises environment and the respective private cloud.
- The network path from on-premises VMware vCenter Server environment to the Google Cloud VMware Engine private cloud must support the migration of VMs by using vMotion.
- Make sure the required firewall rules and ports are allowed for vMotion traffic between the onpremises vCenter Server and SDDC vCenter.
- Cloud Volume Service NFS volume should be mounted as a datastore in Google Cloud VMware Engine. Follow the steps detailed in this link to attach Cloud Volume Service datastores to Google Cloud VMware Engines hosts.

## **High Level Architecture**

For testing purposes, the lab environment from on-premises used for this validation was connected through a Cloud VPN, which allows on-premises connectivity to Google Cloud VPC.



For more detailed diagram on HCX, please refer VMware link

## **Solution Deployment**

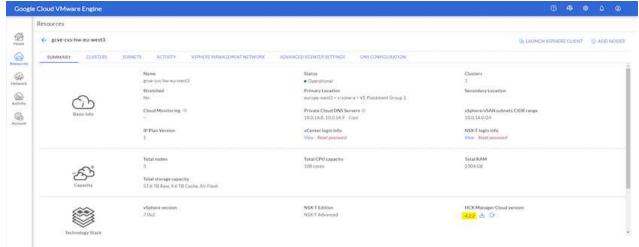
Follow the series of steps to complete the deployment of this solution:

## Step 1: Prepare HCX through the Google VMware Engine Portal

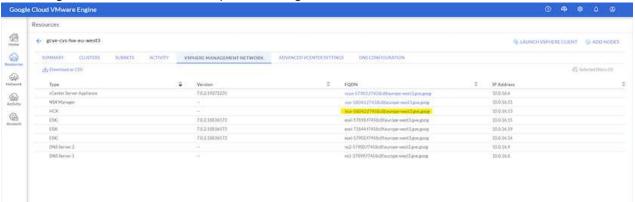
HCX Cloud Manager component automatically gets installed as you provision private cloud with VMware Engine. To prepare for site pairing, complete the following steps:

1. Log in to the Google VMware Engine Portal and sign-in to the HCX Cloud Manager.

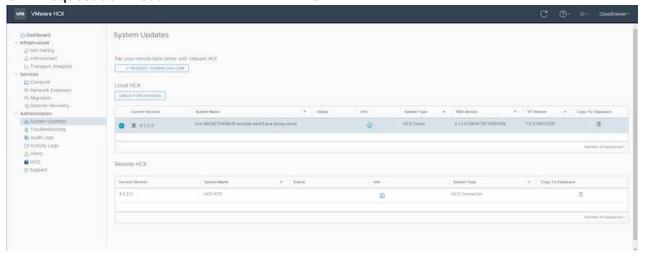
You can login to HCX Console either by clicking on the HCX version link



or clicking on HCX FQDN under vSphere Management Network tab.



- 2. In HCX Cloud Manager, go to **Administration > System Updates**.
- 3. Click **Request download link** and download the OVA file.



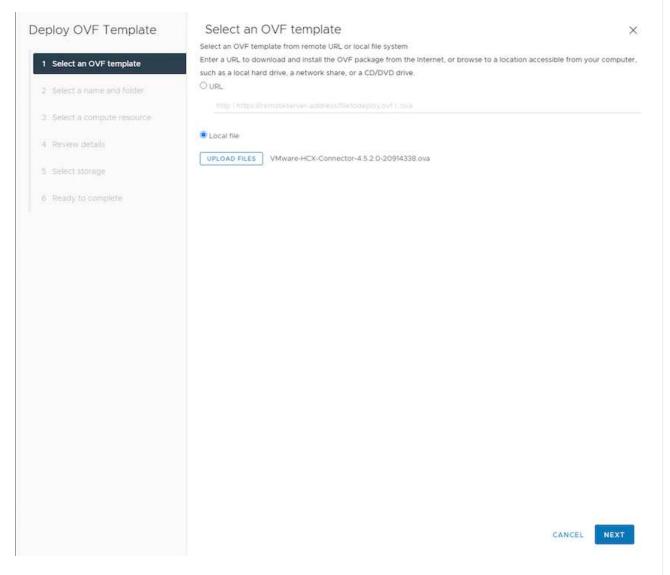
4. Update HCX Cloud Manager to the latest version available from the HCX Cloud Manager UI.	

## Step 2: Deploy the installer OVA in the on-premises vCenter Server

For the on-premises Connector to connect to the HCX Manager in Google Cloud VMware Engine, make sure the appropriate firewall ports are open in the on-premises environment.

To download and install HCX Connector in the on-premises vCenter Server, complete the following steps:

- 1. Have the ova downloaded from the HCX Console on Google Cloud VMware Engine as stated in previous step.
- 2. After the OVA is downloaded, deploy it on to the on-premises VMware vSphere environment by using the **Deploy OVF Template** option.



3. Enter all the required information for the OVA deployment, click **Next**, and then click **Finish** to deploy the VMware HCX connector OVA.

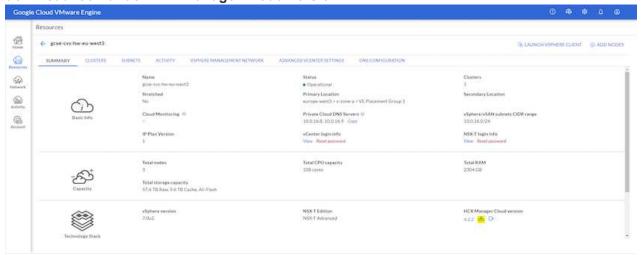


Power on the virtual appliance manually.

For step-by-step instructions, see the VMware HCX User Guide.

After you deploy the VMware HCX Connector OVA on-premises and start the appliance, complete the following steps to activate HCX Connector. Generate the license key from the Google Cloud VMware Engine portal and activate it in VMware HCX Manager.

1. From the VMware Engine portal, Click on Resources, select the private cloud, and **click on download icon under HCX Manager Cloud Version**.



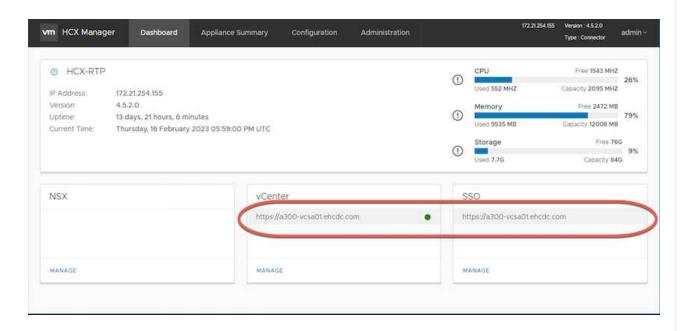
Open Downloaded file and copy the License Key String.

- 2. Log into the on-premises VMware HCX Manager at https://hcxmanagerIP:9443 using administrator credentials.
  - Use the hcxmanagerIP and password defined during the OVA deployment.
- 3. In the licensing, enter the key copied from step 3 and click **Activate**.
  - The on-premises HCX Connector should have internet access.
- 4. Under **Datacenter Location**, provide the nearest location for installing the VMware HCX Manager on-premises. Click **Continue**.
- 5. Under **System Name**, update the name and click **Continue**.
- 6. Click Yes, Continue.
- 7. Under **Connect your vCenter**, provide the fully qualified domain name (FQDN) or IP address of vCenter Server and the appropriate credentials and click **Continue**.
  - Use the FQDN to avoid connectivity issues later.
- 8. Under **Configure SSO/PSC**, provide the Platform Services Controller's(PSC) FQDN or IP address and click **Continue**.
  - For Embedded PSC, Enter the VMware vCenter Server FQDN or IP address.
- 9. Verify that the information entered is correct and click **Restart**.
- 10. After the services restart, vCenter Server is displayed as green on the page that appears. Both vCenter Server and SSO must have the appropriate configuration parameters, which should be the

same as the previous page.



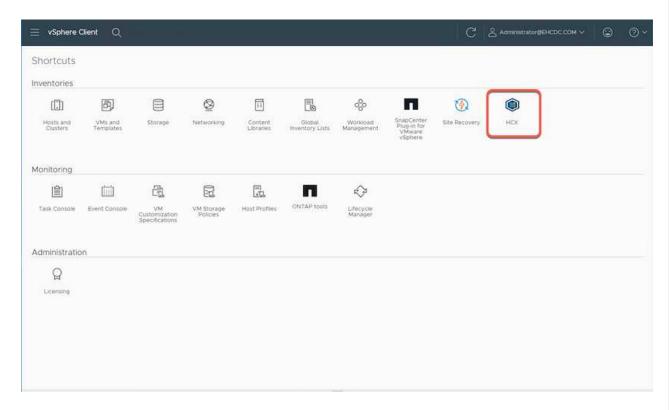
This process should take approximately 10 to 20 minutes and for the plug-in to be added to the vCenter Server.



## Step 4: Pair on-premises VMware HCX Connector with Google Cloud VMware Engine HCX Cloud Manager

After HCX Connector is deployed and configured on on-premises vCenter, establish connection to Cloud Manager by adding the pairing. To configure the site pairing, complete the following steps:

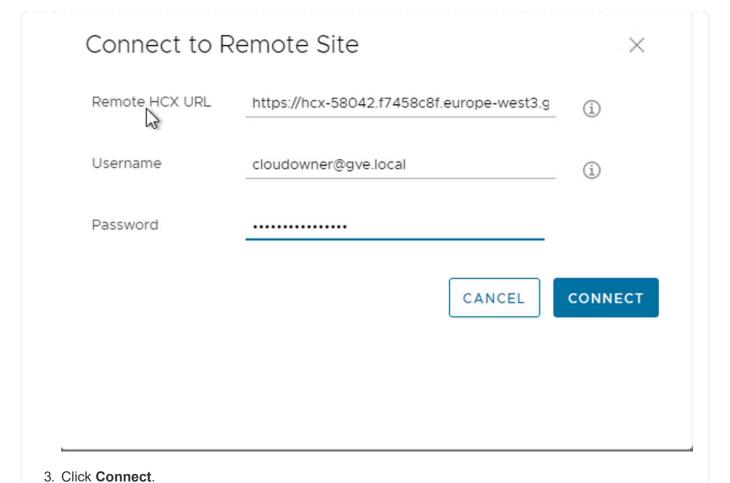
1. To create a site pair between the on-premises vCenter environment and Google Cloud VMware Engine SDDC, log in to the on-premises vCenter Server and access the new HCX vSphere Web Client plug-in.



2. Under Infrastructure, click Add a Site Pairing.



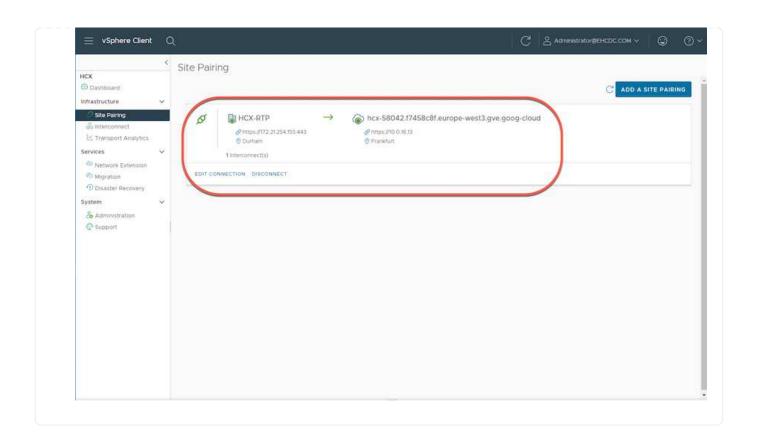
Enter the Google Cloud VMware Engine HCX Cloud Manager URL or IP address and the credentials for user with Cloud-Owner-Role privileges for accessing the private cloud.



VMware HCX Connector must be able to route to HCX Cloud Manager IP over port

4. After the pairing is created, the newly configured site pairing is available on the HCX Dashboard.

443.



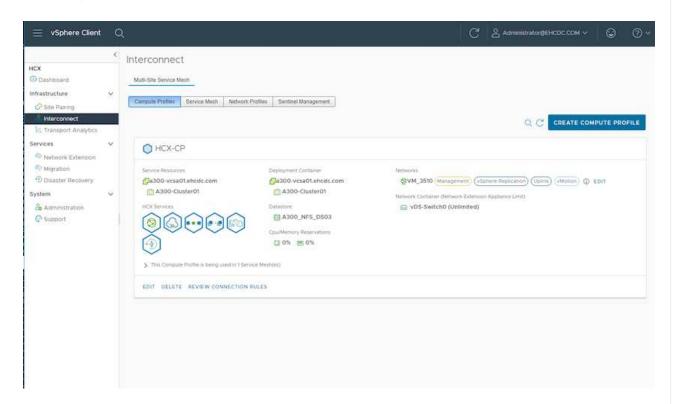
#### Step 5: Configure the network profile, compute profile, and service mesh

The VMware HCX Interconnect service appliance provides replication and vMotion-based migration capabilities over the internet and private connections to the target site. The interconnect provides encryption, traffic engineering, and VM mobility. To create an Interconnect service appliance, complete the followings steps:

1. Under Infrastructure, select Interconnect > Multi-Site Service Mesh > Compute Profiles > Create Compute Profile.



The compute profiles define the deployment parameters including the appliances that are deployed and which portion of the VMware data center are accessible to HCX service.

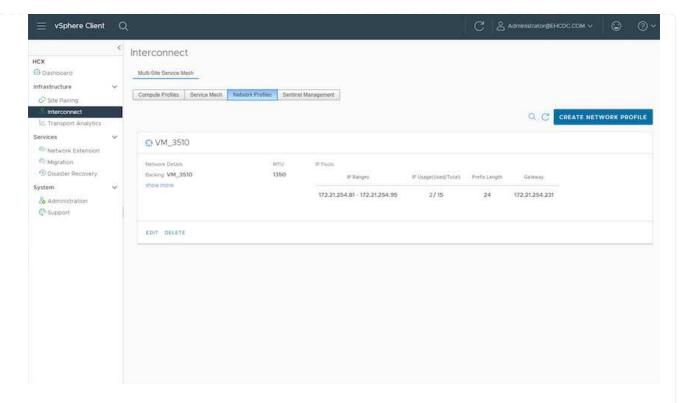


2. After the compute profile is created, create the network profiles by selecting **Multi-Site Service Mesh** > **Network Profiles** > **Create Network Profile**.

The network profile defines a range of IP address and networks that are used by HCX for its virtual appliances.

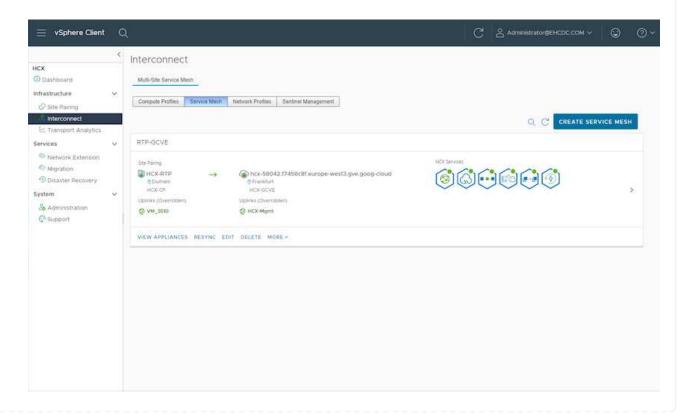


This step requires two or more IP addresses. These IP addresses are assigned from the management network to the Interconnect Appliances.

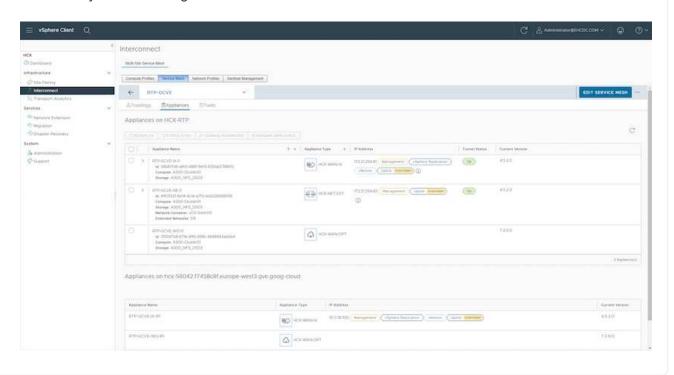


- 3. At this time, the compute and network profiles have been successfully created.
- 4. Create the Service Mesh by selecting the **Service Mesh** tab within the **Interconnect** option and select the on-premises and GCVE SDDC sites.
- 5. The Service Mesh specifies a local and remote compute and network profile pair.
  - (i)

As part of this process, the HCX appliances are deployed and automatically configured on both the source and target sites in order to create a secure transport fabric.



6. This is the final step of configuration. This should take close to 30 minutes to complete the deployment. After the service mesh is configured, the environment is ready with the IPsec tunnels successfully created to migrate the workload VMs.



#### Step 6: Migrate workloads

Workloads can be migrated bidirectionally between on-premises and GCVE SDDCs using various VMware HCX migration technologies. VMs can be moved to and from VMware HCX-activated entities using multiple migration technologies such as HCX bulk migration, HCX vMotion, HCX Cold migration, HCX Replication Assisted vMotion (available with HCX Enterprise edition), and HCX OS Assisted Migration (available with the HCX Enterprise edition).

To learn more about various HCX migration mechanisms, see VMware HCX Migration Types.

The HCX-IX appliance uses the Mobility Agent service to perform vMotion, Cold, and Replication Assisted vMotion (RAV) migrations.



The HCX-IX appliance adds the Mobility Agent service as a host object in the vCenter Server. The processor, memory, storage and networking resources displayed on this object do not represent actual consumption on the physical hypervisor hosting the IX appliance.

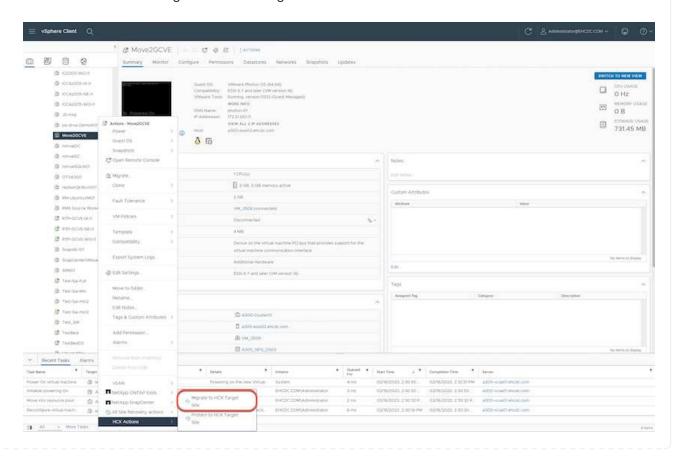
#### **HCX vMotion**

This section describes the HCX vMotion mechanism. This migration technology uses the VMware vMotion protocol to migrate a VM to GCVE. The vMotion migration option is used for migrating the VM state of a single VM at a time. There is no service interruption during this migration method.



Network Extension should be in place (for the port group in which the VM is attached) in order to migrate the VM without the need to make an IP address change.

1. From the on-premises vSphere client, go to Inventory, right- click on the VM to be migrated, and select HCX Actions > Migrate to HCX Target Site.

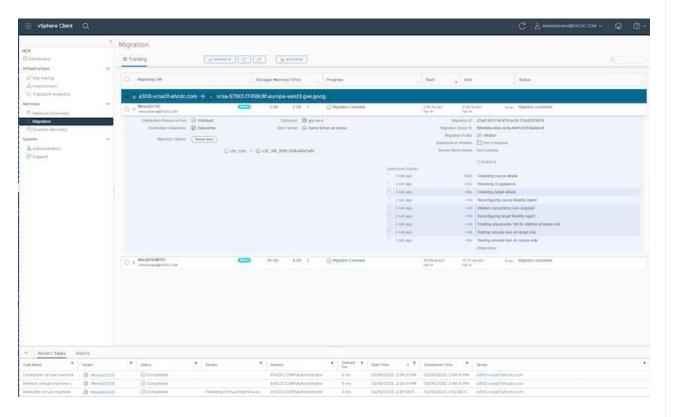


2. In the Migrate Virtual Machine wizard, select the Remote Site Connection (target GCVE). HCX: Migrate Virtual Machine × Remote Site Connection: > ② Source: HCX-RTP / VC: a300-vcsa01.ehcdc.com
→ ② Destination: hcx-58042.f7458c8f.europe-west3.gve.goog-cloud / VC vcsa-57901.f7458c8f.europe-west3.gve.goog Transfer and Placement: (Mandatory: Compute Container) (Migration Profile) (Mandatory: Storage) (Specify Destination Folder) A) Same format as source (Optional: Switchover Schedule) 0 > Switchover: Extended Options: Edit Extended Option VM for Migration Disk / Memory / vCPU Migration Info 2 GB/ 2 GB / 1 vCPU > Move2GCVE (Migration profile is not specified!) O VALIDATE CLOSE 3. Update the mandatory fields (Cluster, Storage, and Destination Network), Click Validate. PHCX: Migrate Virtual Machine Remote Site Connection: Source: HCX-RTP / VC a300-vcsa01.ehcdc.com → ② Destination: hcx-58042.f7458c8f.europe-west3.gve.goog-cloud / VC vcsa-57901.f7458c8f.europe-west3.gve.goog https://doi.olg/10.000/s13 Transfer and Placement: gcp-ve-4 (007.608/118) Workfoad vMotion (Specify Destination Folder) (Optional: Switchover Schedule) At Same format as source 0 > Switchover: Extended Options: Edit Extended Options Disk / Memory / vCPU VM for Migration Migration Info 2 GB/ 2 GB / 1 VCPU → Move2GCVE gcp-ve-4 (007/6-08/178) Workload vMotion (Specify Destination Folder) Same format as source Force Power-off VM > Network adapter 1 (VM\_3509) → L2E\_VM\_3509-3509-a0041a8d **⊘** VALIDATE CLOSE 4. After the validation checks are complete, click Go to initiate the migration.



The vMotion transfer captures the VM active memory, its execution state, its IP address, and its MAC address. For more information about the requirements and limitations of HCX vMotion, see Understanding VMware HCX vMotion and Cold Migration.

5. You can monitor the progress and completion of the vMotion from the HCX > Migration dashboard.





The target CVS NFS datastore should have sufficient space to handle the migration.

#### Conclusion

Whether you're targeting all-cloud or hybrid cloud and data residing on any type/vendor storage in on-premises, Cloud Volume Service and HCX provide excellent options to deploy and migrate the application workloads while reducing the TCO by making the data requirements seamless to the application layer. Whatever the use case, choose Google Cloud VMware Engine along with Cloud Volume Service for rapid realization of cloud benefits, consistent infrastructure, and operations across on-premises and multiple clouds, bidirectional portability of workloads, and enterprise-grade capacity and performance. It is the same familiar process and procedures used to connect the storage and migrate VMs using VMware vSphere Replication, VMware vMotion, or even network file copy (NFC).

# **Takeaways**

The key points of this document include:

- You can now use Cloud Volume Service as a datastore on Google Cloud VMware Engine SDDC.
- You can easily migrate data from on-premises to Cloud Volume Service datastore.
- You can easily grow and shrink the Cloud Volume Service datastore to meet the capacity and performance requirements during migration activity.

## Videos from Google and VMware for reference

# **From Google**

- Deploy HCX Connector with GCVE
- Configure HCX ServiceMesh with GCVE
- Migrate VM with HCX to GCVE

#### From VMware

- HCX Connector deployment for GCVE
- HCX ServiceMesh configuration for GCVE
- · HCX Workload Migration to GCVE

#### Where to find additional information

To learn more about the information described in this document, refer to the following website links:

Google Cloud VMware Engine documentation

https://cloud.google.com/vmware-engine/docs/overview

Cloud Volume Service documentation

https://cloud.google.com/architecture/partners/netapp-cloud-volumes

VMware HCX User Guide

https://docs.vmware.com/en/VMware-HCX/index.html

# VM Migration to NetApp Cloud Volume Service NFS Datastore on Google Cloud VMware Engine using Veeam Replication feature

Customers who currently use Veeam for their data protection requirements continue using that solution to migrate the workloads to GCVE and enjoy the benefits of NetApp Cloud Volume Service NES Datastores

#### Overview

Authors: Suresh Thoppay, NetApp

VM Workloads running on VMware vSphere can be migrated to Google Cloud VMware Engine (GCVE) utilizing Veeam Replication feature.

This document provides a step-by-step approach for setting up and performing VM migration that uses NetApp Cloud Volume Service, Veeam, and the Google Cloud VMware Engine (GCVE).

# Architecture: Veeam VM Replication to NetApp Cloud Volume Service NFS Datastore on GCVE Google Cloud Enterprise Datacenter VMware Engine Customer VPC (Optional) Backup Backup Repository (Optional) NetApp CVS Tenant Project CVS-Performance Any vSphere Supported Datastore VMFS/NFS/VVol vSphere. HCX

#### **Assumptions**

This document assumes you have either Google Cloud VPN or Cloud Interconnect or other networking option in place to establish network connectivity from existing vSphere servers to Google Cloud VMware Engine.



There are multiple options for connecting on-premises datacenters to Google Cloud, which prevents us from outlining a specific workflow in this document.

Refer to the Google Cloud documentation for the appropriate on-premises-to-Google

#### **Deploying the Migration Solution**

# **Solution Deployment Overview**

- 1. Make sure NFS datastore from NetApp Cloud Volume Service is mounted on GCVE vCenter.
- Ensure Veeam Backup Recovery is deployed on existing VMware vSphere environment
- 3. Create Replication Job to start replicating virtual machines to Google Cloud VMware Engine instance.
- 4. Perform Failover of Veeam Replication Job.
- 5. Perform Permanent Failover on Veeam.

connectivity method.

#### **Deployment Details**

# Make sure NFS datastore from NetApp Cloud Volume Service is mounted on GCVE vCenter

Login to GCVE vCenter and ensure NFS datastore with sufficient space is available. If not, Please refer Mount NetApp CVS as NFS datastore on GCVE

# Ensure Veeam Backup Recovery is deployed on existing VMware vSphere environment

Please refer Veeam Replication Components documentation to install required components.

#### Create Replication Job to start replicating virtual machines to Google Cloud VMware Engine instance.

Both on-premises vCenter and GCVE vCenter needs to be registered with Veeam. Setup vSphere VM Replication Job

Here is a video explaining how to Configure Replication Job.



Replica VM can have different IP from the source VM and can also be connected to different port group. For more details, check the video above.

# **Perform Failover of Veeam Replication Job**

To Migrate VMs, perform Perform Failover

#### Perform Permanent Failover on Veeam.

To treat GCVE as your new source environment, perform Permanent Failover

#### Benefits of this solution

- Existing Veeam backup infrastructure can be utilized for migration.
- Veeam Replication allows changing VM IP addresses on target site.
- Has ability to remap existing data replicated outside of Veeam (like replicated data from BlueXP)
- · Has ability to specify different network portgroup on target site.
- · Can specify the order of VMs to power on.
- Utilizes VMware Change Block Tracking to minimize the amount of data to send across WAN.
- Capability to execute pre and post scripts for replication.
- Capability to execute pre and post scripts for snapshots.

# Region Availability – Supplemental NFS datastore for Google Cloud Platform (GCP)

Learn more about the the Global Region support for GCP, GCVE and CVS.



NFS datastore will be available in regions where both services (GCVE and CVS Performance) are available.

Unresolved directive in ehc/gcp-regions.adoc - include::../../\_include/gcp-region-support.adoc[]

# Security overview - NetApp Cloud Volumes Service (CVS) in Google Cloud

TR-4918: Security overview - NetApp Cloud Volumes Service in Google Cloud

Oliver Krause, Justin Parisi, NetApp

Security, particularly in the cloud where infrastructure is outside of the control of storage administrators, is paramount to trusting your data to service offerings provided by cloud providers. This document is an overview of the security offerings that NetApp Cloud Volumes Service provides in Google Cloud.

#### Intended audience

This document's intended audience includes, but is not limited to, the following roles:

- · Cloud providers
- · Storage administrators
- · Storage architects
- · Field resources
- · Business decision makers

If you have questions about the content of this technical report, see the section "Contact us."

Abbreviation	Definition
CVS-SW	Cloud Volumes Service, Service Type CVS
CVS-Performance	Cloud Volume Service, Service Type CVS- Performance
PSA	

#### How Cloud Volumes Service in Google Cloud secures your data

Cloud Volumes Service in Google Cloud provides a multitude of ways to natively secure your data.

#### Secure architecture and tenancy model

Cloud Volumes Service provides a secure architecture in Google Cloud by segmenting the service management (control plane) and the data access (data plane) across different endpoints so that neither can impact the other (see the section "Cloud Volumes Service architecture"). It uses Google's private services access (PSA) framework to provide the service. This framework distinguishes between the service producer, which is provided and operated by NetApp, and the service consumer, which is a Virtual Private Cloud (VPC) in a customer project, hosting the clients that want to access Cloud Volumes Service file shares.

In this architecture, tenants (see the section "Tenancy model") are defined as Google Cloud projects that are completely isolated from each other unless explicitly connected by the user. Tenants allow complete isolation of data volumes, external name services, and other essential pieces of the solution from other tenants using the Cloud Volumes Service volume platform. Because the Cloud Volumes Service platform is connected through VPC peering, that isolation applies to it also. You can enable sharing of Cloud Volumes Service volumes between multiple projects by using a shared-VPC (see the section "Shared VPCs"). You can apply access controls to SMB shares and NFS exports to limit who or what can view or modify datasets.

# Strong identity management for the control plane

In the control plane where Cloud Volumes Service configuration takes place, identity management is managed by using Identity Access Management (IAM). IAM is a standard service that enables you to control authentication (logins) and authorization (permissions) to Google Cloud project instances. All configuration is performed with Cloud Volumes Service APIs over a secure HTTPS transport using TLS 1.2 encryption, and authentication is performed by using JWT tokens for added security. The Google console UI for Cloud Volumes Service translates user input into Cloud Volumes Service API calls.

#### Security hardening - Limiting attack surfaces

Part of effective security is limiting the number of attack surfaces available in a service. Attack surfaces can include a variety of things, including data at-rest, in-flight transfers, logins, and the datasets themselves.

A managed service removes some of the attack surfaces inherently in its design. Infrastructure management, as described in the section "Service operation," is handled by a dedicated team and is automated to reduce the number of times a human actually touches configurations, which helps reduce the number of intentional and unintentional errors. Networking is fenced off so that only necessary services can access one another. Encryption is baked into the data storage and only the data plane needs security attention from Cloud Volumes Service administrators. By hiding most of the management behind an API interface, security is achieved by limiting the attack surfaces.

#### **Zero Trust model**

Historically, IT security philosophy has been to trust but verify, and manifested as relying solely on external mechanisms (such as firewalls and intrusion detection systems) to mitigate threats. However, attacks and breaches evolved to bypass the verification in environments through phishing, social engineering, insider threats and other methods that provide the verification to enter networks and wreak havoc.

Zero Trust has become a new methodology in security, with the current mantra being "trust nothing while still verifying everything." Therefore, nothing is allowed access by default. This mantra is enforced in a variety of ways, including standard firewalls and intrusion detection systems (IDS) and also with the following methods:

- Strong authentication methods (such as AES-encrypted Kerberos or JWT tokens)
- Single strong sources of identities (such as Windows Active Directory, Lightweight Directory Access Protocol (LDAP), and Google IAM)
- · Network segmentation and secure multitenancy (only tenants are allowed access by default)
- · Granular access controls with Least Privileged Access policies
- Small exclusive lists of dedicated, trusted administrators with digital audit and paper trails

Cloud Volumes Service running in Google Cloud adheres to the Zero Trust model by implementing the "trust nothing, verify everything" stance.

## **Encryption**

Encrypt data at-rest (see the section "Data encryption at rest") by using XTS-AES-256 ciphers with NetApp Volume Encryption (NVE) and in-flight with "SMB encryption" or NFS Kerberos 5p support. Rest easy knowing cross-region replication transfers are protected by TLS 1.2 encryption (see the section "Cross-region replication"). In addition, Google networking also provides encrypted communications (see the section "Data encryption in transit") for an added layer of protection against attacks. For more information about transport encryption, see the section "Google Cloud network".

#### Data protection and backups

Security isn't just about the prevention of attacks. It is also about how we recover from attacks if or when they occur. This strategy includes data protection and backups. Cloud Volumes Service provides methods to replicate to other regions in case of outages (see the section "Cross-region replication") or if a dataset is affected by a ransomware attack. It can also perform asynchronous backups of data to locations outside of the Cloud Volumes Service instance by using Cloud Volumes Service backup. With regular backups, mitigation of security events can take less time and save money and angst for administrators.

#### Fast ransomware mitigation with industry leading Snapshot copies

In addition to data protection and backups, Cloud Volumes Service provides support for immutable Snapshot copies (see the section "Immutable Snapshot copies") of volumes that allow recovery from ransomware attacks (see the section "Service operation") within seconds of discovering the issue and with minimal disruption. Recovery time and effects depend on the Snapshot schedule, but you can create Snapshot copies that provide as little as one-hour deltas in ransomware attacks. Snapshot copies have a negligible effect on performance and capacity usage and are a low-risk, high-reward approach to protecting your datasets.

# Security considerations and attack surfaces

The first step in understanding how to secure your data is identifying the risks and potential attack surfaces.

These include (but are not limited to) the following:

- · Administration and logins
- · Data at rest
- · Data in flight
- · Network and firewalls
- Ransomware, malware, and viruses

Understanding attack surfaces can help you to better secure your environments. Cloud Volumes Service in Google Cloud already considers many of these topics and implements security functionality by default, without any administrative interaction.

#### **Ensuring secure logins**

When securing your critical infrastructure components, it is imperative to make sure that only approved users can log in and manage your environments. If bad actors breach your administrative credentials, then they have the keys to the castle and can do anything they want—change configurations, delete volumes and backups, create backdoors, or disable Snapshot schedules.

Cloud Volumes Service for Google Cloud provides protection against unauthorized administrative logins through the obfuscation of storage as a service (StaaS). Cloud Volumes Service is completely maintained by the cloud provider with no availability to login externally. All setup and configuration operations are fully automated, so a human administrator never has to interact with the systems except in very rare circumstances.

If login is required, Cloud Volumes Service in Google Cloud secures logins by maintaining a very short list of trusted administrators that have access to log in to the systems. This gatekeeping helps reduce the number of potential bad actors with access. Additionally, the Google Cloud networking hides the systems behind layers of network security and exposes only what is needed to the outside world. For information about the Google Cloud, Cloud Volumes Service architecture, see the section "Cloud Volumes Service architecture."

#### Cluster administration and upgrades

Two areas with potential security risks include cluster administration (what happens if a bad actor has admin access) and upgrades (what happens if a software image is compromised).

#### Storage administration protection

Storage provided as a service removes the added risk of exposure to administrators by removing that access to end users outside of the cloud data center. Instead, the only configuration done is for the data access plane

by customers. Each tenant manages their own volumes, and no tenant can reach other Cloud Volumes Service instances. The service is managed by automation, with a very small list of trusted administrators given access to the systems through the processes covered in the section "Service operation."

The CVS-Performance service type offers cross-region replication as an option to provide data protection to a different region in the event of a region failure. In those cases, Cloud Volumes Service can be failed over to the unaffected region to maintain data access.

#### Service upgrades

Updates help protect vulnerable systems. Each update provides security enhancements and bug fixes that minimize attack surfaces. Software updates are downloaded from centralized repositories and are validated before the updates are allowed to verify that official images are used and that the upgrades are not compromised by bad actors.

With Cloud Volumes Service, updates are handled by the cloud provider teams, which removes risk exposure for administrator teams by providing experts well versed in configuration and upgrades that have automated and fully tested the process. Upgrades are nondisruptive, and Cloud Volumes Service maintains the latest updates for best overall results.

For information about the administrator team that performs these service upgrades, see the section "Service operation."

#### Securing data at-rest

Data-at-rest encryption is important to protect sensitive data in the event of a disk that is stolen, returned, or repurposed. Data in Cloud Volumes Service is protected at rest by using software-based encryption.

- · Google-generated keys are used for CVS-SW.
- For CVS-Performance, the per-volume keys are stored in a key manager built into Cloud Volumes Service, which uses NetApp ONTAP CryptoMod to generate AES-256 encryption keys. CryptoMod is listed on the CMVP FIPS 140-2 validated modules list. See FIPS 140-2 Cert #4144.

Starting in November 2021, preview Customer-managed Encryption (CMEK) functionality was made available for CVS-Performance. This functionality allows you to encrypt the per-volume keys with per-project, per-region master-keys that are hosted in Google Key Management Service (KMS). KMS enables you to attach external key managers.

For details about how to configure KMS for CVS-Performance, see the Cloud Volumes Service documentation.

For more information about architecture, see the section "Cloud Volumes Service architecture."

# Securing data in-flight

In addition to securing data at rest, you must also be able to secure data when it is in flight between the Cloud Volumes Service instance and a client or replication target. Cloud Volumes Service provides encryption for inflight data over NAS protocols by using encryption methods such as SMB encryption using Kerberos, the signing/sealing of packets, and NFS Kerberos 5p for end-to-end encryption of data transfers.

Replication of Cloud Volumes Service volumes uses TLS 1.2, which takes advantage of AES-GCM encryption methods.

Most insecure in-flight protocols such as telnet, NDMP, and so on are disabled by default. DNS, however, is not encrypted by Cloud Volumes Service (no DNS Sec support) and should be encrypted by using external network encryption when possible. See the section "Data encryption in transit" for more information about

securing data in-flight.

For information about NAS protocol encryption, see the section "NAS protocols."

#### Users and groups for NAS permissions

Part of securing your data in the cloud involves proper user and group authentication, where the users accessing the data are verified as real users in the environment and the groups contain valid users. These users and groups provide initial share and export access, as well as permission validation for files and folders in the storage system.

Cloud Volumes Service uses standard Active Directory-based Windows user and group authentication for SMB shares and Windows-style permissions. The service can also leverage UNIX identity providers such as LDAP for UNIX users and groups for NFS exports, NFSv4 ID validation, Kerberos authentication, and NFSv4 ACLs.



Currently only Active Directory LDAP is supported with Cloud Volumes Service for LDAP functionality.

#### Detection, prevention and mitigation of ransomware, malware, and viruses

Ransomware, malware, and viruses are a persistent threat to administrators, and detection, prevention, and mitigation of those threats are always top of mind for enterprise organizations. A single ransomware event on a critical dataset can potentially cost millions of dollars, so it is beneficial to do what you can to minimize the risk.

Although Cloud Volumes Service currently doesn't include native detection or prevention measures, such as antivirus protection or automatic ransomware detection, there are ways to quickly recover from a ransomware event by enabling regular Snapshot schedules. Snapshot copies are immutable and read only pointers to changed blocks in the file system, are near instantaneous, have minimal impact on performance, and only use up space when data is changed or deleted. You can set schedules for Snapshot copies to match your desired acceptable recovery point objective (RPO)/recovery time objective (RTO) and can keep up to 1,024 Snapshot copies per volume.

Snapshot support is included at no additional cost (beyond data storage charges for changed blocks/data retained by Snapshot copies) with Cloud Volumes Service and, in the event of a ransomware attack, can be used to roll back to a Snapshot copy before the attack occurred. Snapshot restores take just seconds to complete, and you then can get back to serving data as normal. For more information, see The NetApp Solution for Ransomware.

Preventing ransomware from affecting your business requires a multilayered approach that includes one or more of the following:

- · Endpoint protection
- · Protection against external threats through network firewalls
- · Detection of data anomalies
- Multiple backups (onsite and offsite) of critical datasets
- Regular restore tests of backups
- Immutable read-only NetApp Snapshot copies
- · Multifactor authentication for critical infrastructure
- Security audits of system logins

This list is far from exhaustive but is a good blueprint to follow when dealing with the potential of ransomware

attacks. Cloud Volumes Service in Google Cloud provides several ways to protect against ransomware events and reduce their effects.

# **Immutable Snapshot copies**

Cloud Volumes Service natively provides immutable read-only Snapshot copies that are taken on a customizable schedule for quick point-in-time recovery in the event of data deletion or if an entire volume has been victimized by a ransomware attack. Snapshot restores to previous good Snapshot copies are fast and minimize data loss based on the retention period of your Snapshot schedules and RTO/RPO. The performance effect with Snapshot technology is negligible.

Because Snapshot copies in Cloud Volumes Service are read-only, they cannot be infected by ransomware unless the ransomware has proliferated into the dataset unnoticed and Snapshot copies have been taken of the data infected by ransomware. This is why you must also consider ransomware detection based on data anomalies. Cloud Volumes Service does not currently provide detection natively, but you can use external monitoring software.

#### **Backups and restores**

Cloud Volumes Service provides standard NAS client backup capabilities (such as backups over NFS or SMB).

- CVS-Performance offers cross-region volume replication to other CVS-Performance volumes. For more information, see volume replication in the Cloud Volumes Service documentation.
- CVS-SW offers service-native volume backup/restore capabilities. For more information, see cloud backup
  in the Cloud Volumes Service documentation.

Volume replication provides an exact copy of the source volume for fast failover in the case of a disaster, including ransomware events.

#### **Cross-region replication**

CVS-Performance enables you to securely replicate volumes across Google Cloud regions for data protection and archive use cases by using TLS1.2 AES 256 GCM encryption on a NetApp-controlled backend service network using specific interfaces used for replication running on Google's network. A primary (source) volume contains the active production data and replicates to a secondary (destination) volume to provide an exact replica of the primary dataset.

Initial replication transfers all blocks, but updates only transmit the changed blocks in a primary volume. For instance, if a 1TB database that resides on a primary volume is replicated to the secondary volume, then 1TB of space is transferred on the initial replication. If that database has a few hundred rows (hypothetically, a few MB) that change between the initialization and the next update, only the blocks with the changed rows are replicated to the secondary (a few MB). This helps to make sure that the transfer times remain low and keeps replication charges down.

All permissions on files and folders are replicated to the secondary volume, but share access permissions (such as export policies and rules or SMB shares and share ACLs) must be handled separately. In the case of a site failover, the destination site should leverage the same name services and Active Directory domain connections to provide consistent handling of user and group identities and permissions. You can use a secondary volume as a failover target in the event of a disaster by breaking the replication relationship, which converts the secondary volume to read-write.

Volume replicas are read-only, which provides an immutable copy of data offsite for quick recovery of data in instances where a virus has infected data or ransomware has encrypted the primary dataset. Read-only data won't be encrypted, but, if the primary volume is affected and replication occurs, the infected blocks also

replicate. You can use older, non-affected Snapshot copies to recover, but SLAs might fall out of range of the promised RTO/RPO depending on how guickly an attack is detected.

In addition, you can prevent malicious administrative actions, such as volume deletions, Snapshot deletions, or Snapshot schedule changes, with cross-region replication (CRR) management in Google Cloud. This is done by creating custom roles that separate volume administrators, who can delete source volumes but not break mirrors and therefore cannot delete destination volumes, from CRR administrators, who cannot perform any volume operations. See Security Considerations in the Cloud Volumes Service documentation for permissions allowed by each administrator group.

#### **Cloud Volumes Service backup**

Although Cloud Volumes Service provides high data durability, external events can cause data loss. In the event of a security event such as a virus or ransomware, backups and restores become critical for resumption of data access in a timely manner. An administrator might accidentally delete a Cloud Volumes Service volume. Or users simply want to retain backup versions of their data for many months and keeping the extra Snapshot copy space inside the volume becomes a cost challenge. Although Snapshot copies should be the preferred way to keep backup versions for the last few weeks to restore lost data from them, they are sitting inside the volume and are lost if the volume goes away.

For all these reasons, NetApp Cloud Volumes Service offers backup services through Cloud Volumes Service backup.

Cloud Volumes Service backup generates a copy of the volume on Google Cloud Storage (GCS). It only backs up the actual data stored within the volume, not the free space. It works as incremental forever, meaning it transfers the volume content once and from there on continues backing up changed data only. Compared to classical backup concepts with multiple full backups, it saves large amounts of backup storage, reducing cost. Because the monthly price of backup space is lower compared to a volume, it is an ideal place to keep backup versions longer.

Users can use a Cloud Volumes Service backup to restore any backup version to the same or a different volume within the same region. If the source volume is deleted, the backup data is retained and needs to be managed (for example, deleted) independently.

Cloud Volumes Service backup is built into Cloud Volumes Service as option. Users can decide which volumes to protect by activating Cloud Volumes Service backup on a per-volume basis. See the Cloud Volumes Service backup documentation for information about backups, the number of maximum backup versions supported, scheduling, and pricing.

All backup data of a project is stored within a GCS bucket, which is managed by the service and not visible to the user. Each project uses a different bucket. Currently, the buckets are in same region as the Cloud Volumes Service volumes, but more options are being discussed. Consult the documentation for the latest status.

Data transport from a Cloud Volumes Service bucket to GCS uses service-internal Google networks with HTTPS and TLS1.2. Data is encrypted at-rest with Google-managed keys.

To manage Cloud Volumes Service backup (creating, deleting, and restoring backups), a user must have the roles/netappcloudvolumes.admin role.

#### **Architecture**

#### Overview

Part of trusting a cloud solution is understanding the architecture and how it is secured. This section calls out different aspects of the Cloud Volumes Service architecture in

Google to help alleviate potential concerns about how data is secured, as well as call out areas where additional configuration steps might be required to obtain the most secure deployment.

The general architecture of Cloud Volumes Service can be broken down into two main components: the control plane and the data plane.

# **Control plane**

The control plane in Cloud Volumes Service is the backend infrastructure managed by Cloud Volumes Service administrators and NetApp native automation software. This plane is completely transparent to end users and includes networking, storage hardware, software updates, and so on to help deliver value to a cloud-resident solution such as Cloud Volumes Service.

# Data plane

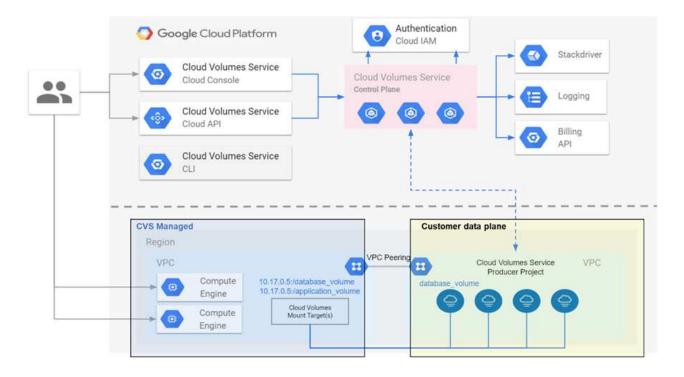
The data plane in Cloud Volumes Service includes the actual data volumes and the overall Cloud Volumes Service configuration (such as access control, Kerberos authentication, and so on). The data plane is entirely under the control of the end users and the consumers of the Cloud Volumes Service platform.

There are distinct differences in how each plane is secured and managed. The following sections cover these differences, starting with a Cloud Volumes Service architecture overview.

#### **Cloud Volumes Service architecture**

In a manner similar to other Google Cloud native services such as CloudSQL, Google Cloud VMware Engine (GCVE), and FileStore, Cloud Volumes Service uses Google PSA to deliver the service. In PSA, services are built inside a service producer project, which uses VPC network peering to connect to the service consumer. The service producer is provided and operated by NetApp, and the service consumer is a VPC in a customer project, hosting the clients that want to access Cloud Volumes Service file shares.

The following figure, referenced from the architecture section of the Cloud Volumes Service documentation, shows a high-level view.



The part above the dotted line shows the control plane of the service, which controls the volume lifecycle. The part below the dotted line shows the data plane. The left blue box depicts the user VPC (service consumer), the right blue box is the service producer provided by NetApp. Both are connected through VPC peering.

#### **Tenancy model**

In Cloud Volumes Service, individual projects are considered unique tenants. This means that manipulation of volumes, Snapshot copies, and so on are performed on a per- project basis. In other words, all volumes are owned by the project that they were created in and only that project can manage and access the data inside of them by default. This is considered the control plane view of the service.

#### **Shared VPCs**

On the data plane view, Cloud Volumes Service can connect to a shared VPC. You can create volumes in the hosting project or in one of the service projects connected to the shared VPC. All projects (host or service) connected to that shared VPC are able to reach the volumes at the network layer (TCP/IP). Because all clients with network connectivity on the shared- VPC can potentially access the data through NAS protocols, access control on the individual volume (such as user/group access control lists (ACLs) and hostnames/IP addresses for NFS exports) must be used to control who can access the data.

You can connect Cloud Volumes Service to up to five VPCs per customer project. On the control plane, the project enables you to manage all created volumes, no matter which VPC they are connected to. On the data plane, VPCs are isolated from one another, and each volume can only be connected to one VPC.

Access to the individual volumes is controlled by protocol specific (NFS/SMB) access control mechanisms.

In other words, on the network layer, all project s connected to the shared VPC are able to see the volume, while, on the management side, the control plane only allows the owner project to see the volume.

#### **VPC Service Controls**

VPC Service Controls establish an access control perimeter around Google Cloud services that are attached to

the internet and are accessible worldwide. These services provide access control through user identities but cannot restrict which network location requests originate from. VPC Service Controls close that gap by introducing the capabilities to restrict access to defined networks.

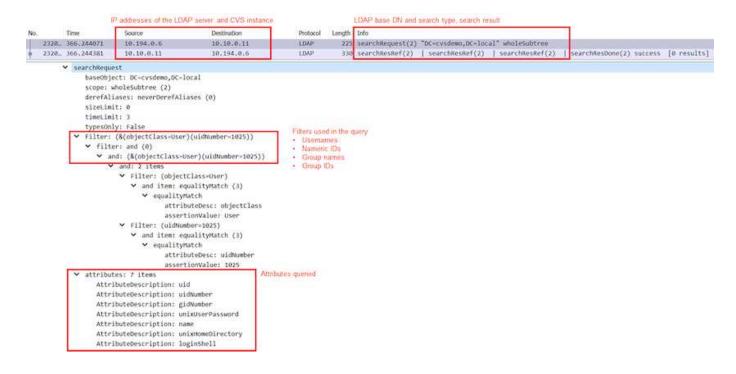
The Cloud Volumes Service data plane is not connected to the external internet but to private VPCs with well-defined network boundaries (perimeters). Within that network, each volume uses protocol-specific access control. Any external network connectivity is explicitly created by Google Cloud project administrators. The control plane, however, does not provide the same protections as the data plane and can be accessed by anyone from anywhere with valid credentials ( JWT tokens).

In short, the Cloud Volumes Service data plane provides the capability of network access control, without the requirement to support VPC Service Controls and does not explicitly use VPC Service Controls.

# Packet sniffing/trace considerations

Packet captures can be useful for troubleshooting network issues or other problems (such as NAS permissions, LDAP connectivity, and so on), but can also be used maliciously to gain information about network IP addresses, MAC addresses, user and group names, and what level of security is being used on endpoints. Because of the way Google Cloud networking, VPCs, and firewall rules are configured, unwanted access to network packets should be difficult to obtain without user login credentials or JWT tokens into the cloud instances. Packet captures are only possible on endpoints (such as virtual machines (VMs)) and only possible on endpoints internal to the VPC unless a shared VPC and/or external network tunnel/IP forwarding is in use to explicitly allow external traffic to endpoints. There is no way to sniff traffic outside of the clients.

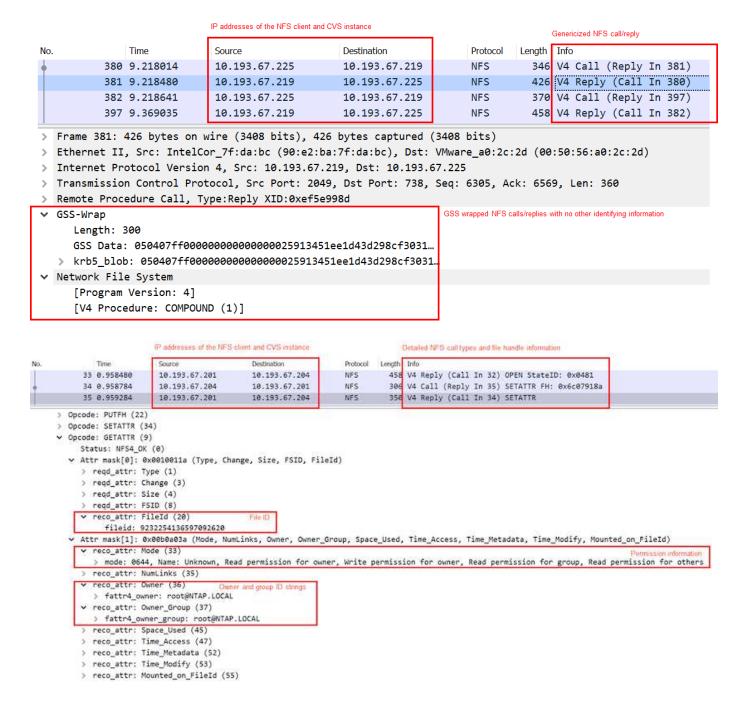
When shared VPCs are used, in-flight encryption with NFS Kerberos and/or SMB encryption can mask much of the information gleaned from traces. However, some traffic is still sent in plaintext, such as DNS and LDAP queries. The following figure shows a packet capture from a plaintext LDAP query originating from Cloud Volumes Service and the potential identifying information that is exposed. LDAP queries in Cloud Volumes Service currently do not support encryption or LDAP over SSL. CVS-Performance support LDAP signing, if requested by Active Directory. CVS-SW does not support LDAP signing.





unixUserPassword is queried by LDAP and is not sent in plaintext but instead in a salted hash. By default, Windows LDAP does not populate the unixUserPassword fields. This field is only required if you need to leverage Windows LDAP for interactive logins through LDAP to clients. Cloud Volumes Service does not support interactive LDAP logins to the instances.

The following figure shows a packet capture from an NFS Kerberos conversation next to a capture of NFS over AUTH\_SYS. Note how the information available in a trace differs between the two and how enabling in-flight encryption offers greater overall security for NAS traffic.



#### VM network interfaces

One trick attackers might attempt is to add a new network interface card (NIC) to a VM in promiscuous mode (port mirroring) or enable promiscuous mode on an existing NIC in order to sniff all traffic. In Google Cloud, adding a new NIC requires a VM to be shut down entirely, which creates alerts, so attackers cannot do this

unnoticed.

In addition, NICs cannot be set to promiscuous mode at all and will trigger alerts in Google Cloud.

#### Control plane architecture

All management actions to Cloud Volumes Service are done through API. Cloud Volumes Service management integrated into the GCP Cloud Console also uses the Cloud Volumes Service API.

#### **Identity and Access Management**

Identity and Access Management (IAM) is a standard service that enables you to control authentication (logins) and authorization (permissions) to Google Cloud project instances. Google IAM provides a full audit trail of permissions authorization and removal. Currently Cloud Volumes Service does not provide control plane auditing.

# Authorization/permission overview

IAM offers built-in, granular permissions for Cloud Volumes Service. You can find a complete list of granular permissions here.

IAM also offers two predefined roles called netappcloudvolumes.admin and netappcloudvolumes.viewer. These roles can be assigned to specific users or service accounts.

Assign appropriate roles and permission to allow IAM users to manage Cloud Volumes Service.

Examples for using granular permissions include the following:

- Build a custom role with only get/list/create/update permissions so that users cannot delete volumes.
- Use a custom role with only snapshot.\* permissions to create a service account that is used to build application- consistent Snapshot integration.
- Build a custom role to delegate volumereplication. \* to specific users.

#### Service accounts

To make Cloud Volumes Service API calls through scripts or Terraform, you must create a service account with the roles/netappcloudvolumes.admin role. You can use this service account to generate the JWT tokens required to authenticate Cloud Volumes Service API requests in two different ways:

- Generate a JSON key and use Google APIs to derive a JWT token from it. This is the simplest approach, but it involves manual secrets (the JSON key) management.
- Use Service account impersonation with roles/iam.serviceAccountTokenCreator. The code (script, Terraform, and so on.) runs with Application Default Credentials and impersonates the service account to gain its permissions. This approach reflects Google security best practices.

See Creating your service account and private key in the Google cloud documentation for more information.

#### **Cloud Volumes Service API**

Cloud Volumes Service API uses a REST-based API by using HTTPS (TLSv1.2) as the underlying network transport. You can find the latest API definition here and information about how to use the API at Cloud

# Volumes APIs in the Google cloud documentation.

The API endpoint is operated and secured by NetApp using standard HTTPS (TLSv1.2) functionality.

#### **JWT tokens**

Authentication to the API is performed with JWT bearer tokens (RFC-7519). Valid JWT tokens must be obtained by using Google Cloud IAM authentication. This must be done by fetching a token from IAM by providing a service account JSON key.

# **Audit logging**

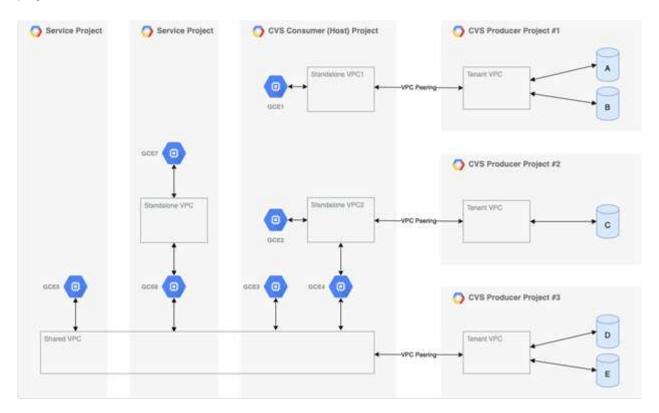
Currently, no user-accessible control plane audit logs are available.

# Data plane architecture

Cloud Volumes Service for Google Cloud leverages the Google Cloud private services access framework. In this framework, users can connect to the Cloud Volumes Service. This framework uses Service Networking and VPC peering constructs like other Google Cloud services, ensuring complete isolation between tenants.

For an architecture overview of Cloud Volumes Service for Google Cloud, see Architecture for Cloud Volumes Service.

User VPCs (standalone or shared) are peered to VPCs within Cloud Volumes Service managed tenant projects, which hosts the volumes.



The preceding figure shows a project (the CVS consumer project in the middle) with three VPC networks connected to Cloud Volumes Service and multiple Compute Engine VMs (GCE1-7) sharing volumes:

VPC1 allows GCE1 to access volumes A and B.

- VPC2 allows GCE2 and GCE4 to access volume C.
- The third VPC network is a shared VPC, shared with two service projects. It allows GCE3, GCE4, GCE5, and GCE6 to access volumes D and E. Shared VPC networks are only supported for volumes of the CVS-Performance service type.



GCE7 cannot access any volume.

Data can be encrypted both in-transit (using Kerberos and/or SMB encryption) and at-rest in Cloud Volumes Service.

#### Data encryption in transit

Data in transit can be encrypted at the NAS protocol layer, and the Google Cloud network itself is encrypted, as described in the following sections.

# Google Cloud network

Google Cloud encrypts traffic on the network level as described in Encryption in transit in the Google documentation. As mentioned in the section "Cloud Volumes Services architecture," Cloud Volumes Service is delivered out of a NetApp-controlled PSA producer project.

In case of CVS-SW, the producer tenant runs Google VMs to provide the service. Traffic between user VMs and Cloud Volumes Service VMs is encrypted automatically by Google.

Although the data path for CVS-Performance isn't fully encrypted on the network layer, NetApp and Google use a combination of IEEE 802.1AE encryption (MACSec), encapsulation (data encryption), and physically restricted networks to protect data in transit between the Cloud Volumes Service CVS-Performance service type and Google Cloud.

# **NAS** protocols

NFS and SMB NAS protocols provide optional transport encryption at the protocol layer.

# **SMB** encryption

SMB encryption provides end-to-end encryption of SMB data and protects data from eavesdropping occurrences on untrusted networks. You can enable encryption for both the client/server data connection (only available to SMB3.x capable clients) and the server/domain controller authentication.

When SMB encryption is enabled, clients that do not support encryption cannot access the share.

Cloud Volumes Service supports RC4-HMAC, AES-128-CTS-HMAC-SHA1, and AES-256-CTS-HMAC-SHA1 security ciphers for SMB encryption. SMB negotiates to the highest supported encryption type by the server.

# NFSv4.1 Kerberos

For NFSv4.1, CVS-Performance offers Kerberos authentication as described in RFC7530. You can enable Kerberos on a per-volume basis.

The current strongest available encryption type for Kerberos is AES-256-CTS-HMAC-SHA1. NetApp Cloud Volumes Service supports AES-256-CTS-HMAC-SHA1, AES-128-CTS-HMAC-SHA1, DES3, and DES for NFS. It also supports ARCFOUR-HMAC (RC4) for CIFS/SMB traffic, but not for NFS.

Kerberos provides three different security levels for NFS mounts that offer choices for how strong the Kerberos security should be.

As per RedHat's Common Mount Options documentation:

sec=krb5 uses Kerberos V5 instead of local UNIX UIDs and GIDs to authenticate users.

sec=krb5i uses Kerberos V5 for user authentication and performs integrity checking of NFS operations using secure checksums to prevent data tampering.

sec=krb5p uses Kerberos V5 for user authentication, integrity checking, and encrypts NFS traffic to prevent traffic sniffing. This is the most secure setting, but it also involves the most performance overhead.

As a general rule, the more the Kerberos security level has to do, the worse the performance is, as the client and server spend time encrypting and decrypting NFS operations for each packet sent. Many clients and NFS servers provide support for AES-NI offloading to the CPUs for a better overall experience, but the performance impact of Kerberos 5p (full end-to-end encryption) is significantly greater than the impact of Kerberos 5 (user authentication).

The following table shows differences in what each level does for security and performance.

Security level	Security	Performance
NFSv3—sys	<ul> <li>Least secure; plain text with numeric user IDs/group IDs</li> <li>Able to view UID, GID, client IP addresses, export paths, file names, permissions in packet captures</li> </ul>	Best for most cases
NFSv4.x—sys	<ul> <li>More secure than NFSv3 (client IDs, name string/domain string matching) but still plain text</li> <li>Able to view UID, GID, client IP addresses, name strings, domain IDs, export paths, file names, permissions in packet captures</li> </ul>	<ul> <li>Good for sequential workloads (such as VMs, databases, large files)</li> <li>Bad with high file count/high metadata (30-50% worse)</li> </ul>

Security level	Security	Performance
NFS—krb5	<ul> <li>Kerberos encryption for credentials in every NFS packet—wraps UID/GID of users/groups in RPC calls in GSS wrapper</li> <li>User requesting access to mount needs a valid Kerberos ticket (either through username/password or manual key tab exchange); ticket expires after a specified time period and user must reauthenticate for access</li> <li>No encryption for NFS operations or ancillary protocols like mount/portmapper/nlm (can see export paths, IP addresses, file handles, permissions, file names, atime/mtime in packet captures)</li> </ul>	Best in most cases for Kerberos; worse than AUTH_SYS
NFS—krb5i	<ul> <li>Kerberos encryption for credentials in every NFS packet—wraps UID/GID of users/groups in RPC calls in GSS wrapper</li> <li>User requesting access to mount needs a valid Kerberos ticket (either via username/password or manual key tab exchange); ticket expires after a specified time period and user must reauthenticate for access</li> <li>No encryption for NFS operations or ancillary protocols like mount/portmapper/nlm (can see export paths, IP addresses, file handles, permissions, file names, atime/mtime in packet captures)</li> <li>Kerberos GSS checksum is added to every packet to ensure nothing intercepts the packets. If checksums match, conversation is allowed.</li> </ul>	Better than krb5p because the NFS payload is not encrypted; only added overhead compared to krb5 is the integrity checksum. Performance of krb5i won't be much worse than krb5 but will see some degradation.

Security level	Security	Performance
NFS – krb5p	<ul> <li>Kerberos encryption for credentials in every NFS packet—wraps UID/GID of users/groups in RPC calls in GSS wrapper</li> <li>User requesting access to mount needs a valid Kerberos ticket (either via username/password or manual keytab exchange); ticket expires after specified time</li> </ul>	<ul> <li>Worst performance of the security levels; krb5p has to encrypt/decrypt more.</li> <li>Better performance than krb5p with NFSv4.x for high file count workloads.</li> </ul>
	period and user must reauthenticate for access	
	<ul> <li>All of the NFS packet payloads are encrypted with the GSS wrapper (cannot see file handles, permissions, file names, atime/mtime in packet captures).</li> </ul>	
	<ul> <li>Includes integrity check.</li> </ul>	
	<ul> <li>NFS operation type is visible (FSINFO, ACCESS, GETATTR, and so on).</li> </ul>	
	<ul> <li>Ancillary protocols (mount, portmap, nlm, and so on) are not encrypted - (can see export paths, IP addresses)</li> </ul>	

In Cloud Volumes Service, a configured Active Directory server is used as Kerberos server and LDAP server (to lookup user identities from an RFC2307 compatible schema). No other Kerberos or LDAP servers are supported. NetApp highly recommends that you use LDAP for identity management in Cloud Volumes Service. For information on how NFS Kerberos is shown in packet captures, see the section "Packet sniffing/trace considerations."

#### Data encryption at rest

All volumes in Cloud Volumes Service are encrypted-at-rest using AES-256 encryption, which means all user data written to media is encrypted and can only be decrypted with a per-volume key.

- For CVS-SW, Google-generated keys are used.
- For CVS-Performance, the per-volume keys are stored in a key manager built into the Cloud Volumes Service.

Starting in November 2021, preview customer-managed encryption keys (CMEK) functionality was made available. This enables you to encrypt the per-volume keys with a per-project, per-region master key that is hosted in Google Key Management Service (KMS). KMS enables you to attach external key managers.

For information about configuring KMS for CVS-Performance, see Setting up customer-managed encryption keys.

#### **Firewall**

Cloud Volumes Service exposes multiple TCP ports to serve NFS and SMB shares:

- · Ports required for NFS access
- Ports required for SMB access

Additionally, SMB, NFS with LDAP including Kerberos, and dual-protocol configurations require access to a Windows Active Directory domain. Active Directory connections must be configured on a per-region basis. Active Directory Domain controllers (DC) are identified by using DNS-based DC discovery using the specified DNS servers. Any of the DCs returned are used. The list of eligible DCs can be limited by specifying an Active Directory site.

Cloud Volumes Service reaches out with IP addresses from the CIDR range allocated with the gcloud compute address command while on-boarding the Cloud Volumes Service. You can use this CIDR as source addresses to configure inbound firewalls to your Active Directory domain controllers.

Active Directory Domain Controllers must expose ports to the Cloud Volumes Service CIDRs as mentioned here.

# **NAS** protocols

#### NAS protocols overview

NAS protocols include NFS (v3 and v4.1) and SMB/CIFS (2.x and 3.x). These protocols are how CVS allows shared access to data across multiple NAS clients. In addition, Cloud Volumes Service can provide access to NFS and SMB/CIFS clients simultaneously (dual-protocol) while honoring all of the identity and permission settings on files and folders in the NAS shares. To maintain the highest possible data transfer security, Cloud Volumes Service supports protocol encryption in flight using SMB encryption and NFS Kerberos 5p.



Dual-protocol is available with CVS-Performance only.

#### **Basics of NAS protocols**

NAS protocols are ways for multiple clients on a network to access the same data on a storage system, such as Cloud Volumes Service on GCP. NFS and SMB are the defined NAS protocols and operate on a client/server basis where Cloud Volumes Service acts as the server. Clients send access, read, and write requests to the server, and the server is responsible for coordinating the locking mechanisms for files, storing permissions and handling identity and authentication requests.

For example, the following general process is followed if a NAS client wants to create a new file in a folder.

1. The client asks the server for information about the directory (permissions, owner, group, file ID, available space, and so on); the server responds with the information if the requesting client and user have the necessary permissions on the parent folder.

- If the permissions on the directory allow access, the client then asks the server if the file name being created already exists in the file system. If the file name is already in use, creation fails. If the file name does not exist, the server lets the client know it can proceed.
- 3. The client issues a call to the server to create the file with the directory handle and file name and sets the access and modified times. The server issues a unique file ID to the file to make sure that no other files are created with the same file ID.
- 4. The client sends a call to check file attributes before the WRITE operation. If permissions allow it, the client then writes the new file. If locking is used by the protocol/application, the client asks the server for a lock to prevent other clients from accessing the file while locked to prevent data corruption.

#### NFS

NFS is a distributed file system protocol that is an open IETF standard defined in Request for Comments (RFC) that allows anyone to implement the protocol.

Volumes in Cloud Volumes Service are shared out to NFS clients by exporting a path that is accessible to a client or set of clients. Permissions to mount these exports are defined by export policies and rules, which are configurable by Cloud Volumes Service administrators.

The NetApp NFS implementation is considered a gold standard for the protocol and is used in countless enterprise NAS environments. The following sections cover NFS and specific security features available in Cloud Volumes Service and how they are implemented.

# **Default local UNIX users and groups**

Cloud Volumes Service contains several default UNIX users and groups for various basic functionalities. These users and groups cannot currently be modified or deleted. New local users and groups cannot currently be added to Cloud Volumes Service. UNIX users and groups outside of the default users and groups need to be provided by an external LDAP name service.

The following table shows the default users and groups and their corresponding numeric IDs. NetApp recommends not creating new users or groups in LDAP or on the local clients that re-use these numeric IDs.

Default users: numeric IDs	Default groups: numeric IDs
• root:0	• root:0
• pcuser:65534	daemon:1
• nobody:65535	• pcuser:65534
	• nobody:65535



When using NFSv4.1, the root user might display as nobody when running directory listing commands on NFS clients. This is due to the client's ID domain mapping configuration. See the section called NFSv4.1 and the nobody user/group for details on this issue and how to resolve it.

# The root user

In Linux, the root account has access to all commands, files, and folders in a Linux-based file system. Because of the power of this account, security best practices often require the root user to be disabled or restricted in some fashion. In NFS exports, the power a root user has over the files and folders can be controlled in Cloud Volumes Service through export policies and rules and a concept known as root squash.

Root squashing ensures that the root user accessing an NFS mount is squashed to the anonymous numeric user 65534 (see the section "The anonymous user") and is currently only available when using CVS-Performance by selecting Off for root access during export policy rule creation. If the root user is squashed to the anonymous user, it no longer has access to run chown or setuid/setgid commands (the sticky bit) on files or folders in the NFS mount, and files or folders created by the root user show the anon UID as the owner/group. In addition, NFSv4 ACLs cannot be modified by the root user. However, the root user still has access to chmod and deleted files that it does not have explicit permissions for. If you want to limit access to a root user's file and folder permissions, consider using a volume with NTFS ACLs, creating a Windows user named root, and applying the desired permissions to the files or folders.

# The anonymous user

The anonymous (anon) user ID specifies a UNIX user ID or username that is mapped to client requests that arrive without valid NFS credentials. This can include the root user when root squashing is used. The anon user in Cloud Volumes Service is 65534.

This UID is normally associated with the username <code>nobody</code> or <code>nfsnobody</code> in Linux environments. Cloud Volumes Service also uses 65534 as the local UNIX user` pcuser` (see the section "Default local UNIX users and groups"), which is also the default fallback user for Windows to UNIX name mappings when no valid matching UNIX user can be found in LDAP.

Because of the differences in usernames across Linux and Cloud Volumes Service for UID 65534, the name string for users mapped to 65534 might not match when using NFSv4.1. As a result, you might see nobody as the user on some files and folders. See the section "NFSv4.1 and the nobody user/group" for information about this issue and how to resolve it.

#### **Access control/exports**

Initial export/share access for NFS mounts is controlled through host- based export policy rules contained within an export policy. A host IP, host name, subnet, netgroup, or domain is defined to allow access to mount the NFS share and the level of access allowed to the host. Export policy rule configuration options depend on the Cloud Volumes Service level.

For CVS-SW, the following options are available for export-policy configuration:

- Client match. Comma-separated list of IP addresses, comma-separated list of hostnames, subnets, netgroups, domain names.
- RO/RW access rules. Select read/write or read only to control level of access to export.CVS-Performance provides the following options:
- Client match. Comma-separated list of IP addresses, comma-separated list of hostnames, subnets, netgroups, domain names.
- RO/RW access rules. Select read/write or read only to control level of access to export.
- Root access (on/off). Configures root squash (see the section "The root user" for details).
- **Protocol type.** This limits access to the NFS mount to a specific protocol version. When specifying both NFSv3 and NFSv4.1 for the volume, either leave both blank or check both boxes.
- Kerberos security level (when Enable Kerberos is selected). Provides the options of krb5, krb5i, and/or krb5p for read-only or read-write access.

# Change ownership (chown) and change group (chgrp)

NFS on Cloud Volumes Service only allows the root user to run chown/chgrp on files and folders. Other users see an Operation not permitted error— even on files they own. If you use root squash (as covered in

the section "The root user"), the root is squashed to a nonroot user and is not allowed access to chown and chgrp. There are currently no workarounds in Cloud Volumes Service to allow chown and chgrp for non-root users. If ownership changes are required, consider using dual protocol volumes and set the security style to NTFS to control permissions from the Windows side.

#### **Permission management**

Cloud Volumes Service supports both mode bits (such as 644, 777, and so on for rwx) and NFSv4.1 ACLs to control permissions on NFS clients for volumes that use the UNIX security style. Standard permission management is used for these (such as chmod, chown, or nfs4\_setfacl) and work with any Linux client that supports them.

Additionally, when using dual protocol volumes set to NTFS, NFS clients can leverage Cloud Volumes Service name mapping to Windows users, which then are used to resolve the NTFS permissions. This requires an LDAP connection to Cloud Volumes Service to provide numeric-ID-to- username translations because Cloud Volumes Service requires a valid UNIX username to map properly to a Windows username.

# **Providing granular ACLs for NFSv3**

Mode bit permissions cover only owner, group, and everyone else in the semantics—meaning that there are no granular user access controls in place for basic NFSv3. Cloud Volumes Service does not support POSIX ACLs, nor extended attributes (such as chattr), so granular ACLs are only possible in the following scenarios with NFSv3:

- NTFS security style volumes (CIFS server required) with valid UNIX to Windows user mappings.
- NFSv4.1 ACLs applied using an admin client mounting NFSv4.1 to apply ACLs.

Both methods require an LDAP connection for UNIX identity management and a valid UNIX user and group information populated (see the section "LDAP") and are only available with CVS-Performance instances. To use NTFS security style volumes with NFS, you must use dual-protocol (SMB and NFSv3) or dual-protocol (SMB and NFSv4.1), even if no SMB connections are made. To use NFSv4.1 ACLs with NFSv3 mounts, you must select Both (NFSv3/NFSv4.1) as the protocol type.

Regular UNIX mode bits don't provide the same level of granularity in permissions that NTFS or NFSv4.x ACLs provide. The following table compares the permission granularity between NFSv3 mode bits and NFSv4.1 ACLs. For information about NFSv4.1 ACLs, see nfs4 acl - NFSv4 Access Control Lists.

NFSv3 mode bits	NFSv4.1 ACLs
<ul> <li>Set user ID on execution</li> <li>Set group ID on execution</li> <li>Save swapped text (not defined in POSIX)</li> <li>Read permission for owner</li> <li>Write permission for owner</li> <li>Execute permission for owner on a file; or look up (search) permission for owner in directory</li> <li>Read permission for group</li> <li>Write permission for group</li> <li>Execute permission for group on a file; or look up</li> </ul>	Access control entry (ACE) types (Allow/Deny/Audit)  * Inheritance flags  * directory-inherit  * file-inherit  * no-propagate-inherit  * inherit-only  Permissions  * read-data (files) / list-directory (directories)  * write-data (files) / create-file (directories)  * append-data (files) / create-subdirectory (directories)  * execute (files) / change-directory (directories)  * delete  * delete-child
<ul> <li>(search) permission for group in directory</li> <li>Read permission for others</li> <li>Write permission for others</li> <li>Execute permission for others on a file; or look up (search) permission for others in directory</li> </ul>	* read-attributes  * write-attributes  * read-named-attributes  * write-named-attributes  * read-ACL  * write-ACL  * write-owner  * Synchronize

Finally, NFS group membership (in both NFSv3 and NFSV4.x) is limited to a default maximum of 16 for AUTH\_SYS as per the RPC packet limits. NFS Kerberos provides up to 32 groups and NFSv4 ACLs remove the limitation by way of granular user and group ACLs (up to 1024 entries per ACE).

Additionally, Cloud Volumes Service provides extended group support to extend the maximum supported groups up to 32. This requires an LDAP connection to an LDAP server that contains valid UNIX user and group identities. For more information about configuring this, see Creating and managing NFS volumes in the Google documentation.

#### NFSv3 user and group IDs

NFSv3 user and group IDs come across the wire as numeric IDs rather than names. Cloud Volumes Service does no username resolution for these numeric IDs with NFSv3, with UNIX security style volumes using just mode bits. When NFSv4.1 ACLs are present, a numeric ID lookup and/or name string lookup is needed to resolve the ACL properly—even when using NFSv3. With NTFS security style volumes, Cloud Volumes Service must resolve a numeric ID to a valid UNIX user and then map to a valid Windows user to negotiate access rights.

#### Security limitations of NFSv3 user and group IDs

With NFSv3, the client and server never have to confirm that the user attempting a read or write with a numeric ID is a valid user; it is just implicitly trusted. This opens the file system up to potential breaches simply by spoofing any numeric ID. To prevent security holes like this, there are a few options available to Cloud Volumes Service.

Implementing Kerberos for NFS forces users to authenticate with a username and password or keytab file
to get a Kerberos ticket to allow access into a mount. Kerberos is available with CVS-Performance
instances and only with NFSv4.1.

- Limiting the list of hosts in your export policy rules limits which NFSv3 clients have access to the Cloud Volumes Service volume.
- Using dual-protocol volumes and applying NTFS ACLs to the volume forces NFSv3 clients to resolve numeric IDs to valid UNIX usernames to authenticate properly to access mounts. This requires enabling LDAP and configuring UNIX user and group identities.
- Squashing the root user limits the damage a root user can do to an NFS mount but does not completely remove risk. For more information, see the section "The root user."

Ultimately, NFS security is limited to what the protocol version you are using offers. NFSv3, while more performant in general than NFSv4.1, does not provide the same level of security.

#### NFSv4.1

NFSv4.1 provides greater security and reliability as compared to NFSv3, for the following reasons:

- Integrated locking through a lease-based mechanism
- · Stateful sessions
- All NFS functionality over a single port (2049)
- TCP only
- · ID domain mapping
- Kerberos integration (NFSv3 can use Kerberos, but only for NFS, not for ancillary protocols such as NLM)

#### NFSv4.1 dependencies

Because of the additionally security features in NFSv4.1, there are some external dependencies involved that were not needed to use NFSv3 (similar to how SMB requires dependencies such as Active Directory).

# NFSv4.1 ACLs

Cloud Volumes Service offers support for NFSv4.x ACLs, which deliver distinct advantages over normal POSIX-style permissions, such as the following:

- · Granular control of user access to files and directories
- Better NFS security
- · Improved interoperability with CIFS/SMB
- Removal of the NFS limitation of 16 groups per user with AUTH\_SYS security
- ACLs bypass the need for group ID (GID) resolution, which effectively removes the GID limitNFSv4.1 ACLs
  are controlled from NFS clients—not from Cloud Volumes Service. To use NFSv4.1 ACLs, be sure your
  client's software version supports them and the proper NFS utilities are installed.

# Compatibility between NFSv4.1 ACLs and SMB clients

NFSv4 ACLs are different from Windows file-level ACLs (NTFS ACLs) but carry similar functionality. However, in multiprotocol NAS environments, if NFSv4.1 ACLs are present and you are using dual-protocol access (NFS and SMB on the same datasets), clients using SMB2.0 and later won't be able to view or manage ACLs from Windows security tabs.

#### How NFSv4.1 ACLs work

For reference, the following terms are defined:

- · Access control list (ACL). A list of permissions entries.
- Access control entry (ACE). A permission entry in the list.

When a client sets an NFSv4.1 ACL on a file during a SETATTR operation, Cloud Volumes Service sets that ACL on the object, replacing any existing ACL. If there is no ACL on a file, then the mode permissions on the file are calculated from OWNER@, GROUP@, and EVERYONE@. If there are any existing SUID/SGID/STICKY bits on the file, they are not affected.

When a client gets an NFSv4.1 ACL on a file during the course of a GETATTR operation, Cloud Volumes Service reads the NFSv4.1 ACL associated with the object, constructs a list of ACEs, and returns the list to the client. If the file has an NT ACL or mode bits, then an ACL is constructed from mode bits and is returned to the client.

Access is denied if a DENY ACE is present in the ACL; access is granted if an ALLOW ACE exists. However, access is also denied if neither of the ACEs is present in the ACL.

A security descriptor consists of a security ACL (SACL) and a discretionary ACL (DACL). When NFSv4.1 interoperates with CIFS/SMB, the DACL is one-to-one mapped with NFSv4 and CIFS. The DACL consists of the ALLOW and the DENY ACEs.

If a basic chmod is run on a file or folder with NFSv4.1 ACLs set, existing user and group ACLs are preserved, but the default OWNER@, GROUP@, EVERYONE@ ACLs are modified.

A client using NFSv4.1 ACLs can set and view ACLs for files and directories on the system. When a new file or subdirectory is created in a directory that has an ACL, that object inherits all ACEs in the ACL that have been tagged with the appropriate inheritance flags.

If a file or directory has an NFSv4.1 ACL, that ACL is used to control access no matter which protocol is used to access the file or directory.

Files and directories inherit ACEs from NFSv4 ACLs on parent directories (possibly with appropriate modifications) as long as the ACEs have been tagged with the correct inheritance flags.

When a file or directory is created as the result of an NFSv4 request, the ACL on the resulting file or directory depends on whether the file creation request includes an ACL or only standard UNIX file access permissions. The ACL also depends on whether the parent directory has an ACL.

- If the request includes an ACL, that ACL is used.
- If the request includes only standard UNIX file access permissions and the parent directory does not have an ACL, the client file mode is used to set standard UNIX file access permissions.
- If the request includes only standard UNIX file access permissions and the parent directory has a noninheritable ACL, a default ACL based on the mode bits passed into the request is set on the new object.
- If the request includes only standard UNIX file access permissions but the parent directory has an ACL, the ACEs in the parent directory's ACL are inherited by the new file or directory as long as the ACEs have been tagged with the appropriate inheritance flags.

#### **ACE** permissions

NFSv4.1 ACLs permissions uses a series of upper- and lower-case letter values (such as rxtncy) to control access. For more information about these letter values, see HOW TO: Use NFSv4 ACL.

#### NFSv4.1 ACL behavior with umask and ACL inheritance

NFSv4 ACLs provide the ability to offer ACL inheritance. ACL inheritance means that files or folders created beneath objects with NFSv4.1 ACLs set can inherit the ACLs based on the configuration of the ACL inheritance flag.

Umask is used to control the permission level at which files and folders are created in a directory without administrator interaction. By default, Cloud Volumes Service allows umask to override inherited ACLs, which is expected behavior as per RFC 5661.

# **ACL** formatting

NFSv4.1 ACLs have specific formatting. The following example is an ACE set on a file:

```
A::ldapuser@domain.netapp.com:rwatTnNcCy
```

The preceding example follows the ACL format guidelines of:

```
type:flags:principal:permissions
```

A type of A means "allow." The inherit flags are not set in this case, because the principal is not a group and does not include inheritance. Also, because the ACE is not an AUDIT entry, there is no need to set the audit flags. For more information about NFSv4.1 ACLs, see http://linux.die.net/man/5/nfs4\_acl.

If the NFSv4.1 ACL is not set properly (or a name string cannot be resolved by the client and server), the ACL might not behave as expected, or the ACL change might fail to apply and throw an error.

Sample errors include:

```
Failed setxattr operation: Invalid argument
Scanning ACE string 'A:: user@rwaDxtTnNcCy' failed.
```

# **Explicit DENY**

NFSv4.1 permissions can include explicit DENY attributes for OWNER, GROUP, and EVERYONE. That is because NFSv4.1 ACLs are default-deny, which means that if an ACL is not explicitly granted by an ACE, then it is denied. Explicit DENY attributes override any ACCESS ACEs, explicit or not.

DENY ACEs are set with an attribute tag of D.

In the example below, GROUP@ is allowed all read and execute permissions, but denied all write access.

```
sh-4.1$ nfs4_getfacl /mixed
A::ldapuser@domain.netapp.com:ratTnNcCy
A::OWNER@:rwaDxtTnNcCy
D::OWNER@:
A:g:GROUP@:rxtncy
D:g:GROUP@:waDTC
A::EVERYONE@:rxtncy
D::EVERYONE@:waDTC
```

DENY ACEs should be avoided whenever possible because they can be confusing and complicated; ALLOW ACLs that are not explicitly defined are implicitly denied. When DENY ACEs are set, users might be denied access when they expect to be granted access.

The preceding set of ACEs is equivalent to 755 in mode bits, which means:

- · The owner has full rights.
- · Groups have read only.
- · Others have read only.

However, even if permissions are adjusted to the 775 equivalent, access can be denied because of the explicit DENY set on EVERYONE.

# NFSv4.1 ID domain mapping dependencies

NFSv4.1 leverages ID domain mapping logic as a security layer to help verify that a user attempting access to an NFSv4.1 mount is indeed who they claim to be. In these cases, the username and group name coming from the NFSv4.1 client appends a name string and sends it to the Cloud Volumes Service instance. If that username/group name and ID string combination does not match, then the user and/or group is squashed to the default nobody user specified in the /etc/idmapd.conf file on the client.

This ID string is a requirement for proper permission adherence, especially when NFSv4.1 ACLs and/or Kerberos are in use. As a result, name service server dependencies such as LDAP servers are necessary to ensure consistency across clients and Cloud Volumes Service for proper user and group name identity resolution.

Cloud Volumes Service uses a static default ID domain name value of defaultv4iddomain.com. NFS clients default to the DNS domain name for its ID domain name settings, but you can manually adjust the ID domain name in /etc/idmapd.conf.

If LDAP is enabled in Cloud Volumes Service, then Cloud Volumes Service automates the NFS ID domain to change to what is configured for the search domain in DNS and clients won't need to be modified unless they use different DNS domain search names.

When Cloud Volumes Service can resolve a username or group name in local files or LDAP, the domain string is used and non-matching domain IDs squash to nobody. If Cloud Volumes Service cannot find a username or group name in local files or LDAP, the numeric ID value is used and the NFS client resolves the name properly (this is similar to NFSv3 behavior).

Without changing the client's NFSv4.1 ID domain to match what the Cloud Volumes Service volume is using, you see the following behavior:

- UNIX users and groups with local entries in Cloud Volumes Service (such as root, as defined in local UNIX users and groups) are squashed to the nobody value.
- UNIX users and groups with entries in LDAP (if Cloud Volumes Service is configured to use LDAP) squashes to nobody if DNS domains are different between NFS clients and Cloud Volumes Service.
- UNIX users and groups with no local entries or LDAP entries use the numeric ID value and resolve to the name specified on the NFS client. If no name exists on the client, only the numeric ID is shown.

The following shows the results of the preceding scenario:

```
# ls -la /mnt/home/prof1/nfs4/
total 8
drwxr-xr-x 2 nobody nobody 4096 Feb 3 12:07 .
drwxrwxrwx 7 root root 4096 Feb 3 12:06 ..
-rw-r--r- 1 9835 9835 0 Feb 3 12:07 client-user-no-name
-rw-r--r- 1 nobody nobody 0 Feb 3 12:07 ldap-user-file
-rw-r--r- 1 nobody nobody 0 Feb 3 12:06 root-user-file
```

When the client and server ID domains match, this is how the same file listing looks:

```
# 1s -la
total 8
drwxr-xr-x 2 root root 4096 Feb 3 12:07 .
drwxrwxrwx 7 root root 4096 Feb 3 12:06 ..
-rw-r--r- 1 9835 9835 0 Feb 3 12:07 client-user-no-name
-rw-r--r- 1 apache apache-group 0 Feb 3 12:07 ldap-user-file
-rw-r--r- 1 root root 0 Feb 3 12:06 root-user-file
```

For more information about this issue and how to resolve it, see the section "NFSv4.1 and the nobody user/group."

## Kerberos dependencies

If you plan to use Kerberos with NFS, you must have the following with Cloud Volumes Service:

- Active Directory domain for Kerberos Distribution Center services (KDC)
- Active Directory domain with user and group attributes populated with UNIX information for LDAP functionality (NFS Kerberos in Cloud Volumes Service requires a user SPN to UNIX user mapping for proper functionality.)
- LDAP enabled on the Cloud Volumes Service instance
- Active Directory domain for DNS services

# NFSv4.1 and the nobody user/group

One of the most common issues seen with an NFSv4.1 configuration is when a file or folder is shown in a listing using 1s as being owned by the user: group combination of nobody: nobody.

For example:

```
sh-4.2$ ls -la | grep prof1-file
-rw-r--r- 1 nobody nobody 0 Apr 24 13:25 prof1-file
```

And the numeric ID is 99.

In some instances, the file might show the correct owner but nobody as the group.

```
sh-4.2$ ls -la | grep newfile1
-rw-r--r- 1 prof1 nobody 0 Oct 9 2019 newfile1
```

Who is nobody?

The nobody user in NFSv4.1 is different from the nfsnobody user. You can view how an NFS client sees each user by running the id command:

```
# id nobody
uid=99(nobody) gid=99(nobody) groups=99(nobody)
# id nfsnobody
uid=65534(nfsnobody) gid=65534(nfsnobody) groups=65534(nfsnobody)
```

With NFSv4.1, the nobody user is the default user defined by the idmapd.conf file and can be defined as any user you want to use.

```
# cat /etc/idmapd.conf | grep nobody
#Nobody-User = nobody
#Nobody-Group = nobody
```

Why does this happen?

Because security through name string mapping is a key tenet of NFSv4.1 operations, the default behavior when a name string does not match properly is to squash that user to one that won't normally have any access to files and folders owned by users and groups.

When you see nobody for the user and/or group in file listings, this generally means something in NFSv4.1 is misconfigured. Case sensitivity can come into play here.

For example, if user1@CVSDEMO.LOCAL (uid 1234, gid 1234) is accessing an export, then Cloud Volumes Service must be able to find user1@CVSDEMO.LOCAL (uid 1234, gid 1234). If the user in Cloud Volumes Service is USER1@CVSDEMO.LOCAL, then it won't match (uppercase USER1 versus lowercase user1). In

many cases, you can see the following in the messages file on the client:

```
May 19 13:14:29 centos7 nfsidmap[17481]: nss_getpwnam: name 'root@defaultv4iddomain.com' does not map into domain 'CVSDEMO.LOCAL' May 19 13:15:05 centos7 nfsidmap[17534]: nss_getpwnam: name 'nobody' does not map into domain 'CVSDEMO.LOCAL'
```

The client and server must both agree that a user is indeed who they are claiming to be, so you must check the following to ensure that the user that the client sees has the same information as the user that Cloud Volumes Service sees.

- NFSv4.x ID domain. Client: idmapd.conf file; Cloud Volumes Service uses defaultv4iddomain.com and cannot be changed manually. If using LDAP with NFSv4.1, Cloud Volumes Service changes the ID domain to what the DNS search domain is using, which is the same as the AD domain.
- User name and numeric IDs. This determines where the client is looking for user names and leverages the name service switch configuration—client: nsswitch.conf and/or local passwd and group files; Cloud Volumes Service does not allow modifications to this but automatically adds LDAP to the configuration when it is enabled.
- **Group name and numeric IDs.** This determines where the client is looking for group names and leverages the name service switch configuration—client: nsswitch.conf and/or local passwd and group files; Cloud Volumes Service does not allow modifications to this but automatically adds LDAP to the configuration when it is enabled.

In almost all cases, if you see <code>nobody</code> in user and group listings from clients, the issue is user or group name domain ID translation between Cloud Volumes Service and the NFS client. To avoid this scenario, use LDAP to resolve user and group information between clients and Cloud Volumes Service.

# Viewing name ID strings for NFSv4.1 on clients

If you are using NFSv4.1, there is a name-string mapping that takes place during NFS operations, as previously described.

In addition to using /var/log/messages to find an issue with NFSv4 IDs, you can use the nfsidmap -l command on the NFS client to view which usernames have properly mapped to the NFSv4 domain.

For example, this is output of the command after a user that can be found by the client and Cloud Volumes Service accesses an NFSv4.x mount:

```
# nfsidmap -1
4 .id_resolver keys found:
    gid:daemon@CVSDEMO.LOCAL
    uid:nfs4@CVSDEMO.LOCAL
    gid:root@CVSDEMO.LOCAL
    uid:root@CVSDEMO.LOCAL
```

When a user that does not map properly into the NFSv4.1 ID domain (in this case, netapp-user) tries to access the same mount and touches a file, they are assigned nobody: nobody, as expected.

```
# su netapp-user
sh-4.2$ id
uid=482600012(netapp-user), 2000(secondary)
sh-4.2$ cd /mnt/nfs4/
sh-4.2$ touch newfile
sh-4.2$ ls -la
total 16
drwxrwxrwx 5 root root
                          4096 Jan 14 17:13 .
drwxr-xr-x. 8 root root
                          81 Jan 14 10:02 ..
-rw-r--r-- 1 nobody nobody
                             0 Jan 14 17:13 newfile
drwxrwxrwx 2 root root 4096 Jan 13 13:20 qtree1
drwxrwxrwx 2 root root 4096 Jan 13 13:13 qtree2
drwxr-xr-x 2 nfs4 daemon 4096 Jan 11 14:30 testdir
```

The nfsidmap -1 output shows the user pcuser in the display but not netapp-user; this is the anonymous user in our export-policy rule (65534).

```
# nfsidmap -1
6 .id_resolver keys found:
    gid:pcuser@CVSDEMO.LOCAL
    uid:pcuser@CVSDEMO.LOCAL
    gid:daemon@CVSDEMO.LOCAL
    uid:nfs4@CVSDEMO.LOCAL
    gid:root@CVSDEMO.LOCAL
    uid:root@CVSDEMO.LOCAL
```

### **SMB**

SMB is a network file sharing protocol developed by Microsoft that provides centralized user/group authentication, permissions, locking, and file sharing to multiple SMB clients over an Ethernet network. Files and folders are presented to clients by way of shares, which can be configured with a variety of share properties and offers access control through share-level permissions. SMB can be presented to any client that offers support for the protocol, including Windows, Apple, and Linux clients.

Cloud Volumes Service provides support for the SMB 2.1 and 3.x versions of the protocol.

## Access control/SMB shares

- When a Windows username requests access to the Cloud Volumes Service volume, Cloud Volumes Service looks for a UNIX username using the methods configured by Cloud Volumes Service administrators.
- If an external UNIX identity provider (LDAP) is configured and Windows/UNIX usernames are identical, then Windows usernames will map 1:1 to UNIX usernames without any additional configuration needed. When LDAP is enabled, Active Directory is used to host those UNIX attributes for user and group objects.

- If Windows names and UNIX names do not match identically, then LDAP must be configured to allow Cloud Volumes Service to use the LDAP name mapping configuration (see the section "Using LDAP for asymmetric name mapping").
- If LDAP is not in use, then Windows SMB users map to a default local UNIX user named pcuser in Cloud Volumes Service. This means files written in Windows by users that map to the pcuser show UNIX ownership as pcuser in multiprotocol NAS environments. pcuser here is effectively the nobody user in Linux environments (UID 65534).

In deployments with SMB only, the pcuser mapping still occurs, but it won't matter, because Windows user and group ownership is correctly displayed and NFS access to the SMB-only volume is not allowed. In addition, SMB-only volumes do not support conversion to NFS or dual-protocol volumes after they are created.

Windows leverages Kerberos for username authentication with the Active Directory domain controllers, which requires a username/password exchange with the AD DCs, which is external to the Cloud Volumes Service instance. Kerberos authentication is used when the \\SERVERNAME UNC path is used by the SMB clients and the following is true:

- DNS A/AAAA entry exists for SERVERNAME
- A valid SPN for SMB/CIFS access exists for SERVERNAME.

When a Cloud Volumes Service SMB volume is created, the machine account name is created as defined in the section "How Cloud Volumes Service shows up in Active Directory." That machine account name also becomes the SMB share access path because Cloud Volumes Service leverages Dynamic DNS (DDNS) to create the necessary A/AAAA and PTR entries in DNS and the necessary SPN entries on the machine account principal.



For PTR entries to be created, the reverse lookup zone for the Cloud Volumes Service instance IP address must exist on the DNS server.

For example, this Cloud Volumes Service volume uses the following UNC share path: \\cvs-east-433d.cvsdemo.local.

In Active Directory, these are the Cloud Volumes Service-generated SPN entries:

```
PS C:\> setspn /L CVS-EAST-433D
Registered ServicePrincipalNames for CN=CVS-EAST-433D,CN=Computers,DC=cvsdemo,DC=local:
HOST/cvs-east-433d.cvsdemo.local
HOST/CVS-EAST-433D
```

This is the DNS forward/reverse lookup result:

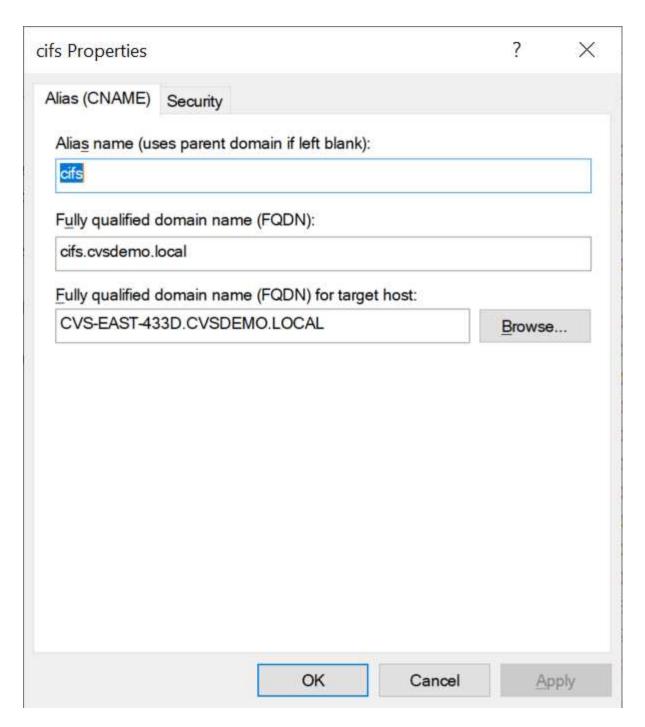
```
PS C:\> nslookup CVS-EAST-433D
Server: activedirectory.region.lab.internal
Address: 10. xx.0. xx
Name: CVS-EAST-433D.cvsdemo.local
Address: 10. xxx.0. x
PS C:\> nslookup 10. xxx.0. x
Server: activedirectory.region.lab.internal
Address: 10.xx.0.xx
Name: CVS-EAST-433D.CVSDEMO.LOCAL
Address: 10. xxx.0. x
```

Optionally, more access control can be applied by enabling/requiring SMB encryption for SMB shares in Cloud Volumes Service. If SMB encryption isn't supported by one of the endpoints, then access is not allowed.

# Using SMB name aliases

In some cases, it might be a security concern for end users to know the machine account name in use for Cloud Volumes Service. In other cases, you might simply want to provide a simpler access path to your end users. In those cases, you can create SMB aliases.

If you want to create aliases for the SMB share path, you can leverage what is known as a CNAME record in DNS. For example, if you want to use the name \\CIFS to access shares instead of \\cvs-east-433d.cvsdemo.local, but you still want to use Kerberos authentication, a CNAME in DNS that points to the existing A/AAAA record and an additional SPN added to the existing machine account provides Kerberos access.



This is the resulting DNS forward lookup result after adding a CNAME:

```
PS C:\> nslookup cifs
Server: ok-activedirectory.us-east4-a.c.cv-solution-architect-
lab.internal
Address: 10. xx.0. xx
Name: CVS-EAST-433D.cvsdemo.local
Address: 10. xxx.0. x
Aliases: cifs.cvsdemo.local
```

This is the resulting SPN query after adding new SPNs:

In a packet capture, we can see the Session Setup Request using the SPN tied to the CNAME.

```
431 4.156722
                                                             SMB2
                                                                       308 Negotiate Protocol Response
432 4.156785
                                                             SMB2
                                                                       232 Negotiate Protocol Request
434 4.158108
                                                             SMB2
                                                                      374 Negotiate Protocol Response
435 4.160977
                                                             SMB2
                                                                      1978 Session Setup Request
437 4.166224
                                                             SMB2
                                                                       322 Session Setup Response
438 4.166891
                                                             SMB2
                                                                      152 Tree Connect Request Tree: \\cifs\IPC$
439 4.168063
                                                             SMB2
                                                                      138 Tree Connect Response
                         realm: CVSDEMO.LOCAL
                      sname
```

```
v sname
    name-type: kRB5-NT-SRV-INST (2)
v sname-string: 2 items
    SNameString: cifs
    SNameString: cifs
v enc-part
    etype: eTYPE-ARCFOUR-HMAC-MD5 (23)
```

## SMB authentication dialects

Cloud Volumes Service supports the following dialects for SMB authentication:

- LM
- NTLM
- NTLMv2
- Kerberos

Kerberos authentication for SMB share access is the most secure level of authentication you can use. With AES and SMB encryption enabled, the security level is further increased.

Cloud Volumes Service also supports backward compatibility for LM and NTLM authentication. When Kerberos is misconfigured (such as when creating SMB aliases), share access falls back to weaker authentication methods (such as NTLMv2). Because these mechanisms are less secure, they are disabled in some Active Directory environments. If weaker authentication methods are disabled and Kerberos is not configured properly, share access fails because there is no valid authentication method to fall back to.

For information about configuring/viewing your supported authentication levels in Active Directory, see Network security: LAN Manager authentication level.

#### **Permission models**

## NTFS/File permissions

NTFS permissions are the permissions applied to files and folders in file systems adhering to NTFS logic. You can apply NTFS permissions in Basic or Advanced and can be set to Allow or Deny for access control.

Basic permissions include the following:

- Full Control
- Modify
- · Read & Execute
- Read
- Write

When you set permissions for a user or group, referred to as an ACE, it resides in an ACL. NTFS permissions use the same read/write/execute basics as UNIX mode bits, but they can also extend to more granular and extended access controls (also known as Special Permissions), such as Take Ownership, Create Folders/Append Data, Write Attributes, and more.

Standard UNIX mode bits do not provide the same level of granularity as NTFS permissions (such as being able to set permissions for individual user and group objects in an ACL or setting extended attributes). However, NFSv4.1 ACLs do provide the same functionality as NTFS ACLs.

NTFS permissions are more specific than share permissions and can be used in conjunction with share permissions. With NTFS permission structures, the most restrictive applies. As such, explicit denials to a user or group overrides even Full Control when defining access rights.

NTFS permissions are controlled from Windows SMB clients.

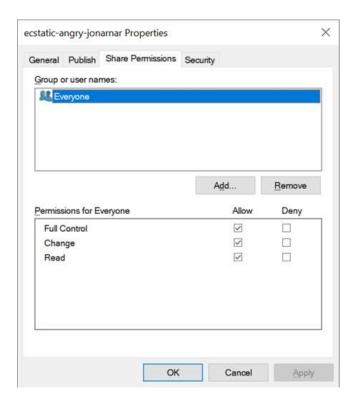
## **Share permissions**

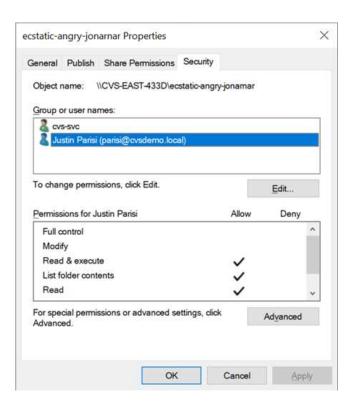
Share permissions are more general than NTFS permissions (Read/Change/Full Control only) and control the initial entry into an SMB share—similar to how NFS export policy rules work.

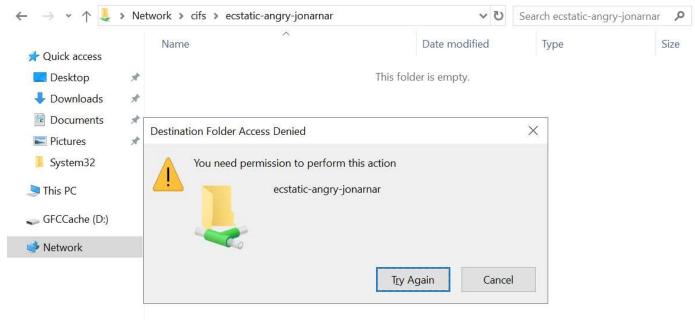
Although NFS export policy rules control access through host-based information such as IP addresses or host names, SMB share permissions can control access by using user and group ACEs in a share ACL. You can set share ACLs either from the Windows client or from the Cloud Volumes Service management UI.

By default, share ACLs and initial volume ACLs include Everyone with Full Control. The file ACLs should be changed but share permissions are overruled by the file permissions on objects in the share.

For instance, if a user is only allowed Read access to the Cloud Volumes Service volume file ACL, they are denied access to create files and folders even though the share ACL is set to Everyone with Full Control, as shown in the following figure.







For best security results, do the following:

- Remove Everyone from the share and file ACLs and instead set share access for users or groups.
- Use groups for access control instead of individual users for ease of management and faster removal/addition of users to share ACLs through group management.
- Allow less restrictive, more general share access to the ACEs on the share permissions and lock down access to users and groups with file permissions for more granular access control.
- Avoid general use of explicit deny ACLs, because they override allow ACLs. Limit use of explicit deny ACLs for users or groups that need to be restricted from access to a file system quickly.
- Make sure that you pay attention to the ACL inheritance settings when modifying permissions; setting the inheritance flag at the top level of a directory or volume with high file counts means that each file below that

directory or volume has inherited permissions added to it, which can create unwanted behavior such as unintended access/denial and long churn of permission modification as each file is adjusted.

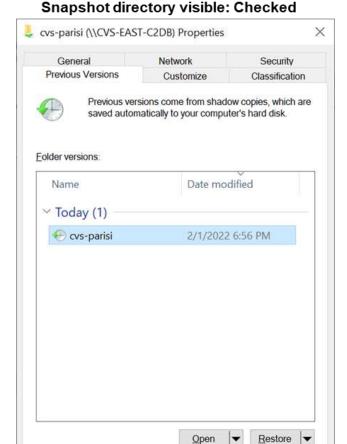
## SMB share security features

When you first create a volume with SMB access in Cloud Volumes Service, you are presented with a series of choices for securing that volume.

Some of these choices depend on the Cloud Volumes Service level (Performance or Software) and choices include:

• Make snapshot directory visible (available for both CVS-Performance and CVS-SW). This option controls whether or not SMB clients can access the Snapshot directory in an SMB share (\\server\share\~snapshot and/or Previous Versions tab). The default setting is Not Checked, which means that the volume defaults to hiding and disallowing access to the ~snapshot directory, and no Snapshot copies appear in the Previous Versions tab for the volume.

# Snapshot directory visible: Unchecked cvs-parisi (\\CVS-EAST-C2DB) Properties X General Network Security Previous Versions Classification Customize Previous versions come from shadow copies, which are saved automatically to your computer's hard disk. Eolder versions: Date modified Name There are no previous versions available Restore OK Cancel Apply



OK

Cancel

Apply

Hiding Snapshot copies from end users might be desired for security reasons, performance reasons (hiding these folders from AV scans) or preference. Cloud Volumes Service Snapshots are read- only, so even if these Snapshots are visible, end users cannot delete or modify files in the Snapshot directory. File permissions on the files or folders at the time the Snapshot copy was taken apply. If a file or folder's permissions change between Snapshot copies, then the changes also apply to the files or folders in the Snapshot directory. Users and groups can gain access to these files or folders based on permissions. While deletes or modifications of files in the Snapshot directory are not possible, it is possible to copy files or folders out of the Snapshot

directory.

- Enable SMB encryption (available for both CVS-Performance and CVS-SW). SMB encryption is disabled on the SMB share by default (unchecked). Checking the box enables SMB encryption, which means traffic between the SMB client and server is encrypted in-flight with the highest supported encryption levels negotiated. Cloud Volumes Service supports up to AES-256 encryption for SMB. Enabling SMB encryption does carry a performance penalty that might or might not be noticeable to your SMB clients—roughly in the 10-20% range. NetApp strongly encourages testing to see if that performance penalty is acceptable.
- Hide SMB share (available for both CVS-Performance and CVS-SW). Setting this option hides the SMB share path from normal browsing. This means that clients that do not know the share path cannot see the shares when accessing the default UNC path (such as \\CVS-SMB). When the checkbox is selected, only clients that explicitly know the SMB share path or have the share path defined by a Group Policy Object can access it (security through obfuscation).
- Enable access-based enumeration (ABE) (CVS-SW only). This is similar to hiding the SMB share, except the shares or files are only hidden from users or groups that do not have permissions to access the objects. For instance, if Windows user joe is not allowed at least Read access through the permissions, then the Windows user joe cannot see the SMB share or files at all. This is disabled by default, and you can enable it by selecting the checkbox. For more information on ABE, see the NetApp Knowledge Base article How does Access Based Enumeration (ABE) work?
- Enable Continuously Available (CA) share support (CVS-Performance only). Continuously Available SMB shares provide a way to minimize application disruptions during failover events by replicating lock states across nodes in the Cloud Volumes Service backend system. This is not a security feature, but it does offer better overall resiliency. Currently, only SQL Server and FSLogix applications are supported for this functionality.

## Default hidden shares

When an SMB server is created in Cloud Volumes Service, there are hidden administrative shares (using the \$ naming convention) that are created in addition to the data volume SMB share. These include C\$ (namespace access) and IPC\$ (sharing named pipes for communication between programs, such as the remote procedure calls (RPC) used for Microsoft Management Console (MMC) access).

The IPC\$ share contains no share ACLs and cannot be modified—it is strictly used for RPC calls and Windows disallows anonymous access to these shares by default.

The C\$ share allows BUILTIN/Administrators access by default, but Cloud Volumes Service automation removes the share ACL and does not allow access to anyone because access to the C\$ share allows visibility into all mounted volumes in the Cloud Volumes Service file systems. As a result, attempts to navigate to \\SERVER\C\$ fail.

#### Accounts with local/BUILTIN administrator/backup rights

Cloud Volumes Service SMB servers maintain similar functionality to regular Windows SMB servers in that there are local groups (such as BUILTIN\Administrators) that apply access rights to select domain users and groups.

When you specify a user to be added to Backup Users, the user is added to the BUILTIN\Backup Operators group in the Cloud Volumes Service instance that uses that Active Directory connection, which then gets the SeBackupPrivilege and SeRestorePrivilege.

When you add a user to Security Privilege Users, the user is given the SeSecurityPrivilege, which is useful in some application use cases, such as SQL Server on SMB shares.

# **Backup Users**

Provide a comma separated list of domain users or a domain group name that require elevated privileges to access volumes created by Cloud Volumes Service.

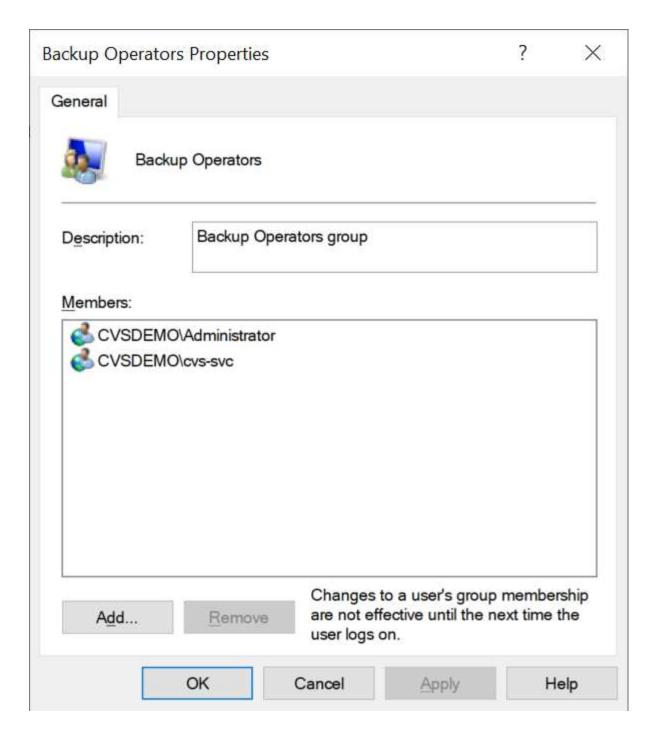
1	Accountnames —
	administrator,cvs-svc

# Security Privilege Users

Provide a list of comma separated domain user accounts that require elevated privileges to manage security log for the Active Directory associated with Cloud Volumes Service.

```
Accountnames administrator,cvs-svc
```

You can view Cloud Volumes Service local group memberships through the MMC with the proper privileges. The following figure shows users that have been added by using the Cloud Volumes Service console.

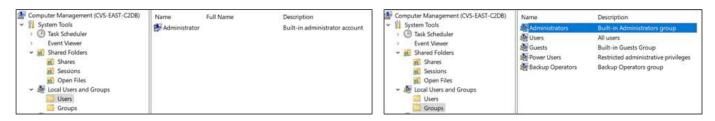


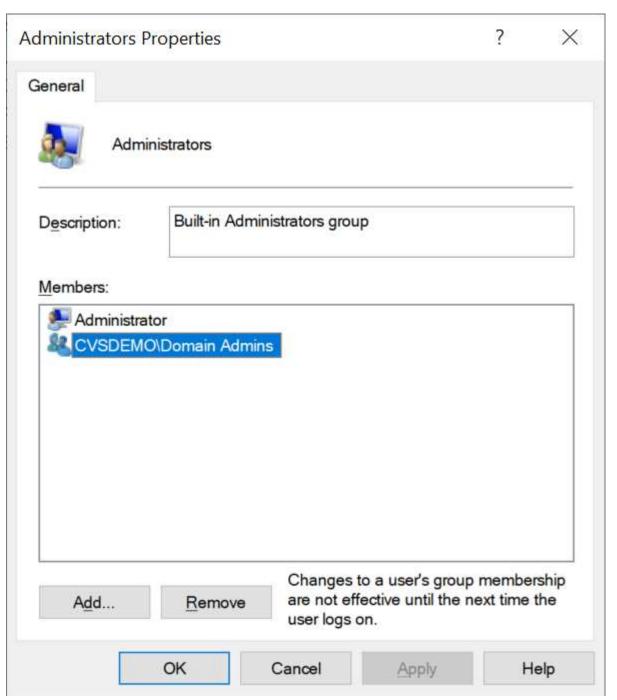
The following table shows the list of default BUILTIN groups and what users/groups are added by default.

Local/BUILTIN group	Default members
BUILTIN\Administrators*	DOMAIN\Domain Admins
BUILTIN\Backup Operators*	None
BUILTIN\Guests	DOMAIN\Domain Guests
BUILTIN\Power Users	None
BUILTIN\Domain Users	DOMAIN\Domain Users

<sup>\*</sup>Group membership controlled in Cloud Volumes Service Active Directory connection configuration.

You can view local users and groups (and group members) in the MMC window, but you cannot add or delete objects or change group memberships from this console. By default, only the Domain Admins group and Administrator are added to the BUILTIN\Administrators group in Cloud Volumes Service. Currently, you cannot modify this.





## **MMC/Computer Management access**

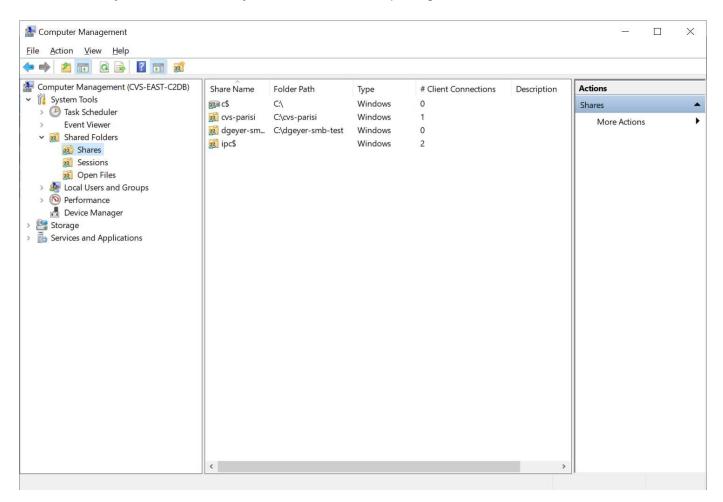
SMB access in Cloud Volumes Service provides connectivity to the Computer Management MMC, which allows you to view shares, manage share ACLs, ands view/manage SMB sessions and open files.

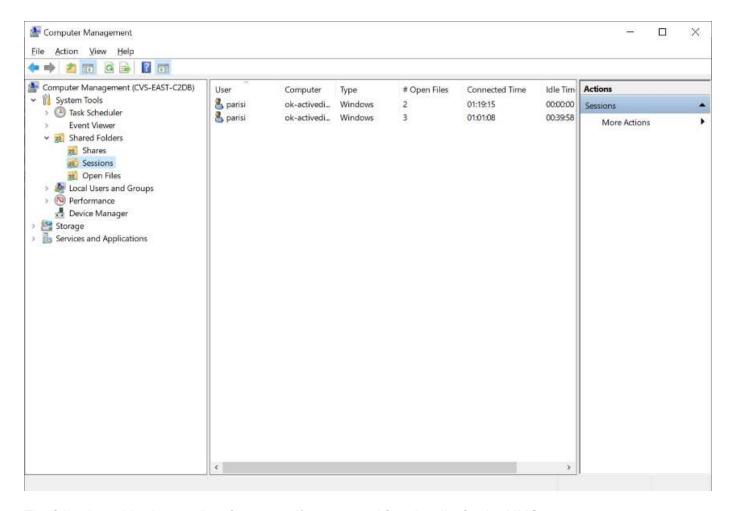
To use the MMC to view SMB shares and sessions in Cloud Volumes Service, the user logged in currently must be a domain administrator. Other users are allowed access to view or manage the SMB server from MMC and receive a You Do Not Have Permissions dialog box when attempting to view shares or sessions on the Cloud Volumes Service SMB instance.

To connect to the SMB server, open Computer Management, right click Computer Management and then select Connect To Another Computer. This opens the Select Computer dialog box where you can enter the SMB server name (found in the Cloud Volumes Service volume information).

When you view SMB shares with the proper permissions, you see all available shares in the Cloud Volumes Service instance that share the Active Directory connection. To control this behavior, set the Hide SMB Shares option on the Cloud Volumes Service volume instance.

Remember, only one Active Directory connection is allowed per region.





The following table shows a list of supported/unsupported functionality for the MMC.

Supported functions	Unsupported functions
View shares	Creating new local users/groups
<ul> <li>View active SMB sessions</li> </ul>	<ul> <li>Managing/viewing existing local user/groups</li> </ul>
View open files	<ul> <li>View events or performance logs</li> </ul>
View local users and groups	Managing storage
View local group memberships	<ul> <li>Managing services and applications</li> </ul>
<ul> <li>Enumerate the list of sessions, files, and tree connections in the system</li> </ul>	
Close open files in the system	
Close open sessions	
Create/manage shares	

## SMB server security information

The SMB server in Cloud Volumes Service uses a series of options that define security policies for SMB connections, including things such as Kerberos clock skew, ticket age, encryption, and more.

The following table contains a list of those options, what they do, the default configurations, and if they can be modified with Cloud Volumes Service. Some options do not apply to Cloud Volumes Service.

Security option	What it does	Default value	Can change?
Maximum Kerberos Clock Skew (minutes)	Maximum time skew between Cloud Volumes Service and domain controllers. If the time skew exceeds 5 minutes, Kerberos authentication fails. This is set to the Active Directory default value.	5	No
Kerberos Ticket Lifetime (hours)	Maximum time a Kerberos ticket remains valid before requiring a renewal. If no renewal occurs before the 10 hours, you must obtain a new ticket. Cloud Volumes Service performs these renewals automatically. 10 hours is the Active Directory default value.	10	No
Maximum Kerberos Ticket Renewal (days)	Maximum number of days that a Kerberos ticket can be renewed before a new authorization request is needed. Cloud Volumes Service automatically renews tickets for SMB connections. Seven days is the Active Directory default value.	7	No
Kerberos KDC Connection Timeout (secs)	The number of seconds before a KDC connection times out.	3	No
Require Signing for Incoming SMB Traffic	Setting to require signing for SMB traffic. If set to true, clients that do not support signing fail connectivity.	False	
Require Password Complexity for Local User Accounts	Used for passwords on local SMB users. Cloud Volumes Service does not support local user creation, so this option does not apply to Cloud Volumes Service.	True	No

Security option	What it does	Default value	Can change?
Use start_tls for Active Directory LDAP Connections	Used to enable start TLS connections for Active Directory LDAP. Cloud Volumes Service does not currently support enabling this.	False	No
Is AES-128 and AES-256 Encryption for Kerberos Enabled	This controls whether AES encryption is used for Active Directory connections and is controlled with the Enable AES Encryption for Active Directory Authentication option when creating/modifying the Active Directory connection.	False	Yes
LM Compatibility Level	Level of supported authentication dialects for Active Directory connections. See the section "SMB authentication dialects" for more information.	ntlmv2-krb	No
Require SMB Encryption for Incoming CIFS Traffic	Requires SMB encryption for all shares. This is not used by Cloud Volumes Service; instead, set encryption on a pervolume basis (see the section "SMB share security features").	False	No
Client Session Security	Sets signing and/or sealing for LDAP communication. This is not currently set in Cloud Volumes Service but might be needed in future releases to address. Remediation for LDAP authentication issues due to the Windows patch is covered in the section "LDAP channel binding.".	None	No
SMB2 enable for DC connections	Uses SMB2 for DC connections. Enabled by default.	System-default	No

Security option	What it does	Default value	Can change?
LDAP Referral Chasing	When using multiple LDAP servers, referral chasing allows the client to refer to other LDAP servers in the list when an entry is not found in the first server. This is currently not supported by Cloud Volumes Service.	False	No
Use LDAPS for Secure Active Directory Connections	Enables the use of LDAP over SSL. Currently not supported by Cloud Volumes Service.	False	No
Encryption is required for DC Connection	Requires encryption for successful DC connections. Disabled by default in Cloud Volumes Service.	False	No

### **Dual-protocol/multiprotocol**

Cloud Volumes Service offers the ability to share the same datasets to both SMB and NFS clients while maintaining proper access permissions (dual-protocol). This is done by coordinating identity mapping between protocols and using a centralized backend LDAP server to provide the UNIX identities to Cloud Volumes Service. You can use Windows Active Directory to provide both Windows and UNIX users for ease of use.

## Access control

- Share access controls. Determine which clients and/or user and groups can access a NAS share. For NFS, export policies and rules control client access to exports. NFS exports are managed from the Cloud Volumes Service instance. SMB makes use of CIFS/SMB shares and share ACLs to provide more granular control at the user and group level. You can only configure share-level ACLs from SMB clients by using MMC/Computer Management with an account that has administrator rights on the Cloud Volumes Service instance (see the section "Accounts with local/BUILTIN administrator/backup rights.").
- File access controls. Control permissions at a file or folder level and are always managed from the NAS client. NFS clients can make use of traditional mode bits (rwx) or NFSv4 ACLs. SMB clients leverage NTFS permissions.

The access control for volumes that serve data to both NFS and SMB depends on the protocol in use. For information on permissions with dual protocol, see the section "Permission model."

## **User mapping**

When a client accesses a volume, Cloud Volumes Service attempts to map the incoming user to a valid user in the opposite direction. This is necessary for proper access to be determined across protocols and to ensure that the user requesting access is indeed who they claim to be.

For example, if a Windows user named joe attempts access to a volume with UNIX permissions through SMB,

then Cloud Volumes Service performs a search to find a corresponding UNIX user named joe. If one exists, then files that are written to an SMB share as Windows user joe appears as UNIX user joe from NFS clients.

Alternately, if a UNIX user named joe attempts access to a Cloud Volumes Service volume with Windows permissions, then the UNIX user must be able to map to a valid Windows user. Otherwise, access to the volume is denied.

Currently, only Active Directory is supported for external UNIX identity management with LDAP. For more information about configuring access to this service, see Creating an AD connection.

#### Permission model

When using dual-protocol setups, Cloud Volumes Service makes use of security styles for volumes to determine the type of ACL. These security styles are set based on which NAS protocol is specified, or in the case of dual protocol, is a choice made at the time of Cloud Volumes Service volume creation.

- If you are only using NFS, Cloud Volumes Service volumes use UNIX permissions.
- If you are only using SMB, Cloud Volumes Service volumes use NTFS permissions.

If you are creating a dual-protocol volume, you can choose the ACL style at volume creation. This decision should be made based on the desired permissions management. If your users manage permissions from Windows/SMB clients, select NTFS. If your users prefer using NFS clients and chmod/chown, use UNIX security styles.

## **Considerations for creating Active Directory connections**

Cloud Volumes Service provides the ability to connect your Cloud Volumes Service instance to an external Active Directory server for identity management for both SMB and UNIX users. Creating an Active Directory connection is required to use SMB in Cloud Volumes Service.

The configuration for this provides several options that require some consideration for security. The external Active Directory server can be an on-premises instance or cloud native. If you are using an on-premises Active Directory server, don't expose the domain to the external network (such as with a DMZ or an external IP address). Instead, use secure private tunnels or VPNs, one-way forest trusts, or dedicated network connections to the on-premises networks with Private Google Access. See the Google Cloud documentation for more information about best practices using Active Directory in Google Cloud.



CVS-SW requires Active Directory servers to be located in the same region. If a DC connection is attempted in CVS-SW to another region, the attempt fails. When using CVS-SW, be sure to create Active Directory sites that include the Active Directory DCs and then specify sites in Cloud Volumes Service to avoid cross-region DC connection attempts.

# **Active Directory credentials**

When SMB or LDAP for NFS is enabled, Cloud Volumes Service interacts with the Active Directory controllers to create a machine account object to use for authentication. This is no different from how a Windows SMB client joins a domain and requires the same access rights to Organizational Units (OUs) in Active Directory.

In many cases, security groups do not allow the use of a Windows administrator account on external servers such as Cloud Volumes Service. In some cases, the Windows Administrator user is disabled entirely as a security best practice.

#### Permissions needed to create SMB machine accounts

To add Cloud Volumes Service machine objects to an Active Directory, an account that either has administrative rights to the domain or has delegated permissions to create and modify machine account objects to a specified OU is required. You can do this with the Delegation of Control Wizard in Active Directory by creating a custom task that provides a user access to creation/deletion of computer objects with the following access permissions provided:

- · Read/Write
- Create/Delete All Child Objects
- · Read/Write All Properties
- · Change/Reset Password

Doing this automatically adds a security ACL for the defined user to the OU in Active Directory and minimizes the access to the Active Directory environment. After a user has been delegated, that username and password can be provided as Active Directory Credentials in this window.



The username and password that is passed to the Active Directory domain leverages Kerberos encryption during the machine account object query and creation for added security.

## **Active Directory connection details**

The Active Directory Connection Details provide fields for administrators to give specific Active Directory schema information for machine account placement, such as the following:

- Active Directory Connection Type. Used to specify whether the Active Directory connection in a region is used for volumes of either Cloud Volumes Service or CVS-Performance service type. If this is set incorrectly on an existing connection, it might not work properly when used or edited.
- Domain. The Active Directory domain name.
- Site. Limits Active Directory servers to a specific site for security and performance considerations. This is necessary when multiple Active Directory servers span regions because Cloud Volumes Service does not currently support allowing Active Directory authentication requests to Active Directory servers in a different region than the Cloud Volumes Service instance. (For instance, the Active Directory domain controller is in a region that only CVS-Performance supports but you want an SMB share in a CVS-SW instance.)
- DNS servers. DNS servers to use in name lookups.
- NetBIOS name (optional). If desired, the NetBIOS name for the server. This what is used when new
  machine accounts are created using the Active Directory connection. For instance, if the NetBIOS name is
  set to CVS-EAST then the machine account names will be CVS-EAST-{1234}. See the section "How Cloud
  Volumes Service shows up in Active Directory" for more information.
- **Organizational Unit (OU).** The specific OU to create the computer account. This is useful if you're delegating control to a user for machine accounts to a specific OU.
- AES Encryption. You can also check or uncheck the Enable AES Encryption for AD Authentication checkbox. Enabling AES encryption for Active Directory authentication provides extra security for Cloud Volumes Service to Active Directory communication during user and group lookups. Before enabling this option, check with your domain administrator to confirm that the Active Directory domain controllers support AES authentication.



By default, most Windows servers do not disable weaker ciphers (such as DES or RC4-HMAC), but if you choose to disable weaker ciphers, confirm Cloud Volumes Service Active Directory connection has been configured to enable AES. Otherwise, authentication failures occur. Enabling AES encryption doesn't disable weaker ciphers but instead adds support for AES ciphers to the Cloud Volumes Service SMB machine account.

## Kerberos realm details

This option does not apply to SMB servers. Rather, it is used when configuring NFS Kerberos for the Cloud Volumes Service system. When these details are populated, the NFS Kerberos realm is configured (similar to a krb5.conf file on Linux) and is used when NFS Kerberos is specified on the Cloud Volumes Service volume creation, as the Active Directory connection acts as the NFS Kerberos Distribution Center (KDC).



Non-Windows KDCs are currently unsupported for use with Cloud Volumes Service.

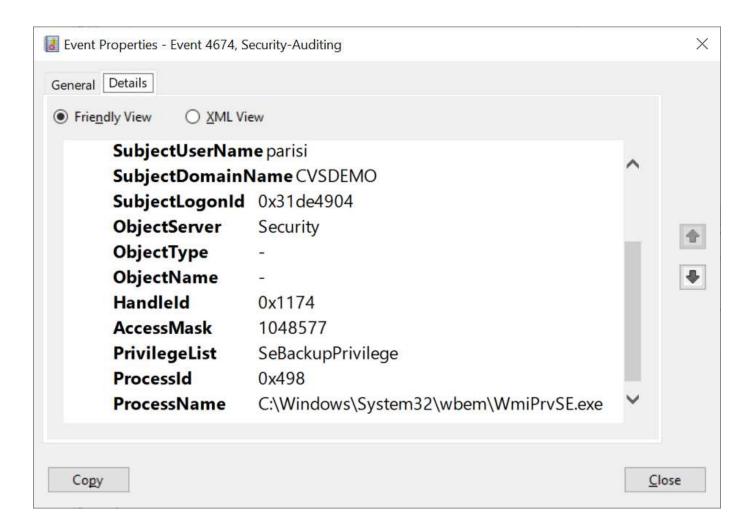
## Region

A region enables you to specify the location where the Active Directory connection resides. This region must be the same region as the Cloud Volumes Service volume.

• Local NFS Users with LDAP. In this section, there is also an option to Allow Local NFS Users with LDAP. This option must be left unselected if you want to extend your UNIX user group membership support beyond the 16-group limitation of NFS (extended groups). However, using extended groups requires a configured LDAP server for UNIX identities. If you don't have an LDAP server, leave this option unselected. If you have an LDAP server and want to also use local UNIX users (such as root), select this option.

## **Backup users**

This option enables you to specify Windows users that have backup permissions to the Cloud Volumes Service volume. Backup privileges (SeBackupPrivilege) are necessary for some applications to properly backup and restore data in NAS volumes. This user has a high level of access to data in the volume, so you should consider enabling auditing of that user access. After it is enabled, audit events display in Event Viewer > Windows Logs > Security.



## Security privilege users

This option enables you to specify Windows users that have security modification permissions to the Cloud Volumes Service volume. Security privileges (SeSecurityPrivilege) are necessary for some applications (such as SQL Server) to properly set permissions during installation. This privilege is needed to manage the security log. Although this privilege is not as powerful as SeBackupPrivilege, NetApp recommends auditing user access of users with this privilege level if needed.

For more information, see Special privileges assigned to new logon.

# **How Cloud Volumes Service shows up in Active Directory**

Cloud Volumes Service shows up in Active Directory as a normal machine account object. The naming conventions are as follows.

- CIFS/SMB and NFS Kerberos create separate machine account objects.
- NFS with LDAP enabled creates a machine account in Active Directory for Kerberos LDAP binds.
- Dual protocol volumes with LDAP share the CIFS/SMB machine account for LDAP and SMB.
- CIFS/SMB machine accounts use a naming convention of NAME-1234 (random four digit ID with hyphen appended to <10 character name) for the machine account. You can define NAME by the NetBIOS name setting on the Active Directory connection (see the section "Active Directory connection details").
- NFS Kerberos uses NFS-NAME-1234 as the naming convention (up to 15 characters). If more than 15 characters are used, the name is NFS-TRUNCATED-NAME-1234.

- NFS-only CVS-Performance instances with LDAP enabled create an SMB machine account for binding to the LDAP server with the same naming convention as CIFS/SMB instances.
- When an SMB machine account is created, default hidden admin shares (see the section "Default hidden shares") are also created (c\$, admin\$, ipc\$), but those shares have no ACLs assigned and are inaccessible.
- The machine account objects are placed in CN=Computers by default, but a you can specify a different OU
  when necessary. See the section "Permissions needed to create SMB machine accounts" for information
  about what access rights are needed to add/remove machine account objects for Cloud Volumes Service.

When Cloud Volumes Service adds the SMB machine account to Active Directory, the following fields are populated:

- cn (with the specified SMB server name)
- dNSHostName (with SMBserver.domain.com)
- msDS-SupportedEncryptionTypes (Allows DES\_CBC\_MD5, RC4\_HMAC\_MD5 if AES encryption is not enabled; if AES encryption is enabled, DES\_CBC\_MD5, RC4\_HMAC\_MD5, AES128\_CTS\_HMAC\_SHA1\_96, AES256\_CTS\_HMAC\_SHA1\_96 are allowed for Kerberos ticket exchange with the machine account for SMB)
- name (with the SMB server name)
- sAMAccountName (with SMBserver\$)
- servicePrincipalName (with host/smbserver.domain.com and host/smbserver SPNs for Kerberos)

If you want to disable weaker Kerberos encryption types (enctype) on the machine account, you can change the msDS-SupportedEncryptionTypes value on the machine account to one of the values in the following table to allow AES only.

msDS-SupportedEncryptionTypes value	Enctype enabled
2	DES_CBC_MD5
4	RC4_HMAC
8	AES128_CTS_HMAC_SHA1_96 only
16	AES256_CTS_HMAC_SHA1_96 only
24	AES128_CTS_HMAC_SHA1_96 and AES256_CTS_HMAC_SHA1_96
30	DES_CBC_MD5, RC4_HMAC, AES128_CTS_HMAC_SHA1_96 and AES256_CTS_HMAC_SHA1_96

To enable AES encryption for SMB machine accounts, click Enable AES Encryption for AD Authentication when creating the Active Directory connection.

To enable AES encryption for NFS Kerberos, see the Cloud Volumes Service documentation.

Other NAS Infrastructure service dependencies (KDC, LDAP, and DNS)

When using Cloud Volumes Service for NAS shares, there might be external dependencies required for proper functionality. These dependencies are in play under specific circumstances. The following table shows various configuration options and what,

if any, dependencies are required.

Configuration	Dependencies required
NFSv3 only	None
NFSv3 Kerberos only	Windows Active Directory:  * KDC  * DNS  * LDAP
NFSv4.1 only	Client ID mapping configuration (/etc/idmap.conf)
NFSv4.1 Kerberos only	<ul> <li>Client ID mapping configuration (/etc/idmap.conf)</li> <li>Windows Active Directory:         KDC         DNS         LDAP     </li> </ul>
SMB only	Active Directory: * KDC * DNS
Multiprotocol NAS (NFS and SMB)	<ul> <li>Client ID mapping configuration (NFSv4.1 only; /etc/idmap.conf)</li> <li>Windows Active Directory: KDC DNS LDAP</li> </ul>

## Kerberos keytab rotation/password resets for machine account objects

With SMB machine accounts, Cloud Volumes Service schedules periodic password resets for the SMB machine account. These password resets occur using Kerberos encryption and operate on a schedule of every fourth Sunday at a random time between 11PM and 1AM. These password resets change the Kerberos key versions, rotate the keytabs stored on the Cloud Volumes Service system, and help maintain a greater level of security for SMB servers running in Cloud Volumes Service. Machine account passwords are randomized and are not known to administrators.

For NFS Kerberos machine accounts, password resets take place only when a new keytab is created/exchanged with the KDC. Currently, this is not possible to do in Cloud Volumes Service.

## Network ports for use with LDAP and Kerberos

When using LDAP and Kerberos, you should determine the network ports in use by these services. You can find a complete list of ports in use by Cloud Volumes Service in the Cloud Volumes Service documentation on security considerations.

#### **LDAP**

Cloud Volumes Service acts as an LDAP client and uses standard LDAP search queries for user and group lookups for UNIX identities. LDAP is necessary if you intend to use users and groups outside the standard default users provided by Cloud Volumes Service. LDAP is also necessary if you plan on using NFS Kerberos

with user principals (such as user1@domain.com). Currently, only LDAP using Microsoft Active Directory is supported.

To use Active Directory as a UNIX LDAP server, you must populate the necessary UNIX attributes on users and groups you intend to use for UNIX identities. Cloud Volumes Service uses a default LDAP schema template that queries attributes based on RFC-2307-bis. As a result, the following table shows the bare minimum necessary Active Directory attributes to populate for users and groups and what each attribute is used for.

For more information about setting LDAP attributes in Active Directory, see Managing dual-protocol access.

Attribute	What it does	
uid*	Specifies the UNIX user name	
uidNumber*	Specifies the UNIX user's numeric ID	
gidNumber*	Specifies the UNIX user's primary group numeric ID	
objectClass*	Specifies what type of object is being used; Cloud Volumes Service requires "user" to be included in the list of object classes (is included in most Active Directory deployments by default).	
name	General information about the account (real name, phone number, and so on—also known as gecos)	
unixUserPassword	No need to set this; not used in UNIX identity lookups for NAS authentication. Setting this puts the configured unixUserPassword value in plaintext.	
unixHomeDirectory	Defines path to UNIX home directories when a user authenticates against LDAP from a Linux client. Set this if you want to use LDAP for UNIX home directory functionality.	
loginShell	Defines path to the bash/profile shell for Linux clients when a user authenticates against LDAP.	

<sup>\*</sup>Denotes attribute is required for proper functionality with Cloud Volumes Service. Remaining attributes are for client-side use only.

Attribute	What it does
cn*	Specifies the UNIX group name. When using Active Directory for LDAP, this is set when the object is first created, but it can be changed later. This name cannot be the same as other objects. For instance, if your UNIX user named user1 belongs to a group named user1 on your Linux client, Windows doesn't allow two objects with the same cn attribute. To work around this, rename the Windows user to a unique name (such as user1-UNIX); LDAP in Cloud Volumes Service uses the uid attribute for UNIX user names.
gidNumber*	Specifies the UNIX group numeric ID.

Attribute	What it does
objectClass*	Specifies what type of object is being used; Cloud Volumes Service requires group to be included in the list of object classes (this attribute is included in most Active Directory deployments by default).
memberUid	Specifies which UNIX users are members of the UNIX group. With Active Directory LDAP in Cloud Volumes Service, this field is not necessary. The Cloud Volumes Service LDAP schema uses the Member field for group memberships.
Member*	Required for group memberships/secondary UNIX groups. This field is populated by adding Windows users to Windows groups. However, if the Windows groups don't have UNIX attributes populated, they are not included in the UNIX user's group membership lists. Any groups that need to be available in NFS must populate the required UNIX group attributes listed in this table.

<sup>\*</sup>Denotes attribute is required for proper functionality with Cloud Volumes Service. Remaining attributes are for client-side use only.

#### LDAP bind information

To query users in LDAP, Cloud Volumes Service must bind (login) to the LDAP service. This login has readonly permissions and is used to query LDAP UNIX attributes for directory lookups. Currently, LDAP binds are possible only by using an SMB machine account.

You can only enable LDAP for CVS-Performance instances and use it for NFSv3, NFSv4.1, or dual-protocol volumes. An Active Directory connection must be established in the same region as the Cloud Volumes Service volume for successful deployment of the LDAP-enabled volume.

When LDAP is enabled, the following occurs in specific scenarios.

- If only NFSv3 or NFSv4.1 is used for the Cloud Volumes Service project, then a new machine account is
  created in the Active Directory domain controller, and the LDAP client in Cloud Volumes Service binds to
  Active Directory by using the machine account credentials. No SMB shares are created for the NFS volume
  and default hidden administrative shares (see the section "Default hidden shares") have share ACLs
  removed.
- If dual-protocol volumes are used for the Cloud Volumes Service project, then only the single machine account created for SMB access is used to bind the LDAP client in Cloud Volumes Service to Active Directory. No additional machine accounts are created.
- If dedicated SMB volumes are created separately (either before or after NFS volumes with LDAP are enabled), then the machine account for LDAP binds is shared with the SMB machine account.
- If NFS Kerberos is also enabled, two machine accounts are created—one for SMB shares and/or LDAP binds and one for NFS Kerberos authentication.

# **LDAP** queries

Although LDAP binds are encrypted, LDAP queries are passed over the wire in plaintext by using the common LDAP port 389. This well-known port cannot currently be changed in Cloud Volumes Service. As a result,

someone with access to packet sniffing in the network can see user and group names, numeric IDs, and group memberships.

However, Google Cloud VMs cannot sniff other VM's unicast traffic. Only VMs actively participating in LDAP traffic (that is, being able to bind) can see traffic from the LDAP server. For more information about packet sniffing in Cloud Volumes Service, see the section "Packet sniffing/trace considerations."

# LDAP client configuration defaults

When LDAP is enabled in a Cloud Volumes Service instance, an LDAP client configuration is created with specific configuration details by default. In some cases, options either do not apply to Cloud Volumes Service (not supported) or are not configurable.

LDAP client option	What it does	Default value	Can change?
LDAP Server List	Sets LDAP server names or IP addresses to use for queries. This is not used for Cloud Volumes Service. Instead, Active Directory Domain is used to define LDAP servers.	Not set	No
Active Directory Domain	Sets the Active Directory Domain to use for LDAP queries. Cloud Volumes Service leverages SRV records for LDAP in DNS to find LDAP servers in the domain.	Set to the Active Directory domain specified in the Active Directory connection.	No
Preferred Active Directory Servers	Sets the preferred Active Directory servers to use for LDAP. Not supported by Cloud Volumes Service. Instead, use Active Directory sites to control LDAP server selection.	Not set.	No
Bind using SMB Server Credentials	Binds to LDAP by using the SMB machine account. Currently, the only supported LDAP bind method in Cloud Volumes Service.	True	No
Schema Template	The schema template used for LDAP queries.	MS-AD-BIS	No
LDAP Server Port	The port number used for LDAP queries. Cloud Volumes Service currently uses only the standard LDAP port 389. LDAPS/port 636 is not currently supported.	389	No

LDAP client option	What it does	Default value	Can change?
Is LDAPS Enabled	Controls whether LDAP over Secure Sockets Layer (SSL) is used for queries and binds. Currently not supported by Cloud Volumes Service.	False	No
Query Timeout (sec)	Timeout for queries. If queries take longer than the specified value, queries fail.	3	No
Minimum Bind Authentication Level	The minimum supported bind level. Because Cloud Volumes Service uses machine accounts for LDAP binds and Active Directory does not support anonymous binds by default, this option does not come into play for security.	Anonymous	No
Bind DN	The user/distinguished name (DN) used for binds when simple bind is used. Cloud Volumes Service uses machine accounts for LDAP binds and does not currently support simple bind authentication.	Not set	No
Base DN	The base DN used for LDAP searches.	The Windows domain use for the Active Directory connection, in DN format (that is, DC=domain, DC=local).	No
Base search scope	The search scope for base DN searches. Values can include base, onelevel, or subtree. Cloud Volumes Service only supports subtree searches.	Subtree	No
User DN	Defines the DN where user searches start for LDAP queries. Currently not supported for Cloud Volumes Service, so all user searches start at the base DN.	Not set	No

LDAP client option	What it does	Default value	Can change?
User search scope	The search scope for user DN searches. Values can include base, onelevel, or subtree. Cloud Volumes Service does not support setting the user search scope.	Subtree	No
Group DN	Defines the DN where group searches start for LDAP queries. Currently not supported for Cloud Volumes Service, so all group searches start at the base DN.	Not set	No
Group search scope	The search scope for group DN searches. Values can include base, onelevel, or subtree. Cloud Volumes Service does not support setting the group search scope.	Subtree	No
Netgroup DN	Defines the DN where netgroup searches start for LDAP queries. Currently not supported for Cloud Volumes Service, so all netgroup searches start at the base DN.	Not set	No
Netgroup search scope	The search scope for netgroup DN searches. Values can include base, onelevel, or subtree. Cloud Volumes Service does not support setting the netgroup search scope.	Subtree	No
Use start_tls over LDAP	Leverages Start TLS for certificate based LDAP connections over port 389. Currently not supported by Cloud Volumes Service.	False	No
Enable netgroup-by-host lookup	Enables netgroup lookups by hostname rather than expanding netgroups to list all members. Currently not supported by Cloud Volumes Service.	False	No

LDAP client option	What it does	Default value	Can change?
Netgroup-by-host DN	Defines the DN where netgroup-by-host searches start for LDAP queries. Netgroup-by-host is currently not supported for Cloud Volumes Service.	Not set	No
Netgroup-by-host search scope	The search scope for netgroup-by-host DN searches. Values can include base, onelevel or subtree. Netgroup-by-host is currently not supported for Cloud Volumes Service.	Subtree	No
Client session security	Defines what level of session security is used by LDAP (sign, seal, or none). LDAP signing is supported by CVS-Performance, if requested by Active Directory. CVS-SW does not support LDAP signing. For both service types, sealing is currently not supported.	None	No
LDAP referral chasing	When using multiple LDAP servers, referral chasing allows the client to refer to other LDAP servers in the list when an entry is not found in the first server. This is currently not supported by Cloud Volumes Service.	False	No
Group membership filter	Provides a custom LDAP search filter to be used when looking up group membership from an LDAP server. Not currently supported with Cloud Volumes Service.	Not set	No

# Using LDAP for asymmetric name mapping

Cloud Volumes Service, by default, maps Windows users and UNIX users with identical usernames bidirectionally without special configuration. As long as Cloud Volumes Service can find a valid UNIX user (with LDAP), then 1:1 name mapping occurs. For instance, if Windows user johnsmith is used, then, if Cloud Volumes Service can find a UNIX user named johnsmith in LDAP, name mapping succeeds for that user, all files/folders created by johnsmith show the correct user ownership, and all ACLs affecting johnsmith are

honored regardless of the NAS protocol in use. This is known as symmetric name mapping.

Asymmetric name mapping is when the Windows user and UNIX user identity don't match. For instance, if Windows user johnsmith has a UNIX identity of jsmith, Cloud Volumes Service needs a way to be told about the variation. Because Cloud Volumes Service currently doesn't support creation of static name mapping rules, LDAP must be used to look up the identity of the users for both Windows and UNIX identities to ensure proper ownership of files and folders and expected permissions.

By default, Cloud Volumes Service includes LDAP in the ns-switch of the instance for the name map database, so that to provide name mapping functionality by using LDAP for asymmetric names, you only need to modify some of the user/group attributes to reflect what Cloud Volumes Service looks for.

The following table shows what attributes must be populated in LDAP for asymmetric name mapping functionality. In most cases, Active Directory is already configured to do this.

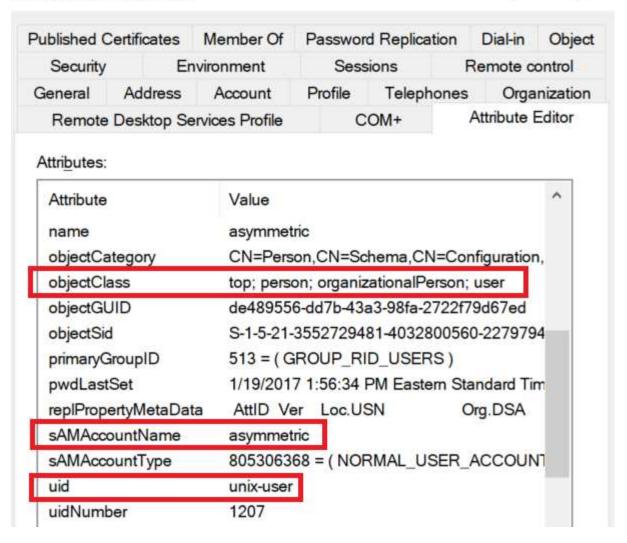
Cloud Volumes Service attribute	What it does	Value used by Cloud Volumes Service for name mapping
Windows to UNIX objectClass	Specifies the type of object being used. (That is, user, group, posixAccount, and so on)	Must include user (can contain multiple other values, if desired.)
Windows to UNIX attribute	that defines the Windows username at creation. Cloud Volumes Service uses this for Windows to UNIX lookups.	
UID	Defines the UNIX username.	Desired UNIX username.

Cloud Volumes Service currently does not use domain prefixes in LDAP lookups, so multiple domain LDAP environments do not function properly with LDAP namemap lookups.

The following example shows a user with the Windows name asymmetric, the UNIX name unix-user, and the behavior it follows when writing files from both SMB and NFS.

The following figure shows how LDAP attributes look from the Windows server.





From an NFS client, you can guery the UNIX name but not the Windows name:

```
# id unix-user
uid=1207(unix-user) gid=1220(sharedgroup) groups=1220(sharedgroup)
# id asymmetric
id: asymmetric: no such user
```

When a file is written from NFS as unix-user, the following is the result from the NFS client:

From a Windows client, you can see that the owner of the file is set to the proper Windows user:

```
PS C:\ > Get-Acl \\demo\home\ntfs\unix-user-nfs | select Owner
Owner
----
NTAP\asymmetric
```

Conversely, files created by the Windows user asymmetric from an SMB client show the proper UNIX owner, as shown in the following text.

SMB:

```
PS Z:\ntfs> echo TEXT > asymmetric-user-smb.txt
```

NFS:

```
sh-4.2$ ls -la | grep asymmetric-user-smb.txt
-rwx----- 1 unix-user sharedgroup 14 Feb 28 12:43 asymmetric-
user-smb.txt
sh-4.2$ cat asymmetric-user-smb.txt
TEXT
```

## LDAP channel binding

Because of a vulnerability with Windows Active Directory domain controllers, Microsoft Security Advisory ADV190023 changes how DCs allow LDAP binds.

The impact for Cloud Volumes Service is the same as for any LDAP client. Cloud Volumes Service does not currently support channel binding. Because Cloud Volumes Service supports LDAP signing by default through negotiation, LDAP channel binding should not be an issue. If you do have issues binding to LDAP with channel binding enabled, follow the remediation steps in ADV190023 to allow LDAP binds from Cloud Volumes Service to succeed.

## **DNS**

Active Directory and Kerberos both have dependencies on DNS for host name to IP/IP to host name resolution. DNS requires port 53 to be open. Cloud Volumes Service does not make any modifications to DNS records, nor does it currently support the use of dynamic DNS on network interfaces.

You can configure Active Directory DNS to restrict which servers can update DNS records. For more information, see Secure Windows DNS.

Note that resources within a Google project default to using Google Cloud DNS, which isn't connected with Active Directory DNS. Clients using Cloud DNS cannot resolve UNC paths returned by Cloud Volumes Service. Windows clients joined to the Active Directory domain are configured to use Active Directory DNS and can resolve such UNC paths.

To join a client to Active Directory, you must configure its DNS configuration to use Active Directory DNS.

Optionally, you can configure Cloud DNS to forward requests to Active Directory DNS. See Why can't my client resolve the SMB NetBIOS name? for more information.



Cloud Volumes Service does not currently support DNSSEC and DNS queries are performed in plaintext.

#### File access auditing

Currently not supported for Cloud Volumes Service.

#### **Antivirus protection**

You must perform antivirus scanning in Cloud Volumes Service at the client to a NAS share. There is currently no native antivirus integration with Cloud Volumes Service.

#### Service operation

The Cloud Volumes Service team manages the backend services in Google Cloud and uses multiple strategies to secure the platform and prevent unwanted access.

Each customer gets their own unique subnet that has access fenced off from other customers by default, and every tenant in Cloud Volumes Service gets their own namespace and VLAN for total data isolation. After a user is authenticated, the Service Delivery Engine (SDE) can only read configuration data specific to that tenant.

#### **Physical security**

With proper preapproval, only onsite engineers and NetApp-badged Field Support Engineers (FSEs) have access to the cage and racks for physical work. Storage and network management is not permitted. Only these onsite resources are able to perform hardware maintenance tasks.

For onsite engineers, a ticket is raised for the statement of work (SOW) that includes the rack ID and device location (RU) and all other details are included in the ticket. For NetApp FSEs, a site visitation ticket must be raised with the COLO and the ticket includes the visitor's details, date, and time for auditing purposes. The SOW for the FSE is communicated internally to NetApp.

#### Operations team

The operations team for Cloud Volumes Service consists of Production Engineering and a Site Reliability Engineer (SRE) for Cloud Volume Services and NetApp Field Support Engineers and Partners for hardware. All operations team members are accredited for work in Google Cloud and detailed records of work are maintained for every ticket raised. In addition, there is a stringent change control and approval process in place to ensure each decision is appropriately scrutinized.

The SRE team manages the control plane and how the data is routed from UI requests to backend hardware and software in Cloud Volumes Service. The SRE team also manages system resources, such as volume and inode maximums. SREs are not allowed to interact with or have access to customer data. SREs also provide coordination with Return Material Authorizations (RMAs), such as new disk or memory replacement requests for the backend hardware.

#### **Customer responsibilities**

Customers of Cloud Volumes Service manage their organization's Active Directory and user role management as well as the volume and data operations. Customers can have administrative roles and can delegate

permissions to other end users within the same Google Cloud project using the two predefined roles that NetApp and Google Cloud provide (Administrator and Viewer).

The administrator can peer any VPC within the customer project to Cloud Volumes Service that the customer determines to be appropriate. It is the responsibility of the customer to manage access to their Google Cloud marketplace subscription and to manage the VPCs that have access to the data plane.

#### **Malicious SRE protection**

One concern that could arise is how does Cloud Volumes Service protect against scenarios in which there is a malicious SRE or when SRE credentials have been compromised?

Access to the production environment is with a limited number of SRE individuals only. Administrative privileges are further restricted to a handful of experienced administrators. All actions performed by anyone in the Cloud Volumes Service production environment are logged and any anomalies to the baseline or suspicious activities are detected by our security information and event management (SIEM) threat intelligence platform. As a result, malicious actions can be tracked and mitigated before too much damage is done to the Cloud Volumes Service backend.

#### Volume life cycle

Cloud Volumes Service manages only the objects within the service—not the data within the volumes. Only clients accessing the volumes can manage the data, the ACLs, file owners, and so on. The data in these volumes is encrypted at rest and access is limited to tenants of the Cloud Volumes Service instance.

The volume lifecycle for Cloud Volumes Service is create-update-delete. Volumes retain Snapshot copies of volumes until the volumes are deleted, and only validated Cloud Volumes Service administrators can delete volumes in Cloud Volumes Service. When a volume deletion is requested by an administrator, an additional step of entering the volume name is required to verify the deletion. After a volume is deleted, the volume is gone and cannot be recovered.

In cases where a Cloud Volumes Service contract is terminated, NetApp marks volumes for deletion after a specific time period. Before that time period expires, you can recover volumes at the customer's request.

#### Certifications

Cloud Volumes Services for Google Cloud is currently certified to ISO/IEC 27001:2013 and ISO/IEC 27018:2019 standards. The service also recently received its SOC2 Type I attestation report. For information about the NetApp commitment to data security and privacy, see Compliance: Data security and data privacy.

#### **GDPR**

Our commitments to privacy and compliance with GDPR are available in a number of our customer contracts, such as our Customer Data Processing Addendum, which includes the Standard Contractual Clauses provided by the European Commission. We also make these commitments in our Privacy Policy, backed by the core values set out in our corporate Code of Conduct.

#### Additional information and contact information

To learn more about the information that is described in this document, review the following documents and/or websites:

Google Cloud documentation for Cloud Volumes Service

https://cloud.google.com/architecture/partners/netapp-cloud-volumes/

Google private service access

https://cloud.google.com/vpc/docs/private-services-access?hl=en\_US

NetApp product documentation

https://www.netapp.com/support-and-training/documentation/

Cryptographic Validation Module Program—NetApp CryptoMod

https://csrc.nist.gov/projects/cryptographic-module-validation-program/certificate/4144

The NetApp Solution for Ransomware

https://www.netapp.com/pdf.html?item=/media/16716-sb-3938pdf.pdf&v=202093745

• TR-4616: NFS Kerberos in ONTAP

https://www.netapp.com/pdf.html?item=/media/19384-tr-4616.pdf

#### Contact us

Let us know how we can improve this technical report.

Contact us at doccomments@netapp.com. Include TECHNICAL REPORT 4918 in the subject line.

# **BlueXP Backup and Recovery**

# BlueXP backup and recovery for VMs

3-2-1 Data Protection for VMware with SnapCenter Plug-in and BlueXP backup and recovery for VMs

The 3-2-1 backup strategy is an industry accepted data protection method, providing a comprehensive approach to safeguarding valuable data. This strategy is reliable and ensures that even if some unexpected disaster strikes, there will still be a copy of the data available.

Author: Josh Powell - NetApp Solutions Engineering

#### Overview

The strategy is comprised of three fundamental rules:

- 1. Keep at least three copies of your data. This ensures that even if one copy is lost or corrupted, you still have at least two remaining copies to fall back on.
- 2. Store two backup copies on different storage media or devices. Diversifying storage media helps protect against device-specific or media-specific failures. If one device gets damaged or one type of media fails, the other backup copy remains unaffected.
- 3. Finally, ensure that at least one backup copy is offsite. Offsite storage serves as a fail-safe against localized disasters like fires or floods that could render onsite copies unusable.

This solution document covers a 3-2-1 backups solution using SnapCenter Plug-in for VMware vSphere (SCV)

to create primary and secondary backups of our on-premises virtual machines and BlueXP backup and recovery for virtual machines to backup a copy of our data to cloud storage or StorageGRID.

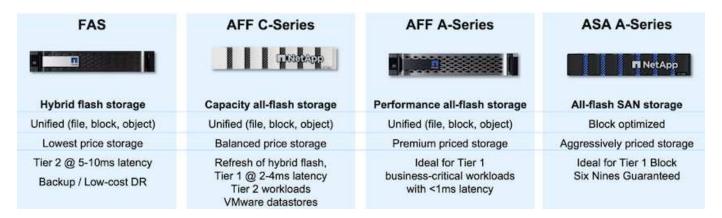
#### **Use Cases**

This solution addresses the following use cases:

- Backup and restore of on-premises virtual machines and datastores using using SnapCenter Plug-in for VMware vSphere.
- Backup and restore of on-premises virtual machines and datastores, hosted on ONTAP clusters, and backed up to object storage using BlueXP backup and recovery for virtual machines.

#### **NetApp ONTAP Data Storage**

ONTAP is NetApp's industry leading storage solution that offers unified storage whether you access over SAN or NAS protocols. The 3-2-1 backup strategy ensures on-premises data is protected on more than one media type and NetApp offers platforms ranging from high-speed flash to lower-cost media.



For more information on all of NetApp's hardware platform's check out NetApp Data Storage.

#### **SnapCenter Plug-in for VMware vSphere**

The SnapCenter Plugin for VMware vSphere is a data protection offering which is tightly integrated with VMware vSphere and allows easy management of backup and restores for virtual machines. As part of that solution, SnapMirror provides a fast and reliable method to create a second immutable backup copy of virtual machine data on a secondary ONTAP storage cluster. With this architecture in place, virtual machine restore operations can easily be initiated from either the primary or secondary backup locations.

SCV is deployed as a linux virtual appliance using an OVA file. The plug-in now uses a remote plug-in architecture. The remote plug-in runs outside of the vCenter server and is hosted on the SCV virtual appliance.

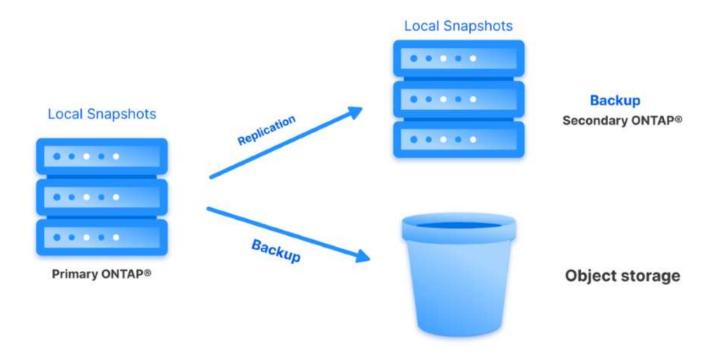
For detailed information on SCV refer to SnapCenter Plug-in for VMware vSphere documentation.

#### BlueXP backup and recovery for virtual machines

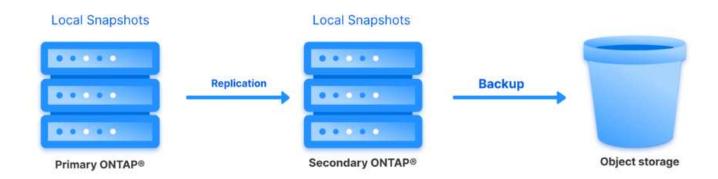
BlueXP backup and recovery is a cloud based tool for data management that provides a single control plane for a wide range of backup and recovery operations across both on-premises and cloud environments. Part of the NetApp BlueXP backup and recovery suite is a feature that integrates with the SnapCenter Plugin for VMware vSphere (on-premises) to extend a copy of the data to object storage in the cloud. This establishes a third copy of the data offsite that is sourced from the primary or secondary storage backups. BlueXP backup and recovery makes it easy to set up storage policies that transfer copies of your data from either of these two on-prem locations.

Choosing between the primary and secondary backups as the source in BlueXP Backup and Recovery will result in one of two topologies being implemented:

**Fan-out Topology** – When a backup is initiated by the SnapCenter Plug-in for VMware vSphere, a local snapshot is immediately taken. SCV then initiates a SnapMirror operation that replicates the most recent snapshot to the Secondary ONTAP cluster. In BlueXP Backup and Recovery, a policy specifies the primary ONTAP cluster as the source for a snapshot copy of the data to be transferred to object storage in your cloud provider of choice.



**Cascading Topology** – Creating the primary and secondary data copies using SCV is identical to the fan-out topology mentioned above. However, this time a policy is created in BlueXP Backup and Recovery specifying that the backup to object storage will originate from the secondary ONTAP cluster.



BlueXP backup and recovery can create backup copies of on-premises ONTAP snapshots to AWS Glacier, Azure Blob, and GCP Archive storage.







# AWS Glacier Azure GCP and Deep Glacier Blob Archive Archive Storage

In addition, you can use NetApp StorageGRID as the object storage backup target. For more on StorageGRID refer to the StorageGRID landing page.

#### **Solution Deployment Overview**

This list provides the high level steps necessary to configure this solution and execute backup and restore operations from SCV and BlueXP backup and recovery:

- 1. Configure SnapMirror relationship between the ONTAP clusters to be used for primary and secondary data copies.
- 2. Configure SnapCenter Plug-In for VMware vSphere.
  - a. Add Storage Systems
  - b. Create backup policies
  - c. Create resource groups
  - d. Run backup first backup jobs
- 3. Configure BlueXP backup and recovery for virtual machines
  - a. Add working environment
  - b. Discover SCV and vCenter appliances
  - c. Create backup policies
  - d. Activate backups
- 4. Restore virtual machines from primary and secondary storage using SCV.
- 5. Restore virtual machines from object storage using BlueXP backup and restore.

#### **Prerequisites**

The purpose of this solution is to demonstrate data protection of virtual machines running in VMware vSphere and located on NFS Datastores hosted by NetApp ONTAP. This solution assumes the following components are configured and ready for use:

- 1. ONTAP storage cluster with NFS or VMFS datastores connected to VMware vSphere. Both NFS and VMFS datastores are supported. NFS datastores were utilized for this solution.
- 2. Secondary ONTAP storage cluster with SnapMirror relationships established for volumes used for NFS datastores.
- BlueXP connector installed for cloud provider used for object storage backups.
- 4. Virtual machines to be backed are on NFS datastores residing on the primary ONTAP storage cluster.
- 5. Network connectivity between the BlueXP connector and on-premises ONTAP storage cluster management interfaces.
- 6. Network connectivity between the BlueXP connector and on-premises SCV appliance VM and between the BlueXP connecter and vCenter.
- 7. Network connectivity between the on-premises ONTAP intercluster LIFs and the object storage service.
- 8. DNS configured for management SVM on primary and secondary ONTAP storage clusters. For more information refer to Configure DNS for host-name resolution.

#### **High Level Architecture**

The testing / validation of this solution was performed in a lab that may or may not match the final deployment environment.

## Cloud Provider Cloud Bucket AWS Glacier BlueXP Connector and Deep Glacier Azure Blob Archive HTTPS GCP Archive Storage Backup / Restore ONTAP API operations Intercluster Marnt LIF -Mgmt LIF - Intercluster LIF HTTPS Secondary ONTAP SnapCenter Plug-in Primary ONTAP for VMware vSphere

#### **Solution Deployment**

In this solution, we provide detailed instructions for deploying and validating a solution that utilizes SnapCenter Plug-in for VMware vSphere, along with BlueXP backup and recovery, to perform the backup and recovery of Windows and Linux virtual machines within a VMware vSphere cluster located in an on-premises data center. The virtual machines in this setup are stored on NFS datastores hosted by an ONTAP A300 storage cluster. Additionally, a separate ONTAP A300 storage cluster serves as a secondary destination for volumes replicated using SnapMirror. Furthermore, object storage hosted on Amazon Web Services and Azure Blob were employed as targets for a third copy of the data.

We will go over creating SnapMirror relationships for secondary copies of our backups managed by SCV and configuration of backup jobs in both SCV and BlueXP backup and recovery.

For detailed information on SnapCenter Plug-in for VMware vSphere refer to the SnapCenter Plug-in for VMware vSphere documentation.

For detailed information on BlueXP backup and recovery refer to the BlueXP backup and recovery documentation.

#### **Establish SnapMirror relationships between ONTAP Clusters**

SnapCenter Plug-in for VMware vSphere uses ONTAP SnapMirror technology to manage the transport of secondary SnapMirror and/or SnapVault copies to a secondary ONTAP Cluster.

SCV backup policies have the option of using SnapMirror or SnapVault relationships. The primary difference is that when using the SnapMirror option, the retention schedule configured for backups in the policy will be the same at the primary and secondary locations. SnapVault is designed for archiving and when using this option a separate retention schedule can be established with the SnapMirror relationship for the snapshot copies on the secondary ONTAP storage cluster.

Setting up SnapMirror relationships can be done in BlueXP where many of the steps are automated, or it can be done using System Manager and the ONTAP CLI. All of these methods are discussed below.

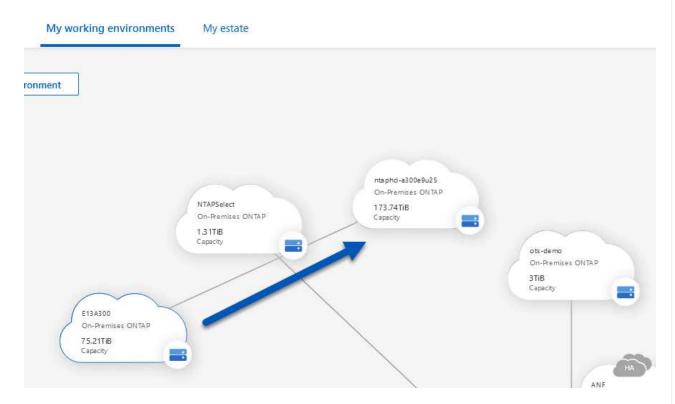
#### Establish SnapMirror relationships with BlueXP

The following steps must be completed from the BlueXP web console:

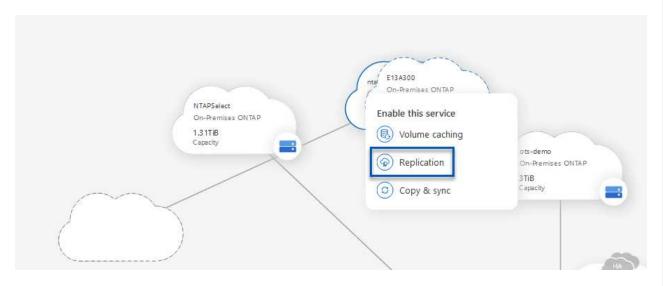
#### Replication setup for primary and secondary ONTAP storage systems

Begin by logging into the BlueXP web console and navigating to the Canvas.

1. Drag and drop the source (primary) ONTAP storage system onto the destination (secondary) ONTAP storage system.



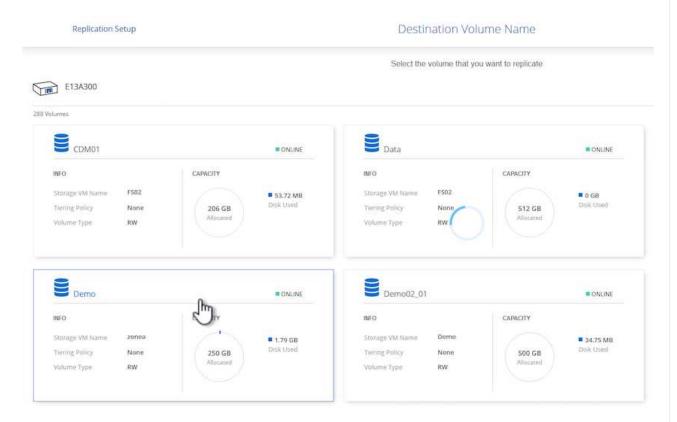
2. From the menu that appears select **Replication**.



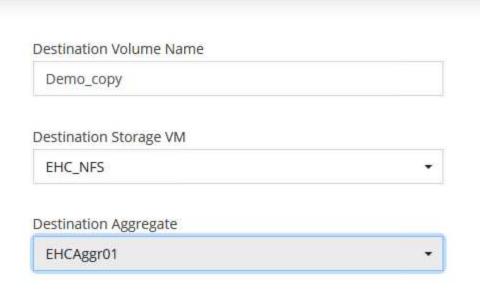
3. On the **Destination Peering Setup** page select the destination Intercluster LIFs to be used for the connection between storage systems.



4. On the **Destination Volume Name** page, first select the source volume and then fill out the destination volume name and select the destination SVM and aggregate. Click on **Next** to continue.



# Destination Volume Name



5. Choose the max transfer rate for replication to occur at.

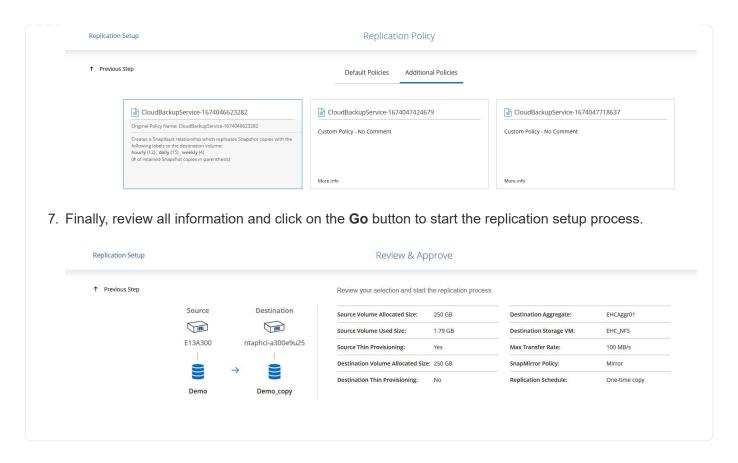
# Max Transfer Rate

You should limit the transfer rate. An unlimited rate might negatively impact the performance of other applications and it might impact your Internet performance.



O offinition (recommended for bit only machines)

6. Choose the policy that will determine the retention schedule for secondary backups. This policy can be created beforehand (see the manual process below in the **Create a snapshot retention policy** step) or can be changed after the fact if desired.



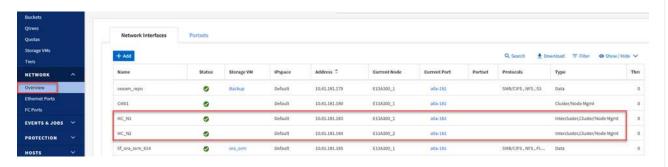
#### **Establish SnapMirror relationships with System Manager and ONTAP CLI**

All required steps for establishing SnapMirror relationships can be accomplished with System Manager or the ONTAP CLI. The following section provides detailed information for both methods:

#### Record the source and destination Intercluster logical interfaces

For the source and destination ONTAP clusters, you can retrieve the inter-cluster LIF information from System Manager or from the CLI.

1. In ONTAP System Manager, navigate to the Network Overview page and retrieve the IP addresses of Type: Intercluster that are configured to communicate with the AWS VPC where FSx is installed.



2. To retrieve the Intercluster IP addresses using the CLI run the following command:

ONTAP-Dest::> network interface show -role intercluster

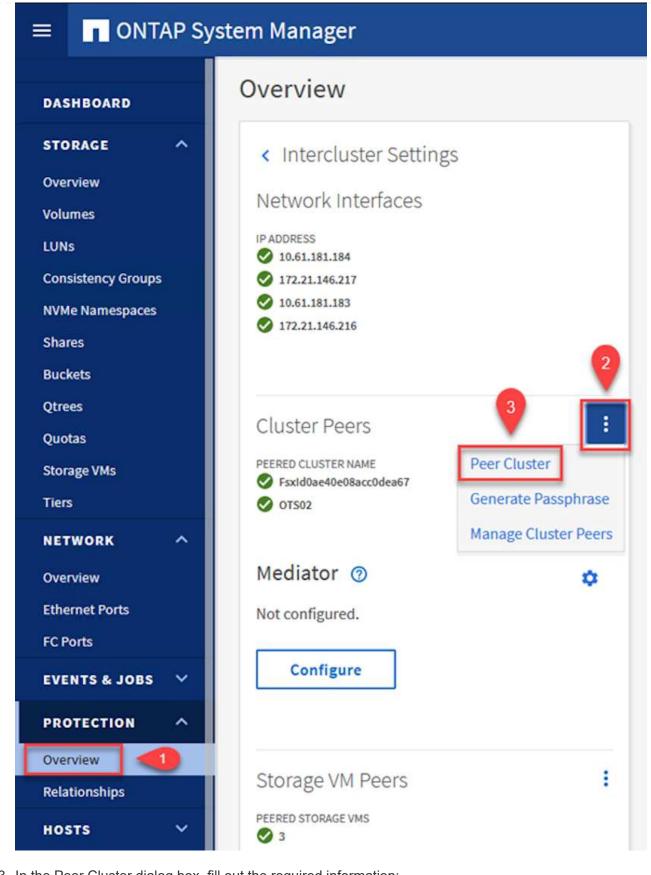
#### Establish cluster peering between ONTAP clusters

To establish cluster peering between ONTAP clusters, a unique passphrase entered at the initiating ONTAP cluster must be confirmed in the other peer cluster.

1. Set up peering on the destination ONTAP cluster using the cluster peer create command. When prompted, enter a unique passphrase that is used later on the source cluster to finalize the creation process.

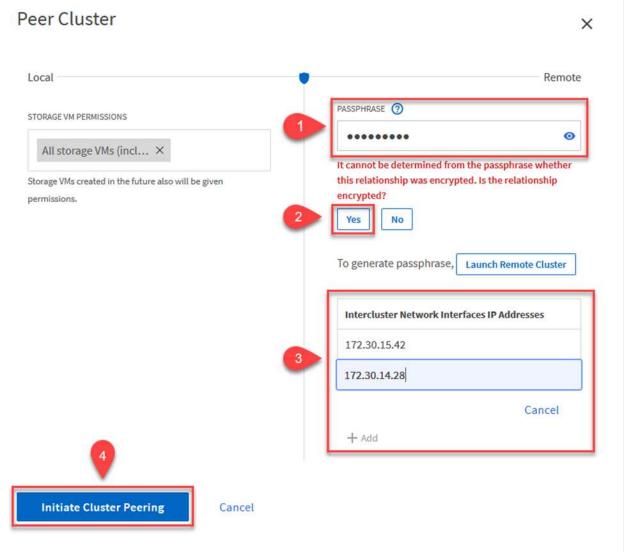
```
ONTAP-Dest::> cluster peer create -address-family ipv4 -peer-addrs
source_intercluster_1, source_intercluster_2
Enter the passphrase:
Confirm the passphrase:
```

2. At the source cluster, you can establish the cluster peer relationship using either ONTAP System Manager or the CLI. From ONTAP System Manager, navigate to Protection > Overview and select Peer Cluster.



- 3. In the Peer Cluster dialog box, fill out the required information:
  - a. Enter the passphrase that was used to establish the peer cluster relationship on the destination ONTAP cluster.

- b. Select Yes to establish an encrypted relationship.
- c. Enter the intercluster LIF IP address(es) of the destination ONTAP cluster.
- d. Click Initiate Cluster Peering to finalize the process.



4. Verify the status of the cluster peer relationship from the destination ONTAP cluster with the following command:

ONTAP-Dest::> cluster peer show

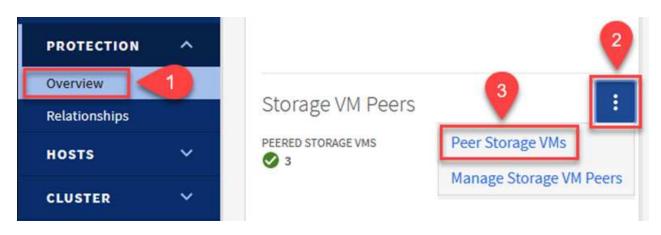
#### Establish SVM peering relationship

The next step is to set up an SVM relationship between the destination and source storage virtual machines that contain the volumes that will be in SnapMirror relationships.

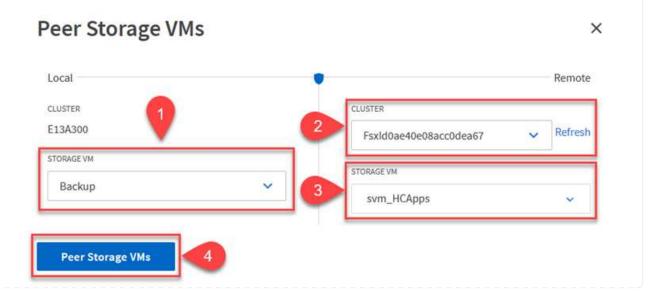
1. From the destination ONTAP cluster, use the following command from the CLI to create the SVM peer relationship:

ONTAP-Dest::> vserver peer create -vserver DestSVM -peer-vserver Backup -peer-cluster OnPremSourceSVM -applications snapmirror

- 2. From the source ONTAP cluster, accept the peering relationship with either ONTAP System Manager or the CLI.
- 3. From ONTAP System Manager, go to Protection > Overview and select Peer Storage VMs under Storage VM Peers.



- 4. In the Peer Storage VM's dialog box, fill out the required fields:
  - The source storage VM
  - The destination cluster
  - The destination storage VM



5. Click Peer Storage VMs to complete the SVM peering process.

#### Create a snapshot retention policy

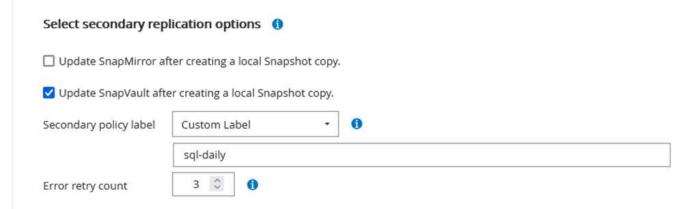
SnapCenter manages retention schedules for backups that exist as snapshot copies on the primary storage system. This is established when creating a policy in SnapCenter. SnapCenter does not manage retention policies for backups that are retained on secondary storage systems. These policies are managed separately through a SnapMirror policy created on the secondary FSx cluster and associated with the destination volumes that are in a SnapMirror relationship with the source volume.

When creating a SnapCenter policy, you have the option to specify a secondary policy label that is added to the SnapMirror label of each snapshot generated when a SnapCenter backup is taken.



On the secondary storage, these labels are matched to policy rules associated with the destination volume for the purpose of enforcing retention of snapshots.

The following example shows a SnapMirror label that is present on all snapshots generated as part of a policy used for daily backups of our SQL Server database and log volumes.



For more information on creating SnapCenter policies for a SQL Server database, see the SnapCenter documentation.

You must first create a SnapMirror policy with rules that dictate the number of snapshot copies to retain.

1. Create the SnapMirror Policy on the FSx cluster.

```
ONTAP-Dest::> snapmirror policy create -vserver DestSVM -policy PolicyName -type mirror-vault -restart always
```

2. Add rules to the policy with SnapMirror labels that match the secondary policy labels specified in the SnapCenter policies.

```
ONTAP-Dest::> snapmirror policy add-rule -vserver DestSVM -policy PolicyName -snapmirror-label SnapMirrorLabelName -keep #ofSnapshotsToRetain
```

The following script provides an example of a rule that could be added to a policy:

ONTAP-Dest::> snapmirror policy add-rule -vserver sql\_svm\_dest
-policy Async\_SnapCenter\_SQL -snapmirror-label sql-ondemand -keep 15



Create additional rules for each SnapMirror label and the number of snapshots to be retained (retention period).

#### Create destination volumes

To create a destination volume on ONTAP that will be the recipient of snapshot copies from our source volumes, run the following command on the destination ONTAP cluster:

```
ONTAP-Dest::> volume create -vserver DestSVM -volume DestVolName -aggregate DestAggrName -size VolSize -type DP
```

#### Create the SnapMirror relationships between source and destination volumes

To create a SnapMirror relationship between a source and destination volume, run the following command on the destination ONTAP cluster:

```
ONTAP-Dest::> snapmirror create -source-path
OnPremSourceSVM:OnPremSourceVol -destination-path DestSVM:DestVol -type
XDP -policy PolicyName
```

#### Initialize the SnapMirror relationships

Initialize the SnapMirror relationship. This process initiates a new snapshot generated from the source volume and copies it to the destination volume.

To create a volume, run the following command on the destination ONTAP cluster:

```
ONTAP-Dest::> snapmirror initialize -destination-path DestSVM:DestVol
```

#### Configure the SnapCenter Plug-in for VMware vSphere

Once installed, the SnapCenter Plug-in for VMware vSphere can be accessed from the vCenter Server Appliance Management interface. SCV will manage backups for the NFS datastores mounted to the ESXi hosts and that contain the Windows and Linux VMs.

Review the Data protection workflow section of the SCV documentation for more information on the steps involved in configuring backups.

To configure backups of your virtual from the plug-in interface.	machines and datastores t	he following steps will need	I to be completed

#### **Discovery ONTAP storage systems**

Guest File Restore

>>

Discover the ONTAP storage clusters to be used for both primary and secondary backups.

1. In the SnapCenter Plug-in for VMware vSphere navigate to **Storage Systems** in the left-hand menu and click on the **Add** button.

#### Storage Systems Dashboard Settings . → Export Add Edit ★ Delete Resource Groups Display Name Name Policies E 10.61.181.180 E13A300 Anthos Anthos Storage Systems

Backup

Demo

172.21.146.131

170 04110166

SnapCenter Plug-in for VMware vSphere INSTANCE 10.61.181.201:8080 v

2. Fill out the credentials and platform type for the primary ONTAP storage system and click on **Add**.

Backup

Demo

FS02

# Add Storage System

Platform	All Flash FAS	
Authentication Method	<ul><li>Credentials</li></ul>	O Certificate
Jsername	admin	
Password	•••••	
Protocol	HTTPS	
Port	443	
imeout	60	Seconds
Preferred IP	Preferred IP	
vent Management System	n(EMS) & AutoSupport Settin	g
Log Snapcenter server	events to syslog	
☐ Send AutoSupport Notifi	cation for failed operation to st	torage system

#### Create SCV backup policies

Policies specify the retention period, frequency and replication options for the backups managed by SCV.

Review the Create backup policies for VMs and datastores section of the documentation for more information.

To create backup policies complete the following steps:

Guest File Restore

1. In the SnapCenter Plug-in for VMware vSphere navigate to **Policies** in the left-hand menu and click on the **Create** button.

#### Policies Dashboard Settings / Edit Create X Remove → Export Resource Groups ▲Name VM Cor Policies Dally No FCD No Storage Systems Hourly No

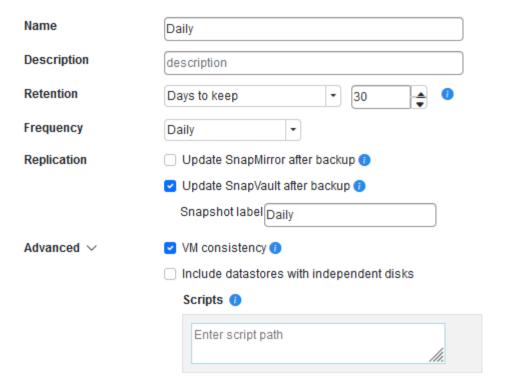
Monthly

SnapCenter Plug-in for VMware vSphere INSTANCE 10.61.181.201:8080 v

2. Specify a name for the policy, retention period, frequency and replication options, and snapshot label.

No

# New Backup Policy





When creating a policy in the SnapCenter Plug-in you will see options for SnapMirror and SnapVault. If you choose SnapMirror, the retention schedule specified in the policy will be the same for both the primary and secondary snapshots. If you choose SnapVault, the retention schedule for the secondary snapshot will be based on a separate schedule implemented with the SnapMirror relationship. This is useful when you wish longer retention periods for secondary backups.



Snapshot labels are useful in that they can be used to enact policies with a specific retention period for the SnapVault copies replicated to the secondary ONTAP cluster. When SCV is used with BlueXP Backup and Restore, the Snapshot label field must either be blank or <u>match</u> the label specified in the BlueXP backup policy.

3. Repeat the procedure for each policy required. For example, separate policies for daily, weekly, and monthly backups.

#### Create resource groups

Resource groups contain the datastores and virtual machines to be included in a backup job, along with the associated policy and backup schedule.

Review the Create resource groups section of the documentation for more information.

To create resource groups complete the following steps.

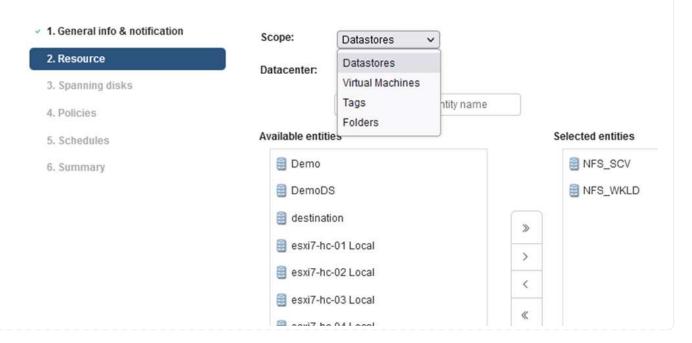
1. In the SnapCenter Plug-in for VMware vSphere navigate to **Resource Groups** in the left-hand menu and click on the **Create** button.

# SnapCenter Plug-in for VMware vSphere INSTANCE 10.61.181.201:8080 v



- 2. In the Create Resource Group wizard, enter a name and description for the group, as well as information required to receive notifications. Click on **Next**
- 3. On the next page select the datastores and virtual machines that wish to be included in the backup job and then click on **Next**.

# Create Resource Group

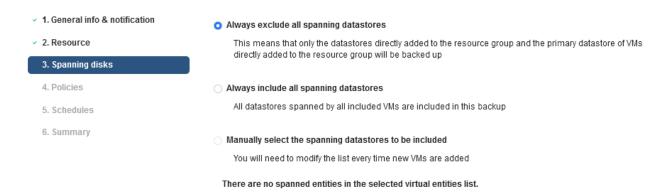




You have the option to select specific VMs or entire datastores. Regardless of which you choose, the entire volume (and datastore) is backed up since the backup is the result of taking a snapshot of the underlying volume. In most cases, it is easiest to choose the entire datastore. However, if you wish to limit the list of available VMs when restoring, you can choose only a subset of VMs for backup.

4. Choose options for spanning datastores for VMs with VMDKs that reside on multiple datastores and then click on **Next**.

#### Create Resource Group

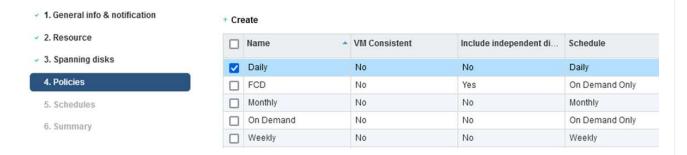




BlueXP backup and recovery does not currently support backing up VMs with VMDKs that span multiple datastores.

5. On the next page select the policies that will be associated with the resource group and click on **Next**.

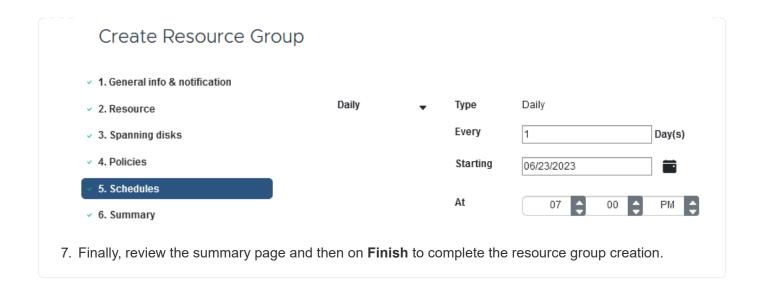
### Create Resource Group





When backing up SCV managed snapshots to object storage using BlueXP backup and recovery, each resource group can only be associated with a single policy.

Select a schedule that will determine at what times the backups will run. Click on Next.

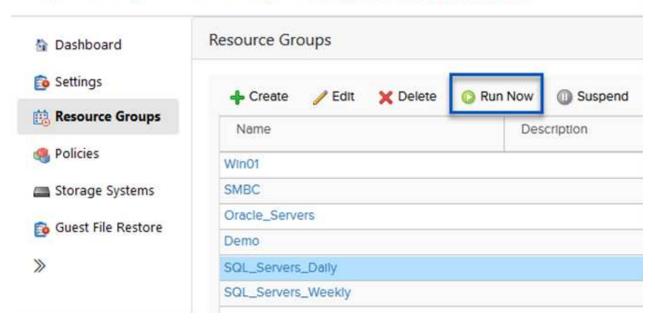


#### Run a backup job

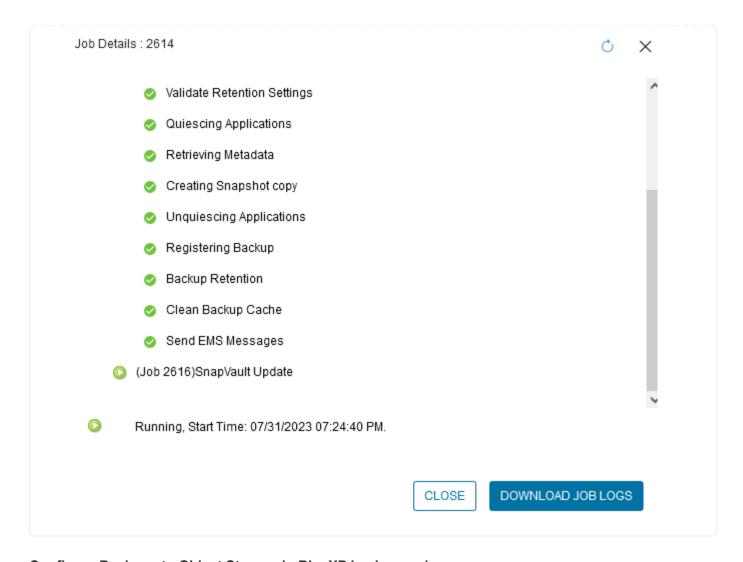
In this final step, run a backup job and monitor its progress. At least one backup job must be successfully completed in SCV before resources can be discovered from BlueXP backup and recovery.

- 1. In the SnapCenter Plug-in for VMware vSphere navigate to **Resource Groups** in the left-hand menu.
- 2. To initiate a backup job, select the desired resource group and click the Run Now button.

# SnapCenter Plug-in for VMware vSphere INSTANCE 10.61.181.201:8080 v



3. To monitor the backup job, navigate to **Dashboard** on the left hand menu. Under **Recent Job Activities** click on the Job ID number to monitor the job progress.



#### Configure Backups to Object Storage in BlueXP backup and recovery

For BlueXP to manage the data infrastructure effectively, it requires the prior installation of a Connector. The Connector executes the actions involved in discovering resources and managing data operations.

For more information on the BlueXP Connector refer to Learn about Connectors in the BlueXP documentation.

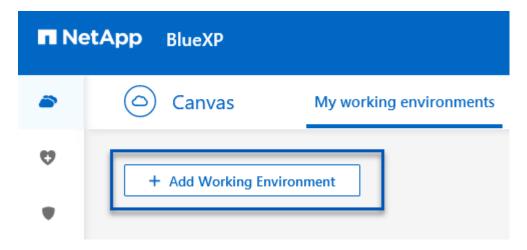
Once the connector is installed for the cloud provider being utilized, a graphic representation of the object storage will be viewable from the Canvas.

To configure BlueXP backup and recovery to backup data managed by SCV on-premises, complete the following steps:

#### Add working environments to the Canvas

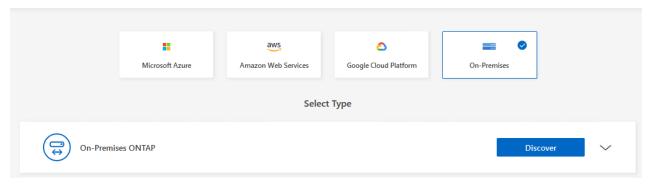
The first step is to add the on-premises ONTAP storage systems to BlueXP

1. From the Canvas select **Add Working Environment** to begin.

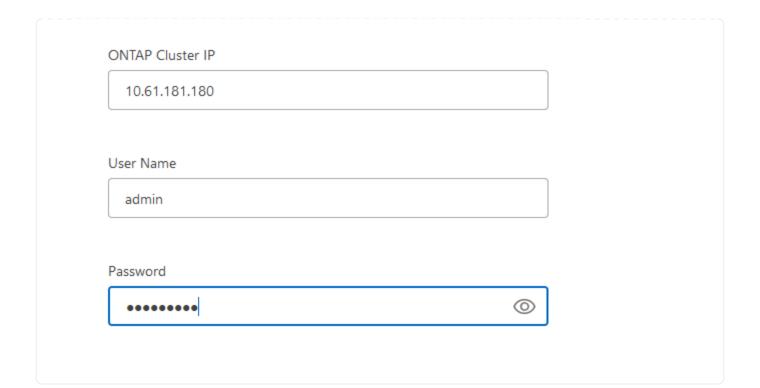


2. Select **On-Premises** from the choice of locations and then click on the **Discover** button.

#### Choose a Location



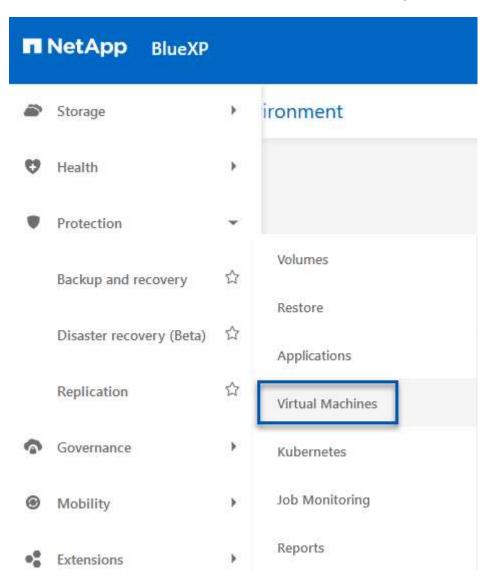
3. Fill out the credentials for the ONTAP storage system and click the **Discover** button to add the working environment.



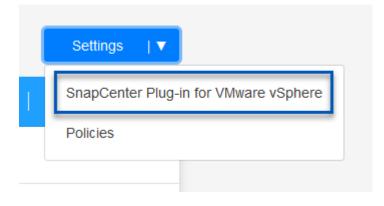
#### Discover on-premises SCV appliance and vCenter

To discover the on-premises datastore and virtual machine resources, add info for the SCV data broker and credentials for the vCenter management appliance.

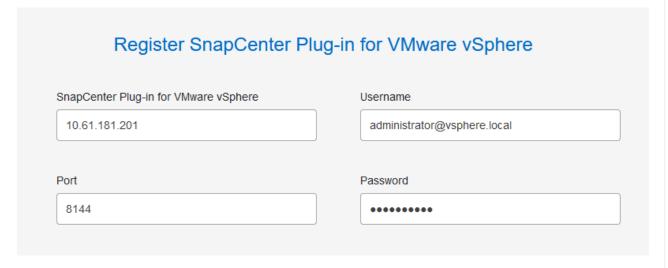
1. From the BlueXP left-hand menu selection **Protection > Backup and recovery > Virtual Machines** 



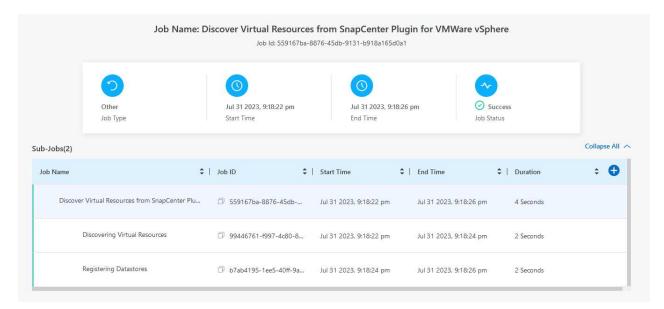
2. From the Virtual Machines main screen access the **Settings** drop down menu and select **SnapCenter Plug-in for VMware vSphere**.



3. Click on the **Register** button and then enter the IP address and port number for the SnapCenter Plugin appliance and the username and password for the vCenter management appliance. Click on the **Register** button to begin the discovery process.



4. The progress of jobs can be monitored from the Job Monitoring tab.



5. Once discovery is complete you will be able to view the datastores and virtual machines across all discovered SCV appliances.

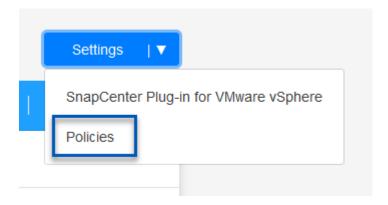
image::bxp-scv-hybrid-23.png[View available resources]

#### Create BlueXP backup policies

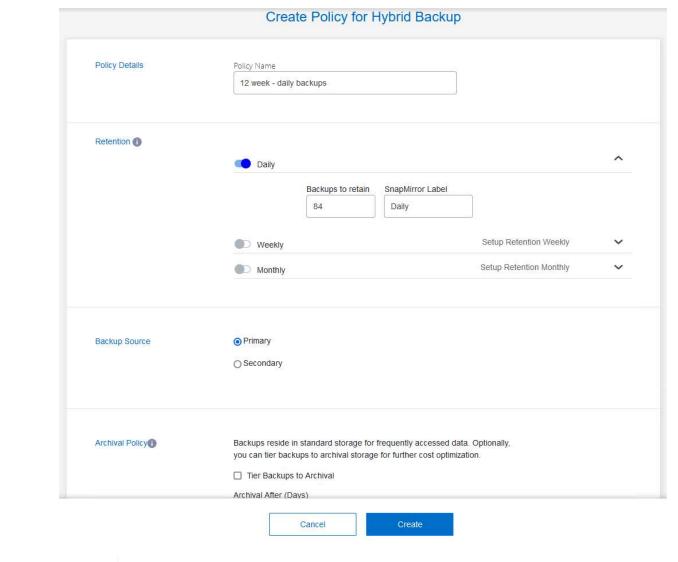
In BlueXP backup and recovery for virtual machines, create policies to specify the retention period, backup source and the archival policy.

For more information on creating policies refer to Create a policy to back up datastores.

1. From the BlueXP backup and recovery for virtual machines main page, access the **Settings** drop down menu and select **Policies**.



- 2. Click on Create Policy to access the Create Policy for Hybrid Backup window.
  - a. Add a name for the policy
  - b. Select the desired retention period
  - c. Select if backups will be sourced from the primary or secondary on-premises ONTAP storage system
  - d. Optionally, specify after what period of time backups will be tiered to archival storage for additional cost savings.





The SnapMirror Label entered here is used to identify which backups to apply the policy too. The label name must match the label name in the corresponding on-premises SCV policy.

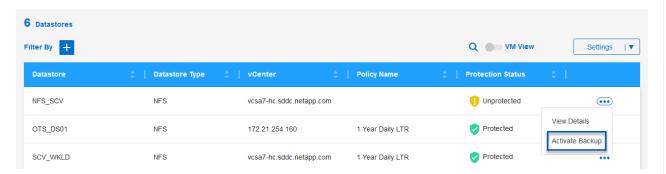
3. Click on **Create** to complete the policy creation.

#### **Backup datastores to Amazon Web Services**

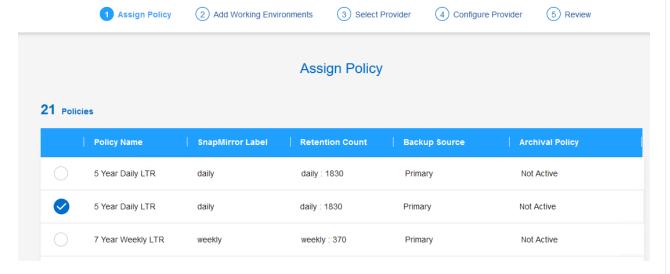
The final step is to activate data protection for the individual datastores and virtual machines. The following steps outline how to activate backups to AWS.

For more information refer to Back up datastores to Amazon Web Services.

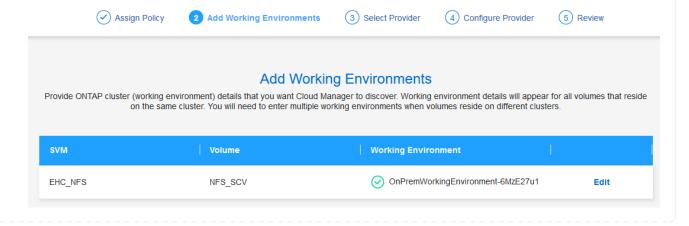
1. From the BlueXP backup and recovery for virtual machines main page, access the settings drop down for the datastore to be backed up and select **Activate Backup**.



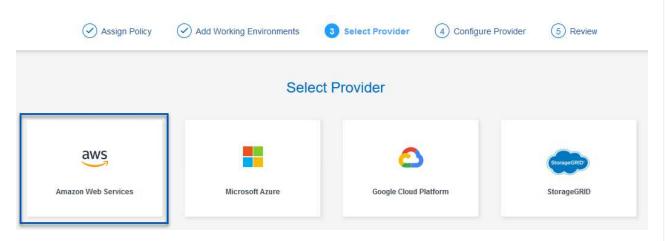
2. Assign the policy to be used for the data protection operation and click on **Next**.



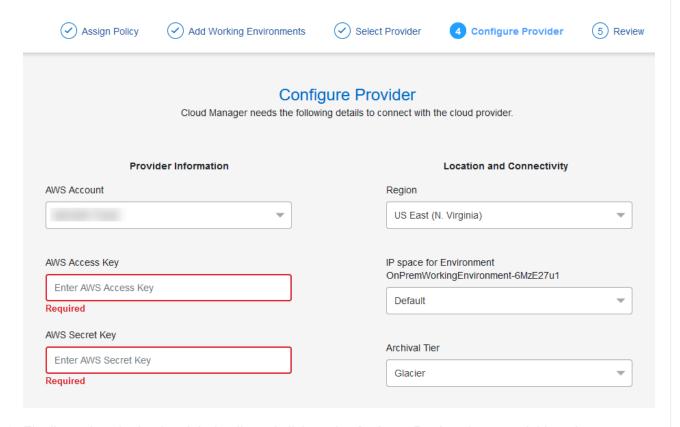
3. At the **Add Working Environments** page the datastore and working environment with a check mark should appear if the working environment has been previously discovered. If the working environment has not been previously discovered you can add it here. Click on **Next** to continue.



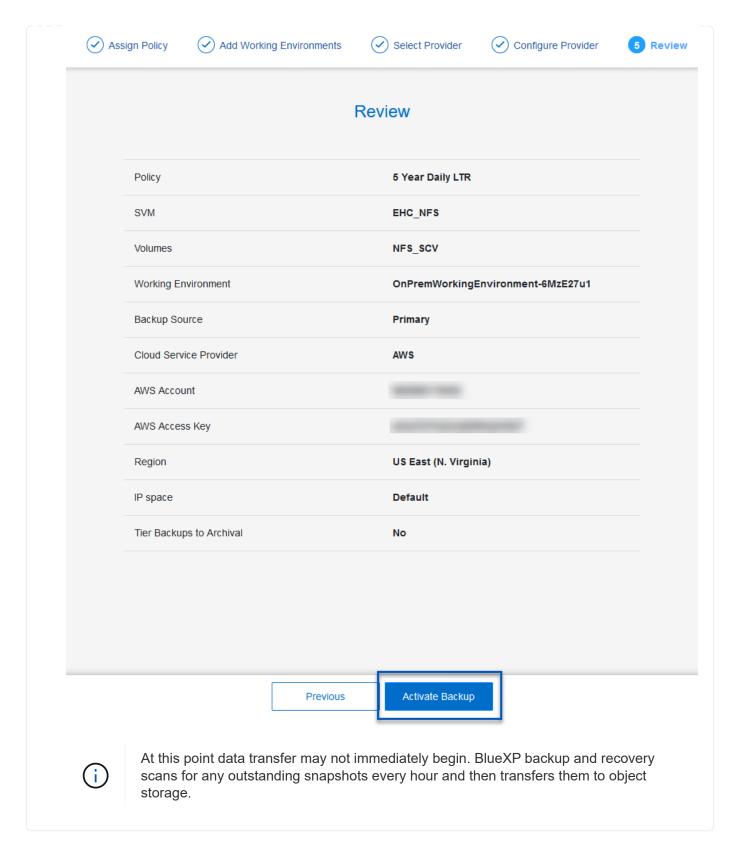
4. At the Select Provider page click on AWS and then click on the Next button to continue.



5. Fill out the provider specific credential information for AWS including the AWS access key and secret key, region, and archival tier to be used. Also, select the ONTAP IP space for the on-premises ONTAP storage system. Click on **Next**.



6. Finally, review the backup job details and click on the **Activate Backup** button to initiate data protection of the datastore.



#### Restoring Virtual Machines in the case of data loss

Ensuring the safeguarding of your data is only one aspect of comprehensive data protection. Equally crucial is the ability to promptly restore data from any location in the event of data loss or a ransomware attack. This capability is vital for maintaining seamless business operations and meeting recovery point objectives.

NetApp offers a highly adaptable 3-2-1 strategy, providing customized control over retention schedules at the

primary, secondary, and object storage locations. This strategy provides the flexibility to tailor data protection approaches to specific needs.

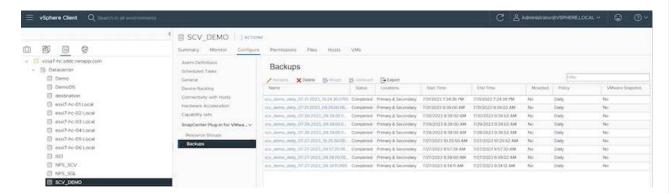
This section provides an overview of the data restoration process from both the SnapCenter Plug-in for VMware vSphere and BlueXP backup and recovery for virtual machines.

#### Restoring Virtual Machines from SnapCenter Plug-in for VMware vSphere

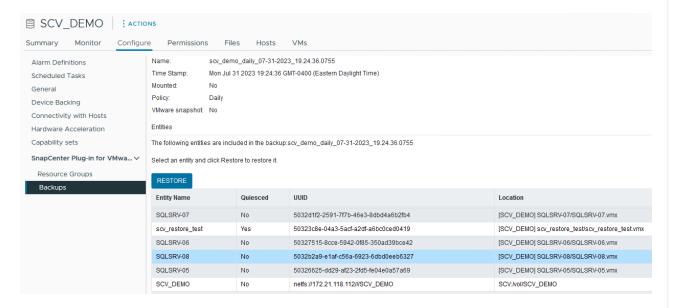
For this solution virtual machines were restored to original and alternate locations. Not all aspects of SCV's data restoration capabilities will be covered in this solution. For in depth information on all that SCV has to offer refer to the Restore VMs from backups in the product documentation.

Complete the following steps to restore a virtual machine restore from primary or secondary storage.

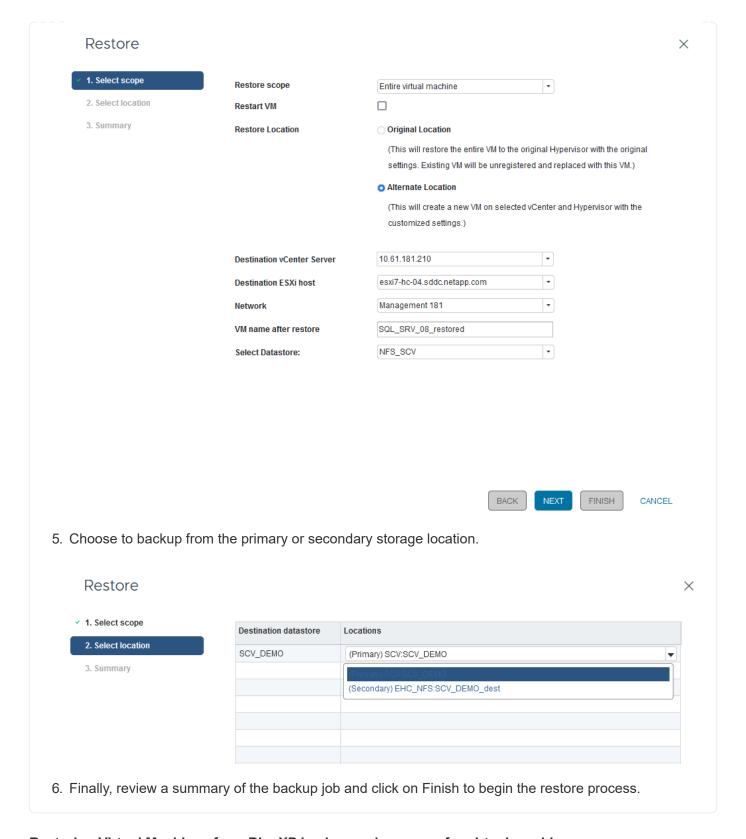
- 1. From the vCenter client navigate to **Inventory > Storage** and click on the datastore that contains the virtual machines you wish to restore.
- 2. From the **Configure** tab click on **Backups** to access the list of available backups.



3. Click on a backup to access the list of VMs and then select a VM to restore. Click on **Restore**.



 From the Restore wizard select to restore the entire virtual machine or a specific VMDK. Select to install to the original location or alternate location, provide VM name after restore, and destination datastore. Click Next.



#### Restoring Virtual Machines from BlueXP backup and recovery for virtual machines

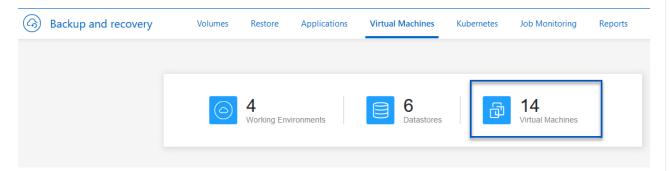
BlueXP backup and recovery for virtual machines allows restores of virtual machines to their original location. Restore functions are accessed through the BlueXP web console.

For more information refer to Restore virtual machines data from the cloud.

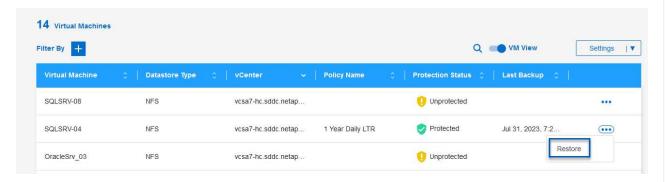
#### Restore virtual machines from BlueXP backup and recovery

To restore a virtual machine from BlueXP backup and recovery, complete the following steps.

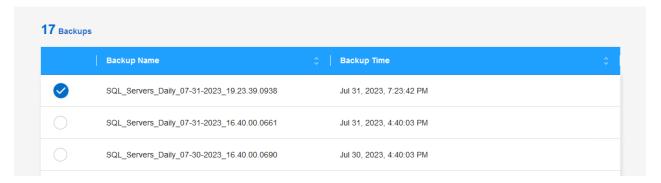
1. Navigate to **Protection > Backup and recovery > Virtual Machines** and click on Virtual Machines to view the list of virtual machines available to be restored.



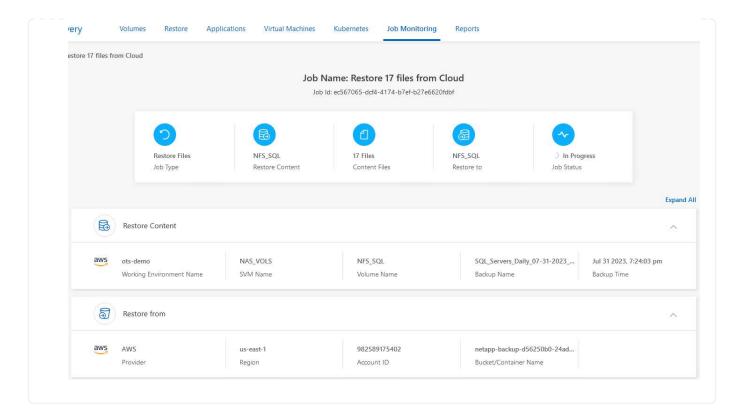
2. Access the settings drop down menu for the VM to be restored and select



3. Select the backup to restore from and click on **Next**.



- 4. Review a summary of the backup job and click on **Restore** to start the restore process.
- 5. Monitor the progress of the restore job from the **Job Monitoring** tab.



#### Conclusion

The 3-2-1 backup strategy, when implemented with SnapCenter Plug-in for VMware vSphere and BlueXP backup and recovery for virtual machines, offers a robust, reliable, and cost-effective solution for data protection. This strategy not only ensures data redundancy and accessibility but also provides the flexibility of restoring data from any location and from both on-premises ONTAP storage systems and cloud based object storage.

The use case presented in this documentation focuses on proven data protection technologies that highlight the integration between NetApp, VMware, and the leading cloud providers. The SnapCenter Plug-in for VMware vSphere provides seamless integration with VMware vSphere, allowing for efficient and centralized management of data protection operations. This integration streamlines the backup and recovery processes for virtual machines, enabling easy scheduling, monitoring, and flexible restore operations within the VMware ecosystem. BlueXP backup and recovery for virtual machines provides the one (1) in 3-2-1 by providing secure, air-gapped backups of virtual machine data to cloud based object storage. The intuitive interface and logical workflow provide a secure platform for long-term archival of critical data.

#### **Additional Information**

To learn more about the technologies presented in this solution refer to the following additional information.

- SnapCenter Plug-in for VMware vSphere documentation
- BlueXP documentation

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